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- Projected Pay-Back Period and IRR ::



Project Location

District Profile & Geotechnical Site Characterization General

Physical Characteristics

lineate and Rainfall





Transportation and Communications

Economy and Industry

 $\begin{array}{c} \bullet^{\Gamma}_{R} \in \mathbb{N}^{\circ} 1_{3} \Gamma_{R} \in \mathbb{W}_{0} R_{S} \quad \mathbb{N}_{0} \otimes 5_{8} \quad 5_{8} 1_{8} 1 - 1 \mathbb{N}^{2} R_{S} \quad 1_{7_{8}} \quad \bullet^{1} \Gamma_{R} 1_{3} \mathcal{A}_{2} \mathcal{A}_{2} \mathcal{A}_{3} 1_{3} \mathcal{A}_{S} \quad \mathcal{A}_{S} \in \mathbb{H}_{L} \Gamma_{R} = \mathbb{H}_{L} = \mathbb{$

 $\bullet^{1^{L}}_{R^{1}/3^{3}/3^{1}/3^{2}/3^{1}/3^{2}/3^{1}/3^{1}/8} = \sqrt{8} e^{L}_{R} = \sqrt{8} e^{1^{L}}_{R^{1}/3^{1}} = \sqrt{8} e^{1^{L}}_{R^{1}/3$ ⁺1/₃−3/₈€1/₆⁻F₁/₃-3/₈ 5/₈⁺⁺⁺T¹^L_R^N_L^L_FP_t ●^{1^L_R¹/₃/₃/₃/₃/₃/₃/₃/₈ €^L_F ^L_R5/₈−1⁺⁺⁻5/₈/₈ 7/₈^{1^L_R}} 2/3^LR¹/3^LF^LF ₩1^LR⁹/1/3-3/8 ¹/3^LF 1/81/3^LR**9**5/83/8 1/3 -€1/8⁰5/8 7/8¹^LR €^NL^LF⁵/8⁰/7/8 €- ^NL⁰5/8 N_L@E_R1V_T@@1V_TN_L €-%^VT^LF^NL^CRRs N_@5/8 ₩^{1C}R‰3⁄8Pt $ff^{05/8}$ F 1/3^CR⁵/8 € F 5/8 H^HT^{1C}R^NL⁵/8³/8 ^NL¹ F⁵/8 €⁵/8^CR¹/3⁰/6 ⁷/8^{1C}R⁵/8 €[®] - ¹/8^{1V}T - ^NL^CR €⁵/8^LF N 05/8 ¹2∞∞∞5/8¾ ' −^CR1/3^LF^LF −€^NLRs' ^{1C}R ■5%5%^NL1/3∞ 01/3^{©C}R€Pt ff^{®5}% 1%€^NLRs €^LF ¼‰LF1 ‰−1₩− ¼LF N®% −CR1/3LFLF —€NRS 1CR ™%N1/3‰ 01/3®CR€ ;N®% †€−3%€ 5%^FF^VT€®1/3‰5%-^NL 17% -^CR1/3^LF^LF --€^NLRs;Pt ff^{®5}% 1%€^NLRs ^{®1}/3^LF 1/81/3^CR®5/83% 1^VT^NL 1/3 7/8¹^Γ_R €^N_L^L_F5/8‰7/8 ₩¹^Γ_R‰3/8₩€3/85/8 €− 2/3^Γ_R1/3^L_F^L_F ^Γ_R5/8‰1/3^N_L5/83/8 _€1/8^{®5}/8 [®]1/3-3%€1/8^LR¹/3⁷/8^NL^LF 1/3-3% ^HT^LR¹³/8^VT¹/8^NL^LFPt ff[®]5%^LR⁵/8 1/3^LR⁵/8 N^{№1^LR⁵/8 ^NL[®]1/3- -€₩} ⁺^VT−³%^CR⁵%³% →^HT¹^CR^NL ■^CR€⁵%−^NL⁵%³% ffi−€^NL¹F ⁵%−[∞]1%[∞]5%³% €− ²%^CR¹%¹F¹F ^{₩1^CR⁹} €-



 $\bullet^{1^{L}_{R}^{1}/_{3}^{3}/_{8}^{1}/_{3}^{2}/_{3}^{3}/_{8}^{2}} \quad 5^{*}_{8}^{H}_{T}^{1^{L}_{R}^{N}_{L}} \in -^{@}_{-}^{-5}/_{8}^{1}/_{3}^{L}_{R}^{O} Rs \quad \pm^{\circ_{D}}_{1}^{2}/_{2}^{2^{22}} \quad \text{$$^{1^{L}_{R}}_{N}^{N}_{L}^{0} = 1^{7}/_{8}^{-} - \frac{1}{2}/_{3}^{1}/_{F}^{L}_{F}^{-} }$ ff®1^VT^LF¹/₃-3% ^LFN²¹/₃%0%0 N²⁵/₈³/₈€^VTN² ^LF¹/₈¹/₃%0⁵/₈ €-3%^VT^LF^N^LF^N^LF²/₈€⁵/₈^LF ⁵/₈-^{@1}/₃^{@5}/₈³/₈ €- $-^{\mathsf{C}}_{\mathsf{R}^{1}\!3}{}^{\mathsf{L}}_{\mathsf{F}}{}^{\mathsf{L}}_{\mathsf{F}} \operatorname{fi}^{1}{}^{\mathsf{C}}_{\mathsf{R}}{}^{\mathsf{C}}_{\mathsf{U}} \in - {}^{\mathsf{N}}_{\mathsf{L}}{}^{\mathsf{O}}_{\mathsf{S}}{}^{\mathsf{C}}_{\mathsf{R}}{}^{\mathsf{R}}_{\mathsf{S}}{}^{\mathsf{N}}_{\mathsf{L}}{}^{\mathsf{C}}_{\mathsf{R}} \in {}^{\mathsf{N}}_{\mathsf{L}}{}^{\mathsf{N}}_{\mathsf{L}}{}^{\mathsf{P}}_{\mathsf{U}} \blacksquare - {}^{\mathsf{N}}_{\mathsf{S}} \underbrace{\texttt{H}}_{\mathsf{C}}{}^{\mathsf{O}}_{\mathsf{N}}{}^{\mathsf{O}}_{\mathsf{N}} = {}^{\mathsf{N}}_{\mathsf{S}} \underbrace{\texttt{H}}_{\mathsf{C}}{}^{\mathsf{O}}_{\mathsf{N}}{}^{\mathsf{O}}_{\mathsf{N}} = {}^{\mathsf{N}}_{\mathsf{L}}{}^{\mathsf{N}}_{\mathsf{C}}{}^{\mathsf{O}}_{\mathsf{N}} = {}^{\mathsf{N}}_{\mathsf{L}}{}^{\mathsf{O}}_{\mathsf{N}} \underbrace{\texttt{H}}_{\mathsf{C}}{}^{\mathsf{O}}_{\mathsf{N}}{}^{\mathsf{O}}_{\mathsf{N}} = {}^{\mathsf{N}}_{\mathsf{L}}{}^{\mathsf{O}}_{\mathsf{N}} \underbrace{\texttt{H}}_{\mathsf{C}}{}^{\mathsf{O}}_{\mathsf{N}}{}^{\mathsf{O}}_{\mathsf{N}} = {}^{\mathsf{N}}_{\mathsf{L}}{}^{\mathsf{O}}_{\mathsf{N}} \underbrace{\texttt{H}}_{\mathsf{C}}{}^{\mathsf{O}}_{\mathsf{N}}{}^{\mathsf{O}}_{\mathsf{N}} = {}^{\mathsf{N}}_{\mathsf{C}}{}^{\mathsf{O}}_{\mathsf{N}} \underbrace{\texttt{H}}_{\mathsf{C}}{}^{\mathsf{O}}_{\mathsf{N}}{}^{\mathsf{O}}_{\mathsf{N}} = {}^{\mathsf{O}}_{\mathsf{N}}{}^{\mathsf{O}}_{\mathsf{N}} \underbrace{\texttt{H}}_{\mathsf{C}}{}^{\mathsf{O}}_{\mathsf{N}}{}^{\mathsf{O}}_{\mathsf{N}} = 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\overset{M_{2}}{\otimes} \overset{M_{2}}{\otimes} \overset{M_{2}}{=} \overset{-L_{R}}{=} \overset{-L_{R}}{\otimes} \overset{M_{2}}{\models} \overset{M_{2}}{\models} \overset{M_{2}}{=} \overset{M_{2}}{=} \overset{M_{2}}{\otimes} \overset{M_{2}}{=} \overset{$ $\in \mathbb{N}_{5} \mathbb{N}^{1} \mathbb{P}_{F} \mathbb{N}_{1} \mathbb{V}_{1} \mathbb{V}_{1}$ L_FN_L¹/₃N_LV_T5/₈N_LN_L5/₈L_F£ N_L1 [©]1/₃-3/₈€1/₈C_R¹/₃7/₈N_LL_FPt ■N_L[©]5/₈C_R N_L[©]1/₃- -C_R1/₃L_FL [±]-³/₈^V_T^L_F^N_L^C_R€¹/₃‰€^{MD1}/₃^N_L€¹- ¹⁷/₈ ●^{1C}/_R¹/₃³/₈¹/₃²/₃¹/₃³/₈ ¹/₃‰^L⁻¹ ^C/_R⁵/₈**G**⁴‰^G/₈/₄^K/₄^K/₄ $\bigcirc^{V_{\mathsf{T}}\mathsf{L}_{\mathsf{R}}} = \textcircled{}^{\mathsf{N}_{\mathsf{L}}} \checkmark^{V_{\mathsf{T}}} \textcircled{}^{\mathsf{L}_{\mathsf{R}}} \textcircled{}^{\mathsf{S}}_{\mathsf{S}} \pounds \square \% ^{1} \checkmark^{\mathsf{L}_{\mathsf{F}}} \textcircled{}^{\mathsf{L}_{\mathsf{F}}} \pounds \pounds \% \% ^{\mathsf{V}_{\mathsf{T}}} \aleph^{\mathfrak{Q}} \textcircled{}^{\mathsf{L}_{\mathsf{R}}} \overset{\mathsf{Q}}{=} \overset{\mathsf{V}_{\mathsf{T}}} \aleph^{\mathfrak{Q}} \pounds \% \pounds \overset{\mathsf{Q}}{=} \overset{\mathsf{Q}}{=}$ -1-5/8 $\frac{1}{8}$ $\frac{1}{8}$ $\frac{1}{8}$ $\frac{1}{8}$ $\frac{1}{8}$ $\frac{1}{8}$ SM€^NL1/8⁰⁵/8-¥₩1/3^LR⁵/8£ 1/81N²/3^LF£ 1/3-3/8 ₩113/8⁵/8- ^LF^NL€1/8⁰/₄^LF ►Nº1/30005/8^CR 1/3 2/3^VT^NL ^LF€[®]-€7/8€1/81/3-^NL N^{Q1}/3--5/8^LRPt ^{□5}/85/8-^NL‰Rs ^NL^{®5}/8^LR ^HT^LR¹³/8^VT1/8^NL^LF ‰€‰⁵/₈ [±]^C_R¹ - -[®]⁵/₈⁵/₈^N = ⁵/₈^N 1/₃³/₀ ₩1/₃^C_R⁵/₈^L_F "%^V^TN² € - € ^V^TN² *^C_R^N ₩1^C_R^N + 1/₃ - 3/₈ $\square \% 1/3^{L} F^{L} F^{\text{H}} 1/3^{L} R^{5/8} S^{L} F^{\otimes 1/3} \mathfrak{B}^{5/8} 1/3 \mathfrak{M}_{0}^{L} F^{1} 2/3^{5/8} \mathfrak{H}_{8}^{-} \mathfrak{E} - \frac{1}{8} \mathfrak{M}_{0}^{1} \frac{1}{3} \mathfrak{H}_{8}^{-} \frac{1}{3} \mathfrak{H}_{8}^{-} \frac{1}{3} \mathfrak{H}_{8}^{-} \frac{1}{3} \mathfrak{H}_{8}^{-} \mathfrak{H}_{7}^{-} \mathfrak{H}_{8}^{-} \mathfrak{H}_{8}^$ N_@5/8 7/8¹^CR⁵/8€[®] - 2/3^VTRs⁵/8^CR^LFPt (^VT⁵/8 N_L¹ € -1/8^CR⁵/8^I/3^LF⁵/8 17/8 5/8^H^HT^{1^CRN_L^LF 1/3-3/8} €_ $V_{T}C_{R}^{1H}T_{8}$ "Nº5%ER€1/81/3£ 1/3-3/8 1NL@5%ER 1/81VT-NLER€5/8 FE 1/3 %01/3ER@5/8 - VTNº2/35%ER 17/8 5/8₩^HT¹^CR^NL⁵/8^CR^LF 1/3^CR⁵/8 5/8^LF^NL¹/3²/3⁰/0€^LF NL^{©5}/8€^CR V_T -€^NL^LF 1/3-3/8 ^LF^NL¹/3^CR^NL⁵/8³/8 N ®5%€^CR 5%₩^HT^{1C}R^N 2/3^VT^LF€−5%^LF^LF^P



Introduction

India, a country with snow-peaked mountains, palm-fringed beaches, and historic monuments, is a traveller's paradise. Being a country catering to the tourists around the world, it has all the facilities required for making the tourism sector a success. India caters to the needs of every pocket.

A hospitality unit such as a restaurant, hotel, or an amusement pack consists of multiple groups such as facility maintenance and direct operations (servers, housekeepers, porters, kitchen workers, bartenders, management, marketing, and human resources etc.).

The common law says that hotel is a place where all who conduct, themselves properly and who being able and ready to pay for their entertainment, accommodation and other services including the boarding like a temporary home. It is home away from home where all the modern amenities and facilities are available on a payment basis.

5/8^LF^NL¹/3²/3‰0€^LF[®]N²⁵/8−^NL " ®1^NL5/8‰ €^LF N_I ®1/3N_I 1/3-^LF^{®1^CR^NL¥^NL5∕8^CRN^⁰} $H_{T} = R^{1} \oplus E^{3} \otimes 5 \otimes E_{F} \otimes 1^{3} \otimes E_{-} \otimes H_{T} \otimes$ 1/3 ²/₃¹/₃^L_F€^L_FP_t $\bigcirc 1/_{3}1/_{8} \in \mathbb{N}_{L} \in \mathbb{N}_{F} \xrightarrow{H_{T} \subseteq R} 1 \otimes \mathbb{C}^{3}/_{8} \times \mathbb{N}^{2}/_{3} Rs$ Nº13/85/8^LF^NL¥ $^{L}R^{1}/_{3} - ^{6}/_{8} ^{7}/_{8} ^{L}R^{1}N^{2} ^{1}/_{3}$ 3 ^LFN²1/3‱⁰ ^CR¹¹N² ^NL¹ ‰¹/3^CR^{®5}/8 ^LF^VT€^NL⁵/8^LF ^FF^VT¹/₃‰€^NLRs №¹/₃^NL^NL^CR⁵/₈^LF^L ₩€^NL[®] 2/3€^{®®5/8}^CR£ [®] [®] ²/8^CR^{*} ^F ^VT1/3⁰/3⁶ ^NLRs 2/3⁵/8³/8^LF£ 1/3 3/8^CR⁵/8^LF^LF⁵/8^CR£ 1/3 1N_05% FR % €N_1%05% - 7/81/31/8€%0€N_€5/8LF£ VTHT®1%0LFN_5/8ER5/83/8 7/8^CR€3/8^{®5}/8 1/3-3/8 ¹/₈[®]¹/₃€^CR^LF£ 1/3 7/8%0 F¹/8^CR⁵/8⁵/8- $^{N_{5}}$ %%5% $^{S_{6}}$ S_ 1-‰Rs 12% N21+FY 2/31/3^LF€1/8 ^{@V}T5/8^LF^NL ^LF5/8^LR €€1/85/8^LF 1/3-3/8 7/81/31/8€‰€^NL€5/8^LFPt $R_{1/3} = R_{0} = R_$ \\$\3\8€‰€\L€5%LF LFVT1%® 1/3LF 1/3 LF₩€NºNº€−® HT11‰£ 2/3YLF€−5%LFLF ;₩€^NL[®] 1/8¹N^{PH}T^VT^NL⁵/8^LR^LF£ ^HT^LR€-^NL⁵/8^LR^LF 1/3-³/8 ¹^NL[®]5/8^LR 17/8⁷/8€1/8⁵/8 F_F^VT€^HTN⁰5∕8−^NL¿£ ¹/₈®€%0³/₈¹/₈¹/₃^LR⁵/₈£ 1/81-7/85/8^CR5/8-1/85/8 5/8 35/8-NL 1/3-3/8 ^NL⁵⁄8−−€^LF %€‰€^NL€%^LF£ 1^CR 2/31/3^L = ^C/u⁵/8^N L²/3¹/3⁰/00⁰/00 1/81 VTERNLEF£ RsNº-1⁄3^L⊧€^VTNº£ ^L_F¹¹/₈€¹/₃%₀₀ ^CR⁵/8^LF^NL¹/3^VT^CR¹/3-^NL^LF£ ³/₈¹/₃**Rs** ^L=^HT¹/₃ 1/3-3/8 ⁷/₈^VT−¹/₈^NL€¹− L_{F⁵/8^L_R ⊕ €¹/8⁵/8^L_FPt} +1NL5/8%0 ^CR¹¹N^{⁰L}F 1/3^CR⁵/8 ^V_T^L_F^V_T¹/₃‰‰Rs − ^V_TN²²/₃5/8^L_R5/8³/8 ;¹^L_R − ¹/₃N²⁵/8³/8 €− ^L_F¹N²⁵/8 ^L_FN²¹/₃‰‰⁵/8^L_R [©]1^N_L5/8‰^L_F 1/3-3/8 - ¶-└╒¿ ^NL¹ 1/3/00/01₩ ^{@V}T5%└╒^NL└╒ ^NL¹ €3%5%-^NL€7%Rs ^NL[®]5%€^CR ^CR¹1№Pt -1N²5% 2/31^VT^NL€^FF^VT⁵/8£ ®€®®¥5/8-3/8 ®1^NL5/8%0^LF ®1/3 €5/8 1/8^VT^LF^NL1N^Q 3/85/81/8¹^LR1/3^NL5/8³/8 ^LR¹¹N^QFPt



 $-1\mathbb{N}^{25}/8 \quad {}^{\otimes}1^{N}_{L} 5^{/}_{8} 6^{/}_{0} L_{F} \quad {}^{17}/_{8} 7^{/}_{8} 5^{/}_{8} L_{R} \quad \mathbb{N}^{25}/_{8} 1^{/}_{3} 6^{/}_{0} L_{F} \quad {}^{1}/_{3} L_{F} \quad {}^{H}_{T} 1^{/}_{3} L_{R}^{N}_{L} \quad {}^{17}/_{8} \quad {}^{1}/_{3} \quad {}^{L}_{R} 1^{1} \mathbb{N}^{2} \quad {}^{1}/_{3} - {}^{3}/_{8} \quad {}^{2}/_{3} 1^{/}_{3} L_{R}^{3}/_{8}$

O^VT‰‰ LF5%^ER € € 1%5% ®1^N 5%‰^LF 17%^N 5%-1/81-N_1/3€- VTHTLF1/81/30/05/8 7/8^VT‰%0¥^LF⁵/8^CR ⊕ €1/8⁵/8 7/8¹/3¹/8€‰€^NL€⁵/8^LF ₩€^NL^Q1/3 %0¹/3^LR^Q5/8 -^VTN²/3⁵/8^LR 1⁷/8 $7/8^{V}T\%\%\%$ 1/3-3/8 ^LF⁵/8^LR⁶/8^LF^NL¹/3^VT^LR¹/3−^NL£ [™]1⁄3[⊑]R€5⁄8^NLRs 17/8 1_¥ $L_{F} \in \mathbb{N}_{5}$ ^LFN²¹/3%0%05/8^LR $\hspace{-1.5cm} \in \hspace{-1.5cm} -3 \hspace{-0.5cm} 8^{5} \hspace{-0.5cm} / 8^{-3} \hspace{-0.5cm} 8^{-3} \hspace{-0.5cm} / 8^{-3} \hspace{-0.5cm}$ ^VT^HT^LF¹/₈¹/₃%05% ⁷/₈¹/₃¹/₈€‰€^NL€⁵/₈^LF^N N²/₈‰% ^NL¹ N²⁵/₈³/₈€^VTN²¥^LF€^{MD5}/₈³/₈ ^{©1N}L⁵/₈‰ 5%^LF^NL¹/₃²/₃%0€^LF[®]N²⁵/₈-^NL^LF 1√³/₈⁵/₈^CR 1/₃ ‰€N²€^NL⁵/₈³/₈ 1/₃N²¹^VT-^NL 17/8 1_¥ LF€N_5% 1/3Nº5%-€N_€5%LFP 1/8 -1NºRs ®1N_5%%LF 1/3 R5% LFNº1/3000 NL1 Nº5%3%€VTNº¥ L_F€MD5%3% ©1N₂5%00 5%L₇N₂1/32/300€L_F©N²⁵%-N₂L_F N₂©1/3N₂ $17/87/85/8^{\Box}R$ $2/31/3^{\Box}F \in 1/8$ ¹/₃¹/₈¹/₈¹/₈¹/₈¹/₈¹/₈¹/₈¹/₁ = ₩€^N⁰ ‰€^N^L^N₂‰5/₈^N¹ = ¹ ^L_F5/₈^L_R ⊕€¹/₈5/₈^L_FPt →₩^N₂5/₈-3/₈5/₈3/₈ ¹⁷/₈⁷/₈⁵/₈^L_R 0/00¹/₂⁰⁵/₈⁴/_RN² 7/₈^V/_T%0%0 ^L_F⁵/₈^L_R ⊕ €1/₈⁵/₈ 1/₃¹/₈¹/₈¹N²N²¹/₈¹/ 1/8¹N^{QH}T¹/3^GR⁵/8³/8 N¹ 1/3 N^LG¹/3³/8€^NL€¹−1/3⁰/3⁰ [®]1^NL⁵/8⁰/9^{Pt}



$$\begin{split} & \text{ff}^{0}5\% \quad \textcircled{0}^{1} \mathbb{N}_{5}\%\% \quad \textcircled{0}^{-3}\%^{1} \mathbb{H}_{1}^{1} \mathbb{L}_{R} Rs \quad \textcircled{0}^{1} \mathbb{H}_{1}^{1} \mathbb{H}_{5}\% \quad \textcircled{0}^{1} \mathbb{H}_{1}^{1} \mathbb{H}_{1}$$





History of India's Hotel Industry

Before World War II, most hotels in India were developed in locations that were frequented by the British and Indian aristocracy. This period saw the development of hotels being undertaken by individual British and Indian entrepreneurs, with only a few companies owning hotels in India, such as The Taj Group – Indian Hotel Company (owned by J.R.D. Tata) and Faletti's Hotel, East India Hotel Oberoi Group. The important hotels that were built during India's British period were:

- ff^{©5}/8 □^VT^{@2}/3Rs£ ●1/3^NL^{@5}/8^ER¹/3- i^{2©@n};
- ff^{@5}/₈ ff¹/₃%●¹/₃[@]/₃%₀ †¹^N/₂⁵/₈%₀£ ●^V/₁N²/₃/₃€ i²^Q
- ff^{@5}/8 □^L_R¹/₃-³/₈£ -¹/₃%⁰/₈^V_T^N_L^N_L ¹/₃ ;²¤¹/₄^a;
- ff@5/8 -5/81/8€%0 +11×5/8%04F£ -@€N. \$2014 1/4-3/8 4FR5/85/8 jº\$\$1/42;
- ff^{@5}/8 −1/3 𝔅¹Rs£ ^VT^LF^LF¹¹^LR€⁵/8 ×³X¹/4

 $3_{8}5_{8}^{H} + \frac{5}{8} - \frac{3}{8}5_{8}^{H} - \frac{1}{8}5_{8}^{H} \in - {}^{Q}\mathfrak{A}^{0}\mathfrak{B}^{1}_{L} = \frac{1}{3} - \frac{3}{8} \, {}^{N}\mathfrak{B}^{0}_{L} = \frac{1}{5} \, {}^{N}\mathfrak{B}^{0}_{L} = \frac{1}{5} \, {}^{N}\mathfrak{B}^{0}_{L} = \frac{1}{3} \, {}^{N}$ $\pm -\frac{3}{8} \in \frac{1}{3} \quad \text{@}^{1}_{3} \in -\frac{5}{8} = \frac{5}{8} = \frac{5}{$ $\in -\frac{3}{8}^{V_{T}}L_{F}^{N}L_{R}^{G}R^{S} \otimes \frac{1}{3}^{S}_{8} \otimes \frac{1}{3}^{S}_{8} \otimes \frac{1}{5}^{S}_{8}^{G}R^{S}_{R} \otimes \frac{1}{5}^{S}_{8} \otimes \frac{1}{5$ ®€^LF ^CR⁵/8^NL^VT^CR− ⁷/8^CR¹N^Q ^NL^{®5}/8 N₁11C/u ^HT%0¹/3¹/8⁵/8Pt ffi^HT1-0¹−¥"‰€∞−5⁄8³⁄8 ●1**3**5/8N²⁵/8—^NL 1_7/85 8 - R 5/8 $-1/8^{5}/8 \in -^{\circ} \mathbb{Z}^{2n} \mathbb{E} \mathbb{R}^{1}/3^{N} \mathbb{L}^{5}/8 = 1/3 - 3/8 \in \mathbb{N}^{1} \mathbb{T}^{1}/3 \oplus 1/3^{1}/3^{1} \mathbb{R}^{1}/3^{0}/3^{1}/3^{0}$ 05%^{©C}_R^V_T£ N²⁵/₈ ● € − €^L_F^N⁵/₈^C_R 17/₈ ‡ − 3/₈€1/₃£ C_R5/₈1/₈1[®] − €^{MD5}/₈3/₈ N²[®]/₈1/₈N² NL1VT^CR€L Ne 1/8 Vr 5/8 2/35/8 1/3- 5/8-®€-5/8 7/81^CR NL®5/8 1/81^VT-NL^CRRsS^LF 5/81/81-1N²€1/8 [®]^C_R¹₩^N_L^Ø ^V₃-3/₃ ₩¹/₃^L_F € - ^L_F^H_T €^C_R⁵/₈³/₈ ^N_L¹ 2/₃^V_T € %₀³/₈ ^F_F^V_T¹/₃%₀ €^N_L**R**_S ^{®1N}_L⁵/₈%⁰^L_F € -±→3⁄8€1/3 ¹/₈¹ - ¹/₈ - $\mathsf{F}_{\mathsf{R}}\mathsf{L}_{\mathsf{F}}\mathsf{N}_{\mathsf{L}}\mathsf{Y}_{\mathsf{5}}\mathsf{B}^{\mathsf{5}}\mathsf{S}^{\mathsf{L}}_{\mathsf{R}} = \mathsf{M}^{\mathsf{1}} \mathfrak{B}^{\mathsf{5}}\mathsf{S}^{\mathsf{L}}_{\mathsf{R}} - \mathsf{N}^{\mathsf{2}} \mathfrak{S}^{\mathsf{2}} + \mathsf{M}^{\mathsf{1}} \mathfrak{S}^{\mathsf{2}}\mathsf{S}^{\mathsf{2}} + \mathsf{M}^{\mathsf{1}} \mathsf{N}^{\mathsf{2}}\mathsf{S}^{\mathsf{2}} + \mathsf{M}^{\mathsf{1}} \mathfrak{S}^{\mathsf{2}} \mathsf{S}^{\mathsf{2}} + \mathsf{M}^{\mathsf{2}} \mathsf{S}^{\mathsf{2}} \mathsf{S}^{\mathsf{2}} \mathsf{S}^{\mathsf{2}} + \mathsf{M}^{\mathsf{2}} \mathsf{S}^{\mathsf{2}} \mathsf{S}^{\mathsf{2}}} \mathsf{S}^{\mathsf{2}} \mathsf{S}^{\mathsf{2}} \mathsf{S}^{\mathsf{2}} \mathsf{S}^{\mathsf{2}} \mathsf{S}^{\mathsf{2}}} \mathsf{S}^{\mathsf{2}} \mathsf{S}^{\mathsf{2} \mathsf{S}^{\mathsf{2}} \mathsf{S}^{\mathsf{2}} \mathsf{S}^{\mathsf{2}} \mathsf{S}^{\mathsf{2}} \mathsf{S}^{\mathsf{2}} \mathsf{S}^{\mathsf{2}} \mathsf{2} \mathsf{S}$ ∞®€Pt



 $-1 - \frac{1}{8} \sqrt{4} - \frac{1}{8} - \frac{1}{8} - \frac{1}{3} - \frac{1}$

ff^{®5}/8 ^NL^CR¹/3 € − € − [@] ¹⁷/8 N²1/3 − ¹/3 ^{®5}/8^CR € ¹/3 [®]/3 − ³/8 ¹^NL^{®5}/8^CR ^HT⁵/8^CR^LF¹ − − ⁵/8 [®]/8



₩¹/₃^LF¹/₃⁻ €N⁰^HT¹^LR^NL¹/₃⁻^NL⁷/₈^LR¹/₃⁻¹/₈[®]€^LF⁵/₈²/₃⁵/₈⁻⁵/₈⁷/₈€^NL£¹/₃⁻³/₈^NL[®]/₈⁸⁻/₈^LF^NL $7/_85/_8$ H $2/_31/_3$ $N_1/_8$ $0.5/_8$ L_F $1.7/_8$ $N^{0.1}/_3 - 1/_3$ $0.5/_8$ L_F N_L L_R $1/_3$ € $-5/_83/_8$ $2/_3$ Rs $^{N}L^{05}/8$ $\pm -^{N}L^{5}/8^{C}R^{2}$ $-1 - N_{L} \in -\frac{5}{8} - \frac{N_{L}}{3} = \frac{1}{12} + \frac{1}{12} + \frac{1}{12} = \frac{1}{12} + \frac{1}$ **_**5∕8₩ N_E_R5/8-3/8 17/8 1/8¹N²^HT⁵/8^NL⁵/8⁻^NL ^HT^CR¹⁷/8⁵/8^LF^LF€¹-1/3⁰/8⁰ ^{®1}^NL⁵/8⁰/8^N ¹/3⁻¹/3^{®5}/8^{N²⁵/8^{-N}L ⁷/8¹^CR [‡]-³/8^{€1}/4^N} ®¹^N₂⁵/₈^M^L_F ^N_L^{®1}/₃^N_L ¹/₈¹ − ^N_L € − ^V_T⁵/₈^L_F ^N_L¹ € − ⁷/₈⁶/₀ ^V_T⁵/₈ − ¹/₈⁵/₈ ¹/₃ − ³/₈ [®]^V_T € ³/₈⁵/₈ ‡ − ³/₈ € ¹/₄ $^{(0)}{}^{N_{L}5}_{8}\% \in -^{3}_{8}{}^{V_{T}L_{F}}{}^{N_{L}}{}^{L_{R}}Rs \xrightarrow{N_{L}13}_{8}{}^{1}_{3}RsP_{t} -^{5}_{8}{}^{7}_{8}{}^{1}{}^{L_{R}5}_{8} \xrightarrow{N_{L}05}_{8} N^{21}_{3}{}^{L_{R}}\% \xrightarrow{N_{L}05}_{8} N^{21}_{8} N^{21}_{8$ @1N 5/80/00 7/8^CR¹/3−1/8®€^LF€−∞ 1/3-3/8 ®1^NL5∕80⁄00 Nº1/3-1/3@5/8Nº5/8-NL ¹^VT⁰/0³/8 5/8₩^HT1/3^NL^CR€1/3^NL5/8 Nº1/3-1/3^{@5}/8^CR^LF 1/8^{1 V}T0/03/8 2/35/8 1/3^LF^LF5/8^LF^LF5/8^M8 1/3-3/8 NL®5/8ER5/8 ^HT^CR¹‰€⁷/8⁵/8^CR¹/3^NL⁵/8£ ©¹₩⁵/8^G⁵/8^CR£ ₩¹/3^LF 17/8 $-\frac{1}{3}\mathbb{N}_{\perp} \in \mathbb{I} - \frac{1}{3}\mathbb{M}_{\perp} \in \mathbb{I} - \frac{1}{3}\mathbb{M}_{\perp} = \mathbb{I} - \frac{1}{3}\mathbb{M}_{\perp} = \mathbb{I} - \mathbb{I}$ 5/800€Nº€-1/3^NL€1-17/8 Nº1/3-1/3^{®5}/8Nº5/8-^NL ^LF5/8^LR ⊕€1/85/8 1/3^LF 1/3- €-^N 5/8[®] F1/3⁰/₀0 ^HT1/3^LR^NL 17/8 7/8^CR¹/3−1/8[®]€^LF⁵/8 1/3[®]C_R⁵/8⁵/8N²⁵/8−^NL^LFPt

ff®^CR⁵/8⁵/8 fi⁵/8⁰/8¹/8¹N²⁵/8 □^CR¹^VT^HT †¹^NL⁵/8⁶/8⁻F ₩⁵/8^CR⁵/8 1/8¹N²N²€^LF^LF€¹-5/8³/8 2/35/8^NL₩5/8% - 2X®2 1/3-3/8 2X®®3 N_05/8^LF5/8 ₩5/8^LR5/8 -1-¥7/8^LR1/3-1/8®€^LF5/83/8 @1N_5/8%0^LF£ $\in -L_{F}^{H_{T}} \in \mathbb{F}_{p^{5} 8^{3} 8}^{N_{T}} 2_{3} R_{S}^{N_{T}} \mathbb{P}_{p^{5} 8}^{N_{T}} L_{F}^{0} \mathbb{P}_{10}^{10} \mathbb{P}_{3}^{-1} - \mathbb{P}_{5}^{-5} \mathbb{P}_{10}^{-5} \mathbb{P}_{1$ ^V_T^L_F€_@ **1**-%€ 3/3- 5%Ħ^HT5%^L_R^NL€^L_F5%Pt ffi‰^NL€N²¹/3^NL5%‰Rs£ ^{©1}₩5%❸5%^L_R£ ^NL[®]5%^L_F5% @1N 5/8%0 $\sqrt{3}^{3}^{1}$ ©5/8 4=5/8^CR € € 1/85/8^LF 17/8 5/8^HT 1/3^NL^CR€1/3^NL5/8^LF 7/8^{1C}R ^NL[®]5/8 ^HT ^VT^CR^HT 1^LF5/8^LF 17/8 **₩**¹/₃³/₈⁶-[®] ^L^F^N¹/₃⁷/₈⁷/₈ ^N^L^F^R¹/₃²=-€-[®] ¹/₃-³/₈ €-^L^{F^N^L¹/₃‰‰€-[®] -[®]/₈^{F¹/₃^N^L¹-}} ¹^HT5/8^CR¹/3^NL€-® ^LFRs^LF^NL⁵∕8N^{⁰L}F¥¹∕3‰‰ ₩€^NL®¹^VT^NL 1/3 Nº1/3−1/3^{@5}/8N²⁵/8−^NL /8¹—^N_^CR¹/₃¹/₃^N_Pt ff®€└₣ ◎1⁄₃❸⁵% ^NL®⁵% fi5%‰1⁄8¹N≌⁵% □^CR¹^VT^HT 1⁄₃ ◎113% └₣^NL1⁄₃^CR^NLPt ‡^NL $\mathbb{N}^{2^{V}_{\mathsf{T}}}\mathsf{L}_{\mathsf{F}}^{\mathsf{N}} = \mathbb{N}^{2}_{3^{5}} - \mathbb{N}^{5^{0}}_{\mathsf{E}}^{\mathsf{N}} + \mathbb{N}^{0^{1}}_{\mathsf{T}}^{\mathsf{W}} = \mathbb{N}^{0^{1}}_{\mathsf{T}}^{\mathsf{N}} + \mathbb{N}^{0^{1}}_$ ®¹N_L5%%0^LF N_L1 1/31/8[®]€5% **3**5% ^LF^VT²/3^LF^NL1/3-N_L€1/3%0 7/8¹^LR5%€[®]- 11/81/8^VT^HT1/3-1/8€5%^LFPt

The tacit discouragement of foreign franchising by the government led the leading



Indian hotel companies namely The Taj, the Oberoi hotels, and the Welcome Group-to launch their own franchising and management programs, giving rise to indigenous franchise operations. Their focus, however, was the 5-star and 5-star-deluxe categories of hotels. Such hotels were located in the prominent metropolitan cities and a few select resorts, leading to a concentration of franchised hotels in these areas. Motivated by the success stories of the hotels in the metro cities, individual entrepreneurs began 1/8¹—^L=^NL^CR^VT¹/8^NL€—[@] ^{®1NL5/80/0L}F ^LF⁵/8¹/8¹-3/8¹/3^LR**R**s 1/8€^NL€5/8^LF^FR5/8^L €-N_05/8 º¤©1/2 ³/₈^V₇^C_R€ -[®] ^N₂^{®5}/₈ [%]/₁³^N₂⁵/₈ ²X^{®2}_FPt fi^{®5}/₈ - [‡]-³/₈€1/₃ ¹/₃^{®C}_R⁵/₈⁵/₈³/₈ ^N₂ ¹ ^{®1}/_F^N $``F \in 1/_{3} - \Box 1/_{3} N^{25/_{8}} + E 1/_{3} 2/_{3}^{11} + F^{N}_{L} # 1/_{3} + @ \in \mathfrak{S}^{5/_{8}} - N_{1} N^{0}_{L} \otimes 1/_{8}^{1/_{1}} + \mathbb{R}^{5/_{8}} + \mathbb{P}^{1/_{1}} + \mathbb{R}^{5/_{8}} + \mathbb{P}^{1/_{1}} + \mathbb{$ €-³/₈^VT^LF^NL^ERRsPt ff^{®5}/₈ ^{@1}³/₉⁵/₈^ER-N²⁵/₈-^NL ¹/₃--1^VT-1/₈⁵/₈³/₈ ¹/₃ -1/₃^A €1-1/₈^A/₈ ^HT¹/₁₀€1/₈Rs 1/81VT-N_CRRSSFF NL1VTCR€LFNº 1/3-3/8 NL1VTER€LENº ¹^VT^NL‰€−5/83/8 N_ @5/8 3%5% 3%%01^HTN²⁵%-^NL 12%%5%1%^NL€ 3%^LFPt ff®€^LF ^HT¹%0€1%Rs #1%^LF ^NL€N²⁵%3% ^NL¹ ©5/8000^HT NL®5/8 1/8¹ VT - NL^CRRs N²⁵/8⁵/8^NL NL®5/8 ®VT®5/8 - 5/8⁵/8³/8⁻√8¹ R ®¹NL⁵/8⁰/6⁻ R¹¹N²F € -05%₩ <5%%0®€£ ^NL®5% 35%-^VT5% 17% ^NL®5% "^LF€1%- **I**/3N²%^LFPt ff®5% ^{®1}35%^LR-N²%-^NL $@E_R^{1/3} - N_5^{8/3} & \% \in 1/8^{5/8} - E_F^{5/8} - F_7^{8/1} - F_8^{1/2} + 7/8^{1/2} +$ ■¹/₃%0¹/₃¹/₈⁵/₈£ "^L_F€¹/₃— †¹^NL⁵/₈%0^L_F †Rs¹/₃ **V A B S** ¹/₈Rs £ ‡-³/₈€¹/₃ ff¹^VT^LR€^L_FN² -1^LR^HT^{1L}R¹/3^NL€¹-¥R¹3/8[®]€ ^{+1N}L⁵/8‰£ -1/3N^{2C}R¹/3^NL ^{√5}/8€⁵/8%0¹^HTN²⁵/8−^NL †1^NL5/8‰£ $M1/_3 = \bigoplus F^{0}/_1/_3 E R^{5/_8} = \bigwedge F^{0}/_R E^{3/_8} E^{5/_8} + E N_3 = N^{-1}/_3 E^{-1}/_3 E^{-1}/_3 = N^{-1}/_3 E^{-1}/_3 E^{-1}/_3 = N^{-1}/_3 E^{-1}/_3 E^{-1}$ $= -V_T E_R Rs^{1/3} = -17/8 €^N L^{5/8} \% E$ $# €^N L^{@} N L^{@5/8}$ ^L_F^N_L€^H_T^V_T‰¹/₃^N_L€¹− N_L®1/3N_L **_**5⁄8₩ ^{®1N}L⁵/8%0^LF ®1/33/8 N_L1 2/35/8 $\mathbb{N}_{0} = \frac{1}{2} \mathbb{O}_{1} \mathbb{N}_{0} = \frac{1}{2} \mathbb{O}_{1} \mathbb{O}_{1} = \frac{1}{2} \mathbb{O}_{1} \mathbb{O}_{1} = \frac{1}{2} \mathbb{O$ L_FN_L1/₃L_R ©1N_L5/8‰ ↓ 58@N^{Q5}/8 − NL ₩€N_L®€ − N__@5/8 N²⁵⁄8^NL^CR¹ 1/8€^NL€5/8^LF M1N .**∞N_ ©**5⁄8_5⁄8³⁄8Pt 7/8 VT CRN 05/8 CR ¹/₃%0^LF¹ ¹/₃€⁵/₈ N 05/8 LEN ER5/8 ±^NL ^C_R€^L_F5⁄8 N₁1 7/81/300001/31/8**Rs 1001/81** ↓1 ^VL¹ ^VL¹ ^VL² R€^L_FN² ₩1/3^L_F 1/3 - 5/8000€^NL€^L_F^NL 1/31/8^NL€**@**€^NL**Rs** NL®1/3NL % 31/8% 5/3% NP1/3LFLF 1/3HTHT5/81/3% Pt



Development and Growth of Hotel Industry in India

Over the last decade business opportunities in India has intensified and elevated room rates occupancy levels in India. 'Hotel Industry in INDIA' success story is only second to china in Asia pacific. The world travel and tourism council, says that India ranks 18th in business travel and will be among the top 5 very soon. India's big success stores includes the new model for development and growth; a model that is uniquely made.

Indian hotel industry's room rates are mostly likely to rise 25% annually and $11/_81/_8V_T^{H_T}1/_3 - 1/_8R_8$ $N_1^1 \Gamma_R \in L_F5/_8$ $2/_3R_8$ $OP_* \Omega$ $1 \otimes 5/_8 \Gamma_R$ $N \otimes 5/_8 - 5/_8 H^{+} L_F^{-} \Gamma_R^{-} R_8$ $(+1)^{N}L_{5/8}N_{0} \otimes (-3/_8V_T^{+} + N_L^{-} \Gamma_R^{-} R_8) \otimes (-1)^{-} + -3/_8 \otimes (1/_3)^{-} \otimes (-1)^{-} \otimes (-1)^{-} + -3/_8 \otimes (-1)^{-} \otimes$

Hotel Industry in Medieval Period

 $\pm - \pm -3\%$ €1/3 N N 0.05/8 3/65/8 €5/8/001 HT N 25/8 - N 17/8 ©1 N 5/8/00 € -3% VT LF N ERRS € LF 1/8‰1^LF⁵/8‰Rs 200€-%583/8 ^NL1 ^NL^GR1/3€5/8‰Pt ‡- ‡-38€1/3£ ^NL^GR1/3€5/8‰ ₩1/3^LF €Nº1/3‰^LF ;Nº^VT‰⁵/8£ ^{®1^CR^LF⁵/8 ¹/3−³/8 ¹/8¹/3N²⁵/8‰²,Pt O^{1^CR ^CR⁵/8^LF^NL}} Nº1/3€-%0Rs L_EN₁ ^E_R1/₃N₁ 5/₈®€1/₈ N @5/8€[□]R NL^CR¹/3 35/8%00 1/3^N1 3/8^VT^ER€_® -1/3^CR¹/3€^LF£ -®1/3^VT^HT¹/3‰^LF (¹/3^L_RN²/3^L_F⁰/3⁰/3^L_F£ 17/8 ■1/3-1/8[®]1/3Rs1/3^NL^LF£ 01 1 % 1/3¹/3⁵/3⁶/_F ₩⁵/3⁶/_R⁵/8 ^HT^C/_R¹ @ € 3/8⁵/8³/8 ²/3^R/_S ^C/_R € 1/8[®] ^HT⁵/8^{1 H}T⁵/8^{1 H}T⁵/8⁰ ^L/_F^VT¹/8[®] 1/3^L/_F □ 1/3⁶/3^L/_F£ F£ \$1/3№€−3/81/3^CR^LF£ 5/8^NL1/8Pt ffi^LF^VT1/30000Rs 7/8^CR5/85/8 1/31/81/81№№13/81/3^NL€1− 1/3→³/8 ⁷/8¹¹³/8 ⁷/8¹^CR ^NL^CR¹/3 ⊕5/800005/8^CR^LF ₩1/3^LF @€ ⊕5/8−Pt ‹^VT^CR€−® ^NL®€^LF ^HT5/8^CR€13/8 Nº1/3-3/81/3^NL^{1C}R**R**s 7/8¹^C_R N_05/8 ^L_FN_1/3^N_5/8 1/3^VTN_0¹^C_R€N_€5/8^L_F N_1 ₩1/3^LE ^H_T^C_R¹ **3**€³/₈⁵/₈ ⁷/₈¹¹³/₈ ¹/₃-³/₈ ^L_F[®]/₈⁹/₈⁰/_N⁵/₈^C_R ^N_L¹ ^N_L[®]/₈ **₩**¹/₃**R**_s^L_F ∈ ³/₈⁵/₈ ^N_L^C_R¹/₃ **3**⁵/₈⁹/₀₀⁰/₀⁵/₈^C_RP_t



MusafirKhanas and Sarai's

 $-\frac{1}{3}\Gamma_{R}\frac{1}{3}\in \Gamma_{F} \Gamma_{F}^{N}\frac{1}{3}\Gamma_{R}^{N}\frac{5}{8}^{3} \otimes 38^{3}\otimes 3$

Emergence of Hotels in India

■ $1/_{3}\%_{0}\%_{0}^{1/_{3}}-\%_{5}\%_{5}\%$ = $5\%^{L}F^{N}_{1}-\%_{5}\%_{5}\%_{5}$;²[©]¢²; $F^{N}_{1}/_{3}^{L}F^{N}_{L}^{5}\%_{3}\%_{8}$ $N_{0}^{0}5\%_{8}$ $7\%_{8}^{C}F_{R}^{L}F^{N}_{L}$ % $0^{V}T^{N}V^{T}^{C}RRs^{V}^{0}N_{5}\%_{8}$ $\in -^{1}N^{2}/_{3}^{1/_{3}}RsP_{t}$ \ddagger^{N}_{L} $\cancel{1}/_{3}^{L}F$ $7/_{8}/_{3}N^{2}V^{T}_{T}^{L}F$ $7/_{8}^{1}C_{R}$ $\in N_{L}^{L}F$ $5\%_{8}^{1}\sqrt{1}/_{8}^{5}/_{8}\%_{0}\%_{0}^{5}/_{8}-N_{L}$ $1/_{8}^{V}T^{C}LF^{C}=-5\%_{8}^{C}$ $2/_{3}^{5}/_{8}^{5}/_{8}^{L}F_{R}^{L}F$ $1/_{3}-3\%$ $\cancel{1}^{2}$ $-5\%_{8}^{L}F$ $1/_{3}-3\%$ $\cancel{1}^{2}$ $-5\%_{8}^{-N}_{L}F$ $5\%_{8}^{1}\sqrt{1}/_{8}^{5}/_{8}\%_{0}\%_{0}^{5}/_{8}-N_{L}$ $N^{2}/_{3}-1/_{3}^{0}/_{8}^{5}/_{8}N^{2}/_{8}-N_{L}P_{t}$ $V^{1}/_{8}C_{4}\%_{0}^{1/_{3}}-3\%$ $\dagger^{1}N_{2}^{5}/_{8}\%_{0}$ i^{2} 2 2 $^{2}/_{4}/_{2}$ $\cancel{1}/_{3}^{1}F_{F}^{1}/_{8}^{1/_{3}}N_{2}^{5}/_{8}^{-R}$ $i^{N}_{1}N_{2}^{1}/_{8}^{-R}$ $i^{N}_{1}N_{2}^{1}/_{8}^{-R}$ $i^{N}_{1}N_{2}^{1}/_{8}^{-R}$ $i^{N}_{1}N_{2}^{1}/_{8}^{-R}$ $i^{N}_{1}N_{2}^{1}/_{8}N_{2}^{-R}$ $i^{N}_{1}N_{2}^{1}/_{8}N_{2}^{1$





Hotels and Policies of Indian Government

The Government realized the importance of tourism in 1962 when there was a drop in tourist arrivals. To upgrade the hotel industry, incentives were offered by the Department of Tourism (DOT). Hotel Corporation and Tourism Corporations were established. Ashoka Hotel Ltd. was constructed in, 1956 in a record time of one year. Later, the Union Ministry of Housing and Welfare constructed 3 hotels: Lodhi Hotel, Hotel Janpath and Ranjit Hotel.

 $\begin{array}{c} -V_{T} \otimes \otimes 5_{8} L_{F} N_{L} \otimes V_{T} \in 3_{8} 5_{8} \otimes \otimes 0 \in -5_{8} L_{F} & 7_{8} 1 L_{R} & N_{L} \otimes 5_{8} & H_{T} L_{R}^{1} N^{\circ} 1 N_{L} \in 1 - & 17_{8} & N_{L}^{1} V_{T} L_{R} \in L_{F} N^{\circ} & N_{L}^{1} \\ \ddagger -3_{8} \in 1_{3}^{1} & 1_{3} - 3_{8} & # \in \mathbb{N}_{L}^{0} \in - & \ddagger -3_{8} \in 1_{3}^{1} R^{1} \end{array}$

 $-^{V_{T} \otimes \otimes 5}_{8} = ^{V_{L}} \sqrt{3} + ^{V_{3}}_{3} \sqrt{5}_{8} + ^{V_{L}} C_{R} \sqrt{1}_{8} \sqrt{1}_$





Formation of Three Corporations and ITDC

In 1964 three corporations were set-up by the Government of India, viz.

- 1. India Tourism & Hotel Corporation,
- 2. India Tourism Corporation Ltd. and
- 3. India Tourism & Transport Corporation.

-€%1/3^HT^VT^FR /3-38 11/3^LF^LF¹/3- i^{SM1}/3^LR-1/3^NL1/3%1/3;

SM@1/3 \+ R13@1£ -1/3-1/8®€ 1/3-3/8 ●1/3-3/8 \T ; ●1/33/8®Rs1/3 ■ R1/33/85/8 F®;

[∞]²√0⁹^VT ¹/₃−³/₈ ●¹/₃−¹/₃‰€ ;†€№¹/₃¹/₈[®]¹/₃‰ [■]^CR¹/₃³/₈⁵/₈^LF[®];

13/8^{®@1}/3Rs¹/3 j-€^{®1}/3^CR;

-®^VT²/₃¹/₃-⁵/₈^LF[®]₩¹/₃^LR ;■^LR€^LF^LF¹/₃;

 $\Box^{1/3} \vdash_{\mathsf{F}} {}^{\textcircled{\tiny{\bullet}}} \in \circ^{1/3} {}^{\textcircled{\tiny{\bullet}}} {}^{1/3} {}^{\textcircled{\tiny{\bullet}}}_{\mathsf{R}} \text{ iffi}^{\mathsf{N}} {}^{\mathsf{L}} {}^{\mathsf{N}} {}^{\mathsf{L}} {}^{\mathsf{N}} {}^{\mathsf{L}} {}^{\mathsf{R}} = {}^{\mathsf{L}} {}^{\mathsf{R}} {}^{1/3} {}^{3/8} {}^{\mathsf{S}} {}^{\mathsf{L}} {}^{\mathsf{F}} {}^{\textcircled{\tiny{\bullet}}} {}^{\mathsf{C}} {}^{\mathsf{R}} {}^{\mathsf{L}} {}^{\mathsf{R}} {}^{\mathsf{R}} {}^{\mathsf{R}} {}^{\mathsf{L}} {}^{\mathsf{R}} {}^$

 $\Box^{@1/_{3}-1/_{3}} i^{\Box^{1}/_{3}} \%^{1/_{3}L} F^{N} L^{@1/_{3}} - i^{P_{t}} P^{I} L^{P} L^{P}$



[₽][№]⁺¹^C^R^N¹/₃⁻¹/₈⁵/₈ ¹⁷/₈ ^{†1}^N⁵/₈%0^L^F

^{+1N}L5%‰^L_F ^HT‰¹/₃Rs ¹/₃− €N^{2H}T¹^LR^NL¹/₃−^NL ^LR¹‰5% €− N^{21L}F^NL ¹/₈¹^VT−^NL^LR€5/L 7/8¹^C_R ^NL[®]5/8 ^NL^C_R¹/3−^LF¹/3¹/8^NL€¹− $2/_3$ Rs ${}^{\mathsf{H}_{\mathsf{T}}}\mathsf{\Gamma}_{\mathsf{R}}^{1} \otimes \textcircled{\in} {}^{3} {}^{\$} \textcircled{\in} - {}^{\otimes} \qquad {}^{7} {}^{\$} {}^{1} {}^{\$} {}^{\$} \textcircled{\in} {}^{\otimes} {}^{\bigotimes} \textcircled{\in} {}^{\mathsf{N}_{\mathsf{L}}} \textcircled{\in} {}^{5} {}^{\$} {}^{\mathsf{L}_{\mathsf{F}}}$ ²/₃^VT^LF€−5/₈^LF^LF£ 7∕81[⊑]R Nº5/85/8^NL€-^{@L}F 1/81-7/85/8^CR5/8-1/85/8^LE£ 1/3-3/8 1/3^CR⁵/8 1/3^LF 5/8^LF^LF⁵/8⁻N_L€1/3⁰/3⁰ N_L1 5/8¹/8¹-1N²€5/8^LF 1/3-3/8 ^LF¹¹/8€5/8^NL€5/8^LF 1/3^LR⁵/8 1/3-3/8 ${}^{\mathrm{N}_{\mathrm{L}}} {}^{\mathrm{L}_{\mathrm{R}}} {}^{\mathrm{I}}_{3} - {}^{\mathrm{L}_{\mathrm{F}}} {}^{\mathrm{H}_{\mathrm{T}}} {}^{\mathrm{L}_{\mathrm{R}}} {}^{\mathrm{N}_{\mathrm{L}}} {}^{\mathrm{L}_{\mathrm{R}}} 1 {}^{\mathrm{I}}_{8} {}^{\mathrm{I}}_{1} {}^{\mathrm{N}_{\mathrm{L}}} {}^{\mathrm{L}_{\mathrm{R}}} {}^{\mathrm{L}_{\mathrm{L}}} {}^{\mathrm{L}_{\mathrm{R}}} {}^{\mathrm{L}} {}^{\mathrm{L}} {}^{\mathrm{L}} {}^{\mathrm{L}} {}^{\mathrm{L}}} {}^{\mathrm{L}} {}^{\mathrm$ 1/33/85/8FFVT1/3NL5/8 **E**⁵/₈^NL¹/₃€‰ 3%€^LF^NL^CR€²/₃^VT^NL€¹ – ^LFRs^LF^NL⁵/₈N^{QL}F ⁷/₈^{1C}R **1**³/₃^LR€^{1V}T^LF ^{@113}/₈^LF ^{1/2}/₃³/₈¹ + ⁵/₉^LR**9**€¹/₈⁵/₈^LFPt ff^{©C}R¹^VT^{@®} ^NL[®]5%€^CR 7%1%1%€%0€^NL€5%^LF£ ^{®1}^NL5%%0^LF 1%1-^NLF€2%^VT^NL5% ^NL1 ^NL[®]5% N_1N_1/3000 1VTN_HTVTN_ 17/8 @113/8 F 1/3-3/8 F5/8 R € € 1/85/8 F W @ € 1/8 N 1/3 C 5/8 F VTHT N_05/8 Nº1/3^NL5/8^ER€1/3‰ ₩5/8‰0‰2¥2/35/8€-@ 17/8 -1/3^NL€1-L_F 1/3-3/8 1/8¹N²N²V_T-€^NL€5/8^LFPt

⁺ − №¹/₃−Rs ¹/₃^L_R⁵/₈¹/₃^L_F ^{®1}^N₂⁵/₈⁸/₆ − ^N₂⁴/₁^L_R^N₂¹/₃−^N_L ¹/₃^N_L^N_L^L_R¹/₃¹/₈^N_L€1−^L_F $7\%^{1}^{\Gamma_{R}} \ \textcircled{0} \in L_{F} \in \mathbb{N}_{1}^{1}^{\Gamma_{R}}_{F_{F}} \ \textcircled{0}^{1} \ 2\%^{\Gamma_{R}} \in - \ \textcircled{0} \ \textcircled{0}^{1}_{S} \in \mathbb{N}_{2}^{N_{2}} \ (\mathbb{N}_{2}^{0})^{N_{2}}_{F_{F}} \ (\mathbb{N}_{2}^{0})^{N_{2}}_{F_{F}} \ (\mathbb{N}_{2}^{0})^{N_{2}}_{S} = - \ \textcircled{0}^{N_{1}}_{S} \ (\mathbb{N}_{2}^{0})^{N_{2}}_{S} \ (\mathbb{N}_{2}^{0})^{N_{2}}_{S} = - \ \textcircled{0}^{N_{1}}_{S} \ (\mathbb{N}_{2}^{0})^{N_{2}}_{S} \ (\mathbb{N}_{2}^{0})^{N_{2}}_{S} = - \ \textcircled{0}^{N_{1}}_{S} \ (\mathbb{N}_{2}^{0})^{N_{2}}_{S} = - \ \textcircled{0}^{N_{1}}_{S} \ (\mathbb{N}_{2}^{0})^{N_{2}}_{S} \ (\mathbb{N}_{2}^{0})^{N_{2}}_{S} = - \ \textcircled{0}^{N_{1}}_{S} \ (\mathbb{N}_{2}^{0})^{N_{2}}_{S} = - \ \textcircled{0}^{N_{1}}_{S} \ (\mathbb{N}_{2}^{0})^{N_{2}}_{S} \ (\mathbb{N}_{2}^{0})^{N_{2}}_{S} = - \ \textcircled{0}^{N_{1}}_{S} \ (\mathbb{N}_{2}^{0})^{N_{2}}_{S} = - \ (\mathbb{N}_{2}^{0})^{N_{2}}_{S} = -$ N_@5/8 0/011/81/3/00 - F 1/3-3/8 ₩@1 N_5/8-3/8 N_1 - + + 5/8-3/8 1/3 N_ 1/3 @€@05/8 - FR - FR 1/3 N_5/8 N_01/3- ${}^{\mathsf{N}}\mathsf{L}^{1} \hspace{0.1cm} \% {}^{1} {}^{8} {}^{1} {}^{3} {}^{3} {}^{6} \hspace{0.1cm} 5 {}^{8} {}^{1} {}^{8} {}^{1} - {}^{1} \mathsf{N}^{2} {}^{6} {}^{5} {}^{8} {}^{1} {}^{8} {}^{\mathsf{N}} \mathsf{L} {}^{6} {}^{6} \mathsf{R}^{5} {}^{8} {}^{1} {}^{8} {}^{8} {}^{\mathsf{N}} \mathsf{L} {}^{6} {}^{6} \mathsf{R}^{5} {}^{8} {}^{1} {}^{8} {}^{8} {}^{\mathsf{N}} \mathsf{L} {}^{6} {}^{6} \mathsf{R}^{5} {}^{8} {}^{1} {}^{8} {}^{8} {}^{\mathsf{N}} \mathsf{L} {}^{6} {}^{6} \mathsf{R}^{5} {}^{8} {}^{1} {}^{8} {}$ N_I @E_R1V_T@@ N @5/8 LFVT2/3LF5/8FFVT5/8 3%€7%7%^VT^LF€1-17/8 N_@5/8 **⊗**€^L_F€^NL¹^L_R N 5%₩^HT5%-3%€^NL^VT^ER5% N1 NL05% $\Box^{1} \otimes^{N} LP_{t}$ ${}^{17}/_{8}{}^{7}/_{8}{}^{5}/_{8}{}^{L}_{R} L_{F}$ ${}^{1}/_{3} - {}^{3}/_{8}$ 1N 05/8 ER N 1 ^LR⁵/₈¹/₈^{-H}T€⁵/₈-^NL^LF €- ^NL^{@5}/₈ ¹/₈¹N^QN^QT-€^NLRsPt

In areas receiving foreign visitors, hotels are often important foreign currency earners and in this way may contribute significantly to their countries' balance of payments. In countries with limited export possibilities, hotels may be one of the few prime sources of foreign currency earnings.



⁵%N^{2H}T‰¹RsN²⁵%-^NL£ ₩^{®5}%^ER⁵% ^NL^{®5}%Rs ¹%¹-^NL^ER€²/₃^VT^NL⁵% ^NL¹ ^ER⁵/₈®€¹-¹/₃‰ 3%⁵%𝔅⁵%‰^{1H}TN²⁵%-^NLPt

 $^{+1N_{5}}$ 7/81^CR N₁ @5/8 3%€_∞ 1/3-3/8 Nº13858^ER-€MD1/3^NL€1- 178 @1^NL5866^LF£ 2/3^VT^LF€-58^LF^LF € F ^MT^LR 0€385838 781^ER ^NL058 1/3-3/8 R5/80/001/3^NL5/83/8 ^NL^CR¹/3³/8⁵/8^LFPt ,^FF^VT€^HTN²⁵%-^NL£ 7%^VT^ER-€^NL^VT^ER⁵% 1/3-3% 7%^VT^ER-€^LC⁰€-⁰F 1/3^ER⁵% ^LF^VT^HT^HT^MC€⁵%³% NL1 @1NL5%%%LF 2/3Rs 1/3 ₩€3%5% CR1/3-@5% 1/3 №1/3-VT7/81/31/8NLVTCR5%CRLFPt O113%£ 3%^LR€-% 1/3-3% 1^NL^{®5}%^LR 1/81-^LF^VTN²1/3²/3^N0⁵/8⁻ 1/3^LR⁵/8 1/3N²1-[®] ^NL^{®5}/8 N^{⁰1L}F^NI 5%%05%1%^NL^CR€1%€^NLRs 1%-3% ₩1%^NL5%^LR 1%1N^{2H}T1%-€5%^LFPt \ddagger 1%3%3%€^NL€1- ^NL1 $^{\mathsf{N}}_{\mathsf{L}^{@1\mathsf{L}}_{\mathsf{F}}5/8} 5_{\%} - {}^{@1}_{3} {}^{@5}_{\%}3_{\%} 3_{\%} \in ^{\mathsf{L}}_{\mathsf{R}} {}^{\%}_{3} 1_{\%} {}^{\mathsf{N}}_{3} \circ {}^{\mathsf{N}}_{5} \in ^{\mathsf{O}}_{\mathsf{R}} {}^{\mathsf{N}}_{4} {}^{\mathsf{N}}_$ N ®1L_F5/8 5/8NºHT 0/01 R5 5/83/8 €–¾Ÿ┬└╒^ℕ└┖_R€物└╒└╒Ÿ┰╨┰╨┰┉₨€–@ŇĹ®物№₽ŧ





Hotel as a Service Provider in the Modern Day

Gone are the days when people looked upon a hotel for a bed and food. Now i provides almost everything that a guest needs. Hotels have become service provider the guests in all possible ways. Competition has set into providing these services in order to woo the guests. Every big hotel chain/group has been spending crores of rupees in order to stay in this race. Different services are rendered by the hotels, viz. Banquets, convention centers, exhibition centers, restaurants, catering service, secretarial services, corporate $N^{01} - \frac{5}{8}Rs$ $\frac{1}{8}^{01}/_{3} - \frac{65}{8}R^{L}F_{E}$ ^L_F5/8^L_R € € 1/8⁵/8^L_F£ NL^CR¹/3 3 5/8%00 3/35/3 FC/u£ 2/3 VTNL 005/8 R $L_{F}5/8^{L}R \oplus 1/85/8 E$ 7/81/31/8€‰€^NLRs 7/81^CR ^LF^HT1^CR^NL^LF 1/3-3/8 ¹/3N²⁵/8^LF^L N²¹/3^LF^LF1/3¹⁰⁵/8 ^HT1/3^CR⁰/01^VT^CR£ ^{®5}//₃%^N^L[®] 1/8%^VT²/₃£ [®]RsN[®]£ ^LF^{®1H}T^HT€−[®] √₃^T/₈1/₃3/85/8£ ^LF₩€N[®]N[®]€−[®] ^HT¹¹/₀%£ ^NL¹^VT^CR€^LF^NL ‰€N²¹^VT^LF€−5%^LF£ 1/3€^CR^HT¹^CR^NL F5×F0®€1/85%£ 5%^NL1/8Pt

 $-\frac{1}{3} e^{F_{F}} f_{7,8} h_{L} + h_{L} f_{8} \phi_{0} h_{F} + h_{T} h_{R} h_{R} e^{3} f_{8}$ $W \in 3\% 5\% \quad F_{R} h_{3} - 0.5\% \quad 17\% \quad 2/3 h_{3} - F_{F} h_{T} h_{8} h_{L} e^{5} h_{R} h_{L} e^{5} h_{L} h_{$

Convention Centre: Meetings, seminars, conventions and other social gatherings are arranged which in turn attract group bookings, good occupancy and food service.

 ${}^{05}\!8^{L}_{F}{}^{N}_{L}{}^{1}\!3^{V}_{T}{}^{C}_{R}{}^{1}\!3^{-}_{R}{}^{L}_{3}^{2} = {}^{05}\!8^{L}_{F}{}^{N}_{L}{}^{1}\!3^{V}_{T}{}^{C}_{R}{}^{1}\!3^{-}_{R}{}^{L}_{F} = {}^{L}_{F}{}^{5}\!8^{C}_{R} \textcircled{0}{}^{\textcircled{0}} = {}^{0}\!9^{3}\!8^{\textcircled{0}}_{7}\!8^{7}\!8^{5}\!8^{\Box}_{R} \overbrace{R}{}^{5}\!8^{-N}_{L} = {}^{1}\!4^{H}_{7}5\!8^{1}\!8^{\Box}_{R} \overbrace{N}{}^{N}_{L} \Biggr{0}{}^{R}_{R} \Biggr{0}{}^{R}_{R} \Biggr{0}{}^{\r{0}}_{R} \Biggr{0}{}^{\r{0}}_{R}$



 $-5\%1\%^{\Gamma}R^{5}\%^{N}L^{1}\%^{\Gamma}R \in 1\%00 - 5\%^{\Gamma}R^{2} \in 1\%5\%3\% \text{ ff}^{0} \in L_{F} \in L_{F} 1\% - 5\%^{L}R^{1}R^{-N}L^{0}R^{0}M^{0}$ $+F^{5}\%^{\Gamma}R^{2} \in 1\%5\% 7\%1^{\Gamma}R 1\%1^{\Gamma}R^{H}T^{1}\Gamma^{\Gamma}R^{1}\%^{N}L^{5}\% 1\%00 \in 5\% - N^{L}L_{F}P_{t} \text{ ff}^{0}5\% - M^{-}L_{F}^{2} = P_{t}L_{F} 1\% - 3\%$ $-0^{1}\% \in \Gamma^{H}T^{5}\%^{\Gamma}R^{L}R^{1} - L_{F} 1^{7}\% 3\% \in 7\%7\%5\%^{\Gamma}R^{5}\% - N^{L} 1\%1N^{2}H^{T}1\% - \xi^{5}\%^{L}R^{1} - 5\%\%3\% N^{2}\% N^{2}\% - N^{1}R^{5}\%^{1}R^{5}\%^{1}R^{5}\% - N^{L} 1\%1N^{2}H^{T}1\% - \xi^{5}\%^{1}R^{1} -$

 $-1^{\Gamma}_{R}^{+} 1^{\Gamma}_{R}^{+} 1_{3}^{+} 1_{2}^{+} 8_{3}^{+} -5_{8}^{+} \Gamma_{R}^{+} \Theta \in 1/8^{5}/8^{3}/4} \quad \text{ff}^{0} \in L_{F} \quad \text{#}^{1}^{\Gamma}_{R}^{+} 1_{2}^{-} 8_{3}^{+} F_{3}^{+} F_{4}^{-} -5_{8}^{+} \text{H}^{+} 1_{2}^{-} 8_{3}^{+} 8_{3}^{+} F_{4}^{-} F_{4}^{-} 8_{4}^{-} F_{4}^{-} F_{4}^{-} 8_{4}^{-} F_{4}^{-} F_{4}^{-}$

-^VT^NL‰⁵/8^CR -⁵/8^CR ⊕ € 1/8⁵/8³/4 " ^HT⁵/8^CR^LF¹-1/3⁶/₂ € ^LF⁵/8³/8

L_{F⁵/8^ER**☉**€1/8⁵/8}



$$\begin{split} & \text{ffl}_{3}\%05\%^{N}\text{L} -5\%^{\Gamma}\text{R} \textcircled{\Theta} \in 1/85\%^{3}/4 \quad \text{``}\%0^{L}\text{F}^{-1} \quad 1/3 \quad ^{H}\text{T}5\%^{\Gamma}\text{R}^{L}\text{F}^{-1} - 1/3\%00 \textcircled{E}^{L}\text{F}5\%^{3}/8 \quad ^{L}\text{F}\%^{\Gamma}\text{R} \textcircled{\Theta} \in 1/85\%^{2}/$$

+5/81/3000 NL® --- 1/3-3/8 -++1¹RNL+F 1/3-3/8 1/3N²⁵/8+F3/4 ff®€LF €LE ^HT⁻R¹ 𝔅 € 3/85/83/8 -1^NL 1--∞Rs € - ^CR⁵/8^LF¹^CR^NL 1^CR ∞05/8€ + ^V⁻R⁵/8 ©1^NL⁵/8∞^LF 2/3^VT^NL 1/3‰^LF¹ € - 3%1₩ - ^NL¹₩ - ¶ 1/8¹N²N²%^LR¹%€1/3‰ ^{®1N}L⁵%[®] - Pt ff^{®5}% ^HT^LR⁵%^LF⁵% - ^NL $^{N}_{L} \in \mathbb{N}^{25}_{8} \quad {}^{1}_{T}^{N}_{L} \quad {}^{7}_{8}{}^{1}_{R} \quad {}^{0}_{R} \in \mathbb{N}^{2}_{F}^{5}_{8}^{6}_{6}^{7}_{7}_{8} \quad {}^{7}_{8}{}^{1}_{R} \quad {}^{0}_{8}^{5}_{8}^{6}_{1}^{4}_{3}^{6}_{3}^{N}_{0}^{N}_{L}^{0} = {}^{1}_{3}^{3}_{3}^{3}_{8} \quad {}^{H}_{T}^{6}_{0}^{5}_{8}^{6}_{1}^{1}_{3}^{1}_{L}_{F}^{V}_{T}^{L}_{R}^{5}_{8}^{5}_{8}^{6}_{1}^{6}_{3}^{1}_{1}^{2}_{2}_{2}^{1}_{2}^{2}_{1}^{2}_{2}^{2}_{1}^{2}_{2}^{2}_{1}^{2}_{2}^{2}_{1}^{2}_{2}^{2}_{1}^{2}_{2}^{2}_{1}^{2}_{2}^{2}_{2}^{2}_{1}^{2}_{2}^{2}_{2}^{2}_{1}^{2}_{2}^{2}_{$ ^CR⁵/8¹/3^LF¹−^LFPt †⁵/8¹/3⁰/₀^NL[®] 1/8⁰/₀^VT²/3£ −^H/₂^N CRsN[®]£ ●1/3^LF^LF¹/3[®]/₈[®] ■1/3^LR⁰/₀¹^VT^CR£ $- \label{eq:2.1} - \label{eq:2.2} + \l$ 1/8¹^VT^CR^NL£ 1/3-3/8 №€-€ @1‰7/8 1/8¹VT^CR⁵/8 ¹/3^CR⁵/8 ^LF¹N²⁵/8 ¹⁷/8 ^NL[®]5/8 ^HT^{1H}T^VT‰1/3^CR 7/81/31/8€‰€^NL€5/8^L=Pt ‡- <u>L</u>=1N9% +1/3^LR^NL^L= 17/8 1^VT^LR 1/8¹^VT-^NL^LRRs ^{@5}/81/3‰^NL[@] N_1VTER€LFNº ®1/3LF HT€1/85/15/83/8 KAT ¹/₃^NL ^HT‰¹/₃¹/₈⁵/₈^LF ‰€‰⁵/₈ †€№¹/₃¹/₈[®]¹/₃‰ SM5/8^LR¹/3⁰/00¹/3 ₩^{®5}/8^LR⁵/8 ©5/81/30/00^NI @ L_EH_T1/3L_E ■^C_R1/₃3/₈5/₈^L_F® 1/3-3/8 1/3-3/8 1/3Rs^VT^ER❸5/8³/8€1/8 NLF2⁶/8⁻NLF 1/3^ER⁵/8 ^HT^ER¹ ❸€3/8⁵/8³/8^{Pt} ff^{®5}/8 ^NL¹^VT^ER€^LF^NL ¹-31/31/89/ 1/3 ^CR⁵/8⁶/^VT 35/8-1/3^NL⁵/8³/8 ^HT⁵/8^CR^LF¹-Pt ³¹/₃¹/₈¹/₃^N_L€¹- ¹/₈¹/₃-



Service Quality Parameters

•Service Bonding: It is the ability of an organisation to create bond with the customers by keeping promises and performing the service accurately and dependably.

--5%⁻Γ_R③€¼⁵% --5%¼%^VT^C_R€^NLRs³/₄ ff¹ Ν²¹/₃%⁵/₈ ¹/₈^VT^L_F^NL¹N²⁵/₈^L_F ⁷/₈⁵/₈³/₄ ff¹ N²¹/₃%⁵/₈ ¹/₃ -3% ^L_F⁵/₈¹/₈^VT^L_R⁵/₈ € - ^NL⁰⁵/₈ [©]¹N²5/₈%₀Pt

•-5%^C_R ④ €1%5% -1N^{2H}T5%^NL5%-1%5%3/4 \ddagger ^N_L €^L_F ^N_L®5% ^HT1^L_F^L_F5%^L_F^L_F€1 - 17% ^L_F^HT5%1%€7%€1% ^C_R1/3-@5% 17% ^L_F% €500% \pounds % -1₩005%3%@5% 1^C_R 1/32 € 00€^N_LRsPt

•-5%^LR𝔅€1%5% \ddagger -1%% €-1%^L€1-3% N^{2} +9%01^Rs5%5%^LF 1%^LR5% 1%% ₩1%Rs^LF ₩€%0% €-@ ^NL1 ^LF5%^LR𝔅5% 7%^LF^NL¹N²⁵%^LR^LF 1%-3% ^LF1%0𝔅5% ^NL⁰⁵% €^LR ^HT^LR12%% 5% N²^LFPt

$$\begin{split} \bullet & -5\%^{\Gamma}_{R} \textcircled{\bullet} \in 1\%^{5}\% \quad \text{ff} \in \mathbb{N}^{2\%} \textcircled{\bullet} (0) \overleftarrow{\bullet} - 5\%^{\Gamma}_{P} \overleftarrow{+}^{3}/4 \quad ``2\%^{2} \overleftarrow{\in} (0) \overleftarrow{\in}^{\mathsf{N}}_{L} \textbf{Rs} \quad \mathbb{N}_{L}^{1} \quad \mathbb{H}_{T}^{\Gamma}_{R}^{1} \textcircled{\bullet} \in 3\%^{5}/8 \quad \mathbb{H}_{T}^{\Gamma}_{R}^{1} \mathbb{N}^{2^{\mathsf{H}}_{T}} \mathbb{N}_{L}^{1} \\ & \vdash_{F}^{5}/8^{\Gamma}_{R} \textcircled{\bullet} \in 1\%^{5}/8 \quad \mathbb{1}^{\Gamma}_{R} \quad \mathbb{N}_{L} \quad \mathbb{H}_{T}^{5}/8^{\Gamma}_{R} \mathbb{P}_{R}^{7}/8^{1} \overset{\Gamma}_{R} \mathbb{N}^{2} \quad \mathbb{N}_{L}^{0} \textcircled{o} 5\% \quad \mathbb{H}_{F}^{5}/8^{\Gamma}_{R} \textcircled{\bullet} \in 1\%^{5}/8 \quad \mathbb{1}^{3}/8 \quad \mathbb{1}^{3}/8 \quad \mathbb{N}_{L} \quad \mathbb{N}_{L}^{0} \textcircled{o} 5\% \quad \mathbb{N}_{L}^{2} \overleftarrow{\mathsf{N}}_{R}^{2} \end{array}$$

•-5% ^C_R **⊕** € 1% ⁵/₈ ^M/₈ /₈ ^M/₈ ^L_F ^L_F € 2% € % 0 € ^N_L **R**s ³/₄ \pm ^N_L € ^L_F ^N_L[®]5% ^F_F ^V_T 1/3 % 0 € ^N_L **R**s ¹⁷/₈ ²/₃ ⁵/₈ € -[®] 1/3 **⊕** 1/3 € 9% 0 1/3 € 9% 0 1/3 - 3% ^C_R 5/8 1/8 5% ^H_T ^N_L € **⊕** 5% ^N_L 1 1/8 ^V_T ^L_F ^N_L 1 № 5% ^C_R ^L_F **P**t

²%⁵R³€⁻¹%⁵% —^VT^LF^NL¹N²€^LF¹/₃^NL€¹-³/₄ -⁵%²R³€⁻¹/₈⁵%²^LF 1/₃^LR⁵% 3%⁵%^LF€[®]-⁵/₈³% ¹×¹R³%€-[®] NL¹ 1/₈^V^LF^NL¹N²⁵%^LR^LF ^LF^HT⁵/₈¹%€⁻/₈€⁻/₈ -⁵/₈⁵/₈³%^LFPt

•-5%^CR ⊕ €1%5% ‡N^{2H}T^CR5%^LF^LF € ⊕5%-5%^LF^LF³/₄ ff^{®5}% ^FF^VT¹/₃% €^NLRs 17% N²/₃% €-^Ø 1/₃



•-5%^CR𝔅€1%5% -^NL¹/3-3%1%^CR³%€^LF¹/3^NL€1-3/4 "2%€‰€^NLRs ^NL¹ 1/31%®€5%𝔅5% ^LF¹/3N²⁵/8 ^LF^NL¹/3-3%1/3^CR³%^LF 17% ^LF⁵%^CR𝔅€1%5%Pt

•-5%^CR𝔅€1%5% □5%1%1𝔅5%^CRRs³/4 "2%3€‰€^NLRs ^NL¹ ^CR⁵%1%1𝔅5%^CR €- 1/8 7%1%3€‰⁵%³% ^LF⁵%^CR𝔅€1%5%



Analysis and Interpretation

The analysis and interpretation of the responses of the respondents on various parameters of service quality is as follows:

Service Bonding: Service bonding is the outcome of the reliable services. When any organisation fulfils its promises made to the customers, then customers also give privilege to the organisation by becoming loyal to the same. Hence, a sort of bond is established in between organisation and customers. Reliability and hence service quality, thus are pillars to any service quality pursuit.

 $-5/8^{L}R \bigoplus \{-1/8^{5}/8 - 5/8^{1}/8^{4} + \Gamma_{R} \bigoplus N_{L}RS^{3}/4 - V_{T}L_{F}N_{L}^{1}N^{25}/8^{L}r_{R} + \frac{1}{4}N_{L}N_{L}^{2} - N_{L}^{1} - 7/8^{5}/8^{5}/8^{0}/6^{-1}/3^{-1}/8^{-1}/$

^L_F5/8^L_R€€1/85/8 -5/8^CR € € 1/85/8 -1/81HT $L_{\rm F}^{1/81}H_{\rm T}^{5/8}$ 1/3^LE ON 05/8 5%-⊕€^L_R¹-№%-^N_L € 1/8 ^N_L⁰⁵/8 ^L_F⁵/8^L_R⊕€1/8⁵/8 €^L_F 1/3^L_F^L_F⁵/8^{N²/3</sub>‰5/8³/8 1/3-³/8} ¹⁄8¹№№¹³⁄8€^NL€⁵⁄8^LF ₩€^N® NL1/3-@€2/3%05/8 N_L®1/3N_L 7/81/31/8€‰€^NL1/3^NL5/8 H_T5/8^ER⁷/8^{1E}RN²¹/2−1/8⁵/8 ¹/₈¹/₈¹/₈^N⁰/₇ −€1/₈¹/₃^N/€1− 17/₈^N/[®]/₈⁵/₈ ¹/₅⁶/₈⁶ €1/₈⁵/₈ ○Pt ‡− ^N/[®]/₈⁵/₈ ®1^LF^HT€^N1/3‰€^NLRs $\in -38^{V_{T}L_{F}N_{L}C_{R}}Rs_{L}^{C} - 58^{C_{R}} \otimes \in 1/85/8 L_{F}^{1}/8^{1H_{T}}5/8 \in -1/800^{V_{T}}3/8^{5/8}L_{F}^{N_{L}} \otimes 1/8^{0}/8^{1}$ 1/3^HT^HT5/21/3−1/35/8 17/8 ^HT[®]Rs^LF€1/81/3/00 7/81/31/8€/00€^NL€5/8^LF 2/31^NL[®] €−^NL5/8^LR€1^LR -3/8 ⁵/₈⁺¹/₈[−]_R€¹[−]_R£ ⁷/₈⁴/₇[−]_R−€^N[−]¹/₇[−]_R⁵/₈£ [−]_F⁺¹/₃¹/₈€¹⁴/₇[−]_F [−]_R¹¹N^Ω[−]_F£ ^L_F5/8¹/3^NL€_∞ ¹/8^LR¹/8^Cu⁵/8^LRRs£ 5%^FF^VT€^HTN²⁵%-^NL^LF£ ^LF€[@]-1/3[®]5/8£ ^HT¹/₃^LR[°]/₄€-[®]£ TCRCR1VT-3%€-® 5⁄8**-**❸€^CR¹-N²⁵⁄8-^NLPt $\%^{1/3}$ Rs¹^VT^NL£ 1⁄3€[⊑]R F_F^VT¹/₃‰€^NLRs£ N^{0H}T⁵/8^CR¹/3^NL^VT^CR⁵/8£ ^HT⁵/8^ER^LF¹--⁵/8⁰/₈ $1/8^{1}N^{\circ}N^{\circ}T \rightarrow \in 1/8^{1}/3^{N}L \in 1 \rightarrow 1/8^{1}/3^{N}L = 1/8$ 1/3-3/8 Nº1/3^NL5%^CR€1/3‰^LFPt "‰‰ ^NL®5⁄8^LF5⁄8 ^HT‰1/3**Rs** 1/3 ^LF€®—€7⁄8€1/81/3^{_}NL ^CR1‰5⁄8 €— 5%-®1/3-1/8€-® LF5%ER®€1/85% FFVT1/3‰€NLRsPt "‰‰ NL®5% LF5%5%5%1%NL5%3% 7%€®5% L_FN₂1/3^L_R ©1N₂5/80/0^L_F ©1/3 €5/8 2/35/85/8− 7/81V_T−3/8 N₂1 2/35/8 2/35/8N₂N₂5/8^L_R H_T5/8^L_R7/81^L_RN²⁵/8^L_RL_F $\in - {}^{N}_{L} 5 / 8 {}^{C}_{R} N^{\varrho}_{F} {}^{17} / 8 {}^{5} / 8 {}^{-L}_{F} {}^{V}_{T} {}^{C}_{R} \in - @ @^{113} / 8 {}^{1} / 3 N^{\varrho} / 3 \in 5 / 8 {}^{-1} / 8 {}^{5} / 8 {}^{-1} / 8 {}^{5} / 8 {}^{-1} / 8 {}^{5} / 8 {}^{-1} / 8 {}^{5} / 8 {}^{-1} / 8 {}^{-$ ^HT[®]Rs^LF€1/81/30/0 5/8 €3/85/8−1/85/8Pt ff^{®5}/8 1/81−1/85/8^LR−5/83/8 ^{®1N}L5/80/0^LF [®]1/3 €5/8 / 01N



 $-5\%^{0} 1/3^{N} \downarrow \in \mathfrak{G}^{5} \$ \mathbb{N}^{25} \$ 1/3 - \Gamma_{R} 1/3^{N} \downarrow \in -\mathfrak{G}^{L} F^{17} \$^{2} \mathbb{P}_{t} X^{2} \quad \label{eq:solution} \mathbb{P}^{17} \$^{0} \mathbb{P}^{17} \mathbb{P}^{17} \mathbb{P}^{17} \$^{0} \mathbb{P}^{17} \mathbb{P}^{17} \mathbb{P}^{17} \$^{0} \mathbb{P}^{17} \mathbb{P}^{17} \mathbb{P}^{17} \$^{0} \mathbb{P}^{17} \mathbb{P}^{17} \mathbb{P}^{17} \mathbb{P}^{17} \mathbb{P}^{17} \mathbb{P}^{17} \mathbb{P}^{17} \$^{0} \mathbb{P}^{17} \mathbb{$

 $-5\%^{L}_{R} \textcircled{\bullet} = 1/8^{5}\% - 1N^{2H}_{T} 5\%^{N}_{L} 5\% - 1/8^{5}\%^{N}_{L} 4 - 5\%^{L}_{R} \textcircled{\bullet} = 1/8^{5}\% - 1N^{2H}_{T} 5\%^{N}_{L} 5\% - 1/8^{5}\% + 1/8^{$

 $-5\%^{\Gamma}_{R} \textcircled{0} \in 1\%5\% \textcircled{1} = 1\%\% \textcircled{0} = -1\%^{N}_{L} \in 1 - 3\% \textcircled{1} = -5\%^{\Gamma}_{R} \textcircled{0} \in 1\%5\% \textcircled{0} = -1\%\% \textcircled{0} \in -1\%^{N}_{L} \in 1 - \mathbb{N}^{95}\%^{1}_{3} - \mathbb{L}_{F}$ ⁵∕8N^{⁰H}T‰¹**Rs**⁵∕8⁵⁄8^LF ₩¹↓_F↓_F5%N^{0H}T¹/3^NL[®]Rs N₁ @5/8Rs €Pt5/8Pt 1/3^ER⁵/8 S 1/8⁻R€5/8-3/8‰Rs 1/3-3/8 1/81/3⁻R€-® 1/3-3/8 1/3⁻R5/8 1/3‰₩1/3Rs⁻F ^VT−3/8⁵/8^CR^LF^NL¹/3−3/8€ ₩¹‰❸⁵% ^NL^{®5}% ^HT^CR¹²/₃‰⁵%N^QF ¹⁷/₈ ¹/₈^VT^LF^NL¹N^{Q5}%^CR^LFPt [‡]− ₩€‱‰€-∞ ®1^LF^HT€^NL^V3^V00€^NLR^{*}€-³/8^VT^LF^NL^ERRs ₩[®]5%^ER⁵/8 ¹/3 ¹/8¹-^NL€-^VT¹^VT^LF €-^NL⁵%^ER¹/3¹/8^NL€¹-2/35/8^NL₩5/85/8- 5/8N^{QH}T0/01Rs5/85/8^LF 1/3-3/8 1/8^VT^LF^NL1N^{Q5}/8^LF^LF NL1/3^C/05/8^LF ^HT0/01/31/85/8 ^NL®€^LF 7/81/31/8 1 120 T‰¹3Rs└₣ ¹/3 ❸⁵%⁵℞Rs 1%₣₽Ÿ┰¹%€¹/₃‰ ₣₽¹‱⁵%₽₺ ff®⁵% ®¹ℕL⁵%‰└₣ №Ÿт└₣ŇL N_L@5⁄8 ^CR€®®N_L % = -3% 17% H_T5%1H_T0%5% 1/3-3% €N^QH_T1/3^LR^NL N₂®5%N^Q €–€–[®] ^LF¹ ¹/₃^LF ^NL¹ Nº1/₃^C/₂⁵/₈ ⁵/₈N^{PH}T‰¹Rs⁵/₈⁵/₈^LF N^{P1}^LR⁵/₈ ^LF⁵/₈^LR ⊕€1/₈⁵/₈ √1/8‰€-5/8³/8Pt



 $-5\%^{\mathsf{L}_{\mathsf{R}}} \textcircled{\bullet} \in 1\%^{5}\% \quad \text{ff} \in \mathbb{N}^{95}\%^{\mathsf{C}_{\mathsf{R}}} = -5\%^{\mathsf{L}_{\mathsf{F}}} \overset{\mathsf{L}_{\mathsf{F}}}{\overset{\mathsf{L}_{\mathsf{F}}}}^{3} \overset{\mathsf{L}_{\mathsf{F}}}{\overset{\mathsf{L}}}^{3}}^{3} \overset{\mathsf{L}_{\mathsf{F}}}{\overset{\mathsf{L}}}^{3} \overset{\mathsf{L}_{\mathsf{F}}}{\overset{\mathsf{L}}}^{3}}^{3} \overset{\mathsf{L}_{\mathsf{F}}}{\overset{\mathsf{L}}}^{3} \overset{\mathsf{L}}}{\overset{\mathsf{L}}}^{3} \overset{\mathsf{L}_{\mathsf{F}}}{\overset{\mathsf{L}}}^{3}}^{3} \overset{\mathsf{L}_{\mathsf{F}}}{\overset{\mathsf{L}}}^{3}}^{3} \overset{\mathsf{L}_{\mathsf{L}}}{\overset{\mathsf{L}}}^{3}}^{3} \overset{\mathsf{L}}{\overset{\mathsf{L}}}^{3} \overset{\mathsf{L}}{\overset{\mathsf{L}}}^{3}} \overset{\mathsf{L}_{\mathsf{F}}}{\overset{\mathsf{L}}}^{3}} \overset{\mathsf{L}}{\overset{\mathsf{L}}}^{3} \overset{\mathsf{L}}{\overset{\mathsf{L}}}^{3}} \overset{\mathsf{L}}{\overset{\mathsf{L}}}^{3}} \overset{\mathsf{L}}{\overset{\mathsf{L}}}^{3} \overset{\mathsf{L}}}{\overset{\mathsf{L}}}^{3}} \overset{\mathsf{L}}{\overset{\mathsf{L}}}^{3}} \overset{\mathsf{L}}}{\overset{\mathsf{L}}}^{3} \overset{\mathsf{L}}}{\overset{\mathsf{L}}}^{3}} \overset{\mathsf{L}}{\overset{\mathsf{L}}}^{3}} \overset{\mathsf{L}}}{\overset{\mathsf{L}}}^{3} \overset{\mathsf{L}}}{\overset{\mathsf{L}}}^{3}} \overset{\mathsf{L}}{\overset{\mathsf{L}}}^{3}} \overset{\mathsf{L}}}{\overset{\mathsf{L}}}^{3}} \overset{\mathsf{L}}{\overset{\mathsf{L}}}^{3}} \overset{\mathsf{L}}}{\overset{\mathsf{L}}} \overset{\mathsf{L}}}{\overset{\mathsf{L}}}^{3}} \overset{\mathsf{L}}{\overset{\mathsf{L}}}^{3}} \overset{\mathsf{L}}}{\overset{\mathsf{L}}}^{3}} \overset{\mathsf{L}}}{\overset{\mathsf{L}}}^{3}} \overset{\mathsf{L}}{\overset{\mathsf{L}}}^{3}} \overset{\mathsf{L}}}{\overset$ 1/3- ¹^CR[®]1/3-€^LF¹/3^NL€¹-Pt "^LF ^NL€N[№]5/8 ^LF¹/8¹/3^CR¹/8 ^S^NLRs ¹/3^N/3^N/8^S^LF [®]/3^N/T-^NL^LR N²¹³/₈5/₈^L_R − $\frac{3}{81/3}$ Rs $\frac{1}{8}$ $\frac{1}{1}$ N²⁵/₈^L_R + $\frac{1}{2}$ $\frac{1}{2}$ $\frac{1}{2}$ $\frac{1}{3}$ $\frac{1}{8}$ $\frac{1}{8$ L_F5%^C_R ⊕ €1%5% ^H_T^C_R1 ⊕ €3%5%^C_R^L_F ^NL¹ L_F5%^C_R ⊕ 5% ^NL[®]5% ^NL[®] ₩ €^NL[®]€ - -1 ^NL € N²⁵% **R**¹ $1^{L}_{R} \otimes 1_{3} = \bigoplus MD1_{3}^{N} \bigoplus 1_{2}$ N_L®1/3NL €^NL^LF 1/8^VT^LF^NL¹N²⁵/8^LR^LF N^{⁰1}/3[°]/u⁵/8^LF ¹⁰⁵/₈−5^{/3}/₈¹/₂¹/₂¹/₃ %0¹^N/₂ ¹⁷/₈ €‰‰¹/_₩€‰‰⁷/₈ ⁷/₈¹/_R €^N/₄¹/₈¹/₈ №€-3%Pt 01^NL 1/32/3€3%€-@ ^NL1 ^NL€№5% 1/3-3% №1/3/4€-@ 1/8/60€5%-^NL+ ₩1/3€^NL €^LF H_T^L_R17/8€%05/8 ®€®® ®1^NL5/80/00^LF ₩®5/8^LR5/8 ©1/3 35/8 ¹/₃^NL€¹−¹/₃‰ ₩5⁄8 $= -N_{5/8} E_{R} - \frac{1}{3} N_{L} = 1 - \frac{1}{3} 0$ _5/85/83/8 NL1 ^VT-3/85/8^CR^LF^NL¹/3-3/8 ^NL[®]5/8 ^LF¹/3N²⁵/8^Pt →1/3^CR⁰/0€5/8^CR €^NL €^LF ³/3¹-5/8£ ²/35/8^NL^NL⁵/8^CR €^NL ₩¹^VT⁰/₀³/₈ ²/₃⁵/₈Pt

"❸¹/₃€‰¹/₃²/₃€‰€^N_**R**₅³/₄ "❸¹/₃€‰¹/₃²/₃€‰€^N_**R**₅ $-\frac{5}{8}^{2}R \oplus \frac{1}{8}^{5}/8$ 17/8 L_{F5%}L_R **③** €1%5% ₩⁰⁵%- N₂⁰⁵% 1%^VT^LF^NL¹N²⁵% A A³%³%¹F£ €^LF N₂⁰⁵% 5%⁵%³% €-® 17/8 ¹/₈[®]1/₃^L_R¹/₃¹/₈^NL⁵/₈^L_R€^L_F^NL€¹/₈ =⁵/8⁻R€€¹/8⁵/8 5/8₩1/85/80/005/8-1/85/8Pt "⁽¹⁾/₃€%01/₃2/₃€%0€^N Bs 17/8 L_FV_TH_TH₁1C_RN €^L_F € - 7/81/31/8^N N ®5/8 ®5/81/3^C_RN 17/8 L=5%^CR ⊕ €1%5% 5% 1 1%5% 800 005% - 1%5% 2 1 2 - 2%5% 1%1% 1%1 - 5% 17% L®5% 7%1%1% L 01% L $-1 \quad 1^{N} l^{05} / s^{C}_{R} \quad 5/8 / 0^{5} / s^{N} l^{05} / s^{-N} l^{-1} / s^{-1} / s^{-1$ F=^VT1/3‰€^NLRs №1/3^NL^NL⁵/8^FF= F3^FR®€1/8⁵/8^LF 1/3^FR⁵/8 -1^NL 1/3¹/8¹/8⁵/8^LF^LF€2/3‰⁵/8^Pt ^HT^LR⁵/8³/8€1/8^NL ₩[®]5/8- ^NL[®]5/8Rs ₩€‰% -V_TL_FNL¹N²⁵/8^LR^LF 1/8¹/3--1^NL -5/85/83/8 L=1 ₩05/8- ^HT^LR¹²/3‰⁵/8N^{ΩL}F ¹/₃^L_R€^L_F5/8 $\in \mathbb{N}^{\mathbb{Q}}\mathbb{N}^{\mathbb{Q}}^{5/83/8} \in \frac{1}{3}^{N_{1}} = \frac{5}{8}$ ¹/₃^L_F^L_F[€]^L_F^N_L¹/₃−1/₈⁵/₈£ 3/8 5/8₩1/85/8‰0‰5/8—^NL LF5/8^CR €€1/85/8Pt ff®5/8^LF5/8 №5/81/3— ^CR1/3^NL€—® 1/3 35/8 R1/3 5/8 1/3- $\frac{17}{8} = \frac{1}{8} = \frac{1$ ^NL^{®5}/8 ‰⁵/8^LF^LF ¹/3❸¹/3€‰¹/3²/3€‰€^NLRs ¹⁷/8 ^LF⁵/8^LR❸€¹/8⁵/8^LF ^NL¹ ^NL^{®5}/8 1/3 + 1/2 + FE+ + + 1 - 1 - R 3/3 5/3 - R N_1 + + + 1/3 1/3 5/3 5/3 N_0 5/3 + F - 5/3 @1 N_5/3 % 0 + + + 0 1 + - 0 1 + - 0 + -F^VT^CR⁵/8 ^NL^{®1}/3^NL ^LF⁵/8^CR ⊕ €¹/8⁵/8^LF N^Q^VT^LF^NL ²/3⁵/8 N^{Q1}/3³/8⁵/8 ¹/3¹/8¹/8⁵/8^LF^LF€²/3⁰/0⁵/8 R3%5%^CR^NL¹ 1/3⊗¹€3%^CR⁵%^LF⁵%[−]^NLN²⁵%[−]^NL 7%^CR¹N² 1/8^VT^LF^NL¹N²⁵%^CR^LF^Pt



 $-V_{\mathsf{T}} \mathsf{L}_{\mathsf{F}}^{\mathsf{N}} \mathsf{L}^{1} \mathsf{N}^{\mathfrak{o}} \in \mathsf{L}_{\mathsf{F}}^{1} \mathsf{J}_{\mathfrak{s}}^{\mathsf{N}} \mathsf{L} \in \mathsf{J}_{-\mathfrak{s}}^{\mathfrak{s}} \mathsf{J}_{\mathfrak{s}}^{\mathfrak{s}}$ 5/8 35/8 ERRS -5/8^CR € € 1/85/8 ,1/31/8® 1/3-3/8 €-3%€®€3%^VT1/3%0 €LF ^VT-€^FF^VT5% 1/3-3% [®]5%-1/85% ₩1/3-^NLLF ^NL1 2/35% ^LF5%^LR®5%3% HTER5/8LF5/8-NL ³/8€⁷/8⁷/8⁵/8^ER⁵/8-^NL‰RsPt ff^{®5}/8 5/8^CR¹/3 ¹/8¹/3‰%0^LF 7/81 C ^VT−€^FF^VT5⁄8 V_T_3/85/8^ER^LF^N1/3-3/8€-∞ _5/85/83/8LE 17/8 1/8%0€5/8-NLE 1/3-[©]1/3^LF ^HT1/3 **3**5/83/8 ^NL[®]5/8 ₩1/3 Rs 7/81^LR 1/8^VT^LF^NL1N²€^LF5/83/8 N²1/3^LR^S/15/8^NL€=[®]P Nº1/3NLNL5/8ER 17/8 7/81/31/8NL£ NL®5/8 1/8VL+FNL1Nº5/8ER+F 1/3ER5/8 −1NL 1/32/30/05/8 NL1 3/85/2 ^NL[®]5/8€^CR ^LF^{5/8}^CR ^B€¹/8⁵/8^LF ²/3^RS ^NL[®]5/8^N^LF^{5/8}%0 ^B5/8^LFPt −¹N²⁵/8 N²¹C_R⁶/8 ⁵/8⁷/8¹C_R^NL^LF N_@5⁄8 ₩ € 3/85⁄8 @1/3^HT ^{®1}₩5% **3**5%^ER 1/3^ER5% ₩1/3^ER^ER1/3-^NL5%3% ^NL1 2/3^ER€3%^{®5}% 2/35/8^NL₩5/85/8- 1/8^VT^LF^NL1N²⁵/8^CR^LF' ^HT5/8^CR¹/85/8^HT^NL€1- 1/3-3/8 5/8^HT^N5/8^N8^NL¹/8^NL€1-^LF 1/3^LF Nº1/3^LF^LF Nº1/3^LR^c/u⁵/8^NL€-[®] 1/8¹/3--1^NL 2/3⁵/8 ^NL^{®5}/8 1/8^VT^HT 17/2 ^N 5/8¹/8 $1/8^{1}/3^{1} = 5/8 \frac{17}{8}$ ^{®1NL5/80/0} ^LF⁵/8^LR € € 1/8⁵/8^LFPt

 $-5\!\!8^{\mathsf{L}}_{\mathsf{R}} \textcircled{\bullet} \in 1\!\!8^{5}\!\!8 \qquad -1 \mathsf{N}^{\varrho} \mathsf{N}^{\varrho} \mathsf{V}_{\mathsf{T}} - \underbrace{\in} 1\!\!8^{1}\!\!3^{\mathsf{N}}_{\mathsf{L}} \underbrace{\in} 1 - 3\!\!4 \qquad -5\!\!8^{\mathsf{L}}_{\mathsf{R}} \textcircled{\bullet} \in 1\!\!8^{\mathsf{N}}\!\!8 \qquad 1\!\!8^{1} \mathsf{N}^{\varrho} \mathsf{N}^{\varrho} \mathsf{V}_{\mathsf{T}} - \underbrace{\in} 1\!\!8^{1}\!\!3^{\mathsf{N}}_{\mathsf{L}} \underbrace{\in} 1 - 3\!\!4 \qquad -5\!\!8^{\mathsf{L}}_{\mathsf{R}} \textcircled{\bullet} \underbrace{\in} 1\!\!8^{\mathsf{N}}\!\!8 \qquad 1\!\!8^{1} \mathsf{N}^{\varrho} \mathsf{N}^{\varrho} \mathsf{V}_{\mathsf{T}} - \underbrace{\in} 1\!\!8^{1}\!\!3^{\mathsf{N}}_{\mathsf{L}} \underbrace{\in} 1 - 3\!\!4 \qquad -5\!\!8^{\mathsf{L}}_{\mathsf{R}} \textcircled{\bullet} \underbrace{\in} 1\!\!8^{\mathsf{N}}\!\!8 \qquad 1\!\!8^{1} \mathsf{N}^{\varrho} \mathsf{N}^{\varrho} \mathsf{V}_{\mathsf{T}} - \underbrace{\in} 1\!\!8^{1}\!\!3^{\mathsf{N}}_{\mathsf{L}} \underbrace{\in} 1 - 3\!\!4 \qquad -5\!\!8^{\mathsf{L}}_{\mathsf{R}} \textcircled{\bullet} \underbrace{i}_{\mathsf{R}} \underbrace{i}_{$ €N^{2H}T‰€5%^LF 5%N^{2H}T‰¹Rs5%5%^LF ‰€^LF^NL5% N 1 1%^VT^LF^NL¹N²⁵%^LR^LF 1/3-3% ‰5%5%^HT ${}^{\mathsf{N}}_{\mathsf{D}^{5}\!/\!8} \mathsf{N}^{\mathfrak{D}} \in -{}^{7}\!\!8^{1}{}^{\mathsf{L}}_{\mathsf{R}} \mathsf{N}^{\mathfrak{D}}_{\mathfrak{H}} \mathfrak{s}^{\mathfrak{H}}_{\mathfrak{R}} = {}^{\mathsf{N}}_{\mathsf{L}^{\mathfrak{D}}\!/\!8} \mathfrak{s}^{\mathfrak{H}}_{\mathfrak{H}} \mathfrak{s}^{\mathfrak{H}}_{\mathfrak{H}} \mathfrak{s}^{\mathfrak{L}}_{\mathfrak{H}} \mathfrak{s}^{\mathfrak{L}}_{\mathfrak{h}}} \mathfrak{s}^{\mathfrak{L}}_{\mathfrak{h}} \mathfrak{s}^{\mathfrak{L}}_{\mathfrak{h}} \mathfrak{s}^{\mathfrak{L}}} \mathfrak{s}^{\mathfrak{L}}_{\mathfrak{h}} \mathfrak{s}^{\mathfrak{L}}_{\mathfrak{h}} \mathfrak{s}^{\mathfrak{L}}} \mathfrak{s}^{\mathfrak{L}}_{\mathfrak{h}} \mathfrak{s}^{\mathfrak{L}}_{\mathfrak{h}} \mathfrak{s}^{\mathfrak{L}} \mathfrak{s}^{\mathfrak{L}}} \mathfrak{s}^{\mathfrak{L}} \mathfrak{s}^{\mathfrak{L}} \mathfrak{s}^{\mathfrak{L}} \mathfrak{s}^{\mathfrak{L}} \mathfrak{s}^{\mathfrak{L}} \mathfrak{s}^{\mathfrak{L}} \mathfrak{s}^{\mathfrak{L}} \mathfrak{s}^{\mathfrak{L}}} \mathfrak{s}^{\mathfrak{L}} \mathfrak{s}^{\mathfrak{L}}} \mathfrak{s}^{\mathfrak{L}} \mathfrak{s}$ 7/8€ €5/8 LFNL1/3 LR @1NL5/800 LF ₩ @5/8 LP5/8 ₩5⁄8 [®]1/3€5/8 1/8^VT^LF^NL¹N²⁵/8^CR^LF 7/8^CR¹N² 3/8€7/87/85/8^CR5/8−^NI H_T1/3^CR^NI ^LF 17/8 ₩^{1C}R%0³/8 V_T-3/85/8^CR^LF^N1/3-3/8€-∞ ³/₈€7/₈7/₈5/₈^L_R5/₈-N_L %0¹/₃-^{@V}T¹/₃^{@5}/₉^LF N₂[@]€^LF 1/₃^LF^HT⁵/₈1/₈N_L ^HT%0¹/₃Rs^LF 1/₃ 𝔅⁵/₈^LRRs €N^{oH}T^{1C}R^NL¹/₃-^NL ^L_R¹‰⁵%^P, f¹²%⁶ ^P⁴^NL⁵%⁶%^L_F ¹/₃^L_R⁵%⁸ ^L_F^{®1}₩€ −[®] ¹/₃𝔅⁵%^L_R¹/₃^{®5}% ^HT5%^LR7%^{1L}R№1/3-1/85% ^{@5}%^LR5%^{Pt} 11²⁵%^FF5% ^{®1N}L5%^{ML}F №^VT^LF^NL €№^HT^LR1®5% ¹- ^NL[®]€^LF $7/8^{L}R^{1}-N_{L}$ 1/3^LF 1/8¹-LF 1/8¹-LF 1/8¹-K 1/8² €- ^{®1}₩ 1/3⁰/8⁰ 5/8N^{9H}T⁰/8¹Rs⁵/8⁵/8^LF €- 1/3 ^{®1N}L⁵/8⁰/8¹ ¹/₈¹N^⁰N^⁰^VT−€¹/₈¹/₃^NL⁵/₈ ^{™V}T⁵/8^LF^NI^LF €N^{⁰H}T^CR¹❸⁵/8^LF 1/8^VT^LF^NI 1Nº5/8^LR L_F1/₃N₁ €L_F7/₈1/₃1/₈N₁ €1



 $-5\%^{\mathsf{L}}\mathsf{R}^{\textcircled{0}} \\ \in 1\%^{5}\% \quad -^{\mathsf{N}}_{\mathsf{L}}^{1}/_{3} \\ -^{3}\%^{1}/_{3}^{\mathsf{L}}\mathsf{R}^{3}/_{8} \\ \in \mathsf{L}^{\mathsf{F}}^{1}/_{3}^{\mathsf{N}}_{\mathsf{L}} \\ \in 1^{\mathsf{S}}/_{8}^{\mathsf{L}} \\ \oplus \mathbb{C}^{\mathsf{S}}/_{8}^{\mathsf{L}} \\ = 1\%^{\mathsf{S}}/_{8}^{\mathsf{L}} \\ = 1\%^$ ^V_TL_F ^N_L1 ³/₈⁵/₈⁶/₉⁵/₈⁶/₉¹^H_T ⁷/₈^L_R¹№ ¹/₃ ^L_F⁵/₈^L_R ⊕ €1/₈⁵/₈ %^V_T - [®]/₈⁵/₈ ^N_L1 ¹/₃ ^L_F⁵/₈^L_R ⊕ €1/₈⁵/₈ $^{\otimes 1/3}$ $^{\Box}_{R}$ $^{3}/8^{5}/8 - P_{t}$ $^{"} - {}^{N}_{L}$ $^{1}/3 - {}^{3}/8^{1}/3 {}^{\Box}_{R}$ $^{3}/8 \in MD1/3 {}^{N}_{L} \in 1 - 1$ ³/8⁵/8^LF¹/8^LR€²/3⁵/8^LF H_TC_R11/85/8^LF^LF 17/2 1/3 V T-€7%€1%1%NL€1-£ 5%LF^HT5%1%€1%9‰%Rs €- NL5%LRNº€-1‰1®Rs£ 1%1%^HT1%2%3€‰€NL€% 1/8%005/81/3 ^L_F^N_L^Γ_R^V_T¹/₈^N_L^V_T^L_R⁵/₈³/₈ ¹/₈³/₈^L_R^L_F ₩€^N_L[®] 1/₃%‰⁰¹₩ ^L_R€^L_F^(N)₁ −^N_L¹/₃ − 3/₈¹/₃²_R³/₈€¹, ¹/₂ L=5%^ER € € 1%5%^LF ^HT ‰ 1/3 Rs^LF 1/3 € 5%^ERRs 1/8^ER^VT 1% € 1/3‰ ^ER¹‰5% 2/35/31/3^VT = % €N 5%-1/32/3%05%-F 1^CR[®]1/3-€^{MD}1/3^NL€1-F NL1 7%11/8^VT-F NL[®]5%€^CR 1/3^NLNM-NL€ N 05/8 3/85/87/8€1/8€5/8−1/8€5/8+F 1/3-3/8 4FN 5R€1/8N 900 Rs 1/81NºNº€N N € N_1 ^L_F5/8^L_R € 1/85/8 ^L_F^N_L¹/₃-3/8¹/₃^L_R³/8^L_FPt ff^{®5}/8^L_F⁵/8 ^{©1N}_L⁵/8%0^L_F N^QV_T^L_F^N_L ^L_F^N_L^C_R€1/8^N_L%0^R 78^V/9%0^K/8€%0%0 N 05/8 1/81NºNº€^NLNº5/8-^NL^LF 1/3-3/8 1/33/8[®]5/8^ER⁵/8 ^NL¹ ^LF^NL1/3-3/81/3^ER³/8⁻FR

 $-5\%^{L}R \textcircled{0} \in 1\%^{5}\% \qquad \square^{5}\%^{1}\%^{1} \textcircled{0} 5\%^{L}RRS^{3}\% \qquad (- 1^{L}R^{0})\% - \textcircled{1}^{L}F^{1}\%^{1} \textcircled{0} = 1^{L}S^{1} =$ V₃ ← €N^{QH}T¹^LR^NL¹/₃ − ^NL 7/8¹/3¹/8^NL¹^LR ¹/8¹^C_R^C_R⁵/8¹/8^N_L ^L_F⁵/8^C_R^G €¹/8⁵/8 ⁵/8^C_R^C_R¹^C_R^L_F €^L_F €-1/31/8®€5%8€-® LFVT1/81/85%LFLF €- NL13%1/3Rs84F Level P85% 5%1/81-1NºRsPt -5%^CR®€1/85% $- = N_{L} \frac{1}{3} \frac{1}{3} \frac{1}{8} - \frac{1}{3} \frac{1}{8} \frac{1}{3} - \frac{1}{8} \frac{1}{3} - \frac{1}{8} \frac{1}{3} \frac{1}{8} \frac{1}{3} - \frac{1}{8} \frac{1}{3} \frac{1}{8} \frac{1}{3} \frac{1}{8} \frac{1}{3} \frac{1}{8} \frac{1}{8} \frac{1}{3} \frac{1}{8} \frac{$ ^L_R⁵/₈¹/₈¹ ⊕ ⁵/₈^L_RRs ^L_R⁵/₈⁵/₈^L_R^L_F ^N_L¹ ^N_L[®]⁵/₈ ¹/₃¹/₈^N_L € 1 ^L_R5%^L_F^H_T1−L_F5% ^N_L1 1/3 ^L_F5%^L_R⊕€1/85% ^V₈1/2^R5% ^V_T^L_R5% Ptff[®]5%^L_R5%²_R5%²_R5% ^L_F5%^L_R⊕€1/85% ${}^{\mathsf{L}}_{\mathsf{R}^{5}\!8^{1}\!8^{1}} {}^{\bullet}\!{}^{\bullet}\!{}^{\mathsf{S}}_{\mathsf{R}} {}^{\mathsf{R}}_{\mathsf{R}} {}^{\mathsf{S}}_{\mathsf{R}} {}^{\mathsf{T}}_{\mathsf{R}} {}^{\mathsf{N}}_{\mathsf{L}} {}^{\mathsf{L}}_{\mathsf{F}} {}^{\mathsf{H}}_{\mathsf{T}} {}^{\mathsf{M}}_{\mathsf{T}} {}^{\mathsf{M}}_{\mathsf{T}} {}^{\mathsf{L}}_{\mathsf{R}} {}^{\mathsf{N}}_{\mathsf{L}} {}^{\mathsf{M}}_{\mathsf{T}} {}^{\mathsf{M}}_{\mathsf{M}} {}^{\mathsf{M}}_{\mathsf{T}} {}^{\mathsf{M}}_{\mathsf{M}} {}^{\mathsf{M}}_{\mathsf{T}} {}^{\mathsf{M}}_{\mathsf{M}} {}^{\mathsf{M}}_{\mathsf{T}} {}^{\mathsf{M}}_{\mathsf{M}} {}^{\mathsf{M}}_{\mathsf{T}} {}^{\mathsf{M}}_{\mathsf{M}} {}^{\mathsf{M}}_{\mathsf{M}} {}^{\mathsf{M}}_{\mathsf{M}} {}^{\mathsf{M}} {}^{\mathsf{M}}_{\mathsf{M}} {}^{\mathsf{M}} {}^{\mathsf{M}} {}^{\mathsf{M}} {}^{\mathsf{M}}_{\mathsf{M}} {}^{\mathsf{M}} {}^{\mathsf{M}}$ L=1/3NL€L=7/81/31/8NL€1-Pt ¹⁄8^VT^LF^NL¹N²⁵∕8^ER ff®5⁄8 L_FV_T1/81/85/8L_FL_F 17/8 Nº1/3^CR^C/1⁵/8^N1 € - @ 5/8-3/85/81/3 €1 VTER£ NL1 1/3 @^CR⁵/81/3 5/8₩^NL⁵/8-^NL£ 3/8⁵/8^HT⁵/8-³/8^LF ^VT^HT¹- ^NL[®]5/8 ₩¹/3Rs L¹ ^CR⁵⁄8¹⁄8¹⊗⁵⁄8^CRRs ⁵⁄8⁷⁄8⁷⁄8^{1 C}R^NL^LF N²¹⁄3³⁄8⁵⁄8 1/8^VT^LF^NL¹N²⁵/8^LR^LF ^LR⁵/8¹/3¹/8^N N 05/8 ²∕₃Rs ₩<u>€</u>₩º^H•‰€5%^LF^NL^{®1}%^NL^NL^{®5}%^{®1}^NL⁵%[®]^LF^NL⁹^VT^LF^NL^HT^VT^CR^LF^VT⁵% ${}^{1}{}^{\Gamma}_{R} \otimes {}^{1}_{3} - \in {}^{L}{}^{F}_{3} {}^{N}_{L} \in {}^{1} - P_{t}$ fi€^Ni ®1^VT^NL Nº1/33/85/8Pt



 $"7/8^{N}L5\%^{C}R \qquad ^{N}L^{0}1/3^{N}L - 5\%^{C}R \ \textcircled{M} \in 1\%5\% \qquad ^{L}F5\%1/8^{V}T^{C}R \in ^{N}LRs \qquad 1/3 - 3\% \qquad -5\%^{C}R \ \textcircled{M} \in 1\%5\% \qquad ^{L}S\% \qquad ^{L}S\% = 1/3 - 3\% \qquad -5\%^{C}R \ \textcircled{M} \in 1\%5\% \qquad ^{L}S\% = 1/3 - 3\% \qquad -5\%^{C}R \ \textcircled{M} \in 1\%5\% \qquad ^{L}S\% = 1/3 - 3\% \qquad -5\%^{C}R \ \textcircled{M} \in 1\%5\% \qquad ^{L}S\% = 1/3 - 3\% \qquad -5\%^{C}R \ \textcircled{M} \in 1\%5\% \qquad ^{L}S\% = 1/3 - 3\% \qquad -5\%^{C}R \ \textcircled{M} \in 1\%5\% \qquad ^{L}S\% = 1/3 - 3\% \qquad -5\%^{C}R \ \textcircled{M} \in 1\%5\% \qquad ^{L}S\% = 1/3 - 3\% \qquad -5\%^{C}R \ \textcircled{M} \in 1\%5\% \qquad ^{L}S\% = 1/3 - 3\% \qquad -5\%^{C}R \ \textcircled{M} \in 1\%5\% \qquad ^{L}S\% = 1/3 - 3\% \qquad -5\%^{C}R \ \textcircled{M} \in 1\%5\% \qquad ^{L}S\% = 1/3 - 3\% \qquad -5\%^{C}R \ \textcircled{M} \in 1/3 - 3\% \qquad -5\%^{C}R \ \textcircled{M} \in 1/3 - 3\% \qquad -5\%^{C}R \ \textcircled{M} \in 1/3 - 3\% \qquad ^{L}S\% = 1/3 - 3\% \qquad -5\%^{C}R \ \textcircled{M} \in 1/3 - 3\% \qquad -5\%^{C}R \ \textcircled{M} = 1/3 - 3\% \qquad -5\%^{C}R \ \r{M} = 1/3 - 3\% \qquad -5\%^{C}R$ ^L_F^N_L¹/₃-³/₈¹/₃^L_R³/₈€^{MD1}/₃^N_L€¹-¹/₃^L_R⁵/₈ ³/₈⁵/₈^H_T€1/₈^N_L€−[®] ¹/₃‰N^{⁰1}^L_F^N_L ^L_F¹/₃N²⁵/₈ ^L_R5%^L_F^V_T%^N_L^L_F ₩[®]€¹%[®] €^L_F %^V_T^L_F^N_L ^L_F¹%^N_L €^L_F⁷%¹%¹%^N_L ¹^L_RRs ¹%^L_F ¹%¹N^{PH}_T ¹%^L_R5%³% ^N_L ¹ 1N 05/8 ER ³%€N²%−^LF€¹−^LFPt −5%^LR⊗€¹%⁵% ²/₃¹−³/₈€−[®]£ -5/8^CR € € 1/85/8 1⁄3❸1⁄3€‰1⁄3²⁄3€‰€^NL**R**s£ -5⁄8^CR@€ ^NL€N²⁵/8‰€−⁵/8^LF^LF£ -5%^CR € € 1/85/8 $\frac{1}{8}^{1}N^{0}N^{0}V_{T} - €\frac{1}{8}\frac{1}{3}^{N}L €^{1} - \frac{1}{3}^{\Gamma}R^{5}8 - \frac{1}{L} + F^{0}1W_{T} €^{-0} = \frac{113}{8} - \frac{1}{8}\frac{1}{5}8^{L}F^{V} + \frac{1}{3}\frac{1}{8}\frac{1}{4}\frac{1}{8}\frac{1}{$ 5%^FF^VT¹/₃‰‰Rs €N^{QH}T¹^LR^NL¹/₃-^NL ^HT¹/₃^LR¹/₃N^{Q5}/₈^NL⁵/₈^L 7/81/31/8^NL1^ER^LF 1/3^ER⁵/8 $L_{F}5/8^{C}R \oplus 1/85/8 F_{F}V_{T}1/3 \oplus 0 \oplus N_{L}R_{S}P_{t}$

^HT¹/₃^LR¹/₃N²⁵/₈^NL⁵/₈^LR^LF 5/8^LF^HT⁵/8¹/8€1/32/00/00 RS F5/8^LR € €1/8⁵/8 N₁ @5/8 2/31-3/8€-® LF®1VT%03/8 2/35/8 %011%15/83/8 VTHT1- 35%ERRs LF5%ER€1VLF%0RsPt -1 1/3%0%0 N_@5/8 1/81-1/85/8^CR-5/83/8 ©1N_5/80/0^LF NºVT^LF^NL N^L^CRRs N_1 €N²⁴L^CR¹⊗5/8 1- N_®5/8^LF5/8 $7/_8$ ^L_R¹−N_L^L_FP_t ±^N_L €^L_F €^L_R¹−€¹/₈¹/₃‰ N_L[®]¹/₈^N_L $1/_3$ ‰ N_2 [®]/₈^N/₈ 0¹N_L $5/_8$ 0¹N_L $5/_8$ ‰ L_F V_T− $3/_8$ $5/_8$ ^L_R LFNLVT3%Rs 1/3^LR5% 7/8€€5% LFNL1/3^LR 1/3-3/8 € $\mathsf{L}_{\mathsf{F}}\mathsf{H}_{\mathsf{T}} \stackrel{\mathsf{e}}{\in} \mathsf{N}_{\mathsf{L}}^{5/8} \quad 17/8 \quad 1/8 \\ \mathfrak{B}^{1}/3 \\ \mathsf{L}_{\mathsf{R}}^{\Theta} \stackrel{\mathsf{e}}{\in} - \Theta \quad \mathfrak{B} \stackrel{\mathsf{e}}{\in} \Theta \\ \mathfrak{B}^{1}/3 \\$ ^HT^CR€1/85/8^LF 17/8 ^NL^{®5}/8 ^LF5/8^CR³€1/85/8^LF£ N^{®5}/8^RS 1/3^CR⁵/8 ^HT5/8^CR⁷/8^{1C}RN[®]€-® $N^{2} \in L_{F} = \frac{1}{3} + \frac{1}{3}$ -5/8^CR € € 1/85/8 $\pm -\frac{1}{8}\%_{0} \in -\frac{1}{3}N_{L} \in 1 - \frac{1}{3} - \frac{3}{8} - \frac{5}{8}C_{R} \oplus \frac{1}{8}\frac{5}{8}$ GR5/81/81 €5/8^CRRS ^HT1/3^CR1/3N²⁵/8^NL5/8^CR^LFPt −1 €^NL'[']F 1/8%05/81/3^LR ^NL^{®1}/3^NL ^NL^{®5}/8 ^{@1}NL⁵/₂ ⁵/₂ ⁻¹NL 1/3²/₃%05/8 ^NL¹ ^HT^LR¹ ⊕€3/85/8 1/8^VT^LF^NL¹N²€^LF⁵/8³/8 1/3-3/8 7/8^LP€⁵/8⁻/8^NO^LS ^LF⁵/8^LR ^O€¹/8⁵/8^LF ^NL¹ ^NL⁰5/8 1/8^VT^LF^NL¹N²⁵/8^LR^LF 1/3-3/8 1/300^LF¹ NL^{®5}/8 ^{®1}NL⁵/80^MF 1/3^F/8^B -¹NL 1/3²/3^M/8⁵/8^NL¹ ^CR⁵/8¹/8¹ ⊕⁵/8^CR € - 1/8¹/3^LF⁵/8 ¹⁷/₈ ⁷/₈¹/₃€‰⁵/₈³/₈ ^L_F⁵/₈^L_R ⊕ € ¹/₈⁵/₈^L_F⁵/₈ ¹/₃^L_F^H^T⁵/₈¹/₈^N_L^L_F - ⁵/₈⁵/₈³/₈ € N^oN^o5/₈³/₈ € 1/₃^N_L⁵/₈ $1/_{3}^{N}L^{N}L_{5}^{N}=N_{1}\in 1-P_{1}$ $\downarrow^{N}L$ $\in L_{F}$ $@\in @@$ $^{N}L\in \mathbb{N}^{25}8$ $^{N}L_{0}^{1}/_{3}^{N}L$ $^{L}F_{5}^{N}F_{R}\otimes \in 1/_{5}^{N}8$ $^{F_{F}}V_{1}/_{3}^{N}\otimes \in ^{N}L_{Rs}^{Rs}$ N²^V_T^L_F^N_L 2/35/8 ^C_R5/8 **C** € 5/8 **W**⁴/8 3/8 ^T/8 ^C_R1N² ^NL[®]5/8 1/8 ^V_T^L_F^NL¹N²⁵/8 ^C_R^L_F' **B** € 5/8 **W**^H_T1€ − ^NL 1/3 − 3/8 €NºHT^CR¹❸5%3% /3 %161 P%€ - @%0RsPt ff®€LF €LF @1₩ NL@5% 7%€€5% LFNL1/3^CR @1N 5/80/0 F 1/81/3-®1^HT5/8 ^NL¹ ®5/8^NL €-^NL5/8^LR-1/3^NL€1-1/3‰ 1/31/81/8‰01/3€№ 1/3-3/8 ^{@5}%-5%^CR¹%^N ⁵% ^H1^LF€^NL€[®]5% ₩1^CR³% ¹⁷% N^{Q1}^VT^NL[®] ⁷%^CR¹N^Q ⁵%N^{QH}T⁰/m¹Rs⁵%⁵%^LF ¹%^LF ₩5/8%0%0 F 1/8^VT^LF^NI 1N²⁵/8^LR^LFPt



General Classification of Hotel Industry

Classifications of Hotels

Hotels are of various types depending on number of factors like the nature and facilities offered, size, location etc. Classification in the real sense separates accommodation into different categories or class on the basis of objective criteria, for example, by the type of accommodation, such as hotels, motels, tourist lodges, holiday camps etc.

^LFRs^LF^NL⁵∕8N^⁰ 17/8 1/8‰1/3^LF^LF€7/8€1/81/3^NL€1-£ ®1^NL⁵/8‰^LF 1/3^CR⁵/8 1/3 ±–. €38581/30000Rs ^{@C}R¹Y⁺^L⁺5838 €-^N **C**⁺ 1/31/81/81^E_R3/8€__∅ N₁1 €N^{oH}T^{1C}R^NL¹/₃-^NL ^{∞5}/8-5/8^CR¹/3%00 ¹/₈[®]1/₃^L_R¹/₃¹/₈^NL⁵/₈^L_R€^L_F^NL€¹/₈^L_FPt 1/8‰1/3^LF^LF€7/8€1/81/3^NL€1-17/8 N 05/8 1/8¹№^HT¹-5/8-^NL ^LF⁵/8¹/8^NL€¹-^LF €^LF 2/3¹^VT-3/8 ^NL¹ 2/3⁵/8 €-³/8^VT^LF^NL^LRRs €-C_R1V_T@@ 1_5/8 ¹²/₃^L_F⁵/₈^L_R **3**/₈ ^N_L[®]¹/₃^N_L [®]¹^N_L⁵/₈%⁰^L_F 3⁵/8⁵/8-1/3-3/8 1/3L 1/81/3^NL5/8^CR€-[®] ^LF[%]^R[®] €1/3⁵/8^LF 1/3^CR⁵/8 €- %1€-^NL 3/8⁵/8^N⁹/3-³/8^Pt ff[®]5/8^CR⁵/8⁷/8^{1^C}R⁵/8^C 1/3-1/3^NL^NL⁵/8N⁹H−^NL Nº1/33/85/8 ^{®5}/8^ER⁵/8 N₁ 1/8^LR⁵/8¹/3^NL⁵/8 ^LF^VT¹/8[®] ^{(WL}R¹^VT^HT^LF ¹⁷/8 V_T-3/85/8^CR^NL1/3℃/u€ L_F@1/3^LR⁵/8 ₩®€1/8® $^{1}-\%$ Rs L_E1N⁰⁵/8 1⁄8¹№№¹— 5/8^CR€^LF^NL€¹/8^LFPt 1/8[©]1/3^CR¹/3 1/8



 $``1/_81/_81^{\mathsf{L}}_{\mathsf{R}}^{3/_8} \widehat{=} - {}^{\otimes} \ {}^{\mathsf{N}}_{\mathsf{L}}^{1} \ \bigcirc 1/_31/_8 \widehat{=} {}^{\otimes}_{00} \widehat{=} {}^{\mathsf{N}}_{\mathsf{L}} \widehat{=} {}^{5/_8}_{\mathsf{L}}^{\mathsf{L}}_{\mathsf{F}} \ 1/_3 - {}^{3/_8} \ ``{\mathsf{N}}^{25/_8} - \widehat{=} {}^{\mathsf{N}}_{\mathsf{L}} \widehat{=} {}^{5/_8}_{\mathsf{L}}^{\mathsf{L}}_{\mathsf{F}}$

 $-\frac{1}{3} + \frac{5}{8} + \frac{N}{8} + \frac{N$



,1%1-1NPRsfR€Nº€N25838 -58ER @€1858 +1N258%04F ¥ ff@584F58 NLRsH784F 178 ®1N_58%0-F H-FR1 € €3858 587878€18€58-N£ 18605813-£ H-FR€ €13N58 FR11N2-F #€N.@ 1/3 NL NL 1/3 1/8 05/83/8 2/31/3 NL 0Pt ff 05/8 7/8 ^VT^ER-€^LF[®]€-^{®L}F 1/3-3/8 3/85/81/81ER 1/3 ER 5/8 $N^{\varrho_{13}} = N^{\varrho_{13}} + \frac{1}{2} = N^{\varrho_{1$ _1N @1/3 35/8 $N_{58} \% 58^{H_{T} @ 1} - 58^{L_{F}} 1^{L_{R}} N_{58} \% 58^{H_{T} @ 1} - 58^{$ $^{N}_{0}$ 0% N^Q 013 358 € $^{N}_{P}_{1}$ O¹¹³8 1/3-38 2/358 358 FR 1/3 058 LF58 FR 3€ 1/858 N^Q1/3 RS 1/3 € 1/3 € %01/32/3%05/8£ 1/3-3/8 2/35/8%0%0 1/3 L L 5/8-3/81/3-L LF£ 3/811 LR 1/3 L L 3/8-3/81 1/3−3/6 1/8¹−1/8€5/8 Fr@5/6 7/81/31/8€9/0€^NL€5/8^LF 1/3Fr5/8 1/32/3^LF5/8−^NLPC K N21/3€−^NL1/3€− ^NL^{@5}/8^LF⁵/8 5/8¹/8¹−¹N^QRs @1N_5%8%0LF£ ^L*@5∕8Rs* 1/3^ER⁵/8 1/3 N 5/83/8 1___ €-5%HH+5%-4F€@5% FR5%1/3%0 5%4FNL1/3NL5% 1/3FR5%1/34F 1/3-3% 1/8 - 4 4 4 1/3NL5%3% 1/3NL Fr58%01/3 N € @58%0Rs %01₩ 1/814FN Pt ■458Fr1/3 N €-@_1/814 13 R 5/8 9/4 5/8 HT N 9/00 1 ## 5800€Nº€-1/3^NL€-@ 7/8113/8 1/3-3/8 2/35/8 **3**5/8 **4**5/8 4=5/8 ER **3**€1/85/8 1/3-3/8 2/3Rs 5%NºH7%01Rs €-@ Nº€-€NºY7Nº LFN137878 N1 LF58 FR € €1/8% N05% @45% LFNL LFP

 $\begin{array}{c} & \displaystyle (= 3/8 \pm 0 \ 1/3 \ \overline{\ R} \ N_{0} \ 5/8 \ M_{0} \ 1/2 \ 5/8 \ M_{0} \ 5/8$



 $O \in F_R \downarrow_F N_L \neq -\% N_S \downarrow_F \downarrow_F 1 f_R , \neq 5818 \forall_F N_L \in \mathfrak{G}58 + 1^N_L 58\% \downarrow_F \neq 0$ N Rs HT € 1/81/3%0 " 78€FR-FNL¥18%013-F-F @1NL58%0 €-F %0Y+NYFR€1Y-F 1FR -F58Nº€¥%0Y+NYFR€1Y-FE ₩€^N@ 58₩1/858^HTNE1-1/3%0 1/81Nº781EnNL 1/3-38 3/8581/81En£ @E@@%0Rs NEN/3E-583 $L_{F} N_{L} \frac{1}{37} \frac{7}{87} \frac{1}{3} - \frac{3}{8} \frac{1}{323} \frac{1}{395} \frac{5}{8} \frac{1}{395} \frac{3}{8} \frac{5}{8} \frac{1}{8} \frac{1}{95} \frac{3}{8} \frac{1}{395} \frac{1}{3$ 1/3%0^LF¹ ^LR⁵/8⁷/8⁵/8^LR^LR⁵/8³/8 N_{1} $\frac{1}{3}L_{F}$ $@1N_5/80/0L_F \frac{1}{3}C_R^{5}/8$ 5%₩5%1%VTNE€ L= V+H-58 ER€1 ER @1 N_58 % L=£ 178 N_58- @1/3 @ €-@ % V++V+ERRs L=V+€N_58 L=E $\mathbb{N}^{\varrho_1 \mathcal{L}_R 5}_{\mathcal{R}} \xrightarrow{3}_{\mathcal{R}} \in - \in - \otimes \mathcal{L}_R^{11} \mathbb{N}^{\varrho_{\mathcal{L}_F}}$ $\frac{1}{3} - \frac{3}{8}$ $\frac{1}{3}$ $\frac{1}{8} \frac{1}{8} \frac{1}{8} \frac{1}{8} \frac{1}{8} \frac{1}{3} \in \frac{1}{3} = \frac{1}{3} \frac{1}{8} \frac{$ %01VT-@5/8Pt 1/31/81/81NºNº13/81/3NL€1-LF @1/3@5% 5%₩1/85%%0%05%-NL @€5%₩LF£ FR5%76 FE@5%FR1/3NL1FRLF 1/3-3/8 7/8 T/00%0Rs LFN 11/8/15/83/8 2/31/3 FRLFPt

R VT H VT FRRs 1 FR <5/8 % VT H 5/8 +1 N 5/8 % - F ¥ ff@5/8 - F5/8 @1 2000 + P5/8HTER5/8LF5/8-NL N_05% @€@05%LFN_ LFN_1/3-3%1/3FR3% 17% 5%₩1/85%900%05%-185% № @5/8 0/005/8 € 5/80/00 17/8 %~^VT₩^VT^ERRs 1/3-3/8 1/81Nº7/81^ER^NL£ 1/8%05/81/3-%0€-5/8^LF^LF 1/3-3/8 5/87/87/8€1/8€5/8-1/8Rs£ $\downarrow_{F}^{N}_{L} \frac{1}{37878} \qquad \downarrow_{F}^{H}_{T} \frac{581}{8} \frac{1}{8} \frac{1}{3} \frac{1}{800} \frac{1}{2} \frac{1}{10} \frac{1}{2} \frac{1}{8} \frac{1}{10} \frac{1}{8} \frac{1}{10} \frac{1}{10}$ 1/81 VT R N 5/8 FRs£ $F_F V_T \frac{1}{3} \% \in \mathbb{N} Rs$ 7/8113/8 $3_{8} \in \mathfrak{G}_{5_{8}} \mathcal{F}_{R} \mathcal{F}_{F} \in \mathcal{N} Rs$ 1/3-3/8 1/3-3/8 2/35/8 35/8 ER 1/3@5/8 L=5/8 ER @ €1/85/8Pt " NLRs H €1/81/3 % 3/85/8 % VT N 3/8 @1 5/8 % @1/3 L= 1/3 NL % 5/81/3 L= NL 2ª, 17/8 L=NLRs 10028 458 L=NL 1/3 VTER 1/3-NLPt ●1L=NL 17/8 NL@5/8 L=5/8 1/3-3/8 1/3 7/81/3Nº€%0Rs 5/81+1/85/8%09/005/8-N %0¹¹/8¹/3^NL€¹-@1N 5/8%0LF @1/3 **@**5/8 @€%₩^LF£ 1/3-3/8 $1/_{3}N^{2/_{3}} \in 5/_{8} - 1/_{8} = 5/_{8} - 1/_{2} = 5/_{8} =$ % VT ₩ VT ERRs 1/3 ER5/8 R5/8 8 R ER5/83/8 1/3 EF @ER1/3-3/8¥3/85/8% VT ₩5/8 Pt

On the Basis of Standards

Like most of the countries in world, India also has hotels divided indifferent categories depending on their location, facilities, infrastructure and amenities provided. All the star hotels in India are government approved with continuous control on the quality of services offered.



 $O \in \mathcal{O}_{5} = -N_{L} \frac{1}{3} \frac{1}{5} + \frac{1}{5} \frac{1}{3} \frac{1}{5} \frac{1}{3} \frac{1}{5} \frac{1}{3} \frac{1}{5} \frac{1}$ $1_{8}^{*} - \mathbf{G}_{5}^{*} - \mathbf{E}_{5}^{*} - \mathbf{N}_{5}^{*} - \mathbf{N}_{5$ $V_{T} = 385\% \Gamma_{R} O \in \mathfrak{G}_{58} = -N_{1/3}\Gamma_{R} \cdot 58\% V_{T} + 5\% + 1N_{58}\% \cdot 1813 N_{58} = 16R \in \mathfrak{G}_{58} + P_{T} O \in \mathfrak{G}_{58} = -N_{1/3}\Gamma_{R} = -N_{1/3}\Gamma_{R} + 1813 N_{1/3} = -N_{$ $(58\%)^{V_{T}} = \pm -38 \in 1/3$ 1/3 = 5/8 $(58\%)^{V_{T}} = 5/8 = 1/3 =$ $F_{F}V_{T}/_{3}$ $M_{C} \in \mathbb{N}_{Rs} = 17_{8} =$ $1_{3}-3_{8}$ $1_{3}1_{8}1_{8}1_{N}^{0}N^{0}1_{3}8_{1}1_{3}N_{2} \in 1 1_{1}^{H_{T}}N_{1} \in 1-P_{t}$ $ff^{0}5_{8}L_{F}5_{8}$ $1_{3}L_{R}5_{8}$ $N_{1}^{H_{T}}$ $1_{7}^{R}N_{2}^{0}N_{2}$ $@^{1N_{5}} \otimes & ^{L_{F}} \otimes & ^{1} \otimes &$ $H_{T} = 1 \otimes \frac{1}{2} \otimes \frac{$ 1/3%00%00 N_ @5/8 N^{⁰13}⁄8⁵⁄8^CR− 7/81/31/8€%0€N_€5/8^LF 7/81^CR $1/_31/_81/_81N^{0}N^{0}1/_3N_1 \in 1 - 1/_3 - 3/_8 F_{R} 5/_8 1/_8 F_{R} 5/_8 1/_8 N_1 \in 1 - N^{0}1/_3 N_1 + 0 \in -0 \in -1/_8 N_1 \in 1 - 1/_3 N_0$ $L_F N_1 / 3_{3} - 38 / 3 L_F R_{3} = 0$ 17% @1N_5%% +□ 3/85/8HT1/3FRNLNº5/8-NL 1/3FR5/8 5/8LFNL1/32/30/0€LF@5/83/8 LF5/8HT1/3FR3/8NL5/89/00Rs 1/3-3/8 NL1 5%₩5%1%V+N_5% 1/3-3% N_1 7%100001₩ N_05% 1/81-1/85%H+N_ N/8 + FN_FN_FN_WRs£ +0 $H_{T} \Gamma_{R}^{17} / 85 / 8 \Gamma_{F} \Gamma_{F} \in 1 - 1/3 / 0 0 1/3 \Gamma_{R}^{5} / 8 = \Gamma_{R}^{5} / 8 / 8 P_{t}$

 $O_{1}^{1} f_{R}^{1} - \frac{1}{2} \frac{1}{3} f_{R}^{2} f_{1}^{1} \frac{1}{2} \frac{1}{3} \frac{$

ff® \$3% -11/3FR +11/580%-F34¥ ff®5%-F5% 1/3FR5% №1/3€-5%Bs 5%1%1-1NPRs $1/8\%01/3 + 4\pi @11/25/8\%0 + 5/8\%0 + 5/83/8 + - 1/05/8 + 2/3 + 0.005/8 + 1/3 - 3/8 + 1/3 + 0.005/8 + 0.005$ 1/8 EN E5/84 $1_{3} - \frac{3}{8}$ $1_{8} \frac{1}{3} \frac{N}{2} \frac{5}{8} \frac{\Gamma_{R}}{R} \in -0$ N_{1} $N_{2} \frac{05}{8}$ $-\frac{5}{8} \frac{5}{8} \frac{3}{8} \frac{L_{F}}{F}$ 17_{8} 2/3 VT3/8@5/8 N X8 958 0058 FR + FPt R58 + F + F58 FR €- 1/3 Nº58-€N €58 + 1/3-38 781/318€ 00 €N €58 + FL 13▼8181N2N213813NL€1— 13—36 Fx58%013N_5838 4=58Fx@€18564= 1— N_056 Fx583847185838 Ч¬Г≈€1%5%Рt –5%ГаФ€1%5%Ч= ₩1Чт‱3% 2%5% Ч=М_Г≈€ЧтЧт5%3% 3%1₩— Ф5%ГаЧ=€1— 17% $\emptyset \in \emptyset = \emptyset = 5\% = R = 1/8 \frac{1}{3} \frac{N}{2} \frac{5}{8} = 1 \frac{1}{R} \frac{1}{R}$ $@^{1}N_{5}\% + 23V_{T}N_{L} + V_{T}\% + 18 \in 5\% - N_{L}$ N_1 78 47%078€%0%0 18 474FNL1Nº58 FR 2/31/3 4F€1/8 -5/85/83/8 4FPt \$= 45 471/80 NLRs 475/8 17/8 ©1NL5%% 1%1-1%5%HTNL 17% T□ Nº13Rs 1FR Nº13Rs -1NL 235% HTFR5%LF5%-NLP1 *‡7⁄8* ${}^{H_{T}}_{R} {}^{5/8}_{F} {}^{-N}_{L} {}^{1/3} {}^{(0)}_{M} {}^{7/8}_{T} {}^{-1/8}_{N} {}^{-1/2}_{L} {}^{-1/2}_{F} {}^{17/8}_{M} {}^{+0}_{L} {}^{-1/8}_{L} {}^{1/3}_{L} {}^{-1/8}_{M} {}^{-1/8}_{L} {}^{-1/8}_{L$



 $= -\frac{5}{8} - \frac{1}{2}\frac{1}{3}\frac{1}{7}R + \frac{1}{2}\frac{5}{8}\frac{9}{60}\frac{1}{7}\frac{3}{4}\frac{1}{4} = \frac{1}{8}\frac{9}{8}\frac{9}{6}\frac{1}{2}\frac{5}{8}\frac{9}{6}\frac{1}{7}\frac{1}{8}\frac{5}{8}\frac{9}{6}\frac{1}{7}\frac{1}{8}\frac{1}{8}\frac{9}{6}\frac{1}{8$

On the Basis of Nature

 $-\frac{98}{3} + \frac{96}{3} + \frac{17}{8} + \frac{17}{4} + \frac{17}{5} + \frac{56}{6} + \frac{96}{6} + \frac{96}{5} + \frac{17}{8} + \frac{17}{4} + \frac{17}{5} + \frac{56}{6} + \frac{96}{5} + \frac{96}{5} + \frac{17}{6} + \frac{17}{5} + \frac{17}{6} + \frac{17}{5} + \frac{17}{6} + \frac{96}{5} + \frac{17}{5} + \frac{17}{5} + \frac{17}{5} + \frac{96}{5} + \frac{17}{5} + \frac{17}{5} + \frac{96}{5} + \frac{17}{5} + \frac{17}{5}$



$$\begin{split} & fi \in \%0^{3} \$ \quad \Box^{5} \$^{L} F^{1} F_{R} {}^{R} L^{L} F & f^{1} {}^{R} 5^{8} \%0^{L} F^{3} 4 & \text{#} \# \in \%0^{3} \$ \%0 \in 7^{8} 5^{8} & {}^{L} {}^{1} {}^{L} F_{R} & \notin F \\ & \in -1/_{8} {}^{1} N^{\mu} T \%0^{5} \$^{R} L^{5} \$ & \in 7/_{8} {}^{1} - 5/_{8} {}^{3} \$^{15} \$^{L} F & -1^{N} L {}^{1} 3 {}^{1} \$^{N} L^{V} T {}^{1} 3 \%0 \%0 Rs & \%0 \in \mathfrak{G}^{5} \$ & \in - {}^{1} 3 \\ & 7/_{8} {}^{1} F_{R} 5^{6} F_{R} & 7/_{8} {}^{1} F_{R} {}^{1} 3 {}^{7} 8^{5} \$ H {}^{3} \$^{1} 3 Rs^{L} F P_{1} {}^{N} L {}^{N} L^{5} 8^{1} 3 - LF {}^{6} \%0 \in \mathfrak{G}^{0} \in - {}^{0} \mathfrak{G} = {}^{0} 1 {}^{1} 5^{1} 5^{1} F_{R} {}^{1} 5^{1} 5^{1} F_{R} {}^{1} 5^{1$$

 $\Box^{1} \textcircled{0}^{5} \$^{6} F_{R} - N^{25} \$^{6} - \chi \quad ``T_{T}^{1} T_{R}^{1} \textcircled{0}^{5} \$^{3} \$^{6} t^{1} \chi^{5} \$^{6} \$^{6} t^{2} \#^{2} \$^{6} t^{2} t^{2} \$^{6} t^{2} t^{$

 $-1N^{2}N^{25}8^{\frac{1}{2}}\sqrt{9} + 1^{N}\sqrt{5}8^{N0}\sqrt{+3}4 \quad \text{ff}^{00}58 \quad 1/81N^{2}N^{25}8^{\frac{1}{2}}R^{\frac{1}{2}}8^{\frac{1}{2}}6$



 $\begin{array}{c} O_{00}^{11/3} \mathbb{N}_{n} \in -@ \ f^{1}\mathbb{N}_{5}^{5} 8_{00}^{1} + 9_{4} \ ff^{0} 5_{8} \ 7_{8}^{0} 8_{0}^{11/3} \mathbb{N}_{n} \in -@ \ e^{1}\mathbb{N}_{5}^{5} 8_{00}^{0} + 1/_{3}^{1} \mathbb{R}_{5}^{5} 8 \ 9_{0}^{0} 11/_{8}^{1} 1/_{3}^{1} \mathbb{N}_{5}^{5} 8_{8}^{1} \\ 1 - \mathbb{N}_{0}^{0} 5_{8} \ ff^{1} 1/_{3}^{1} \mathbb{N}_{5}^{5} 8_{1}^{1} \ ff^{0} 5_{8}^{1} \ f$



User of Hotel Industry

In marketing hotel services, it is important to know about the different types of users availing the services with diverse aims and objectives. This would ease the task of marketers specially while studying the behavioural profile. The following is the classification of different categories of domestic and foreign users.

Users of Hotel Industry

 $(\blacksquare \bullet) - ff \ddagger - \frac{3}{4} \bullet \in \% \circ ^{\otimes \Gamma_{R}} \in \mathbb{N}^{\omega_{L}} F \pounds - \frac{1}{4} \frac{1}{3} \frac{1}{3} \frac{1}{5} = \frac{1}{3} \frac{1}{3} \frac{1}{3} \frac{1}{5} \frac{1}{$

Necessary Facilities in All Type of Hotels

Some of the Necessary Facilities in All Type of Hotels are:

⁵⁴7%0%0 ^N €N²⁵/8 ¹⁴758⁵/π¹/3^N €¹- [®] ³/₈¹/3 Rs^L = ¹/3 Ht⁴5858%1 €- ^L = ⁵/₈¹/3^L = ¹-

 $1/2 \mathcal{C}^{@F_{R}} \mathcal{F} = \% \mathcal{E}^{7} \mathcal{B}^{1} \mathcal{F}_{R} = \frac{2}{3} \mathcal{V}_{T} \mathcal{E} \% \mathcal{B}^{3} \mathcal{E} - \mathcal{B}^{-} \mathcal{E} = \mathcal{B}^{@} \mathcal{B}^{5} \mathcal{B}^{F_{R}} = \mathcal{A}^{@} \mathcal{B}^{1} \mathcal{B} - \mathcal{B}^{-} \mathcal$

 $-\frac{5}{8}\frac{3}{8}F_{R}^{11}\mathbb{N}^{2L}_{F}\mathbf{\pounds} -\frac{1}{3}\frac{N}{2}}^{O}F_{R}^{11}\mathbb{N}^{2L}_{F}\mathbf{\pounds} = \frac{V_{T}^{2}}{3}\% \in \frac{1}{8} \quad \text{``E}_{R}^{5}\frac{5}{8}\frac{1}{3} \quad \frac{1}{3}-\frac{3}{8} \quad \frac{5}{4}\frac{1}{8}^{O}\frac{5}{8}-\frac{1}{8}\frac{1}{8$



 $R^{1} V_{T} - @5\% \ {}^{1}C_{R} \ L_{F} 5\% 1/3 \ \mathbb{N}_{2} \in - @ \ 1/3 \ \mathbb{N}_{R} 5\% 1/3 \ \mathbb{N}_{2} = \ \mathbb{N}_{2} @5\% \ \% 0^{12}/3^{2}/3 \ \mathbb{R}_{5} \pounds \ \# \in \mathbb{N}_{2} @ @ \\ 1/3 - 3\% \ 1/8^{11} \% \in - @$

At least one room for the differently abled guest with a provision of wheelchair.

Ramps with anti-slip floors at the entrance. Minimum door width should be one meter to allow wheelchair access

 $-\frac{N}{37878} \frac{N}{8} - \frac{5}{836} = \frac{5}{836} \frac{1}{8} - \frac{5}{8} \frac{1}{8} = \frac{1}{8} \frac{1}{8} \frac{1}{8} \frac{1}{8} = \frac{1}{8} \frac$

-5/81/8 4-FR€NLRs 1/3 FRFR1/3-@5/81/25/8-NL - 7/81 FR 1/3%0%0 @1NL 5/8%0 5/8-NL FR1/3-1/85/8

 $\left(\frac{1}{3} \frac{1}{3} - \frac{1}{3} \frac{1}{3} + \frac{1}{3} \frac{1}{3} + \frac{1}{3} \frac{1}{3} + \frac{1}{3} \frac{1}{3} - \frac{1}{3} \frac{1}{3} + \frac{1}{3} \frac{$



In case of 3star, 4star, 5star and 5star deluxe hotels necessary facilities are:

€; $fi5\%^{N_{L}} @1\%^{L_{R}2\%1\%}@5\% 1\%^{L_{R}5\%1\%} N_{L}1 2\%5\% 1\% €^{L_{R}} -1\%1-3\% €^{N_{L}}€1-5\%3\%$

€€€; -½^LR

€@;>-@‰€LF® LFHT5/81/3°/u€-@ 7/8^CR1-NL 17/87/8€1/85/8 LKN

€;-^NL¹/₃7/87/8 %0¹¹/8%⁵/8^CR ^CR¹¹N² ¹/₃-³/8 ^CR⁵/8^CR ^N ^CR¹¹N²

 $\textcircled{G} \in \textcircled{C}_{i} \qquad \ddagger \frac{1}{8} \frac{5}{8} \quad 1 - \frac{3}{8} \frac{5}{8} \mathbb{N}^{21} \frac{3}{3} - \frac{3}{8}$

 $\in \mathbb{N}_{2} = \frac{1}{3} \in \mathbb{N}_{2} \cap \mathbb{N}_{2} \cap \mathbb{N}_{3} - \frac{1}{4} \cap \mathbb{N}_{3} \cap \mathbb{N}_{2} \cap \mathbb{N}_{3} \cap \mathbb{N}_{2} \cap \mathbb{N}_{3} \cap \mathbb{N}_{3}$

₩¿ "1/81/85/8^HT^NL1/3-1/85/8 17/8 1/8¹N²N²¹- 1/8^LR5/83/8€^NL 1/81/3^LR3/8^LF

₩€; "^HT^VT²/3‰€% ^VL58‰⁵/8^HT[®]¹-⁵/8 ¹- ^HT^CR⁵/8N²€^LF⁵/8^LF£ ^VT-€^NL ¹/8[®]¹/3^LR[®]⁵/8^LF N²¹/3³/8⁵/8 ^Vu-¹^HV-

₩€€; -^N1/3N²^HT^LF¹/3-³/3 N²¹/3€‰€-[®] ⁷/8¹/3¹/8€‰€^NL€⁵/8^LF

₩€€€€, ₽\$%%^N_ %0^VT®®1/3®5% 7/81/31/8€%0€^N_€5%^LF

€; - ¹/₃ 1/₃ 1/₃ € % 1/₃ 2/₃ % 5/₈ 7/₈¹ ^C_R ¹/₅/₈^L_F^N^L_F ^V_T^L_F ⁵/₈ ₩ € ^N_L[®] € - ^N_L 5/₈^L_R - 5/₈^N_L 1/₃ 1/₈ 1/₈ 5/₈^L_F^L_F

₩₩€€€; ∎¹/₃^L_R%u€–[®] 7/₈¹/₃¹/₈€‰€^N_L€⁵/₈^L_F



Some of the facilities mentioned below are available only in 4star, 5star and 5 star deluxe hotels:

€; -^VT^LF€-5%^LF^LF -5%-^NL^CR5%

 $\in \in _{i} \ddagger - {}^{\Gamma_{R}^{11}} \mathbb{N}^{\circ} \in - {}^{\mathbb{N}_{L}^{5}} {}^{\Gamma_{R}^{-5}} {}^{\mathbb{N}_{L}^{1}} 1^{*} {}^{1} - {}^{-5} {}^{*} {}^{1} {}^{\mathbb{N}_{L}^{1}} \mathbb{L}^{1} - {}^{f} {}^{3} {}^{*} {}^{1} {}^{\mathbb{N}_{L}^{1}} \mathbb{N}^{1} 1^{*} {}^{\mathbb{N}_{L}^{1}} \mathbb{L}^{1}$

- $\in \mathfrak{G}_{\mathcal{C}} \mathbb{O}^{15}/8 \quad \frac{1}{8} \mathbb{O}_{00}^{5}/8 \mathbb{I}_{3} \mathbb{O} \mathbb{O}^{-1}/8 \mathbb{C}_{\mathsf{R}} \mathfrak{G} = \frac{1}{8} \mathbb{O}^{-1}/8 \mathbb$
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Facilities which are necessary only for 5 star and 5 star deluxe hotels are:

- €**;** –¹¹%^LF^{®1H}T
- €€; fl¥¤¹/₃Rs ●1/₃1/₃®€-5
- €€€; -₩€№₽€-®
- €@; -1-7%5% P5%-1%5% 7%8/31/8€‰€^NL€5%^LF





Facilities for 5 Star Hotel

Guest Room Facilities

- $\mathcal{E} = \mathcal{E} N^{\varrho} \nabla_{T} N^{\varrho} \overset{\varrho_{\theta}}{=} \%_{0} 5^{\varrho} \delta^{h} L^{h} L^{1} 3^{2} 3^{2} \%_{0} 5^{\varrho} \delta^{h} E^{n} 1^{1} N^{\varrho} F^{\varrho} E^{1} 3^{2} \%_{0} \%_{0} E^{n} 1^{1} N^{\varrho} F^{1} T^{h} L^{1} F^{2} S^{h} \delta^{h} \delta^$
- "€^C_R¥1/81-38€^NL€1-€-[@] ^LF^{®1}^V7%038 2/358 3/81-58 1- ²⁸⁸* 178 011 14
- " $\frac{1}{8}\%_0\frac{5}{8}\frac{1}{3} \frac{1}{8}\frac{6}{3}\frac{1}{3} \frac{6}{5}\frac{5}{8} \cdot \frac{17}{8} \cdot \frac{2}{3}\frac{5}{8}\frac{3}{8} \cdot \frac{1}{3} \frac{3}{8} \cdot \frac{2}{3}\frac{1}{3}\frac{N}{2} = \frac{6}{5}\frac{6}{8} \cdot \frac{3}{8}\frac{1}{3}$
- $\mathcal{O} \in \in \mathbb{N}^{\mathbb{P}^{V}} + \mathbb{N}^{\mathbb{P}^{2}} / 235\%3\%$ $\mathcal{W} \in 3\%^{\mathbb{N}_{\mathbb{P}^{0}}} / 2\%^{\mathbb{P}^{1}} / 3 / 2\%^{\mathbb{P}^{2}} / 2\%^{\mathbb{P}^{2}} / 3\%^{\mathbb{P}^{2}} /$
- ●1/3 NL NL FR5/8 LF LF Nº €-€Nº VTNº ºª 1/8 Nº 10€ V3 M-5/8 LF LF Pt
- $\mathcal{O} \in -\in \mathbb{N}^{\mathbb{P}^{V_{T}}}\mathbb{N}^{\mathbb{P}} \xrightarrow{2}_{3}5/8^{3}/8^{3}/8} \in -^{@}$ $\frac{1}{2} \xrightarrow{1}_{2}^{9}\sqrt{3}\sqrt{8}^{1}/2} \stackrel{1}{\leftarrow} f^{2} \xrightarrow{1}_{3}^{9} \xrightarrow{1}_{3}^{1} \xrightarrow{1}_{3}^{1} \xrightarrow{1}_{3}^{9} \xrightarrow{1}_{3}^{1} \xrightarrow{1}_$
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Required Bathroom Facilities

[™]%0%0 ^ΓR¹¹N^Ω^LF ^LF^{@1V}T%0³/8 ²/3⁵/8 ₩€^NL[@] 1/3^NL^NL¹/3¹/8^{@5}/8³/8 ²/3¹/3^NL^{@Γ}R¹¹N^ΩL^PFPt

- ●€_€NºYNº └₣€^{MD5%} 17% 2%1%Nº€R11Nº €_ └₣₣Ÿ1%₨% 7%5%%NL €└₣ ₡²_□OPt
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- *○⁵%₩* [@]\₇*5%└*₣^NL ^NL*1€‰5%NLE*R*€5%└*₣ ^NL*1 2*35% ^H7^ER1**&***€3%5%*3% ₩*€*N_@



Nº€-€NºV7Nº 178 º -58# LF113H7 HT58ER @VT58LFNL

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- $_{3}1_{3}1_{8}^{0}$ $H = \frac{1}{2} \frac$
- ² $-N_{1/3}\Gamma_{R}$ ^{@1} $N_{5/8}$ %⁰ $+ \Gamma_{F}$ ⁰/3%⁰/0 ^H $+\Gamma_{R}$ ¹ $\textcircled{G} \in 3\%5\%$ ^H $H^{1/3}N_{5/8}\Gamma_{R}$ ^H $+ T^{1/3}R_{S}\Gamma_{F}$ ^{1 Γ_{R}} $2/3 \in 3\%5\% N_{L} = 1\Gamma_{R}$ ^H $H^{1/3}\Gamma_{F}$ ⁰0%^{5/8} $N_{L} = 1\Gamma_{R}$ ^{1 N_{L}}^{05/8} Γ_{R} $N^{213/85/8}\Gamma_{R}$ – ^H $H^{1/3}N_{2}$ ^{5/8} Γ_{R} ^{2/3} $H^{1/3}\Gamma_{F}$ ^{5/83/8} ^H $+ 1\Gamma_{F}N_{L}$ ⁴ $+ N_{1} \in 6\%5\% N_{L}$ ⁴ $+ T^{1/3}\Gamma_{T}$ ^{5/8} $+ \Gamma_{R}$ ^O R_{S} ^O $\in 5\%$ ^{-5/8}- 5% ^{7/8} $/3/8 \in 6\%$ ^C N_{L} ^{2/8} $+ \Gamma_{R}$
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Public Area Facilities

- 1/2¢fl® □5/81/85/8 + 1 € 1/2 1/8 € %0 € LRs Pt
- ff1/3%05%^N2 (1.3 €%01/32/3%05%^P+ 5%^FR @€1/85%^LF ^N21 2/35% 1/3 @1/3€%01/32/3%05%^P+
- - $\sqrt{2}^{1}V_{T} = 0.05\%$ $^{1}C_{R}$ $^{L}F_{5\%}^{1/3}N_{L} \in -0.05\%$ $^{1/3}S_{R}^{1/3}S_{1/3} = -N_{L}^{0.05\%}$ $^{1/3}S_{1/3}^{2/3}R_{S}$
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Room and Other Facilities for the Differently Abled Guest

- At least one room for the differently-abled guest
- Bathroom with facilities for the differently-abled guest.
- Ramps with anti-slip floors at the entrance.
- Minimum door width should be one meter to allow wheelchair access.
- Public Restrooms should have facilities for the differently-abled guest

Food and Beverage Facilities

- $\blacksquare -5\%$ $1/2^{\circ}$ $\textcircled{e}^{1}V_{T}\Box_{R}L_{F}$ $\bullet^{V}_{T}\%^{\circ}N_{L} \in Y = V_{T} \in L_{F} \in -5\%$ $\Box 5\%^{\circ}L^{\circ}N_{L} \otimes V_{T}\Box_{A}^{\circ}V_{A} = N_{L} \quad \text{W} \in \mathbb{N}_{L}^{\circ}$ $-17\%^{7}\%^{5}\%^{5}\% = -^{1}H_{T}P_{t}$
- ■-5% -^HT5%1%€1/300^NLRs □5%^LF^NL1/3^VT^LR1/3-^NL 1/3-³% 1/20^{Q1 V}T-R^LF
- ½¢ fl ® □¹¹Nº -5%^CR ⊕€1%5% ^{1C}R ‡-¥□¹¹Nº (€-€-@Pt
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- $-\Gamma_{R}^{11}/_{8}\%^{5}_{8}\Gamma_{R}Rs$ Π \square $\%^{1}/_{3}\Gamma_{F}\Gamma_{F}$ N_{1} $2/_{8}^{5}/_{8}$ $V_{T}\Gamma_{F}^{5}/_{8}^{3}/_{8} \in -1/_{3}\%^{0}/_{5}\%^{0}$ $N_{L}^{05}/_{8}$ $3/_{8}\in -\in -^{0}$ $1/_{3}^{1}\Gamma_{R}^{5}/_{8}^{1}/_{3}\Gamma_{F}P_{t}$
- $-V_{T}N_{L}\%^{5}/_{8}C_{R}R_{S}N_{L}^{1}$ $2^{3}/_{8}$ $1^{3}N_{L}$ $3^{3}/_{8}C_{F}N_{L}^{1}$ $+F_{L}^{N}_{L}^{1}/_{3} \in -\%^{5}/_{8}C_{R}^{1}/_{2}^{2}/_{3}\%^{0}R_{S}$ $1^{2}R_{L}^{2}/_{8}^{1}/_{8}C_{R}^{1}/_{8}^{2}/_{8}^{1}/_{8}^{1}/_{8}^{2}/_{8}^{1}$
- \Box^{113}_{13} $F_{F}V_{T}V_{3} \otimes e^{N}_{L}R_{S} \otimes V_{3} \otimes V_{3} \otimes V_{7}N_{2} \otimes V_{8}V_{7}N_{2} \otimes V_{7}N_{2} \otimes V_{7}N_{$
- • $1/3^{L} = N_{L} = 1/8 H_{T} = 1/8$

Required Kitchen Facilities

- Refrigerator with deep freezer.
- Segregated storage of Meat, fish and vegetables.
- Colour-coded synthetic chopping boards.
- Tiled walls non slip floors.
 - Read covering for all kitchen and f&b production staff.
- Daily germicidal cleaning of floors.
- Good quality cooking vessels/utensils.
- Use of aluminium vessels prohibited except for bakery
- All food-grade equipment containers to be used.
- Drinking water to be treated with UV + filtration.
- Good Ventilation system to be available.



- Garbage to be segregated wet and dry.
- Wet garbage area to be air-conditioned.
- Receiving areas and stores to be clean and distinct from the garbage area.
- Every six-month medical checks to be done for the F&B production staff.
- First-aid training for all kitchen staff.
- Pest control to be done at regular intervals.

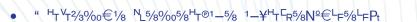
Required Staff Qualifications, Skills and Staff Welfare

- Staff uniforms for the front of the house.
- English speaking front office staff.
- Percentage of supervisory staff should be 80%.
- Percentage of Skilled staff should be 60%.
- Uniforms to be clean and in good condition
- Have formally qualified Heads of Departments
- Supervisory or skilled staff may have draining or skill certification.
- Degree/diploma from reputed Hospitality Schools or Universities.
- Staff Rest Rooms Separate for male and female employees with bunk beds, well lighted and ventilated.
- Staff Locker Room Full-length mirror, hand dryer with liquid soap dispenser.
- Toilet facilities.

Guest Facilities

- Provision of a wheelchair for the differently-abled guest.
- Valet (parking) services to be available.
- Dry- cleaning/laundry.
 - Tea/ Coffee making facility in the room.
 - Iron and Iron Board facility.
 - Paid transportation on call.
- Shoe cleaning, shoehorn & slippers.
- Ice (from drinking water) on demand.
- Acceptance of common credit cards and facility/infrastructure for accepting/ making payments by digital transactions.
- Assistance with luggage on request.





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- " ^N₂5/8^M₇^{®1} = 5/8 ⁷/8¹ ⊂_R € -1/8¹N² ∈ -[®] ¶ ¹V₇^N₂^{®1} ∈ -[®] 1/8¹/3⁰/₈⁰ ∨_C = € ^N₂^{®5}/8 ^C_R¹¹N²Pt
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- fi \in rosologiest for \in $-N_{2}$ / $_{8}$ $_{R}$ -5/ $_{8}$ $_{L}$ $_{3}$ / $_{8}$ / $_{8}$ / $_{5}$ / $_{5}$ $_{F}$ \in $-N_{2}$ $_{8}$ $_{9}$ $_{7}$ / $_{5}$ / $_{8}$ $_{F}$ $_{L}$ $_{R}$ ¹¹ N° $_{3}$ $_{3}$ $_{3}$ $_{3}$ $_{4}$ $_{7}$ $_{7}$ / $_{8}$ $_{6}$ $_{7}$ $_{7}$ / $_{8}$ $_{7}$ $_{7}$ / $_{8}$ $_{7}$ $_{7}$ / $_{8}$ $_{7}$ $_{7}$ $_{7}$ / $_{8}$ $_{7}$ $_{7}$ $_{7}$ / $_{8}$ $_{7}$ $_{7}$ $_{7}$ $_{7}$ / $_{8}$ $_{7}$ $_{7}$ $_{7}$ / $_{7}$ / $_{8}$ $_{7}$ $_{7}$ $_{7}$ / $_{7}$ / $_{8}$ $_{7}$ $_{7}$ $_{7}$ / $_{7}$ / $_{8}$ $_{7}$ $_{7}$ $_{7}$ / $_{7}$ / $_{7}$ / $_{8}$ $_{7}$ / $_{7}/2$ / $_$
- 1-+⁴R¹¹N² ‡-^NL⁵%^ER-⁵%^NL -¹--⁵%¹%^NL€¹-*f*¹/3^NL¹/3 ■¹^ER^NLPt
- O¹3₩£ ^HT®1^NL¹1%1^HTRs ¹/3−3% ^HT^CR€−^NL€−[®] −5%^CR®€1%5%^LFPt
- _₩€N²N²€−[@] ■¹¹‰Pt
- ■¹/₃^L_R%_u€-[®] O¹/₃¹/₈€‰€^N_L€⁵/₈^L_FPt
- _1-7%5%^CR5%-1%5% O1%1%€‰€^NL€5%^LFPt



Safety and Security Facilities

- Metal detectors (door frame or handheld).
- CCTV at strategic locations.
- X-Ray Machine at the guest entrance for screening of baggage.
- Manual checks may be conducted for staff and suppliers at designated entry period
- Underbelly, scanners to screen vehicles.
- Verification of guest with Valid ID, Passport, Visa etc. during check-in,
- Staff trained in fire fighting Drill.
- Security arrangements for all hotel entrances.
- Each bedroom door fitted with lock and key, viewport/peephole & internal securing device.
- "%%% @1^NL5%% LF LF®1^VT%%% 1%1-3%^VT1%^NL 1/3 $\mathfrak{G}_{5\%} \mathfrak{F} \mathfrak{F}_{76} \mathfrak{F}_{1/8}^{1/3}^{N} \mathfrak{L} \mathfrak{E}_{1}^{1} 17%$ ^NL05% $\mathfrak{E}_{R} \mathfrak{F}_{R}^{1}$ LF^NL1%7%7% 1%-3% LF^VT^HT^HT%% $\mathfrak{E}_{5\%} \mathfrak{F}_{R}^{1}$ ²% ^NS% $\mathfrak{F}_{76} \mathfrak{E}_{1/8}^{1/3}^{1/3}^{N} \mathfrak{E}_{1}^{1} - 17%$ ^NL05% $\mathfrak{E}_{1/8}^{1/3$
- " └₣¹₰₮%₺%^NLRs 1%®¹%€−ƒ₩€└₣®%1−5% ‰¹\₅^NL1%? [™]CR �€₺%₩^HT¹^CR^NLf^HT5%₺%^HT®¹‰₺%₽t
- −N²¹‰⁵/8 ⁵/8^NL⁵/8¹/8^NL¹^CR^LFPt
- $\bigcirc \in \Box_{R^{5}/8} \ ^{1}/_{3} ^{3}/_{8} \ ^{N^{25}/_{8}} \Box_{R^{05}/_{8}} ^{1}/_{8}Rs \ ^{1}/_{R^{5}/_{8}} \Box_{R^{5}/_{8}} ^{1}N_{L} \in ^{1}/_{8^{5}/_{8}} \sqcup_{F} \ ^{1}/_{3} ^{3}/_{8} \ ^{5}/_{8} H \in \mathbb{N}_{L} \ ^{H}_{T} \% ^{1}/_{3} ^{3}/_{8} \ ^{5}/_{8} H \in \mathbb{N}_{L} \ ^{H}_{T} \% ^{1}/_{3} ^{3}/_{8} \ ^{5}/_{8} H \in \mathbb{N}_{L} \ ^{H}_{T} \% ^{1}/_{3} ^{3}/_{8} \ ^{5}/_{8} H \in \mathbb{N}_{L} \ ^{H}_{T} \% ^{1}/_{3} ^{3}/_{8} \ ^{5}/_{8} H \in \mathbb{N}_{L} \ ^{H}_{T} \% ^{1}/_{3} ^{3}/_{8} \ ^{5}/_{8} H \in \mathbb{N}_{L} \ ^{H}_{T} \% ^{1}/_{3} ^{3}/_{8} \ ^{5}/_{8} H \in \mathbb{N}_{L} \ ^{H}_{T} \% ^{1}/_{3} ^{3}/_{8} \ ^{5}/_{8} H = ^{1}/_{8} \ ^{1}/_{8} H = ^{1}/_{8} H = ^{1}/_{8} H = ^{1}/_{8} \ ^{1}/_{8} H = ^{1}/_{8} H$
- $\bigcirc \in \sqsubseteq_{R} \vdash_{F} \mathbb{N}_{1}$ $1_{3} \in \Im_{8}$ $\bigcirc (\square) \bigoplus$ $1 \oplus 5_{8} \sqsubseteq_{R}$ $\mathbb{N}_{0} \circ 5_{8}$ $1_{8} 1^{V}_{T} \mathbb{N}_{1} \circ 5_{8} \square_{R}$ $\mathbb{N}^{95} \otimes 3_{8} \in 1_{8} \in -5_{8} \sqcup_{F}$ $\bigoplus \in \mathbb{N}_{0} \otimes 3_{8} = 1_{8} \otimes 1_{$
- ○€^C_R⁵/₈ →₩€^N ^C_F €[®] ^L_F ¹ [®]^V_T⁵/₈^L_F^N ⁷/₈[%]⁰^{11^C}_R^L_F ₩€^N [®] ⁵/₈N⁹⁵/₈^C_R^{®5}/₈ [−]/₈**R**s *f*²/₃¹/₃¹/₈[%]^V_T^H_T ^H_T¹₩⁵/₈⁵_RP_t.
- □¹T¹/₂ R^N_₂ R^M₂ R^M₂ R^M₂ R^M₃ O[€]^C R⁵/₈ 1/3-3/8 -1/3⁷/8⁵/₈ ^N₂ Rs 3/8^C R[€]/₂ M^M₂ C R¹/₃ H^M₇ F^M₇ R¹/₃ H^M₇ R¹/₃ H^M/₃ H^M₇ R¹/₃ H^M₇ R¹/₃ H^M/₃ H^M/₃ R¹/₃ H^M/₃ R¹/

Other Facilities and Requirements

- Rainwater harvesting.
- Waste management.
- Pollution control methods for air, water and light.
- Introduction of non-CFC equipment for refrigeration and air conditioning and other Eco-Friendly measures and initiatives.
- Solar power panels.



Guidelines for Approvalof Hotels

Hotels are integral part of tourist's visit to a place and the services offered by then can make or visit completely. Apartment Hotels are increasingly becoming popular with business travellers who come to India or within India for some assignments, for family holidays etc. which are sometimes stretching for months together. With the and of providing standardized, world class services to the tourists, the Covernment of India, Department of Tourism has a voluntary scheme for classification of tully Apartment operational in the following categories:- 5 Star Deluxe, 5 Star, 4 Star and 3 Star. The Hotel & Restaurant Approval & Classification Committee (HRACC) inspects and assesses the hotels bested on facilities and services offered. Project approvals are also given in all the abovementioned categories at the project implementation stage. Classified Apartment hotels/approved projects are eligible for various concessions and facilities that are announced by the government formative to tome besides, getting worldwide publicity through the India tourism Offices India and abtead.

"^HT^HT^ER¹ ❸ ¹/₃‰ ¹/₃^NL ■^ER¹%⁵/₈¹/₈^NL ℞⁵/₈ ❸ ⁵/₈‰³/₄

Pt ff®5% ●€-€└₣^ℕ└Ћ**₨ ™ #1₩₽₽**€└₣№ ₩€‱‰ ¹%[₩]т[₩]т^С₨¹®5% ®1[№]₺%‰└₣ ¹%^ℕL $L_{\mathsf{F}}^{\mathsf{N}} _{1/8} \otimes_{8} \otimes_{31/8}^{1/8} L_{\mathsf{F}} 5/8^{3/8} \quad 1 - 3/8^{11/8} V_{\mathsf{T}} \mathbb{N}^{95/8} - \mathbb{N}_{1}^{1/3} \mathbb{N}_{\mathsf{L}} \in 1 - \mathbb{P}_{\mathsf{t}} \quad \mathbb{E}_{\mathsf{R}}^{10} / 5/8^{1/8} \mathbb{N}_{\mathsf{L}}$ HTER10/5/81/8NL 1/3^HT^HT^CR¹ 1/3^M00 €^LF ¹ € 1/2^L 1/2^L 1/2^L 0^L 2 -^NL^{1/3^CR 1/3-3/8 +5/8^CR€^NL^{1/3}^{1/3}/8} 1212 N_55@1CB€5%LFPt +1NL5%800 ^H_T^C_R¹^C₀⁵/₈¹/₈^N_L^L_F 1/₃^H_T^H_T^C_R¹€⁵/₈³/₈ i−¹⁄3^LF€¹⁄8¿ V_T_3/8⁵/8^CR 2 N 1% R 1/3-3% †5% R€N 1/3®5% 1/81/3N 5%®1 RRs 1/37% 5% R 2/35%1/81 Nº€-® 1/3‰ Nº1/3Rs LF5%5%% 1/8‰01/3LFLF€7%€1/81/3^NL€1- ^VT-3%5%^ER 2 1HT5/8 R1/3 %^VT₦⁵⁄8*f*†⁵⁄8^ER€^NL¹⁄3®⁵⁄8 $-\%^{1/3}F^{1}F^{1/8}f^{1/8}F^{1/8}F^{1/3} \otimes 5/8$ $\Box^{L}R^{1}/_{3}-3/_{8}$ ¹^C_RRs €7⁄8 NL®5/8Rs ⁷⁄8^VT‰⁷⁄8€‰‰ N_@5/8 ^HT^CR⁵/8^LF¹/8^CR€²/3⁵/8³/8 PN^{QL}_EPt



¹/₄Pt "^HT^HT‰€1/8¹/₃^NL€1 – \bigcirc ¹^L_RN^Q ^LF^{®1}/_T‰³/₈ ^{®1}/₃**⊕**⁵/₈ ^NL^{®5}/₈ ⁷/₈¹‰⁰/₆¹ ₩€ - ³/₈⁵/₈^NL¹/₃€‰^LF³/₄

€Pt **E**R^{1H}T^{1L}F⁵/8³/8 -¹/₃N²⁵/8 ¹⁷/8 ^NL^{®5}/8 ^{†1N}L⁵/8[%]/₉

 $\begin{array}{l} \displaystyle \in \in \in \mathbb{P}_{t} & -1 \mathbb{N}^{2^{H}} T^{5/8} \mathbb{N}_{5}^{5/8} \mathbb{N}_{5}^{5/8} \mathbb{H}_{7}^{1/4} \mathbb{H}_{7}^{1/4} \mathbb{H}_{7}^{1/3} \mathbb{W}_{1/3}^{3/8} \mathbb{W}_{7}^{1/8} \mathbb{H}_{7}^{1/8} \mathbb{H}_{7}^{1/8$

€ @ Pt -^NL¹/3^NL^VT^LF ¹⁷/8 ^NL[®]5/8 ¹₩ -⁵/8^FR^{fH}T^ER¹N^{21N}L⁵/8^FR

 $\begin{array}{c} 2_{3}; \pm 7_{8} = \frac{1}{3} \Gamma_{R} N_{L} - \frac{5}{3} \Gamma_{R} \Gamma_{L} - \frac{5}{3} \Gamma_{L} - \frac{5}{3$

 $\frac{1}{8;}^{7}_{7} = \frac{1}{12} \sum_{R} \frac{1}{12} \sum_{R} \frac{1}{13} \sum_{R}$

BP₁ P¹/₈1/₃^NL€1 – 17/8 ^{©1N}L5/8%0 ^LF€^NL5/8 ₩€^NL[©] ^LT¹^LF^NL1/3%0
¹/₈3/₈3/8^LR5/8^LF^LF

^{√5}/₈^NL¹/₃€‰^LF ¹⁷/₈ ^NL^{®5}/₈ ^LF€^NL⁵/₈

¹/₃; "^CR⁵/₈¹/₃ ;€− ^LF^FFPt №5/₈^NL5/₈^CR^LF;

2%; ff €^NL‰⁵% - 1₩-5%³% f‰⁵%¹/₃^L=5%³% ₩€^NL[®] 1%¹^HT€⁵%^L= 17% L^p1/₃‰⁵% f‰⁵%¹/₃^L=5% 3% 5%⁵%³%

 $\frac{1}{8} - \frac{1}{7} R^{-1} R^{$



²/₃², -^NL¹/₃^L_R ¹/₈¹/₃^NL⁵/₈¹^L_R**R**s ^HT⁰/₀¹/₃ - -⁵/₈³/₈

 $\frac{1}{8} \circ {}^{V_{T}} \mathbb{N}^{22} \times 58^{\Box_{R}} = 17 \times {}^{T_{R}} \mathbb{F}_{R}^{11} \mathbb{N}^{2} \mathbb{F}_{F} ; \\ \frac{1}{3} - 38 \mathbb{F}_{F} \in \mathbb{MD5}_{8} \times 78^{1\Box_{R}} \times 58^{1} \times 18^{\Theta} \mathbb{N}_{L} \mathbb{R}_{5}^{H} \mathbb{T}_{8} \times 178^{\Theta} \mathbb{F}_{R}^{11} \mathbb{N}^{2} : \\ \mathbb{F}_{F} = \mathbb{P}^{7} \times 8^{N_{L}} \mathbb{P}_{t};$

³%¿-€^{MD5}% ¹⁷% ²%¹%^NL^{®E}R¹¹N^{®E}F j€- ^LF^FFPt⁷%^NLPt

 $7/8; \bigcirc 1/31/8 \in \mathbb{W}_{0} \in \mathbb{N}_{L} \in 5/8^{L}_{F} = 7/8^{L}_{R} = \mathbb{N}_{L}^{0} \otimes 5/8 = 3/8 \in 7/87/85/8^{L}_{R} \otimes \mathbb{N}_{R} = \mathbb{N}_{L}^{0} \otimes \mathbb{N}_{R} = 1/3^{2}/3^$

©; →-5%^CR[®]Rs f #1/3^NL⁵%^CR 1/8¹-^LF⁵%^CR O1/3^NL $\textcircled{\in}$ ¹- ;^VT^LF⁵% 1⁷/8 --OR %0¹/3N^PT^LF£ ^LF¹%0¹/3^CR 5%-⁵%^CR[®]Rs£ #1/3^NL⁵%^CR ^LF¹/3 O $\textcircled{\in}$ -[®] 3%⁵% O E1/8⁵%^LFf^NL¹/3^HT^LF;



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€; ⁵%^NL¹/3€‰^LF ¹⁷/8 ○€^LR⁵/8 ●⁵%¹/3^LF^VT^LR⁵%^LF*f*+Rs³%^LR¹/3-^NL^LF ⁵%^NL¹%Pt

%; $^{1}/_{3}^{N}L_{5/8}^{5}$ 2/3 Rs ₩[®]€1/8[®] H_TC_R1%5/81/8^NL €L_F 5/8 NH_T5/81/8^NL 5/83/8 NL1 1/8¹N[®]H_T005/8^NL5/83/8 1/3-3/8 2/35/81/8¹N²⁵/8 1^HT5/8^CR1/3^NL€1-1/3/00

%''_i"-Rs ¹NL⁰⁵%^CR ¹/₃%³%€^NL€¹-¹/₃% ⁷/₈¹/₃¹%€‰€^NL€⁵%^LF

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N²;ff⁰⁵/8 1/3^C_R1/8⁰€^NL⁵/81/8^NL^VT^C_R5/8 17/8 ^NL⁰⁵/8 ⁰¹^NL⁵/8⁰/₂ 2 ¹ € ³/₂ ¹ € ³/₂ ¹ € ¹/₂ ®€‱‰Rs 1/3-3/8 5/81/81‰1®€1/81/3‰‰Rs 7/8 8 2/3 8 1/3 R5/81/3 F $L_{F} \otimes 1^{V}_{T} \otimes 3^{W}_{A} = -\frac{1}{8} {}^{1}_{R} {}^{H}_{T} {}^{1}_{R} {}^{1}_{A} {}^{N}_{L} 5^{W}_{A}$ %5%5%^HT€-® €- №€-3% ^L=^VT+^L¹/₃€-1/₃²/₃€‰€^NLRs 1/3-3/8 5/87/87/8€1/8€5/8-1/8Rs ⁵/8−⁵/8^CR[®]Rs 1/3-3/8 1/3^LF 7/81/3^CR 1/3^LF ${}^{H}_{T}{}^{1}{}^{L}_{F} \in \mathbb{P}_{3}^{*} \otimes \mathbb{P}_{8}^{*} = 1 \times 1 - 7 \times 1^{2} \times 1^{2}$ 1/3-3/8 1/3^CR1/8[®]€^NL5/81/8^NL^VT^CR5/8 ₩€^NL[®] V_TL_F5∕8 17/8 0/0011/81/30/00 Nº1/3^NL⁵/8^ER€1/3%0^LFPt

€Pt

N 5/8 HT %01/3-

€€Pt 0^F¹ L 1/3-3% ^LF€3%5% 5%‰5%⊗1/3^NL€1-

0%0^{11C}R ^HT%0¹/3-LF 7/8^{1C}R 1/3%0%0 7/8%0^{11C}RLF

²Pt R¹¹/₈¹/₃% ¹/₃^HT^HT^ER¹ 1/₃% ^LF ²/₃Rs



 $\in \mathsf{P}_{\mathsf{t}} \qquad \bullet^{\mathsf{V}}_{\mathsf{T}} - \in^{1}_{\mathscr{B}} \in^{\mathsf{H}}_{\mathsf{T}} ^{1}_{\mathscr{S}} ^{\mathscr{M}} \quad \text{``}^{\mathsf{V}}_{\mathsf{T}} \mathsf{N}_{\mathsf{L}} ^{\otimes 1} \mathsf{L}_{\mathsf{R}} \in^{\mathsf{N}}_{\mathsf{L}} \mathbf{\mathsf{Rs}}$

 $\in \in \mathsf{P}_{t} \qquad -^{1} - \frac{1}{8} \frac{5}{8} \mathsf{L}_{\mathsf{R}} - \frac{5}{8} \frac{3}{8} = \frac{1000}{18} \frac{1}{8} \frac{1000}{8} \mathsf{H}_{\mathsf{R}} \mathsf{H}_{\mathsf{R$

 $\label{eq:relation} {}^{n}\mathsf{P}_{t} \circ {}^{1}\mathsf{N}_{L} {}^{5}\!\!/_{8} {}^{4} {}^{ff} {}^{0}\!\!\circ {}^{5}\!\!/_{8} {}^{1}\!\!/_{8} {}^{2}\!\!/_{8} {}^{-1}\!\!/_{1} {}^{-1}\!\!/_{8} {}^{5}\!\!/_{8} {}^{1}\!\!/_{8} {}^{+1}\!\!/_{1} {}^{-1}\!\!/_{1} {}^{-1}\!\!/_{1} {}^{5}\!\!/_{8} {}^{-1}\!\!/_{1} {}^{-1}\!\!/_{1} {}^{-1}\!\!/_{1} {}^{5}\!\!/_{8} {}^{-1}\!\!/$

®Pt ■^CR^{1H}T^{1L}F⁵/8³/8 ¹/8¹/3^HT€^NL¹/8⁰/00 **F**^NL^CR^VT¹/8^NL^VT^CR⁵/8

1/3; ff1NL1/3/00 HTER1%5/81/8NL 1/814FNL

1/8, 5/52/3^NL - ₩€^NL[®] 1/8^VT^CR^CR⁵/8-^NL 1/3-3/8 ^HT^CR^{1H}T^{1L}F⁵/8³/8 ^LF^{1V}T^CR¹/8⁵/8^LF ¹⁷/8 7/8^VT-3/8€-[®]

$$\begin{split} & \mathbb{R}^{11} \mathbb{N}^{\mathbb{Q}_{F}} \stackrel{1}{_{S}} \mathbb{N}_{S}^{H_{T}} \mathbb{H}^{H_{T}} \otimes_{\mathbb{Q}} \in \mathbb{N}_{S}^{1/3} \mathbb{N}_{L} \in \mathbb{I}^{-} \mathbb{H}^{\oplus 1/4} \mathbb{N}_{S}^{3/8} \otimes_{\mathbb{Q}} \in \mathbb{N}_{S}^{1/3} \mathbb{N}_{L}^{5/8} \otimes_{\mathbb{Q}}^{1/8} \mathbb{N}_{L}^{0.5/8} \mathbb{N}_{L}^{0.5/8} \mathbb{N}_{L}^{0.5/8} \mathbb{N}_{L}^{1/3} \mathbb{N}_{S}^{1/8} \otimes_{\mathbb{Q}}^{1/8} \mathbb{N}_{S}^{1/8} \otimes_{\mathbb{Q}}^{1/8} \mathbb{N}_{L}^{1/8} \mathbb{N}_{L}^{1/8} \mathbb{N}_{L}^{1/8} \mathbb{N}_{L}^{1/8} \otimes_{\mathbb{Q}}^{1/8} \mathbb{N}_{L}^{1/8} \mathbb{N}_{L}^{1/8} \otimes_{\mathbb{Q}}^{1/8} \mathbb{N}_{L}^{1/8} \otimes_{\mathbb{Q}}^{1/8} \mathbb{N}_{L}^{1/8} \otimes_{\mathbb{Q}}^{1/8} \mathbb{N}_{L}^{1/8} \otimes_{\mathbb{Q}}^{1/8} \mathbb{N}_{L}^{1/8} \otimes_{\mathbb{Q}}^{1/8} \mathbb{N}_{L}^{1/8} \mathbb{N}_{L}^{1/8} \mathbb{N}_{L}^{1/8} \mathbb{N}_{L}^{1/8} \otimes_{\mathbb{Q}}^{1/8} \mathbb{N}_{L}^{1/8} \otimes_{\mathbb{Q}}^{1/8} \mathbb{N}_{L}^{1/8} \mathbb{N}_{L}^{1/8} \otimes_{\mathbb{Q}}^{1/8} \mathbb{N}_{L}^{1/8} \mathbb{N}_{L$$



- $\overset{\mathfrak{se}}{\to} \mathsf{P}_{\mathsf{t}} \ddagger \overset{\mathsf{N}_{\mathsf{L}} \mathfrak{o}_{5/8}}{} \overset{5/_8}{\to} \overset{5/_8}{\to} \overset{\mathsf{N}_{\mathsf{L}}}{} \overset{17/_8}{} \overset{1/_3}{\to} \mathsf{R}_{\mathsf{s}} \overset{1/_8 \mathfrak{o}_{1/_3}}{} \overset{\mathfrak{o}_{5/8}}{\to} \overset{\mathfrak{o}_{5/8}}{} \overset{\mathfrak{o}_{5/8}}{\to} \overset{\mathfrak{o}_{5/8}}{} \overset{\mathfrak{o}_{5/8}}{} \overset{\mathfrak{o}_{1/3}}{} \overset{\mathfrak{o}_{1/3}}{} \overset{\mathfrak{o}_{1/3}}{} \overset{\mathfrak{o}_{1/3}}{} \overset{\mathfrak{o}_{1/3}}{} \overset{\mathfrak{o}_{1/3}}{} \overset{\mathfrak{o}_{1/_3}}{} \overset{\mathfrak{o}_{1/_3$

- ${}^{\circ} \mathcal{C} \mathsf{P}_{t} \mathsf{ff}^{\otimes 5/8} \ \ ^{7/85/85/8} \ \ ^{1}_{1/3} \mathsf{R}_{S} \ \ ^{$

N_1/3 ^L R → Y3 ^N L5%®1 ^L RRs 2 L _F N_1/3 ^L R	"N ^{Q1V} T− ^N L €− \Box^{L} FPt $1/2^{a} \hat{\Sigma}^{aaa}$
¢¥ ^L F ^N L ¹ /3 ^E R	02£888
1⁄4¥ └⊨ ^N L1⁄3 [⊑] R	oa£aaa
½¥ [⊥] F ^N L⅓ [⊑] R	©£ªªª
≌¥ ^L F ^N L1/3 ^C R	n£aaa
†5% [⊑] R€ ^N L1⁄3®5⁄8 1⁄81⁄3 ^N L5⁄8®1 [⊑] R Rs	<u>91/2£aaa</u>



²²Pt ff^{®5}% ^HT⁻R¹N²¹^NL⁵%^ER⁻F N²^VT⁻F^NL ⁷%^{1^E}R[₩]¹/₃^ER³% ^ER⁵%^{®V}T⁰/₀¹/₃^ER ^H⁻^ER⁵%^HT¹^ER^NL⁵%^ER ⁷%¹/₃^E^MC¹/₈[®] ^NL⁰⁵% ^FR⁵%^HT¹^ER^NL⁻F ⁷%^{1^E}R ⁵%¹/₃¹/₈[®] ^FF^VT¹/₃^ER^NL⁵%^ER ⁷%¹/₃²€⁰/₉[®] [⊕]^NL¹/₈[®] ^NL⁰⁹/₈⁵%¹/₈¹





Macro-Environmental Factors

There are many political and legal forces affecting the Indian hotel industry. Hotel licensing and regulation is under the jurisdiction of the Director General of Tourism, a body affiliated to the Ministry of Tourism. The government has provided various incentives for the growth of the tourism industry and the affiliated hotel industry. These include, for example, elimination of customs duty on import of raw materials, equipment, liquor, and so on; exemption of fringe benefit taxes on crèche, employee sports, guest house facilities, etc. Exemption of luxury tax and sales tax for five to seven for new projects and a five-year tax holiday for star-category hotels located around UNESCO World Heritage sites. ff⁰⁵/₈ $e^{1} e^{N_{1}N_{1}} e^{N_{2}N_{2}} e^{1} e^{-1} e^{-1} e^{1} e^{1} e^{N_{2}N_{2}} e^{1} e^{-1} e^{-1} e^{1} e^{1} e^{N_{2}N_{2}} e^{1} e^{-1} e^{-1} e^{1} e^{1} e^{N_{2}N_{2}} e^{1} e^{-1} e^{-1} e^{1} e^{N_{2}N_{2}} e^{-1} e^{-1} e^{-1} e^{N_{2}N_{2}} e^{-1} e^{-1} e^{N$

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SWOT Analysis

Starting a 5-star hotel can be an exciting venture, but like any business, it's essentiated analyze the Strengths, Weaknesses, Opportunities, and Threats (SWOT) to ensure its success. Here's a general SWOT analysis for starting a 5-star hotel:

Strengths

Brand Value: If tied to a well-known hotel brand, a 5-star hotel can attract guests based on reputation alone.

Luxury Appeal: High-end amenities, world-class services, and exquisite architecture can appeal to a niche clientele willing to pay a premium.

Diverse Revenue Streams: In addition to rooms, revenue can come from dining, spa services, events, and conferences.

Strategic Partnerships: Luxury hotels often form partnerships with luxury brands (e.g., car companies, fashion brands) leading to cross-promotional opportunities.

Professional Staff: Highly trained and specialized staff can enhance guest experience.

Weaknesses

High Operating Costs. Luxury services demand high-quality products and staff, leading to increased costs.

Higher Breakeven Point: Due to the significant investment and operating costs, reaching profitability can take time.

Susceptibility to Economic Downturns: In economic recessions, luxury hotels might experience decreased bookings as fewer people can afford luxury accommodations.

Intensive Management: Ensuring a consistent 5-star experience requires intensive management and continuous training.

Dependence on Brand Image: Any negative publicity or a decline in service quality can significantly impact business.



Opportunities

Growing Luxury Travel Segment: As economies grow and more people gain wealth, there's a rising demand for luxury travel experiences.

Eco-friendly Initiatives: Incorporating sustainable practices can attract environmental conscious travelers.

Technology Integration: Advanced room controls, AI concierges, and other technological innovations can enhance guest experience.

Wellness and Health: Adding wellness facilities or programs can tap into a growing trend of health and wellness tourism.

Cultural Experiences: Offering local experiences or curated tours can appeal to travelers seeking authentic cultural engagements.

Threats

Competition: Other 5-star hotels and uxury accommodations (like luxury vacation rentals) can pose stiff competition.

Economic Fluctuations: Economic downturns or crises can reduce the number of people willing or able to stay at 5-star establishments.

Global Events: Events such as pandemics, political instability, or natural disasters can drastically reduce traveland tourism.

Changing Consumer Preferences: If the hotel does not adapt, changing consumer trends can lead to reduced demand.

Operational Risks: These can include everything from property damage due to accidents or natural events, to staff mishaps or mismanagement.

Before starting the hotel, it's crucial to conduct a more in-depth and localized SWOT analysis. Factors such as the specific location, local competition, cultural considerations, and the target demographic can all significantly influence the outcome of the venture.



Risk Assessments

Starting a 5-star hotel involves considerable investment and operations on a large scale, and as such, there are multiple risks involved. Conducting a thorough risk assessment can help in preparing for and mitigating these risks. Here are some of the primary risks to consider and methods for their assessment:

1. Financial Risk:

- 2. Market Demand Risk:
- 3. Construction and Development Risk:
- 4. Operational Risk:
- 5. Regulatory and Compliance Risk:
- 6. Reputational Risk:
- 7. Security Risk:
- 8. Economic Fluctuation Risk
- 9. Health and Safety Risks:
- 10. Environmental Risk:
 - 1. Technological Risks:
 - Cultural and Geopolitical Risks:





Financial Risk

Starting a 5-star hotel requires a substantial capital investment and comes with various financial risks. Here is a breakdown of the financial risks associated with starting such a hotel, along with potential mitigation strategies:

High Initial Investment

Risk: The capital required for acquiring land, construction, furnishing, and launching a 5star hotel is immense. Any miscalculation or unexpected costs can strain the project.

Mitigation: Conduct detailed feasibility studies, secure multiple financing options, and have contingency funds for unforeseen expenses.

Cash Flow Management

Risk: The delay between the initial investment and the time the hotel starts generating substantial revenue can be lengthy, leading to cash flow issues.

Mitigation: Prepare detailed cash flow projections, secure lines of credit for working capital, and monitor revenues and expenses closely.

Revenue Instabilit

Risk: The hotel industry is seasonal and can be affected by various factors leading to fluctuating revenues

Mitigation. Develop diversified revenue streams, such as conferences, events, spas, and dining. Offer packages or discounts during off-peak times.

high Operating Costs

Risk: Luxury amenities, world-class services, and maintaining a high standard can lead to elevated operating costs.

Mitigation: Efficiently manage resources, negotiate with vendors for bulk discounts, and implement energy-saving solutions.



Economic Downturns

Risk: During economic recessions, fewer people might be able to afford luxury accommodations.

Mitigation: Maintain financial reserves, consider diversifying clientele or offerings, adjust pricing strategies when needed.

Over-leverage

Risk: Borrowing heavily to finance the project can put the hotel at risk if revenue projections aren't met or if interest rates rise.

Mitigation: Balance equity and debt financing, consider refinancing options when interest rates are favorable, and monitor debt covenants closely.

Currency Fluctuations

Risk: If the hotel caters to international clients, fluctuations in currency exchange rates can impact profitability.

Mitigation: Hedge against significant currencies, diversify client base, and adjust pricing based on exchange rates.

Depreciation

Risk: Assets such as equipment, furniture, and facilities can depreciate over time, affecting the hotel's balance sheet.

Mitigation: Allocate funds for regular maintenance and refurbishment, and ensure accurate accounting practices.



Investment Recovery

Risk: There's a possibility that the hotel may not achieve the projected return on investment (ROI) or might take longer than anticipated to become profitable.

Mitigation: Periodically review and adjust business strategies, ensure excellent marketing and customer service, and remain adaptive to industry trends.

Changing Interest Rates

Risk: If the hotel relies on variable-rate loans, fluctuating interest rates can impact loan repayments.

Mitigation: Secure fixed-rate loans when possible or consider hedging strategies against interest rate fluctuations.

Starting a 5-star hotel is undoubtedly a high-risk, high-reward venture. It's essential to surround oneself with a team of experts, including financial advisors, market researchers, and industry consultants, to ensure that all financial risks are adequately assessed and addressed.

Market Demand Risk

Market demand risk pertains to the potential discrepancy between the expected demand for a hotel's services and the actual demand that materializes. For a 5-star hotel, understanding and mirgating market demand risk is crucial, as the target market is more niche and the investments are substantial. Here's an overview:

Market Demand Risk Factors

Conomic Factors: A downturn in the economy can lead to reduced luxury travel and

Travel Trends: Changes in popular travel destinations can affect demand.

Competition: New or revamped luxury hotels in the area can dilute the market share



Geopolitical Factors: Political instability or unfavorable international relations can reduce international visitors.

Societal Preferences: Shifts towards alternative luxury accommodations, like luxury vacation rentals or boutique hotels, can impact demand.

Cultural and Event Factors: Lack of significant events, conferences, or cultural festivals can lead to decreased bookings.

Health and Environmental Concerns: Outbreaks like pandemics or natural disasters can drastically reduce travel.

Assessment

Market Research: Conduct in-depth research to understand the specific preferences and behaviors of the target demographic. Analyze factors like spending habits, travel patterns, and accommodation preferences.

Competitive Analysis: Understand, the competitive landscape, including the number of luxury hotels, their capacity, occupancy rates, and unique selling propositions.

Historical Data: Analyze historical data on tourism, especially luxury tourism, in the chosen location. Look for patterns, seasonality, and significant events that affect demand.

Economic Foresasting: Understand broader economic trends and forecasts, both locally and in the primary source markets for potential guests.

Mitigati

Diversity Offerings: Create diverse packages to cater to different segments (e.g., loneymooners, business travelers, luxury family vacations, wellness retreats).

Flexible Pricing: Implement dynamic pricing strategies that adjust based on demand, time of year, and other factors.

Leverage Events: Collaborate with event organizers, tourism boards, or convention centers to host or be the preferred accommodation for events.



Local Engagement: Engage with the local community and culture to offer authentic experiences that can differentiate the hotel.

Marketing and PR: Invest in strong marketing and PR campaigns to create a compelline brand narrative and attract the target demographic.

Strategic Partnerships: Partner with luxury brands, airlines, and travel agencies to tap into their customer base.

Continuous Feedback: Regularly gather and analyze feedback from guests to understand and anticipate changing preferences.

Starting a 5-star hotel in an environment with uncertain market demand requires not only a thorough understanding of potential risks but also the agility to adapt and innovate as market conditions change.

Construction and Development Risks

The construction and development phase is foundational when establishing a 5-star hotel. This phase involves considerable investment, multi-faceted planning, and various stakeholders, making it susceptible to a range of risks. Below are the primary construction and development risks and their potential mitigation strategies:

Construction and Development Risks:

Cost Overrun

Risk: Projects can exceed the initial budget due to unanticipated costs, changes in design, or materials price hikes.

Mitigation: Maintain a contingency fund, employ rigorous budget tracking, and regularly review costs.



Project Delays

Risk: Delays can arise from issues like permit holdups, labor strikes, or adverse weather conditions, pushing back the hotel's opening date.

Mitigation: Develop a comprehensive project timeline with buffer periods, maintain regular communication with contractors, and monitor progress closely.

Regulatory and Compliance Issues

Risk: Failure to comply with local construction codes, environmental regulations, and zoning laws.

Mitigation: Engage local experts familiar with regional laws and regulations and ensure the project undergoes periodic compliance checks.

Subpar Quality of Work

Risk: Construction not meeting the expected quality standards for a luxury establishment.

Mitigation: Hire reputable contractors, conduct regular quality checks, and utilize thirdparty quality assurance services.

Contractor Dispute

Risk: Disagreements with contractors over work quality, payments, or project timelines.

Mitigation: Have clear contractual agreements, maintain open communication, and involve legal compset in dispute resolutions.

gn Flaws

Risk: Design issues that come to light during or after construction, which can impact the hotel's functionality or aesthetic appeal.

Mitigation: Collaborate with experienced architects and designers and consider engaging focus groups or experts for feedback on design plans.



Land Acquisition Issues

Risk: Difficulties in acquiring desired land, disputes over land ownership, or unforeseen issues with the land (e.g., poor soil quality).

Mitigation: Conduct thorough due diligence before land acquisition, including land surve and title checks.

Environmental Impact

Risk: Construction activities might have adverse environmental effects, leading to potential regulatory penalties or reputational damage.

Mitigation: Conduct an environmental impact assessment prior to starting the project and adopt sustainable construction practices.

Safety Incidents

Risk: Accidents or injuries on the construction site

Mitigation: Implement stringent safety protocols, provide safety training to workers, and maintain comprehensive insurance coverage.

Changes in Market Conditions

Risk: Changes in the botel industry or local market conditions during the lengthy construction phase might affect the project's viability.

Mitigation. Keep abreast of market trends and have flexibility in the project to adjust to changing conditions.

The construction and development phase for a 5-star hotel is laden with potential pitfalls. It requires meticulous planning, regular oversight, and proactive risk management to ensure the foundation of the hotel is robust and the project is set up for success.



Operational Risk

Operational risks for a 5-star hotel encompass the potential pitfalls and challenges faced during the day-to-day running of the hotel after its construction and official launch. Given the high standards expected of luxury accommodations, these risks can significantly impact customer satisfaction and, by extension, the hotel's reputation and profitability. Here's a detailed look:

Operational Risks:

Service Inconsistency

Risk: Inconsistent service delivery can tarnish the reputation of a luxury hotel.

Mitigation: Implement robust training programs, standard operating procedures, and regular performance evaluations.

Staff Turnover

Risk: High employee turnover can lead to inconsistent service and increased training costs.

Mitigation: Offer competitive compensation, employee benefits, a positive work environment, and growth opportunities.

Technological Failures

Risk: Reservation system crashes, cybersecurity breaches, or in-room tech malfunctions can disrupt operations.

Mitigation: Invest in reliable IT infrastructure, conduct regular maintenance, and have volversecurity measures in place.

Supply Chain Disruptions

Risk: Delays or inconsistencies in the supply of essentials (like food, beverages, or amenities) can affect the guest experience.



Mitigation: Engage multiple suppliers, maintain a stocked inventory, and monitor supplier performance.

Safety and Security Concerns

Risk: Threats to guest safety—such as theft, fire, or other emergencies—can have repercussions.

Mitigation: Implement stringent security protocols, train staff in emergency response, and install security infrastructure (cameras, alarms, etc.).

Health Violations

Risk: Health code violations, particularly in dining or spa facilities, can lead to legal consequences and tarnish the hotel's reputation.

Mitigation: Adhere to cleanliness standards, regularly train staff on hygiene practices, and schedule routine inspections.

Reputation Management

Risk: Negative reviews or public relations incidents can damage the brand.

Mitigation: Monitor online reviews, address guest grievances promptly, and maintain a proactive PR strategy.

Legal and Regulatory Non-Compliance

Risk: Non-adherence to local regulations, including labor laws, environmental standards, or tax obligations.

Mitigation: Employ a legal team familiar with hospitality regulations and conduct periodic compliance checks.

Financial Mismanagement

Risk: Inefficient management of expenses, revenues, and cash flows can threaten the hotel's profitability.



Mitigation: Implement robust financial tracking systems, regularly review financial statements, and employ experienced financial managers.

External Factors

Risk: External events such as natural disasters, political unrest, or pandemics can disrup hotel operations.

Mitigation: Develop contingency plans, maintain adequate insurance, and ensure flexible operational structures to adapt to changing circumstances.

Operational risks are inherent to the hotel industry, especially in the luxury segment where expectations are sky-high. Proactively managing these risks through preventative measures, constant monitoring, and swift corrective actions is crucial to ensuring the hotel's long-term success and maintaining its 5-star status.

Regulatory and Compliance Risk

Starting and operating a 5-star hotel involves adhering to numerous local, regional, and even international regulations. Overlooking or failing to comply with these regulations can lead to legal actions, fines, and a damaged reputation. Here's a detailed examination of the regulatory and compliance risks associated with starting a 5-star hotel:

Regulatory and Compliance Risks:

Licensing and Permits

Risk: Operating without the required licenses, such as a liquor license, health permits, or entertainment permits.

Mitigation: Ensure comprehensive research into all necessary licenses and permits and renew them as required.

Building and Safety Codes

Risk: The hotel may not adhere to local construction, fire safety, and building codes.



Mitigation: Collaborate with construction and safety experts during the design and building process. Regularly review and update safety measures.

Labor and Employment Laws

Risk: Non-compliance with labor laws concerning wages, working hours, benefits, a workers' rights.

Mitigation: Stay updated on labor laws, provide HR training, and ensure transparent employee contracts and policies.

Environmental Regulations

Risk: Violating environmental standards, e.g., waste disposal, water usage, or emissions.

Mitigation: Understand and comply with local environmental laws, consider sustainable practices, and monitor the hotel's environmental impact.

Health and Sanitation

Risk: Failing to meet health standards, particularly in areas like food and beverage services, pools, and spas.

Mitigation: Regular inspections, employee training in hygiene and sanitation, and swift response to any health concerns.

Data Protection and Privacy

Risk: Mishandling or misusing guest data can lead to breaches of privacy laws.

Mitigation: Implement robust cybersecurity measures, train staff on data privacy, and comply with regulations like GDPR (if dealing with EU guests).

Faxation

Risk: Non-compliance with local, regional, or international taxation laws and regulations.



Mitigation: Employ a knowledgeable accounting team, keep abreast of tax changes, and ensure timely tax filings and payments.

Intellectual Property

Risk: Unintentional infringement on trademarks, patents, or copyrights, especially when comes to branding, entertainment, or interior design.

Mitigation: Conduct thorough IP checks during the branding and design process and seek legal counsel when necessary.

Accessibility Standards

Risk: Failure to provide accessible facilities for people with disabilities.

Mitigation: Ensure the hotel design and facilities comply with accessibility regulations and consider regular reviews and updates.

Consumer Protection Laws

Risk: Violations related to fair pricing, transparent advertising, and guest rights.

Mitigation: Be transparent in all advertisements and pricing models, and address guest grievances promptly.

Compliance kisks in the hotel industry are numerous and multifaceted, given the range of services provided and the diverse clientele served. Staying ahead of regulatory changes; investing in ongoing training, and seeking expert counsel are crucial strategies for a 5-star hotel to manage these risks and maintain its reputation and operational integrity.



Reputational Risk

Reputational risk relates to potential threats to the standing or public perception of a company or entity. For a 5-star hotel, where branding, guest experience, and perceived value play a massive role in business success, managing reputational risks is of paramount importance.

Reputational Risks:

Service Failures

Risk: A lapse in service quality or guest experience can lead to negative reviews and damage the hotel's reputation.

Mitigation: Focus on consistent high-quality training, regular internal reviews, and a feedback mechanism for continuous improvement.

Health and Safety Incidents

Risk: Any health and safety incident, like food poisoning or accidents, can tarnish the hotel's image.

Mitigation: Prioritize safety protocols, regular inspections, staff training, and quick responses to any reported issues.

Data Bread

Risk: Unauthorized access to or leakage of guest data can harm trust.

Mitigation: Invest in cybersecurity infrastructure, regular data audits, and employee training on data protection.

Negative Publicity

Risk: Bad press, especially in today's digital age, can spread rapidly.



Mitigation: Maintain proactive public relations strategies, address controversies head-on, and engage in community-building efforts.

Ethical and Social Concerns

Risk: Accusations of unethical practices, like poor employee treatment, environment harm, or sourcing from questionable suppliers.

Mitigation: Adopt transparent ethical guidelines, engage in corporate social responsibility initiatives, and communicate these efforts to the public.

Over-promising and Under-delivering

Risk: Advertising or promising services that don't align with the actual experience can lead to disillusioned guests.

Mitigation: Ensure that marketing campaigns and promises are realistic and in line with what the hotel can deliver.

Legal Disputes

Risk: Lawsuits or legal controversies can create a negative perception, even if the hotel eventually wins the case.

Mitigation: Engage in transparent operations, have a strong legal team for early issue detection, and employ alternative dispute resolution methods when appropriate.

Cultural Insensitivity

Risk: Offending local cultures or international guests due to ignorance or oversight.

Mitigation: Train staff on cultural sensitivities, especially in regions with diverse clientele, and be respectful of local traditions and norms.

Economic Dependencies

Risk: Relying heavily on a single demographic or market segment can pose **reputational** risks if that segment experiences a downturn or backlash.



Mitigation: Diversify the target audience, marketing strategies, and services to appeal to a broader range of guests.

External Factors

Risk: Association with negative events, even indirectly. For example, host controversial figure or being located near a site of an unfortunate incident.

Mitigation: Be prepared with a crisis communication plan, be discerning chout hosted events and clientele, and have public relations strategies ready for quick response.

Reputational risk for a 5-star hotel is inherently tied to its brand promise of delivering a premium experience. The hotel's reputation can be its most valuable asset, but it's also vulnerable to a myriad of threats. As such, active risk management, combined with a genuine commitment to excellence and ethical practices, is crucial for long-term success.

Security Risk

Security is paramount for any hotel, especially 5-star establishments which often cater to high-profile guests and are held to higher standards of safety and privacy. Here are the primary security risks for starting a 5-star hotel and strategies to mitigate them:

Security Risks:

Physical Security Breaches

Risk: Unauthorized individuals gaining access to hotel premises or restricted areas.

Mitigation: Implement strong access controls, use security personnel, and invest in advanced surveillance technology.

ava and Cybersecurity Threats

Risk: Breaches that compromise guest information, payment details, or proprietary hotel data.



Mitigation: Invest in robust cybersecurity infrastructure, conduct regular IT audits, and train staff on cyber hygiene.

Theft and Vandalism

Risk: Loss or damage to property either in guest rooms, storage areas, or commuspaces.

Mitigation: Use security cameras, employ floor supervisors, and have a responsive security team.

Guest Harassment

Risk: Guests being harassed either by staff, other guests, or outsiders.

Mitigation: Establish a strict code of conduct, train staff on appropriate behavior, and provide channels for guests to report issues.

Terrorism and Kidnapping

Risk: Luxury hotels can be targets for terrorist acts or kidnapping attempts.

Mitigation: Collaborate with local law enforcement agencies, have an emergency response plan, and consider anti-terrorism training for security staff.

Natural Disas

Risk: Events like earthquakes, floods, or fires that can pose security threats.

Mitigation: Design the hotel with disaster-resistant measures, establish evacuation plans, and train staff on disaster response.

ealth Threats

Risk: Outbreaks of diseases or health issues in the hotel, which may be considered a security risk, especially in the age of pandemics.



Mitigation: Regular health inspections, good sanitation practices, and preparedness to isolate and respond to health emergencies.

Scams and Fraud

Risk: Scammers targeting guests or the hotel, such as credit card fraud, fake reservation or phishing attempts.

Mitigation: Train staff to recognize suspicious behavior, use secure booking platforms, and educate guests about potential scams.

Supply Chain Security

Risk: Threats related to suppliers, like tampered deliveries or unauthorized access through supply chains.

Mitigation: Vet suppliers thoroughly, monitor delivery points, and restrict supplier access within the hotel.

Integrity of Structural and Technical Systems

Risk: Sabotage or technical failures leading to security risks, e.g., disabling surveillance or alarm systems.

Mitigation: Regular system maintenance, multi-layered security measures, and constant monitoring for unusual activity.

The security of guests, staff, and property is non-negotiable in the hospitality industry. For a 5-star hotel, which often has a high-profile clientele and is in the public eye, managing security risks effectively is both a responsibility and a cornerstone of its reputation. Proper investment in security infrastructure, staff training, and collaborations with experts can greatly enhance the hotel's safety profile.



Economic Fluctuation Risk

Starting a 5-star hotel is a significant financial endeavor, and as with many industries, the hotel business is not immune to the vagaries of economic fluctuations. The luxury segment, in particular, can be especially vulnerable given its reliance on discretionary spending by guests.

Economic Fluctuation Risks:

Recession

Risk: Economic downturns can reduce discretionary spending, leading to fewer bookings and lower revenue.

Mitigation: Diversify offerings to appeal to a wider range of guests, implement cost-saving measures, and consider flexible pricing strategies.

Exchange Rate Volatility

Risk: Fluctuating currency values can affect international guests' willingness or ability to travel.

Mitigation: Hedge foreign exchange exposures, offer booking in multiple currencies, and target domestic markets to offset declines in international visitors.

Inflation

Risk: Rising costs can erode profit margins if they outpace the ability to adjust prices.

Mitigation: Implement efficient procurement strategies, lock in long-term contracts where possible, and adjust pricing in line with inflation.

Interest Rate Changes

Risk: If the hotel is financed with variable interest debt, rising rates can significantly increase expenses.



Mitigation: Consider fixed-rate financing, regularly review debt structures, and maintain a strong balance sheet to negotiate favorable terms.

Shifts in Consumer Preferences

Risk: Economic changes might lead guests to favor different types of experience accommodations.

Mitigation: Stay updated on industry trends, innovate the hotel's offerings, and be responsive to guest feedback.

Economic Dependency

Risk: Over-reliance on a particular market segment or demographic that is sensitive to economic shifts.

Mitigation: Diversify target markets, consider a mix of business and leisure guests, and adapt marketing strategies to various economic conditions.

Competitive Pressure in Downturns

Risk: In a challenging economic environment, competition can intensify, leading to price wars or reduced market share.

Mitigation: Focus of unique selling propositions, build brand loyalty, and offer valueadded services to stand out.

Supply Chain Cost Fluctuations

Risk: Economic conditions might cause fluctuations in the cost of goods and services equired to run the hotel.

Mitigation: Develop strong relationships with suppliers, consider bulk purchasing, and explore alternative suppliers to get the best rates.



Government Fiscal and Monetary Policy

Risk: Government policies, such as increased taxation or reduced public spending, can influence travel and the broader economic environment.

Mitigation: Stay informed about policy changes, engage in industry lobbying efforts, and adjust business strategies accordingly.

Economic Indicators

Risk: Indicators such as unemployment rates, GDP growth, and consumer confidence can influence the willingness of guests to spend on luxury accommodations

Mitigation: Monitor key economic indicators, adjust marketing and operational strategies based on economic forecasts, and be agile in adapting to changing conditions.

Starting a 5-star hotel requires a keen awareness of the broader economic environment. Economic fluctuations can present challenges, but they also offer opportunities for well-prepared businesses to adapt, innovate, and thrive. Being proactive in risk management, agile in decision-making, and diversified in strategy can help a luxury hotel navigate the complexities of economic changes.

Health and Safety Risks

Health and safety are paramount concerns in the hospitality industry. A 5-star hotel, which promises superior service and accommodation, has to prioritize the well-being of its guests and staff. Here's an overview of health and safety risks for starting such a hotel, along with potential mitigation strategies:

Health and Safety Risks:

ood and Beverage Contamination

Risk: Guests could contract foodborne illnesses due to contaminated food or drink.

Mitigation: Ensure strict hygiene standards, regularly inspect kitchens and storage areas, and train staff in food safety practices.



Infectious Diseases

Risk: Outbreaks of diseases, such as flu, norovirus, or even more severe pandemics.

Mitigation: Implement rigorous cleaning and sanitization protocols, provide, information to guests, and be prepared to isolate affected rooms or areas.

Fire Hazards

Risk: Fires can break out due to electrical faults, kitchen incidents, or other causes.

Mitigation: Install advanced fire detection and suppression systems, conduct regular fire drills, and ensure all areas, especially kitchens, adhere to fire safety regulations.

Water Quality Issues

Risk: Contaminated water supply can lead to health problems.

Mitigation: Regularly test and treat water sources, maintain water storage and delivery systems, and ensure swimming pools and spas adhere to water quality standards.

Structural and Maintenance Issues

Risk: Poor maintenance can result in accidents, such as elevator malfunctions, broken fixtures, or unstable structures.

Mitigation: Conduct frequent property inspections, prioritize preventive maintenance, and respond swiftly to repair needs.

s, Trips, and Falls

Risk. Guests or staff can suffer injuries from falls due to wet floors, uneven surfaces, or poor lighting.

Mitigation: Implement strict housekeeping standards, ensure adequate lighting, and use signage to warn of potential hazards.



Recreational Facilities

Risk: Injuries in gym areas, spas, swimming pools, or during hotel-sponsored activities.

Mitigation: Train staff in first aid and safety protocols, regularly inspect equipment, and enforce safety guidelines for guests.

Chemical Exposure

Risk: Cleaning agents or pool chemicals can pose risks if improperly stored or used.

Mitigation: Use safe, environmentally friendly chemicals when possible, store them securely, and train staff in their proper usage.

Natural Disasters

Risk: Hotels in certain areas might be vulnerable to earthquakes, hurricanes, floods, or other natural calamities.

Mitigation: Choose construction designs resilient to local disaster risks, have an emergency evacuation plan, and ensure guests and staff are informed of safety protocols.

Security-Related Incidents

Risk: Guests or staff may face threats from theft, assault, or other security breaches.

Mitigation: Employ a well-trained security team, use advanced surveillance systems, and ensure guests are aware of safety best practices.

In the luxury hospitality sector, ensuring health and safety is not just about compliance; it directly affects a hotel's reputation and its promise to deliver superior experiences. Regular training, a proactive approach to risk management, and a commitment to excellence in health and safety practices are crucial for the long-term success of a 5-star hotel.



Environmental Risk

Starting a 5-star hotel brings along the responsibility of managing the environmental impact of the establishment. Environmental risks not only pertain to the ecological footprint but also how environmental changes can impact the hotel's operations. Here's a breakdown of environmental risks for starting a 5-star hotel:

Environmental Risks:

Land Use and Biodiversity

Risk: Construction and operation can disrupt local ecosystems, wildlife habitats, and contribute to biodiversity loss.

Mitigation: Conduct comprehensive environmental impact assessments, integrate green design principles, and ensure landscaping uses native species and respects local ecosystems.

Water Consumption

Risk: Hotels, especially those with extensive amenities like pools and spas, can be significant water consumers, depleting local resources.

Mitigation: Install water-saving fixtures, implement water recycling and rainwater harvesting systems, and educate guests about conservation.

Waste Generation

Risk: A large volume of waste, including non-biodegradable items, can be produced daily.

Witigation: Implement comprehensive waste reduction and recycling programs, partner with sustainable suppliers, and use biodegradable products when possible.

Energy Consumption

Risk: High energy use contributes to greenhouse gas emissions and can strain local utilities.



Mitigation: Integrate energy-efficient appliances, utilize renewable energy sources, install smart energy management systems, and prioritize insulation and passive design principles.

Air and Noise Pollution

Risk: Operations, especially in urban settings or during construction, can lead to increase air and noise pollution.

Mitigation: Use eco-friendly construction techniques, maintain equipment to reduce emissions, and use sound barriers or plantings for noise reduction.

Climate Change Vulnerability

Risk: Hotels in coastal or environmentally-sensitive areas can be at risk from rising sea levels, increased storm frequencies, or other climate-related changes.

Mitigation: Opt for locations less prone to climate risks, employ resilient building designs, and invest in natural barriers like mangroves or dunes.

Supply Chain Sustainability

Risk: Suppliers might not adhere to sustainable practices, thus extending the hotel's indirect environmental footprint.

Mitigation: Work only with certified eco-friendly suppliers, conduct regular supply chain audits, and encourage partners to adopt sustainable practices.

Chemical Usage

Risk: Chemicals used in cleaning, pools, or landscaping can contaminate local water sources and harm ecosystems.

Mitigation: Use organic or certified green products, train staff on safe chemical handling, and adopt integrated pest management practices.



Cultural and Heritage Disruption

Risk: Building or operations might interfere with local cultural, historical, or sacred sites.

Mitigation: Consult with local communities, respect local customs and traditions, and incorporate cultural preservation in hotel design and offerings.

Transportation Impact

Risk: Guests' and suppliers' transportation to and from the hotel contributes to emissions.

Mitigation: Offer or promote eco-friendly transportation options, like electric shuttles, bicycles, or partnerships with green transport providers.

The modern traveler is becoming increasingly conscious of the environmental impact of their choices. For a 5-star hotel to remain competitive and responsible, it needs to prioritize and actively manage environmental risks, which also paves the way for sustainable luxury tourism. Embracing eco-friendly practices can further enhance the hotel's reputation and appeal to a broader, more conscious clientele.

Technological Risks

In the modern age, technology has become integral to the operations and guest experience in 5-star hotels. Nowever, with the integration of technology comes a set of risks. Here's an exploration of technological risks when starting a 5-star hotel:

Technological Risks:

Cybersecurity Breaches

Risk: Unauthorized access to the hotel's data systems can lead to data theft, especially of sensitive guest information.

Mitigation: Invest in robust cybersecurity measures, regularly update software, and conduct periodic security audits and training.



System Failures

Risk: Operational disruptions due to software/hardware failures can affect reservations billing, guest services, and other critical functions.

Mitigation: Have reliable backup systems, regular system maintenance, and an **S** a response plan.

Technological Obsolescence

Risk: Rapid technological advancements can render current systems outdated, affecting guest experience and operational efficiency.

Mitigation: Allocate budget for periodic technological upgrades and stay updated with industry tech trends.

Over-reliance on Technology

Risk: Heavy dependence on tech can lead to operational paralysis if systems fail.

Mitigation: Train staff in manual processes for essential tasks and ensure redundancies in critical systems.

Data Management and Privacy

Risk: Improper handling of guest data can lead to privacy issues, potential legal actions, and loss of trust

Mitigation. Comply with data protection regulations, seek explicit consent, and ensure data encryption.

regration Challenges

Risk: Difficulties in integrating new technologies with existing systems can disrupt operations.



Mitigation: Work with experienced vendors, conduct thorough testing before full integration, and consider modularity in tech adoption.

Vendor Lock-in

Risk: Being overly reliant on a single tech vendor can lead to high switching costs reduced bargaining power.

Mitigation: Avoid overly proprietary solutions, ensure interoperability, and periodically review vendor contracts and performance.

Artificial Intelligence (AI) and Automation Miss

Risk: If improperly implemented, AI-driven solutions (like chatbots) can lead to guest dissatisfaction.

Mitigation: Pair AI with human oversight, gather regular feedback, and ensure transparent AI usage.

Wi-Fi and Connectivity Issues

Risk: Inadequate internet infrastructure can lead to connectivity problems, a major pain point for modern guests.

Mitigation: Invest in high-speed, reliable internet solutions, and ensure widespread coverage throughout the property.

Inadequate Tech Training

Risk: Staff unfamiliarity with technology can lead to operational inefficiencies and guest service issues.

Mitigation: Provide continuous training, create user-friendly interfaces, and maintain a tech-support team.



In the context of a 5-star hotel, where guests expect seamless and top-tier service, managing technological risks is paramount. While technology can greatly enhance guest experience and operational efficiency, it's crucial to approach its integration thoughtfully and proactively. Proper planning, investment, and training can help a hotel harness the benefits of technology while minimizing its associated risks.

Cultural and Geopolitical

Starting a 5-star hotel in a globalized world requires understanding and navigating the cultural and geopolitical landscape of the chosen location. The intricacies of the local culture, coupled with larger geopolitical factors, can significantly influence the success and operations of a luxury establishment.

Cultural and Geopolitical Risks:

Cultural Misunderstandings

Risk: Ignoring or misinterpreting local customs and traditions can offend locals and guests.

Mitigation: Invest in cultural sensitivity training for staff, engage local consultants, and ensure your offerings respect local norms and traditions.

Geopolitical Instability

Risk: Political unrest, conflict, or sudden changes in government policies can disrupt hotel operations and deter potential guests.

Mitigation: Conduct comprehensive geopolitical risk assessments before investing, diversify investments across regions, and maintain contingency plans.

conomic Sanctions and Trade Wars

Risk: Sanctions or trade restrictions can impact supply chains, increase operational costs, or affect guest demographics.

Mitigation: Diversify supplier base, keep abreast of international trade developments, and be prepared to pivot marketing strategies as needed.



Nationalistic Movements

Risk: Rise in nationalist sentiments can lead to backlash against foreign-owned businesses.

Mitigation: Engage in local community initiatives, hire locally, and ensure that the hote, branding is sensitive to national pride.

Religious Considerations

Risk: Ignoring religious practices and holidays can alienate potential guests and staff.

Mitigation: Educate staff on local religious practices, respect religious holidays in operations, and provide amenities catering to religious needs (e.g., prayer rooms).

Legal and Regulatory Changes

Risk: Sudden shifts in regulations related to tourism, foreign investment, or property can impact the hotel's bottom line.

Mitigation: Engage local legal experts, participate in industry associations, and maintain open communication with local authorities.

Currency Fluctuations

Risk: Economic policies or international events can lead to currency volatility, affecting costs and revenues.

Mitigation: Engage in hedging strategies, diversify income sources, and monitor economic indicators.

and Visa Policies

Risk: Stricter border controls or visa policies can deter international visitors.

Mitigation: Collaborate with local tourism boards, advocate for tourism-friendly policies, and adjust marketing strategies to target less affected demographics.



Cultural Shifts in Guest Preferences

Risk: Global cultural trends can influence guest expectations and preferences, making some offerings obsolete.

Mitigation: Regularly update market research, stay engaged with global cultural trends and be agile in updating offerings.

Tensions with Indigenous or Local Communities

Risk: Ignoring or bypassing the rights and concerns of local or indigenous communities can lead to protests or negative publicity.

Mitigation: Engage with local communities from the planning phase, ensure fair compensation and employment practices, and support community initiatives.

Cultural and geopolitical factors are deeply intertwined and can significantly influence the hospitality industry. A 5-star hotel, by virtue of its position in the luxury segment, must be especially attuned to these nuances. Proactive research, cultural sensitivity, community engagement, and strategic planning can help mitigate potential pitfalls and capitalize on opportunities within the cultural and geopolitical landscape.



Social Impact and Justification for 5 Star Hotel Business

The establishment of a 5-star hotel can have profound social implications for the surrounding community and the broader society it interacts with. Understanding these impacts is essential for a holistic appreciation of such ventures. Here's a breakdown of the potential social impacts and the subsequent justifications for initiating a 5-star hotel business:

Social Impact

Employment Opportunities:

The hotel sector is labor-intensive. Establishing a luxury hotel can create a multitude of jobs ranging from housekeeping, catexing, and maintenance to managerial positions, providing local residents with opportunities for stable employment.

Skill Development and Training:

To maintain the 5-star status, staff members need to be proficiently trained. This means locals can gain specialized skills, elevating their employability even outside the hotel industry.

Cultural Exchange:

Cuxury hotels frequently cater to international clients. This promotes a mingling of cultures, fostering global understanding and appreciation.

Supporting Local Artisans and Crafts:

5-star hotels often showcase local art, crafts, and performances, indirectly supporting artisans and performers by providing them a platform or by purchasing local goods to showcase in their premises.



Community Engagement:

Many luxury hotels undertake community service projects or philanthropic endeavors, benefiting local educational, healthcare, or infrastructure projects.

Promotion of Tourism:

5-star hotels can attract tourists, thereby boosting local tourism and bringing in more awareness and appreciation for local culture and natural attractions

Infrastructure Development:

With the establishment of a luxury hotel, surrounding intrastructure such as roads, public transport, and utilities might see an upgrade, benefiting the local community.

Higher Standards:

The presence of a 5-star hotel can catalyze improvements in cleanliness, public behavior, and overall community standards to align with the hotel's ambiance.

Justification for a 5-star Hotel Business

Filling a Market Gap:

If research indicates a gap in luxury accommodations in a particular area with a growing affluent tourist or business demographic, a 5-star hotel can fill that void.

Economic Spillover:

Beyond the direct revenue the hotel generates, its presence can boost surrounding businesses, including restaurants, attractions, shops, and transport services.

Brand Establishment:

For business magnates or corporations, establishing a luxury hotel can further solidify their brand's status and extend their business portfolio.



Leveraging Natural or Cultural Attractions:

If the location has unique natural beauty or cultural significance, a 5-star hotel car offer tourists a comfortable vantage point to experience these attractions.

Business Conferences and Events:

Modern luxury hotels are often equipped to handle corporate events, conferences, and luxury weddings, tapping into these lucrative segments.

Enhancing Destination Appeal:

The presence of a luxury hotel can amplify a destination's appeal, attracting more affluent tourists.

Long-Term Investment:

Real estate, especially in prime tourist destinations or growing urban areas, is often viewed as a long-term appreciating asset

While the social impact and justifications are strong arguments in favor of establishing a 5-star notel, potential developers should also be cognizant of the potential negative impacts. Issues like potential displacement of local communities, environmental degradation, or cultural commodification might arise. Balancing economic goals with ethical considerations and working collaboratively with local communities will be crucial for the venture's long-term success and acceptance.





Economic Impact and Justification for 5 Star Hotel Business

The hospitality industry, and particularly the luxury hotel segment, plays a pixel role in the economic landscape of many regions. A 5-star hotel has the potential to bring significant economic benefits but also faces various challenges. Below are the economic impacts and justifications associated with launching and operating a 5-star botel business:

Economic Impact

Direct Employment:

A 5-star hotel will employ a substantial number of staff, from chefs, housekeepers, and front desk personnel to management, marketing, and administrative roles.

Indirect Employment:

The hotel's operations will also spur job creation in ancillary services and sectors such as suppliers, transport services, entertainment, and local attractions.

Local Procurement:

Hotels purchase a plethora of goods and services, potentially driving demand for local produce, artisanal goods, and other products, which can bolster local businesses.

Tax Revenues

A thriving hotel contributes significantly to local and national tax revenues, enefiting public services and infrastructure projects.

Foreign Exchange Earnings:

For countries relying on tourism, luxury hotels attract international guests, resulting in a substantial inflow of foreign currency.



Real Estate Value Enhancement:

The establishment of a luxury hotel can often elevate the property values in its vicinity.

Spillover Effect:

Other businesses in proximity, such as restaurants, shops, and entertainment venues, can benefit from increased footfall due to the hotel's clientele.

Infrastructure Development:

Often, the introduction of such an establishment, necessitates improved transportation and public utilities, benefitting the broader community.

Justification for a 5-star Hotel Business

Tourism Demand:

If there's an uptick in tourism, whether business or leisure, or an underserved luxury segment, a 5-star hotel can tap into this market.

Strategic Location:

Locations that are emerging as business hubs, have unique natural or cultural attractions, or are positioned for significant future growth can justify a luxury hotel establishment.

ROI Potentia

Given the right conditions, a 5-star hotel can offer promising returns on investment.

Diversification Strategy:

For businesses or investors looking to diversify their portfolios, luxury hospitality can be a compelling sector.



Enhancing Destination Reputation:

A globally recognized luxury hotel brand can raise the profile of a destination drawing more tourists and businesses.

Catering to the MICE Market:

Meetings, Incentives, Conferences, and Exhibitions (MICE) is a further segment. A luxury hotel with the right facilities can cater to this market.

Leveraging Technology and Trends:

The modern luxury traveler demands unique experiences and technological conveniences. A new 5-star hotel can be designed to cater to these evolving needs, justifying its establishment over older, potentially outdated competitors.

Sustainability and Eco-tourism:

A growing segment of travelers is looking for sustainable travel options. A 5-star hotel with green credentials can tap into this market.

In conclusion, while the economic benefits and justifications for initiating a 5-star hotel business are strong, it's also essential to account for the associated risks, such as market saturation, economic downturns, operational complexities, and external factors like global health crises. An in-depth feasibility study, coupled with strategic planning and effective management, will be key to realizing the potential economic benefits.



Future Challenges for 5 Star Hotel Business

The 5-star hotel business, being a part of the luxury hospitality sector, faces an arra of challenges in the ever-evolving global landscape. Some potential future challenge include:

Economic Fluctuations:

Hotels, especially luxury ones, are susceptible to global and local economic downturns. Recessions or financial crises can lead to a decline in both leisure and business travel.

Global Health Crises:

As witnessed with the COVID-19 pandemic, global health crises can severely impact the travel and hospitality sectors, with long-lasting repercussions.

Changing Travel Preferences:

The younger generation of travelers might prioritize experiences over luxury. They might seek boutique hotels, eco-lodges, or other unique experiences over traditional 5-star accommodations.

Sustainability Concerns:

Exerce's a growing demand for sustainable and environmentally-friendly practices in re-hospitality industry. Retrofitting older hotels or designing new ones to be green can be costly venture.

Technological Innovations:

The rapid pace of technological change demands constant upgrades in hotel infrastructure, from AI-driven customer service to state-of-the-art entertainment systems.



Increased Competition:

Apart from traditional competitors, there's a rise in alternative accommodation providers like Airbnb, which offer luxury homes or experiences.

Operational Costs:

Rising costs related to energy, labor, and real estate can impact the profitability of hotels.

Security Concerns:

Global incidents, whether terrorism or natural disasters, can deter travelers. Hotels need to invest heavily in security measures to ensure guest safety.

Shifts in Consumer Expectations:

With the rise of technology, guests expect personalized experiences, instant service, and digital conveniences, all of which require constant adaptation.

Regulations and Policies:

Changes in local or international regulations, whether related to visas, tourism taxes, or environmental standards, can impact hotel operations.

Over-reliance on Online Travel Agencies (OTAs):

While OTAs can increase bookings, they also take a significant commission. Balancing direct bookings with OTA bookings can be a challenge.

Talent Retention and Training:

The hospitality industry often faces high turnover rates. Retaining and training staff to maintain the 5-star standard is crucial.



Diverse Customer Base:

Catering to a global clientele means meeting diverse cultural, dietary, and service expectations.

Infrastructure and Accessibility:

If the location isn't easily accessible or lacks infrastructure like airports or good roads, attracting guests can be a challenge.

Brand Relevance:

Maintaining a brand's relevance and allure in a market mundated with new and diverse players is crucial. This might require periodic rebranding or marketing initiatives.

Data Management and Privacy:

As hotels collect vast amounts of guest data, ensuring this data's security and privacy becomes paramount.

To successfully navigate these challenges, 5-star hotels need to be adaptable, forward-thinking, and always aligned with their guests' evolving needs and preferences. They must also invest in training, technology, and sustainability initiatives to remain competitive in a dynamic market.





Market Survey

The Indian tourism and hospitality industry has emerged as one of the key drivers of growth among the services sector in India. The second-largest sub-segment of the services sector comprising trade, repair services, hotels and restaurants contributed nearly USS 295.7 billion or 19.2 per cent to the Gross Domestic Product, while growing at 8.9 per cent year-on-year. Tourism in India has significant potential considering the rich cultural and historical heritage, variety in ecology, terrains and places of natural beauty spread across the country. Tourism is also a potentially large employment generator besides being a significant source of foreign exchange for the country.

The industry is expected to generate 13.45 million tobs, across sub-segments such as Restaurants (10.49 million jobs), Hotels (2.3 million jobs) and Travel Agents/Tour Operators (0.66 million). The Ministry of Tourism plans to help the industry meet the increasing demand of skilled and trained manpower by providing hospitality education to students as well as certifying and upgrading skills of existing service providers.

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Government Initiatives

The Indian government has realised the country's potential in the tourism industry and has taken several steps to make India a global tourism hub. Some of the major initiatives taken by the Government of India to give a boost to the tourism and hospitality sector of India are as follows:

• $\sharp ff - R^{N_{3}} \otimes 0^{1_{3}} + 4^{5_{8}} \otimes 4^{+} 5^{+} \otimes 3^{+} \in \mathbb{N}^{L_{p}} \otimes 2^{+} R^{-} \otimes 3^{+} R^{-} R^$

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- $ff^{@5/8} \frac{5}{8} \frac{1}{2} \frac{1}{8} \frac{1}{3} \frac{1}{9} \frac{1}{9} \frac{1}{8} \frac{1}{8} \frac{1}{8} N^{25/8} \frac{1}{2} \frac{0}{3} \frac{1}{8} \frac{1}{4} \frac{1}{8} \frac{1}{9} \frac{1}{9} \frac{1}{9} \frac{1}{3} \frac{1}{9} \frac{1}{9}$

• $ff^{@5/8} f^{5/8} F_{R} \in \mathbb{N}^{1/3} \otimes \mathbb{N}^{2} \to \mathbb{N}_{L} Rs$ $(5/8 \otimes 5/8) \otimes (1^{H_{T}} N^{25/8} - \mathbb{N}_{L} 1/3 - 3/8 + (^{H_{T}} N^{25/8} - \mathbb{N}_{L} 1/3 \mathbb{N}_{L} \in 1 - (^{H_{T}} N^{25/8} - \mathbb{N}_{L} 1/3 - 3/8 + (^{H_{T}} N^{25/8} - \mathbb{N}_{L} 1/3 \mathbb{N}_{L} \in 1 - (^{H_{T}} N^{25/8} - \mathbb{N}_{L} 1/3 - 1/3 + (^{H_{T}} N^{25/8} - \mathbb{N}_{L} 1/3 \mathbb{N}_{L} \in 1 - (^{H_{T}} N^{25/8} - \mathbb{N}_{L} 1/3 \mathbb{N}_{L} = 1 - (^{H_{T}} N^{25/8} - \mathbb{N$

 $\Box^{1} \otimes 5\%^{\Gamma}_{R} - N^{2}\% - N^{1} i\% \ddagger -3\% \in 13 \quad H^{2}\% i - N^{1} i\%^{1} \otimes 5\%^{\Gamma}_{R} \quad 2^{22} i\%^{1}V_{T} - N^{1}_{L} \in 5\%^{1}_{F}$ $V_{T} - 3\%5\%^{\Gamma}_{R} \quad 5\%^{2} \otimes \Theta^{2} \in 1^{-1} ; 5\%^{1} = 1\%^{0} 5\% N^{2}\% \quad 2'_{3}Rs \quad N^{0} 5\% \quad 5\% - 3\% \quad 17\% \quad N^{0} 5\% \quad Rs 5\%^{1} ; 5^{2}_{R}$ $2'_{3}5\%^{1}_{F} \in 3\%5\%^{1}_{F} \quad 1^{+}T^{5}\% - \in - @ \quad 1'_{3} - \quad 1'_{3} \in \Gamma_{R} + T^{1}\Gamma_{R} N^{1}_{L} \quad \in - \quad N^{0} 5\% \quad 0 - \Box \quad 5\pi^{5}\%^{0} \in 1^{-1} - \in 1'_{R}3\%5\%^{1}_{R} \quad N^{1} \quad 5\%^{1} ; 5\% \quad N^{0} 5\% \quad H^{1}_{R} \cdot 5\%^{1}_{F} + V^{1}_{F} \cdot 5\% \quad 1 - \cdot 5\%^{0} : 0 \in i_{3} \in \Gamma_{R} + T^{1}\Gamma_{R} N^{1}_{R} R^{1}_{R}$



- $ffi-3858F_{R}$ $F_{R}^{1}\%5818N_{L}$ $1/3V_{T}+F_{1}'3N_{P}$ N = $058\Box^{1}658F_{R}-N_{P}58-N_{L}$ = 178 $\ddagger-38€13$ = $1/3V_{T}+V$
- "1/81/81 ER3/8 €-@ M1 M.@5/8 -1-LF1%0 €3/81/3 M 5/83/8 Oct =1%0 €1/8 Rs£ ER5/8 1/2 V8 3/3Rs ↓==£ ●€-€4=~LFrRs 17/8 —1NºNº5/8Fr1/85/8 1/3-3/8 ±-9/8 4 Ret $\Box^{1} \mathscr{O}^{5} \mathscr{B}^{F}_{R} - N^{25} \mathscr{B}^{-N}_{L} \quad ^{17} \mathscr{B} \quad ^{1} \mathcal{B} = ^{3} \mathscr{B} \in ^{1} \mathscr{A} \mathcal{L} \quad ^{1} \mathscr{O}^{5} \mathscr{B} = ^{1} \mathscr{O}^{5} \mathscr{B}^{-N}_{L} \quad ^{1} \mathscr{O}^{5} \mathscr{A} = ^{1} \mathscr{O}^{5} \mathscr{A} = ^{1} \mathscr{O}^{5} \mathscr{O}^{5} \mathscr{O}^{5} = ^{1} \mathscr{O}^{5} \mathscr{A} = ^{1} \mathscr{O}^{5} \mathscr{A} = ^{1} \mathscr{O}^{5} \mathscr{O}^{5} = ^{1} \mathscr{O}^{5} \mathscr{O}^{5} = ^{1} \mathscr{O}^{5} \mathscr{O}^{5} = ^{1} \mathscr{O}^{5} \mathscr{O}^{5} = ^{1} \mathscr{O}^{5} = ^{1}$ ^H75%^E_R 1%5%^{-N}L 7%¹^E_R5%€[®]- €-**Ø**5%^LF^NLN²⁵%-^NL 5/8^ER <u>oaa</u> N @5/8 $1/_{3}V_{7}N_{1}N^{21}/_{3}N_{1} \in 1/_{8}$ $F_{R}^{1}V_{7}N_{1}5/_{8} \in -N_{0}5/_{8}$ $01N_{1}5/_{8}/_{0}$ N_1V_TER€LFNº 3/8 FR5% %01/3 N 5%3% €-3% Y-LFN FRBP+ "-3% ##€N @ N.@5% 5758 % XAT 13 N €1- 17% O.¢ $@^{1}F^{H_{T}} \in \mathbb{N}_{13} \otimes \mathbb{N}_{Rs} \in -3\% V_{T}F^{N}F^{Rs} \otimes 0^{1}S^{1}F^{1}$ ~~5/8@€^LF^NL⁵/8^LR⁵/8³/8 1/3- $\in -\frac{1}{8} E_R \frac{5}{8} \frac{1}{3} E_F \frac{5}{8} \in - \in -3 \frac{5}{8} E_F \frac{N^2}{8} - \frac{N^2}{8} E_F \frac{N^2}{8} = \frac{N^2}{8} E_F \frac{N^2}{8} + \frac{N^2}{8} = \frac{N^2}{8} E_F \frac{N^2}{8} = \frac{N^2}{8} = \frac{N^2}{8} E_F \frac{N^2}{8} = \frac{N^2}{8} E_F \frac{N^2}{8} = \frac{N^2}{8} E_F \frac{N^2}{8} = \frac{N^2}{8} = \frac{N^2}{8} E_F \frac{N^2}{8} = \frac{N^2}{8} = \frac{N^2}{8} E_F \frac{N^2}{8} = \frac{N^2}$
- $-1^{1}/_{8} \in \frac{1}{3}\%$ $\frac{1}{3}$ $\frac{1}{3}$

^L_F^V_T^H_T^H_T^M_C^H_T¹/₃¹/₈⁵/₈³/₈ ³/₈⁵/₈^N²/₃ - ³/₈² ^L_F^V_T^H_T^H_T^L_R⁵/₈^L_F^L_F = ⁰ ^H_T^L_R ∈ ¹/₈ ∈ -[∞] ^H_T¹^H⁴/₉⁵/₈^L_R ^C_R5/8³/8^VT¹/8€←[®] 11/8^V/8^VT^HT¹/3−1/8€5/8^LFPt †1^NL5/8⁰/8⁰ ^HT^C_R1⁰/5/8¹/8^NL^LF 2/35/8€−[®] 1/3-3/8 %05%8€5%^ER1/3®5%8 E^NL^ERRs ^LF1/3N^{2H}T%05%8 %05%8€^{R1}/3®5%8 [@]1/3^LF 2/35%5%8-^{©C}R⁵/₈¹/₃^NL⁵/₈^CR ^NL[©]/₈ - ^PPt^PN 1 3⁵/₈^CR ^NL[©]/₈ %₀₀¹/₃^LF^NL ⁷/₈ € 3⁵/₈ Rs⁵/₈¹/₃^CR^LF; ¹/₃-3/₈ ^NL[©]/₈ €®®¥€_N_5%^ER5%^LFN_1^VTN_®1 ;€_N_5%^ER5%^LFN_1/8¹35%^ER1/3®5% 7%^{1E}R ^CR⁵/8^LF^VT‰^NL€−@ N_@5% ____%N*+75%5% €-3% VTLFNLERRs 1/3NL 1/2Pt*+7;Pt -VT2/3% VT5%3% 1+T5%ER1/3NL€-@ Nº5/8NL REV/8L $1_{3}-3_{8}$ $1_{8}1_{3}^{H_{T}} \in \mathbb{N}_{1}_{3}_{3}_{3} \in -\mathbb{N}_{5}_{8}-L_{F} \in \mathbb{N}_{6}_{8} \in -\mathbb{N}_{6}_{8} = \mathbb{N}_{6}_{8}^{0} \times \mathbb{N}_{7}_{7}^{0} = \mathbb{N}_{6}_{8}^{0} \times \mathbb{N}_{7}^{0} = \mathbb{N}_{6}^{0} \times \mathbb{N}_{7}^{0} = \mathbb{N}_{7}^{0} \times \mathbb{N}_{7}^$ 9001-∞ ₩€^NL[®] └⊧€[®]-€⁷/8€¹/8¹/3-^NL €-**ℬ**⁵/8^L⊧^NLN²⁵/8-^NL €- -⁵/8₩ └⊧^VT^HT^HT^MORs %01/3^LF^NL 7/8€€5/8 Rs5/81/3^LR^LF [©]1/3€5/8 ^LF^VT^HT^HT^LR5/8^LF^LF5/8³/8 N_L®5/8 $\underbrace{ = }^{3} {}^{V_{\mathsf{T}}} \mathsf{L}_{\mathsf{F}}^{\mathsf{N}} \mathsf{L}_{\mathsf{R}}^{\mathsf{S}} \mathsf{S}^{\mathsf{H}} \underbrace{ +}^{\mathsf{L}} \mathsf{R}^{17} {}^{\mathfrak{R}} \underbrace{ =}^{\mathsf{N}} \mathsf{L}^{3} {}^{\mathfrak{R}} \underbrace{ +}^{\mathsf{N}} \mathsf{L}^{\mathsf{R}} \mathsf{R}^{\mathsf{R}} \underbrace{ -}^{5} {}^{\mathfrak{R}} \underbrace{ +}^{\mathfrak{R}} \mathsf{M}^{\mathsf{N}} \mathsf{R}^{\mathsf{R}} \underbrace{ +}^{\mathfrak{R}} \mathsf{R}^{\mathsf{N}} \mathsf{R}^{\mathsf{R}} \underbrace{ +}^{\mathfrak{R}} \mathsf{R}^{\mathsf{R}} \mathsf{R}^{\mathsf{R}} \underbrace{ +}^{\mathfrak{R}} \underbrace{ +}^{\mathfrak{R}} \underbrace{ +}^{\mathfrak{R}} \mathsf{R}^{\mathsf{R}} \underbrace{ +}^{\mathfrak{R}} \underbrace{ +}^{$ Ϟϲϧ᠇᠇᠇ᢌᢑᡄᡑᡢ᠋ᡄ€ᢧᡲᡄᡵᢄ᠃᠘᠖ᢓᢠ᠃ᢒᢓ᠆ᡄ᠕᠋ᠯᢃ᠕᠋᠊€᠋᠆᠄ᠺ᠋᠋ᡀ᠋᠈ᡁ᠖᠆ᢓᢠᢒᢓ᠖᠈ᡘᡓᢘᢓᢠ᠋ᠯᢃ᠕ᢧ᠖᠖ᢓ᠖ ^HT5%^CR€¹³% [©]1/3^LF ^LF^NL^CR⁵/8^NL¹/8[©]5/8³/8 ²/3⁵/8¹/8¹/3^VT^LF⁵/8 ¹⁷/8 ⁰/₀¹₩⁵/8^CR N 01/3-1/3−^NL€1/8€^HT1/3^NL5/8³/8 11/81/8^VT^HT1/3−1/8€5/8^LF 1/3−3/8 1/3⊗5/8^LR1/3[®]5/8^LR¹¹N^Q ^LR1/3^NL5/8^LF ;"□□└₣¿£ ^C₨⁵%└₣^Vт‰^NL€–[@] €– ¹/3– ⁵%₦^NL⁵%-³%⁵%³% ^HT⁵%^C₨€¹³% ¹⁷% ^M¹/F^LF⁵%^LFPt fi€^NL[®] ${}^{N}_{L} {}^{@5}_{/8} {}^{L}_{F} {}^{V}_{T} {}^{2}_{/3} {}^{Y}_{1/8} {}^{1}_{L} {}^{F}_{N} {}^{D}_{L} {}^{D}_{1} {}^{-1}_{-1} {}^{+1}_{-2} {}^{+1}_{/3} {}^{-$



$$\begin{split} & \vdash \otimes_{0} {}^{1} \bigstar_{3} {}^{1} \bigstar_{-} = - {}^{5} {}^{8} \bigstar_{-} {}^{1} {}^{1} {}^{5} {}^{8} {}^{1} {}^{8} {}^{1} {}^{1} {}^{3} - {}^{1} {}^{1} {}^{-1} {}^{1} {}^{5} {}^{8} {}^{1} {}^{8} {}^{1} {}^{8} {}^{1} {}^{8} {}^{1} {}^{8} {}^{1} {}^{8} {}^{1} {}^{1} {}^{8} {}^{1} {}^{1} {}^{3} {}^{1$$

81Nº5/8^LF^NL€1/8 2/3**Rs** Nº1Nº5∕8−^NL^VTNº L_FV_TH_TH_T1C_RN_L5/83/8 <5⁄8Nº1/3-3∕8 ^NL^CR¹/3 𝔅 ⁵/8⁰/₀⁰/₈^CR^LF (¹N²⁵/8^LF^NL€¹/8 ^NL^CR¹/3 𝔅 ⁵/8⁰/₀⁰/8^LR^LF ^Q/3 𝔅 ⁵/8 ⁵/8⁻/8⁻ ^NL⁰5/8 2/35/83/8^LR¹¹/8^C/₄ ¹⁷/8 ³/8⁵/8^{Nº1}/3-³/8 ⁷/8^{1L}R ^NL[®]/8 [‡]-³/8 [€]/3- ^{®1N}L⁵/8^C/9 [€]-³/8^V+^E^NL^LRRs ¹⊕⁵/8^LR NL®5/8 HT1/3LFNL LF5/8€5/8^CR1/3/00 FFVT1/3^CRNL5/8^CRLF£ 1/3^LF 7/8¹CR5/8€^Q NL^CR1/3€5/8/00/005/8^CR ¹/₃^L_R^L_R€⁽¹⁾/₃%⁰^L_F ;Off^{*}/₁, ⁷/₈¹/₃%⁰^N_L⁵/₈^L_R⁵/₈³/₈Pt ⁽⁵/₈N²/₃-³/₈ ⁽²⁾/₂, ²/₈⁻/₈ ²/₂, ²/₂ 7/81‰‰1₩€–[®] ⁿ* 1/3–3/8 [©]*£ ^CR⁵/8^L€¹/8^N/€[®]/8^M/8^NRsPt ●5/85/8^NL€–^{®L}F£ 5%₩®€2%€^NL€1-^LF ;●‡-->; €-1/85/8-NL€@5/8^LF£ ¹/8¹-⁷/8⁵/8^CR⁵/8-¹/8⁵/8^LF£ /3-3/8 ^NL^C_R¹/₃⁷/₈€1/8 i³/₈⁵/₈^L_F^HT€^NL⁵/₈ ^NL^{®5}/₈ ^{₩5}/₈¹/₈¹/₈¹^C_R^HT¹^C_R¹/₃^NL⁵/₈ ^C_R⁵/₈^L_F^VT⁰/₀^NL^L_F/₂. 5/8 € 5/8 $-^{N_{L}}L^{F_{L}}$ $= \frac{5}{8} - \frac{1}{8} - \frac{1}{8} - \frac{1}{3} -$ 3/8⁵/8^LF^NL€−1/3^NL€1− ¹^HT¹/₃^L_R^N_L€¹/₈^VT‰¹/₃^L_R‰Rs €- ⁵/₈‰[®]€ LF®¹^C_R^NL¥^LF^NL¹/₃**R**s ²/₃^VT^LF€→⁵/₈^LF^LF ⁴/₃⊕⁵/₈%00 ^NL¹ ³/₈^C_R€⊕⁵/₈ ³/₈⁵/₈N²/₃-³/₈ ⁷/₈¹^C_R ${}^{L}_{\mathsf{R}^{11}}\mathsf{N}^{\underline{\mathsf{P}}_{\mathsf{F}}} \ {}^{3}_{8} {}^{5}_{8} {}^{L}_{\mathsf{F}}{}^{\mathsf{H}}_{\mathsf{T}} {}^{\textcircled{\mathsf{N}}_{\mathsf{S}}} \ {}^{1}_{\mathsf{S}} \ {}^{1}_{\mathsf{S}} \ {}^{2}_{\mathsf{S}} \ {}^{\mathsf{S}}_{\mathsf{S}} \mathsf{N}^{\underline{\mathsf{P}}_{\mathsf{S}}} \ {}^{\mathsf{S}}_{\mathsf{S}} \mathsf{N}^{\underline{\mathsf{S}}} \mathsf{N}^{\underline{\mathsf{S}}} \ {}^{\mathsf{S}}_{\mathsf{S}} \mathsf{N}^{\underline{\mathsf{S}}} \ {}^{\mathsf{S}} \ {}^{\mathsf{S}} \mathsf{N}^{\underline{\mathsf{S}}} \ {}^{\mathsf{S}} \ {}^{\mathsf{S}} \ {}^{\mathsf{S}} \mathsf{N}^{\underline{\mathsf{S}}} \ {}^{\mathsf{S}} \$ 5%1%1−1Nº€1% 1/31%N € € EN Rs 1/3−3% € −1%^LR5%1/3^LF5% € − VT^LR2/31/3− 3%€^LF^HT1^LF1/32/3%05/8 €-1/8¹N²⁵/8^LFPt Offer 1% 5/8 ®¹₩⁵/8 ®⁵/8^CR 5/8^H^HT⁵/8¹/8^NL⁵/8³/8 NL¹ 2/3⁵/8 ₩⁵/8¹/3⁶/4£ ®€ **8**⁵/8-NL@5/8 ₩5/81/3 % [®]‰¹2/₃1/₃%₀ 5/₈1/₈1−1N^o€1/₈ 1^VT^NL%₀11^C/_u 1/₃−3/₈ [©]5/₈€[®][©]NL5/₈−5/₈3/₈ L_F5%1/8^V_T^C_R€^N_LRs 1/81 - 1/85%^C_R - L_F ₩1^C_R%03/8₩€3/85%Pt

Factors Responsible for the Growth of Hospitality Sector

 $V_{T}L_{F}5/8^{@1}\%0^{3}/8^{L}_{F} \quad \Gamma_{R} \in L_{F} \in -^{@} \in -^{1}/8^{1} \mathbb{N}^{25}/8^{1}$

• $ff^{1}Y_{T}F_{R} \in L_{F}N^{\varrho} \ 1_{3} = \frac{3}{8} \ e^{1L_{F}H_{T}} \in \mathbb{N}_{2} \ 1_{3} \ \infty \in \mathbb{N}_{2} \ R_{S} \ L_{F} = \frac{5}{8} \frac{1}{8} \mathbb{N}_{2} \ 1_{F} \ 1_{3} \mathbb{N}_{2} \ \mathbb{$



- 2aa $^{H}_{758}F_{R}^{1}_{858}-N_{L}^{2}$ O_{4} $^{H}_{758}F_{R}N^{2}\in N_{L}^{5}_{838}$ $N_{L}^{0}E_{R}^{1}V_{T}^{00}$ $^{1}_{3}V_{T}N_{L}^{1}N^{2}_{13}N_{L}^{2}\in ^{1}_{8}$ $F_{R}^{1}V_{T}N_{L}^{5}_{8}$ $\in ^{01}N_{L}^{5}_{8}_{6}_{6}_{6}$ $^{1}_{3}-3_{8}^{3}N_{L}^{1}V_{T}F_{R}\in ^{L}_{F}N^{2}$ $L_{F}^{5}_{8}^{1}_{8}N_{L}^{1}F_{R}$
- $(\in \mathfrak{G}_{56} \exists_{R} \vdash_{F} \in \mathbb{N}_{Rs} 17_{6} \land \mathbb{N}_{0} = 1_{6} 1_{6} 1_{6} 1_{7} + \mathbb{N}_{F} \exists_{Rs} \# 0 \in 1_{6} 0 1_{3} \land \mathbb{N}_{2} \land \mathbb{N}_{2} = 1_{6} I_{6} I_{6} I_{6} I_{6} I_{6} = 1_{6} I_{6} I$
- $\Box^{1} \otimes 5_{8} F_{R} N^{\circ}_{5} S_{R} N^{\circ}_{2} = \mathcal{E} + \mathcal{$
- *‡-36€13 €^LF 13 %013231^LR €-N_58-LF€ 58 181^VT-N_5*
- " $R^{1}-5/8\%_{0}Rs$ " $t^{9}\%_{0}1/_{3}-5/8$ " $v_{1}/_{3}+F$ $r_{R}1/_{3}-5/65/8$ " $t^{2}+5/85/8$ " $t^{3}+F$ $N_{0}05/8$ $t^{6}+1/_{7}R_{N_{0}0}$ $N^{21}+r_{N_{0}}$ " $t^{7}+r_{R}5/85/8}r_{R}+r_{R}5/83/8$ $N_{1}+r_{N_{0}0}$ " $t^{6}+1/_{2}$ $t^{6}-1/_{3}N_{1}$ $t^{6}-1-f_{1}$ $t^{6}+5/86/00}$ $N_{0}05/8$ $t/_{8}1/_{7}-N_{1}+r_{R}Rs$ $t/_{3}N^{21}-v_{1}$ $t^{6}+1/_{7}$ $t^{6}+0.5$ " $t^{6}+1/_{7}$ $t^{6}+1/_{7}$ $t^{9}+0.5$ " $t^{8}+r_{N}$ $t^{6}+1-t^{7}+7/8+r_{N}$ $t^{9}+0.5$ " $t^{8}+r_{N}$ $t^{6}+1-t^{7}+7/8+r_{N}$

Employment Opportunities

The hospitality industry is labor intensive and India has a large concentration of English speaking individuals, which acts as a catalyst in advancement and prosperity of the industry. Besides the regular jobs of a travel agent, tour guide, air hostess, chef, waiter and managers other opportunities await those who are keen on taking up a job in the sector.

Following are the new trends that have been emerging:

- O1/8^LFNL
 O1/8^LFNL

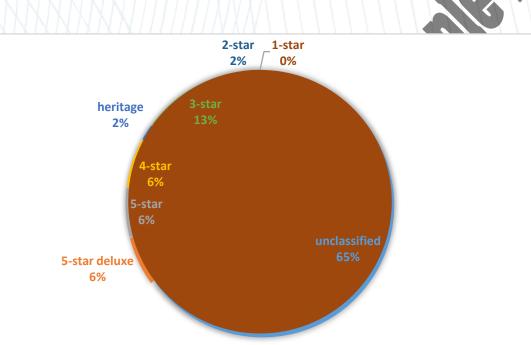
 - $\Box^{1} \textcircled{0}^{5/6} \Box_{R} N^{25/8} \overset{N}{L} \quad 1 \nleftrightarrow 5^{6/3} \mathscr{B} \quad \frac{1}{3}^{1/3} \overset{N}{L} 5^{6/8} \Box_{R} \overleftarrow{\in} @ \quad 3^{8/5} \mathscr{B}^{H} T^{1/3} \Box_{R} \overset{N}{L} N^{25/8} \overset{N}{L} \sqcup_{F} \quad \mathscr{W} \overleftarrow{\in} \mathscr{H}$ $\overset{1/3}{\Gamma}_{R} N^{25/8} \overset{3/8}{\mathscr{B}} \quad 7^{8/1} \Box_{R} \overset{1/8}{\mathscr{B}} \overset{5/8}{\sqcup_{F}} \sqcup_{F} \underbrace{\mathbb{C}} N^{2} \overleftarrow{\in} \overleftarrow{\in} \sqcup_{F} \overset{N}{L} 5^{6/8} \Box_{R} \overleftarrow{\in} 1^{3/3} \mathscr{W} \quad 1^{8/1} \textcircled{0}^{5/8} \overset{N}{L} \overleftarrow{\in} 1 \overset{L}{\sqcup_{F}} \quad 1^{3/3} \mathscr{B}$ $\overset{\Gamma}{\Gamma}_{R} \overset{1/3}{\mathscr{B}} \overleftarrow{\otimes} \overset{1}{\mathscr{B}} \overset{1/8}{\sqcup_{F}} \overset{1/8}{ \sqcup_{F}} \overset{1/8}{\sqcup_{F}} \overset{1/$
- -5% ⊕5% □R1/3®5% £ 7/8113/8 1/3-3/8 1/81-7/85/81/8 NL€1-5% □RRs HT□R13/8 VT1/8 NL€1-
- ‡-└₣^NL€^NL^VT^NL€¹-¹/₃‰ ¹/₃-³/₈ ‡-³/₈^VT└₣^NL^CR€¹/₃‰ -¹/₃^NL⁵/₈^CR€-[®] ¹/₃-³/₈



- —^C_R^V_T€^L_F⁵/₈ -[®]€^H_T ●¹/₃-¹/₃[®]5/₈N[№]/₈-^N_L
- t¹N₂5%% ff¹V_T^L_R€^L_FN^Q ¹/₃-³/₈ "^L_F^L_F¹/₈€¹/₃N_L€¹-

Indian Hotel Industry Performance

The average room rate (ARR) was the highest in the last five years, increasing by 4.9% to close at `4,729. It is important to note that the increase in ARR was recorded across all star categories.



India Contribution of Indian hotel industry to GDP (At Current Prices)

Major Hotel Groups in India



- **fi5/8%01/81N25/8** □**Lr**1**VHT**3/4 \pm ^NL €^L_F NL[®]5/8 ^{®1N}L5/8%0 ³/8€**3**€^L_F€¹- ¹⁷/8 \pm ff- **R**^NL3/8Pt ₽Pt ff^{®5}/8 %0¹[™]1 $\Gamma_{R5}^{1}H_{T}\Gamma_{R5}^{1}H_{F}^{1}H_{F}^{1}H_{13}^{1}H_{13}^{1}H_{14}^{1}H_{13}^{1}H_{14}^{1}H$ 1/3−3/8€1/3− ₩⁵/8%0¹/8¹N²⁵/8 € - ^NL⁰⁵/8 ⁷/8¹^C_RN² ¹⁷/8 ⁰¹/3^N²¹/3^L_F^NL⁵/8 € - ¹/3 - ^{1H}T⁵/8 - ³/8¹¹^C_R₩¹/3^RS ₩€^NL[®] ^NL^{®5}% ^LF^{001®1}%- "⁰¹²%¹³%Rs [®]€**®**⁵%^LF Rs^{1V}T [‡]-³%€¹% ⁰% [€]%⁵% ³%P "ff^{®5}/8 №¹^NL^NL¹ ¹⁷/8 fi⁵/8%0¹/8¹№⁵/8 □^CR¹^VT^HT €^LF Ofi⁵/8 ⁵/8-%¹Rs ^HT⁵/8¹^H7% fi5%‰1%1№5% □^CR1^VT^HT [©]1%^LF [©]1^NL5%‰^LF €- **③**1%^CR€1^VT^LF ¹%€^NL€%^LF ^N 1/3^LF "^{@C}R¹/3£ ^{,5}/8‰[®]€£ "^VT^CR¹/3-^{®1}/3²/3¹/3³/8£ ^{™1}/3€^HT^VT^CR£ □¹¹/3£ **™**¹/3 5/8^NL1/8Pt
- **†**¹^N_L5%³/₈[®]^V_T^C_R □¹/₃ € −¹/₃[®]¹/₃³/₈[®]^V_T^C_R ²/₃⁵/₈^L_R¹€ 1/2Pt ■2/35/8^CR¹€ Pt-Pt 5%^LF^NL¹/₃²/₃%0€^LF[®]5/₈³/₈ ■²/₃5%^LR¹€ †¹^NL⁵/₈%0 ■³ N_LPt R^NL³/₃P ≌¤¢ⁿPt ●1/3-Rs €- 05%₩ (5%000€ 1/3-3% **2**2/35%^CR1€ -05%^CR1/3^NL1- $^{\circ}\Omega^{\otimes 1/4} \in - -^{1}N^{\circ 2/3} R_{s}$ ₩¹/₃^L_F ¹/₃³/₈³/₈⁵/₈³/₈Pt ¹/₂ €^L_F -¹₩ **1**/₈ **1**/₀⁵/₈ **1**/₉¹/₃^L_R⁰/₈^N/₂ **1**/₃-³/₈ ^L_R5/8^H_T ^V_T^N_L5/8³/8 [©]1^N_L5/8⁰/₀ ¹/8[©]1/3 € − ^L_F ¹⁷/8 ± −³/8 € ^V3Pt
- **1/4Pt †1^N_5%% "№%31/3^LF^LF1/3%1^LR3/4** ‡^N €^LF 1-⁵% 17/8 ^NL[®]5/8 7/8%01/3^{@L}F[®]€^HT ^{®1N}L5%%0 2/35/8/00¹-@€-@ ^NL¹ B¹/3/00¹/3 ¹/3 1-5% 17% NL®5% HT€1-5%5% R F 178 NL®5% $^{1}N_{5}$ %% $^{$ i−¹₩ N²¹/₃−¹/₃^{@5}/₈³/₈ ³/₈Rs ff¹/₈⁶/₆ ↑^ML⁵/₈⁶/₀ €- ⁴/₈⁶/₀ €;Pt
- 1/3−3/8 [□]5/8^L=^NL¹/3^VT^CR¹/3−^NL^L= R^NL³/8³/4 ¢Pt ffiPt■Pt †1^NL5/8%0^LF $O^{1/3}N^{\circ 1}V_{T}F$ 1/3F□ + 1⁻/₂ + 1⁻/₂ + 1⁻/₂ 5/8 · + 1⁻/₂ + 1⁻/₃ + 1⁻/₂ + 1⁻/₃ + --%0¹/3^CR%u⁵/88^CF ²¹/4^{℃®}O5/8²/3[−]R[↑]T1/3[−]RRs£ ²[∞]Rⁿ2Pt ⁺^N2 [−]F^N2¹/3[−]R^N2⁵/8³/8 ₩€^N2[®] €^N2[−]F ⁷/8[∞]1/3[®]F[®]€^HT @1N15/80/00 % × R⁶/₂⁵/₈ -[®]€^CR¹/₃^{MD} "^{®C}R¹/₃Pt R¹/₃^NL⁵/₈^CR ^{®1N}L⁵/₈⁶/₀^LF ---% ¹/₃^CR⁶/₄⁵/₈^{'L}F "₩¼338®£ —‰1/3[⊑]R%158'^LF "Nº5/8[⊑]R£ 1/3—3/8 —‰1/3[⊑]R%15/8'^LF ffI1/3[⊑]R1/3—1/3^LF€ 1/3^NL ²^V⁻√₈^V₄−¹₩⁺£ [™]¹/₃€^HT^VT^CR ¹/₃−³/₈ ffl¹/₃^CR¹/₃−¹/₃^LF€£ ^CR⁵/₈^LF^HT⁵/₈¹/₈^NL€**B**⁵/₈⁰/₀Rs£ ₩⁵% P^{*}/8 1/3³/8³/8⁵/8³/8 ^NL¹ ^NL[®]€^LF 1/8[®]1/3€-Pt

 $= \mathbb{P}_{1} \oplus \mathbb{P}_{$ $\label{eq:main_started_star$ $-^{11}-^{11}\mathbf{E}_{\mathsf{R}} = -^{1}\mathbf{V}_{\mathsf{T}}^{\mathsf{N}} = \pm^{3} \mathbf{I}_{\mathsf{S}} = \mathbf{I}_{\mathsf{S}}^{\mathsf{T}} \mathbf{I}_{\mathsf{S}} = -\mathbf{I}_{\mathsf{T}}^{\mathsf{T}} \mathbf{I}_{\mathsf{S}}^{\mathsf{T}} = \mathbf{I}_{\mathsf{S}}^{\mathsf{T}} \mathbf{I}_{\mathsf{S}}^{\mathsf{T}} \mathbf{I}_{\mathsf{S}}^{\mathsf{T}} = \mathbf{I}_{\mathsf{S}}^{\mathsf{T}} \mathbf{I}_{\mathsf{S}}^{\mathsf{T}} = \mathbf{I}_{\mathsf{S}}^{\mathsf{T}} \mathbf{I}_{\mathsf{S}}^{\mathsf{T}} \mathbf{I}_{\mathsf{S}}^{\mathsf{T}} = \mathbf{I}_{\mathsf{S}}^{\mathsf{T}} \mathbf{I}_{\mathsf{S}}^{\mathsf{T}} \mathbf{I}_{\mathsf{S}}^{\mathsf{T}} \mathbf{I}_{\mathsf{S}}^{\mathsf{T}} = \mathbf{I}_{\mathsf{S}}^{\mathsf{T}} \mathbf{I}_{\mathsf{S}^{\mathsf{T}} \mathbf{I}_{\mathsf{S}}^{\mathsf{T}} \mathbf{I}_{\mathsf{S}}^{\mathsf{T}} \mathbf{I}_{\mathsf{T}} \mathbf{I}_{\mathsf{S$ ¹/₈^VT€^LF€−5%Pt

 $^{\circ}\chi^{\circ}1/_{2}$ €-



- **●Pt** -€-1/8%01/3€^FR^LF³/4 " 1/8[®]1/3€ 17/8 [®]1^NL⁵/8%0 ¹^HT⁵/8^FR¹/3^NL€ [®] € ⁵/8¹/3^{-F}L⁵/8^FR + ^HT¹/3^FR^NL 17/8 ^NL[®]5/8 ¹/8¹/4^{-N}L^FR^RS ₩€^NL[®] [®]1^NL⁵/8%0^LF 1/3^NL 1/3^FC⁶/6⁵/8⁵/8%0^E [®] 1/3 ³/8 ff¹/3%1/3⁸/3[®]Pt
- **xPt** \quad **R5%5%001/3** $\quad \Box^{\mathsf{L}}_{\mathsf{R}}{}^{\mathsf{V}}_{\mathsf{T}}{}^{\mathsf{H}}_{\mathsf{T}}{}^{\mathsf{3}}_{\mathsf{4}} \ddagger^{\mathsf{N}}_{\mathsf{L}} \quad {}^{\otimes}{}^{1}{}^{\mathsf{3}}_{\mathsf{L}} \models \; {}^{\otimes}{}^{\mathsf{1}}{}^{\mathsf{N}}_{\mathsf{L}} \underbrace{\bullet^{\mathsf{V}}_{\mathsf{T}}}_{\mathsf{N}} \underbrace{\bullet^{\mathsf{V}}_{\mathsf{N}}}_{\mathsf{N}} \underbrace{\bullet^{\mathsf{V}}_{\mathsf{N}}}_{\mathsf{N}} \underbrace{\bullet^{\mathsf{V}}_{\mathsf{N}}}_{\mathsf{N}} \underbrace{\bullet^{\mathsf{V}}_{\mathsf{N}}}_{\mathsf{N}} \underbrace{\bullet^{\mathsf{V}}_{\mathsf{N}}}_{\mathsf{N}} \underbrace{\bullet^{\mathsf{V}}_{\mathsf{N}}}_{\mathsf{N}} \underbrace{\bullet^{\mathsf{V}}_{\mathsf{N}} \underbrace{\bullet^{\mathsf{V}}}_{\mathsf{N}} \underbrace{\bullet^{\mathsf{V}}_{\mathsf{N}}}_{\mathsf{N}} \underbrace{\bullet^{\mathsf{V}}_{\mathsf{N}}}_{\mathsf{N}} \underbrace{\bullet^{\mathsf{V}}_{\mathsf{N}}}_{\mathsf{N}} \underbrace{\bullet^{\mathsf{V}}_{\mathsf{N}}} \underbrace{\bullet^{\mathsf{V}}_{\mathsf{N}} \underbrace{\bullet^{\mathsf{V}}}_{\mathsf{N}} \underbrace{\mathsf{V}}_{\mathsf{N$
- **⁹²Pt "└₣€¹⅓ †¹^N⊾⁵%‰└₣³¼** ff®⁵% **®**^Г२¹√¹⁴</sub> **®**¹/₃[⊥]_F ^NL€⁵%³% [∨]T⁺T ₩€^NL® †Rs¹/₃^NL^NL 1/8[®]¹/₃€ - 1/₃ - ³/8 **®**¹/₃[⊥]_F ^NL₩¹ **®**¹/¹/₃⁸‰[⊥]_F € - ⁵%‰[®]€Pt [‡]^NL ^HT‰¹/₃ - ^L_F ^NL¹ **®**¹/₃**®**⁵/8 ^HT^C_R¹^HT⁵%^C_R^NL**R**^S € - ^{TWL}³€^HT^VT^C_R 1/₃ - ³/8 "®^C_R¹/₃Pt
- ²¹/₂Pt ¹MPt=Pt ↑¹ML⁵/₈‰^L=³/₄ ff^{®5}/₈ ^{@C}R¹^VT^HT [®]1/₃^L= ^{®1}^NL⁵/₈‰^L= € ⁵/₈‰[®]€£ "^{®C}R¹/₃ 1/₃-3/₈
 - R¹/₃‰¹/₃¹/₈⁵/₈^L = −¹−⊕⁵/₈^L = ^N₂⁵/₈³/₈ € − ^N₂¹ †¹^N₂⁵/₈‰^L = ³/₄



- $\widehat{\bullet} \widehat{\bullet}_{i} \widehat{R}^{1/_{3}N_{L}} \widehat{\bullet}_{R}^{\Gamma} \xrightarrow{\mathsf{TM}_{1}3/_{8}@H_{T}} \widehat{\mathsf{T}}_{T} \widehat{\mathsf{T}}_{R} = \frac{1}{3}\%^{1/_{3}1/_{8}5/_{8}} ; = \frac{2}{3} \frac{1}{3} \widehat{\mathsf{T}}_{R}^{1} \widehat{\bullet}_{i} \widehat{\mathsf{L}} \xrightarrow{\mathsf{TM}_{1}3} \widehat{\bullet}_{\mathsf{L}} \widehat{\mathsf{L}}_{\mathsf{L}}^{1/_{3}} \widehat{\mathsf{T}}_{\mathsf{R}}^{1/_{3}} = \frac{1}{3} \frac{1}{3} \frac{1}{3} \frac{1}{3} \widehat{\mathsf{T}}_{\mathsf{R}}^{1/_{3}} = \frac{1}{3} \frac{1}{3} \frac{1}{3} \frac{1}{3} \widehat{\mathsf{T}}_{\mathsf{R}}^{1/_{3}} = \frac{1}{3} \frac{1}{3} \frac{1}{3} \frac{1}{3} \frac{1}{3} \widehat{\mathsf{T}}_{\mathsf{R}}^{1/_{3}} = \frac{1}{3} \frac{1}{$
- **③**; $\mathbb{R}^{1/3}$ %[⊥]F[®]N[₽]€ ffl€‰^{1/3}^LF =^{1/3}‰^{1/3}^{1/8}^{5/8} ^{17/8} ^{™1/3}€^HT^VT^LR i^{17/8} •^{1/3}%^{1/3}%^{1/3} -[®]V₁^HT^{1/3}‰ -€-^{®®}; Pt ffi^LF[®]^{1/3}%¹€^LR^{1/3} =^{1/3}‰^{1/3}^{1/8}^{5/8} ^{17/8} □₩^{1/3}‰^{€1}^LRPt

Segment Covered

$$\begin{split} & ff^{\textcircled{0}} \hspace{-0.5mm} \in \hspace{-0.5mm} \overset{P}{\xrightarrow{}} \hspace{-0.5mm} \mathbb{N}^{21/3} \hspace{-0.5mm} \overset{\Gamma}{\xrightarrow{}} \hspace{-0.5mm} \overset{\Gamma}{\xrightarrow{}} \hspace{-0.5mm} \mathbb{N}^{21/3} \hspace{-0.5mm} \overset{\Gamma}{\xrightarrow{}} \hspace{-0.5mm} \overset{\Gamma}{\xrightarrow{}}$$

+ ^N ⁵/₈ ⁴ ^R ^{N²} ⁻ ¹⁷/₈ ^N ^R ^H ⁵/₈ ⁶ ^N ²/₈ ⁴ ¹/₈ ¹/8

- -^VT^LF€-5/8^LF^LF †1^NL5/8%0
- -^VT€^NL5⁄8 †1^NL5⁄8‰
- "€^CR^HT^{1C}R^NL †^{1N}L⁵/8‰
- ^{□5}/₈^L_F¹^L_R^N_L^L_F †¹^N_L⁵/₈%0

-Rs ⁵%-³%¥^VT^LF⁵%^LR ¹/₃‰^LF¹ ¹/₈‰¹/₃^LF^LF€⁷%Rs €-^NL¹£ ^NL^{®5}% □‰¹/₃/₃% ○€³% -^NL¹/₃^LR ^{†1}^NL⁵%‰ №¹/₃^LR%¹/₃/₄



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- —="
- ■^NL^{®5}/8^CR^LF

Covid-19 Impact Update on Hotel Industry in India

$$\begin{split} & \text{ff}^{\oplus 5/8} \ {}^{11/8} {}^{1}/8 \ {}^{V}_{T} \ {}^{H}_{T} \ {}^{1}/3 - {}^{1}/8 \ \text{Rs} \ {}^{\Gamma}_{R} \ {}^{1}/3 \ {}^{N}_{L} \ {}^{5/8}_{L} \ {}^{\Gamma}_{R} \ {}^{-}_{L} \ {}^{+}_{-} \ {}^{3/8}_{R} \ {}^{\oplus 1/3} \ {}^{\oplus 1/3} \ {}^{\oplus 1/3} \ {}^{\oplus 5/8} \ {}^{2/3}_{2} \ {}^{5/8}_{2} \ {}^{-}_{-} \ {}^{-}_{R} \ {}^{N}_{2} \ {}^{3/8}_{2} \ {}^{\otimes 6}_{2} \ {}^{\otimes 6/8}_{2} \ {}^{2/3}_{2} \ {}^{5/8}_{2} \ {}^{-}_{-} \ {}^{-}_{R} \ {}^{N}_{2} \ {}^{3/8}_{2} \ {}^{\otimes 6}_{2} \ {}^{\otimes 6/8}_{2} \ {}^{2/3}_{2} \ {}^{5/8}_{2} \ {}^{-}_{-} \ {}^{-}_{R} \ {}^{N}_{2} \ {}^{3/8}_{2} \ {}^{\otimes 6/8}_{2} \ {}^{2/3}_{2} \ {}^{5/8}_{2} \ {}^{-}_{-} \ {}^{-}_{R} \ {}^{N}_{2} \ {}^{3/8}_{2} \ {}^{\otimes 6/8}_{2} \ {}^{2/3}_{2} \ {}^{1/3}_{2} \ {}^{\otimes 6/8}_{2} \ {}^{2/3}_{2} \ {}^{1/3}_{2} \ {}^$$

• \ddagger^{N}_{L} $\ddagger^{1}_{3}_{F}$ 1-%Rs $1/37/8N_{2}58-R$ $1/38N_{2}^{0}$ 1/3Rs $1/2^{2}_{1}/2^{2}$ $N_{0}^{0}1/_{3}N_{L}$ $N_{0}^{0} \in -6F$ $= N_{1}^{1}_{3}_{R}^{1}_{R}N_{2}^{1}_{5}^{3}_{8}^{3}_{8}$ $N_{1}^{1}_{T}_{R} = \in -6$ $1/3^{1}_{8}^{1}_{1}^{1}_{1}^{1}_{2}^{3}_{8}^{2}_{1}^{2}_$



Dependence on Foreign Tourist Arrivals and Outbound Tourists

 $\begin{array}{c} {}_{A}H^{H}T_{1/3} - {}_{3/8} \in - @ \ 1/8^{1}N^{\varrho}H^{T}Y_{7} \otimes_{0}L^{\rho}T_{R}Rs} F_{F}Y_{7}T_{3}G_{R}T_{3} - {}_{L} \in - 5/8 \ 7/8^{1}G_{R} \ 1/3 \ N^{\varrho} \in - \in N^{\varrho}Y_{7}N^{\varrho} \ 1/3 \\ {}^{\varrho}C \ 3/8^{1}T_{3}Rs^{L}F \ 2/3Rs \ H^{T}T_{3}L^{F}F_{5/8} - {}_{@}5/8}G_{R}L^{F} \ 1/8^{1}N^{\varrho} \in - {}_{@} \ 7/8^{1}G_{R}^{1}N^{\varrho} \ \pm - {}_{N}L^{5/8}G_{R} - 1/3^{N}L \in 1 \ 1/3^{N}O_{1}S \\ 1/8^{1}Y_{7} - {}^{N}L^{G}R \in 5/8^{L}F \ 1/8^{1}Y_{7}H^{T}W_{0}5/8^{3}/8 \ H \in \mathbb{N}_{2} @ \ N_{2}G_{R}^{1}T_{3} \ B^{5/8}W_{0} \ 2/3^{1}T_{3} - L_{F} \ \in L_{F}L_{F}V_{7}5/8^{3}/8 \ 7/8^{1}G_{R} \ N^{2}T_{3} - R_{3} \\ 1/8^{1}Y_{7} - {}^{N}L^{G}R \in 5/8^{L}F \ 1/3^{1}L_{F} \ 1/3 \ N^{25/8}T_{3}L_{F}^{1}T_{F}R_{5/8} \ N_{1}^{1} \ H_{7}G_{R}^{5/8} \ B^{5/8} - {}^{N}L \ N_{2}^{0}B_{5/8} - {}^{N}L \ N_{2}^{0}B_{5/8} - {}^{N}L \ N_{2}^{0}B_{5/8} \ N_{1}^{1} \ H_{7}G_{R}^{5/8} \ B^{5/8} - {}^{N}L \ N_{2}^{0}B_{5/8} \ N_{1}^{1} \ H_{7}G_{R}^{5/8} \ B^{5/8} \ N_{1}^{1} \ H_{7}G_{R}^{5/8} \ B^{5/8} - {}^{N}L \ N_{2}^{0}B_{5/8} \ N_{1}^{1}T_{R} \ N_{2}^{0}B_{5/8} \ N_{1}^{1} \ H_{7}G_{R}^{5/8} \ B^{5/8} \ N_{1}^{1} \ H_{7}G_{R}^{5/8} \ B^{5/8} \ N_{1}^{1} \ N_{2}^{0}B_{5/8} \ N_{1}^{1} \ N_{1}^{0}B_{5/8} \ N_{1}^{1} \ N_{1}^{0}$

Market Size of Hotel Industry in India

- $ff^{0}5/8$ $\ddagger -3/8 \in 1/3 1^{\Box}R^{0}1/3 \in M^{\Box}5/8^{3}/8$ $0^{1}N_{L}5/8\%_{0} \in -3/8^{V}T^{L}F^{N}L^{\Box}RRs$ $N^{2}1/3^{\Box}R\%_{0}5/8^{N}L^{L}F \in M^{\Box}5/8^{U}$ $1/3^{L}F^{-5/8}LF^{N}L \in N^{2}3/8^{-1}/3^{-1}/3^{-1}/2$
- $\begin{array}{c} \bullet_{1} \vdash_{F} \mathsf{N}_{2} & \bullet_{F} \mathsf{N}_{2} \mathsf{S}_{3} \mathsf{S}_{3} \mathsf{V}_{T} \mathsf{S}_{8} \vdash_{F} & \notin \in \mathcal{O}_{0} \mathscr{O}_{0} & 3 \mathfrak{s}_{8} \mathsf{S}_{1} \mathfrak{s}_{8} \mathscr{O}_{0} \in -\mathfrak{S}_{8} & 2 \mathfrak{s}_{3} \mathsf{R}_{8} & \blacksquare \mathcal{O}_{0} \mathsf{S}_{*} & \in & 1/2^{\mathfrak{a}_{1}} \mathfrak{s}_{\mathfrak{a}_{*}} \mathsf{S}_{\mathfrak{s}_{*}} \\ & \ddots & \mathfrak{s}_{3} \mathsf{S}_{1} \mathsf{N}_{1} \mathsf{N}_{1} & \mathsf{N}_{0} \mathfrak{S}_{\mathfrak{s}_{*}} & \mathsf{N}_{1} \mathfrak{s}_{\mathsf{R}} \mathfrak{S}_{\mathfrak{s}_{*}} \mathsf{N}_{\mathfrak{s}_{\mathsf{R}}} & \notin \in \mathcal{O}_{0} \mathscr{O}_{\mathfrak{s}_{*}} & 1 \mathfrak{s}_{\mathfrak{s}_{*}} \mathscr{O}_{\mathfrak{s}_{*}} \mathsf{S}_{\mathfrak{s}_{*}} & 1 \mathfrak{s}_{\mathfrak{s}_{*}} \mathsf{S}_{\mathfrak{s}_{*}} \mathsf{S}_{\mathfrak{s}_{*}} & 1 \mathfrak{s}_{\mathfrak{s}_{*}} \mathsf{S}_{\mathfrak{s}_{*}} \mathsf{S}_{\mathfrak{s}_{*}} \mathsf{S}_{\mathfrak{s}_{*}} \mathsf{S}_{\mathfrak{s}_{*}} & 1 \mathfrak{s}_{\mathfrak{s}_{*}} \mathsf{S}_{\mathfrak{s}_{*}} \mathsf{S}_{\mathfrak{s}_{*}} \\ & \mathsf{L}_{\mathsf{R}} \mathsf{S}_{\mathsf{R}} \mathsf{L}_{\mathsf{R}} \mathsf{S}_{\mathsf{R}} \mathsf{L}_{\mathsf{R}} \mathsf{S}_{\mathsf{R}} & \mathfrak{S}_{\mathsf{R}} \mathsf{L}_{\mathsf{R}} \mathsf{S}_{\mathsf{R}} \mathsf{S}_{\mathfrak{s}_{*}} \mathsf{S$



Market Dynamics

- " $\mathbb{N}^{\varrho_1} \mathbb{O}$ $7_8 \in \mathfrak{O}^{5}_{8}$ $\mathbb{N}^{\varrho_1} \vdash_{\mathsf{F}}^{\mathsf{N}}_{\mathsf{L}} \in \mathbb{N}^{\varrho_{\mathsf{H}}} + {}^{1}_{\mathsf{R}}^{\mathsf{N}}_{\mathsf{L}} {}^{1}_{3} {}^{\mathsf{N}}_{\mathsf{L}}$ $\mathbb{O}^{\mathsf{L}}_{\mathsf{R}} {}^{1}_{3} {}^{1}_{8}^{\mathsf{O}}_{\mathsf{C}} = {}^{\mathsf{D}}_{\mathsf{R}} {}^{1}_{3} {}^{1}_{8}^{\mathsf{O}}_{\mathsf{C}} = {}^{\mathsf{L}}_{\mathsf{F}} {}^{\mathsf{S}}_{\mathsf{R}} {}^{\mathsf{L}}_{\mathsf{R}} {}^{\mathsf{S}}_{\mathsf{R}} {}^{\mathsf{L}}_{\mathsf{R}} {}^{\mathsf{S}}_{\mathsf{R}} {}^{\mathsf{L}}_{\mathsf{R}} {}^{\mathsf{S}}_{\mathsf{R}} {}^{\mathsf{L}}_{\mathsf{R}} {}^{\mathsf{L}}_{\mathsf{R}} {}^{\mathsf{S}}_{\mathsf{R}} {}^{\mathsf{L}}_{\mathsf{R}} {}$
- ■● 5% Γ_{R} NL®5% HT1% Γ_{R} 7% \in 5% Rs5% 1% Γ_{R} L = NL®5% 1/2 $\Upsilon_{1/4}$ Υ_{L} L = NL% Γ_{R} NL%5% NL%
- ff@5% 1^HT5%^ER1/3^NL \in -@ N²¹/3^R0 \in 7%1^ER 2/3^VT3%@5%^NL 1/3-3% N² \in 3%¥1/81/3^NL5%^{01E}RRs @1^NL5%%00^LF \in ^LF 2/35%^NL##5%5% ²⁰¥1/2²* \in - \ddagger -3% \in 1/3£ ##® \in 1%8⁰ 1/8^{1/3}- 2/35% 5% 5%-%00¹##5%^ER 1/81^{-L}+ \in 3%5%^LR \in -@ 05%1/3 **B**Rs 3% \in ^LF1/81^VT-^NL \in -@ 2/3Rs 1-%0 \in -5% $01^{N}L5\%0^{O}$ 1/3⁰⁰E^FR5%8^{1/3}X¹1^RR^IF 1/3-3% ^NL⁰VT^LF ^NL⁰⁵% N²¹/3^ER⁰/3⁵/8^NL ## \in %00%0 1/3%00##1/3Rs^LF -5%8³/8³/8¹ 0 \in @0 \in -**3**5%-^NL^{1E}RRs 1/3-3% ^{In2}* 11/81/8^VT^HT1/3-1/8Rs E_R1/3^NL5%¹F^P



Future Expect

- "-Rs $\frac{1}{3}-\frac{3}{8}$ $\frac{1}{3}$ %00%0 $\frac{1}{8}$ $\frac{1}{8}$ $\frac{1}{7}$ $\frac{1}{8}$ $\frac{1}{3}$ $\frac{1}{3}$ $\frac{1}{3}$ $\frac{1}{3}$ %0%0%0 $\frac{1}{8}$ $\frac{1}{8}$
- ,⊕⁵%₈— №¹^L_R⁵% ¹^VT^NL⁰%⁵%^NL^LF ⁷%¹^L_R ^HT⁵%^L_R^LF¹-¹/₃⁰% ⁵%³/₈¹/₈¹^L^L_R¹-€¹%^LF£ ⁵%^LF^HT⁵%¹%€¹/₃⁰%⁰^MRs ₩€^NL[©] ²/₃^VT€⁰%^NL €- ffi-- ^HT⁰%^VT^{®L}F¹
- ffffl $\downarrow_{F}17/_{8}N_{L}$ $\bigstar 1/_{3}\Gamma_{R}5/_{8}$ $\bigstar \in 0.0000$ $2/_{3}5/_{8}$ $7/_{8}V_{T}$ 0.000 P_{S} $0 \in 0.000$ $\downarrow_{F}H_{T}5/_{8}5/_{8}3/_{8}$ $1/_{3}-3/_{8}$ $\in -1/_{8}0/_{0}V_{T}3/_{8}5/_{8}$ $3/_{8}5/_{8}3/_{8}\in 1/_{8}1/_{3}N_{L}5/_{8}3/_{8}$ $\downarrow_{F}N_{L}\Gamma_{R}5/_{8}1/_{8}N_{2} \in 0.0000$ $\downarrow_{F}5/_{8}\Gamma_{R} \oplus 1/_{8}5/_{8}J_{F}P_{t}$
- ●^{1N}L€¹-¥^LF⁵%-^LF€^NL€³5% ¹%¹-^NL^CR¹%0 P₆
- _%0^VT5/8^NL^{11N}L[®] 5/8—1/32/3%05/83/8 3/8¹¹^LR %0¹/8%^LFPt



Financials & Comparison of Major Indian Players/Companies

Source: CMIE



About Financial Statements of CMIE Database

A reasonably comprehensive list of all the information is listed in this flatteness structure. The list reflects the usual disclosures made by companies. It is long as it tries to capture as much of granular information as possible.

Separately, CMIE database captures the disclosures made by companies in their Annual Reports according to the various Accounting Standards specified by the Institute of Chartered Accountants of India and according to the stipulations of the Reserve Bank of India.

There is an overlap of information presented and the disclosures as per the Accounting Standards and RBI stipulations. The data is normalised as per the CMIE database methodology and the rest is captured without normalisation since these presentations are highly standardised.





Profits & Appropriations

Description:

There are various measures of profits of companies. These are either gross or ret of depreciation, amortisation, interest payments, direct taxes, prior-period and extra-ordinary transactions, etc. All measures of profits are essentially derived from the entries made under income and expenses in the CMIE database. Since all sources of income and all heads of expenses are captured comprehensively in CMIE database, it is possible to derive the various measures of profits from these.

Profit after tax is an atomic indicator in CMIE database. The rest of the profit measures are all derived indicators. The profits after tax and all other measures of profits as derived from the database may differ from the profits as presented by the company. The most likely cause for this difference is the treatment of transactions pertaining to prior periods or because of extra-ordinary transactions during a year.

As mentioned earlier, profit after tax is an atomic Indicator in CMIE database. All other measures of profits are derived indicators and these are presented in Measures of Profits under Derived Indicators of Profits. Some of these are applicable only to finance companies. These are PBPDTA and PBPT and their variants. PBDITA and its variants are applicable only to non-finance companies. The other two derived measures of profits used in CMIE database are PBT and Cash profits. These are applicable to all kinds of companies like PAT and its variants.

The term "variants" used earlier refers to the various income and expense items that are netted out to derive measures of profits that are often more useful than the profit measures gross of these.





For example, one of the variants is the suffix "net of P&E". "P&E" is prior period and extra-ordinary transactions. Profits are reduced by the net income from prior period and extra-ordinary transactions to ensure that the profits reflect transactions of the current year. Other variant suffixes are "net of P&E&OI", which is net of prior period and extraordinary transactions and net of other income; and, "net of P&E&OI&FI", which is net of prior period and extra-ordinary transactions, net of other income and net of financial services incomes.

All these variants for the various profit measures are presented under Measures of Profits.

Derived Indicators of Profits includes one set of measures under Distribution of Profits. There are distributions of four measures of profits. These are - PBDITA, PBPDTA, PBPT and PAT. While the distribution of PAT shows the share of dividends and retained profits, the rest show the share of PAT and other components of the measures of profits. For example, PBDITA consists of provisions, write-offs, depreciation, amortisation, interest and PAT.

Profitability ratios are derived indicators based on measures of profits, income and assets and liabilities. Over 35 such measures are provided in the CMIE database. These are divided into two parts - profit margues of income and returns over investments.

A number of Indicators that are used in the derivation of the sources of growth in profits are presented under the sub-part Sources of growth in profits. There are three measures of profits for which these Indicators are provided - PBDITA, PBT and PAT. Growth itself is computed at run-time and is not stored in CMIE database. However, these Indicators are used to understand the sources of growth in the three measures of profits. This understanding is based on a simple but useful arithmetical construct.





Total Liabilities

Description:

Total liabilities of a company are the sum of all the resources deployed by it. It includes all sums it owes to the shareholders in the form of share capital and reserves and surpluses, all sums it owes its lenders in the form of secured and unsecured loans and all current liabilities and provisions. It includes deferred tax liability.

In the CMIE database, total liabilities balance total assets and, total liabilities is the sum of the following:

- 1. Paid up shares and similar capital such as, forfetted equity capital, paid up preference capital, capital contribution, convertible warrants and minority interest reserves.
- 2. Reserves and funds, net of accumulated losses, if any. These include premium reserves, capital redemption reserves, revaluation reserves, employee stock option reserves, general reserves and balance as per profit and loss statement. While revaluation reserves is included here, in most presentations of CMIE database, it is netted out.
- 3. Borrowings
- 4. Current liabilities & Provisions
- 5. Deferred tax liability

The Annual Report provides a lot of information besides a structured presentation as outlined above. For example, it provides details of the authorised capital, issued and subscribed capital, number of shares issued, details of buy-backs, etc. All of this is covered under the Addendum information of Liabilities.



CMIE database makes fine distinctions in defining share holders funds and net worth. It defines free and specific reserves and capital employed clearly so that the same definitions apply to all companies. All of this a some more Indicators are presented in Derived Indicators of Liabilities.

Derived Indicators also include an entire section "Secured & unsecured borrowings". This section helps in the selection of Indicators relating to borrowings directly. The presentation in the main listing of all Indicators has one list of secured borrowings with its detailed break-up and another list of unsecured borrowings with its detailed break-up. As a result, the selection of total bank borrowings implied always adding secured bank borrowings and unsecured bank borrowings. To avoid the tedium, the Derived Indicators of Liabilities includes this section that provides the secured and unsecured borrowings for most of the frequently used borrowing items.



Total Assets

Description:

Total assets is a sum total of all the assets held by a company as on the last day of an accounting period. An asset is recognised in the balance sheet when it is probable that the future economic benefits associated with it will flow to the enterprise. As per Part I of Schedule VI of Companies Act 1956, assets are required to be disclosed under the heads Fixed Assets, Investments, Current Assets, Loans and Advances and Miscellaneous Expenditure no written off. This data field is broadly the sum of the amounts disclosed under each of these assets. Computationally and more precisely, this is the sum of the following data fields:

- Net fixed assets
- Capital work in progress and net pre-operative expenses pending allocation, if any
- Investments
- Inventories
- Receivables
- Loans & advances
- Cash & bank balances
 - Deferred tax assets

viscellaneous expenses not written off



Net Cash Flow from Operating Activities

Description:

Cash flow from operating activities is the cash generated from the main or primary business activities of the company.

A company can present the cash flow statement under the direct or indirect method of presentation. This data field provides the amount of cash flow generated from operating activities, which is calculated, under the indirect method.

Under indirect method, the net profit or loss before tax and extraordinary income is used to calculate the amount of net cash flow generated from operating activities. In other words, the indirect method adjusts net income for items that affected reported net income but did not affect cash. Since income statement is prepared on an accrual basis, in which revenue is recognized when earned and not when received, net income does not represent the net cash flow from operating activities and it is necessary to adjust it for those items which affect net income although no actual cash has been paid or received against them.

To compute net cash hows from operating activities, non cash charges in the income statement are added back to net income, and non cash incomes deducted. Further, cash flows on account of changes in the working capital of the company are included.

When accounts receivable increase during the year, revenues on an accrual basis are higher than on a cash basis because goods sold on account are reported as revenues. In other words, operations for the period led to increased revenues, but not all of these revenues resulted in an increase in cash. Some of the increase in revenues resulted in an increase in accounts receivable. To convert net income to net cash flow from operating activities, the increase in accounts receivable must be deducted from net income.



When accounts payable increase during the period, expenses on an accrual basis are higher than they are on a cash basis because expenses are incurred for which payment has not taken place. To convert net income to net cash flow from operating activities, the increase in accounts payable must be added back to net income.

Cash flows from operating activities are obtained, broadly, by the following method:

Add: Net Profit before tax and extraordinary incomes Adde Non-cash Expenses (Depreciation, Amortization, Provisions made, write offs) Less: Non-cash Incomes (provisions written back) Add: Non-operating Expenses (Interest pare) Less: Nonoperating Incomes (Interest, dividend income) Add: Non-operating Losses (Loss on Sale of Non-Current Assets, Foreign exchange losses) Less: Non-operating Gains (Gain on Sale of Non-Current Assets, Foreign exchange gains)



Section -I

This section comprises of selected companies with their contact details. These companies have major market share in their respective field.



Name of Company with Contact Details

Company Name	Address 1	Address 2	City	State	Pincode	Telephone Number	Fax Number	Email	Web Address
A B Hotels Ltd.	Radisson Hotel,	National Highway No.8, Mahipalpur,	New Delhi	NCT of Delhi	110037	26779191	26779112	opsharma @radisson del.com	www.radi scondel.c om
A G I Hospitalities Pvt. Ltd.	Ladowali Road, Opposite Circle,	Education Office,	Jalandh ar	Punjab	144001			accounts@ hotelagin n.com	
A G S Hotels & Resorts Pvt. Ltd.	KRM Centre, 9th Floor, Door No.2,	Harrington Road, Chetpet,	Chennai	Tamil Nadu	600031	30285570	30285571	info@pvpg lobal.com	
B S G Hotels & Leasing Ltd.	No. 13,	Ho-Chi-Min Sarani, P S Park Street,	Kolkata	West Bengal	700071	22883939	22889600	bsgll@redi ffmail.com	
Blue Coast Hotels Ltd.	Shop No. BG/1, Shanta Kunj,	Cooperative Housing Society Ltd.	Goa	Goa	403601	2738300	2721235	info@blue coast.in	www.blu ecoast.in
Cama Resort Hotels Ltd.	Khanpur,		Ahmed abad	Gujarat	380001			rupawala_ ca@yahoo .co.in	
D L F Aspinwal Hotels Pvt. Ltd.	Premises No.221, 2nd Flr,	Shopping Mall Arjun Marg, DEF City, Rhase- 1	Gurgao	Haryana	122002			corporatea ffairs@dlf.i n	
Elixir Hospitality Mgmt. Ltd.	6 Communit y Centre Basement,	Saket,	South Delhi	NCT of Delhi	110017	41664040	26857338	b.padman abhan@un itechgroup .com	www.unit echgroup .com
Emerald Leisures Ltd.	Club	Swastik Park, Near Mangal Anand Hospital,	Mumba i	Mahara shtra	400071	25265800	24919184	aptegroup @vsnl.com	www.apt eindia.co m
Empee Hotels Ltd.	No. 59, Harris Road,	Pudupet,	Chennai	Tamil Nadu	600002	28522510	28555163	info@emp eegroup.c o.in	
Empee International Hotels & Resorts Ltd.	Empee Tower,	59, Harris Road, Pudupet,	Chennai	Tamil Nadu	600002	28522510	28555163	info@emp eegroup.c o.in	www.em peegroup .co.in
	S-1, American	Trade Tower,	New Delhi	NCT of Delhi	110019	26424610	26424614	sectt.depa rtment@g	www.ero s-



Ltd.	Plaza, Intematio nal	Nehru Place,						mail.com	group.co m
Expat Leisure & Resorts Ltd.	ll Floor, Sobha Pear,	No. 1, Commissaria t Road,	Bengalu ru	Karnata ka	560025	44447777		nageshb@ expat- group.com	
Express Resorts & Hotels Ltd.	Express Tower,	R C Dutt Road, Alkapuri,	Vadoda ra	Gujarat	390007	6138000	618200	hotel@exp ressworl.c om	
Faria Hotels Ltd.	402, Star Manor, Anand Rd Extension,	Near Ruia Hall, Malad (W),	Mumba i	Mahara shtra	400064				
Fomento Resorts & Hotels Ltd.	Cidade De Goa,	Vainguinim Beach,	Goa	Goa	403004	2454545	2454541	shareholde rs@cidade degoa.com	www.cida dedegoa. com
E THE WAY I A VIEW	l T C Green Centre 10,	Institutional Area, Sector 32,	Gurgao n	Haryana	122001	4171717	4051734	fphl@fortu nehotels.in	www.fort unehotels .in
G B J Hotels Pvt. Ltd.	164 & 165, Avanashi Road,	Peelamedu,	Coimba tore	Tamil Nadu	641004		5261710		
G G L Hotel & Resort Co. Ltd.	Viswakar ma, 86-C,	Topsia Road (South),	Kolkata	West Bengal	700046	22850028	22850610	secretarial @ambujan eotia.com	www.am bujaneoti a.com
G K Hotels Ltd.	S C O 28- 30,	Sector-9 D,	Chandig arh	Chandig arh	160009			kohlimchd @gmail.co m	
G M R Hospitality & Retail Ltd.	22, Camac Street,	Block C. 3rd Floor	Kolkata	West Bengal	700016				
Ltd.	Mezzanin e Floor, M-4, South	Extension Part-II	New Delhi	NCT of Delhi	110049	26244474		secretarial @waveinfr atech.com	
Hayre Regency Hotels Pvt. Ltd.	Near Oriental Motors,	BSF Chowk, G T Road,	Jalandh ar	Punjab	144001	5018123	5018130		
Highbar Technocrat Ltd.	Vort No.1409, Empire Tower, 14th Floor,	D Wing, Gut No.31, Unit No.SB14, Airoli,	Navi Mumba i	Mahara shtra	400708	62792000		dalpat.goy al@highba rtech.com	www.lava sa.com
I T C Hotels Ltd.	25, Communit y Centre,	Basant Lok, Vasant Vihar,	New Delhi	NCT of Delhi	110057	26144261		investor.ce Il@welcom group.com	www.wel comegro up.com
lcon Hospitality Pvt. Ltd.	The Central Park,	No. 47/1, Dickenson Road,	Bengalu ru	Karnata ka	560042	25584242	25588594	finance.ce ntral@roy alorchidho	



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ldea Projects Ltd.	Godrej Waterside , Tower-I, II Floor,	Office No. 201-202, Plot #5 Block-DP, Sector-V,	Kolkata	West Bengal				ideaprojec ts2010@g mail.com	
ldeal Hotels & Inds. Ltd.	Hotel Ideal Tops,	Cantt,	Varanas i	Uttar Pradesh	221002	348250	348685	lallmaurya @gm a il.co m	
lggi Highway Motels Ltd.	T-18A, Alsa Mall Complex, 149,	Montieth Road, Egmore,	Chennai	Tamil Nadu	600008			arun2007 @hathway .com	
lggi Resorts Intl. Ltd.	T-18A, Alsa Mall Complex,	149, Montieth Road, Egmore,	Chennai	Tamil Nadu	600008			arun2007 @hathway .com	
Indage Hotels Ltd.	82, Indage House, Opp. RBI,	Dr.Annie Besant Road, Worli,	Mumba i	Mahara shtra	400018	66547933	66547940		www.ind agegroup .com
Jaypee Hotels Ltd.	Jaypee Palace Hotel,	Near Tora Village, Fatehabad Road,	Agra	Uttar Pradesh	282003	330800			www.jay peehotels .com
Jindal Hotels Ltd.	Grand Mercure Vadodara Surya	Palace, Sayajigunj,	Vadoda ra	Gujarat	3900 20	2363366	2363388	share@sur yapalace.c om	www.sur yapalace. com
K T C Hotels Ltd.	The Gateway Hotel, Marine Drive,	Ernakulam,	Nochi	Kerala	682011			mohan.jay araman@t ajhotels.co m	
Kaizen Hotels & Resorts Ltd.	No. 12,J L Nehru Road,		Kołkata	West Bengal	700013	44003900	22288853	feedback @kaizenho tels.co.in	www.kaiz enhotels. co.in
$\langle \cdot (\cdot \rangle$	Hincon Honse, 11th Ploor, 247 Park,	B S Marg, Vikhroli-W,	Mumba i	Mahara shtra	400083	40256400	40256889		www.lava sa.com
M P S Resorts & Hotels Pvt. Ltd.	MPS Enclave, Commerci al Building,	Village Dighisole P O Dahijuri, Jhargram, Midnapore (W),	Midnap ore	West Bengal					
M R G Hotels Pvt. Ltd.	31-32, Nagaroor Village Dasanapu ra	Hobli,	Bengalu ru	Karnata ka	560073			cs@golden palmshotel .com	



Neelkanth Motels & Hotels Ltd.	Ajwa- Nimeta Road, At & Post Raval,	Near Rawal Crossing, Tal. Waghdia,	Vadoda ra	Gujarat	391760	65022		info@neel kanthmote ls.com	www.nee lkanthmo tels.com
Oasis Hotels Ltd.	No. 190,	Sankay Road, Sadashivana gar,	Bengalu ru	Karnata ka	560080				
Oberoi Kerala Hotels & Resorts Ltd.	No.C-46- 452 (H), Bristow Road,	Willingdon Island,	Kochi	Kerala	682003	3081000	3081002	tksibal@ei h india.com	
Oriental Hotels Ltd.	Taj Coromand el,	37, Mahatma Gandhi Road,	Chennai	Tamil Nadu	600034	66002827	66002089	ts.sundara mbal@tajh otels.com	www.orie ntalhotels .co.in
Polo Hotels Ltd.	Hotel North Park, Sector 32,	Near Ghagghar Bridge,Villag e Chowki,	Panchk ula	Haryana	134108	6573535	2571245	polohotel @gmail.co m	www.pol ohotelslt d.com
R T C Restaurants (India) Ltd.	703 Chiranjiv Tower, 43, Nehru	Place,	South Delhi	NCT of Delhi	110019	26447971	26447964	info@rtcin dia.co.in	www.rtci ndia.co.in
Royal Orchid Jaipur Pvt. Ltd.	No 1, Golf Avenue, Airport Road,	Ajoining Kga Golf Course,	Bengalu ru	karnata ka	560008	41783000	25203366	cosec@roy alorchidho tels.com	
Sunset Resort Ltd.	TD-3, Baboy Commerc e Centre,	Near Hari Mandir, Pajitono, Margao,	Goa	Goa	403601	30446400	30446500	acsmb98@ gmail.com	
Taj G V K Hotels & Resorts Ltd.	Taj Krishna, Road No.1,	Sanjara Nills,	Hydera bad	Telanga na	500034	66662323	66625364	tajgvkshar es.hyd@ta jhotels.co m	www.tajg vk.in
Taj Madurai Ltd.	Taj Coromand el, No.37,	Mahatma Gandhi Road,	Chennai	Tamil Nadu	600034	66002827	66008038	tmlsec@ta jhotels.co m	www.tajh otels.com
Unison Hotels Pvt. Ltd.	Plot No.2, Vasant Kunj- Phase II,	West Of JNU, Nelson Mandela Road,	New Delhi	NCT of Delhi	110070	26771234	26705891	info@unis onhotels.c om	www.the grandne wdelhi.co m
Woodsvilla Itd.	E-4, 2nd Floor, Defence Colony,		New Delhi	NCT of Delhi	110024	41552060	41551479	woodsvilla resort@g mail.com	www.wo odsvillare sort.com



Name of Director(S)

Company Name	Date	Director Name
A B Hotels Ltd.	3/31/2019	AMIT KUMAR
		ARUN SHARMA
	11111111	CHARU SINGH
	\square	KULBUSHEN KACHRU
	I = I = I = A = A	NITIN KAPUR
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LAGSTRANK	ΠΠΠΛΛ	RAMESH KAPUR (DR.)
108049494947777777777777	V. (/ / / / X.A	V N KUMAR
A G I Hospitalities Pvt. Ltd.	3/31/2019	MANISHA
\$	XX///// \	MANJIT SINGH
		RAVI KANT AGGARWAL
	XX	SALWINDERJIT KAUR
		SUKHOEV SINGH
		VARINDER SINGH
A G S Hotels & Resorts Pvt. Ltd.	9/30/2007	KALPATHI S AGHORAM
		KALPATHI S GANESH
		KALPATHI S SURESH
		R R AROONKUAR
		V ARASU
B S G Hotels & Leasing Ltd.	3/31/2013	BHUPINDER SINGH GUJRAL
		D TALUKDER
		GAGANJEET SINGH GUJRAL
		TEJINDER KAUR
Blue Coast Hotels Ltd.	3/31/2020	AMIT KUMAR SINGHL
		ANJU SURI
		K B SURI
		KAPILA KANDEL (MRS.)
		MADAN GOPAL KHANNA
		MANUJENDU SARKER
		PRAVEEN KUMAR DUTT
		V M KAUL (DR.)
cama Resort Hotels Ltd.	3/31/2003	ARUNBHAI P PATEL
477777777777		JEHANGIR RUSTOM CAMA
*****		MEHROO J CAMA
****		RUSTOM J CAMA
D L F Aspinwal Hotels Pvt. Ltd.	3/31/2020	



		UMESH CHANDRA AGARWAL	
Elixir Hospitality Mgmt. Ltd.	3/31/2016	AMITAVA DAS	
NNN THEFT		MAYANK MEHTA	
<u> </u>		RAVI RAMAMOORTHY	X
Emerald Leisures Ltd.	3/31/2020	AMIT SHAH	
		CHETAN J METHA	
		DHWANI J MEHTA (MS.)	\cdot
		GAUTAM SHAH	\mathbf{N}
ד הארא ארא ארא ד		JASHWANT B MEHTA	
	TH THYN	JAYDEEP MEHTA	
	111 <u>111</u> 11	MANEESH TAPARIA	
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	X/////X	SONALI K GAIKWAD (MS.)	
Empee Hotels Ltd.	3/31/2019	A K ARUNA	
	7301///	M P PURUSHOTHAMAN	
	XXXX	NISHA PURUSHOTHAMAN	
	FTN	SHEED PURUSHOTHAMAN	
		SHEENA PURUSHOTHAMAN	
		SURESH RAJ MADHOK	
		S NARAYANSAMI	
Eros Resorts & Hotels Pvt. Ltd.	3/31/2019	ADITYA SOOD	
		AMIT RAI SOOD	
		BIRENDRA KUMAR YADAV	
		DHEERAJ SINGH RAWAT	
		JYOTI RANI (MS.)	
		KARAN ARORA	
		MANJIT KHANNA	
		SATISH KUMAR SOOD	
Expat Leisure & Resorts Ltd.	3/31/2013	ARVIND J GOWDA	
		BOSCO DANIEL	
	11111	DIWAKAR RAMAMURTHY	
	1111	SACHIHIDANAND R KANCHAN	
		VALMIKI KHUBCHANDANI	
		WILFRED D SILVA	
xpress Resorts & Hotels Ltd.	3/31/2020	ASHWIN R. GANDHI	
	11111	HIREN A. GANDHI	
<i> </i>		NIRAV V. GANDHI	
		PRITI M. POLA	NN
		VINOD R. GANDHI	



Fomento Resorts & Hotels Ltd.	3/31/2020	ANJU TIMBLO (MRS.)
<u> Manununu</u>		ASMEETA MATONDKAR (MS.)
		AUDUTH TIMBLO
		JAMSHED DELVADAVALA
		M A HAJARE
		REYAZ MAMA
		SATISH AGRAHAR
		SUJJAIN TALWAR
		VINAYAK PADWAL
ortune Park Hotels Ltd.	3/31/2020	JAGDISH SINGH
דא א א א א א א א	THITNA	NAKUL ANAND
TNDSD BRASSIN N N N	11(11/NX	SAMIR M C
i B J Hotels Pvt. Ltd.	3/31/2019	GOVINDASAMY BALASUBRAMANIAM
	N/////X	SHANMUGANCHETTIAR
G G L Hotel & Resort Co. Ltd.	3/31/2020	
	NN///	ARNAB GHOSH
10000000000000000000000000000000000000		DEEPAK KUMAR HARLALKA
	88	HARSHAVARDHAN NEOTIA
		NARESH KUMAR JAIN
		PLMEHTA
		PARTHIV VIKRAM NEOTIA
		SUDHIR KUMAR DEWAN
		VIVEK VIKRAM JAIN
K Hotels Ltd.	3/31/2014	KIRPAL SINGH
		PARAMJIT SINGH
M R Hospitality & Retail Ltd.	3/31/2020	AMAN KAPOOR
		C BHARATHI
		RAJESH KUMAR ARORA
		VENU MADHAV TENJARLA
S R Hotels Ltd.	3/31/2019	DAVINDER SINGH BINDRA
		DIVYA GUPTA (MS.)
		MANMOHAN WALIA
		RUPESH KUMAR CHAUHAN
		SURENDER SINGH BINDRA
		TAJENDERPAL SINGH CHADHA
layre Regency Hotels Pvt. Ltd.	3/31/2020	ATUL JAIN
		KAMALJIT SINGH HAYRE
		MEGHA AGGARWAL
		RANJAN KISHORE BHATTACHARYA
		TALWINDER SINGH HAYRE
Highbar Technocrat Ltd.	3/31/2019	AMIT UPLENCHWAR



		MANGESH DATTATRAY WADAJE
M M H H H H H H H H		SATISH MUKUND PENDSE
C Hotels Ltd.	3/31/2004	K JAYABHARATH REDDY
<i>an in the second</i> second s		KRISHAN LAL THAPAR
דרררא או או או		KRISHNAMOORTHY VAIDYANATH
NNNNNI		NAKUL ANAND
$\Delta NNNNNN$		RAMANATHAN SUBRAMANIAN
		RANGARAJAN VASUDEVAN
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		SERAJUL HAQ KHAN
מממאמאמא	111111111	SUBRAHMONEYAN CHANDRA SEKHAR
NINDERESSIVIN	X///////X	YOGESH CHANDER DEVESHWAR
on Hospitality Pvt. Ltd.	3/31/2020	LAXMIKANT SARDA
KUNUNUN XXXXXXXX	XX//////	MAURICE T REDEY
XIXIXIXXXXXXXXX	(XX//////	P SATISH PAI
	XXXX///////	RANABIB SHIVAJI SANYAL
dea Projects Ltd.	3/31/2013	ASHOK KUMAR SAHA
		DEBDAS MUKHERIEE
	7111	RAM LAL GOSWAMI
deal Hotels & Inds. Ltd.	3/31/2020	KUNDAN ARYA
		LALLA RAM MAURYA
		PALAVI BAGHEL
		PRAKASH GUPTA
		SHREE RAM MAURYA
		TUSHAR TUSHAR
gi Highway Motels Ltd.	3/31/2013	B MAHESWARAN
		SAMPATH KUMAR ARUN KUMAR
		VANITHA MARY (MS.)
gi Resorts Intl. Ltd.	3/31/2013	K VENKATESAN
	(M KARTHIKEYAN
		RAMESH MEHER
		ROBINSON
		S ARUN KUMAR
		V GANESAN
ndage Hotels Ltd.	3/31/2005	ARUN B SHAH
		H R AHUJA
		PRITI S CHOUGULE
		R S CHOUGULE
VVVVVVV		SHAM G CHOUGULE
AAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAA		V S CHOUGULE
aypee Hotels Ltd.	3/31/2008	B K TAPARIA



		GUNJIT SINGH	NNN
		H K VAID	
<i>XIXIXI</i> 111111		JAIPRAKASH GAUR	
		K SUBRAMANIAN	
		MANJU SHARMA	
		MANOJ GAUR	
		P N KUMAR	
		PAWAN KUMAR JAIN	
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	THITAN	RAVI SREEN	ZMI
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TRANSPORTATION DALANU X/X/X/	X///////XX	S K BANSAL	7
	())//////	SHASHANK P WARTY	
WWWWWWW/X/X/X/X/X/X/	XX/////	SIBENDRA KUMAR CHAKRABARTI	$\Box / / /$
	(NN)///	SUNIL SHARMA	1 7
	XXXX	SUNITA JOSHN(SMT.)	
lindal Hotels Ltd.	3/31/2020	A C PATEL	d///
	FILL	C.P.AGRAWAL (MRS.)	7 / / /
		IATIL PATEL	
		KARUNA V ADVANI	$\langle \rangle \rangle \rangle \rangle \rangle \langle \rangle \langle \rangle \langle \rangle \rangle \langle \rangle \langle \rangle \langle \rangle \langle \rangle \rangle \langle \rangle $
		M 🕨 BAKSHI	
		P D SHAH	$\neg \land \land$
		S K MEHRA	1//
		S P AGRAWAL	$\neg \land \land \land$
		SHASHIKANT PATEL	
K T C Hotels Ltd.	3/31/2020	PRABHAT VERMA	
		V MOHAN	1//7
Kaizen Hotels & Resorts Ltd.	3/31/2020	BHARGAB LAHIRI	
	11111	DEBASREE ROY	$\sqrt{1}$
		JAYANTA ROY	///
		KUNAL SEN	///
	11111	MOHINI VERMA	
		PATIT PABAN RAY	<u> </u>
		SAMAR BHATTACHARYYA	
		SHIKHA ROY	
	111111	SUNIL KANTI ROY	ANNA A
		TARUN KUMAR MAITY	an had
Lakeview Clubs Ltd.	3/31/2016	AMOL SHIMPI	A A A A A A A A A A A A A A A A A A A
		ARUN KARAMBELKAR	
		RAJESH VAZE	



M R G Hotels Pvt. Ltd.	3/31/2013	B SAMAL
<u>Mannun m</u>		BIPIN AGARWAL
XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX		T M NAGARAJAN
Neelkanth Motels & Hotels Ltd.	3/31/2019	BHARATKUMAR RAMANLAL CHOKSHI
		DAKSHABEN BHARATKUMAR CHOKSHI
NNNNNNN		NIZARALI SULTANALI SATANI
Dasis Hotels Ltd.	3/31/2006	GAUTAM REDDY
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		K H RAMAMURTHI
ההצצצאארה	THAT	O V SESHA REDDY
Oberoi Kerala Hotels & Resorts Ltd.	3/31/2020	ARJUN SINGH OBEROI
	1 1 1 1 N K	K G MOHAN LAL
	71////X	KALLOL KUNDU
BRANNIDIDIAN/X/X/X/X	(((())))	P R S OBEROI
KIKINININ XXXXXXX		RANI GEORGE
WARDAN XXXXXXXXXXX	X/////	S S MUKHERJI
	()()))	SANJEEV KAUSHIK
	XXX	SRIDHAR'S NATESAN
	20	T K SIBAL
		VIKRAMIJIT SINGH OBEROI
Driental Hotels Ltd.	3/31/2020	D VARADA REDDY
		D WAYAGOPAL REDDY
		SUNDARAM (DR.)
		GIRIDHAR SANJEEVI
		GITA NAYYAR (MS.)
		HARISH LAKSHMAN
		NINA CHATRATH
		PHILLIE D KARKARIA
		PRAMOD RANJAN
		PUNEET CHHATWAL
		RAMESH D HARIANI
		S Y SYED MEERAN
		SREYAS ARUMBAKKAM
		TOM ANTONY
		VIJAY SANKAR
Polo Hotels Ltd.	3/31/2017	A R DAHIYA
		AMARDEEP DAHIYA
		DEVENDER JAIN
		GURMUKH SINGH
		GURPREET SINGH TOOR
<i>AAAAAAA</i> AA TITIT		MANBEER CHAUDHARY
		PREM DAHIYA (SMT.)



<u> </u>		VIKAS TIBREWAL	IN
R T C Restaurants (India) Ltd.	3/31/2020	ARUN KUMAR JAIN	
		GAURAV JAIN	+
Royal Orchid Jaipur Pvt. Ltd.	3/31/2020	AMIT JAISWAL	
דדדדר ארא ארא א		MAURICE T REDDY	
Sunset Resort Ltd.	3/31/2014	ANJU SURI	
NNNNNTT		JENNIFER TANG (MS.)	
$\uparrow N N N N N N T$		MARK HARRIS	
TAN XIXIXA A		MEELAN GURUNG	
		ROHIT SANTANI	
א א א א א א א		WAI FONG YOONG (MS.)	
Гај G V K Hotels & Resorts Ltd.	3/31/2020	A RAJASEKHAR	
TRANSPORTINI DELLA XIXIX	<u>x/x////////</u>	D R KAARTHIKEYAN	
	XXX/////X	DINAZ NORIA (MRS.)	\Box
WWWWWWWWW	XXXX/////	G INDIRA KRISHNA REDDY	$\frac{1}{7}$
	7X/X/(///	G KRISHMA MURTHY	
		G V KRISHNA REDDY	$\forall $
		G V SANJAK REDDY	+
	FTIL	GIRDHAR SANDEEVI	
		SRINIVASA MURTHY	(//)
		K JAYABHARATH REDDY	1//
111111		KRISHNARAM BHUPAL	$\Box / / D$
		M B N RAO	1//
11111111		N ANIL KUMAR REDDY	$\Box / /$
		N SANDEEP REDDY	(//T
		PUNEET CHHATWAL	
		RAJENDRA MISRA	$\langle / / \rangle$
		S ANWAR	// / /
		SHALINI BHUPAL	
Taj Madurai Ltd.	3/31/2020	CHILAMILIKA L HARIANI	// / /
		GIL PAUL ZIEGELBAUR	
		PRABHAT VERMA	///7
		PRAMOD RANJAN	
	111111	RAMESH DAULATRAM HARIANI	
		S Y SYED MEERAN	<u> </u>
		SALEEM YOUSUF MOHAMMED	
nison Hotels Pvt. Ltd.	3/31/2019	ARUN K SARAF	XXXX
		DEVESH SARAF	AL ALA
+++ <i>\`\`\`\`\`\</i>		RADHE SHYAM SARAF	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
		RAJESH RUSTAGI	XXN
		RATNA DEVI SARAF (MRS)	$\sqrt{2}$



	(((((((((((((((((((UMESH SARAF
Woodsvilla Ltd.	3/31/2020	AKANSHA RAWAT
		AMOD PAL SINGH
		KAVITA (MS.)
		KESHAV KUMAR KAUSHIK
		MEENA AGGARWAL (DR.) (MRS.)
		RAVINDER MOHAN
		SANWAR MAL SAINI
		SUDHANSU KUMAR NAYAK
		SYED NAWAZISH HUSAIN ZAIDI
	7////X	VIPIN AGGARWAL
		63



Credit Ratings

Company Name	Date	Agenc y	Instrument	Grade	Rating	Status	Amount	Company/Is suer not co- operating
מממא							(Rs. Million)	
G G L Hotel & Resort Co. Ltd.	5/11/2020	CARE	Cash Credit	Moderate Safety	BBB	Reaffirmed	50	N
NNN I	XXX	CARE	Term loans	Moderate Safety	BBB	Reaffirmed	2486.8	N
RHHH	3/26/2021	CARE	Cash Credit	Moderate Safety	BBB-	Downgraded	50	N
		CARE	Term loans	Moderate Safety	BBB-	Downgraded	2486.8	N
G M R Hospitality & Retail Ltd.	5/22/2020	ICRA	Term loans	High Safety	AA(CE)	Rating Watch	1168.8	N
200200000000000000000000000000000000000	10/9/2020	ICRA	Term loans	High Safety	AA(CE)	Reaffirmed	1120	N
Icon Hospitality Pvt. Ltd.	12/7/2020	ICRA	Term loans	Moderate Safety	BBB(CE)	Reaffirmed	200	N
Jindal Hotels Ltd.	5/5/2020	CARE	Overdraft	Moderate Safety	A ³	Rating Watch	80	N
1111	///	CARE	Term loans	Moderate Safety	BBB-	Rating Watch	435.5	N
Oriental Hotels Ltd.	5/28/2020	ICRA	Non- government debt	Adequate	A+/A1	Reaffirmed	300	Y
	9/1/2020	ICRA	Non- government debt	Adequate Safety	A+/A1	Reaffirmed	300	N
/////	1/5/2021	CARE	Term loans	Adequate Safety	A+	Reaffirmed	1900	N
Taj G V K Hotels & Resorts Ltd	4/15/2020	ICRA	Term loans	Adequate Safety	A+	Reaffirmed	1031.3	N
		ICRA	Term loans	Adequate Safety	A+	Reaffirmed	947.5	N
		ICRA	Letter Of credit	Highest Safety	A 1+	Reaffirmed	$\overline{}$	N
		ICRA	Overdraft	Highest Safety	A 1+	Reaffirmed	300	N
	4/22/2020	ICRA	Long term Loans	Adequate Safety	A+	Reaffirmed	1656.3	N
	6/19/2020	ICRA	Term loans	Adequate Safety	A	Downgraded	843.8	N
XXXX	/	ICRA	Term loans	Adequate Safety	A	Downgraded	812.5	N
UNNN	MM	ICRA	Letter Of credit	Highest Safety	A 1	Downgraded	ANN	N
INNNN	NNNI	ICRA	Overdraft	Highest	A 1	Downgraded	300	N



///////	$(\Lambda) $	$(\Lambda) (\Lambda) \Lambda)$	Safety				
9/28/202	0 ICRA	Term loans	Adequate Safety	A-	Downgraded	843.8	N
TT LAK	ICRA	Term loans	Adequate Safety	A-	Downgraded	812.5	N
NNN	ICRA	Letter Of credit	High Safety	A 2+	Downgraded		N
NNNN	ICRA	Overdraft	High Safety	A 2+	Downgraded	300	N
11/30/20	20 ICRA	Letter Of credit	High Safety	A 2	Downgraded		NO
	ICRA	Overdraft	High Safety	A 2	Downgraded	300	N
NNNN	ICRA	Term loans	Moderate Safety	BBB+	Downgraded	837.1	N
TOTO BOOM	ICRA	Term loans	Moderate Safety	BBB+	Downgraded.	767.5	N



Plant Capacity

Company Name	Product/Raw Material name	Year ended	Capa city	Capaci ty - Unit	Produc tion	Product ion - Unit	Sales quanti ty	Sales quantity - Unit	Sales value
NNNN		Date	units		units		units		Rs. Million
A B Hotels Ltd.	FOOD AND BEVERAGES	201903	ХN						
	INTEREST	201903	ΥΛ	111					10
	MAINTENANCE CHARGES	201903	YX \						29.3
A-3000000000000000000000000000000000000	RENTAL INCOME	201903	$\langle \rangle$						108.1
TINDAL-HUMPS	ROOMS	201903					\mathbf{X}		985.9
WININ MAX	SCRAP	201903							1
SAKANAAX />	WINE & LIQUOR	201903							111
A G I Hospitalities Pvt. Ltd.	HOSPITALITY	201903							26.2
A G S Hotels & Resorts Pvt. Ltd.	RESTAURANT, BAR, BANQUET REVENUE	200709		$\langle \cdot \rangle$			$\left \right $		7.3
$\land \land \land \land \land \land$	ROOM REVENUE	200709				$\langle \rangle \rangle$	$\langle \rangle \rangle$	$\langle \langle \rangle \rangle$	14.8
B S G Hotels & Leasing Ltd.	INCOME FROM OPERATIONS	201303			$\langle \rangle \rangle$	$\left \right $		$\langle \rangle \rangle$	40.2
Blue Coast Hotels	INCOME FROM	201903	\mathbf{N}				$\left(\right) $	///	527.4
Ltd.	SERVICES	$\langle \rangle$		$\langle \rangle \rangle$		$\langle \rangle \rangle$	$\left(\right)$	$\langle \rangle \rangle$	
	INTEREST	201903		$\langle \rangle \rangle$	$\langle \rangle \rangle$				2
Elixir Hospitality Mgmt. Ltd.	FOOD & BEVERAGES	201603			$\left(\right) \left(\right)$		$\left(\right)$		7.3
	ROOM & VENUE CHARGES	201603			$\langle \rangle$	$\left(\right) \left(\right)$	$\left(\right) \right)$	$\langle \rangle \rangle$	11.4
Emerald Leisures Ltd.	BANQUET & RESTAURANT INCOME	202003	$\langle \rangle$		$\langle \rangle \rangle$	$\left \right \right $			71.4
	GUEST FEES & OTHER CLUB INCOME	202003			$\left(\right) $	$\left(\right) \right)$	$\langle \rangle$	$\langle \rangle \rangle$	1.4
	INTEREST	202003			12	200		111	0.4
	MEMBERSHIP SALES	202003							20.6
	PROFIT ON SALE OF PROPERTY, PLANT & EQUIPMENT	202003		XII					0.2
1111111	ROOM INCOME	202003		KX/I	1111	(7X/X	XXX	ALALA	34.2
A A A A A A	SPA INCOME	202003		1/X/	[]]]]	///X/	((1)))	XXXXXXXX	3.3
AAAAAA	TOWER RENTAL	202003	X	I XIVI	////	IIIN	MTX	KKN	1.3
Empee Hotels Ltd.	INCOME FROM OPERATIONS	201903	VX/			[[[[[NN		1112.1



	INTEREST	201903							2
Empee	HOTEL & RESORT	200903							40.8
International Hotels & Resorts Ltd.	SERVICES								
Eros Resorts & Hotels Pvt. Ltd.	FOOD & BEVERAGES	201903							195.8
INNNN	GUEST	201903							
ИИИИИ	TRANSPORTATION	201002							
ANNNE	HOTELS	201903	(Λ)	\square					295
	INTEREST	201903	A/Y	\square					0.7
	OTHER SERVICES	201903	ΥΛ	111		$\left(1 \right)$			
NNNN	SHOPS	201903	N	111					25.6
Expat Leisure & Resorts Ltd.	LIESURES & RESORTS	201303	$\Lambda \Lambda$						23.3
Express Resorts & Hotels Ltd.	DIVIDEND	202003				\mathcal{G}			0.2
	HOTEL/RESTAURANT	202003							36
	INTEREST	202003							0.1
	PROFIT ON SALE OF	202003				$\left(\right) \right)$			0.2
Fomento Resorts & Hotels Ltd.	INTEREST	202003	K	$\mathbf{\cdot}\mathbf{\cdot}$					6
11111	LICENSE FEES	202003							3.2
	OTHERS	202003							41.1
	PROFIT ON SALE OF PROPERTY, PLANT AND EQUIPMENT	202003							0.7
	ROOMS, RESTAURANT & OTHER SERVICES	202003							671.6
	SCRAP SALE	202003			$\langle \rangle$				$\langle \rangle \rangle$
Fortune Park Hotels Ltd.	HOTEL& RESTAURANT SERVICES	202003	$\langle \rangle$			$\left \right $	$\langle \rangle \rangle$		251.4
	INTEREST	202003					$\langle \rangle \rangle$	$\langle \rangle \rangle$	7.7
	PROFIT ON SALE OF	202003			$\left \right $	$\langle \rangle \rangle$			6.9
G G L Hotel & Resort Co. Ltd	CONSTRUCTION OF BUILDINGS	202003			X				36.6
	FOOD & BEVERAGE SALES	202003			(//)				
	INTEREST	202003	$\left \right $	X///	11///	XXX		MXXXXX	38.8
	LIQUOR SALES	202003		XX//	11///	TX/X/	7VX/7	Y MANA	KINKI
NNNN	REAL ESTATE SERVICES	202003	X	XXI		1//)	1 AN	the states	174.9
RAR	ROOMS, RESTAURANTS, BANQUETS & OTHER SERVICES	202003							250.1



K Hotels Ltd.	INCOME FROM OPERATION	201403						9.7
6 M R Hospitality & Retail Ltd.	FOOD & BEVERAGES	202003						236
\mathcal{N}	INTEREST	202003		111				0.6
NNNN	PROFIT ON SALE OF INVESTMENTS	202003						11.8
ΝΝΝΝΝ	RAW MATERIAL	202003	$(\land \land)$					1752.6
NNNNI	RENTAL INCOME	202003	$\Lambda \Lambda$					4.4
	ROOM RENT	202003	AIY					435.4
Hayre Regency Hotels Pvt. Ltd.	BANQUET HALL & OTHER RENTAL INCOME	202003						
	INTEREST	202003						0.1
THERE AND A PARTY AND A PARTY	ROOMS TARRIF	202003						121.3
	SALE OF FOOD & BEVERAGES (BANQUETS & RESTAURANT)	202003			C	30		
Highbar Technocrat Ltd.	DIVIDEND	201903						0.3
	INTEREST	201903		$\langle \rangle$				8.1
	SAP IMPLEMENTATION & SUPPORT SERVICES	201903						601.8
I T C Hotels Ltd.	HOTEL & RESTUARANT SEVICES	200403						1243.7
	MANAGEMENT CONSULTANCY & OTHER SERVICES	200403						333.7
Icon Hospitality Pvt. Ltd.	FOOD AND BEVERAGES	202003						92.5
	INTEREST	202003				///	$\left(\right) \left(\right) \left(\right) \left(\right) \left(\right) \left(\left(\right) \right) \left(\left(\left(\left(\left(\right) \right) \right) \left($	0.8
	OTHER SERVICE	202003						3.8
	ROOM REVENUES	202003		\setminus		\sqrt{N}	$\sqrt{1}$	142.4
dea Projects Ltd.	HOTEL OPERATIONS	201303					/ /	10.4
Ideal Hotels & Inds. Ltd.	INCOME FROM OPERATION	202003		10		XXX		95.9
lggi Highway Motels Ltd.	INTEREST	201203				XXX		0.1
ggi Resorts Intl. Ltd.	RENTAL INCOME	200903		X////	////	XXX/	XXXXX	0.5
Indage Hotels Ltd.	FOOD & BEVERAGES	200703	VX	ŇĤ	////	XXX	N/M/M	221.2
Jaypee Hotels Ltd.	CONSTRUCTION INCOME	200803	VXX	////	(///			375
N X X X X X	FOOD, BEVERAGES & TOBBACO ETC.	200803	M			TIN	KNN	353.2
111111	OTHER SERVICES	200803	XIV II	V X II				32.9



	ROOMS	200803						$ $ $ $ $ $ $ $ $ $ $ $ $ $ $ $ $ $	844.5
INN N	TELEPHONE AND TELEX	200803						IN	6.1
NNN	TIME SHARE RECEIPTS	200803							0.6
11/1/1/1	WINE & LIQUOR	200803							66.5
lindal Hotels Ltd.	ACCOMMODATION INCOME	202003							1176
INNNN	FOOD & BEVERAGES	202003	\mathbf{N}						216.2
NNNN	INTEREST	202003	AIV						0.8
	WINE SALE	202003	YA			111			37.1
K T C Hotels Ltd.	INTEREST	202003	NY					\sim	1.3
	MANAGEMENT & OPERATING FEES	202003	Λ	11					3.6
Kaizen Hotels & Resorts Ltd.	DIVIDEND	202003			C				6.6
	GUEST ACCOMMODATION, RESTAURANTS, BARS & BANQUEST	202003		2					132.1
	INTEREST	202003		• >					0.6
Lakeview Clubs Ltd.	MEMBERSHIP FEE	201603	K				1//		6.7
	OTHER OPERATING INCOME	201603							4.3
	RESTAURANTS & OTHER SERVICES	201603	X			$\left \right $	$\left \right $	$\langle \rangle \rangle$	4
M P S Resorts &	CONDUCTED	200903			$\langle \rangle \rangle$	()))		())	3.3
Hotels Pvt. Ltd.	PACKAGES CONFERENCE NALL, GARDEN & LAWN HIRE	200903					$\left \right\rangle$		3.4
	COTTAGE & ROOM TARIFF	200903			$\left \right\rangle$				29
	ECO EXENTS	200903			$\langle \rangle$				1.8
	ORGANIC AGRI- HORTICULTURAL PRODUCE	200903							18.1
V ·· X Y	RESTAURANT SALES	200903						7 / /	7.3
	SCRAP SALES	200903			110	XXXX	1000	88888888	0.1
M R G Hotels Pvt. td.	INCOME FROM OPERATIONS	201303							48.4
Neelkanth Motels & Potels Ltd.	HOTEL AND RESTAURANT SERVICES	201903							7.7
XXXXXX	OTHER FOOD INCOME	201903	M	XXI					
Oasis Hotels Ltd.	HOTEL SERVICES	200603	Λ/γ	ATX7			XIXIX	<u>n na ku</u>	3.2
Oberoi Kerala Hotels & Resorts	RENTALS	202003	V.M				MA		0.8



Ltd.			MM
Oriental Hotels Ltd.	DIVIDEND	202003	50.7
	INTEREST	202003	49.9
NNNN	OPERATING FEES RECEIPTS	202003	261.7
	ROOMS, RESTAURANTS, BANQUETS & OTHER SERVICES	202003	2635
Polo Hotels Ltd.	FOOD & BEVERAGE	201703	7.8
	INTEREST	201703	0.1
נתחתחת	ROOM RENT	201703	9.4
R T C Restaurants (India) Ltd.	FOOD & BEVERAGES	202003	10.4
MADAH PHLIMPX	LIQUOR & WINES	202003	2.3
Royal Orchid Jaipur Pvt. Ltd.	INTEREST	202003	0.5
Taj G V K Hotels & Resorts Ltd.	GUEST ACCOMMODATION, RESTAU., BARS & OTHER SERVICE	202003	3126.2
	INTEREST	202003	1
Taj Madurai Ltd.	DIVIDEND	202003	0.6
11111	INTEREST	202003	0.7
	LICENCE FEES FROM HOTEL OPERATIONS	202003	15
Unison Hotels Pvt. Ltd.	FOOD, OTHER BEVERAGES, SMOKES, BANQUETS	01903	$\left(\right)$
	INTEREST	201903	9.9
	LICENSING FEE	201903	30.8
	OTHERS	201903	69.2
	ROOM	201903	716.8
	TELEPHONE & TELEX	201903	
	WINES & LIQUOR	201903	
Woodsvilla Ltd.	INCOME FROM RESORT OPERATION	202003	7



Location of Plant

Company Name	State	District	Location	Product	Year
<u> </u>					
Blue Coast Hotels Ltd.	Goa	Goa	Goa	Income From Services	3/31/2014
Emerald Leisures Ltd.	Maharashtra	Raigarh (MAH)	Taloja	Sulphamethoxazole	3/31/2001
Fomento Resorts & Hotels Ltd.	Goa	North Goa	Dona Paula	Rooms, Restaurant & Other Services	3/31/2016
T C Hotels Ltd.	Karnataka	Bangalore	Bangalore	Hotel & Restuarant Sevices	3/31/1995
Ideal Hotels & Inds. Ltd.	Uttar Pradesh	Varanasi	Varanasi	Income From Operation	3/31/2017
Jaypee Hotels Ltd.	Jammu & Kashmir	Jammu & Kashmir	Baglihar	Rooms	3/31/2007
UNDER PHENERICAN	NCT of Delhi	NCT of Delhi	Delhi	Rooms	3/31/2007
XXXXXXXXXXXXX	Uttar Pradesh	Agra	Agra	Rooms	3/31/2007
	Uttar Pradesh	Gautam Buddha Nagar	Greater Noida	Rooms	3/31/2007
	Uttarakhand	Dehradun	Mussorie	Rooms	3/31/2007
lindal Hotels Ltd.	Gujarat	Vadodara	Vadodara	Accommodation Income	3/31/2008
Oriental Hotels Ltd.	Andhra Pradesh	Visakhapatna m	Visakhapat nam	Rooms, Restaurants, Banquets & Other Services	3/31/2020
	Karnataka	Dakshina Kannada	Mangalore	Rooms, Restaurants, Banquets & Other Services	3/31/2020
	Kerala	Ernakulam	Cochin	Rooms, Restaurants, Banquets & Other Services	3/31/2020
	Tamil Nadu	Chennai	Chennai	Rooms, Restaurants, Banquets & Other Services	3/31/2020
	Tamil Nadu	Coimbatore	Coimbator e	Rooms, Restaurants, Banquets & Other Services	3/31/2020
	Tamil Nadu	Madurai	Madurai	Rooms, Restaurants, Banquets & Other Services	3/31/2020
	Tamil Nadu	Nilgiri	Coonoor	Rooms, Restaurants, Banquets & Other Services	3/31/2020
Polo Hotels Ltd.	Haryana	Haryana	Panchkula	Food & Beverage	3/31/2016
				Room Rent	3/31/2016
Taj/G.V.K.Hotels & Resorts Ltd.	Chandigarh	Chandigarh	Chandigarh	Guest Accommodation, Restau., Bars & Other Service	3/31/2019
	Tamil Nadu	Chennai	Chennai	Guest Accommodation, Restau., Bars & Other Service	3/31/2019
	Telangana	Hyderabad	Hyderabad	Guest Accommodation, Restau., Bars & Other Service	3/31/2019
woodsvilla Ltd.	Uttarakhand	Almora	Ranikhet	Income From Resort Operation	3/31/2013



Name of Raw Material(S) Consumed With Quantity & Cost

Company Name	Product/Raw Material name	Year Ended	Raw material quantity	Unit of raw material qty	Raw material value
NNNNN		Date	Units		Rs. Million
Blue Coast Hotels Ltd.	RAW MATERIALS	201903			64.5
Emerald Leisures Ltd.	HOUSEKEEPING MATERIAL	201803			0.3
INNNNN	KITCHEN MATERIAL - FOOD	201803			4.5
KKKNNN	KITCHEN MATERIAL - NON- FOOD	201803			0.2
Empee Hotels Ltd.	BEER	201903			
A-Standorsky (MM)	FOOD	201903			120.2
TADAI HINK XXX	LAUNDRY	201903			
NIN NY NY XXX	LIQUOR	201903			
	OTHER BEVERAGE	201903			1///
	SHUTTLE	201903			
	ТОВАССО	201903		1111	
	WINE	201903			1///
Empee International Hotels & Resorts Ltd.	RAW MATERIAL	200903			8.1
Eros Resorts & Hotels Pvt. Ltd.	FOOD & BEVERAGES	201903			43.1
Expat Leisure & Resorts Ltd.	RAW MATERIALS	201303			6.4
Express Resorts & Hotels Ltd.	FOOD & BEVERAGES	202003			4.5
Fomento Resorts & Hotels Ltd.	FOOD & BEVERAGES	202003			61.7
G G L Hotel & Resort Co Ltd.	FOOD & REVERAGES	202003			38.1
G M R Hospitality & Retail Ltd.	FOOD & BEVERAGES	202003			76.9
Hayre Regency Hotels Pvt. Ltd.	F & B ACCESSORIES	202003			$\langle \rangle \rangle \rangle$
	FOOD & BEVERAGES	202003			31.4
Icon Hospitality Pvt. Ltd.		202003		(808088	36.7
dea Projects Ltd.	RAW MATERIALS	201203		XXXXXXX	2.6
Ideal Høtels & Inds. Ltd.	RAW MATERIALS	202003	(///////	$\langle X X X X$	27.3
Indage Hotels Ltd.	PROVISIONS/BEVERAGES,S OFT DRINKS ETC.	200703			20.1
	WINES, LIQUORS, SPIRITS	200703	X////////	XXXAAA	7.8
Jaypee Hotels Ltd.	PROVISIONS & BEVERAGES	199203	X///////	1/X/XIXXX	16.6
Jindal Hotels Ltd.	FOOD	202003	<u>Y////////////////////////////////////</u>	INNER	48.9
VVVVVVV	WINE	202003	MITTE		16.4



Kaizen Hotels & Resorts Ltd.	PROVISION, BEVERAGES & SMOKES	201903	15.7
	WINE & LIQUOR	201903	1.9
Lakeview Clubs Ltd.	FOOD & BEVERAGES	201603	1.1
MNNNN	LIQUOR	201603	0.3
M R G Hotels Pvt. Ltd.	FOOD & BEVERAGES	201303	6.3
ИИИИИИ	OTHER CONSUMPTIONS	201303	2.3
Neelkanth Motels & Hotels Ltd.	VEGETABLES & OTHERS	201703	
Oriental Hotels Ltd.	FOOD & BEVERAGES (INCL. SMOKES)	202003	304.1
R T C Restaurants (India) Ltd.	FOOD & BEVERAGES	201903	12.2
Royal Orchid Jaipur Pvt. Ltd.	FOOD & BEVERAGES	201803	1.6
Taj G V K Hotels & Resorts Ltd.	FOOD & BEVERAGES	202003	332.8
Unison Hotels Pvt. Ltd.	PROVISIONS,OTHER BEVERAGES & SMOKES	201903	
	WINE & LIQUOR	201903	70.6
Woodsvilla Ltd.	RAW MATERIAL	202003	1.4



Section-II

This section provides comparative financial performance of companies given in Section – I. This comparison will be helpful to analysis the companies on the basis of their financials viz... Assets, Cash Flow, Cost as % Ge of Sales, Forex Transaction, Growth in Assets & Liabilities, Growth in Income & Expenditure, Income & Expenditure, Liabilities, Liquidity Ratios, Profitability Ratio, Profits, Return Ratios, Structure of Assets & Liabilities (%), Working Capital & Turnover Ratios, etc.....

P.S: Blanks or 0 in the data in above tables is due to non-disclosure of the data by the company.



Assets

MA	Date	Rs. Million	Rs. Million				Rs. Million	Rs. Million	Rs. Millio n	Rs. Million	Rs. Million
Company Name	Year	Gross fixed assets	Capital work-in- progress	(net_fi xed_a ssets)		((inven tories- prevy(i nvento ries)))	Receiva bles	Expens es paid in advanc e	Loans & advan ces	Trade payabl es	Total assets
A B Hotels Ltd.	3/31/2019	2527.1	/////	906	-20.1	0.7	93.9	163.8	173.1	80.1	1430.3
A G I Hospitalities Pvt. Ltd.	3/31/2019	56.3		41.5	1.7	0.5	2.6		16 .6	4.2	130.2
A G S Hotels & Resorts Pvt. Ltd.	9/30/2007	272.9		259	0.6	0.1	0.4		0.4	0.5	260.8
B S G Hotels & Leasing Ltd.	3/31/2013	256.3	11.5	148	(°		4.1	4	7.6	9.5	172.2
Blue Coast Hotels Ltd.	3/31/2020	33.9	$\langle \rangle \rangle$	8.5	-3.1			$\left \right\rangle$	275.8	6.9	291.1
Cama Resort Hotels Ltd.	3/31/2003	$\left(\right) \left(\right)$					$\left \right $			$\left(\right) \right)$	0.1
D L F Aspinwal Hotels Pvt. Ltd.	3/31/2020	288.8	66-7	288.8	-0.1			1.2	1.3	0.8	357.5
Elixir Hospitality Mgmt. Ltd.	3/31/2016	2.34		2.5	-29	0.1	1.1	6.4	13.3	26.9	23.9
Emerald Leisures Ltd.	3/31/2020	1056.8		753.1	-1.6	-0.3	8.3	5.1	15.2	2.3	803.7
Empee Hotels Ltd.	3/31/2019	3770.3	20.7	1464.1	-32.4	-19.8	102.7		443.6	73.1	2684.7
Empee Internationa Hotels & Resorts Ltd.					0				30.9		436.1
Eros Resorts & Hotels Pvt. Ltd.	3/31/2019	3170.6	1.6	2226.6	-6.3	-10.4	39.3	21.1	28.9	92.3	2353.9
Expat Leisure & Resorts Ltd.	3/31/2013	61.6	6	44.4	-1.8		3.2	0.4	1	2.5	57
Express Resorts & Hotels Ltd.	3/31/2020	177.3		74.1	3.3	0.1	9.5	6.4	10.9	3.1	161.3



Faria Hotels	3/31/2009	131	145	131	0.6				1.7	45.3	330
Ltd. Fomento Resorts &	3/31/2020	5524.6	774.1	5398	-22.4	7.1	47.1	3.8	214.5	213.9	8222.5
Hotels Ltd. Fortune Park	3/31/2020	8.6		2.5	-7		241.3	157.8	177.7	29	511.9
Hotels Ltd. G B J Hotels	3/31/2019	1996.2	41.7	1852.3	-3.6	1	1.6	4.6	20.9	5.7	1925.6
Pvt. Ltd. G G L Hotel & Resort Co. Ltd.	3/31/2020	1370.7	484.2	1285.9	-4.3	41.7	124.7	133.4	662.6	190.4	3199
G K Hotels Ltd.	3/31/2014	96.3	1111	58.6	-0.8	-0.2	1.2	1.4	6.5	2	68
G M R Hospitality & Retail Ltd.	3/31/2020	2618.7	16.3	1877.8	-1.9	156.8	160.6	86.6	155.3	292.7	2694.7
G S R Hotels Ltd.	3/31/2019	XXX	X///		0.1		~	0.1	64.1	///	89.7
Hayre Regency Hotels Pvt. Ltd.	3/31/2020	324.5	X	127.9	-0.3	-0.1	2.2	0.6	13	14.1	178.2
Highbar Fechnocrat Ltd.	3/31/2019	12.5	0.2	8.6	12.6		129.5	27.1	27.1	105.7	360.5
T C Hotels	3/31/2004	2064.1	42.9	1352.3	119.7	-5.7	122	124	594.9	326.3	2993.3
lcon Hospitality Pvt. Ltd.	3/31/2020	1033.7	13,	480.2	-2.8	-0.9	39.1	3.9	11.6	68.5	572.4
Idea Projects Ltd.	3/31/2013	168.1		158.6	1.6	0.1	1.3	777	5.5	2.7	233.4
deal Hotels & Inds. Ltd.	3/31/2020	304.4		170.6	21.6	0.8	14.2	$\left(\right)$	4.4	6.2	213.5
lggi Highway Motels Ltd.	3/31/2013	7.7	6.4	4.7	-0.4		5.2	())	28.6	0.1	52.1
lggi Resorts Intl. Ltd.	3/31/2013	100.6		59.9			$\left \right $	1.8	242.6	())	302.5
Indage Hotels Ltd.	3/31/2008					0		Elos		$\left(\right) \left(\right)$	0.2
laypee Hotels Ltd.	3/31/2008	2902.4	917.5	2009.9	-10.1	4.2	125.2	215.3	414.6	85.5	3666.9
lindal Hotels Ltd.	3/31/2020	962		730.1	8.8	5.6	10.4	8.8	18.9	18.3	858.3
T C Hotels	3/31/2020	44.3		29.4	2.1	////	3.1	0.1	0.9	0.1	55.2
Kaizen Hotels & Resorts Ltd.	3/31/2020	369.2	1	210.4	-7.3	0	10.6	6.2	27.6	7.2	271
Lakeview Clubs Ltd.	3/31/2016	827.2		523.6	-0.1	-0.3	3.6	0.4	5.9	819.2	561.2

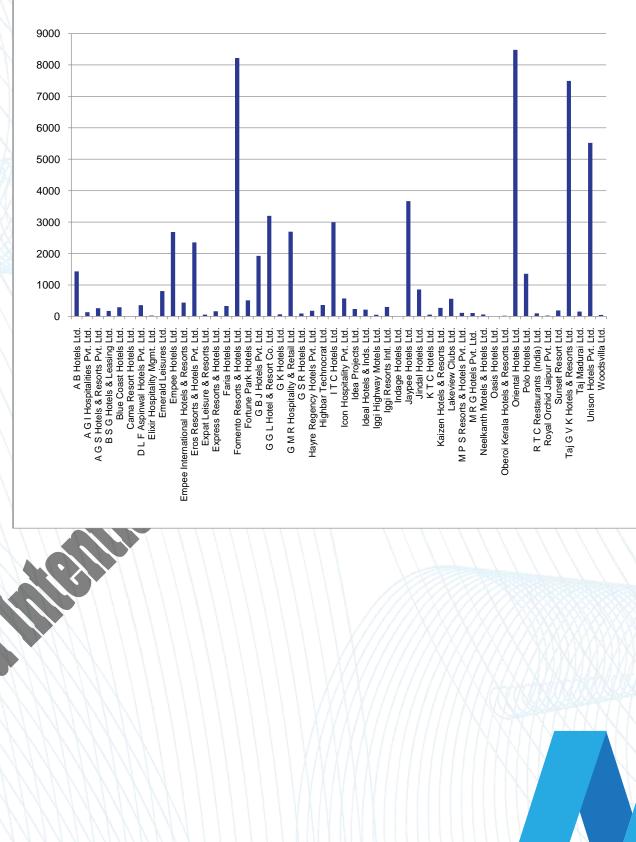


MPS	2/21/2000	84.2	1 5	75.2	4.2	2.9	0.1	4.2	0.0	111	112.7
Resorts & Hotels Pvt. Ltd.	3/31/2009	84.2	1.5	75.3	4.2	2.9	0.1	4.2	8.8	14.1	112.7
M R G Hotels Pvt. Ltd.	3/31/2013	112.7		88.2	1.3	0.8	1.9	3	3.3	6.4	105.3
Neelkanth Motels & Hotels Ltd.	3/31/2019	60		49.9	3.2	0.4			3.6		58.7
Oasis Hotels Ltd.	3/31/2006	1.5		1.5	0.1	0.1			0.3		2.6
Oberoi Kerala Hotels & Resorts Ltd.	3/31/2020	20.3		20.3	0.2			1.0		0.1	22.6
Oriental Hotels Ltd.	3/31/2020	5146.2	20.9	3962.4	39.6	13.7	163	2176.1	2454. 6	185.7	8481.2
Polo Hotels Ltd.	3/31/2017	603.6	749.1	567.2	-1.3	0.5	5.5		21.5	22	1353.3
R T C Restaurants (India) Ltd.	3/31/2020	265.7	X	31.6	-0.5	-0.9	0.1	0.3	3.7	5.5	94.8
Royal Orchid Iaipur Pvt. Ltd.	3/31/2020	2.4		2.4	3.2		8.7	0.6	2.5	3.1	23.5
Sunset Resort Ltd.	3/31/2014	125.8	61.7	125.8	0		$\langle \rangle \rangle$	$\left(\right) $		0.5	190.8
Γaj G V K Hotels & Resorts Ltd.	3/31/2020	5210.4	905.5	4356.2	59	6.5	176.3	338.1	734.9	470.6	7491.7
Taj Madurai ∟td.	3/31/2020	511		49.4	7.9		1.2	0.2	0.2	0.2	154.7
Jnison Iotels Pvt. .td.	3/31/2019	5435,7	29.4	3926.4	-4.9	-5.4	434.4	105.3	352.8	159.9	5521.5
Woodsvilla Ltd.	3/31/2020	38	111	22.1	-0.3	0.1	()	0.6	1.2	0.3	43.8

Total assets

Total assets

AN ISO 9001 : 2015 CERTIFIED COMPANY





Cash Flow

	Date	Rs. Million	Rs. Million	Rs. Million	Rs. Million	Rs. Million	Rs. Million	Rs. Million	Rs. Million
Company Name	Year	Net cash flow from operati ng activitie s	Cash flow generat ed from operati ons	Cash flow before extraor dinary items	Net cash inflow or (outflow) from investme nt activities	Net cash inflow or (outflow) due to net increase or (decreas e) in cash and cash equivale	Cash and cash equival ents as at the beginning of the year	Cash and cash equival ents as at the end of the year	Net cash inflow or (orthow) from francin g activities
A B Hotels Ltd.	3/31/2019	255.1	272.2	255.1	-1.1	-43.4	126	82.6	-297.4
A G I Hospitalities Pvt. Ltd.	3/31/2019	5.6	5.6	5.6	7.2	1.6	1	2.6	-11.2
A G S Hotels & Resorts Pvt. Ltd.	9/30/2007	-0.4	-0.4	-0.4	-7.5	0.7	0.2	0.9	8.6
B S G Hotels & Leasing Ltd.	3/31/2013	1.2	1.8	1.2	-0.1	0.1	0.2	0.3	-1
Blue Coast Hotels Ltd.	3/31/2020	-274.6	-274.6	-2 74.6	272.4	-3.1	6.9	3.8	-0.9
Cama Resort Hotels Ltd.	$\langle \rangle$					$\left(\right) \left(\right)$		$\langle \rangle \rangle$	$\setminus \setminus$
D L F Aspinwal Hotels Pvt. Ltd.	3/31/2020	-15.5	15.2	-15.5	$\langle \rangle \rangle$	-0.1	0.8	0.7	15.4
Elixir Hospitality Mgmt. Ltd.					$\langle \langle \rangle \rangle$				
Emerald Leisures Ltd.	3/31/2020	59.6	59.6	59.6	-2.1	-2.6	4.5	1.9	-60.1
Empee Hotels Ltd.	3/31/2019	75.9	86	75.9	-73.9	-32.4	67.3	34.9	-34.4
Empee International Hotels & Resolts Ltd.					$\left \right $	$\langle \rangle \rangle$	$\left(\right) $		
Eros Resorts & Hotels Pvt. Ltd.	3/31/2019	187.2	186.4	187.2	-11.1	-8.2	24.8	16.6	-184.3
Expat Leisure & Resorts Ltd.	3/31/2013	20.1	20.1	20.1	-21.6	-1.8	4.2	2.4	-0.3
Express Resorts & Hotels		$\left \right $	$\left(\left(\right) \right)$			(XR)			10000
Faria Hotels Ltd.	3/31/2009	-14.5	-14.5	-14.5	-69.1	1.1	1.2	2.3	84.7
Fomento Resorts & Hotels Ltd.	3/31/2020	95.9	126.1	95.9	-1945.3	198.8	25.6	224.4	2048.2
Fortune Park Hotels Ltd.	3/31/2020	19.2	34.1	19.2	71.4	1/ 1/ 1/	13.1	6.3	-97.4
G B J Hotels Pvt. Ltd.	3/31/2019	119.5	119.5	119.5	3.3	-2.5	5.4	2.9	-125.3
G G L Hotel & Resort Co. Ltd.	3/31/2020	40.8	62.8	40.8	-194.4	-4.3	12.9	8.6	149.3
G K Hotels Ltd.			$\langle V \rangle$	N X N			NNN		



G M R Hospitality &								M	ANN.
Retail Ltd.	$\langle \rangle \rangle$							IV	M
G S R Hotels Ltd.									
Hayre Regency Hotels	3/31/2020	5.7	5.7	5.7	-4.3	-0.2	2.6	2.4	-1.6
Pvt. Ltd.	2/24/2242	100 -	1511	100 7	00.5	10.0	22.4		
Highbar Technocrat Ltd.	3/31/2019	132.7	164.1	132.7	-88.5	12.6	33.4	46	-31.6
I T C Hotels Ltd.	3/31/2004	446.7	461.6	447.4	-87.7	119.7	49.9	169.6	-239.3
con Hospitality Pvt. Ltd.	3/31/2020	35.7	35.5	35.7	0.5	-2.8	14.1	11.3	A-39
dea Projects Ltd.			$N \downarrow \Lambda$			$\langle \rangle \rangle$			
Ideal Hotels & Inds. Ltd.	3/31/2020	33.2	34.7	33.2	-22.1	21.7	0.8	22.5	10.6
lggi Highway Motels Ltd.	NNII		A / V A /						
Iggi Resorts Intl. Ltd.	3/31/2013	-0.5	-0.5	-0.5		0			0.5
Indage Hotels Ltd.	NNN	1111	$\chi N \chi$						
Jaypee Hotels Ltd.	3/31/2008	534.1	582.6	534.1	-261.8	-11.6	73.7	62.1	-283.9
Jindal Hotels Ltd.	3/31/2020	113	117.5	113	-19.6	.9.1	4.7	13.8	-84.3
K T C Hotels Ltd.	(XXXX)	X////							
Kaizen Hotels & Resorts Ltd.	3/31/2020	30.1	32.7	30.1	-7.1	-7.2	24.2	17	-30.2
Lakeview Clubs Ltd.	3/31/2016	0	0	Q		-0.1	0.6	0.5	-0.1
M P S Resorts & Hotels Pvt. Ltd.						111	///		
M R G Hotels Pvt. Ltd.									111
Neelkanth Motels & Hotels Ltd.	3/31/2019	26.3	26.3	26.3	-23.3	3.2	0.1	3.3	0.2
Oasis Hotels Ltd.			\land	$\langle \rangle \rangle$	$\langle \rangle \rangle$		())	$\backslash \backslash \rangle$	
Oberoi Kerala Hotels & Resorts Ltd.						$\langle \rangle \rangle$	$\left(\right) $		$\langle \rangle \rangle$
Oriental Hotels Ltd.	3/31/2020	449.6	428.8	449.6	404.6	201.9	209.6	411.5	-652.3
Polo Hotels Ltd.	3/31/2017	-62.8	-62.8	-62.8	-77.3	-1.3	3.6	2.3	138.8
R T C Restaurants (India) Ltd.	3/31/2020	-7.6	-7.6	-7.6	34.4	-0.5	2.1	1.6	-27.3
Royal Orchid Jaiour Pot Ltd. Sunset Resort Ltd.							\square	$\langle \rangle \rangle$	\mathcal{A}
Taj G V K Hotels &	3/31/2020	746	765.6	746	-100.3	59.1	18.6	77.7	-586.6
Resorts Ltd. Taj Madurai Ltd.	3/31/2020	13.6	17.3	13.6	0.6	7.9	10.5	18.4	-6.3
Unison Hotels Pvt. Ltd. Woodsvilla Ltd.	3/31/2019	334.1	352.1	334.1	-7.4	-5.2	10.9	5.7	-331.9



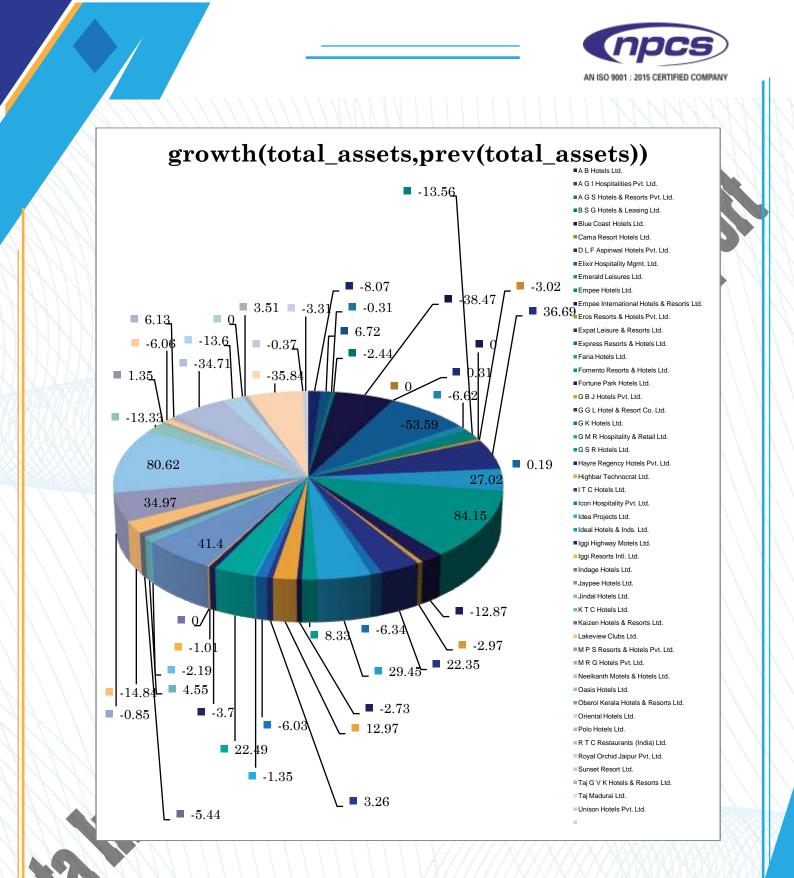


Growth in Assets & Liabilities

<u> </u>		Date							Rs. Million
Company Name	growth(gross_fi xed_ass ets,prev (gross_fi	Year	growth(net_fixe d_asset s,prev(n et_fixed	(curren t_asset s,prev(current		growth(use_bor rowings, prev(us e_borro	growth (total_l iabilitie s,prev(total_li	growth(n et_worth ,prev(net _worth))	Total assets
	xed_ass ets))		_assets)	_assets	ets))	wings))	abilitie s))		
A B Hotels Ltd.		3/31/2019	-15.3	-3.78	-8.07	-24.65	-8.07	9.27	1430.3
A G I Hospitalities Pvt. Ltd.	0.72	3/31/2019	-3.26	81.82	6.72		6.72	-26.72	130.2
A G S Hotels & Resorts Pvt. Ltd.	2.86	9/30/2007	-0.61	133.33	-0.31		-0.31		260.8
B S G Hotels & Leasing Ltd.	NN	3/31/2013	-3.27	0	-2.44		-2.44	2.56	172.2
Blue Coast Hotels Ltd.	0	3/31/2020	-11.46	-70.31	-38.47	-99.82	-38.47	$\langle \rangle \rangle$	291.1
Cama Resort Hotels Ltd.		3/31/2003			0		0	0	0.1
D L F Aspinwal Hotels Pvt. Ltd.		3/31/2020	0	-12.5			0.31	$\langle \rangle \rangle$	357.5
Elixir Hospitality Mgmt. Ltd.	$\langle \rangle \rangle$	3/31/2016	13.64	-79.18	-53.59		-53.59		23.9
Emerald Leisures Ltd.		3/31/2020	-6.13	-28.94	-6.62	5540	-6.62	$\langle \rangle \rangle$	803.7
Empee Hotels Ltd.	-0.06	3/31/2019	• 9.6	-31.85	-13.56	33.69	-13.56	())	2684.7
Empee International Hotels & Resorts Ltd.		3/31/2016		0	0	$\langle \rangle \rangle$	0	0	436.1
Eros Resorts & Hotels Pvt. Ltd.	0.08	3/31/2019	-3.63	-3.64	-3.02	494.59	-3.02		2353.9
Expat Leisure & Resorts Ltd.	52.48	3/31/2013	60.87	-18.84	36.69		36.69	6.57	57
Express Resorts & Hotels Ltd.	-0.34	3/31/2020	-3.39	184.91	0.19	$\langle \rangle \rangle$	0.19	-0.69	161.3
Faria Hotels Ltd.		3/31/2009	17.81	$\langle \rangle$	27.02		27.02	31.12	330
Fomento Resorts & Hotels Ltd.		3/31/2020	1478.36	-8.67	84.15	$\langle \rangle \rangle$	84.15	2.27	
Fortune Park Hotels Ltd.		3/31/2020	13.64	11.59	-12.87		-12.87	-21.71	511.9
G B J Hotels Pvt. Ltd.		3/31/2019	-3.13	-12.3	-2.97	(XXX)	-2.97	14.88	1925.6
G.G.L.Hotel & Resort Co. Ltd.		3/31/2020	30.8	13.88	22.35		22.35	-8.05	3199
GK Hotels Ltd.		3/31/2014		-19.44	1////	////X	-6.34	-20.16	NUNYIAYIA
G M R Hospitality & Retail Ltd.	23.33	3/31/2020	22	72.22	29.45	/////	29.45	37.8	2694.7
G S R Hotels Ltd.		3/31/2019		100	8.33	/////	8.33	8.21	89.7
Hayre Regency Hotels Pvt. Ltd.	1.31	3/31/2020	-2.74	-10.24	-2.73	-34.17	-2.73	0.33	178.2



		0/01/0010	=		10.07		10.07	22.42	
Highbar Technocrat Ltd.	71.23	3/31/2019	50.88	-30.85	12.97		12.97	22.49	360.5
I T C Hotels Ltd.	1.82	3/31/2004	-1.41	74.23	3.26	395.6	3.26	6.32	2993.3
Icon Hospitality Pvt. Ltd.	0.48	3/31/2020	-6.68	7.72	-6.03		-6.03	-12.12	572.4
Idea Projects Ltd.	0.36	3/31/2013	-3.12	45.95	-1.35		-1.35	-11.23	233.2
Ideal Hotels & Inds. Ltd.	7.87	3/31/2020	9.64	208	22.49		22.49	3.39	218
lggi Highway Motels Ltd.	-1.28	3/31/2013	-6	58.97	-3.7		-3.7	Ó.	52.1
Iggi Resorts Intl. Ltd.	0	3/31/2013	-4.92	/ / / /	-1.01		-1.01	-1.21	302.5
Indage Hotels Ltd.		3/31/2008	1/NY	0	0		0	()	0.2
Jaypee Hotels Ltd.	13.11	3/31/2008	12.92	-0.42	41.4	-2.92	41.4	4.3	3666.9
Jindal Hotels Ltd.	1.96	3/31/2020	-3.95	8.38	-2.19	4.19	-219	2.4	858.3
K T C Hotels Ltd.	0 \\\	3/31/2020	-2	13.7	4.55		4 55	13.62	55.2
Kaizen Hotels & Resorts Ltd.	3.36	3/31/2020	-6.82	-17.58	-5.44		-5.44	4.42	271
Lakeview Clubs Ltd.	0	3/31/2016	-13.78	9.76	-14.84		-14.84		561.2
M P S Resorts & Hotels Pvt. Ltd.	69.76	3/31/2009	65.86	54.55	34.97		34.97	52.54	112.7
M R G Hotels Pvt. Ltd.	0.9	3/31/2013	-3.4	27.78	-0.85		-0.85	6.23	105.3
Neelkanth Motels & Hotels Ltd.	63.49	3/31/2019	78.85	3600	80.62		80.62	-3.08	58.7
Oasis Hotels Ltd.	-11.76	3/31/2006	-11.76	50	-13.33		-13.33	$\left(\right) \left(\right)$	2.6
Oberoi Kerala Hotels & Resorts Ltd.	0	3/31/2020	•	200	1.35		1.35	0	22.6
Oriental Hotels Ltd.	5.85	3/31/2020	0.43	-10.79	-6.06	-79.43	-6.06	-6.35	8481.2
Polo Hotels Ltd.	0	3/31/2017	-0.23	-21.53	6.13	111	6.13	18.03	1353.3
R T C Restaurants (India) Ltd.	0.	3/31/2020	-28.67	-33.33	-34.71	$\langle \rangle \rangle$	-34.71		94.8
Royal Orchid Jaipur Pvt. Ltd.		3/31/2020	0	-13.08	-13.6		-13.6	0	23.5
Sunset Resort Ltd .		3/31/2014	0	0	0	///	0	0.37	190.8
Taj G V K Hotels & Resorts Ltd.	7.31	3/31/2020	4.8	2.29	3.51		3.51	2.7	7491.7
Taj Madurai Ltd.	0	3/31/2020	-0.8	38.03	-35.84	$\langle $	-35.84	5.04	154.7
Unison Hotels Pvt. Ltd.	-1.13	3/31/2019	-2.07	-3.09	-0.37		-0.37	0.43	5521.5
Woodsvilla Etd.	2.98	3/31/2020	0	-3	-3.31	XXX	-3.31	-1.54	43.8





Growth in Income & Expenditure

NNN	Date								Rs.
Company Name	Year	growth(sales,pr ev(sales))	growth (rawmat _exp,pr ev(rawmat _exp))	growth(stores_s pares_c onsume d,prev(stores_s pares_c onsume d))	growth(compens ation_to_ employee s ,prev(compens ation_to_ employee s))	growth(selling_dist ribution_ex p,prev(selling_dist ribution_ex p))	growth(pb dita, prev(pbdita))	growth(pat,prev(pat_))	Million Total assets
A B Hotels Ltd.	3/31/2019	13.26	////	X N X	3.53	39.57	-13.67	58.06	1430.3
A G I Hospitalities Pvt. Ltd.	3/31/2019	65.82			35.29	132.33			130.2
A G S Hotels & Resorts Pvt. Ltd.	9/30/2007	92.17	X///		70.59	33.33	-28.3		260.8
B S G Hotels & Leasing Ltd.	3/31/2013	9.51	X		27.63	-20	-21.5	-13.79	172.2
Blue Coast Hotels Ltd.	3/31/2020	THE P			-97.43				291.1
Cama Resort Hotels Ltd.	3/31/2003	$\langle \rangle \rangle$							0.1
D L F Aspinwal Hotels Pvt. Ltd.	3/31/2020		Ć			$\langle \rangle \rangle$	$\left(\left(\right) \right)$	$\langle \rangle \rangle$	357.5
Elixir Hospitality Mgmt. Ltd.	3/31/2016	-82.05			-81.4			$\langle \rangle \rangle$	23.9
Emerald Leisures Ltd.	3/31/2020	4.42		$\backslash \backslash$	-3.46	17.86	63.64	$\langle \rangle \rangle$	803.7
Empee Hotels Ltd.	3/31/2019	15.64			18.31	32.81	9.12	$\langle \rangle \rangle$	2684.7
Empee International Hotels & Resorts Ltd.	3/51/2016								436.1
Eros Resorts & Hotels Pvt-Ltd.	3/31/2019	30.92	$\left \left \right\rangle \right $	$\left \left \right \right $	9.35	-26.02	108.94	$\langle \rangle \rangle$	2353.9
Expat Leisure & Resorts Ltd.	3/31/2013	323.64			85	100			57
Express Resorts & Hotels Ltd.	3/31/2020	7.78			-25.34	-12.5			161.3
Faria Hotels Ltd.	3/31/2009				VX///	(//XX)		XXXXX	330
Fomento Resorts & Hotels Ltd.	3/31/2020	8.11			22.49	-43.19	-24.18	-47.06	8222.5
Fortune Park Hotels Ltd.	3/31/2020	-9.14		\mathbb{N}	2.13	44.44	-37.4	-59.3	511.9
G B J Hotels Pvt.	3/31/2019	8.86		I Y A	-16.87	85.71	46.93	N	1925.6



Ltd.			V V V V V V V				IN	IN
G G L Hotel &	3/31/2020	-12.67		6.6	3.38	-22.06	IN	3199
Resort Co. Ltd.		1111						$\Lambda\Lambda$
G K Hotels Ltd.	3/31/2014	226.47		26.53				68
GMR	3/31/2020	7.9		9.19	-8.99	13.67	107.95	2694.7
Hospitality & Retail Ltd.	$N \Pi \Pi$							
G S R Hotels Ltd.	3/31/2019					19.48	19.3	89.7
Hayre Regency	3/31/2020	-10.04		8.41	-33.33	-44.5	-94.81	178.2
Hotels Pvt. Ltd.	0,01,1010	1010			00100			
Highbar	3/31/2019	19.95	-12.16	12.11		14.19	7.39	360.5
Technocrat Ltd.	0/04/0004				22.65			
I T C Hotels Ltd.	3/31/2004	22.46		10.35	23.65	183.58	3436.84	2993.3
Icon Hospitality Pvt. Ltd.	3/31/2020	3.07	////X/X	3.9	-14.44	-21.33		572.4
Idea Projects	3/31/2013	-16.8	HHXA	-37.7			\Box	233.4
Ltd.		$\chi \chi \chi$	/////X				$\left \right \left \right $	
Ideal Hotels &	3/31/2020	-1.54	$\chi////$	3.1		-17.76	-9.38	213.5
Inds. Ltd.	2/24/2042	XXX	$\chi//$			+++	+++	
lggi Highway Motels Ltd.	3/31/2013	(X)))	$\langle X \rangle$			$\langle \rangle \rangle \langle \rangle$		52.1
Iggi Resorts Intl.	3/31/2013	XXXX			66.67			302.5
Ltd.		TT				$\langle \langle \rangle \rangle$	()	
Indage Hotels	3/31/2008	$\langle \rangle \rangle$				$\langle \rangle$	111	0.2
Ltd.	2/24/2000	22.22			70.22	22.24	20.70	2000
Jaypee Hotels Ltd.	3/31/2008	32.38	47	.16 29.99	79.23	23.31	28.78	3666.9
Jindal Hotels	3/31/2020	-0.79		-0.12	21.66	-9.04	-54.67	858.3
Ltd.	N N N					$\langle \langle \rangle$	())	
K T C Hotels Ltd.	3/31/2020	0			$\langle \langle \rangle \rangle$	43.75	121.43	55.2
Kaizen Hotels &	3/31/2020	12.43		8.45	81.58	26.11	24.69	271
Resorts Ltd.	2/24/2010			22.22	66.67	$\left\{ \left\{ \right\} \right\}$	+++	E CA O
Lakeview Clubs Ltd.	3/31/2016	-21.05	$\langle \langle \rangle \rangle$	-33.33	-66.67	()))		561.2
M P S Resorts	3/31/2009	57.46	100	140.74	-45.59	50.95	47.89	112.7
Hotels Pvt. Ltd.					$\langle \langle \rangle \rangle$		()))	
M R G Hotels	3/31/2013	6.37		27.59	75	12.75	$\langle \rangle \rangle$	105.3
Pvt. Ltd.		2.52		12.70	50	46.67	+++	F0
Neelkanth Motels & Hotels	3/31/2019	-2.53		-13.79	50	46.67		58.7
Ltd.					XXXXX	11188		8888
Oasis Hotels	3/31/2006	-8.57		-40	(XXXX)	-25	XXXXXX	2.6
Ltd.		$\langle \rangle$		<u> </u>	(TXXX)	(XXX)		
Oberoi Kerala	3/31/2020	0		$\langle X X / / X / / X / X / X / X / X / X / $	[] [XX]	-33.33		22.6
Hotels & Resorts Ltd.				\ <u>//X/////</u> /	///X/N	(XXX)		HANK.
Oriental Hotels	3/31/2020	-16.14		-11.96	-6.47	-68.94	NXXXXXXX	8481.2
Ltd.	$\Delta \Delta 1 1 \Delta \Delta$			X/X/X////			VNN	NN
Polo Hotels Ltd.	3/31/2017	68.63		28.57	0	8.57	-33.33	1353.3
RTC	3/31/2020	-70.74		-88.72		I N N I		94.8



Restaurants							<u>}}</u>	\mathcal{M}
India) Ltd.							X	XVV
Royal Orchid aipur Pvt. Ltd.	3/31/2020							23.5
unset Resort td.	3/31/2014							190.8
aj G V K Hotels Resorts Ltd.	3/31/2020	-1.35		2.22	1.33	-1.15	-1.93	7491.7
aj Madurai Ltd.	3/31/2020	-18.92	AIV M			-14.84	-10.77	154.7
Jnison Hotels Pvt. Ltd.	3/31/2019	0.5	YNY	0.85	78.85	8.46	-91.24	5521.5
Noodsvilla Ltd.	3/31/2020	7.69	NXN	0	-27.27	0		43.8



Income & Expenditure

	Date	Rs.	Rs.	Rs.	Rs.	Rs.	Rs.	Rs.	Rs.	Rs.	Rs.
		Million	Million	Million	Million	Million	Million	Million	Million	Million	Million
Company Name	Year	Sales	Other income	Change in stock	Raw materi als, stores & spares	Prior period and extra- ordinar y income	Power, fuel & water charges	Salaries, wages, bonus, ex gratia pf & gratuitie s paid	Selling & distribut ion expense s		Depreciation ation (net of transfer from revaluat ion reserves
A B Hotels Ltd.	3/31/2019	1124.3	0.1	(//)	XII	2	139	194,5	19.4	44.6	174.5
A G I Hospitalities Pvt. Ltd.	3/31/2019	26.2	0.1				4	A .5	0.7	2.9	1.8
A G S Hotels & Resorts Pvt. Ltd.	9/30/2007	22.1	0.5			\cdot	2.9	5.7	0.8	16.5	9.2
B S G Hotels & Leasing Ltd.	3/31/2013	40.3	1.6				9.1	9.7	0.4		5.3
Blue Coast Hotels Ltd.	3/31/2020		1				0.3	3.8	$\left \right $	41.5	1.1
Cama Resort Hotels Ltd. D L F									$\left(\right) \left(\right)$	$\langle \rangle \rangle$	
Aspinwal Hotels Pvt. Ltd.								())		$\langle \rangle$	
Elixir Hospitality Mgmt. Ltd.	3/31/2016	18.9		$\left(\right) \right)$		18.9	0.1	4.3		$\langle \rangle$	0.4
Emerald Leisures Ltd.	3/31/2020	132.3		0		0.4	16.2	26.8	3.3	72.3	49.5
Hotels Ltd.	3/31/2019	1112.1	23.7				77.2	167.2	34	262.7	153.1
Empee International Hotels & Resorts Ltd.											
os Resorts & Hotels Pvt. Ltd.	3/31/2019	545.8		-12.1		0.7	39.6	101.2	9.1	133.9	86.3
Expat Leisure	3/31/2013	23.3				4.7		10.8	0.4	0.4	4.3
& Resorts Ltd.	1111		1 1 1		$\Lambda I \Lambda V$		11111	1111X	XIN		



Resorts &	())))	1111								M	N/V
Hotels Ltd.		()))	$\langle \rangle \rangle \langle \rangle$	11/1/						$ \mathcal{N} $	
Faria Hotels		$\left(\right) \left(\right)$									
Ltd.											INX.
Fomento	3/31/2020	715.9				8.9	35.3	161.9	26.7	39.2	53.4
Resorts &	(N)										
Hotels Ltd.	NN1										
Fortune Park	3/31/2020	251.4	124.3		Λ	5.1		211	16.9		0.8
Hotels Ltd.				$ \rangle \rangle$	VIII						
G B J Hotels	3/31/2019	283.8	6.2	$H \lambda N$	λ / λ		17.2	33.2	1.3	102.7	58.3
Pvt. Ltd.	2/21/2020	454		20.5	AL		24.5	107.5	15.3	151.8	40.7
G G L Hotel	3/31/2020	461	4.1	20.5	/ / / /		34.5	107.5	15.3	151.8	48.7
& Resort Co. Ltd.	INNN	NN	1111	FT / V /	/Y						
G K Hotels	3/31/2014	22.2	0.4	HM			3.6			0.3	4.2
Ltd.	5/51/2014	~~~~	0.4	///X/	$\chi \downarrow \downarrow$		5.0			0.5	4.2
G M R	3/31/2020	2487.3	17.3	156.3	+++	1.5	70.6	203.8	33.4	198.3	156.7
Hospitality &	5,51,2020		$\langle \chi \rangle$	/////		1.5			55.7	150.5	190.7
Retail Ltd.	$\langle X X X \rangle$	/ X/ X/	X/X/.	////					$\langle \langle \rangle$	$\langle \langle \rangle$	
G S R Hotels	XXXX	$\chi\chi\chi)$	TXXX	///							TTT
Ltd.	88X/X/X	$\langle X X \rangle$	$\times \times \times$		$\left \right $)	())	())	
Hayre	3/31/2020	123.6	6.3			0.2	14.8	36.3	1.6	1.9	8
Regency	C100000	XX		\backslash					$\langle \rangle \rangle$	$\langle \rangle$	
Hotels Pvt.	$\langle \langle \rangle \rangle$		$\langle \rangle \rangle$							$\langle \rangle \rangle$	
Ltd.		$ \setminus $					$\langle \rangle \rangle \langle \rangle$	$\langle \rangle \rangle$	$\langle \rangle \rangle$	$\langle \rangle \rangle$	
Highbar	3/31/2019	601.8	$\langle \langle \rangle \rangle$		100.4	0.1	1.7	203.2	$\langle \rangle \rangle$	$\langle \rangle$	2.6
Technocrat							()))	()))		())	
Ltd.	2/24/2004	1007.0		\cdot	\mathbf{Y}		4645	602.2	54.0	44.2	100.4
I T C Hotels	3/31/2004	1687.2	446.3		· \	1.7	164.5	682.2	54.9	11.3	108.4
Ltd. Icon	3/31/2020	238.7	0.5			2.3	19.8	47.9	15.4	22.8	39.3
Hospitality	5/51/2020	250./	0.5		$\langle \rangle$	2.5	19.0	47.9	15.4	22.0	59.5
Pvt. Ltd.	())))			$\langle \rangle \rangle$		$\langle \rangle \rangle$	$\langle \rangle \rangle$		$\langle \rangle$	$\langle \rangle$	
Idea Projects	3/31/2013	10.4	0.1				2	3.8	0.1		5.6
Ltd.	5,51,2015		0.11	())			$\langle \rangle \rangle$	5.0	0.1	$\langle \rangle$	0.0
Ideal Hotels	3/31/2020	95.9	0.1							0.5	8.6
& Inds. Ltd. 💧			$\langle \langle \cdot \rangle \rangle$				$\langle \rangle \langle \rangle$	$\langle \langle \rangle \rangle$	$\langle \langle \rangle \rangle$		
lggi Highway	3/31/2013					6.5	///	111		())	0.1
Motels Ltd.									$\langle \langle \rangle \rangle$	$\langle \rangle$	
lggi Resorts	3/31/2013		$\left\{ \right\}$					$\langle \rangle$	0.5	$\langle \rangle \rangle$	3.2
Intl. Ltd.		$\langle \rangle \rangle \rangle$	$\langle \rangle \rangle \langle \rangle$				XOOR	18080			
ndage		$\left \right \left \right $	$\left\{ \right\}$				TK X	XXXX	8888	28888	
Hotels Ltd.	\square						(/X/)	<u>XXX</u>	$\langle \rangle \chi \chi \chi \chi$		<u>KXXX</u>
laypee	3/31/2008	1698.8	25.8	$\left \right $	62.1	2.7	136.6	255.2	37.1	43.8	112.9
Hotels Ltd.	2/24/2000	277.5		+++	++	$\chi//$	$\frac{1}{2}$	$(\chi \chi \chi)$	(X/X)	XXXX	<u>NWN</u>
lindal Hotels	3/31/2020	377.3	0.1		Λ	1.1	30.7	74.9	19.1	46.7	51.6
Ltd.	2/21/2020	2.0		++	$+\chi/$	$(\chi//)$	HH	NNA	A AN	0.1	0.0
K T C Hotels Ltd.	3/31/2020	3.6			V/X/	////		/X/X/	XXXXX	0.1	0.6
		132.1	0.8	$\left \right $	XAV	$\lambda/V//$	10.9	26.5	6.9	8.4	27.3
Kaizen	2/21/2020										
Kaizen Hotels &	3/31/2020	152.1	0.0		$\langle Y \rangle$	X A/ /	10.5	20.5		0.11	



Lakeview	3/31/2016	15	0.4		0.5	5.7	4.8	0.5	1.4	42.4
Clubs Ltd.		$\langle \rangle \rangle \rangle$								M
M P S Resorts & Hotels Pvt. Ltd.	3/31/2009	64.4		1.6	1.8	4.1	6	3.7	3.1	47
M R G Hotels Pvt. Ltd.	3/31/2013	48.4	0.2		0.4	4.1	10.5	1.4	5	4.1
Neelkanth Motels & Hotels Ltd.	3/31/2019	7.7		Λ		0.3	2.5	0.3	7	1.4
Oasis Hotels Ltd.	3/31/2006	3.2	0.7	X/YXA I		0.1	0.3	\sim	0.1	0.2
Oberoi Kerala Hotels & Resorts Ltd.										
Oriental Hotels Ltd.	3/31/2020	2896.8	16.2		9.5	260.5	540	159.1	240.2	277
Polo Hotels Ltd.	3/31/2017	17.2	0.3			2.9	1.8	0.2	1.9	1.4
R T C Restaurants (India) Ltd.	3/31/2020	12.7	0.3			1.2	1.5	$\left(\right)$	1.8	12.8
Royal Orchid Jaipur Pvt. Ltd.										
Sunset Resort Ltd.	$\langle \rangle \rangle$	$\langle \rangle \rangle$			$\langle \rangle \langle \rangle$	$\langle \rangle \rangle$		$\langle \rangle \rangle$		$\left \right $
Taj G V K Hotels & Resorts Ltd.	3/31/2020	3126.1	10.3		0.7	271.5	446.7	68.4	224.2	167.9
Taj Madurai Ltd.	3/31/2020	15				$\langle \rangle \rangle$	$\left(\right) \left(\right)$	$\langle \rangle \langle$	$\langle \rangle \rangle$	0.3
Unison Hotels Pvt. Ltd.	3/31/2019	816.8	0.9		0.3	98.9	193.4	27.9	166.2	78.8
Woodsvilla Ltd.	3/31/2020	7	0.3			0.5	1	0.8	$\left(\right) \right)$	1



Liabilities

(NNN)	Date	Rs. Million	Rs.	Rs.	Rs. Million	Rs. Million	Rs.	Rs. Million	Rs.
Company Name	Year	Net worth	Million Reserves and funds	Million Borrowin gs	Secured bank borrowin gs	Unsecu red Bank borrow ings	Million Current liabilitie s & provisio ns	Total liabilities	Million Trade payables
A B Hotels Ltd.	3/31/2019	866.7	706.3	308.1	108.3		334.1	1430.3	80.1
A G I Hospitalities Pvt. Ltd.	3/31/2019	18.1	-35.4	97.3	15.8		13.9	130.2	4.2
A G S Hotels & Resorts Pvt. Ltd.	9/30/2007	-1.4	-37.2	260.2	119	5	Z	260.8	0.5
B S G Hotels & Leasing Ltd.	3/31/2013	100	-15.3	58			14.2		9.5
Blue Coast Hotels Ltd.	3/31/2020	-913.5	-1041	7.5			742.5	291.1	6.9
Cama Resort Hotels Ltd.			()		$\mathbf{\lambda}$		$\left \right $		
D L F Aspinwal Hotels Pvt. Ltd.	3/31/2020	-921	-921.1	1097.3			181.2	$\langle \rangle \rangle$	0.8
Elixir Hospitality Mgmt. Ltd.	3/31/2016	-6	-6.5		$\left(\left(1\right) \right)$		29.8	$\left(\right) \left(\right)$	26.9
Emerald Leisures Ltd.	3/31/2020	-864.3	-604.1	698.7	224.7	$\langle \rangle \rangle$	636.4		2.3
Empee Hotels Ltd. Empee	3/31/2019	-615.3	1355.6	2876.7	2460.3	$\left(\right)$	627.7	2684.7	73.1
International Hotels & Resorts Ltd.	X					$\langle \rangle \rangle$	$\langle \rangle \rangle$		
Eros Resorts & Hotels Pvt. Ltd.	3/31/2019	-643.2	-2035.6	2591.6			608.2	2353.9	92.3
Expat Leisure & Resorts Lto.	3/31/2013	22.7	-41.1	9.3		$\backslash \backslash$	6.6	$\langle \rangle \rangle$	2.5
Express Resorts & Hotels Ltd.		144.7	94.6		X		7		3.1
Faria Hotels Ltd.	3/31/2009	110.4		173.5	153.8	(XX	45.3	<u> </u>	45.3
Fomento Resorts & Notels Ltd.	3/31/2020	1095.2	935.2	4463.4	2880.7		379.2		213.9
Fortune Park Hotels Ltd.	3/31/2020	252.1	247.6				146.9	511.9	29
G B J Hotels Pvt. Ltd.	3/31/2019	949.6	269.4	941	850.5		89.4	XX	5.7
G G L Hotel & Resort Co. Ltd.	3/31/2020	591.6	-8.4	2027.3	1711.2	1///7	594.5	3199	190.4



G K Hotels Ltd.	3/31/2014	9.9	-24.9	53.3	16.4	4.8	68	2
G M R	3/31/2020	290.9	-1350.2	2061.6	1145.9	470.4	2694.7	292.7
Hospitality &	$\langle \langle \rangle \rangle \langle \rangle \langle \rangle \rangle \langle \rangle \rangle \langle \rangle \langle \rangle \rangle \langle \rangle \langle \rangle \rangle \langle \rangle \langle \rangle \langle \rangle \rangle \langle \rangle \langle \rangle \langle \rangle \langle \rangle \langle \rangle \rangle \langle \rangle \langle \rangle \langle \rangle \langle \rangle \rangle \langle $	$\langle \langle \langle \rangle \rangle$						
Retail Ltd.								
G S R Hotels Ltd.								
Hayre Regency Hotels Pvt. Ltd.	3/31/2020	122.7	-47.8	15.9	15.9	36	178.2	
Highbar Technocrat Ltd.	3/31/2019	148.7	146.7	0.6		207.8	360.5	105.7
I T C Hotels Ltd.	3/31/2004	2244.3	1942.2	0.8	0.8	501.1	2993.3	326.3
Icon Hospitality Pvt. Ltd.	3/31/2020	242.1	51.2	211.6	172.2	81.2	572.4	68.5
Idea Projects Ltd.	3/31/2013	56.9	-8.6	171.3		3.3	233.4	2.7
Ideal Hotels & Inds. Ltd.	3/31/2020	85.4	18.4	104	78.1	94.5	213.5	6.2
lggi Highway Motels Ltd.	3/31/2013	45.1	-7.3			0.4	52.1	0.1
Iggi Resorts Intl. Ltd.								$\left \right $
Indage Hotels Ltd.		SSS	1					
Jaypee Hotels Ltd.	3/31/2008	1420.5	873.1	215.1	215.1	1595.1	3666.9	85.5
Jindal Hotels Ltd.	3/31/2020	273	213	488.1	398	63.7	858.3	18.3
K T C Hotels Ltd.	3/31/2020	26.7	20.7	1.1		0.8	55.2	0.1
Kaizen Hotels & Resorts Ltd.	3/31/2020	139.3	120.8	71.7	23	44.5	271	7.2
Lakeview Clubs Ltd.	3/31/2016	-356.1	-356.6	12.1		838.4	561.2	819.2
M P S Resorts & Hotels Pvt. Ltd.	3/31/2009	63	23.4	18.8	18.8	28.5	112.7	14.1
M R G Hotels Pvt. Ltd.	3/31/2013	29	3.3	59		67.9	105.3	6.4
Neelkanth Motels & Hotels Ltd.	3/31/2019	25.2	-24	32.4	28.1	1.1	58.7	0.6
Oasis Hotels Ltd.							$\langle \rangle \rangle$	$\langle \rangle$
Oberoi Kerala Hotels & Resorts Ltd.	3/31/2020	19.1	-8.1			2.1	22.6	0.1
Oriental Hotels Ltd.	3/31/2020	3142.3	2963.7	2283.1	2150	889.8	8481.2	185.7
Polo Hotels Ltd.	3/31/2017	655.4	434.8	582.8	417.3	78.1	1353.3	22
R T C Restaurants (India) Ltd.	3/31/2020	-145.7	-174.7	235		5.5	94.8	5.5
Royal Orchid Jaipur Pvt. Ltd.	3/31/2020	15.2	2.7	VXXX		8.3	23.5	3.1



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Sunset Resort Ltd.	3/31/2014	190.2	-27.9			0.6	190.8	0.5
Taj G V K Hotels & Resorts Ltd.	3/31/2020	4103.3	3986	2098.7	1662.8	841	7491.7	470.6
Taj Madurai Ltd.	3/31/2020	106.3	118.5			0.3	154.7	0.2
Unison Hotels Pvt. Ltd.	3/31/2019	1512.3	2835.9	1382.7	41.7	709.5	5521.5	159.9
Woodsvilla Ltd.	3/31/2020	38.4	8.3	2.5		4	43.8	0.3



Liquidity Ratios

	Times	Times	Times	Times	Times	(%)	Rs. Million
Company Name	Cash to current liabilities (times)	Quick ratio (times)	Current ratio (times)	Debt to equity ratio (times)	Interest cover (times)	Interest incidence (%)	Total assets
A B Hotels Ltd.	0.25	0.99	1.08	0.36	2.68	12.04	1430.3
A G I Hospitalities Pvt. Ltd.	0.19	0.46	0.6	5.38		3.07	130.2
A G S Hotels & Resorts Pvt. Ltd.	0.4	0.6	0.7			6.7	260.8
B S G Hotels & Leasing Ltd.	0.01	0.58	0.65	0.58		0	172.2
Blue Coast Hotels Ltd.	0.01	0.01	0.19			546.05	291.1
Cama Resort Hotels Ltd.				0			0.1
D L F Aspinwal Hotels Pvt. Ltd.	0	0.01	0.01			7.5	357.5
Elixir Hospitality Mgmt. Ltd.	0.12	0.37	0.6				23.9
Emerald Leisures Ltd.	0.01	0.03	0.04			10.14	803.7
Empee Hotels Ltd.	0.06	0.22	0.25		1.34	8.74	2684.7
Empee International Hotels & Resorts Ltd.	0.05	0.05	0.05	2.53		0	436.1
Eros Resorts & Hotels Pvt. Ltd.	0.03	0.1	0.12		0.73	5.12	2353.9
Expat Leisure & Resorts Ltd.	0.36	0.88	0.92	0.41		4.3	57
Express Resorts & Hotels Ltd.	574	7.1	7.17	0			161.3
Faria Hotels Ltd.	0.01	0.01	0.01	1.57		0	330
Fomento Resorts & Hotels Ltd.	0.72	0.85	0.92	4.71	3.28	1.16	8222.5
Fortune Park Hotels	1.02	4.93	5.24	0			511.9
G B J Hotels Pvt. Ltd.	0.05	0.09	0.17	0.99	0.64	9.99	1925.6
G G L Hotel & Resort Co. Ltd.	0.01	0.4	1.62	3.43	0.73	8.82	3199
G K Hotels Ltd.	0.29	0.54	1.63	5.38	VXXX	0.55	68
G M [•] R Hospitality & Retail Ltd.	0.35	0.69	1.38	7.09	1.4	10.82	2694.7
G S R Hotels Ltd.	2	2	2	0	1777XA	TXLXLA	89.7
Hayre Regency Hotels Pvt. Ltd.	0.06	0.13	0.43	0.13	1.35	9.57	178.2
Highbar Technocrat Ltd.	0.22	0.84	0.84	0	803	Q Q	360.5



I T C Hotels Ltd.	0.37	0.91	0.95	0	25.49	9.95	2993.3
Icon Hospitality Pvt. Ltd.	0.15	0.67	0.72	0.87		10.32	572.4
Idea Projects Ltd.	1.18	1.58	3.3	3.01		0	233.4
Ideal Hotels & Inds. Ltd.	0.24	0.39	0.41	1.22	7.8	0.59	213.5
lggi Highway Motels Ltd.	1.5	14.5	14.5	0			52.1
Iggi Resorts Intl. Ltd.	N			0.03		0	302.5
Indage Hotels Ltd.			IN ALV A	0			0.2
Jaypee Hotels Ltd.	0.04	0.24	0.3	0.15	7.59	15.83	3666.9
Jindal Hotels Ltd.	0.23	0.47	1.59	1.79	1.2	9.22	858.3
K T C Hotels Ltd.	27.25	31.13	31.38	0.04	40	9.52	55.2
Kaizen Hotels & Resorts Ltd.	0.38	0.71	0.76	0.8	1.79	10.43	271
Lakeview Clubs Ltd.	/ / / 0 /	0.01	0.01			12.28	561.2
M P S Resorts & Hotels Pvt. Ltd.	0.2	0.34	0.86	0.31	7.78	15.09	112.7
M R G Hotels Pvt. Ltd.	0.08	0.11	0.14	2.03	1.37	7.94	105.3
Neelkanth Motels & Hotels Ltd.	3	3	6.64	1.29	0.47	9.42	58.7
Oasis Hotels Ltd.	0.37	0.37	0.75		1	3.17	2.6
Oberoi Kerala Hotels & Resorts Ltd.	0.17	0.22	0.22	0	2		22.6
Oriental Hotels Ltd.	0.64	0.82	0.94	0.73	0.81	10.2	8481.2
Polo Hotels Ltd.	0.03	01	0.25	0.89	1	12.77	1353.3
R T C Restaurants (India) Ltd.	0.29	0.36	1.05			0.73	94.8
Royal Orchid Jaipur Pvt. Ltd.	2.54	4.92	4.92	0		$\langle \rangle \langle \rangle$	23.5
Sunset Resort Ltd.	5.5	5.5	5.5	0			190.8
Taj G V K Hotels & Resorts Ltd.	0.09	0.31	0.47	0.51	2.59	11	7491.7
Taj Madurai Ltd.	61.33	65.33	65.33	0			154.7
Unison Hotels Pvt. Ltd.	0.02	0.63	0.71	0.91	1.2	11.74	5521.5
Woodsvilla Ltd.	0.13	0.2	5	0.07		0	43.8



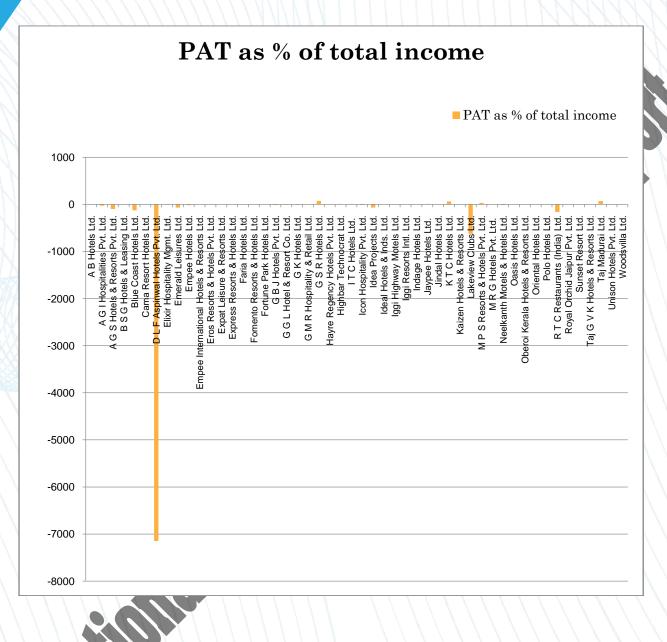
Profitability Ratio

$V \overline{V V V V V V}$	Date	(%)	(%)	(%)	(%)	(%)	(%)	(%)
Company Name	Year	PBDITA as % of total income	PBT as % of total income	PAT as % of total income	PBDITA net of P&E as % of total income net of P&E	PBPT net of P&E&OI as % of total income net of P&E	Net profit margin	Operating profit margin of non- financial companies
A B Hotels Ltd.	3/31/2019	26.17	6.79	6.47	25.17	6.64	6/32	25.39
A G I Hospitalities Pvt. Ltd.	3/31/2019	-6.84	-25.86	-26.62	-6.08	-25.19		-6.11
A G S Hotels & Resorts Pvt. Ltd.	9/30/2007	16.81	-97.79	-97.79	14.6	-102.26	97.79	14.93
B S G Hotels & Leasing Ltd.	3/31/2013	20.05	7.4	5.97	16.23	3.72	5.97	16.87
Blue Coast Hotels Ltd.	3/31/2020	88.43	-123.95	-123.95	-11.51	-125.2	-123.9	
Cama Resort Hotels Ltd.						$\left \right \left \right $		
D L F Aspinwal Hotels Pvt. Ltd.	3/31/2020	-861.54	-7123.08				-7130.77	
Elixir Hospitality Mgmt. Ltd.	3/31/2016	-2.1	3.15	-5.25	-103.65	-104.17	$\langle \rangle \rangle$	-105.29
Emerald Leisures Ltd.	3/31/2020	25.48		-68.7	24.14	-66.52		24.41
Empee Hotels Ltd. Empee International Hotels & Resorts Ltd.	3/31/2019	44.36	7.79	-16.66	42.08	5.82	-16.66	43.06
Eros Resorts & Hotels Pvt. Ltd.	3/31/2019	34.61	-6.66	-2.43	34.46	-6.37	-2.56	34.48
Expat Leisure & Resorts Ltd.	3/31/2013	21.79	0	0	6.01	-14.59	-20.17	6.01
Express Resorts & Hotels Ltd.	3/31/2020	3.01	-3.29	-2.74	1.65	-3.86	-3.31	1.67
Faria Hotels Ltd Fomento Resorts & Hotels Ltd:	3/31/2020	26.72	13.3	6.65	25.12	12.42	5.66	25.34
Fortune Park Hotels Ltd.	3/31/2020	15.65	10.41	6.78	-21.24	-25.43	5.59	-33.09
G B J Hotels Pvt. Ltd.	3/31/2019	43.57	-12.99	-12.99	41.1	-15.45	-12.99	42.14
G G L Hotel & Resort Co. Ltd.	3/31/2020	33.58	-8.12	-7.74	25.06	-8.94	-7.74	27.4
G K Hotels Ltd.	3/31/2014	9.73	-11.5	-11.06	7.96	-13.51	-11.06	8.11
G M R Hospitality & Retail Ltd.	3/31/2020	17.6	3.24	3.22	16.34	2.51	3.16	16.54
G S R Hotels Ltd.	3/31/2019	100	100	73.91	0		73.91	



								(XX)
Hayre Regency Hotels Pvt. Ltd.	3/31/2020	8.91	0.69	0.31	3.85	-4.53	0.15	4.05
Highbar Technocrat _td.	3/31/2019	14.63	13.16	9.52	13.24	13.14	9.51	13.43
T C Hotels Ltd.	3/31/2004	19.56	12.87	9.32	-2.43	-8.47	9.25	-3.12
lcon Hospitality Pvt. Ltd.	3/31/2020	14.17	-11.73	-11.73	12.89	-12.95	-12.8	12.95
dea Projects Ltd.	3/31/2013	-7.62	-60.95	-68.57	-8.57	-62.5	-68.57	-8.65
deal Hotels & Inds. _td.	3/31/2020	13.02	3.54	3.02	12.92	3.44	3.02	12.93
ggi Highway Motels Ltd.	3/31/2013	98.46	-3.08	-3.08			\odot	
ggi Resorts Intl. Ltd.	3/31/2013		(X A)					111
Indage Hotels Ltd.	MNNN	11111	/ / / X / I					
Jaypee Hotels Ltd.	3/31/2008	25.91	16.76	10.14	24.28	15.49	10.1	24.68
Jindal Hotels Ltd.	3/31/2020	28.92	2.61	1.79	28.66	2.8	1.69	28.73
K T C Hotels Ltd.	3/31/2020	93.88	79.59	63.27	67.35	79.59	63.27	91.67
Kaizen Hotels & Resorts Ltd.	3/31/2020	32.38	6.92	7.2	26.6	6.38	7.2	28.24
Lakeview Clubs Ltd.	3/31/2016	-350.31	-625.79	-625.79	-99.35	-394	-381.17	-102
M P S Resorts & Hotels Pvt. Ltd.	3/31/2009	47.6	35.44	31.53	45.52	33.64	29.63	45.81
M R G Hotels Pvt. Ltd.	3/31/2013	23.37	4.67	3.46	21.93	3.5	2.66	22.11
Neelkanth Motels & Hotels Ltd.	3/31/2019	28.57	-11,69	-11.69	28.57	-11.69	-11.69	28.57
Oasis Hotels Ltd.	3/31/2006	7.69		0	-10.26	-21.88	0	-12.5
Oberoi Kerala Hotels & Resorts Ltd.	3/31/2020	25	12.5	0	12.5	0	0	14.29
Oriental Hotels Ltd.	3/31/2020	16.31	-1.19	-1.25	12.48	-1.72	-1.57	12.94
Polo Hotels Ltd.	3/31/2017	21.59	1.14	1.14	19.32	-0.58	1.14	19.77
R T C Restaurants (India) Ltd.	3/31/2020	-12.78	-122.56	-161.65	-17.69	-133.07	-167.69	-18.11
Royal Orchid Jaipur Pvt. Ltd.	3/31/2020	97.22	0	-2.78	-2.86	75	-5.71	$\langle \rangle \rangle$
Sunset Resort Ltd.	3/31/2014		$\int \int \nabla$		$\setminus \setminus \setminus$	$\langle \rangle \rangle \langle \rangle$	$\sqrt{\sqrt{1}}$	\overline{I}
Taj/G V K Hotels & Resorts Ltd.	3/31/2020	24.36	11.45	7.6	24	11.48	7.6	24.08
aj Madurai Ltd.	3/31/2020	95.09	93.25	71.17	87.12	93.25	71.17	94.67
Unison Høtels Pvt. Ltd.	3/31/2019	37.47	3.96	0.79	36.14	7.54	0.75	36.62
Woodsvilla Ltd.	3/31/2020	19.18	1.37	1.37	15.07	-2.86	1.37	15.71

AN ISO 9001 : 2015 CERTIFIED COMPANY





Profits

	Date	Rs. Million	Rs. Million	Rs. Million	Times	Rs. Million
Company Name	Year	PBDITA	PBT	Operating profit of non- financial companies	PAT net of P&E / total income net of P&E (times)	Change in PBT net of P&E&OI because of change in financial service income
A B Hotels Ltd.	3/31/2019	297.4	77.2	285.5	0.06	
A G I Hospitalities Pvt. Ltd.	3/31/2019	-1.8	-6.8	-1.6	-0.25	
A G S Hotels & Resorts Pvt. Ltd.	9/30/2007	3.8	-22.1	3.3	0.98	
B S G Hotels & Leasing Ltd.	3/31/2013	8.4	3.1	6.8	0.06	
Blue Coast Hotels Ltd.	3/31/2020	152.1	-213.2	-19.8	-1.24	-145061.15
Cama Resort Hotels Ltd.	XXXXX	X//			$\langle \rangle \rangle \langle \rangle \rangle$	
D L F Aspinwal Hotels Pvt. Ltd.	3/31/2020	-11.2	-92.6	-12.3	-71.31	
Elixir Hospitality Mgmt. Ltd.	3/31/2016	-0.8	-1.2	-19.9	-1.08	0.7
Emerald Leisures Ltd.	3/31/2020	34.2	-88.7	32.3	-0.69	-43.2
Empee Hotels Ltd.	3/31/2019	504.8	88.6	478.9	-0.17	-0.29
Empee International Hotels & Resorts Ltd.				$\langle \rangle \rangle$	())))	$\langle \rangle \rangle \rangle \langle \langle \rangle \rangle \langle \rangle \rangle \langle \rangle \langle \rangle \rangle \langle \rangle \rangle \langle \rangle \langle \rangle \rangle \langle \rangle \langle \rangle \rangle \langle \rangle \rangle \langle \rangle \langle \rangle \langle \rangle \rangle \langle \rangle \langle \rangle \rangle \langle \rangle \langle \rangle \langle \rangle \langle \rangle \rangle \langle \rangle $
Eros Resorts & Hotels Pvt. Ltd.	3/31/2019	189.3	-36.4	188.2	-0.03	32.12
Expat Leisure & Resorts Ltd.	3/31/2013	6.1	0	1.4	-0.2	
Express Resorts & Hotels Ltd. Faria Hotels Ltd.	3/31/2020	1.1	-1.2	0.6	-0.03	3.6
Fomento Resorts & Hotels Ltd	3/31/2020	195.3	97.2	181.4	0.06	-76.18
Fortune Park Hotels Ltd.	3/31/2020	62.1	41.3	-83.2	0.06	-49.13
G B-I, Hotels Pvt. Ltd.	3/31/2019	126.8	-37.8	119.6	-0.13	
G G L Hotel & Resort Co. Ltd.	3/31/2020	169.2	-40.9	126.3	-0.08	-6.15
G K Hotels Ltd.	3/31/2014	2.2	-2.6	1.8	-0.11	10XXXXXXXX
M R Hospitality & Retail Ltd.	3/31/2020	443.3	81.5	411.4	0.03	-0.86
G S R Hotels Ltd.	3/31/2019	9.2	9.2	0	0.74	NNNN
Hayre Regency Hotels Pvt. Ltd.			XNXN		THAT	
Highbar Technocrat Ltd.	3/31/2019	89.3	80.3	80.8	0.1	104.71

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T C Hotels Ltd.	3/31/2004	423.1	278.4	-52.6	0.09	-636.11
Icon Hospitality Pvt. Ltd.	3/31/2020	34.3	-28.4	30.9	-0.13	3.23
Idea Projects Ltd.	3/31/2013	-0.8	-6.4	-0.9	-0.69	NNN
Ideal Hotels & Inds. Ltd.	3/31/2020	12.5	3.4	12.4	0.03	
Iggi Highway Motels Ltd.	3/31/2013	6.4	-0.2	-0.1		0.4
Iggi Resorts Intl. Ltd.	3/31/2013	-0.5	-3.7	-0.5		
Indage Hotels Ltd.						$\langle \cdot \rangle$
Jaypee Hotels Ltd.	3/31/2008	448	289.8	419.2	0.1	-27.67
Jindal Hotels Ltd.	3/31/2020	109.7	9.9	108.4	0.02	10.02
K T C Hotels Ltd.	3/31/2020	4.6	3.9	3.3	0.63	-0.28
Kaizen Hotels & Resorts Ltd.	3/31/2020	45.4	9.7	37.3	0.07	0.5
Lakeview Clubs Ltd.	3/31/2016	-55.7	-99.5	-15.3	-3.81	
M P S Resorts & Hotels Pvt. Ltd.	3/31/2009	31.7	23.6	29.5	0.3	-5.87
M R G Hotels Pvt. Ltd.	3/31/2013	11.5	2.3	10.7	0.03	1.1
Neelkanth Motels & Hotels Ltd.	3/31/2019	2.2	-0.9	2.2	-0.12	
Oasis Hotels Ltd.	3/31/2006	0.3	0	-0.4	0	
Oberoi Kerala Hotels & Resorts Ltd.	3/31/2020	0.2	(KI	0.1	0	////
Oriental Hotels Ltd.	3/31/2020	491.6	-35.8	374.8	-0.02	6.96
Polo Hotels Ltd.	3/31/2017	3.8	0.2	3.4	0.01	$\left(\right) \left(\right) \left(\right) \left(\right) \left($
R T C Restaurants (India) Ltd.	3/31/2020		-16.3	-2.3	-1.68	
Royal Orchid Jaipur Pvt. Ltd.	3/31/2020	3.5	0	-0.1	-0.06	$\left \right \right $
Sunset Resort Ltd.	3/31/2014	-2.8	-2.8	-2.8	$\langle \rangle \rangle \langle \rangle$	////
Taj G V K Hotels & Resorts Ltd.	3/31/2020	764.4	359.4	752.9	0.08	-102.22
Taj Madurai Ltd.	3/31/2020	15.5	15.2	14.2	0.71	20.88
Unison Hotels Pyt. Ltd.	3/31/2019	310.2	32.8	299.1	0.01	12.26
Woodsvilla Ltd.	3/31/2020	1.4	0.1	1.1	0.01	111



Return Ratios

(V V V 1)	Date	(%)	(%)	(%)	(%)	(%)	(%)	(%)	(%)
Company Name	Year	Return on net worth	PAT as % of net worth	Return on capital employed	PAT as % of capital employe d	Return on total assets	PAT as % of GFA excl reval		PAT net of P&E as % of GFA excl reval
A B Hotels Ltd.	3/31/2019	8.64	8.86	5.97	6.12	4.8	2.91	4.92	2.84
A G I Hospitalities Pvt. Ltd.	3/31/2019	-31.31	-32.71	-5.78	-6.03	-5.36	-12.48	-5.6	-11.94
A G S Hotels & Resorts Pvt. Ltd.	9/30/2007	-229.02	-229.02	-8.64	-8.64	-8.46	-8.21	-8.46	-8.21
B S G Hotels & Leasing Ltd.	3/31/2013	2.53	2.53	1.59	1.59	1.43	0.98	1.43	0.98
Blue Coast Hotels Ltd.	3/31/2020		$ \wedge$			55.77	-628.91	-55.8	-628.61
Cama Resort Hotels Ltd.	3/31/2003	0	0	0		0		0	///
D L F Aspinwal Hotels Pvt. Ltd.	3/31/2020	K		-48.98	-44.03	-25.97	-32.17	-26.03	-32.1
Elixir Hospitality Mgmt. Ltd.	3/31/2016	$\left(\right) \right)$				-55.17	-66.67	-5.31	-693.33
Emerald Leisures Ltd.	3/31/2020		$\langle \cdot \rangle$	25.13	-25.02	-16.93	-11.95	-16.86	-12
Empee Hotels Ltd.	3/31/2019			-7.63	-7.63	-6.55	-5.03	-6.55	-5.03
Empee International Hotels & Resorts Ltd.					$\langle \rangle \rangle$	$\langle \rangle \rangle$	$\left \right \right $	$\langle \rangle \rangle$	$\overline{()}$
Eros Resorts & Hotels Pvt. Ltd.	3/31/2019			-0.67	-0.64	-0.59	-0.42	-0.56	-0.44
Expat Leisure & Resorts Ltd.	3/31/2013	21.36	0	-15.02	0	-9.66	0	0	-9.22
Express Resorts & Hotels Ltd.	3/31/2020	-0.83	-0.69	-0.83	-0.69	-0.74	-0.56	-0.62	-0.68
Faria Hotels Ltd.						$\langle \rangle \rangle$	///	$\langle \rangle \rangle$	///
Fomento Resorts & Hotels Ltd	3/31/2020	3.78	4.49	0.79	0.94	0.64	1.64	0.77	1.38
Fortune Park Hotels Ltd.	3/31/2020		9.37			3.98	336.25	2222222	273.75
G B I Hotels Pvt. Ltd.	3/31/2019		-4.26		-1.97	-1.93	-1.89		-1.89
G G L Hotel & Resort Co. Ltd.	3/31/2020	-6.32	-6.32	-1.67	-1.67	-1.34	-3.23	-1.34	-3.23
G K Hotels Ltd.	3/31/2014	-22.42	-22.42	-3.83	-3.83	-3.56	-2.6	-3.56	-2.6
G M R Hospitality & Retail Ltd.	3/31/2020	31.71	32.31	3.82	3.89	3.33	3.42	3.4	3.36
G S R Hotels Ltd.	3/31/2019	7.89	7.89	7.89	7.89	7.88	INNI	7.88	
Hayre Regency Hotels Pvt. Ltd.	3/31/2020	0.16	0.33	0.14	0.28	0.11	0.12	0.22	0.06



Highbar Technocrat Ltd.	3/31/2019	42.95	43.02	42.65	42.72	17.07	586.87	17.1	585.86
T C Hotels Ltd.	3/31/2004	9.18	9.26	8.72	8.8	6.79	9.86	6.84	9.77
Icon Hospitality Pvt. Ltd.	3/31/2020	-11.86	-10.97	-6.4	-5.92	-5.2	-2.75	-4.81	-2.98
Idea Projects Ltd.	3/31/2013	-11.9	-11.9	-3.2	-3.2	-3.06	-4.29	-3.06	4.29
Ideal Hotels & Inds. Ltd.	3/31/2020	3.45	3.45	1.72	1.72	1.5	0.99	1.5	0.99
lggi Highway Motels Ltd.	3/31/2013	-14.86	-0.44	-14.86	-0.44	-14.44	-2.58	-0.43	-86.45
Iggi Resorts Intl. Ltd.	3/31/2013	-1.25	-1.25	-1.22	-1.22	-1.22	-3.68	-1.22	-3.68
Indage Hotels Ltd.	3/31/2008	0	0	0	0	0		0	
Jaypee Hotels Ltd.	3/31/2008	12.53	12.61	10.45	10.52	5.58	6.43	5.62	6.39
Jindal Hotels Ltd.	3/31/2020	2.37	2.52	0.82	0.88	0.74	0.71	0.78	0.67
K T C Hotels Ltd.	3/31/2020	12.35	12.35	11.85	11.85	5.74	7	5.74	7
Kaizen Hotels & Resorts Ltd.	3/31/2020	7.41	7.41	3.93	3.93	2.62	2.78	3.62	2.78
Lakeview Clubs Ltd.	3/31/2016	XX				-9.62	-12.03	-16.31	-7.1
M P S Resorts & Hotels Pvt. Ltd.	3/31/2009	36.82	40.27	26.23	28.69	19.57	31.39	21.41	28.7
M R G Hotels Pvt.	3/31/2013	4.62	6.04	1,43	1.87	1.23	1.52	1.61	1.16
Neelkanth Motels & Hotels Ltd.	3/31/2019	-3.52	-3.52	-2.06	-2.06	-1.97	-1.86	-1.97	-1.86
Oasis Hotels Ltd.	$ \setminus \setminus \setminus $	$\langle \rangle \rangle \langle \rangle$			$\langle \rangle \rangle$	$\langle \langle \rangle \rangle$	$\langle \langle \rangle \rangle$	$\langle \rangle \rangle$	$\langle \rangle \rangle$
Oberoi Kerala Hotels & Resorts Ltd.			$\langle \rangle$	$\left(\right) $	())				$\langle \rangle \rangle$
Oriental Hotels Ltd.	3/31/2020	-1.46	-1.16	-0.84	-0.67	-0.54	-0.76	-0.43	-0.95
Polo Hotels Ltd.	3/31/2017	0.03	0.03	0.02	0.02	0.02	0.03	0.02	0.03
R T C Restaurants (India) Ltd.	3/31/2020			-19.31	-19.04	-18.17	-8.09	-17.92	-8.2
Royal Orchid Jaipur Pvt. Ltd.	3/31/2020	-1.32	-0.66	-1.32	-0.66	-0.79	-4.17	-0.39	-8.33
Sunset Resort Ltd.	3/31/2014	-1.47	-1.47	-1.47	-1.47	-1.47	-2.23	-1.47	-2.23
Taj G V K Hotels & Resorts Ltd.	3/31/2020	5.89	5.89	3.92	3.92	3.24	4.74	3.24	4.74
Taj Madurai Ltd.	3/31/2020	11.18	11.18	11.18	11.18	10.94	22.7	10.94	22.7
Unison Hotels Pvt. td.	3/31/2019	0.41	0.43	0.21	0.22	0.17	0.18	0.18	0.17
Woodsvilla Ltd.	3/31/2020	0.26	0.26	0.24	0.24	0.22	0.27	0.22	0.27



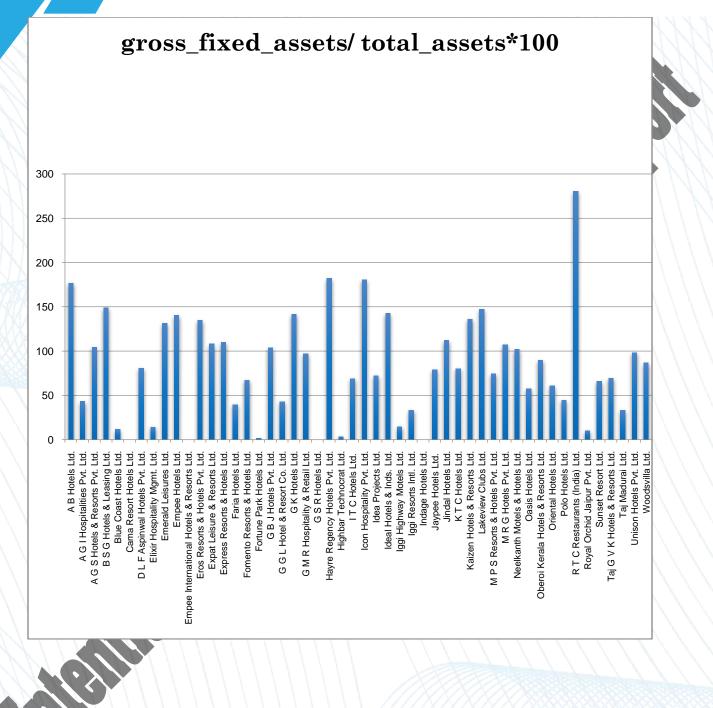
Structure of Assets &Liabilities(%)

	Date	1 11 1 1					
Company Name	Year	gross_fix ed_asset s/ total_ass ets*100	growth(net _fixed_asse ts,prev(net _fixed_asse ts))	growth(c urrent_a ssets,pre v(current _assets))	growth(net _worth,pre v(net_wort h))	growth(resv,pre v(resv))	growth(mp _borrowing s_total,pre v(nip_borr owings_tot al))
A B Hotels Ltd.	3/31/2019	176.68	-15.3	-3.78	9.27	11.62	
A G I Hospitalities Pvt. Ltd.	3/31/2019	43.24	-3.26	81.82	-26.72		
A G S Hotels & Resorts Pvt. Ltd.	9/30/2007	104.64	-0.61	133.33			
B S G Hotels & Leasing Ltd.	3/31/2013	148.84	-3.27	0			
Blue Coast Hotels Ltd.	3/31/2020	11.65	-11.46	-70.31		$\left(\right) \left(\right)$	
Cama Resort Hotels Ltd.	3/31/2003	0			0		
D L F Aspinwal Hotels Pvt. Ltd.	3/31/2020	80.78	0	-12.5		$\left(\right) \left(\right)$	
Elixir Hospitality Mgmt. Ltd.	3/31/2016	14.23	13.64	79.18		$\langle \rangle \rangle$	
Emerald Leisures Ltd.	3/31/2020	131.49	-6.13	-28.94	$\langle \langle \rangle \rangle$	$\langle \rangle \rangle$	
Empee Hotels Ltd.	3/31/2019	140.44	-9.6	-31.85	$\langle \langle \rangle \rangle$	$\langle \rangle \rangle$	$\langle \rangle \rangle \langle \rangle$
Empee International Hotels & Resorts Ltd.	3/31/2016			0	0	0	
Eros Resorts & Hotels Pvt. Ltd.	3/31/2019		-3.63	-3.64		$\langle \rangle \rangle$	
Expat Leisure & Resorts Ltd.	3/31/2013	108.07	60.87	-18.84	6.57	$\langle \rangle \rangle$	
Express Resorts & Hotels Ltd.	3/31/2020	109.92	-3.39	184.91	-0.69	-1.05	
Faria Hotels Ltd.	3/31/2009	39.7	17.81		31.12	$\langle \rangle \rangle$	
Fomento Resorts & Hotels Ltd.	3/31/2020	67.19	1478.36	-8.67	2.27	2.67	
Fortune Park Hotels Ltd	3/31/2020	1.68	13.64	11.59	-21.71	-22.02	$\langle \rangle \rangle$
G B J Hotels, Pvt. Ltd.	3/31/2019	103.67	-3.13	-12.3	14.88	-12.3	()))
G G L Hotel & Resort Co. Ltd.	3/31/2020	42.85	30.8	13.88	-8.05		
GK Hotels Ltd.	3/31/2014	141.62	-6.24	-19.44	-20.16	$\langle \rangle \chi \chi \chi$	
G M R Hospitality & Retail Ltd.	3/31/2020	97.18	22	72.22	37.8		XXXX
S R Hotels Ltd.	3/31/2019	0	X/X	100	8.21	Alth	K HOKO
Hayre Regency Hotels Pvt. Ltd.	3/31/2020	182.1	-2.74	-10.24	0.33		AN
Highbar Technocrat Ltd.	3/31/2019	3.47	50.88	-30.85	22.49	22.86	
I T C Hotels Ltd.	3/31/2004	68.96	-1.41	74.23	6.32	7.38	
Icon Hospitality Pvt. Ltd.	3/31/2020	180.59	-6.68	7.72	-12.12	-39.26	



ldea Projects Ltd.	3/31/2013	72.02	-3.12	45.95	-11.23	N	
Ideal Hotels & Inds. Ltd.	3/31/2020	142.58	9.64	208	3.39	17.95	M
lggi Highway Motels Ltd.	3/31/2013	14.78	-6	58.97	0		NN
Iggi Resorts Intl. Ltd.	3/31/2013	33.26	-4.92		-1.21	-2.92	$\square X X$
Indage Hotels Ltd.	3/31/2008	0		0	0		
Jaypee Hotels Ltd.	3/31/2008	79.15	12.92	-0.42	4.3	7.18	
Jindal Hotels Ltd.	3/31/2020	112.08	-3.95	8.38	2.4	3.1	1 •X
K T C Hotels Ltd.	3/31/2020	80.25	-2	13.7	13.62	18.29	Ń
Kaizen Hotels & Resorts Ltd.	3/31/2020	136.24	-6.82	-17.58	4.42	5.13	
Lakeview Clubs Ltd.	3/31/2016	147.4	-13.78	9.76		こ	
M P S Resorts & Hotels Pvt. Ltd.	3/31/2009	74.71	65.86	54.55	52.54	49.04	
M R G Hotels Pvt. Ltd.	3/31/2013	107.03	-3.4	27.78	6.23	106.25	1111
Neelkanth Motels & Hotels Ltd.	3/31/2019	102.21	78.85	3600	-3.08	$\left(\right) \right)$	
Oasis Hotels Ltd.	3/31/2006	57.69	-11.76	50		$\left(\right) \left(\right)$	
Oberoi Kerala Hotels & Resorts Ltd.	3/31/2020	89.82	0	200	0	() ()	111
Oriental Hotels Ltd.	3/31/2020	60.68	0.43	-10.79	-6.35	-7.4	1111
Polo Hotels Ltd.	3/31/2017	44.6	-0.23	-21.53	18.03	2.67	
R T C Restaurants (India) Ltd.	3/31/2020	280.27	-28.67	-33.33	$\langle \rangle \langle \rangle$	$\langle \rangle \rangle$	$\left(\right) \left(\right)$
Royal Orchid Jaipur Pvt. Ltd.	3/31/2020	16.21	0	-13.08	0	0	$\langle \rangle \rangle$
Sunset Resort Ltd.	3/31/2014	65.93	0	0	0.37	$\langle \rangle \rangle$	
Taj G V K Hotels & Resorts Ltd.	3/31/2020	69.55	4.8	2.29	2.7	2.73	
Taj Madurai Ltd.	3/31/2020	33.03	-0.8	38.03	5.04	-41.48	
Unison Hotels Pvt. Ltd.	3/31/2019	98.45	-2.07	-3.09	0.43	0.23	
Woodsvilla Ltd.	3/31/2020	86.76	0	-3	-1.54	-6.74	







Working Capital & Turnover Ratios

Company Name	Year	Raw material cycle (days)	WIP cycle (days)	Finished goods cycle (days)	Debtor days (days)	Gross working capital cycle (days)	Creditor days (days)	Cash to current liabiliti es (times)		Debt ors turno ver (time s)	Credit ors turno ver (times
A B Hotels Ltd.	3/31/2019				28.71	28.71	184.42	0.25		12.71	1.98
A G I Hospitalities Pvt. Ltd.	3/31/2019				13.93	13.93	149.57	0,19	X	26.2	2.44
A G S Hotels & Resorts Pvt. Ltd.	9/30/2007				5.78	5.78	30.42	0.4	0	63.14	12
B S G Hotels & Leasing Ltd.	3/31/2013				37.13	37.13	245,18	0.01		9.83	1.49
Blue Coast Hotels Ltd.	3/31/2020						13991.67	0.01		0	0.03
Cama Resort Hotels Ltd.								$\left(\right)$		$\left(\right)$	
D L F Aspinwal Hotels Pvt. Ltd.	$\left \right\rangle$						$\langle \rangle \rangle$	$\left(\right)$	$\left \right\rangle$	$\left(\right)$	$\langle \rangle$
Elixir Hospitality Mgmt. Ltd.	3/31/2016			Ŷ	35.73	35.73	2495.27	0.12	$\left \right\rangle$	10.22	0.15
Emerald Leisures Ltd.						$\langle \rangle \rangle$	$\langle \rangle \rangle$				
Empee Hotels Ltd.	3/31/2019	$\langle \cdot \rangle$		17.24	17.69	34.93	186.34	0.06		20.63	1.96
Empee International Hotels & Resorts L <u>t</u> e			$\left \right $				$\langle \rangle \rangle$		$\left(\right)$		$\langle \rangle$
Eros Resorts & Hotels Pvt.	3/31/2019			17.25	19.29	36.55	252.98	0.03		18.92	1.44
td Expail Leisure & Resorts Ltd.	3/31/2013	$\left \right \right $			1.57	1.57	85.55	0.36		233	4.27
xpress Resorts & Hotels Ltd.	3/31/2020				63.37	63.37	69.52	5.74		5.76	5.25
Faria Hotels ∟td.	XXX I				VXNX	V///	[[]]]]	MH	MM		
Fomento Resorts	3/31/2020				29.47	29.47	125.79	0.72		12.39	2.9



&Hotels Ltd.	////	1111	///	$\sqrt{\sqrt{1}}$					IN	N	\mathcal{M}
Fortune Park Hotels Ltd.				NVN.					N	Ň	
G B J Hotels Pvt. Ltd.	3/31/2019			1111	1.35	1.35	32.96	0.05		270.2 9	11.07
G G L Hotel & Resort Co. Ltd.	3/31/2020		311.17	178.09	75.57	564.83	362.59	0.01		4.83	101
G K Hotels Ltd.	3/31/2014				12.33	12.33	70.7	0.29		29.6	5.16
G M R Hospitality & Retail Ltd.	3/31/2020	M		47.15	11.31	58.47	47.77	0.35	3	32.26	7.64
G S R Hotels Ltd.	NN	NN	////	(7/X/)	XIII				X		$\left(\right) \right)$
Hayre Regency Hotels Pvt. Ltd.	3/31/2020				8.86	8.86	108.24	0.06		41.2	3.37
Highbar Technocrat Ltd.	3/31/2019				55.47	55.47	20751.32	0.22		6.58	0.02
I T C Hotels Ltd.	3/31/2004	200	M		24.39	24.39	286.53	0.37		14.96	1.27
lcon Hospitality Pvt. Ltd.	3/31/2020	$\left(\right) \right)$			52.45	52.45	285.24	0.15		6.96	1.28
Idea Projects Ltd.	3/31/2013			$\langle \cdot \rangle$	45.63	45.63	173.6	1.18	$\langle \rangle \rangle$	8	2.1
Ideal Hotels & Inds. Ltd.	3/31/2020				47.19	47.19	72.87	0.24		7.73	5.01
lggi Highway Motels Ltd. Iggi Resorts								$\overline{\left(\right)}$	$\left(\right)$		$\left \right $
Intl. Ltd. Indage							+++	++	\rightarrow	$\left(\right)$	
Hotels Ltd. Jaypee Hotels Ltd	3/31/2008	485.79		$\left(\right) \right)$	24.96	510.74	65.41	0.04	0.75	14.63	5.58
Jindal Hotels	3/31/2020				11.46	11.46	52.94	0.23	0	31.84	6.89
K T C Hotels Ltd.											
Kaizen Hotels & Resorts Ltd.	3/31/2020				26.8	26.8	67.97	0.38		13.62	5.37
Lakeview Clubs Ltd.	3/31/2016				77.87	77.87	1666.1	0	NAN	4.69	0.22
M P S Resorts & Hotels Pvt.	3/31/2009	2908.59			(XXX	2908.59	296.11	0.2	0.13		1 23

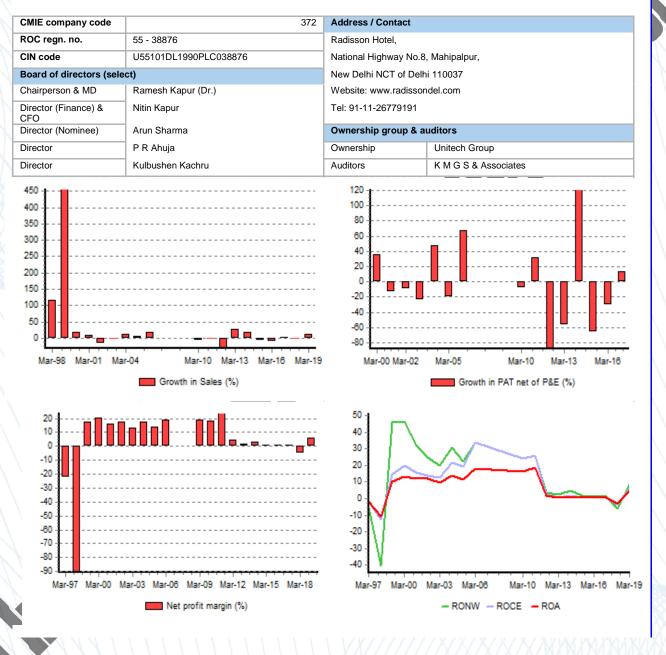


Ltd.	$\langle \rangle \rangle \langle \rangle$	////	$\langle \rangle \rangle$	$\sqrt{\sqrt{N}}$					M	N	$\langle I \rangle$
M R G Hotels Pvt. Ltd.	3/31/2013	7///	())		10.93	10.93	110.53	0.08	N	33.38	3.3
Neelkanth Motels & Hotels Ltd.	3/31/2019						286.79	3			1.27
Oasis Hotels Ltd.	N I MA									\sim	
Oberoi Kerala Hotels & Resorts Ltd.										Ň	
Oriental Hotels Ltd.	3/31/2020	XN I		//X/X	16.91	16.91	75.51	0.64		21.59	4.83
Polo Hotels Ltd.	3/31/2017	XXX	////	11 N X	141.12	141.12	810.72	0.03		2.59	0.45
R T C Restaurants (India) Ltd.	3/31/2020			///X	22.99	22.99	481.49	0.29		15.87	0.76
Royal Orchid Jaipur Pvt. Ltd.			XX								
Sunset Resort Ltd.			1					$\langle \rangle \rangle$	$\langle \rangle \rangle$	$\langle \rangle \rangle$	$\backslash \backslash$
Taj G V K Hotels & Resorts Ltd.	3/31/2020				21.38	21.38	117.07	0.09		17.07	3.12
Taj Madurai Ltd.	$\langle \rangle \rangle$					$\langle \langle \rangle \rangle$	$\left(\right) \left(\right)$		$\langle \rangle \langle$	$\backslash \backslash$	$\backslash \backslash$
Unison Hotels Pvt. Ltd.	3/31/2019				26.63	26.63	292.7	0.02		13.7	1.25
Woodsvilla Ltd.	3/31/2020			1732.36	10.43	1742.79	79.35	0.13		35	4.6



Company Profile of Major Players

A B HOTELS LTD.





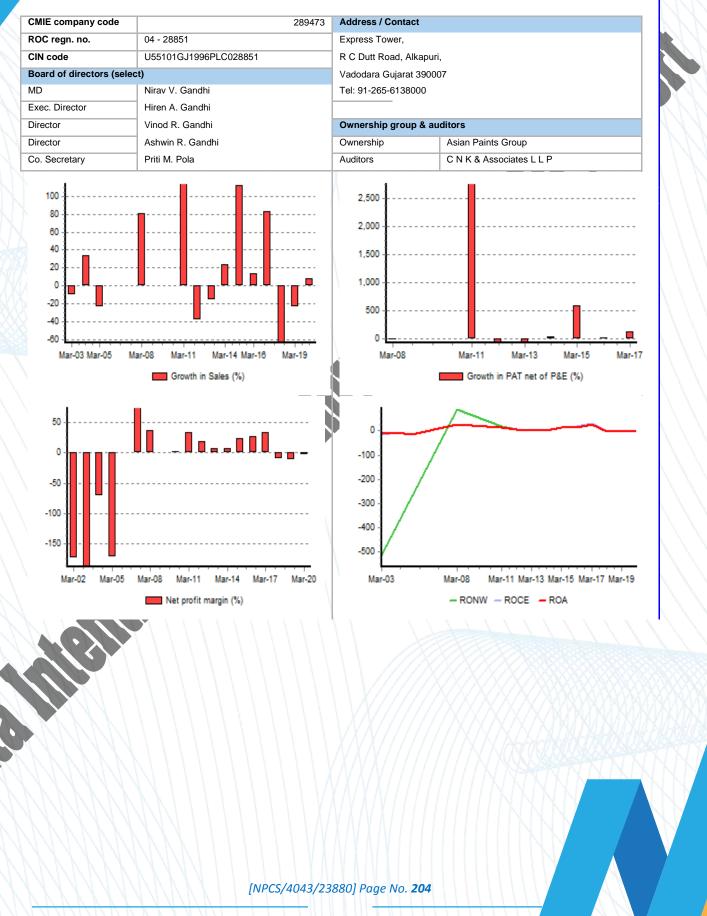


D L F ASPINWAL HOTELS PVT. LTD.

ode	383679	Address / Cont	act
OC regn. no.	05 - 37131	Premises No.22	1, 2nd Flr,
IN code	U55101HR2007PTC037131		Arjun Marg, DLF City, Phase-1,
oard of directors	(select)	Gurgaon Haryar	
irector	Saji Thomas	Website: www.d	llf.in
rector	Umesh Chandra Agarwal		
	_	Ownership gro	up & auditors
		Ownership	DLF Group
		Auditors	S S Kothari Mehta & Co.
0 -2,000 -4,000 -8,000 -10,000 -12,000 -12,000 -14,000 -14,000 -14,000 -14,000 -12,000 -12,000 -11,000 -10	 	-5 - -10 - -15 - -20 - -25 - -30 - -35 - -40 - -45 - -50 - Mar-09	Mar-16 Mar-18 Ma



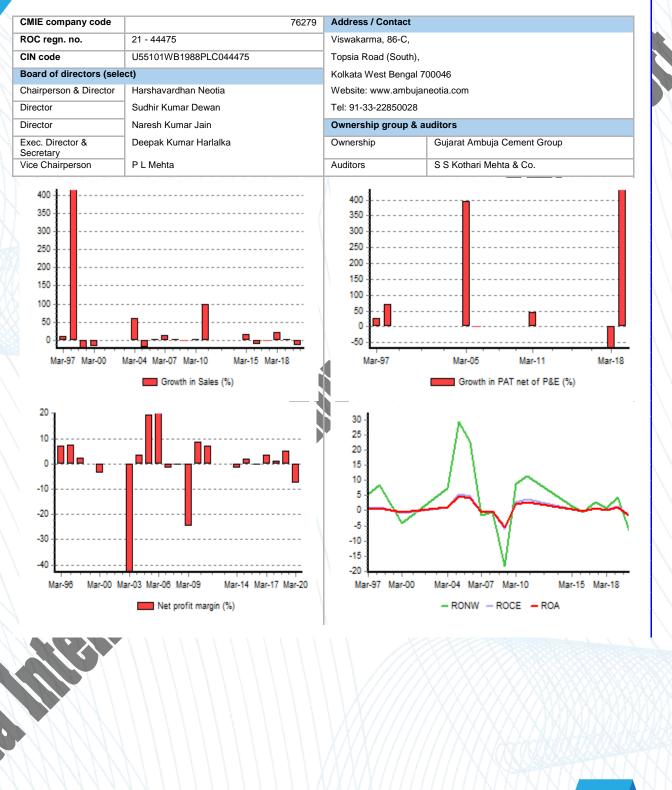
EXPRESS RESORTS & HOTELS LTD.







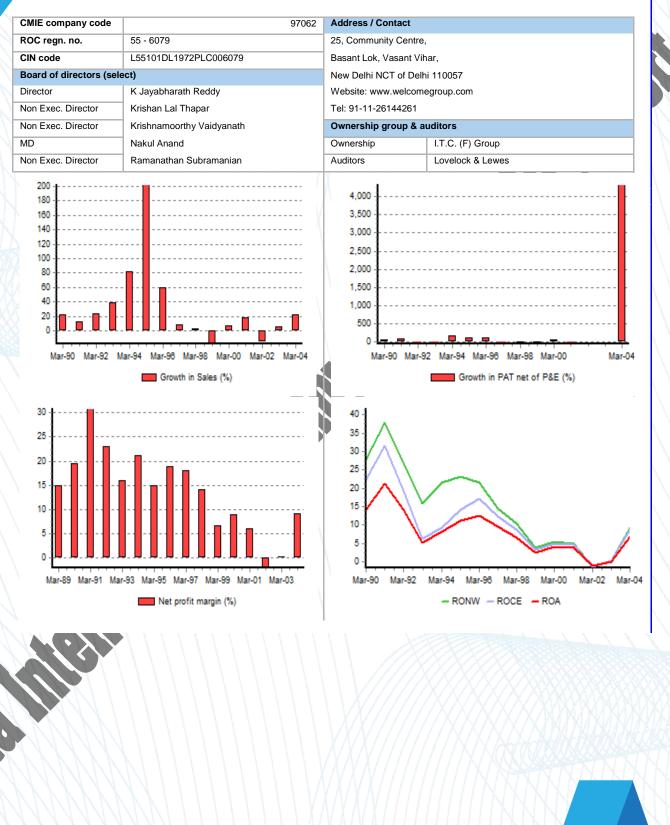
G G L HOTEL & RESORT CO. LTD.







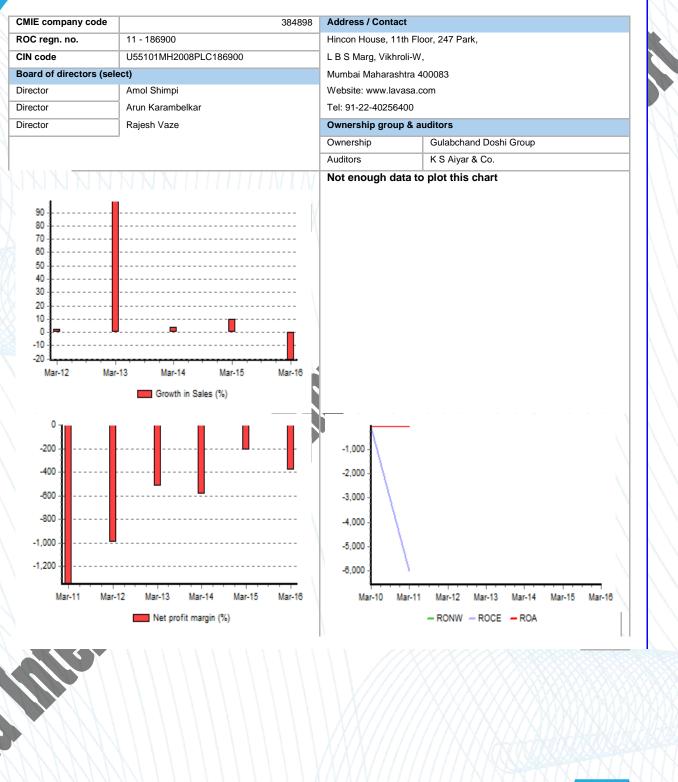
I T C HOTELS LTD.







LAKEVIEW CLUBS LTD.





Present Manufacturers

Company Name	Address 1	Address 2	City	State	Pincode	Telephone Number	Fax Number	Email	Web Address
" – ⊦¹№_5⁄8‱ ^L ⊨ ⋧ [№] ∟¾₽ŧ	¤¹⁄₃¾€└₣ └₣¹– †¹∿L⁵೫‱£	01/3 ^N L€1-1/3 %00 †€®®₩1/3 Rs 01Pt®£ ●1/3®€ ^H T1/3 %00 ^H T ^V T ^E R£	°5⁄8₩ ^{{5} ⁄8‱® €	°—ff ¹⁷ ⁄8 < ⁵ ⁄8‱® €	<u>22221/4</u> ®	1⁄2 ^{n®®} ¤º¤≌	1/2 ^{n@®} X ⁰⁰ 1/2	¹⁴ T ^L F®1/3 ^C R №1/3 ¹⁷ CR1/3 ³ %€ ¹ F ¹ F ¹ - ³ % ⁵ % ⁶ %0R1 ¹ % ¹ N ²	₩₩₩₩₽ ₽%3%8€ >= 3/9 \$6%00₽t\8
ʻ □ ‡ †¹┶բ∺┭€ℕ⊥⅓ ‰€ℕ⊥€⁵‰┶բ ֎ℕՆ₧ ≩ℕL℁₧	R1/3%1₩ 1/3%0€ □11/3%£ ■HTHT1LF €N_5% —€FR1/8 %05%£	}3%8 ^V T7/81/3 ^N L €1– ■7/87/8€1/8 ⁵ /8 £	™1⁄30⁄00 1⁄3—3⁄8® 1⁄3 [⊑] R	■ ^V T— ^C ⁄⁄ ₀ 1/ ₃ ² / ₃	°¢¢aao			(3 ¹ /8) (8 ¹ /7−− 1 = ¹ (11)/L 2 = ¹ (11)/L 2 = −Pt ¹ /8 ¹ N ²	
" □ – †¹ʰኒِ⁵శ‰ʰ⊧ ¶ □⁵‰ၬϝ¹⊑℞∿⊾ၬϝ ℞∿⊾₧ ℞Ջ℩ኒ翁₧	$ SM_{-5}^{SM_{-5}} = $	$\frac{1}{1}$ $\frac{1}{3}$ $\frac{1}{8}$ $\frac{1}{8}$ $\frac{1}{3}$ $\frac{1}$	®5%8 1/3€	ff¹⁄3№€ ‰ °¹⁄3¾ ^V T	n8881/49	1/431/20203	1/1/007088	€-7/81" ^H T ❸ ^H T®%01 2/31/3%0Pt1/8 1N ²	
□ † ¹ ¹ ⁵ / ₈ ‰ ^L F ¶ ℞ ⁵ / ₈ ¹ / ₃ ^L F€- [®] ℞ ^N L ³ / ₈ Pt	0 ¹ Pt ² 1/4£	†1¥—©€¥ ●€- -1/3 ^C R ¹ /3-€£ ■ - ■1/3 ^C R ⁶ /u - ^N L ^C R ⁵ /8 ⁵ /8 ^N L £	SM10 ₀₀ %u1/3 ^N L 1/3	fi ⁵ /8 ^L = ^N L - ⁵ /8 ⁻ ^{©1} /8 %0		1/4 ¤	1/21/2©©∑nªª	‱" ^C R ⁵ ⁄8 ³ ⁄8 € ⁷ ⁄8 ⁷ ⁄8 ^N ²¹ ⁄3 €‰Pt ¹ ⁄8 ¹ N ²	
-%0 ^V T5/8 ^{11/3} ^L F ^N L † ^{1N} L5/8%0 ^L F B ^N L3/8Pt	$ \begin{array}{c} -^{\textcircled{0}1}H_{T} & \circ^{1}P_{t} \\ -^{\textcircled{0}}f^{\textcircled{0}} \\ -^{\textcircled{0}1}3} \\ -^{\textcircled{0}1}3 \\ -^{\begin{array}{0}1}3 \\ -^{1}3 \\$	11 ^H T ⁵ / ₈ ^L _R ¹ / ₃ ^N L€ ® ⁵ / ₈ † ¹ ^V T ^L ⊧€-® 11/ ₈ € ⁵ / ₈ ^N L ¹ ₈ <u>B</u> ^N L ³ / ₈ P.			¢ª1/4 ^{nao}	1/2®1/4©1/4 ⁸⁸	1/2®1/2 ^Q 1/2 ¹ /4 ²	‱ ^v ⊤5⁄8¹⁄8¹ ¹⁄3 ^L ⊢ ^N LPt€ –	₩₩₩₽ŧ ⅔‰ ^V т⁵% ¹%¹¹⅓ [⊥] ⊨ ^N L ₽ŧ€−
—¹⁄₃№¹⁄₃ ¤⁵⁄₅ ^L ⊨¹ ^L R ^N L †¹ ^N L⁵⁄₅‱ ^L ⊧ Ŗ ^N L³%Pt	^{SM®1} ∕3— ^H T ^V T ^E R£	\mathbf{Q} .	^{™©} N ²⁵ ⁄8 3∕8 √3 ² ∕3 1∕33∕8	□ ^V т%¹⁄₃ [⊑] ℞¹⁄₃ ^ℕ ∟	1/4©aaao			^F _R ^V T ^H T ¹ / ₃ ₩ 1/ ₃ %01/ ₃ ,1/8 1/ ₃ "Rs1/ ₃ ©11 Pt1/81Pt€-	
≪ ℞ ○ "└₣ ^৸ ₁€ ―₩1 ⁄₃ ‰ †¹№₅у₀‰└₣ ∎⊛№₽ŧ ℞№₃翁₽₽	FR56N045 FR58 1912 12 12 12 912 12 12 912 12 912 912 912 12 912 912 912 912 912 912 912 912 912 9	↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓	□ ^V T ^E R [®] 1/3 ¹ −	†1⁄3 [⊏] RRs 1⁄3−1⁄3	<u>⁰1/21/2ªª</u> 1/2			¹ / ₈ ¹ ¹ _{CR} ^H ₇ ¹ ¹ _{CR} ¹ / ₃ ^N ∟ ⁵ / ₈ ¹ / ₃ ⁷ / ₈ ⁷ / ₈ ¹ / ₃ € ^C _C ^L _F ["] 3/ ₈ ‰ ⁷ / ₈ Pt € −	₩₩₩₽t %8%07/8₽t €-
9%0 € N € L 1 - F + F € N 1/3 %0 € L 18 0 N L N 2 Pt R N L %6 Pt	$-1N^{2}N^{2}V_{T}$ $- \in ^{N}LRs$ $-5\% - ^{N}_{L}\Gamma_{R}$ $-1\%^{L}_{F}5\% N^{2}$ $-5\% - ^{N}_{L}C$ $-1\% - ^{N}_{L}C$	-1/3%15/8 ^N L£	_1V _T N_® <5⁄8%0® €	°—ff ¹⁷ ⁄8 √ ⁵ ⁄8 ⁰ ⁄00 [®] €	00880@	¢⁰nn¢ª¢ª	1/2n©2®1/41/4©		$\frac{WWW}{V_{T} - \in \mathbb{N}_{5}} \\ \frac{1}{8} \\ \frac{1}{$
⊳№⁵% ^E R¹⁄₃‰ ¾ ℞₅‰€└⊨ [∨] т ^E R ₅%└₣ ℞ ^ℕ L℁ℙŧ		$\begin{array}{c} - & & \\ & \bullet & 1/_{3} L_{F} N_{L} \in \\ & & \circ & \\ & \circ & 5/_{8} 1/_{3} L_{R} \\ \bullet & & 1/_{3} - & \\ & \bullet & 1/_{3} - & \\ & \bullet & 1/_{3} - & \\ & \bullet & 1/_{3} - & \\ & & & 1/_{3} - & \\ & & & 1/_{3} - & \\ & & & 1/_{3} - & \\ & & & 1/_{3} - & \\ & & & 1/_{3} - & \\ & & & 1/_{3} - & \\ & & & 1/_{3} - & \\ & & & 1/_{3} - & \\ & & & 1/_{3} -$	● ^V TNº ⅔1⁄3€	●1⁄3 ^{©1} ⁄3 [⊏] _R 1⁄3 [∟] ⊢ [®] ^N [⊥] [□] _R 1⁄3	¢833®0	1/ ₂ 21/ ₂ n2⊚≗≗	½¢¤⁰¤⁰©¢	¹ / ₃ H _T N_5/8® F _R 1V _T H _T " ⊕ ^L F−‱Pt ¹ /8 1N ²	₩₩₩₽ŧ ¹ / ₃ ^μ _T №5⁄8 €-3%€V3 Pt ¹ /8 ¹ №



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/////	1⁄4 ⁿⁿ f⁰2£		()))						
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The second seco	■%00 ¹ /3 ^{MD}	■‰1/31/85/8£	[]]]]	€				N_"®Nº1/3€	Pt¹⁄8¹Nº
R ^N L³∕8Pt	1⁄3£ ‡− ^N L5⁄8Nº	(X/X)	/////	WX V				%0Pt ¹ ∕8 ¹ Nº	())))
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A REAL PROPERTY AND A REAL	_12/ ₃ ®1/ ₃ ■5/ ₈ 1/ ₃ ^E R£	$L_{F^{1/3}} R \in \frac{1}{3} N_{L}$	⊂ _R ∨ _T	‰ ¹ ⁄3				¹⁄₃ ^ℕ L¥ ℗ [⊏] ℞¹ ^Ѵ т ^ӊ тҎ _҄	())
R ^N L ³ ∕8Pt			X		$\langle \cdot \rangle$			1∕8¹ N º	
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† ^{1N} L⁵⁄8‰ ^L F	$-N_{L^{1/3}}E_{R}$	$\Box^{V}_{T} \in \frac{1}{3}$	3∕31∕3€	ER1/3 ^L F®	$\langle \rangle \rangle$	$\langle \rangle \rangle \langle \rangle$		$\langle \rangle \rangle \langle \rangle$	
Ŗ ^N L³∕8Pt	• $\frac{1}{3} - \frac{1}{R}$ " $\frac{1}{3} - \frac{3}{8}$	†¹/₃‰₀‰£ ●¹/₃‰₀¹/₃³/8		NL ^L R ¹ /3	$\langle \rangle \rangle$	$\langle \langle \rangle \rangle$		$\langle \rangle \rangle \langle \rangle$	())
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O ¹ N ²⁵ ⁄8− ^N L ¹	_€3/81/33/8	ffl%€-® ^v t€	11/ 3	□ ¹¹ ⁄3	¢ ^a 1⁄4 ^{aa} ¢	1/2¢2¢2¢2	¹ ∕₂¢²¢²¢²	L _{F®1/3} L _{R5/8®}	₩₩₩Pt
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Ŗ ^N L³∕8Pt			$\langle \langle \rangle \rangle$	$\langle \rangle \rangle$		$\langle \rangle \rangle \langle \rangle$		^{⊛11} ⁄3Pt ¹ ⁄8 ¹ Nº	N⁰
O ^{1^C_R^NL^VT-6/8}	± 11	‡– ^L ⊧ ^N L€ ^N L	□ [∨] ⊤ [⊏] R [®]	†⅓ [⊑] ℝ Rs	⁰ 1/2 ¹ /2 ⁸⁸⁰	¢º®º®º®	¢ ^{a20®1} /4¢	⁷ /8 ^H T®%0"	₩₩₩Pt
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	ffl€ ^L ⊧₩¹⁄₃	ff ^{1H} T ^L F€⅓	SM10/00	fi5/8 ^L F ^N L	<u>®aaa</u> ¢n	1/21/2 ^{©2ªª} 1/2	1/21/2©2ªnºa	L _{F⁵/8¹/8^LR⁵/8}	₩₩₩Pt
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∑ SM †¹ ^N L5⁄8‱ ^L F ⊋ ^N L3⁄8Pt	■ 1⁄2©¥1⁄4ª£	_5%1% ^N L1 ^C R¥ ¤ ∢£	®1⁄3 3⁄8€®1⁄3 ⊑ _R ®	<u>—</u> ®1⁄3— ³ ⁄8€®1⁄3 [⊑] R®	<u>onaaa</u> ∑			[©] u ^{1®} ‰€ N ^{º1} /8 [®] 3⁄8"∞ N ^{º1} ⁄3€‰ Pt ¹ ⁄8 ¹ N ^º	
□ ● □ †¹┶⊧ ^ӊ ҭ€ŇႱ¹⁄₃ ‱€ ^ℕ ⊾₨ ¶ □⁵緣 ^ℕ ∟¹⁄₃€‰ ℞ ^ℕ ⊾⅔₽ŧ	¹ ⁄2 ¹ ⁄2£ —¹⁄3№¹⁄3 ¹⁄8 — ^N L ^C R ⁵ ⁄8 ⁵ ⁄8 ^N L£	-‰¹¼ [⊑] R³⁄8 —Ρt ¼ [⊑] R³⁄8 ○‰¹¹ [⊑] R£	SM10 _{/00} C/u ¹ /3 ^N L 1/3	fi⁵⁄s ^L ⊨ ^N L –⁵⁄8—®¹⁄3 ‱	<u>®aaao</u> n				
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†¹ ^N L5⁄8‱ ^L F ∎❸ ^N LPt ℞ ^N L3⁄8Pt	⁰⁵ /8 ¹ /3 ^C R ■ ^C R€5/8	○ ®1₩%L£ □ ff □11⁄33%£	^{TM1/3} %00 1/3—3/8® 1/3 ^E R	■ ^V T <i>—</i> % 1⁄3 ² ⁄3	°¢¢aao	280©01/21/4	280001/4		
†€®©2⁄31⁄3 ^E R ff5%1⁄8®—11⁄8 FR1⁄3NL F&NL3%Pt	ffi→€ ^N L ◦¹Pt ² ¢ ² ¤£ ›N ² ^H T€ ^C R ⁵ ⁄8 ff1₩ ⁵ ⁄8 ^C R£ ² ¢ ^N L [®] O‰ ^{11^CR£}	$ \begin{array}{l} \langle fi \in - @ \mathfrak{L} \\ \square^{V_{T}} \mathbb{N}_{L} \\ \circ^{1} P_{t}^{1/4^{2}} \mathfrak{L} \\ ffi - \in \mathbb{N}_{L} \\ \circ^{1} P_{t} {}^{\varrho} \mathfrak{C} \mathfrak{L} \\ " \in {}^{T}_{R}^{1} \& \in \mathfrak{L} \end{array} $	0 ¹ /3 3 € ● ^V TNº 2/31/3€	● ¹ /3 [®] 1/3 「 _R 1/3 L _F ® N _L L _R 1/3		n1/29()1/2888		³ ⁄81⁄3‰ ^H ⊤ 1⁄3 ^N L Pt ^{®1} Rs 1⁄3‰"®€® ®²⁄31⁄3 ^C R ^N L 5⁄81⁄8®Pt1∕81 N ²	₩₩₩₽t ‰1⁄3 @ 1⁄3 ^L ⊢1⁄3Pt ¹ ⁄8 ¹ N [©]
‡ ff — †¹∿L⁵⁄8‱└ϝ ŖŇL¾₽ŧ	¹ ⁄2 ² £ — ¹ №№ [∨] т — [€] ^N LRs — ⁵ ⁄8− ^N L ^C R ⁵ ⁄8£	–⅓ե∓⅓–ℕ ℞¹℆£ ffl¹%ե⊧⅓–ℕ ffl€©¹%¯℞£	°5%8₩ *5%800® €	o—ff ^{17/8} ^{(5/69} 00® €		1/2 ^{nº} ¢¢1/2 ^{nº}		N _L 1 ^E _R P _t 1 _{/8} 5/8 %00%0"₩ 5/8%01/81N ^Ω ^{©E} R ¹ ^V T ^H TP _t 1/81N ^Ω	₩₩₩₽ŧ ₩ ⁵ ⁄8%01/8 ¹ № ²⁵ ⁄8 ^{@C} R ¹ ^V T ^H TPt1/8 ¹ №
‡¹‰¹– †¹Կբዛդ€ℕ_¹⅓ ‱€ℕ⊾℞s ∎֎ℕ⊥Բւ ℞ℕ _֊ ℁ℙւ	ff®5⁄8 _5⁄8_N_E _R 1⁄3‰0 ∎1⁄3 ^E R%u£	01Pt ©®f⁰£ t€1%9%5%-LF 1- □11/33/45	¶⁄8-09 1/39/00 CR √T	₩ 1/8⁻R− 1/3 ⁻¹ L1/3 %u1/3	2nªª¢1⁄2	1/2 ²² ©¢1/2¢ 1/2	1/2 ²² ©©2¤¢	⁷ %€-1/3- 1/8 ⁵ % Pt1/8 ⁵ % - ^N L ^C R ¹ /3 ⁰ % ⁷⁰ ^C R ¹ R ¹ /3 ⁰ € ³ % ^{©1} ^N L ⁵ % ⁶ % ⁰ ^L FPt ¹ % ¹ N ²	
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13/85/87/85/00 11 1 5/85/00 F 1 1 - 3/8 F Pt RN 23/8Pt	†¹ ^N L5%‰ ‡¾5%¹⁄₃‰ ff¹ ^H T└⊨£	ffl£ —¹⁄₃− ^ℕ ∟ℕ∟£	ffI1⁄3 ^Ľ R1⁄3 –1⁄3 ^Ľ F€	ffi ^N L ^N L ¹ ⁄3 ^C R ■ ^C R ¹ ⁄3 ³ ⁄8 ⁵ ⁄8 ^L F®	1/21/2 ⁰³³ 1/2	1/4¢©1/2 ^{2ª}	1∕4¢©n©2	‱¹⁄₃‱‱ №¹⁄₃ [∨] т [⊏] ฅRs ¹⁄₃"⊚№¹⁄₃€ ‰Pt¹⁄ѧ¹№	
୭ଭ€ †€®®₩¹/₃ Rs ●¹ ^N ⊾⁵%‰ ^L ⊧ ℞ ^N L℁₽ŧ	ff¥ ² ©"£ "%00 ^L F ¹ /3 ● ¹ /3%0%0 — ¹ № ^H T%0 5%8₩£ ²¢¤£	●1_NL€5% NL© □11/3%£ y®Nº1⊏R5%£	®5⁄8_ _1⁄3€	ff1⁄3 N ⁰€ ‰ ∘1⁄3³⁄8 ^V T	n9599©			¹ / ₃ ^L _R ^V _T − 1/2 ^ª [≇] ©"©1/ ₃ ^N L© ₩1/3RsPt1/8 ¹ N ²	
±∞∞€	ff¥⁰©"£	°¢¤£	®5/8	ff¹⁄₃Nº€	naaaac			¹ /3 ^C R ^V T-1/2 ^a	



t− ^N L‰Pt	● ¹ / ₃ %0%0	N_® □11/33/8£	$\langle \rangle \rangle \langle \rangle$	° ¹ ∕3 ³ ∕8 ^V T				₩ ¹ /3 Rs Pt ¹ /8	M
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†¹ ^N L⁵%‰ ^L F ℞ ^N L³%₽ŧ	‡— ³ ⁄8 ¹ ∕3 ^{∞5} ⁄8 †¹ [∨] τ [∟] ϝ⁵∕8£	- ⁵ ⁄8 ^L F ¹ ∕3− ^N L □ ¹¹ ⁄3 ³ ⁄8£	²⁄₃¹⁄₃€	^C R ¹ /3 ^L F® ^N L ^C R ¹ /3					€— ³ ⁄ ₈ ¹ ⁄ ₃ ® ⁵ ⁄ ₈ ® [⊑] R ¹ V _T
X L/81 t	T F 78£ ■ ^H T ^H TPt □-‡£	fi¹ [⊑] R‰€£		L R /3					^{78°} R I ^H TPt1∕81Nº
^{M1} /3 Rs ^H T ⁵ /8 ⁵ /8	™¹⁄₃Rs ^H T	05/81/3 ^C R	" ^{⊛⊏} R ¹ ∕3	ffi ^N L ^N L ¹ /3	1/2©1/2ªª	1/41/4 ^{a©aa}	+++		WWWP
†¹ ^N L⁵⁄8‰ ^L F ℞ ^N L³⁄8₽ŧ	⁵ /8 ⁵ /8 ■ ¹ /3 ⁰ /00 ¹ /3 ¹ /8	ff¹ [⊑] R¹⁄3 ffl€‰‰¹⁄3		[∟] R ■ [∟] R1/33/8	1⁄4				%0 ¹ /3 K S [™] T 5/ ₈ 5/ ₈ @1N
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INNY	NNY	²⁄₃¹⁄₃³⁄8 □¹¹⁄₃³⁄8£		V X /V X	$\left(\right) \right)$			$\langle \langle \rangle$	
[™] €_ ³ / ₈ ¹ / ₃ ‰ ¹ ^N L ⁵ / ₈ ‰ ^L F	$\Box^{c}_{R^{1}/3} - \frac{3}{8}$ = $\frac{5}{8}^{c}_{R^{1}/8} + \frac{1}{8}^{V}_{T}$	■ ¹ / ₃ %00 ¹ / ₃ ¹ / ₈ ⁵ / ₈	ffI¹⁄₃³⁄ѧ¹ ³⁄ѧ¹⁄₃ [⊑] ℞	□ ^V T% ¹ /3 ^C R ¹ /3 ^N L	1/4¤ªª1/2 a	1/21/4n1/41/4nn	1/21/4n1/41/40©	F 7 RRs1/3	₩₩₩Pt ^L F ^V T ^E R R s
R ^N L ³ /8Pt	C _{R⁵/8}	~ –¹⁄3 Rs ¹⁄3%€	1/3	K/O L				HT1/3/001/3	¹ /3 ^H T ¹ /3%00
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Classification/Reclassification of Operational Hotels

- 1. Classification for newly operational hotels if approved by Ministry of Tourism at project stage, must be sought within 3 months of completion of the project Operating hotels may opt for Classification at any stage. However, hotels seeking Reclassification should apply for reclassification at least six months prior to the expiry of the current period of classification.
- 2. If a hotel fails to reapply six months before the expiry of the classification period, the application will be treated as a fresh case of classification
- Rs5/81/3 R F Z/2 ER1Nº N_@5/8 ¡O€**3**5%8; 3/81/3 NL 5/8 17/8 ¹/₃^HT^HT^CR¹ ☎ ¹/₃‰ 17/8 ¹^L_R € - 1/81/3^L_F5/8 ¹⁷/8 [□]5/8¥1/8‰01/3^L_F^L_F€7/8€1/81/3^N_L€1-£ __®1/3€^C_RNº1/3_ __***□**"— 3/21/3 N 5/8 ⁷⁄8^CR¹№ 17/8 ⁵/₈₩^HT€^C_RRs 17/8 N 05/8 %0¹/3^LF^NL $1/8\%001/3^{L}F^{L} \in \mathbb{C}^{7/8} \in \frac{1}{8}1/3^{N}_{L} \in \mathbb{1} - \mathbb{E} \quad {}^{H}_{T} {}^{L}_{R} \\ 1 \otimes \mathbb{E}^{3}/85/83/8 \quad {}^{N}_{L} \otimes \mathbb{I}_{3}^{N}_{L} \quad {}^{N}_{L} \otimes \mathbb{E}^{3}/85/83/8 \quad {}^{N}_{L} \otimes \mathbb{I}_{3}^{N}_{L} = \frac{1}{8}1/3^{N}_{L} \\ 1 \otimes \mathbb{E}^{3}/85/83/8 \quad {}^{N}_{L} \otimes \mathbb{I}_{3}^{N}_{L} = \frac{1}{8}1/3^{N}_{L} \otimes \mathbb{E}^{3}/85/83/8 \quad {}^{N}_{L} \otimes \mathbb{I}_{3}^{N}_{L} = \frac{1}{8}1/3^{N}_{L} \\ 1 \otimes \mathbb{E}^{3}/85/83/8 \quad {}^{N}_{L} \otimes \mathbb{I}_{3}^{N}_{L} = \frac{1}{8}1/3^{N}_{L} \otimes \mathbb{I}_{3}^{N}_{L} \otimes \mathbb{I}_{3}^{N}_{L} = \frac{1}{8}1/3^{N}_{L} \otimes \mathbb{I}_{3}^{N}_{L} = \frac{1}{8}1/3^{N}_{L} \otimes \mathbb{I}_{3}^{N}_{L} \otimes \mathbb{I}_{3}^{N}_{L} \otimes \mathbb{I}_{3}^{N}_{L} \otimes \mathbb{I}_{3}^{N}_{L} = \frac{1}{8}1/3^{N}_{L} \otimes \mathbb{I}_{3}^{N}_{L} \otimes \mathbb{I}_{3}^{$ [©]¹/₂¹/₂/₃/₂³/₈⁻/_R⁻⁵/₈⁻¹/₈/₈⁻/₈ € 3 5/₈⁻³/₈ ₩ €^N₂⁰ € - ^L_F € N¹ - ^N₂⁰^L_F ^H_T^L_R €¹^L_R ^N₂¹ N₂⁰/₈ 5% ★ HT € LRS 17% N_®5% 1% VT R R5% - N_ HT 5% R € 13% 17% 1% 001/3 LF LF € 7% € 1% 1/3 NL € 1 - £ $# \in \mathbb{N}_{0}$ 1/3‰‰ 3/1/3‰€3/8 3/8¹1/8^VTN²⁵/8 - \mathbb{N}_{1}^{L} = Pt $\pm -1/8^{1}$ N^{2H}T‰5/8^NL5/8 ¹ ¹ ¹ ¹/₈ ¹/₃ ¹ ¹ ¹ ^{− L}[−] [−] [−] ¹ ¹ ¹ ¹/₈ ¹/₈



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j¹/₃¿ −⁵/₈₩¹/₃¹/₃¹/₈⁵/₈ ff^E_R⁵/₈¹/₃^NLN²/₈-^NL ■‰¹/₃-^NL



$i^{2/3}$; $□^{1/3}$ \in - fi $\frac{1}{3}$ $^{N}L^{5/8}$ ^{C}R + $\frac{1}{3}$ ^{C}R 9 $^{5/8}$ $^{L}F^{N}L$ \in - $^{\odot}$

- j¹/8; fi¹/3^L =^NL⁵/8 ●¹/3-¹/3¹/3¹/8⁵/8N²⁵/8-^NL
- $i^{3/8}$; ■100000^VT^NL€1- -1-^NL^C_R1000 ●5%^NL[®]13% 7%¹^C_R "€^C_R£ fi¹/₈ 1/3-3% R€^{®®N}L

%; ●5%1/3^LF^VT^LR5%^LF 7%1^LR 5%-5%^LR[®]Rs 1/3-3% ₩7/3^NL⁵/5^LF %1-^LF5%^LR[®]1/3^NL€1-£ ₩1/3^NL5%^LR [®]1/3^LR[®]5%^LF^NL€-[®] ;^VT^LF5% 17% - R %01/3N²^HT^LF£ ^LF1%01/3^LR 5%-5%^LR[®]Rs£ ₩1/3^NL5%^LR ^LF1/3[®]€ -[®] %5%[®]€ 1/85%^LFf^NL1/3^HT^LF 5%^NL1/8Pt;

%; ¹/₃€¹/₃€¹/₃ ○€^LR⁵/₈ ○€^Q ●⁵/₈¹/₃^LF^V^LR⁵/₈^LF^f[†]Rs³/₈^LR¹/₃-^NL^LF

%0; $-5\%1\%^{V}T^{C}R \in ^{N}LRs$ 7%3% $^{V}L^{V}T^{C}R5\%^{L}F$ $\textcircled{O} \in ^{MD}Pt$ —ffffl£ fl¥□1/3Rs 1%®5%1%% £ $\textcircled{O}5\%^{C}P \in ^{7}6 \in ^{1}6$ % $^{N}L = 1 - 17\%^{L}F^{N}L1/37\%7\%$ 5% $^{N}L1\%Pt$

$$\begin{split} \mathbb{N}^{2} \mathbf{i} \label{eq:2} & \mathbb{N}^{2} \mathbb{E}^{1} \mathbb{I}_{8} \mathbb{O}^{\mathbb{C}^{N}} \mathbb{E}^{3} \mathbb{I}_{8} \mathbb{O}^{1} \mathbb{I}_{8}^{1} \mathbb{I}_{8}^{1} \mathbb{I}_{8} \mathbb{O}^{1} \mathbb{I}_{8}^{1} \mathbb{I}_{8}^{1} \mathbb{I}_{8} \mathbb{O}^{1} \mathbb{O}^{1} \mathbb{I}_{8}^{1} \mathbb{I}_{8}^$$

-¿ "−Rs ¹^NL^{®5}%^ER ¹/₃³%³%€^NL€¹−¹/₃³% ⁷%¹/₃¹%€‰€^NL€⁵%^LF

[®]Pt —⁵%^ER^NL€⁷%€¹%¹/₃^NL⁵%^LF^f⁰¹ ■²/₃%⁵%¹/₈^NL€¹ — -⁵%^ER^NL€⁷%€¹/₈¹/₃^NL⁵%²/_F i¹%^VT^ER^ER⁵%=^NL ¹/₃-³% ¹/₃^NL^NL⁵%^LF^NL⁵%³/₈³/₄



 $\frac{1}{8} - \frac{9}{8} - \frac{5}{8} - \frac{5$

5%; ■^VT²/₃%0€¹/₈ %0€¹/₃²/₃€%0€^NLRs € VT^ER¹/₈-1/₈⁵/₈ ;¹^HT^NL€¹-1/₃%0;

 $^{(9)}$ $_{1/3}^{-1/3}$ $_{1/8}^{N_L}$ $_{1-5/8}^{+3/8}$ $_{2/3}^{+1}$ $_{3/6}^{+3/8}$ $_{1/8}^{-1/3}$ $_{$



%; --‰⁵/₈¹/₃⁻¹/₈⁵/₈ f • - f¹/₃^HT^HT^CR¹ · f³/₃ · c⁸/₈^FF^VT ∈ c⁵/₈³/₈ · 7/₈^CR¹N² · 1/₃ - Rs ¹^NL[®]/₈⁵/₈^CR · 60¹¹/₈¹/₃³/₀₀ · 1/₃^VT^NL[®]¹C_R ∈ ^NLRs ; $\Theta \in M^{D}P_{t} = 100000^{V}T^{N}L \in 1 - -1 - N^{L}c^{1}R^{1}/_{00}$ $-11/_{3}^{C}c^{3}/_{8}f = - c^{L}F^{N}L^{C}c^{R}Rs$ · 17/₈ · $- \Theta \in c^{L}R^{1} - N^{25}/_{8} - N^{L}$ ¶ $O^{1}c^{2}R^{5}/_{8}^{L}F^{N}L^{L}F$ · 5/₈^NL¹/₈Pt; $W^{0} \in 1/_{8}^{0}/_{8} \otimes 5/_{8}^{C}c^{R} \in c^{L}F$ · 1/₃^HT^HT · 6/₈ · 1/₈¹/₃²/₃%05/₈

$$\begin{split} & \mathbb{R} \mathbb{P}^{\text{"}} \mathbb{W}_{0} \mathbb{W}_{0} & \frac{1}{3}^{H} \mathbb{T}^{H} \mathbb{T}_{0} \mathbb{E}^{\frac{1}{8}} \mathbb{I}_{3}^{N} \mathbb{L}_{0} \mathbb{E}^{\frac{1}{8}} \to \mathbb{V}_{R} \\ & - \mathbb{W}_{0} \mathbb{I}_{3}^{L} \mathbb{E}^{L} \mathbb{E}^{\frac{1}{8}} \mathbb{I}_{3}^{N} \mathbb{L}_{0} \mathbb{E}^{\frac{1}{8}} \to \mathbb{V}_{R} \\ & - \mathbb{W}_{0} \mathbb{I}_{3}^{L} \mathbb{E}^{L} \mathbb{E}^{\frac{1}{8}} \mathbb{I}_{3}^{N} \mathbb{L}_{0} \mathbb{E}^{\frac{1}{8}} \to \mathbb{V}_{R} \\ & - \mathbb{W}_{0} \mathbb{I}_{3}^{L} \mathbb{E}^{L} \mathbb{E}^{\frac{1}{8}} \mathbb{I}_{3}^{N} \mathbb{L}_{0} \mathbb{E}^{\frac{1}{8}} \to \mathbb{V}_{1}^{N} \mathbb{E}^{\frac{1}{8}} = \mathbb{V}_{3}^{N} \mathbb{E}^{\frac{1}{8}} \\ & - \mathbb{W}_{0} \mathbb{I}_{3}^{L} \mathbb{E}^{\frac{1}{8}} \mathbb{I}_{3}^{N} \mathbb{L}_{0} \mathbb{E}^{\frac{1}{8}} \to \mathbb{V}_{2}^{N} \mathbb{I}_{3}^{N} \mathbb{E}^{\frac{1}{8}} = \mathbb{V}_{3}^{N} \mathbb{E}^{\frac{1}{8}} \\ & - \mathbb{W}_{0} \mathbb{I}_{3}^{N} \mathbb{I}_{3}^{N} \mathbb{E}^{\frac{1}{8}} \to \mathbb{V}_{2}^{N} \mathbb{E}^{\frac{1}{8}} \\ & - \mathbb{W}_{0} \mathbb{I}_{3}^{N} \mathbb{I}_{3}^{N} \mathbb{E}^{\frac{1}{8}} = \mathbb{W}_{0}^{N} \mathbb{E}^{\frac{1}{8}} = \mathbb{W}_{0}^{N} \mathbb{E}^{\frac{1}{8}} \\ & - \mathbb{W}_{0} \mathbb{I}_{3}^{N} \mathbb{I}_{3}^{N} \mathbb{E}^{\frac{1}{8}} = \mathbb{W}_{0}^{N} \mathbb{E}^{\frac{1}{8}} = \mathbb{W}_{0}^{N} \mathbb{E}^{\frac{1}{8}} = \mathbb{W}_{0}^{N} \mathbb{E}^{\frac{1}{8}} \\ & - \mathbb{W}_{0} \mathbb{E}^{\frac{1}{8}} \mathbb{E}^{\frac{1}{8}} \mathbb{E}^{\frac{1}{8}} = \mathbb{W}_{0}^{N} \mathbb{E}^{\frac{1}{8}} = \mathbb{W}_{0}$$

 $\begin{array}{c} {}^{22}\mathsf{P}_{\mathsf{t}} + 1^{\mathsf{N}} \underbrace{3800}_{\mathsf{t}} = \underbrace{44}_{\mathsf{t}} \in 90000} & {}^{\mathsf{F}_{\mathsf{t}}} \underbrace{V_{\mathsf{T}}}_{1/3} \otimes_{\mathsf{t}} \in 7/8} \mathbf{R}_{\mathsf{S}} & 7/8^{\mathsf{1}} \mathbf{\Gamma}_{\mathsf{R}} & 1/8^{\mathsf{0}} \otimes_{\mathsf{0}}^{\mathsf{1}/3} \underbrace{\mathsf{L}}_{\mathsf{F}} + \underbrace{\mathsf{F}}_{\mathsf{R}} \in 7/8} \in 1/8^{\mathsf{1}/3} \underbrace{\mathsf{N}}_{\mathsf{L}} \in 1 - 1/3^{\mathsf{L}}_{\mathsf{F}} \\ {}^{\mathsf{1}/8} \underbrace{\mathsf{L}}_{\mathsf{R}} \in \mathbb{N}^{\mathsf{1}/3} \underbrace{3800}_{\mathsf{R}} & \pm 1^{\mathsf{1}} \underbrace{\mathsf{N}}_{\mathsf{5}} \otimes_{\mathsf{8}} \otimes_{\mathsf{C}}_{\mathsf{F}} & {}^{\mathsf{H}}_{\mathsf{T}} \mathbf{\Gamma}_{\mathsf{R}} 1 \underbrace{\mathfrak{G}}_{\mathsf{S}} \otimes_{\mathsf{5}} \otimes_{\mathsf{5}} & 1/3 \\ {}^{\mathsf{1}/8} \underbrace{\mathsf{N}}_{\mathsf{2}} = \underbrace{\mathsf{N}}_{\mathsf{2}} \underbrace{\mathsf{N}}_{\mathsf{1}} \underbrace{\mathsf{N}}_{\mathsf{2}} & 1/3 \\ {}^{\mathsf{1}/8} \underbrace{\mathsf{N}}_{\mathsf{2}} \underbrace{\mathsf{N}}_{\mathsf{1}} \underbrace{\mathsf{N}}_{\mathsf{1}} \underbrace{\mathsf{N}}_{\mathsf{1}} \underbrace{\mathsf{N}}_{\mathsf{1}} & \underbrace{\mathsf{N}}_{\mathsf{1}} \underbrace{\mathsf{N}}_{\mathsf{1}} \underbrace{\mathsf{N}}_{\mathsf{1}} \underbrace{\mathsf{N}}_{\mathsf{1}} & \underbrace{\mathsf{N}}_{\mathsf{1}} \underbrace{\mathsf{N}}_{\mathsf{1}}$



- ^N L ¹ /3 ^C R -1/3 ^N L ⁵ /8 ^{©1 C} RRs	$\begin{array}{c} - \%_{0}^{1/_{3}L_{F}L_{F}} \in 7/_{8} \in 1/_{8}^{1/_{3}N_{L}} \in 1 - f^{\Box 5/_{8}1/_{8}} \%_{0}^{1/_{3}L_{F}L_{F}} \in 7/_{8} \in 1/_{8}^{1/_{3}N_{L}} \in 1 - f^{\Box 5/_{8}1/_{8}} \oplus 1/_{8}^{1/_{3}N_{L}} = 1 - f^{\Box 5/_{8}5/_{8}L_{F}} = f^{\Box - \Box L_{F}} P_{t} \end{array}$
≌¥– ^N L1⁄3 [⊑] R	n£aaa
1/2¥-N_1/3 ^E R	©£aaa
1/4¥- ^N L1/3 ^E R	<u>0:2</u> C#28
¢¥– ^N L¹⁄3 ^E R	025 asa
2¥_N_1/3 ^E R	1/2ª£ªªª
2¥ _ ^N L ¹ /3 ^C R <5⁄8‰ ^V T₦5⁄8	1/2 ² £ ⁸⁸⁸
^{†5} % [⊑] R€ ^N L ¹ /₃ ^{®5} /8 i□ [⊑] R ¹ /₃− ³ %£ −‰ ¹ /₃ [⊥] ⊧ [⊥] ⊧€ ¹ /8£ † ⁵ % [⊑] R€ ^N L ¹ /₃ ^{®5} /8 ¹ /8 ¹ /₃ ^N L ⁵ % ^{®1⊑} R€ ⁵ % [⊥] ⊧;	₽2£aaa

 ${}^{21}/_{2}\mathsf{P}_{t} \qquad \text{ffi}^{\mathsf{H}}\mathsf{T}^{1} - {}^{\mathsf{F}}\mathsf{F}_{\mathsf{F}}^{5}/_{8}^{1}/_{8}^{5}/_{8}^{1} \in \mathsf{F}_{\mathsf{T}}^{\mathsf{N}} \qquad 17/_{8} \qquad 1/_{3}^{\mathsf{H}}\mathsf{T}^{\mathsf{H}}\mathsf{T}^{0} \otimes \in 1/_{8}^{1}/_{3}^{\mathsf{N}}\mathsf{L} \in 1 - \qquad 1/_{8}^{1}\mathsf{N}^{\mathsf{P}}\mathsf{T}^{0} \otimes 5/_{8}^{\mathsf{N}}\mathsf{L}^{5}/_{8} \qquad \notin = - \frac{1}{1/_{3}}^{\mathsf{N}}/_{0}^{\mathsf{N}} \otimes {}^{\mathsf{L}}_{\mathsf{F}}^{\mathsf{F}}\mathsf{L}^{\mathsf{N}}_{\mathsf{N}}^{\mathsf{N}}_{\mathsf{L}}^{\mathsf{F}} = \mathsf{L}^{\mathsf{N}}\mathsf{L}^{0}/_{\mathsf{S}}^{\mathsf{N}}_{\mathsf{L}}^{\mathsf{S}} \otimes {}^{\mathsf{P}}\mathsf{L}^{\mathsf{N}}_{\mathsf{L}}^{\mathsf{N}}_{\mathsf{N}}^{\mathsf{N}}_{\mathsf{L}}^{\mathsf{S}} \otimes {}^{\mathsf{P}}\mathsf{L}^{\mathsf{N}}_{\mathsf{L}}^{\mathsf{N}}_{\mathsf{N}}^{\mathsf{N}}_{\mathsf{L}}^{\mathsf{S}} \otimes {}^{\mathsf{N}}_{\mathsf{L}}^{\mathsf{S}} \otimes {}^{\mathsf{S}} \otimes {}$

- □5%^HT^CR5%^LF5%⁻N^L1/3^NL€³65%
 7%^CR¹N^Q ○†□"‡

□5%^HT^CR5%^LF⁵%⁻N^L1/3^NL€³65% 7%^CR¹N^Q †"‡



- ¤⁵%^HT^ER⁵%^LF⁵%⁻^NL¹/3^NL€**3**⁵% ⁷%^ER¹N^o ‡"ff
- □5%^HT^CR⁵%^LF⁵%-^NL¹/3^NL€³%⁵%⁷%^CR¹N⁹ ff""‡
- ■^CR€−1%€^HT1%%0 ‡−^LF^NL€^NL^VT^NL5% ¹⁷% †^{1N}L5%%0 ●1%−1%®5%№5%-
- $\Box^{5}_{8} \otimes \in 1 \frac{1}{3} \otimes (e^{\Box_{R} 5} \otimes \frac{1}{8} N_{L}^{1} \Box_{R} E) + \frac{3}{8} \in \frac{1}{3}$ $\blacksquare^{7}_{8} 7_{8} \in \frac{1}{8} 5^{8}_{8} f \otimes (1^{1})^{8}_{8} \frac{1}{3} \otimes (1^{1} \nabla_{T} \Box_{R} E) + \frac{1}{8} \otimes \frac{1}{8}$
- ●⁵/₈N²/₃⁵/₈^L_R -⁵/₈¹/₈^L_R⁵/₈^NL¹/₃^L_RRs †□"----
- $\ddagger \frac{1}{81/3} + \frac{5}{8}$ $\frac{17}{8}$ $\frac{15}{8} + \frac{5}{8} + \frac{2}{8} + \frac{1}{3} + \frac{5}{8} + \frac{2}{8} + \frac{1}{3} + \frac{3}{8} + \frac{2}{8} + \frac{1}{3} + \frac{3}{8} + \frac{1}{3} + \frac{1$

j²/3¿ ○¹^L_R ⁹ 1/2 1/4 - L¹/3^L_R [®]¹N_L⁵/8%0^L_F

- $\Box^{5}_{8} \otimes \in^{1} \frac{1}{3} \otimes_{0} (\in^{\Box}_{R} 5^{*}_{8} 1^{*}_{8} \mathbb{N}_{L}^{1} \mathbb{L}_{R} \pounds + -\frac{3}{8} \in^{1}_{3} \mathbb{N}_{L}^{1}_{T} \mathbb{L}_{R} \in^{\Box}_{F} \mathbb{N}^{2} \blacksquare^{7}_{8} \otimes^{1}_{8} \otimes^{1}_{8} f$ $\otimes_{0}^{1}_{1/8} \mathbb{I}_{3} \otimes_{0} \pm -\frac{3}{8} \in^{1}_{3} \mathbb{N}_{L}^{1}_{T} \mathbb{L}_{R} \in^{\Box}_{F} \mathbb{N}^{2} \mathbb{I}_{8}^{7}_{8} \otimes^{1}_{8} \otimes^{1}_{8$
- □⁵/₈^HT^CR⁵/₈^LF⁵/₈-^NL¹/₃^NL€³/₈^CR¹N^Q ○[†]□"[‡]
- □5/8^HT^CR5/8^LF5/8-^NL1/3^NL€€5/8 7/8^CR1N^Q †"‡



- [□]5%^HT^CR⁵%^LF⁵%⁻^NL¹/₃^NL€**3**⁵% ⁷%^CR¹N^o ‡"ff
- □5/8^HT^CR5/8^LF5/8-^NL1/3^NL€€5/8 7/8^CR¹N^o ff""‡
- • $\Gamma_{R} \in -\frac{1}{8} \in \frac{H_{T}}{3} \otimes \frac{1}{2} \frac{L_{F}}{L} \in \frac{N}{2} \sqrt{T} \sqrt{5} \otimes \frac{17}{8} + \frac{11}{5} \otimes \frac{17}{8} \otimes \frac{17}{3} \frac{17}{3} \otimes \frac{5}{8} \sqrt{25} \otimes \frac{17}{8} + \frac{17}{2} \sqrt{5} \otimes \frac{17}{8} + \frac{17}{2} \sqrt{5} \otimes \frac{17}{8} + \frac{17}{8} + \frac{17}{8} + \frac{17}{8} \otimes \frac{17}{8} + \frac{17}{8} \otimes \frac{17}{8} + \frac{17}{8} \otimes \frac{17}{8} \otimes \frac{17}{8} + \frac{17}{8} \otimes \frac$

 ${}^{\underline{\circ}1}_{4} P_{t} \qquad \dagger^{1} {}^{\underline{\circ}}_{5} {}^{8}_{8} {}^{\underline{\circ}}_{5} = \underbrace{\texttt{W}}_{6} {}^{\underline{\circ}}_{6} {}^{\underline{\circ}}_{3} {}^{\underline{\circ}}_{8} {}^{\underline{\circ}}_{8} {}^{\underline{\circ}}_{3} {}^{\underline{\circ}}_{8} {}^{\underline{\bullet}}_{8} {}^{\underline{\circ}}_{8} {}^{\underline{\circ}}_{8} {}^{\underline{\circ}}_{8} {}^{\underline{\bullet}}_{8} {}^{\underline{\bullet}}_{8}$



i¹/3*i* ff^{®5}/8 ^HT^ΓR⁵/8^LF⁵/8 − 1/8⁵/8 17/8 7/8¹/3¹/8 € ∞ € ^NL € ⁵/8^LF 1/3 − ³/8 ^LF⁵/8^ΓR € € 1/8⁵/8^LF ₩ € ∞ ∞ 2/3⁵/8 ⁵/8 € 1/3[∞] ^VT¹/3^NL⁵/8³/8 1/3^{®1}/3 € − ^LF^NL ^NL^{®5}/8 ⁵/8 − 1/8[∞] 0^{1L}F⁵/8³/8 1/8^{®5}/8¹/8[°]/ω⁰∞ € ^LF^NL 1/3 € 1/3 € ∞ 1/3²/3[∞] ∞ ⁵/8 1/3^NL "−−⁵/8 N^VT^ΓR⁵/8 ^{±±±±}Pt

j²/3; ff^{®5}/8 ^F_F^V_T1/3%0€^N_LRs ¹⁷/8 ⁷/8¹/3¹/8€%0€^N_L€5%^L_F ^{1/3}-3% ^L_F%^E_P ⁽³⁾ ₩€%0%0 ²/3⁵/8 ⁵/8⁽³⁾1/3%0^V_T1/3^N_L5%³/8 ¹/3[®]1/3€-^L_F^N_L ^N_L^{®5}/8 N²1/3^L_R%^U ^L_F[®] 1/3⁽³⁾1/3€%0¹/3²/3%0⁵/8 ¹/3^N_L "--5%1^V^V_T^L_R5% ‡ffIPt

 ${}^{22}Pt"-Rs \quad {}^{3}8^{5}8^{7}8 \in 1/8 \in 5/8 - 1/8 \in 5/8 + f^{\Box}R^{5}/8^{4}/8^{2} \in 7/8 \in 7/8^{4}/8^{4}/8^{2}/8^{2}/8^{4}/$

 ${}^{\underline{\circ}}\mathsf{P}_{t}\mathsf{ff}^{\underline{\circ}}\mathfrak{f}_{\underline{\circ}} \ 1_{\underline{\circ}} \mathsf{1}_{N} {}^{\underline{\circ}}\mathsf{N}^{\underline{\circ}}}\mathsf{N}^{\underline{\circ}}\mathsf{N}^{\underline{\circ}}\mathsf{N}^{\underline{\circ}}\mathsf{N}^{\underline{\circ}}\mathsf{N}^{\underline{\circ}}\mathsf{N}^{\underline{\circ}}\mathsf{N}^{\underline{\circ}}\mathsf{N}^{\underline{\circ}}\mathsf{N}^{\underline{\circ}}\mathsf{N}^{\underline{\circ}}\mathsf{N}^{\underline{\circ}}\mathsf{N}^{\underline{\circ}}\mathsf{N}^{\underline{\circ}}}\mathsf{N}^{\underline{\circ}}\mathsf{N}^{\underline{\circ}}\mathsf{N}^{\underline{\circ}}\mathsf{N}^{\underline{\circ}}\mathsf{N}^{\underline{\circ}}\mathsf{N}^{\underline{\circ}}\mathsf{N}^{\underline{\circ}}}{\mathsf{N}^{\underline{\circ}}\mathsf{N}^{\underline{\circ}}}}$

 $\begin{aligned} & ff^{0}5/8 \quad 0^{1}N_{-}5/8\%_{0} \quad N^{2}V_{T}L_{F}N_{L} \quad 2'_{3}5'8 \quad 1'_{3}2'_{3}\%_{0}5'8 \quad N_{L}1 \quad 1'_{8}1-\textcircled{O} \in -1'_{8}5'8 \quad N_{L}0^{5}/8 \\ & V_{8}^{*}N^{2}N^{2} \in \mathbb{N}_{L}N_{L}5'_{8}5'8 \quad N_{L}0^{1}/_{3}N_{L} \quad N_{L}0^{0}5'_{8}Rs \quad 1'_{3}\Gamma_{R}5''_{8} \quad N_{L}1'_{3}S'_{1} \in -0 \quad L_{F}V_{T}7'_{8}7'_{8} \in 1'_{8} \in 5'_{8} - N_{L} \\ & L_{F}N_{L}5'_{8}H_{T}L_{F} \quad N_{L}1 \quad 1'_{8}1-L_{F}5'_{8}\Gamma_{R}\textcircled{O}5'_{8} \quad 5'_{8}-5'_{8}\Gamma_{R}^{0}Rs \quad 1'_{3}-3'_{8} \quad 0^{1}/_{3}\Gamma_{R}\textcircled{O}5'_{8}L_{F}N_{L} \quad & H^{1}/_{3}N_{L}5'_{8}\Gamma_{R}S \\ & 0^{1}/_{3}\Gamma_{R}2'_{3}1'_{3}0^{5}/8 \quad L_{F}5'_{8}0^{1}\Gamma_{R}5'_{8}0^{1}/_{3}N_{L} \in 1-\Sigma \quad 1'_{3}-3'_{8} \quad 3'_{8} \in L_{F}H_{T}1L_{F}1'_{3}\%_{0}f \quad \Gamma_{R}5'_{8}1'_{8}Rs 1'_{8}\%_{0} \in -0 \quad 1'_{3}L_{F} \\ & H_{T}5'_{8}\Gamma_{R} \quad \bullet^{1}0\%_{0}\%_{0}V_{T}^{N}_{L} \in 1- \quad -1-N_{L}\Gamma_{R}1'\%_{0} \quad -11'_{3}\Gamma_{R}3'_{8} \quad j^{\bullet}=--j \quad -1^{\Gamma}_{R}N^{2}L_{F} \quad 1'_{3}-3'_{8} \\ & 7'_{8}1'_{5\%}\phi_{0}^{-1} = 1^{1}N_{L}05'_{8}\Gamma_{R} \rightarrow 1'_{8}1'_{F}Y_{7}'_{8}\Gamma_{R} \in 5'_{8}-3'_{8}\%_{0}Rs \quad N^{25}/_{8}1'_{3}L_{F}V_{T}\Gamma_{R}5'_{8}L_{F}P_{t} \end{aligned}$



²[©]Pt O^{1} ^C_R ¹/₃—Rs ¹/₈^{®1}/₃—^{®5}/₈ € – ^NL^{®5}/₈ –^NL¹/₃^G_R f⁺⁵/₈^G_R ∈ ^NL¹/₃^{®5}/₈ ¹/₈¹/₃^NL⁵/₈^{®1}^C_RRs£ ^NL^{®5}/₈ ^H^T^C_R¹N²¹^NL⁵/₈^G_R N²^V^T^L^F^NL ¹/₃^H^T^H^T^M0Rs ¹/₃⁷/₈^G^E/_R⁵/₈^L^F[®] ¹/₃^{M01} – [®] ₩ € ^NL[®] ^C_R⁵/₈^F^F^V^T € ^L^F ∈ ^NL⁵/₈ ⁷/₈⁵/₈⁵/₈Pt



Format for Undertaking

(To be on Official Company Letterhead)

 $\begin{array}{l} ff^{\circledast} & -5\%^{1}\!\!/_{8}^{\Box} R^{S} R^{C} R^{S} R^{C} R^{S} R^{C} R$

 $\begin{array}{c} - \displaystyle \in \otimes - \frac{1}{3} {}^{N_{L}} {}^{V_{T}} {}^{L_{R}} {}^{5}\!\!/_{8} & \frac{1}{3} - \frac{3}{8} & - \frac{1}{3} {}^{N_{2}} {}^{S}\!\!/_{8} & \in - \frac{2}{3} {}^{\circ}\!\!/_{0} {}^{11}\!\!/_{8} {}^{\circ}\!\!/_{u} & {}^{\circ}\!\!/_{0} {}^{5}\!\!/_{8} {}^{N_{L}} {}^{N_{L}} {}^{S}\!\!/_{8} {}^{L_{R}} {}^{L_{F}} \\ - \displaystyle - \frac{5}{8} {}^{1}\!\!/_{3} {}^{\circ}\!\!/_{0} & {}^{17}\!\!/_{8} & {}^{N_{L}} {}^{\Theta} {}^{S}\!\!/_{8} & {}^{1}\!\!/_{3} {}^{H_{T}} {}^{H_{T}} {}^{H_{T}} {}^{\circ}\!\!/_{0} {}^{\Theta} {}^{1}\!\!/_{8} {}^{1}\!\!/_{3} - {}^{N_{L}} \end{array}$

■‱¹/3¹/8⁵/8³/4 ¹/3^NL⁵/8³/4



ANNEXURE III

Checklist of Facilities for Classification/Re-classification of Hotels

CHECKLIST FOR FACILITIES & SERVICES	1.	2*	3*	4*	5*/ 5* D	Yes / No	COMMENTS
General							
Full time operation 7 days a week in season	N	N	N	N	N	· · · ·	
Establishment to have all necessary trading licenses	N	N	N	N	N	s	Documents as detailed in General Terms and Conditions.
Establishment to have public liability insurance	D	D	D	D	D		
24 hr. lifts for buildings higher than ground plus two floors	N	N	N	N	N		Mandatory for all hotels. Local laws may require a relaxation of this condition. Easy access for the differently abled guests.
Bedrooms, Bathroom, Public areas and kitchen fully serviced daily	N	N	N	N	N		
All floor surfaces clean and in good repair	N	N	N	N	N	-	Floor may be of any type.
Guest Room			22	*			
Minimum 10 lettable rooms, all rooms with outside windows / ventilation.	N	N	N	N	N	()	
Minimum size of bedroom excluding bathroom in sq. ft	120	120	140	140	200		Single occupancy rooms may be 20 sq ft less. Rooms should not be less than the specified size.
Air-conditioning	25%	25%	50%	100%	100 %		Air-conditioning/ heating depends on climatic conditions & architecture. Room temp. should be between 20 & 28 Degrees C. For 4, 5 and 5 Star Deluxe (the percentage is of the total no. of rooms).
A clean change of bed and bath linen daily & between check- in 's	N	N	N	N	N		Definitely required between each Check – In. On alternate days for 1 & 2 Star hotels.
Suites	;		3	N	N		2% of room block with a minimum
Bathroom	C						of 1.
Number of rooms with attached bathrooms	All	All	All	All	All		It will be mandatory w.e.f. 01.09.2010 for all 1 and 2 Star category hotels to have attached bathrooms. All bathrooms to have sanitary bin with lid.



Minimum size of bathroom in square feet	30	30	36	36	45	25% of bathroom in 1 & 2 Star hotels to have western style WC. No higher ceiling/cap on the maximum size.
1 bath towel and 1 hand towel to be provided per guest	N	N	N	N	N	
Bath mat	D	D	N	N	N	
Guest toiletries to be provided- minimum 1 new soap per guest	N	N	N	N	N	Quality products depending on the star category.
A clothes – hook in each bath/shower room	N	N	N	N	N	2
A sanitary bin	N	N	N	N	N	These must be covered.
Each western WC toilet to have a seat with lid and toilet paper	N	N	N	N	N	
Floors and walls to have non – porous surfaces	N	N	N	N	N	0
Hot and cold running water available 24 hours	N	N	N	N	N	It will be mandatory w.e.f. 01.09. 2010 for all 1 and 2 Star category hotels to provide hot & cold running water.
Shower cabin	N	N	N	N	N	Where shower cabin is not available, a shower with shower curtain will suffice.
Bath tubs				D	D	In 4 Star and above hotels, some rooms should offer this option to guests.
Water saving taps / shower	N	N	N	N	N	0-50
Energy saving lighting	N	N	N	N	N	
Hairdryers	D	D	D	N	N	Where not provided in bathroom, must be available on request.
Safe keeping / in room safe	14 14 17		-	N	N	1, 2 & 3 Star hotels to have facilities for safe keeping in the reception.
Minibar / Fridge		2		N	N	Contents must conform to local laws.
Drinking water	N	N	N	N	N	All category hotels to provide one sealed bottle of branded bottled water of minimum 500 ml. per person per day. Ultra violet treated water will not be acceptable.
Guest Linen	-	<i>3</i> ,	- 60			Good quality linen to be provided.



Room and facilities for the differently abled guests						
At least one room for the differently abled guest	N	N	N	N	N	Minimum door width should be one metre to allow wheelchair access with suitable low height furniture, low peep hole, cupboard to have sliding doors with low clothe hangers etc. Room to have audible and visible (blinking light) alarm system. All hotels should be fully compliant by 01.09.2010.
Ramps with anti-slip floors at the entrance. Minimum door width should be one metre to allow wheelchair access.	N	N	N	N	N	To be provided in all public areas. Free accessibility in all public areas and at least one restaurant in 5 Star and 5 Star Deluxe. All hotels should be fully compliant by 01.09.2010.
Bathroom	N	N	N	N	N	Minimum door width should be one metre. Bathroom to be wheelchair accessible with sliding door, suitable fixtures like low wash basin, low height toilet, grab bars etc. No bath tub required. All hotels should be fully compliant by 01.09.2010.
Public restrooms	N	N	N	N	N	Unisex. To be wheelchair accessible with low height urinal (24" maximum) with grab bars. Minimum door width should be one metre. To be introduced by 01.09.2010 in 1, 2 & 3 Star hotels also.
Public Areas						
Lounge or seating area in the lobby	N	N	N	N	N	Doorman on duty. Lobby shall have furniture and fittings which shall include chairs/arm chairs, sofa, tables and fresh floral display.
Reception facility	N	N	N	N	N	Manned minimum 16 hours a day. Call service 24 hrs. Local directions to hotel including city / street maps to be available.
Availability of room, F& B and other tariff	N	N	N	N	N	
Heating and cooling to be provided in public areas		8	0	N	N	Temperatures to be between 20- 28 degrees Celsius.



Public rest rooms for ladies and gents with soap and clean towels, a washbasin with running hot and cold water, a mirror, a sanitary bin with lid in unisex & ladies toilet	N	N	N	N	N	N	
Food & Beverage	ð.	8	- 3	*		9 	
1 and 2 Star category	<u>.</u>	2		2		8 - 5	1 & 2 Star categories should have minimum one dining room serving all meals. Room service not necessary.
3 Star category	2	2		\$\$ 		÷ ÷	One Multi-cuisine Restaurant cum coffee shop open from 7 a.m. to 11 p.m. and 24 hr. room service.
4 Star category							Grade A cities: One Multi-cuisine Restaurant cum coffee shop open from 7 a.m. to 11 p.m., one Speciality Restaurant and 24 hr. room service. Grade B cities: One Multi-cuisine Restaurant open from 7 a.m. to 11 p.m. and 24 hr. room service.
5 Star category							Grade A cities: One Multi cuisine Restaurant cum 24 hr. coffee shop / all day diner, one Specialty Restaurant and 24 hr. room service. Grade B cities: One Multi cuisine Restaurant cum coffee shop open from 7 a.m. to 11 p.m., one Speciality restaurant and 24 hr. room service.
5 Star deluxe category	<u> </u>					<u>k</u> – 5	Grade A cities: One Multi cuisine Restaurant cum 24 hr. coffee shop/ all day diner, one Speciality restaurant and 24 hr. room service. Grade B cities: One Multi cuisine Restaurant cum coffee shop open from 7 a.m. to 11 p.m., one Speciality restaurant and 24 hr. room service.
<u>Grade- A:</u> Delhi * Mumbai, Kolkata, Chenn Pune, Hyderabad/ Secunderaba <u>Grade- B</u> : Cities in the rest of excluding Grade 'A' cities.	ıd.		the Gra	ade 'A' & Gi	rade 'B' fi	hotels fa	review and revise the cities falling under to time. Iling in Gurgaon, Faridabad, Ghaziabad,



Crockery & Glassware	N	N	N	N	N	Plastic ware accepted in pool area.
Cutlery to be at least stainless steel	N	N	N	N	N	All categories should use good quality metal cutlery. Aluminum cutlery prohibited.
Bar		1	N	N	N	
Kitchens	¢.	i.	-	ŝ.		0
Refrigerator with deep freeze	N	N	N	N	N	Capacity based on size of F & B service.
Segregated storage of meat , fish and vegetables	N	N	N	N	N	Meat, fish and vegetables in separate freezers.
Colour coded synthetic chopping boards	N	N	N	N	N	Wooden chopping boards prohibited.
Tiled walls non -slip floors	N	N	N	N	N	
Head covering for production staff	N	N	N	N	N	
Daily germicidal cleaning of floors	N	N	N	N	N	8
Good quality cooking vessels / utensils	N	N	N	N	N	Use of aluminum vessels prohibited except for bakery.
All food grade equipment containers	N	N	N	N	N	
Ventilation system	N	N	N	N	N	
Garbage to be segregated - wet and dry	N	N	N	N	N	To encourage recycling.
Wet garbage area to be air- conditioned	аў.	ii.	N	N	N	2
Receiving areas and stores to be clean and distinct from garbage area	N	N	N	N	N	
Six monthly medical checks for production staff	N	N	N	N	N	
First – aid training for all kitchen staff	N	N	N	N	N	
Pest control	N	N	N	N	N	\$?
Staff				100		
Staff uniforms for front of the house	N	N	N	N	N	Uniforms to be clean and in good condition.



English speaking front office staff	D	D	N	N	N	This may be relaxed outside the metros / sub-metros for 1 and 2 Star category hotels.
Percentage of Supervisory staff	20%	20%	40%	40%	80%	Hotels of 4 Star category and above should have formally qualified Heads of Departments. The supervisory or the skilled staff may have training or skill certification as follows: Degree / diploma from Central or state IHM's / FCI's or from NCHMCT affiliated IHM's or from other reputed Hospitality schools.
Percentage of Skilled staff	20%	20%	30%	30%	60%	The supervisory or the skilled staff may have training or skill certification as follows: i. Degree / diploma from Central or state IHM's / FCI's or from NCHMCT affiliated IHM's or from other reputed Hospitality schools. ii. Skill training certificate issued under the guidelines and scheme of the Ministry of Tourism.
Staff welfare / facilities						
Staff rest room	D	D	N	N	N	Separate for male and female employees with bunk beds, well lighted and ventilated.
Staff locker room	D	D	N	N	N	
Toilet facilities	N	N	N	N	N	Full length mirror, hand dryer with liquid soap dispenser.
Dining area	D	D	N	N	N	4
Guest Services						
Provision of wheelchair for the differently abled guest	N	N	N	N	N	Wheel chair to be available on a complimentary basis in hotels of all categories
Valet (parking) services to be available	D	D	N	N	N	
Dry- cleaning /laundry	D	D	D	D	N	In house for 5 star Deluxe hotels. For 5 Star category and below, maybe outsourced.
Iron and iron board				N	N	Iron and iron board to made available on request in 1 to 4 Star category hotels on complimentary basis. For 5 and 5 Star Deluxe categories, to be available in the room.



Linen room	N	N	N	N	N	Well ventilated
Paid transportation on call	D	D	N	N	N	Guest should be able to travel from hotel.
Shoe cleaning service	D	D	D	N	N	Free facility to be provided for in house guests.
ce (from drinking water) on demand	D	D	N	N	N	Complimentary on request.
Acceptance of common credit cards	D	D	N	N	N	
Assistance with luggage on request	N	N	N	N	N	
A public telephone on premises. Unit charges made known	D	D	N	N	N	There should be at least one telephone no higher than 24" from floor level in 5 and 5 Star Deluxe (to also cater to differently abled guests).
Wake - up call service on request	N	N	N	N	N	1 M Contracting & Contracti
Messages for guests to be recorded and delivered	N	N	N	N	N	A prominently displayed message board will suffice for 1 & 2 Star categories.
Name Address and telephone numbers of doctors with front desk	N	N	N	N	N	Doctor on call in 3, 4, 5 & 5 Star Deluxe.
Stamps and mailing facilities	D	D	N	N	N	
Newspapers available	D	D	D	N	N	This may be placed in the lounge for 1, 2 & 3 Star hotels.
Access to travel desk facilities	N	N	N	N	N	This need not be on the premise for 1, 2 & 3 Star categories.
Left luggage facilities	D	D	N	N	N	This must be in a well secured room / 24 hour manned area.
Provision for emergency supplies olietries / first aid kit	D	D	N	N	N	May be chargeable.
Health / Fitness facilities	D	D	D	D	N	Indian system of treatments should preferably be offered.
Beauty saloon and barber's shop	0		D	D	D	
Florist	2	- C.	-	D	D	



Shop / klosk	D	D	D	N	N	5 and 5 Star Deluxe category hotels to have one utility and one souvenir shop. 4 Star to have minimum one utility shop.
Money changing facilities	D	D	D	D	D	Money changing facility to be made available.
Bookshop	D	D	D	D	N	
Safety & Security			8		- S 3	2
Metal detectors (door frame or hand held)			N	N	N	
CCTV at strategic locations	N	N	N	N	N	0
X-Ray Machine					N	For 5 Star Deluxe category, it would be 'Necessary' to have an X-Ray Machine at the guest entrance for screening of baggage. Manual checks may be conducted for staff and suppliers at designated entry points.
Under belly scanners to screen vehicles				N	N	i i i i i i i i i i i i i i i i i i i
Verification	N	N	N	N	N	All hotels should conduct a verification of their staff and suppliers by the Police / private security agencies.
Staff trained in fire fighting drill	N	N	N	N	N	All hotels to conduct periodic fire drills and maintain 'Manuals' for Disaster Management, First Ald and Fire Safety. Quarterly drill or as per law.
Security arrangements for all hotel entrances	N	N	N	N	N	2015 10000
Each bedroom door fitted with lock and key, viewport / peephole & internal securing device			N	N	N	A safety chain / wishbone latch is acceptable in place of viewport / peephole.
Smoke detectors	N	N	N	N'	N	These can be battery operated.
Fire and emergency procedure notices displayed in room behind door	N	N	N	N	N	
Fire and emergency alarms should have visual & audible signals	N	N	N	N	N	
First aid kit with over the counter medicines with front desk	N	N	N	N	N	



A telephone for incoming & outgoing calls in the room	D	N	N	N	N	4 star and above should have direct dialing and STD/ ISD facilities. 1, 2 and 3 Star category hotels may go through a telephone exchange.
PC available for guest use with internet access	D	D	N	N	N	This can be a paid service. Upto 3 Star, PC can be in the executive offices. Internet subject to local access being available.
E -mail service	D	D	N	N	N	Subject to local internet access being available.
Fax, photocopy and printing service	N	N	N	N	N	
In room internet connection / dataport	D	D	D	N	N	Subject to local internet access being available. WI- Fi wherever possible.
Business Center	D	D	D	N	N	This should be a dedicated area. (This provision maybe relaxed for resort destinations, tourist and pilgrimage centres).
Swimming Pool			D	D	N	This can be relaxed for hill destinations. Mandatory that trained Life Guard to be available. Board containing do's & don't's, no diving sign, pool depth etc. should be displayed at a strategic location in the pool area.
Parking Facilities	D	D	N	N	N	Should be adequate in relation to the number of room & banquet/convention hall capacities. Exclusively earmarked accessible parking nearest to the entrance for differently abled guests.
Conference Facilities		1	D	D	N	
Note: D - Desirable N - Necessary There is no relaxation in the necessary criteria except as specified in the comment column.						



Government of IndiaDepartment of Tourism (H&R Cell) Hotel Classification

Mark Sheet for Quality



Online Booking System

Enhanced system i.e. Online Hotel Room Booking Management System in this system developer had tried to remove all the problems that has been faced while using manual hotel room booking system. In manual system executive and customers feeling problem to find the rooms that are available in the hotel but in current system they can easily find the details on a single click in this system. Calculating payment is easy in this system and most important thing is that a single person (Executive) can handle whole system without any facing problems through this system labor cost has been reduced. This system is time efficient, and full of accuracy, through this system executive has not to think about any error that was facing during the manual system.

Proposed Solution

The aim is to develop a system that can handle and manage the activities involved in 1/3 $^{\circ}$ 1^N 5/8 % € - 1/3 - 5/8 7/8 € 1/8 € 5/8 - N 1/3 - 3/8 $^{\Box}$ R 5/8 % € 1/3 2/3 % 5/8 ₩ 1/3 Rs Pt $^{\pm}$ N ₩ € % % ®5%%^HT N_®5% 5%₩5%1%^VTNL€₩5% NL1 3%1 NL®5%€^CR ₩1^CR% €- ^LF€N^{PH}T%%5% ₩1%Rs 1/3-3/8 LF^{®1C}R^NL1/8¹N^o€-^{®L}F €3/8⁵/8-^NL€⁷/8€⁵/8³/8 €-N_L®5/8 HTER5/8LF5/8-NL 1/3-3/8 物₦€└₣Ň⊥€–◎ †¹Ňュ物‰ ▫¹¹№ ⅔¹¹℆€–◎ ●¹₃–¹₃®物№物–№ └₣₨└₣Ňュ物№£ N 05/8 N_@5/8 LF1‰VTNL€1-LF ®1⁄3₿5⁄8 2/35/85/8-^HT^CR¹ **3**€3/85/83/8 7/81^CR 2/35/8 NL NL 5/8 R Nº1⁄₃―1⁄₃®⁵緣Nº5⁄ぉ―^NLPŧ ◯1‱‰1₩€=–◎ 1⁄₃⊑℞⁵∕ぉ ^NL®5∕ぉ ^HT⊑R¹^HT¹└⊑5⁄₃¾ └⊑1‰^VT^NL€1–└⊑ ^NL[®]1/₃^NL 1/₃^LR⁵/₈ %₀€^LF^NL⁵/₈³/₈ 2/₃⁵/₈%₀¹₩ 1/₃^LF³/₄





Project Planning & Control

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Software Quality Assurance Plan

 $\Box^{V_{1}}_{3} \%_{0} \in \mathbb{N}_{L} \mathbb{R}_{S} \quad 1/_{3} \vdash_{F} \bigvee_{T} \square_{R} 1/_{3} \longrightarrow 5/_{8} \quad \notin \mathbb{L}_{F} \quad 3/_{8} 5/_{8} ?/_{8} \in -5/_{8} 3/_{8} \quad 1/_{3} \vdash_{F} 1/_{3} \quad 1/_{3} \quad 7/_{8} \square_{R} 1/_{3} \mathbb{N}^{10} \mathbb{N}_{S} \mathbb{H}^{11} \square_{R} ?/_{1}$ $7/_{8}^{1} \square_{R} \quad 1/_{3}^{1} /_{8}^{0} \in 5/_{8} \otimes \mathbb{C} \longrightarrow \mathbb{L}^{1} /_{7} \mathbb{N}_{1} \quad \mathbb{H}^{1} /_{3}^{1} \square_{R} ?/_{8} \quad \mathbb{L}_{F} \quad 1/_{8} \mathbb{L}_{F} \mathbb{H}^{1} \mathbb{H}^{1} /_{3} \mathbb{H}^{1} \mathbb{H}^{1}$

□^VT¹/₃‰€^NLRs ^HT‰¹/₃--€-^{@3}/₄ ff^{®5}/₈ ^LF⁵/₈‰⁵/₈¹/₈^NL€¹- ¹⁷/₈ ¹/₃^HT^HT^CR¹/_HT^CR€¹/₃^NL⁵/₈



^HT^ER¹1%⁵%³%¹/⁴^ER⁵%^LF ¹/₃ → ³%¹/₃⁻-³%¹/₃²R³%^LF ⁷%^ER¹/N[®] ^NL[®]∈^LF ⁷%^ER¹/₃^{N^{®5}%^{*}</sub>^{#¹^ER⁵/₈ ^NL^{®5}/₈^{*} ¹/₃ → ³%¹/₂¹/₃³/₃⁴/₁⁴/₁¹/₃^{N¹} ¹/₂ → ³%¹/₂¹/₃¹/₂¹/₃¹/₃¹/₂¹/₃¹/₂¹/₂¹/₃¹/₂¹/₂¹/₃¹/₂¹/₂¹/₃¹/₂¹/₂¹/₃¹/₂¹/₃¹/₂¹/₂¹/₃¹/₂¹/₂¹/₃¹/₂/₂¹/₂¹/₂¹/₂/₂¹/2}}

 $\Box^{V} 1/_{3} \%_{0} \in \mathbb{N} LRs \quad 1/_{8} 1 - \mathbb{N} L^{-} R^{1} \%_{0} 3/_{4} \quad \text{ff}^{0} 5/_{8} \quad 3/_{8} 5/_{8} 7/_{8} \in - \in \mathbb{N} L \in 1 - 1/_{3} - 3/_{8} \quad ^{H} T^{5}/_{8} L^{-} T/_{8} 1^{L} L^{-} RN^{2}/_{3} - 1/_{8} 3/_{8} + L^{-} L^{$

Documentation Standards

¹¹/₈^VTN²⁵/₈−^NL¹/₃^NL€¹− ^LF^NL¹/₃−³/₈¹/₃^LR³/₈^LF ¹/₃^LR⁵/₈ €N²^H 1 €— ½ ^LF11/8^NL ₩¹/3^CR⁵/8 ^HT^CR¹%⁵/8¹/8^NL ²/3⁵/8¹/8¹/3^VT^LF⁵/8 ³/8¹1/8^VTN²⁵/8⁻ N_{1 ©5/8} 1-%0Rs R⁵/8 NL1/3-@€2/3%05/8 ₩1/3Rs 17/8 CR5/8^HTCR5/8^LF5/8-N €-@ Nc05/8 LF17/8^NL₩1/3^CR5/8 1/3-3/8 L_F¹⁷/₈^NL₩¹/₃^L_R⁵/₈ ^H_T^L_R¹¹/₈⁵/₈^L_F^L_F^Pt ff^{®5}/₈**R**s ¹/₃^L_R⁵/₈ ^V_T^L_F⁵/₈³/₈ ^NL¹ ^H_T^L_R¹³/₈^V_T¹/₈⁵/₈ ^NL^{®5}/₈ €-@100005/83/8 ³/₈¹/₈^VTN²⁵/₈−^NL^LF ¹/₃−³/₈ 1/3%0^LF1 €- ³/₈¹1/₈^VTN²⁵/₈-^NL 3%85%8 35%9001^HTN²⁵%8−^NLPt ff^{®5}%8 1/3^LR⁵%8 ^V 5%8³%³NL¹ 5%8−^LF^VT^LR⁵%8 ^NL^{®1}/₃^NL 1/3 ®€®®¥ 3%11/8^VTNº5%−^NL^LF[®]1/3^G5/8¹/3¹/8¹−^LF^CF^N2^NL¹/3^HT^HT⁵/8¹/3^LR¹/3−¹/8⁵/8²L^LF^NL^LR^VT¹/8^NL^VT^LR⁵/8 1/3-3/8 F_FV_T1/3/00€N_LRs 1/3-3/8 F_E01V-3/3/8 3/35/8 N_L@5/8^LR5/8⁷/8^{1L}R5/8 5/8¹/3^LF€5/8^LR N_L1 ^LR5/8¹/3³/8 1/3-3/8 VT-3/85/8^LR^LF^NL1/3-3/8Pt

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Programming Standards

The term programming standards is sometimes reserved for environments $1/8^{1} - N_{1/3} \in - \in - \otimes$ $0/1/3 - \otimes V_{1} - 1/3 \otimes 5/8$ $L_{F} + T_{7/8} = 7/8 \in 5/8^{3/8}$ €^NL 1/3-3/8 $L_{E1}V_{T}C_{R1/85/8}$ %05%85%%0 3%5%23^VT®®€-® 7%1/31/8€%0€^NL€5%^LF³ ®5%^LF5%£ N_L5/8^L_RN^o ₩€‰‰ 3^CR NL1 1/30/00/00 17/8 NL®5/8 2/35/8 VTLF5/83/8 €- €NLLF 2/3^CR¹¹/3³/8⁵/8^CR LF5/8-LF5/8 NL1 Cr5/87/85/ 0 ¹/₃^L_R³/₈ ↓¹/₃^L_R⁵/₈ ↓¹/₃^L_R⁵/₈ € − $^{N_{10}}$ ⁰/₈ 5/₈ − O € $^{L_{10}}$ ^L $^{N_{25}}$ /₈ − $^{N_{10}}$ $^{N_{10}}$ ^L + 1 /₈³/₈ 2/₃Rs N_®5/8 HTER1@ER1/3NºNº5/8ERPt "00000 HTER1@ER1/3NºNº€-® 1/81/3- N_®5/8ER5/87/81ER5/8 2/35/8 ^HT^CR^{1H}T⁵/8^CR[%]0Rs 3/8⁵/8^LF¹/8^CR€2/3⁵/8³/8 1/3^LF N_1/3°/2€-® ^HT%01/31/85/8 €_\ 1/3 ^H_T^C_R¹₃N^QN^Q€−[®] 5%−**3**€^C_R¹−N^Q5%−^N_LP₂ **1**^C_R¹₃N^QN^Q€−[®] ^L_F^N_L¹₃−3%¹₃^C_R³%^L_F N^Q¹₃Rs ❸¹/₃^L_RRs ¹/₈¹-^L_F€³/₈⁵/₈^L_R¹/₃²/₃‰Rs € - <u>1</u>/₈¹/₉⁴/₇‰⁵/₈ t €^NLRs Pt





Different Departments in Hotels

The departments are classified on accounts of it function. They are as follows:-

Core Functioning Department

- Food and Beverage (F&B) Department:- F & B deals mainly with food and beverage service allied activities. Different divisions are there in F & B like Restaurants, Speciality Restaurants, Coffee Shop (24 hrs.), Bar, Banquets, Room service etc. Apart from that they have Utility services (Cleaning)
- ♦ O^L_R¹-N ■7/87/8€1/85/8 •5/8^H¹/3^L_R^N_LN⁹⁵/8-^N_L³/4² ff[®]5/8 •/8^L_R¹ N 17/87/8€1/85/8 €^L_F N_L[®]5/8 H_TC_P11/85/8L_EL_E€€€ 1/8¹NºNº1/3−3/8 H_T1L_EN 7/81CB $L_{R^{5/8}L_{F^{5/8}}} \otimes L_{R^{5/8}} \otimes L_{$ $\frac{1}{3}\frac{1}{8}\frac{1}{8}\frac{1}{8}\frac{1}{7}$ 1/3®5/8-NLF 1/30/0LF1 ®1/3-3/80/05/8 NL®5/8 3/6ELFNLFR€2/3VTNL€1- 17/8 ®VT5/8LFNLFR11Nº $%_{0}^{5/8}$ Rs^L_F $\frac{1}{3}$ - $\frac{3}{8}$ N²¹/₃€‰£ N²⁵/₈^L_F- $\frac{1}{3}$ ³/₈^S/₈^L_F $\frac{1}{2}$ ^R $\frac{1}$ ¹%^VT⁵/8^LF^NL^LFPt ff^{®5}/8 N^{21L}F^NL **3**€^LF[€]/3^V/1³⁵/8 ^HT¹/3^LR^NL ¹⁷/8 ^NL^{®5}/8 ⁷/8^LR¹-^NL ¹⁷/8⁷/8€¹/8⁵/8 1/3^CR⁵/8¹/3 €^LF 1⁷/8 1/8¹^VT^CR^LF⁵/8 N 25% 7%^ER¹-^NL 3%5%^LF⁰/₄Pt ff^{®5}% 7%^ER¹-^NL 3%5%^LF⁰/₄ $\frac{1}{8}$ $\frac{1}{3}$ $\frac{1}{8}$ $\frac{1}{7}$ $\frac{1}{8}$ $\frac{1}{7}$ $\frac{1}{8}$ $\frac{1}$ 1/31/8^NL^VT1/3‰ 3/55/8^LCM ₩[®]2^RF⁵/8 1/3 ^{®V}T5/8^LF^NL 1/81/3 - ^LF€^NL 3/81₩ - 1/3-3/8 ER5%®€LENL5%ERP

★ †1^V+ F58⁰ (1987)
★ 1¹V + F58⁰ (1987)



 ${}^{1}V_{T}N_{L}L_{F} \in \mathfrak{H}_{5} = \mathfrak{H}_{5} = \mathfrak{H}_{6} = \mathfrak{H}_{6$

♦ O¹¹% =^CR¹%^VT¹%^VL€¹- ⁵%^HT¹%^CR^NLN²⁵%-^NL³/4</sub>¥O¹¹% ^HT^CR¹%^VT¹%^NL€¹- ³%⁵%¹/3%¹ ₩€^Ni® N @5/8 ^HT^CR⁵/8^HT¹/3^CR¹/3^NI €¹−^LF 17/8 7/8113/8 €^NI 5⁄8NºL_FPt 2/31/3^LF€1/81/3‰0‰0Rs 5/8-@1/3@5/83/8 €- ^HT^CR5/8^HT1/3^CR€-@ ^NL^{©1L}F5/8 3/8€^LF[®]£ ##@ 1/3^CR⁵/8 1^CR³/8⁵/8^CR⁵/8³/8 2/3**Rs** ^N_^{®5}/8 ^{®V}T⁵/8^LF^NL 1/3−3/8 1/3⁷/8^NL⁵/8^CR[₩]1/3^LR³/8 1/81/3^NL5/8^ER5/83/8 2/3**Rs** ^NL®5/8 ○¶ - 3/85/8^HT1/3^ER^NLN²⁵/8-^NLPt --X+€^LF€--5⁄8 ‰€%u5⁄8 SM1_%_€ $-1 - \frac{N}{1} \in -\frac{5}{8} - \frac{N}{1} \frac{1}{3} + \frac{1}{3} + \frac{1}{3} = \frac{1}{1} + \frac{1}{3} +$ ff®1⁄3€£ ±^NL¹/₃‰€¹/₃-£ ±-3%€1/3-£ i-11/3^LF^NL1/3⁰/30 -5/81/3 O¹¹³/8*i*,£ -1^VT^NL[®] ‡-3/8€1/3-£ -[®]€-5/8⁺75/8£ ●5/8⁺7€1/81/3-£ 5/8^NL1/8Pt (€7/87/85/8^CR5/8-^NL -®5/87/8^LF 1/3^CR5/8 1/3^H7^H71€ 7/81^CR N 05/8 5/83/8 ^L_F^H_T5/8¹/8€¹/3‰^N_L**R**s ¹/8^V_T€^L_F€−5/8Pt

Support Department (Cost Centres)

* Marketing & Selling Department:- Sales and marketing has become one of the ¹⁰⁵/₈ ¹⁰¹^N₂⁵/₈⁰/₉⁰ ²/₃^V₇^L_F € -⁵/₈^L_F^L_F ¹/₃-³/₈ ¹/₃- $\in -^{N_{L}5/8} \otimes^{C_{R}1/3} \otimes^{H_{T}1/3} = ^{C_{R}N_{L}} 17/8 N^{213/8} = ^{C_{R}} \otimes^{11N_{L}5/8} \otimes^{N^{21}/3} = 1/3 \otimes^{5/8} N^{25/8} = ^{N_{L}P_{L}} \pm^{N_{L}}$ 7∕8^{1⊑}R ^HT¹/₃¹/₈^C/_u¹/₃®€ - ® ^L_F5/8‰‰€–∞£ L=1/30/05/8LE ${}^{H_{\mathsf{T}}}\mathsf{F}_{\mathsf{R}}^{1}\mathsf{N}^{{}_{2}1}\mathsf{N}_{\mathsf{L}}^{\subseteq 1}-\pounds \ 1_{3}^{3}{}_{8}^{\textcircled{}_{2}}\mathfrak{G}_{\mathsf{R}}^{1} \pounds \overset{\bullet}{=} \pounds \overset{\bullet}{=} \overset{\bullet}{}^{1}{}_{3}^{3}-\overset{\bullet}{_{3}8} \ {}^{H_{\mathsf{T}}}\mathsf{V}_{\mathsf{T}}^{2}{}_{3}^{2} \\ \textcircled{}_{2}^{\circ}\mathfrak{G}_{\mathsf{R}}^{1} \pounds \overset{\bullet}{=} \pounds \overset{\bullet}{=} \pounds \overset{\bullet}{=} \pounds \overset{\bullet}{=} \overset{\bullet}{=} \overset{\bullet}{}^{1}{}_{3}^{3}-\overset{\bullet}{_{3}8} \ {}^{H_{\mathsf{T}}}\mathsf{V}_{\mathsf{T}}^{2} \\ \overset{\bullet}{=} \pounds \overset{\bullet}{=} \bullet \overset{$ 3%€**3**€५_₽€ $\mathbb{N}^{\circ_{1}}/_{3}\mathbb{L}_{\mathsf{R}}^{\circ}/_{4}^{5}/_{8}^{\mathsf{N}} \in -^{\mathsf{M}}$ €LE 1/8[®]1/3[⊑]R[®]5/8³/8 ₩€^NL[®] N 05/8 ${}^{\Gamma_{R}5\%}{}^{L_{F}}{}^{H_{T}1}{}^{-L_{F}} \in {}^{2}\!\!/_{2} \in {}^{9}\!\!/_{2} \in {}^{N_{L}}Rs \hspace{0.5cm}/_{8} \hspace{0.5cm} {}^{N_{5}}\!\!/_{8} \hspace{0.5cm} {}^{H_{T}} \in -{}^{\otimes} \hspace{0.5cm} {}^{N_{L}} {}^{@}\!\!/_{8} \hspace{0.5cm} {}^{S}\!\!/_{1} = {}^{N_{L}} {}^{@}\!\!/_{8} \hspace{0.5cm} {}^{S}\!\!/_{8} \hspace{0.5cm} {}^{N_{1}} \times {}^{S}\!\!/_{8} \hspace{0.5cm}$ ¹¹/₈¹/₈^VT^HT€5/8³/₈ 1/₃ Nº€₦ 17/8 @V_5/8

¹/₃-³/₈ ●¹/₃€-^N_5%-¹/₃-¹/₈⁵/₈ ⁴/₁¹/₃²/_R^N_N²/₈-^N_3/₄¥ ff^{®5}/8 $\frac{1}{8} \sum_{R \in L_{F} \in L_{F}} N_{e} \sum_{R} \frac{1}{7} \sum_{R}$ 5/8-5/8^CR[@]RS - 5% / €N^{ΩH}T¹^Γ_RN 1/3−1/8⁵/8 N 1 N [©]5/8 5/8−[®]€−⁵/8⁵/8^Γ_R€−[®] 3/8⁵/8^HT¹/3^Γ_RN N^Ω5/8−N ^{®1N}_5%%0Pt ff®€LF 3%5%HT1/3CRNLN25%-NL HTCR1 €€3%5%LF 1- N_05% 3%1/3Rs¥ 2/31/3^LE€^LE N₁ @5/8 ^VT^NI €‰€^NI Rs 3/81/3Rs L_{F⁵/8^L_R € € 1/8⁵/8^L_F£} ‰‰⁵ၷ¹ၷʰ୳⊑ռ€¹ၷ€ʰL℞£ ℗¹ʰL ₩¹ၷʰL⁵ၷ⊑℞£ ၬբʰL⁵ၷ¹ၷℕ℉£ ¹ၷ€⊑℞¥¹ၷ¹–℁ℰℙ⅄€¹–€–℗ $L_{F5/8} = \frac{1}{8} = \frac{1}{3} = \frac{1}{3} = \frac{3}{8} = \frac{1}{2} = \frac{1}{8} = \frac{1$ 1/3-3/8 1^NL^{®5}/8^ER N 05/8 $\Gamma_{R}^{5}_{8}^{H}_{T}^{1}_{3} \in \Gamma_{R}^{1}$ $\frac{1}{3}^{3}_{8}$ $N^{9}_{3} \in -N_{5}^{8}_{8}^{-1}_{3}^{-1}_{8}^{-$ 5/8^FF^VT€^HTN²⁵/8−^N £ 17/8 7/8^VT^CR-€^NL^VT^CR⁵/8 1/3-3/8 ⁷%€₦^NL^VT^CR⁵%^LF €-N @5/8 @1N 5/8%0Pt ff^{®5}/8 5%-®€-5%5%^CR€-® 3%5%^HT1/3^CR^NLN²⁵%-^NL [®]1/3^LF 1/3- €N^{2H}T1^CR^NL1/3-^NL ^CR¹9/05/8 ${}^{\mathsf{L}}_{\mathsf{F}}{}^{1}_{3}{}^{\mathsf{N}}_{\mathsf{L}} \in {}^{\mathsf{L}}_{\mathsf{F}}{}^{7}_{8}\mathsf{R}_{\mathsf{S}} \in -^{\boldsymbol{\varnothing}} \quad {}^{\mathsf{N}}_{\mathsf{C}}{}^{6}_{5} \otimes {}^{\mathsf{N}}_{\mathsf{T}}{}^{5}_{\mathsf{L}}{}^{\mathsf{F}}_{\mathsf{N}}{}^{\mathsf{L}}_{\mathsf{F}}{}^{\mathsf{N}}_{\mathsf{L}} \neq {}^{3}_{8}{}^{5}_{8}{}^{\mathsf{N}}_{\mathsf{C}}{}^{1}_{3}{}^{-3}_{\mathsf{R}} = {}^{1}_{3}{}^{-3}_{\mathsf{R}} \otimes {}^{1}_{\mathsf{C}}{}^{-3}_{\mathsf{R}} \otimes {}^{1}_{\mathsf{C}}{}^{-3}_{\mathsf{R}} \otimes {}^{1}_{\mathsf{C}}{}^{\mathsf{C}}_{\mathsf{R}} \otimes {}^{\mathsf{N}}_{\mathsf{C}}{}^{\mathsf{H}}_{\mathsf{T}} = {}^{1}_{\mathsf{C}}{}^{\mathsf{C}}_{\mathsf{R}} \otimes {}^{1}_{\mathsf{C}} \otimes {}^{1}_{\mathsf{C}}{}^{\mathsf{C}}_{\mathsf{C}} \otimes {}^{1}_{\mathsf{C}}} \otimes {}^{1}_{\mathsf{C}}{}^{\mathsf{C}}_{\mathsf{R}} \otimes {}^{1}_{\mathsf{C}}} \otimes {}^{1}_{\mathsf{C}}{}^{\mathsf{C}}_{\mathsf{C}} \otimes {}^{1}_{\mathsf{C}}{}^{\mathsf{C}}_{\mathsf{C}} \otimes {}^{1}_{\mathsf{C}}} \otimes {}^{1}_{\mathsf{C}}{}^{\mathsf{C}}_{\mathsf{C}} \otimes {}^{1}_{\mathsf{C}}} \otimes {}^{1}_{\mathsf{C}} \otimes {$ Nº1/3€-^N_1/3€- ^N_®5/8 ^HT^CR¹⁷/8€^N_ ‰5/8 35/8‰ ¹⁷/8 ^N_®5/8 ®¹^N_5/8 ¹/8 ¹/



♦ O=-1/3-1/65/6£ "1/81/81 \L-N_E=@ 1/3-3/8 -1-N_R 1/3/6 \L-N_23/8 \L-N_23/8 ®¹^NL⁵/₈%^{'L}F ¹/₃¹/₈¹/_T-^NL€-[®] ³/₈⁵/₈^HT¹/₃^LR^NLN²/₈-^NL €^LF ^LR⁵/₈^LF^HN-^LE²/₈%⁰/₀⁵/₈ ⁷/₈¹^LR %5%5%^HT€-® ^NL^GR¹/₃1/8% ¹⁷/₈ ^NL^{®5}/₈ N²¹/₃-Rs ²/₃^VT^LF€-5%^LF^LF ^NL^GR¹/₃-F¹/₃1/₈^NL€¹-^LF ff®% /₃¹/₈¹/₈¹ ^V_T−^N_I €_∞ N_I ®1/3N_I ¹¹/₈¹/₈^VT^CR €_ N_@5/8 ^{®1N}L5/80/0Pt 3/85/8^HT1/3^ER^NLN²⁵/8-^NL 3/8¹⁵/8^LF N^{21E}R⁵/8 ^NL^{®1}/3- ^LF€N²⁴T⁰/₂08 105/85/8HT NL@5/8 H-5/8 R®1/3^HT^LF 1/3 Nº1^CR⁵/8 2/3¹¹%^L_F¥7/8€−¹/3−¹/8€¹/3%0 №¹/3−¹/3[®]5/8N²⁵/8−^N_L €⁴F 1/3^HT^HT^CR^{1H}T^CR€1/3^NL5/8 3/85/8^LF1/8^CR€^HT^NL€1- 17/8 ₩@1/8^N ^NL®5/8 1/31/81/8¹^VT-^NL€-® ³⁄8⁵⁄8^HT¹∕3^ER^NLN²⁵∕8−^NL N₁ @5/8 ³/₈¹⁵/₈^L_FPt fi⁰⁵/₈^L_R⁵/₈¹/₃^L_F 1/81-N ER10/00 3%5%^HT1%^LR^NLN²⁵%−^NL €^LF 1%1−1%5%^LR ₩€^NL® 1/81LEN $\frac{1}{8} - \frac{N}{2} = \frac{1}{8} \frac{1}{10}$ ^{®V}T€3%5%‰€-5%^LF 2%Rs ₩1%Rs 17% F5%3% 1%€-® €- €-@5%^LF^NLN²⁵%-^NL£ ${}^{\mathsf{L}}_{\mathsf{R}}5\%3\%}{}^{\mathsf{V}}_{\mathsf{T}}1\%}{}^{\mathsf{L}}_{\mathsf{R}}=0 \qquad 1^{\mathsf{H}}_{\mathsf{T}}5\%}{}^{\mathsf{L}}_{\mathsf{R}}1\%}{}^{\mathsf{L}}_{\mathsf{R}}=0 \qquad 1^{\mathsf{H}}_{\mathsf{T}}1\%}{}^{\mathsf{L}}_{\mathsf{R}}=0 \qquad 1^{\mathsf{H}}_{\mathsf{T}}1\%}{}^{\mathsf{L}}1\%}{}^{\mathsf$ LF5%^CR € €1%5% 1/81^LF^NL^LF£ 1/81⁻^NL^R1%0⁻¹7% 2/35% €5%^CR¹/3[®]5% 1/81^LF^NL^LF£ %0¹/32/31^VT^CR 1/81^LF^NL 1/81^{-N}L^LR¹%0£ 5/8^NL¹/8^P

17/8 @VT5/8LFNLLE 5/81/24-0001Rs5/85/8LF£ HT5/8ERLF1-1/3/00 HTER1HT5/8ERNLRs 1/3-3/8 N_05/8 ®¹^NL⁵/₈% €^NL^L⁵/₈% €^L_F ¹/₃- ¹⊗⁵/₈^L_R€³/₈€-[®] ¹/₈¹-¹/₈⁵/₈^L_R- ⁷/₈¹^L_R ^NL¹³/₈¹/₃**Rs**'^L_F ®1NL5/800€5/8FR4FPt (#-- \ __ N_@5/8 ^HT¹/₃^LF^NL£ N^{Q1L}F^NL ^LF⁵/₈¹/₈^VT^LR€^NLRs HTCR5/81/81/3 TN€1 Ψ_F 1/₈1–1/₈5/₈–^NL^C_R1/₃^NL5/₈3/₈ 1– ^NL[®]5/₈ ^HT^C_R5/₈⊕5/₈−^NL€1− 17/₈ ^L₂^V1/3[®] @€¹‰⁵%-^NL ¹%^L_R€N²⁵%^L_F ¹%^L_F N²^VT^CR³%⁵%^CR ¹%-³% ^CR¹%^HT⁵% [®]1% [®]5% 8¹∕8¹ №²⁵⁄8 1/3 ^HT^CR¹²/₃%0⁵/₈N^⁰ 7/8¹^CR ^LF¹N²⁵/8 ^{®1N} 5/8%0^L = Pt <u>781^CR^NL^VT−1/3^NL⁵/8⁰/8^RS£</u> 1/8^CR€N²⁵/8 ^CR1/3^NL⁵/8^LF €− N²¹^LF^NL N²¹/3^C/3^LF²^LF ¹/₈€^NL€⁵/₈^L_F ¹/₃^L_R⁵/₈ ^L_R⁵/₈ ^L_F⁵/₈¹/₈^L_F⁵/₈ ^L_F⁵/₈¹/₈^V^L_R€^NLRs ³∕8⁵⁄8^HT¹∕3^ER^NLN²⁵⁄8−^NL 1/3%0^LF1 ¹/₈¹—¹/₈⁵/₈—^NL^CR¹/₃^NL⁵/₈ //1_// NL®5/8LF5/8 $\frac{1}{3} \frac{3}{8} = \frac{N}{2} = \frac{1}{3} \frac{1}{2} \frac{1}{2}$

* **36N²€-€^LF^NL^FR¹3^NL€¹- <58^LT¹3^LF^NLN²⁵8-^NL³4¥ ff¹^LT ¹^LR[®]¹3-€^{MD1}3^NL€¹-1/3^M0
 N²⁵8N²3⁵8^LR^LF ^VT^LF^V1³3^M0^N0^RS ^LF^VT^HT⁵8^LR[®]€^LF⁵8 ^NL^{®5}8 "³8N²€-€^LF^NL^FR¹3^NL€¹ ⁵8^HT¹3^LR^NLN²⁵8-^NL €- 1/3 ^{®1N}L⁵8^MOPt ff[®]€^LF ³8⁵8^HT¹3^LF^NLN²⁵8-^NL €^LF



Front Office Department

The front office is the main controlling centre of all guest services, and also coordinates the back office functions with these services. It serves as a main channel of two way communications i.e. from hotel to guest and guest to hotel.

Front Office Functions

 $\bigcirc \Box_{R}^{1} - N_{L} \quad {}^{17/8} T/8 \in 1/8^{5/8} \quad {}^{7/8} V_{T} - {}^{1/8} N_{L} \in 1 - L_{F} \quad \textcircled{} = -{}^{1/8} \% ^{\circ} V_{T}^{3/8} 5/8 \quad \Box_{R}^{5/8} \Box_{R}^{6/8} \Box_{R}^{6/8} U_{4}^{\circ} V_{L} \in 1 - L_{F} \stackrel{\textcircled{}}{\Sigma}$ $\Box_{R}^{5/8} \otimes \textcircled{} \in L_{F}^{1/3} N_{L} \in 1 - \pounds \quad \Box_{R}^{1/1} N^{2} \quad {}^{1/3} - 3/8 \quad \Box_{R}^{1/3} N_{L}^{5/8} \quad {}^{1/3} \Box_{F}^{1} \Box_{F} \stackrel{\textcircled{}}{=} \otimes -N^{25/8} - N_{L} \stackrel{\textcircled{}}{\Sigma} \quad {}^{1/8} \otimes 5/8^{1/8} \% \downarrow \textcircled{} = - \pounds \stackrel{\textcircled{}}{\Sigma}$ $\otimes \nabla_{T}^{5/8} \Box_{F} N_{L} \quad L_{F}^{5/8} \Box_{R} \stackrel{\textcircled{}}{=} 1/8^{5/8} \Box_{F} \stackrel{\textcircled{}}{\Sigma} \quad \Box_{R}^{1/1} N^{2} \quad L_{F}^{1/3} N_{L}^{1/4} \Box_{F} \stackrel{\textcircled{}}{\Sigma} \quad N^{21/3} \stackrel{\textcircled{}}{=} -N^{1/8} \stackrel{\r{}}{=} -N^{1/8} \stackrel{\r{}}{=}$



$$\begin{split} & \downarrow_{F5\%}N_{L}N_{L}\%_{0}\%_{5\%}N^{25\%} - N_{L} \quad 17\% \quad @^{V}_{T5\%}L_{F}N_{L} \quad 1/_{3}1/_{8}1/_{8}1^{V}_{T} - N_{L}L_{F} \quad 1/_{3} - 3\% \quad 1/_{8}L_{R}5\%_{8}1/_{3}N_{L} \in 1 - \quad 17\% \quad @^{V}_{T5\%}L_{F}N_{L} \\ & @\in L_{F}N_{L}1^{L}_{R}Rs \quad \Gamma_{R}5\%_{8}1/_{8}1^{L}\Gamma_{R}3\%_{8}L_{F}P_{t} \quad ff@5\% \quad 7/_{8}\Gamma_{R}1 - N_{L} \quad 17/_{8}7\%_{8} \in 1/_{8}5\% \quad 1/_{8}1N^{2}H_{T} \in 0.5\%_{8}L_{F} \quad 1/_{3} - 3\% \\ & N^{21}/_{3} \in -N_{L}1/_{3} \in -L_{F} \quad 1/_{3} \quad 1/_{8}1N^{2}H_{T}\Gamma_{R}5\%_{8}0^{5}\% - L_{F} \in \mathfrak{G}5\% \quad 3/_{8}1/_{3}N_{L}1/_{3} \quad 2/_{3}1/_{3}L_{F}5\% \quad 17/_{8} \quad 0^{V}_{T}5\%_{8}L_{F}N_{L} \\ & \in -7/_{8}1^{L}_{R}N^{21}/_{3}N_{L} \in 1 - \mathfrak{L} \quad 1/_{8}1^{11}\Gamma_{R}3\%_{8} \in -1/_{3}N_{L}5\%_{8}L_{F} \quad 0^{V}_{T}5\%_{8}L_{F}N_{L} \quad L_{F}5\%_{R}\Gamma_{R}\mathfrak{G} \in 1/_{8}5\%_{8}L_{F}\mathfrak{L} \quad 1/_{3} - 3\% \quad 5/_{8} - L_{F}V_{T}\Gamma_{R}5\%_{8}L_{F} \\ & @^{V}_{T}5\%_{8}L_{F}N_{L} \quad L_{F}1/_{3}N_{L} \in L_{F}7/_{8}1/_{3}1/_{8}N_{L} \in 1 - P_{t} \quad ff@^{5}\%_{8}L_{F}5\% \quad 7/_{8}V_{T} - 1/_{8}N_{L} \in 1 - L_{F} \quad 1/_{3} - 3\% \\ & 1/_{3}1/_{8}1/_{8}1N^{2}H_{T}\%_{0} \in L_{F}0^{5}\%_{3}\% \quad 2/_{3}Rs \quad H_{T}5\%_{F}\Gamma_{R}L_{F}1 - -5\%_{8}\%_{0} \quad \mathfrak{L} = \quad 3/_{8} \in \mathfrak{G}5\%_{F}\Gamma_{R}L_{F}5\% \quad 1/_{3}L_{8}5\%_{1}F_{7} \quad 1/_{8} \quad N_{2} - 5\% \\ & 7/_{8}L_{R}1 - N_{L} \quad 17/_{8}7/_{8} \in 1/_{8}5\% \quad 3/_{8}5\%_{8}H_{T}1/_{3}\Gamma_{R}N_{L}N^{2}\%_{8} - N_{L}P_{t} \end{split}$$

1/2Pt □**^Vr5/8^LF^NL** -5/8^L**R** ⊕ € 1/85/8^L**F** 3/4 □⁵/8^L**F** ⊕ 1/3^NL € ¹ - ^L**F** £ ^L**R** 5/8^O € ^L**F** ^NL ^C**R** 1/3^NL € ¹ - £ ^{11/8}/3^NT^HT 1/3 - 1/8**R**s ^L**F** 5/8^L**R** ⊕ € 1/85/8^L**F** £ 1/8^O 5/8¹/8^O (1 + NL - 1/3) - 3/8 ^O € ^L**F** ^NL ¹^L**RRS** Pt

 $1/_{3}\mathsf{P}_{t} \quad \bullet 1/_{3} \in - {}^{\mathsf{N}}_{L} 1/_{3} \in - {}^{1}/_{3} 1/_{8} 1/_{8} {}^{\mathsf{V}_{\mathsf{T}}} \mathsf{E}_{\mathsf{R}} 1/_{3} {}^{\mathsf{N}}_{L} \bullet {}^{\mathsf{S}}_{\mathsf{L}} \bullet {}^{\mathsf{T}_{\mathsf{R}}} \mathsf{N}_{2} {}^{\mathsf{N}}_{\mathsf{L}} \mathsf{V}_{\mathsf{T}} \mathsf{L}_{\mathsf{F}} \in - {}^{7}/_{8} {}^{\mathsf{L}}_{\mathsf{R}} \mathsf{N}_{2} {}^{\mathsf{N}}_{\mathsf{L}} \in - {}^{7}/_{8} {}^{\mathsf{L}}_{\mathsf{R}} \mathsf{N}_{2} {}^{\mathsf{N}}_{\mathsf{L}} \bullet {}^{\mathsf{L}}_{\mathsf{R}} \mathsf{N}_{2} {}^{\mathsf{N}}_{\mathsf{L}} \bullet {}^{\mathsf{L}}_{\mathsf{R}} \mathsf{N}_{2} {}^{\mathsf{N}}_{\mathsf{L}} \bullet {}^{\mathsf{L}}_{\mathsf{R}} \mathsf{N}_{2} {}^{\mathsf{N}}_{\mathsf{L}} \bullet {}^{\mathsf{L}}_{\mathsf{R}} \mathsf{N}_{2} \mathsf{N}_{2} {}^{\mathsf{L}}_{\mathsf{R}} \mathsf{N}_{2} {$

$$\begin{split} & \mathbb{P}_{R}^{2} \mathbb{P}_{t} = \mathbb{P}_{R}^{11} \mathbb{P}_{S}^{5} \mathbb{P}_{t}^{L} = \frac{7}{8} \mathbb{P}_{T}^{N} \mathbb{P}_{T}^{V} \mathbb{P}_{T}^{1} \mathbb{P}_{S}^{5} \mathbb{P}_{S}^{1} \mathbb{P}_{T}^{1} \mathbb{P}_{S}^{1} \mathbb{P$$

1/8Pt —11^LR³/8€ - 1/3^NL⁵/8 ^QVT⁵/8^LF^NL ^LF⁵/8^LR ^Q€1/8⁵/8^LFPt

1/4Pt

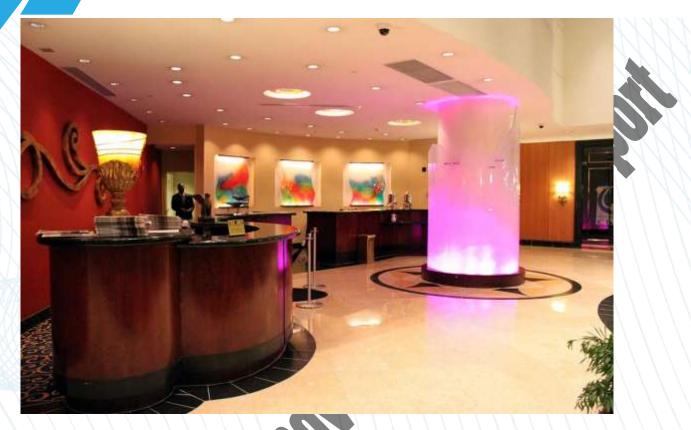
 $\begin{array}{c} & & & \\ & & & & \\ & & & \\ & & & & & \\ & & & & & & \\ & & & & & \\ & & & & & & \\ & & & & & & \\ & & & & & & \\ & & & & & & \\ & & & & & & \\ & & & & & &$

²/₃Pt ■^C_R¹³/₈^V_T¹/₈⁵/₈ ^{®V}_T⁵/₈^L_F^N_L ¹/₃¹/₈¹/₄¹^V_T-^N_L ^L_F^N_L¹/₃^N_L⁵/₈N²⁵/₈-^N_L^L_F ¹/₃-³/₈ ¹/₈¹N^{2H}_T⁰/₀₅⁵/₈^N_L⁵/₈ ^H_T^C_R^{1H}_T⁵/₈^C_R ⁷/₈€-¹/₃-¹/₈€¹/₃³/₀₀ ^L_F⁵/₈^N_L^N_L^N_L⁰/₈N²⁵/₈-^N_LPt



Front Office Organisation

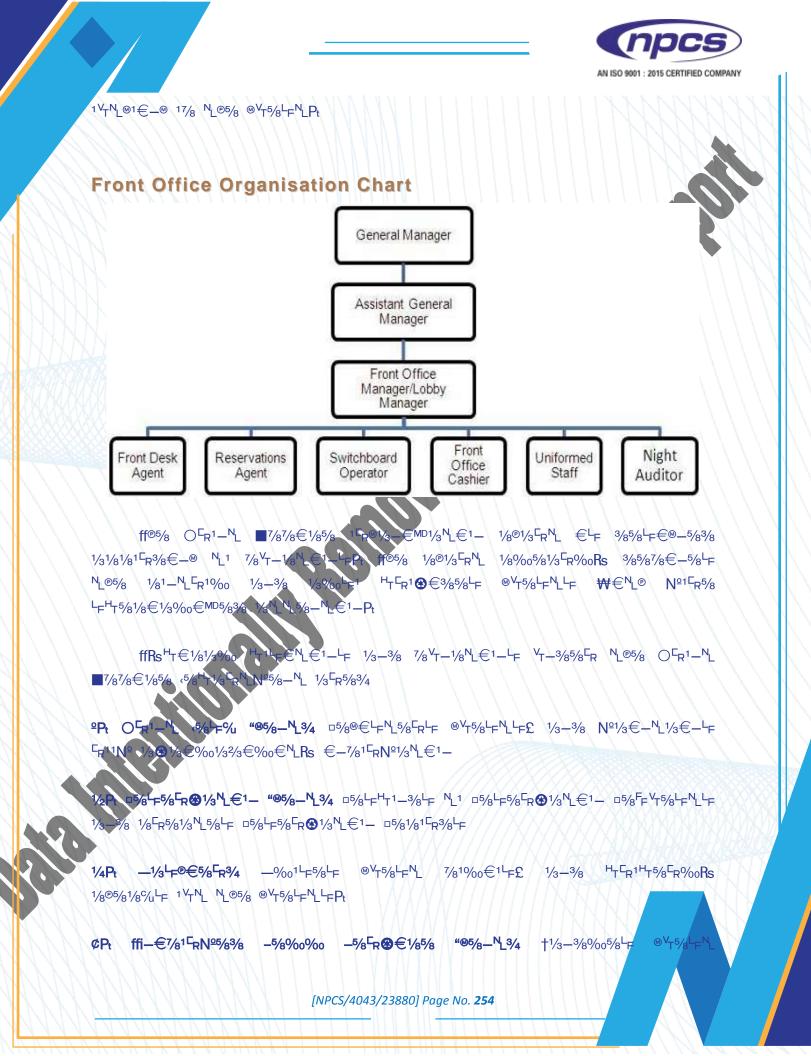








®Pt —1N[®]N^{®V}T — €1/81/3^NL €1 — 1/3 — 3/8 ff5/8/005/8^HT®1 —5/8 —5/81/8^NL €1 — ®1/3 — 3/8/005/8^LF ^NL® ®^VT5/8^LF^NL ^NL5/8/005/8^HT®1 — 5/8^LF 1/3 — 3/8 N²⁵/8^LF^LF1/3^{®5}/8^LF£ 2/31^NL® € — 1/81N²€ — ® 1/3 — 3/8





2Pt →₩€^N**1%⁰2%11%^CR³% ■**^H**T**⁵%^CR¹%^N**1**¹^CR³% ●1%→1%⁰⁵%^LF ^N**1**⁰⁵% ^LF**₩**€^N**1**%⁰²%11%^CR³% 1% 1%¹¹^CR³%€→1%^N**1**%⁵%^LF **₩**1%%⁵%⁴^VT^HT 1%1%³%0%0^LFPt

nPt o∈®®NL "V_T3%₈€NL1^C_R3/4 —1—NL^C_R1%₀^L_F NL[®]5/8 %12/3 17/8 NL[®]5/8 «1/81/8 V → L^L_F □5/81/85/8€ **9**1/32/3%₀5/8 —%₀5/8^C_R%u£ 1/3—3/8 ^HT^C_R5/8^HT1/3^C_R5/8^L_F 3/81/3€‰dFs = ²/8⁺/4¹^L_R^NL^L_F NL¹ NL[®]5/8 N²¹/3 - 1/3[®]5/8N²⁵/8 - ^NL ;5/8Pt[®]3/4 ■1/81/8^VT^HT1/3 - 1/8Rs □5/8^HT1^C_RNL /2 - 3/8 □5/8[±]5/8 - ^VT5/8 □5/8^HT1^C_RNL_iPt



Duties & Responsibilities of Front Office Staff

Front Office Manager

Front Office manager must be a skilled planner who channelizes the various resources viz. people, money, time, work methods, materials, energy and equipment to suit the objectives of the property. He should maintain cordial relationships between the front office and other hotel divisions and departments by encouraging communication between all areas of responsibility.

 $-\frac{1}{3} + \frac{1}{6} + \frac{1$

- ${}^{2}\mathsf{P}_{t} \rightarrow \textcircled{1}_{3} \otimes_{0} {}^{\mathsf{V}}_{\mathsf{T}} {}^{1}_{3} {}^{\mathsf{N}}_{\mathsf{L}} {}^{\mathsf{5}}_{\mathsf{8}} \ {}^{1}_{3} \overset{3}{_{8}} {}^{\mathsf{3}}_{\mathsf{8}} {}^{\mathsf{5}}_{\mathsf{8}} {}^{\mathsf{1}}_{\mathsf{8}} \underbrace{=}^{\mathfrak{3}}_{\mathsf{8}} {}^{\mathsf{5}}_{\mathsf{8}} {}^{\mathsf{1}}_{\mathsf{8}} \ \underbrace{=}^{\mathsf{5}}_{\mathsf{8}} {}^{\mathsf{5}}_{\mathsf{8}} {}^{\mathsf{3}}_{\mathsf{8}} \ {}^{\mathsf{1}}_{\mathsf{7}} {}^{\mathsf{1}}_{\mathsf{7}} \underbrace{=}^{\mathsf{1}}_{\mathsf{7}} {}^{\mathsf{1}}_{\mathsf{7}} \underbrace{=}^{\mathsf{1}}_{\mathsf{7}} {}^{\mathsf{1}}_{\mathsf{7}} {}^{\mathsf{1}}_{\mathsf{7}} \underbrace{=}^{\mathsf{1}}_{\mathsf{7}} {}^{\mathsf{1}}_{\mathsf{7}} \underbrace{=}^{\mathsf{1}}_{\mathsf{7}} {}^{\mathsf{1}}_{\mathsf{7}} \underbrace{=}^{\mathsf{1}}_{\mathsf{7}} \underbrace{=}^{\mathsf{1}$
- $\frac{1}{2}P_{t} = \frac{1}{3}\Gamma_{R}N_{L} \in \frac{1}{8} \in \frac{H_{T}}{3}N_{L} = \frac{N_{L}}{6} = \frac{N_{L}}{6} = \frac{N_{L}}{6} = \frac{1}{8}N_{L} = \frac{1}{1}\frac{1}{7} = \frac{1}{7}\frac{1}{8}\frac{1}{7}\frac{1}{8}\Gamma_{R} = \frac{1}{1}\frac{1}{1}\frac{1}{1}\frac{1}{8}\frac{1}{1}\frac{1}{8}\frac{1}{1}\frac{1}{8}\frac{1}{1}\frac{1}{8}\frac{1}{1}\frac{1}{8}\frac{1}{1}\frac{1}{8}\frac$

1/4Pt ff^E_R1/3€ - 1/3-3/8 ¹/1⁻r³/81/3^N_5/8 ^LF^N_1/3⁷/8⁷/8 ^LF^Q €‰‰^LFPt

¢Pt -1%^{®5}/8³/8⁴ + 4/05/8¹ + ²/⁵/8⁵/8¹ + ²/¹/3⁷/8⁷/8³/8⁴ + ^NL€5/8^L = Pt

²Pt - ^VT^HT⁵/8⁻Pt ⊕ = ^LF⁵/8 ¹/3 - ³/8 ¹/3 - ³/8 ¹/3 ¹/3 ¹/3 ¹/3 ¹/3 ¹/3 ³/8^LF ³/8 ^VT^LR € - [®] ^LF[®] € 7/8^NL^LFPt

ⁿPt 3 3 130 00^VT1/3^NL⁵/8 ^NL^{®5}/8 ^C/2³ ^HT⁵/8^CR⁷/8^{1C}RN²¹/3−1/8⁵/8 ¹⁷/8 ⁵/8¹/3¹/8[®] ⁷/8^CR¹−^NL ¹⁷/8⁷/8€1/8⁵/8 ⁵/8¹/8⁻¹/

[©]Pt ● $\frac{1}{3}$ €- N L $\frac{1}{3}$ €- N² $\frac{1}{3}$ LF^NL $\frac{5}{8}$ ^CR $\frac{5}{8}$ Rs $\frac{1}{8}$ 1- N L^CR $\frac{1}{3}$ 0Pt

¤Pt-^{®5}/8¹/8^c/u ^CR¹¹N^⁰ ^LF^NL¹/3^NL^VT^LF



²²Pt^{□5}%^LF¹%0⊕⁵% ^{@V}T⁵%^LF^NL ^HT^LR¹²%0%0⁵%N^{2L}F ^FF^VT€1%%0%0Rs£ ⁵%⁷%⁷%€1%€⁵%-^NL%0Rs 1/3-³% ¹%¹V_T^LR^NL⁵%¹V_T^LF⁰%0Rs

 ${}^{\underline{\mathrm{ee}}}\mathsf{P}_{t}\mathsf{f}\mathsf{f}\mathsf{f}^{H}\mathsf{T}^{3}\!\!{}^{8}_{1}\!{}^{8}_{1}\!\!{}^{8}_{1}\!\!{}^{5}_{8}\!\!\!{}^{8}_{1}\!\!\!{}^{3}_{3}\!\!\!{}^{3}_{4}\!\!\!{}^{8}_{4}\!\!\!{}^{8}_{1}\!-\!\!\!\!{}^{6}_{1}\!\!\!{}^{1}_{7}\!\!\!{}^{4}_{7}\!\!\!{}^{4}_{7}\!\!\!{}^{6}_{1$

 ${}^{\underline{\circ}1}_{2}\mathsf{P}_{t} \qquad {}^{\underline{\circ}5}_{8} \textcircled{\textcircled{\baselineskiplimits}} \textcircled{\textcircled{\baselineskiplimits}} \overset{\mathbb{\circ}1}{_{8}} \overset{\mathbb{\circ}_{R}5}{_{8}} \overset{\mathbb{\circ}8}{_{8}} \overset{\mathbb{\circ}8}{_{1}} \overset{\mathbb{\circ}8}}{\overset{\mathbb{\circ}8}} \overset{\mathbb{\circ}8}{_{1}} \overset{\mathbb{\circ}8}} \overset{\mathbb{\circ}8}}{_{1}} \overset{\mathbb{\circ}8}} \overset{$

 ${}^{\underline{\circ}1/4}P_{t} \rightarrow -7/8^{1}{}^{\underline{\Gamma}}_{R}1/8^{5}/8 \quad 1/3 \%_{0} \%_{0} \quad 1/8^{1}/3^{\underline{\Gamma}}_{F} {}^{\underline{\circ}}\underline{Y} {}^{\underline{\circ}1/3} - 3/8 \%_{0} {}^{\underline{\circ}}\underline{-} {}^{\underline{\circ}}\underline{\Sigma} \quad 1^{\underline{N}}\underline{{}}^{\underline{\circ}5/8}\underline{{}}^{\underline{\Gamma}}_{R} \quad N^{\underline{2}13} \\ {}^{\underline{H}}\underline{T}1/3R_{S}N^{\underline{o}5/8} - {}^{\underline{N}}\underline{L} \quad 1/3 - 3/8 \quad 1/8^{\underline{\Gamma}}_{R}5/8^{3}/8 {}^{\underline{\circ}}\underline{N}\underline{L} \quad H^{\underline{1}}1\%_{0} {}^{\underline{\circ}}\underline{1}/8 {}^{\underline{\circ}}\underline{5}/8^{\underline{L}}\underline{F}P_{t}$

Front Desk Agent

 $\begin{array}{c} -1/_{3}^{L}F \in 1/_{8} \ \bigcirc V_{7} - 1/_{8}^{N} L \in 1 - 3/_{4} \ \text{ff1} \ 1/_{3}^{L}F^{L}F \in L_{F}^{N}_{L} \ \oslash V_{7}^{N} \otimes F_{7}^{L}F = 1/_{3}^{M} 0000 \ 7/_{8}^{L}F_{R}^{1} - N_{L} \ 17/_{8}^{7}/_{8} \in 1/_{8}^{5}/_{8}^{N} \\ \Gamma_{R}^{5}/_{8}^{M} 001/_{3}^{N}_{L}^{5}/_{8}^{3}/_{8} \ 7/_{8}^{V}T - 1/_{8}^{N}_{L} \in 1 - L_{F} \ e = 1/_{3}^{V} 01/_{8}^{N} \otimes 1/_{8}^{N} \in 1/_{8}^{N} \in 1/_{8}^{N} = 1/_{8}^{N} \otimes 1/_{8}^{N} = 1/_{8}^{N} \otimes 1/_{8}^{N} = 1/_{8}^{N} \otimes 1/_{8}^{N} \otimes 1/_{8}^{N} = 1/_{8}^{N} \otimes 1/_{8}^{N} \otimes 1/_{8}^{N} \otimes 1/_{8}^{N} = 1/_{8}^{N} \otimes 1/_{8}^{N} \otimes$

Duties and Responsibilities:

- $\frac{1}{2}P_{t} \overset{\text{``L}}{=} F_{t} \overset{\text{`L}}{=} F_$

¢Pt SM-1₩ ^CR¹¹N² ^LF^NL¹/₃^NL^VT^LF£ ‰¹¹/₈¹/₃^NL€¹-^LF£ ^NLRs^HT⁵/₈^LF ¹/₃-³/₈ ^CR¹/₃^NL⁵/₈^LFPt

²Pt ffi^L_F⁵/₈ ^L_F^V_T^{@@5}/₈^L_F^N_L € [⊕] ⁵/₈ ¹/₈¹/₈⁰ = ⁰/₈ ¹/₈⁰ = ⁰/₈ ¹/₈¹/₈⁰ = ¹/₈ ¹/₈



- [®]Pt ff1/₃%⁵% ^ΓR⁵%^ΓF⁵%^ΓR^{**⊕**1/₃^NL€1−^ΓF² N²¹³%€7%⁸Rs 1^ΓR 1/₈1/₃−1/₈5%⁰% ^ΓR⁵%^FF^VT⁵%^LF^NL⁵%³%Pt}

- $\overset{\text{\tiny 22}}{=} P_t \ \ \Box^{5/8} \frac{1}{3} \frac{3}{8} \pounds N^{21} \frac{3}{3} \underbrace{=} N^{1/3} \underbrace{=} 1/3 \frac{3}{8} \quad \overset{\text{\tiny H}}{=} \frac{1}{3} \frac{-3}{8} \quad \overset{\text{\tiny H}}{=} \frac{1}{3} \frac{-$

- ^Ω¹/₄Pt [□]⁵/₈^HT¹^LR^NL ¹/₃-Rs ^V-^VL⁻F^VT¹/₃‰ ¹¹/₈¹/₈^VT^LR^LR⁵/₈-¹/₈⁵/₈^LF ¹^LR ^LR⁵/₈^FF^VT⁵/₈^LF^NL⁻F ^NL¹ ^NL[®]5/₈ N^Ω¹/₃-¹/₃^{@5}/₈^LF^NL⁺F

Reservation Agen

 $\circ^{1}{}^{\Gamma}_{\mathsf{R}}\mathsf{N}^{9}_{1/8}\circ_{0}\circ_{0}\mathsf{R}\mathsf{s} \quad 7_{8}^{1}{}^{V}_{\mathsf{T}}-3_{8} \quad \textcircled{=} \quad \%_{0}^{1}{}^{J}_{3}{}^{\Gamma}_{\mathsf{R}}^{@5}_{8}{}^{\Gamma}_{\mathsf{R}} \quad \textcircled{0}^{1}{}^{\mathsf{N}}_{1}\underline{}^{5}_{8}\otimes_{0}{}^{\mathsf{L}}_{\mathsf{F}} \quad \textcircled{0}^{1}{}^{\mathsf{N}}_{1}\underline{}^{5}_{8}\otimes_{0}\otimes_{0}^{\mathsf{N}}_{\mathsf{R}} \overset{\textcircled{0}}{=} \\ \overset{@1}{}^{\mathsf{N}}_{1}\underline{}^{5}_{8}\otimes_{0}{}^{\mathsf{L}}_{\mathsf{F}} \quad \textcircled{0}^{1}{}^{\mathsf{N}}_{1}\underline{$

^VT^NL€5%^LF ¹/₃-³/₈ [□]5%^LF^HT¹-^LF€²/₃€‰€^NL€5%^LF³/₄

 ${}^{\texttt{P}}\mathsf{t} \bullet {}^{\texttt{L}}\mathsf{R}^{11/8}5/8^{\texttt{L}}\mathsf{F}^{\texttt{L}}\mathsf{F}} \quad {}^{\texttt{L}}\mathsf{R}^{5/8}{}^{\texttt{L}}\mathsf{F}^{5/8}{}^{\texttt{L}}\mathsf{R}^{\textcircled{G}}1/3^{\texttt{N}}\mathsf{L}^{\textcircled{C}}1^{\texttt{L}}\mathsf{F}} \quad {}^{2/3}\mathsf{Rs} \qquad {}^{\texttt{N}}^{1/3}\textcircled{C}^{\textcircled{G}}0.\mathfrak{L}^{\textcircled{C}}^{\texttt{N}} \overset{\texttt{N}}{\mathsf{L}}^{5/8} \overset{\texttt{N}}{\mathsf{L}}^{5/8}$



[■]^CR¹¹/8⁵/8^LF^LF⁻^CR⁵/8^LF⁵/8^CR³/3^NL€¹-^LF⁻⁷/8^CR¹N^Q^NL^{®5}/8^{-L}F¹/3⁰/0⁵/8^LF⁻¹/8⁷/8[€]/8⁵/8^L $1/_2P_t$ 1^NL^{®5}/₈^C_R ^{®1}^NL⁵/₈% ³/₈⁵/₈^HT¹/₃^C_R^NLN²⁵/₈-^NL^L_F ¹/₃-³/₈ ^NL^C_R¹/₃⊗⁵/₈% ¹/₃^{®5}/₈-^NL^L_FPt $M_1 \oplus N_0 = 1 \oplus N_1 \oplus N_1 \oplus N_2 \oplus N_1 \oplus N_2 \oplus$ $1/_4P_t$ LFNL1/3NLVTLF£ F81/3NL5/8LF£ HT1/31/8%1/3@5/8 HT%01/3−LF£ 2/35/8−5/87/8€NLF 5/8NL1/8P4 $^{\circ}$ Pt ● 1 /₃ \in - N L/₃ \in - C R⁵/₈ L F⁵/₈ C R³/₈ N L \in 1 - C R⁵/₈1/₈ 1 C_R³/₈ L F 2/₃Rs 3/₈1/₃ N L⁵/₈ 4 ¹⁷/₈ ¹/₃^L_R^L_R€ **3** ¹/₃% ¹/₃ − ³/₈ ¹/₃% ^H_T[®]¹/₃²/₃⁵/₈^N_L€ ¹/₈¹/₃% ‰€^L_F^N_L€ − [®]^L_FP_t $^{2}\text{Pt} = ^{L}\text{R}^{11}/8^{5}/8^{L}\text{F}^{L}\text{F} \frac{1}{8}^{1}/3 - \frac{1}{8}^{5}/8^{0}/0^{0}/3^{N} \in ^{1}\text{-}^{L}\text{F} \frac{1}{3} - \frac{3}{8} \mathbb{N}^{213}/8 \in ^{7}/8 \in ^{1}/8^{1}/3^{N} \in ^{1}\text{-}^{1}/8^{1}/3^{N} \in ^{1}/8^{1}/3^{N} (1)$ 17/8 ⁿPt ■^CR⁵/8^HT¹/3^CR⁵/8 %00⁵/8^NL^NL⁵/8^CR^LF 1/81-7/8€^CRNº/3NL€1-1/3-3/8 T^CR^{1L}F^HT5/8¹/8^NL€€5/8 ¹/₈¹N⁹N⁹^VT−€¹/₈¹/₃^NL⁵/₈ N₁1 N D $^{\otimes V_{T5/8}L_{F}N_{I}} f^{C_{R5/8}H_{T}C_{R5/8}L_{F5/8}-N_{I}} 1/_{3}^{N_{I}} \in \mathfrak{S}_{5/8}^{5}P_{t}$ ^HT¹⁰∕00€1/8Rs ®Pt SM_1₩ N @5/8 @1N 5/80/0'LF $^{1} ^{0}V_{T}^{1}_{3}L_{R}^{1}_{3}-^{N}_{L}^{5}_{8}^{5}_{8}^{3}_{8}^{3}_{8}$ ^C_R5%^L_F5%^C_R ⊗ 1/3^N_L€1-^L_F 1/3-3/8 -1 ^L_F®1₩^L_F R

[©]Pt ■^CR¹¹/85%^LF^LF 1/33% 3/3−1/85% 3/85%^HT 1^LF + ¹− ^CR5/8^LF5/8^CR 3/3^NL€1−^LFPt

$$\begin{split} & \mathbb{X} \mathsf{P}_{t} = {}^{\mathsf{C}}_{\mathsf{R}} 5^{\mathsf{H}}_{\mathsf{T}} 1^{\mathsf{H}}_{\mathsf{S}} {}^{\mathsf{T}}_{\mathsf{R}} {}^{\mathsf{H}}_{\mathsf{T}} 5^{\mathsf{H}}_{\mathsf{S}} 1^{\mathsf{H}}_{\mathsf{S}} {}^{\mathsf{H}}_{\mathsf{T}} 5^{\mathsf{H}}_{\mathsf{S}} {}^{\mathsf{H}}_{\mathsf{S}} {}^{\mathsf{H}}_{\mathsf{T}} 5^{\mathsf{H}}_{\mathsf{S}} {}^{\mathsf{H}}_{\mathsf{S}} {}^{\mathsf{H}}_{\mathsf{T}} 5^{\mathsf{H}}_{\mathsf{S}} {}^{\mathsf{H}}_{\mathsf{T}} {}^{\mathsf{H}}_{\mathsf{T}} {}^{\mathsf{H}}_{\mathsf{S}} {}^{\mathsf{H}}_{\mathsf{S}} {}^{\mathsf{H}}_{\mathsf{T}} {}^{\mathsf{H}}_{\mathsf{T}} {}^{\mathsf{H}}_{\mathsf{S}} {}^{\mathsf{H}}_{\mathsf{S}} {}^{\mathsf{H}}_{\mathsf{T}} {}^{\mathsf{H}}_{\mathsf{T}} {}^{\mathsf{H}}_{\mathsf{S}} {}^{\mathsf{H}}_{\mathsf{T}} {}^{\mathsf{H}}_{\mathsf{T}} {}^{\mathsf{H}}_{\mathsf{S}} {}^{\mathsf{H}}_{\mathsf{T}} {}^{\mathsf{H}} {}^{\mathsf{H}}_{\mathsf{T}} {}^{\mathsf{H}}_{\mathsf{T}} {}^{\mathsf{H}} {}^{\mathsf{H}}_{\mathsf{T}} {}^{\mathsf{H}}_{\mathsf{T}} {}^{\mathsf{H}} {}^{\mathsf{H}}_{\mathsf{T}} {}^{\mathsf{H}}^{\mathsf{H}} {}^{\mathsf{H}} {}$$

 $\overset{\mathfrak{ge}}{\to} \mathsf{P}_{\mathsf{t}}^{\mathsf{u}}\mathsf{L}_{\mathsf{F}}\mathsf{L}_{\mathsf{F}} \in \mathsf{L}_{\mathsf{F}}^{\mathsf{h}}\mathsf{L} \quad \overset{\mathfrak{ge}}{\to} \mathsf{L}_{\mathsf{F}}^{\mathsf{h}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}}_{\mathsf{R}}^{\mathsf{h}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}}\mathsf{L}_{\mathsf{R}}^{\mathsf{h}}}$

 ${}^{99}\mathsf{Pt} = {}^{\mathsf{Pt}} \mathbb{P}_{\mathsf{R}} \mathbb{N}^{91} \sqrt{58} \quad {}^{91} \sqrt{64} \oplus \mathbb{P}_{\mathsf{R}} \oplus \mathbb{P}_{\mathsf{R}} = \mathbb{P}_{\mathsf{R}} \mathbb{N}^{91} \sqrt{7} \mathbb{P}_{\mathsf{R}} \mathbb{P}_{\mathsf{R}} = \frac{1}{3} \mathbb{P}_{\mathsf{R}} \oplus \mathbb{P}_{\mathsf{R}} \oplus \mathbb{P}_{\mathsf{R}} = \frac{1}{3} \mathbb{P}_{\mathsf{R}} \oplus \mathbb{P}_{\mathsf{R}}$



Switchboard Operator

 $-\frac{1}{3}L_{F} \in \frac{1}{8} \quad \bigcirc V_{T} - \frac{1}{8}N_{L} \in 1 - \frac{3}{4} \quad \Box^{5}_{8}1/8^{5}_{8} \in \mathfrak{B}^{5}_{8}L_{F} \quad \frac{1}{3} - \frac{3}{8} \quad \frac{3}{8} \in \mathbb{C}_{R}^{5}_{8}1/8^{4}_{4}L_{F} \quad e \to \frac{1}{8}1N^{2} \in -\frac{9}{8} \quad \frac{1}{3} - \frac{3}{8}$ $1^{V}_{T}N_{L} \otimes 1 \in -\frac{9}{18}1/3^{0}_{8}0^{0}_{6}U_{F} \quad N_{L}^{1} \quad e - \frac{3}{8} \in \mathfrak{B} \in \mathfrak{B}^{3}_{8}V_{T}1/3^{0}_{6}0^{0} \quad \mathfrak{P}^{T}_{5} = 1 + 2 \quad L_{F}N_{L}1/3^{7}/8^{7}/8^{5}_{5} \quad 1^{L}_{R}$ $3^{8}_{8}5^{6}_{8}H_{T}1/3^{L}_{R}N_{L}N^{25}_{8} - N_{L}L_{F}P_{t}$

Duties and Responsibilities:

- [°]Pt "−^LF₩⁵/₈^CR €−¹/₈¹N[°]€−[®] ¹/₈¹/₃‰%^LFP
- 1/4Pt ■‰1/31/85/8 14-1_01€-- 1/81/3‰0%0^LFPt
- ¢Pt □5/81/85/8€ ⊕5/8 N 5/8¹T®1 5/8 1/8[®]1/3^CR[®]5/8^LF 7/8^CR¹N^Q N [®]5/8 N 5/8^HT[®]1 5/8 1/8¹N^{QH}T1/2 - R 1/8 3/8 7/8^{1C}R # 1/3^CR³/8 1/8[®]1/3^CR[®]5/8^LF N 1 N [®]5/8^CR¹ - N 3/8⁵/8^LF^Q 7/8^{1C}R + 1/3^CR³/8 1/8[®]1/3^CR[®]5/8^LF N 1 N [®]5/8^CR¹ - N 3/8⁵/8^LF^Q 7/8^{1C}R + 1/3^CR³/8 1/8[®]1/3^CR[®]5/8^LF N 1 N [®]5/8^LF¹ - N 3/8⁵/8^LF^Q 7/8^{1C}R + 1/3^CR³/8 1/8[®]1/3^CR[®]5/8^LF N 1 N [®]8 7/8^CR¹ - N 3/8⁵/8^LF^Q 7/8^{1C}R + 1/3^CR³/8 1/8[®]1/3^CR[®]5/8^LF N 1 N [®]8 7/8^CR¹ - N 1 3/8⁵/8^LF^Q - N 1 3/8²/8^LF^Q - N 1 3/8^LF^Q - N 1 3/8²/8^LF^Q - N 1 3/8^LF^Q - N 1 3/8^LF^Q - N 1 3/8^LF^Q
 - Pr ft\3%% 1/3-3/8 3/8€^LF^NL^CR€2/3^VT^NL5/8 N²⁵/8^LF^LF¹/3[®]5/8^LF⁻7/8¹^CR^{®V}T⁵/8^LF^NL^LFPt
 - ¹/₃%0%0 ₩1/₃%⁵/₈¥^VT^HT 1/81/₃%0%0 ^ΓR⁵/₈^FF^VT⁵/₈^LF^NL^LF 1/₃--3% ^HT⁵/₈^FR⁷/₈1^ΓRN² ₩1/₃%1⁵/₈¥^VT^HT 1/81/₃%0%0 ^LF⁵/₈^ΓR³ € 1/8⁵/₈^LFPt
- ${}^{\textcircled{0}}\mathsf{P}_{t} = {}^{\complement}_{\mathsf{R}^{1}} \bigoplus \in 3\%^{5}\% \bigoplus -7\%^{1}{}^{\complement}_{\mathsf{R}} \mathsf{N}^{2} 1_{3}^{\mathsf{N}}_{\mathsf{L}} \bigoplus 1_{3}^{2} 2_{3}^{1} {}^{\mathsf{V}}_{\mathsf{T}} \mathsf{N}_{\mathsf{L}} \bigoplus {}^{\mathsf{N}}_{\mathsf{T}} {}^{\mathsf{S}}_{\mathsf{S}} {}^{\mathsf{L}}_{\mathsf{F}} \mathsf{N}_{\mathsf{L}} + {}^{\mathsf{S}}_{5} {}^{\mathsf{L}}_{\mathsf{F}} \mathsf{N}_{\mathsf{L}} \bigoplus {}^{\mathsf{N}}_{\mathsf{T}} {}^{\mathsf{S}}_{\mathsf{S}} {}^{\mathsf{L}}_{\mathsf{F}} \mathsf{N}_{\mathsf{L}} \longrightarrow {}^{\mathsf{N}}_{\mathsf{T}} {}^{\mathsf{S}}_{\mathsf{S}} {}^{\mathsf{S}}_{\mathsf{T}} \mathsf{N}_{\mathsf{T}} \longrightarrow {}^{\mathsf{N}}_{\mathsf{T}} {}^{\mathsf{S}}_{\mathsf{S}} {}^{\mathsf{S}}_{\mathsf{T}} \mathsf{N}_{\mathsf{T}} \longrightarrow {}^{\mathsf{N}}_{\mathsf{T}} {}^{\mathsf{S}}_{\mathsf{S}} \mathsf{N}_{\mathsf{T}} \longrightarrow {}^{\mathsf{N}}_{\mathsf{T}} {}^{\mathsf{N}}_{\mathsf{S}} \mathsf{N}_{\mathsf{T}} \longrightarrow {}^{\mathsf{N}}_{\mathsf{T}} {}^{\mathsf{S}}_{\mathsf{S}} \mathsf{N}_{\mathsf{T}} \longrightarrow {}^{\mathsf{N}}_{\mathsf{T}} {}^{\mathsf{S}}_{\mathsf{S}} \mathsf{N}_{\mathsf{T}} \longrightarrow {}^{\mathsf{N}}_{\mathsf{T}} {}^{\mathsf{S}}_{\mathsf{S}} \mathsf{N}_{\mathsf{T}} \longrightarrow {}^{\mathsf{N}}_{\mathsf{S}} \mathsf{N}_{\mathsf{T}} \longrightarrow {}^{\mathsf{N}}_{\mathsf{S}} \mathsf{N}_{\mathsf{T}} \longrightarrow {}^{\mathsf{N}}_{\mathsf{T}} {}^{\mathsf{N}}_{\mathsf{T}} {}^{\mathsf{N}}_{\mathsf{T}} {}^{\mathsf{N}}_{\mathsf{T}} {}^{\mathsf{N}}_{\mathsf{S}} \mathsf{}^{\mathsf{N}}_{\mathsf{S}} {}^{\mathsf{N}}_{\mathsf{T}} {}^{\mathsf{N}}_{\mathsf{S}} {}^{\mathsf{N}}_{\mathsf{T}} {}^{\mathsf{N}}_{\mathsf{S}} {}^{\mathsf{N}}_{\mathsf{T}} {}^{\mathsf{N}}_{\mathsf{S}} {}^{\mathsf{N}}_{\mathsf{T}} {}^{\mathsf{N}}_{\mathsf{S}} {}^{\mathsf{N}}_{\mathsf{T}} {}^{\mathsf{N}}_{\mathsf{N}} {}^{\mathsf{N}}_{\mathsf{S}} {}^{\mathsf{N}}_$
- [©]Pt "-^LF₩⁵%^LR ^FF^VT⁵%^LF^NL€¹-^LF ¹/₃²/₃¹^VT^NL ^{®1N}L⁵%⁰/₆ ⁵% ^{⊕5}% -^NL^LF ¹/₃¹%^NL€ [⊕]€^NL€⁵%^LFPt



$$\begin{split} & \mathbb{P}_{t} = {}^{L}_{R}^{1} \bigoplus \in 3\%5\% \quad {}^{H}_{T}^{1}_{3} \otimes \in - \otimes \quad {}^{L}_{F}^{5}_{8}^{0}_{R} \bigoplus \in 1\%5\%^{L}_{F} \quad {}^{N}_{L}^{1} \quad {}^{\otimes}^{1}N_{L}^{5}_{8}^{5}_{5}_{5}_{6} = {}^{N}_{L}^{1}_{F} \quad {}^{N}_{L}^{1}_{F} = {}^{N}_{L}^{1}_{F} \quad {}^{N}_{L}^{1}_{F} = {}^{N}_{L}^{1}_{F} =$$

 ${}^{\underline{\circ}\underline{\circ}}P_{t} {}^{\underline{\circ}\underline{\circ}}M_{-1} \bigoplus {}^{\underline{\circ}\underline{\circ}}M_{2} {}^{\underline{\bullet}\underline{\circ}}M_{2} {}^{\underline{\bullet}\underline{\circ}}M_{2} {}^{\underline{\bullet}\underline{\circ}}M_{2} {}^{\underline{\bullet}\underline{\circ}}M_{2} {}^{\underline{\bullet}\underline{\circ}}M_{2} {}^{\underline{\bullet}\underline{\circ}}M_{2} {}^{\underline{\bullet}\underline{\circ}}M_{2} {}^{\underline{\bullet}\underline{\circ}}M_{2} {}^{\underline{\bullet}\underline{\circ}}M_{2} {}^{\underline{$

 $\label{eq:product} {}^{\text{ee}}\mathsf{P}_t - {}^{5}\!\!/_8 \ {}^{1}\!/_3 {}^{\mathsf{L}}_{\mathsf{R}} {}^{5}\!\!/_8 \ {}^{1}\!/_8 \ {}^{1}\!/_8 {}^{1}\!/_8 \ {}^{1}\!/_8 {}^{1}\!/_$

Front Office Cashier

Basic Function: Guest accounting tasks require efficiency and accuracy. The tasks of the front office cashier center on the guest accounting cycle. The front office cashiers post revenue center charges to guest accounts. ff^{®5}/8 ^{®1N}L⁵/8%^{*} - ^VT⁵/8 ¹/8⁵/8 - ^NL^CR⁵/8 - ^KF $\frac{1}{8}^{1}N^{0}N^{0}V_{T} - €\frac{1}{8}^{1}\frac{1}{3}^{N}_{L}\frac{5}{8} \quad €-\frac{7}{8}^{1}^{L}_{R}N^{0}\frac{1}{3}^{N}_{L}€^{1} - \frac{1}{-1} \quad \frac{1}{8}^{0}\frac{1}{3}^{L}_{R}e^{\frac{5}{8}} = \frac{1}{1}V_{T}C_{R}\frac{1}{8}e^{\frac{1}{3}}\frac{1}{8}E_{L} = \frac{1}{1}V_{L}e^{\frac{1}{3}}$ 7/8^CR¹-N_ 3/8⁵/8^LF^C/4^P/₄ -1/3^LF[®]€5/8^CR^LF N_[®]5/8⁻ H₁¹^L N_^N[®]5/8^LF⁵/8 1/8[®]1/3^CR[®]5/8^LF N_1 [®]V₁5/8^LF^N_1 N_®1/3N N 1/8®1/3[⊑]R®5/8^LF ₩€‱ $\frac{1}{3}\frac{1}{8}\frac{1}{8}\frac{1}{T}$ 2/35/8 L=5%^NL^NL‰5%³% ¹/₃^NL ¹/₈[®]5%¹/₈^C/₁^VT^NLPt fi[®]5%¹/₈^E/₇5% ¹/₈¹N^{ΩH}T^VT^NL⁵%^ER€^L=⁵/₈³/₈ ^L=Rs^L=^NL⁵/₈N^{ΩL}= ¹/₃^L_R⁵/₈ €−^L_F^NL¹/₃‰‰⁵/₈³/₈£ ^NL[®]5/₈1 ¹⁷/₈ −¹/₃‰⁵/₈ ^{1H}T⁵/₈^LR¹/₃^NL€¹−^LF ¹/₃^LR⁵/₈ ^{®V}T5%^LF^NL ^VT^NL€‰€^LF5%^LF 1% ^V 1%^LR ^VE⁷%^VT³%^LF³^LR ^Q€¹%⁵%^RFt ff^{®5}% 1%¹%^LF[®]€⁵%^LR^LF 1/3%0^LF¹ ^CR⁵/8¹/8⁵/8 € € 5/8 ^HT 1/3 Rs N²⁵/8 ^L 7/8^CR¹N² ^{@V}T⁵/8^LF^NL^LF 1/3^NL 1/8[®] 5/8¹/8^c/u¹^VT^NLPt ff[®] 5/8 Rs $1/_{8}^{11} \Gamma_{R}^{3} \otimes = -1/_{3}^{N} \Gamma_{5}^{5} N_{L}^{0} \otimes 2/_{3} \otimes 0/_{0} \otimes = -^{\otimes} 17/_{8} 1/_{8}^{1} \Gamma_{R}^{5} \otimes 3/_{8} \otimes N_{L} 1/_{8}^{1} 1/_{3}^{1} \Gamma_{R}^{3} \otimes 1/_{3}^{1} - 3/_{8} 3/_{8} \otimes \Gamma_{R}^{5} N_{L}^{1} \otimes N_{L}^{1} \otimes 1/_{8}^{1} 1/_{8}^{1} \Gamma_{R}^{3} \otimes 1/_{3}^{1} - 3/_{8}^{1} \otimes N_{L}^{1} \otimes 1/_{8}^{1} 1/_{8}^{1} \Gamma_{R}^{1} \otimes 1/_{8}^{1} + 1/_{8}^{1} 1/_{8}^{1} + 1/_{8}^{1} 1/_{8}^{1} + 1/_{8}^{1} 1/_{8}^{1} + 1/_{8}^{1} 1/_{8}^{1} + 1/_{8}^{1} 1/_{8}^{1} + 1/_{8}^{1} 1/_{8}^{1} + 1/_{8}^{1} 1/_{8}^{1} + 1/_{8}^{1} 1/_{8}^{1} + 1/_{8}^{1} 1/_{8}^{1} + 1/_{8}^{1} 1/_{8}^{1} + 1/_{8}^{1} 1/_{8}^{1} + 1/_{8}^{1} 1/_{8}^{1} + 1/_{8}^{1} 1/_{8}^{1} + 1/_{8}^{1} 1/_{8}^{1} + 1/$ 2%€‰‰5%3% ^{@V}T5%**F** 1%%3%1% –^NL^F ₩€^NL[®] ^NL^{®5}% 1%1%1%1^VT-^NL€-[®] 3%€**®**€^LF€1-Pt ff®5/8 1/81/3^LF®€5/8^LR 1/8^N 05/8 1/8⁰/01^LF5/8 17/8 5/81/31/8[®] LF®€7/8^NL 2/31/3⁰/001/3-1/85/8^LF 1/3⁰/00/00 [∞]^VT⁵/₈^L = ^NL . 1/31/81/81/VT - ^NL^L = Pt ff^{®5}/8Rs ¹/₃%⁰^LF¹ N²1/₃−1/₃[®]5/₈ ^LF¹/₃7/₈5/₈ ³/₈5/₈^HT¹^LF€^NL 2/31₩5/8^LF£ 2/31/3-% €-® LF5/8 R € € 1/85/8 LF [™]¹/₃^L_R€⁵/₈^NLRs 17/8 €-1/8%, V13/8€-@V7/81^CR5/8€@- 5/8₩1/8^{®1}/3-@5/8Pt

Duties and Responsibilities:

 $P_{t} = {}^{H_{T}5_{8}C_{R}1_{3}N_{L}5_{8}} \quad 7_{8}{}^{C_{R}1_{-}N_{L}} \quad 17_{8}7_{8} \in 1_{8}5_{8} \quad {}^{H_{T}1_{L}}F_{N}_{L} \in - @ \quad 5_{8}{}^{F_{F}}V_{T} \in {}^{H_{T}N_{2}5_{8}} - {}^{N_{L}}f_{F}L_{5}L_{5}N_{2}P_{t}$ $1_{2}P_{t} = {}^{2}_{3}{}^{N_{L}1_{3}} \in - {}^{N_{L}05_{8}} \quad 0^{1}V_{T}L_{F}5_{8} \quad 2_{3}1_{3} - 9_{u} \quad 1_{3} - 3_{8} \quad 9_{u}5_{8}5_{8}{}^{H_{T}} \in {}^{N_{L}} \quad 2_{3}1_{3}9_{u} \quad 1_{3} - 1_{8}5_{8}3_{8}P_{t}$ $1_{4}P_{t} = -{}^{1}N^{2}_{}^{H_{T}}9_{0}5_{8}{}^{N_{L}}5_{8} \qquad 1_{8}1_{3}L_{F}^{0} \in 5_{8}C_{R} \qquad {}^{H_{T}}F_{R}5_{8}4^{L}_{F}^{0} \in 7_{8}N_{L} \qquad L_{F}V_{T}H_{T}H_{T}9_{0}R_{S}$ $1_{8}^{0}05_{8}1_{8}9_{u}9_{u} \in L_{F}N_{L}P_{t}$



- [®]Pt †¹/₃−³/₈%0⁵/₈ [∎]¹/₃€³/₈¥¹^VT^NL^LF ;ffl[∎],Pt
- $$\begin{split} & \Xi \mathsf{P}_t \frac{5}{8}\mathsf{N}_L \mathsf{N}_L \otimes \mathsf{O}_{5} \otimes \mathbb{Q}_T + \frac{5}{8}\mathsf{L}_F \mathsf{N}_L & \frac{1}{3} \mathsf{1}_8 \mathsf{1}_8 \mathsf{1}_1 \mathsf{N}_T \mathsf{N}_L \mathsf{L}_F & \textcircled{=} & \frac{1}{8} \mathsf{1}_3 \mathsf{L}_F \otimes \mathfrak{L}_F & \textcircled{=} & \frac{1}{8} \mathsf{1}_3 \mathsf{L}_F \otimes \mathfrak{L}_F \mathsf{N}_L & \frac{1}{8} \mathsf{1}_8 \mathsf{1}_8 \mathsf{L}_F \mathsf{N}_L & \frac{1}{8} \mathsf{1}_8 \mathsf{1}_8 \mathsf{1}_8 \mathsf{L}_F \mathsf{N}_L & \frac{2}{3} \mathsf{R}_S & \mathsf{N}_L \mathsf{L}_F \mathsf{1}_3 \mathsf{L}_F \mathsf{1}_3 \mathsf{L}_F \otimes \mathfrak{L}_F \mathsf{L}_F \mathsf{L}_F \mathsf{N}_L & \frac{2}{3} \mathsf{L}_8 \mathsf{L}_F \mathsf{N}_L & \frac{1}{8} \mathsf{1}_8 \mathsf{L}_F \mathsf{N}_L & \frac{1}{8} \mathsf{1}_8 \mathsf{1}_8 \mathsf{L}_F \mathsf{N}_L & \frac{1}{8} \mathsf{1}_8 \mathsf{1}_8 \mathsf{L}_F \mathsf{N}_L & \frac{1}{8} \mathsf{1}_8 \mathsf{1}_8 \mathsf{1}_8 \mathsf{1}_8 \mathsf{L}_F \mathsf{N}_L & \frac{1}{8} \mathsf{1}_8 \mathsf{1}_8 \mathsf{1}_8 \mathsf{1}_8 \mathsf{L}_F \mathsf{N}_L & \frac{1}{8} \mathsf{1}_8 \mathsf{$$

²²Pt■^{1L}F^NL -¹-¥^{@V}T⁵/8^LF^NL ‰⁵/8³/8^{@5}/8^LR ^HT¹/3RsN²⁵/8-^NLPPt

²²Pt ● 1/3^C/u⁵/8 1/3¹/8¹/8¹/^VT - ^NL 1/3³/8^C/^VT^LF^NLN²⁵/8 - ^NLF

- ${}^{\underline{\circ}1/2} P_t {}^{1/3} \%_0 {}^{1/3} {}^{1/85/8} {}^{3/85/8} {}^{H}_T {}^{1/3} {}^{\Gamma}_R {}^{N}_L {}^{1/2} {}^{N}_8 {}^{N}_L {}^{1/3} {}^{\%}_0 {}^{N}_L {}^{1/3} {}^{\%}_0 {}^{L}_F {}^{1/3} {}^{3/8} {}^{1/3} {}^{L}_F {}^{\oplus} {}^{-1/3} {}^{N}_L P_t$
- ²1/4Pt ●1/3-1/3^{®5}/8 ^LF1/2⁷/8⁵/8 ³/8³/8^L1¹F€^NL ²/3¹₩f ‰¹1/8^C₈^D_RPt

Uniformed Bell Service Staff

 $-1/3 \vdash \in 1/8 \quad \bigcirc \forall -1/8^{N} \in 1 \rightarrow 4/8 \quad \Rightarrow \forall 5/8^{N} \forall_{1} \in - @ \Sigma \quad @ \Box_{R} 5/8^{N} \psi_{1} \in -@ \quad 1/3 - 3/8 \quad 5/8 \vdash 1/8^{1} \Box_{R} \psi_{1} \in -@ \\ @ \forall_{T} 5/8^{1} \vdash_{R} \psi_{1} \vdash_{R} \psi_{1} = \psi_{1} \quad \psi_{1} = \psi_{1} = \psi_{1} + \psi_{1} = \psi_{1} + \psi_{2} = \psi_{1} + \psi_{2} = \psi_{2} = \psi_{1} + \psi_{2} = \psi_{2} = \psi_{1} + \psi_{2} = \psi_{2$



Duties and Responsibilities:

- ${}^{\texttt{P}}\mathsf{P}\mathsf{t} \bullet 1_{3} \in {}^{\texttt{N}}\mathsf{L}^{1}_{3} \in {}^{1}_{3} \otimes {}^{\texttt{113}}_{\texttt{8}} + {}^{\texttt{T}}\mathsf{5}_{8}{}^{\texttt{L}}\mathsf{F}\mathsf{L}^{\texttt{1}} {}^{1}_{3}\% 0 {}^{\texttt{1}}_{3} + {}^{\texttt{T}}\mathsf{5}_{8}{}^{\texttt{1}}_{3} {}^{\texttt{1}}_{8}{}^{\texttt{1}}_{3} = {}^{\texttt{1}}_{3} \otimes {}^{\texttt{1}}_{3} {}^{\texttt{1}}_{3} \otimes {}^{\texttt{1}}_{3} {}^{\texttt{1}}_{3} \otimes {}^{\texttt{1}}_{3} {}^{\texttt{1}}_{3} \otimes {}^{\texttt{1}}_{3} = {}^{\texttt{1}}_{3} \otimes {}^{\texttt{1}}$

1/4Pt ^{SM5}/8⁵/8^HT ^NL^{®5}/8 %0¹²/3²/3**Rs** ³/8€^CR⁵/8¹/8^NL^{1C}R**Rs** ^VT^HT ^NL¹ ³/8¹/8^NL⁵

Concierge

 $-\frac{1}{3} + \frac{2}{18} \circ \frac{1}{4} - \frac{1}{18} + \frac{1}{4} + \frac{1}{48} + \frac{1}{48} + \frac{1}{48} + \frac{1}{3} + \frac{1}{18} +$



Duties and Responsibilities:

- ${}^{\mathrm{e}}\mathsf{P}_{\mathsf{t}} \cdot {}^{5}/_{\mathbf{S}} \otimes {}^{5}/_{\mathbf{S}} \otimes {}^{1}\mathsf{H}_{\mathsf{T}} \qquad 1/_{\mathsf{S}} \qquad \mathsf{L}_{\mathsf{F}}^{\mathsf{N}}{}_{\mathsf{L}}^{\mathsf{G}}_{\mathsf{R}} 1 \longrightarrow \mathcal{O}_{\mathsf{u}} 1 \bigstar {}^{\mathsf{W}} \otimes {}^{5}/_{\mathsf{S}} {}^{3}/_{\mathsf{S}} \otimes {}^{\mathsf{S}}/_{\mathsf{S}} \qquad 17/_{\mathsf{S}} \qquad \mathsf{N}_{\mathsf{L}} \otimes {}^{\mathsf{O}}/_{\mathsf{S}} \otimes {}^{\mathsf{O}}/_{\mathsf{S}} \\ 7/_{\mathsf{S}} 1/_{\mathsf{S}} 1/_{\mathsf{S}} \in \mathcal{O} \otimes {}^{\mathsf{N}}{}_{\mathsf{L}} \in {}^{\mathsf{N}}{}_{\mathsf{L}} = 1/_{\mathsf{S}} 3/_{\mathsf{S}} \qquad \mathsf{L}_{\mathsf{F}} {}^{5}/_{\mathsf{S}} {}^{\mathsf{L}}_{\mathsf{F}} \qquad 1/_{\mathsf{S}} 3/_{\mathsf{S}} \qquad 17/_{\mathsf{S}} \qquad \mathsf{N}_{\mathsf{L}} \otimes {}^{\mathsf{O}}/_{\mathsf{S}} \qquad \mathsf{L}_{\mathsf{F}}^{\mathsf{V}}_{\mathsf{T}} 3/_{\mathsf{S}} \in {}^{\mathsf{O}} \otimes {}^{\mathsf{O}}/_{\mathsf{T}} + 3/_{\mathsf{S}} = 3/_{\mathsf{S}} \qquad 1/_{\mathsf{S}} 1/_{\mathsf{S}} \otimes {}^{\mathsf{O}}/_{\mathsf{T}} = 1/_{\mathsf{S}} 3/_{\mathsf{S}} \qquad 1/_{\mathsf{S}} 1/_{\mathsf{S}} \otimes {}^{\mathsf{O}}/_{\mathsf{T}} + 3/_{\mathsf{S}} \otimes {}^{\mathsf{O}}/_{\mathsf{T}} = 3/_{\mathsf{S}} 1/_{\mathsf{S}} + 3/_{\mathsf{S}} 1/_{\mathsf{S}} \otimes {}^{\mathsf{O}}/_{\mathsf{S}} = 3/_{\mathsf{S}} 1/_{\mathsf{S}} \times 3/_{\mathsf{S}} \otimes {}^{\mathsf{O}}/_{\mathsf{S}} = 1/_{\mathsf{S}} 3/_{\mathsf{S}} 1/_{\mathsf{S}} \otimes {}^{\mathsf{O}}/_{\mathsf{S}} = 1/_{\mathsf{S}} 3/_{\mathsf{S}} 1/_{\mathsf{S}} \otimes {}^{\mathsf{O}}/_{\mathsf{S}} = 1/_{\mathsf{S}} 3/_{\mathsf{S}} 1/_{\mathsf{S}} \otimes {}^{\mathsf{O}}/_{\mathsf{S}} = 3/_{\mathsf{S}} 1/_{\mathsf{S}} \otimes {}^{\mathsf{O}}/_{\mathsf{S}} = 1/_{\mathsf{S}} 3/_{\mathsf{S}} 1/_{\mathsf{S}} \otimes {}^{\mathsf{O}}/_{\mathsf{S}} = 3/_{\mathsf{S}} 1/_{\mathsf{S}} \otimes {}^{\mathsf{O}}/_{\mathsf{S}} = 3/_{\mathsf{S}} 1/_{\mathsf{S}} \times 3/_{\mathsf{S}} \times 3/_{\mathsf{S}} = 3/_{\mathsf{S}} 1/_{\mathsf{S}} \times 3/_{\mathsf{S}} \times 3/_{\mathsf{S}} = 3/_{\mathsf{S}} 1/_{\mathsf{S}} \times 3/_{\mathsf{S}} \times 3/_{\mathsf{S}} \times 3/_{\mathsf{S}} = 3/_{\mathsf{S}} 1/_{\mathsf{S}} \times 3/_{\mathsf{S}} \times 3/_{\mathsf{$

- ${}^{2}\text{Pt} \blacksquare^{C}_{R} {}^{\otimes}1/_{3} \textcircled{MD5}{8} \ {}^{L}_{F} {}^{H}_{T} {}^{5}/_{8} {}^{1}/_{8} \textcircled{1}/_{3} {}^{0}/_{0} \ 7/_{8} \ {}^{-1}/_{8} {}^{N}_{L} \textcircled{1} = 1/_{F} \ 1/_{3} {}^{L}_{F} \ 3/_{8} \textcircled{1}^{C}_{R} {}^{5}/_{8} {}^{1}/_{8} {}^{N}_{L} {}^{5}/_{8} {}^{3}/_{8} \ 2/_{3} Rs$ $N^{21}/_{3} 1/_{3} {}^{\otimes}/_{8} N^{25}/_{8} {}^{N}_{L} Pt$

nPt "^CR^CR¹/₃-^{@5}/₈ ^LF⁵/₈¹/₈^CR⁵/₈^NL¹/₈^CR[€]/₃^M0 ¹/₃-³/₈ ¹^NL^{®5}/₈^CR ¹⁷/₈⁷/₈[€] ¹/₈⁵/₈ ^LF⁵/₈^CR ³/₈[€] ¹/₈⁵/₈^LFPt

- $\label{eq:rescaled_$

[©]Pt⁺1/3-3/8‰⁵/8 [©]^VT⁵/8^LF^NL ¹/8¹N^{2H}T‰¹/3€-^NL^LFPt

ight Auditor



 $\begin{array}{l} & 2 \\ & 3 \\ & 3 \\ & 4 \\ & 5 \\ & 8 \\ & 7 \\ & 7 \\ & 8 \\ & 7 \\ & 8 \\ & 7 \\ & 8 \\ & 7 \\ & 8 \\ & 7 \\ & 8 \\ & 7 \\ & 8 \\ & 7 \\ & 8 \\ & 7 \\$

Duties and Responsibilities:

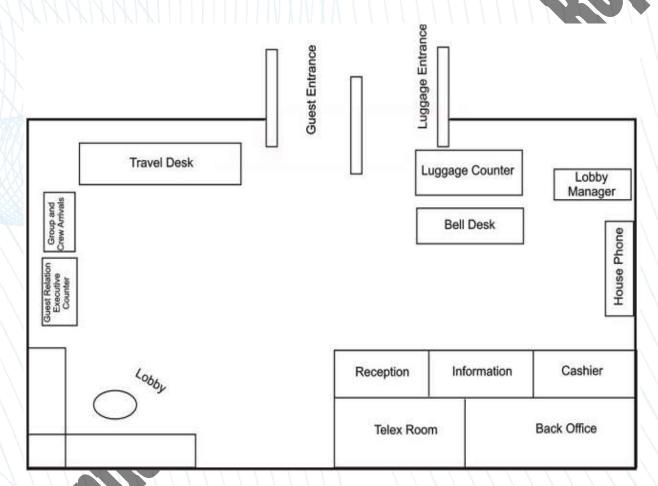
- Pt ■1^LF^NL ^LR¹¹N^Q ¹/8[®]1/3^LR[®]5/8^LF ¹/3-³/8 ^NL¹/3[₩]5/8^LF ^NL¹ [®]V_T5/8^LF^NL ¹/3¹/8¹/8 ^NT ^VL¹FP
- $\frac{1}{2}P_{t} = C_{R}^{11}/_{8}^{5}/_{8}L_{F}L_{F} \otimes V_{T}^{5}/_{8}L_{F}N_{L} + \frac{1}{8}^{6}/_{3}^{1}C_{R}^{6}/_{8} \otimes 1^{1}V_{T}^{1}/_{8}^{6}/_{8}^{5}/_{8}^{1}C_{F} + \frac{1}{2}^{2}/_{8}^{2}/_{8}^{3}/_{8}^{1}C_{R}^{5}/_{8}^{3}/_{8} \oplus 1^{1}/_{1}^{1}/_{8}^{6}/_{8}^{5}/_{8}^{1}/_{1}^{1}/_{8}^{6}/_{8}^{1}/$
- ¢Pt ff^CR¹/₃-^LF⁷/₈⁵/₈^CR ¹/₈[®]¹/₃^CR[®]⁵/₈^LF ¹/₃-³/₈ ³/₈⁹/₇¹^LF ^NL¹ N²¹/₃^LF^NL⁵/₈^CR ¹/₃¹/₈¹/₇ ^NL^LFPt
- ²Pt ffl⁵/₈^E_R€⁷/₈Rs ¹/₃%₀%₀ ¹/₃¹/₈¹/₇-^NL⁺^NL[⊕]-[∞]^LF ¹/₃-³/₈ ²/₃¹/₃%₀¹/₃-¹/₈⁵/₈^LFPt
- ${}^{n}\mathsf{P}_{t} \bullet {}^{1} = \stackrel{\mathsf{N}_{L}}{=} {}^{1}\mathsf{N}_{L} \bullet {}^{\mathsf{N}_{L}} \bullet {}$
- ${}^{@}P_{t} ff^{L}_{R} {}^{1}_{3} {}^{1}_{8} {}^{\%}_{u} {}^{L}_{R} {}^{1}_{1} N^{2} {}^{L}_{R} {}^{5}_{8} {}^{C}_{R} {}^{-1}_{5} {}^{8}_{u} {}^{L}_{F} {}^{2}_{u} {}^{-1}_{5} {}^{8}_{u} {}^{L}_{F} {}^{2}_{u} {}^{-1}_{3} {}^{1}_{8$
- ©Pt = $\Box_{R} \delta_{2} U_{T} V_{3} + \delta_{2} V_{3} + V_{T} N^{2} N^{21} \sqrt{3} \Box_{R} Rs^{17} 8^{1/3} \Box_{F} O_{\Sigma}^{0} \frac{1}{8} O_{5} V_{F} V_{T} \delta_{8} \Box_{F} \Sigma^{1} \sqrt{3} \nabla_{8} \nabla_$
- $\overset{\text{\tiny 28}}{=} P_{t} \overset{\text{\tiny 58}}{=} 1 \overset{\text{\tiny 61}}{#} \overset{\text{\tiny 01}}{=} \overset{\text{\tiny 11}}{1} \overset{\text{\tiny 11}}{=} \overset{\text{\tiny 78}}{s} \overset{\text{\tiny 12}}{=} \overset{\text{\tiny 11}}{s} \overset{\text{\tiny 12}}{=} \overset{\text{\tiny 12}}{=} \overset{\text{\tiny 12}}{N_{13}} \overset{\text{\tiny 12}}{=} \overset{\text{\scriptstyle 12}}{=} \overset{\text{\tiny 12}}{=} \overset{\text{\tiny $12$$

²²Ptffi-3/8⁵/₈^L_F^L_L¹/₃-3/8 ¹/₃-3/8 ⁰/₄-1₩ [©]1₩ ^NL¹ ^HT⁵/₈^L_R⁷/₈¹^L_RN² ¹/₈[©]5/8¹/₈⁶/₄⁴¥€- ¹/₃-3/8 ¹/₈[©]5/8¹/₈⁶/₄⁴×¹/₈⁻ ¹/₈⁻ ³/₈⁻ ¹/₈⁻ ³/₈⁻ ¹/₈⁻ ³/₈⁻ ¹/₈⁻ ¹/₈⁻



Front Office Desk Layout

As the front office is the entry and exit point for a guest, the main entrance and approach play a very important role in the selection of hotel for a guest. A guest entering a hotel does so through the main entrance which leads to the reception area of the hotel which is also called the lobby of the hotel.



00¹²/₃²/₃Rs €^LF 5/8%05/8^{@1}/₃-^NL%0Rs 3/85/8^LF€[®]-5/83/8 ^NL¹ 1/31/81/8¹N²N²¹³/81/3^NL5/8 17/87/8€1/85/8 LFNL1/37/87/8LF 1/3-3/8 7/81LR NL®5/8 LFNº11NL® LF5/8LR €1/85/8 NL1 [™]Y[−]5/8[└]⊢^NL[└]⊢Pt –€−1/8⁵/8 ^NL^{®5}/8 ‰1²/3²/3²/3²/8^s ^V[−]^L[−]^V1/3‰‰^{Rs} ^L[−]5⁸^L_F⁴⁵/8^L_F 1/3^L_F 1/3 N²⁵/8⁵/8^N1 €-® ${}^{1}C_{R}$ ^{∞1}/₃^N ^{©5}/₈^E_R€_∞ 1/3^ER⁵/8¹/3 7/81^CR ^{™VT5/8LFNLL}F 1/3-3/8 N ®5/8€^CR Ů€LF€NL1^CRLF €NL LF®1^VT%03% 2/35% ₩5%0%0 ^HT%01/3—5%3% 1/3—3% 7%^VT^CR—€LF®5%3% N₁ 1 ⊗€₿5⁄8 2/35/8LFNL $\in -N_L V_T \in N_L \in 1 - P_t$ ff^{@5}/8 %¹²/3²/3^{Rs} 1/3 17/8 N_@5/8 @1NL5/8%00 €_1/8^{\%0 V}T3/8⁵/8^LF ^NL^{®5}/8 ^{®5}/8-⁵/8^LR¹/3^{\%}0 ¹/8^{€L}R¹/8^VT^{%0}¹/3^NL€¹- ¹/3-³/8 ₩¹/3€^NL€-[®] 1/3 R5/81/3 N₁ 1 $\in -\frac{7}{8} \stackrel{1}{\sim}_{\mathsf{R}} \mathbb{N}^{\frac{9}{3}} \stackrel{1}{\sim}_{\mathsf{R}} \stackrel{1}{\sim}_$ ₩®€1/8® %05/81/33/8^LF 1/8^{®5}/8¹/8^c/₄¥€−£ 1/81/3^LF®€5/8^LR 1/8^{1 V}T−^NL⁵/8^CR£ 2/3⁵/8‰0‰ ³/8⁵/8^LF‰£ ^NL^CR¹/3 €5/8‰ ³/8⁵/8^LF‰£ 1/8‰0¹¹/3^c/₄ ^CR¹¹N^Q/_F ⁵/₈^NL¹/₈P₁P



Front Office Equipmentsand Furniture

 $ff^{@5/8} \quad {}^{7/8^{1}}\%\%\%^{1} W \in -^{@} \quad {}^{1/3}{}^{\Gamma}_{R}{}^{5/8} \quad {}^{N}_{L}{}^{@5/8} \quad {}^{1/8^{1}}N^{2}N^{2^{1}} - \quad {}^{5/8}{}^{\Gamma}_{F}{}^{V}_{T} \in {}^{H}_{T}N^{25/8} - {}^{N}_{L}{}^{L}_{F} \quad {}^{1/3}_{3} - {}^{3/8}_{3} = {}^{7/8}{}^{V}_{T}{}^{\Gamma}_{R} - \in {}^{N}_{L}{}^{V}_{T}{}^{\Gamma}_{R}{}^{5/8} \quad {}^{7/8}{}^{1}{}^{V}_{T} - {}^{3/8}_{3} \in - {}^{N}_{L}{}^{@5/8} \quad {}^{@1N}_{L}{}^{5/8}\%\% \quad {}^{901}{}^{2/3}{}^{2/3}_{3}Rs^{3/4}$

^⁰Pt O^ER¹−^NL ⁵/8^LF⁰/₄

1/2Pt ____5800000 3/85/8^LF^C/u 1/3-3/8 1/81-1/8€5/8^LR®5/8 4/8

¹/₄Pt **R**¹/₂/₃²/₃**Rs** ³/₈⁵/₈^L F⁰/₄

¢Pt ff^ER¹/3€5/8‰ ¹/8¹^VT−^NL⁵/8^ER

²Pt □¹¹Nº ¹/₃-³/₈ ^CR⁵/₈^LF⁵/₈^CR³/₃^N_L€¹ - ^CR¹/₃/₈^C/₀¹

ⁿPt −1N^{ΩH}T^VT^NL⁵/8^LR£ ■^LR€−^NL⁵/8^LR£ ffi

®Pt —[□]R⁵/8³/8€^NL 1/8¹/3[□]R³/8 €N^{2H}T[□]R[€]- 2.58

©Pt ff5/8‰5/8^HT®1-5/8-→■"-fl£ ■-fl£ ■-fl£ →■-fl

¤Ptff5/8‰5/8₩£ O1/31/8^LF€Nº€%65/8 Nº1/31/8®€-5/8

²²Pt ●1/3€‰£ ●5/8¹--+=1/8⁰⁵/8 1/3-3/8 SM5/8Rs ^CR1/31/8^c/u

²⁹Pt[,] ^VT^HT‰€1/8¹/8¹/8¹/8⁵/8^{Rs} ^CR¹/3¹/8^c/u

²1⁄2Pt **ff€N²⁵/8 F**^NL1/3-3/8

²¹/₄Pt. ft. 3¹/₃ ³/₄ ⁵/₈ ⁴/₇ ⁴/₇ ³/₈⁵/₈ ⁴ €1/₈⁵/₈

²Pi→y⁸¹/8^VT^CR€^NLRs N²¹−€^NL¹^CR

Pt R ^VT^{®®1}/3^{®5}/8 ^NL^CR¹%0%05/8Rs

 ${}^{\underline{0}}\mathsf{P}_{t} \qquad {}^{1}\!\!/_{3}{}^{\mathsf{N}}_{\underline{5}} {}^{\underline{5}}\!\!/_{3} {}^{-3}\!\!/_{3} {}^{\mathsf{N}}_{\underline{1}} \in \mathbb{N}^{\underline{0}} {}^{\underline{5}}\!\!/_{8} {}^{\mathsf{H}}_{\underline{1}} {}^{\mathsf{V}}_{\underline{1}} {}^{-1}\!\!/_{8} {}^{\underline{0}} \in = {}^{\underline{0}} {}^{\underline{0}} {}^{\underline{1}}\!\!/_{3} {}^{1}\!\!/_{8} {}^{\underline{0}} \in = {}^{\underline{5}}\!\!/_{8}$

 $^{\circ}$ $\mathbb{Z}P_{t}$ $-^{V}_{T}$ %% $^{\circ}$ $^{\circ$

 $1/2^{a}Pt$ $\Box Pt^{\Box}Pt$ $1/8^{1}/3^{c}R^{3}/8$ $^{(e)1}/3^{(o)3}/8^{(b)c}R$



¹ ∕2 ^⁰ Pt	●1⁄3€‰	⁷ /8 ¹ ^C _R ₩ ¹ /3 ^C _R ³ /8€-∞	7⁄8€‰5⁄8

- ¹/₂¹/₂Pt ¹/₃^{@5}/₈ ²/₃¹1/₃^LR³/₈
- $\frac{1}{21/4} P_t \qquad -\frac{1}{37/85} \ \textcircled{6} \frac{1}{3} \sqrt{100} N_L \ \frac{1}{3} \frac{3}{8} \ \overleftarrow{6} \frac{1}{4} \overline{P_R}^{11} N^{\underline{o}} \ \textcircled{6} \frac{1}{3} \sqrt{100} N_L$
- 1/2 P_t \bullet \bullet $1/8 H_T R_S \in \Theta N^{01}/3 / 8^{0} \in -5/8$
- ¹⁄₂²Pt □¹¹N^⁰ ^L_R¹⁄₃¹⁄₈^c⁄_u
- $1/_2$ ⁿPt ■1^LF^NL1/3‰ ₩5% €^{@®N}L € -[@] ^LF1/81/3‰ 5/8
- $1/2^{\circ}P_{t}$ ffl¹ $V_{T}1/8^{\circ}5/8^{C}_{R}$ $C_{R}1/3^{1}/8^{\circ}/u$
- $\frac{1}{2} \mathbb{X} P_t \qquad -\frac{1}{3} \mathbb{L}_{F^{\textcircled{0}}} \mathbb{L}_{R^{5} \$^{\textcircled{0}}} \mathbb{E} \mathbb{L}_{F^{\textcircled{N}}} \mathbb{L}^{5} \$^{\textcircled{0}}_{R}$



Organisational Structure of Housekeeping Department

The success and credibility of the hotels depends solely on their in house professionally skilled team. Top quality service, with dedicated, trained, intelligent, sincere honest and motivated staff is what is important for a hotel housekeeping department. This team succeeds in building and maintaining the image and reputation of the hotel and creating and sustaining regular and previlaged guest visits. For providing excellent and satisfying quality service, lot of effort has to be made towards organizing and train $\in -$ [®] N_{e} [§]/₈ $e^{1}V_{+}F_{5}$ [§]/₈ N_{5} [§]/₈ $H_{+}\in -$ [®] $L_{+}N_{1}$ ³/₈ $N_{+}F_{+}$ 1[§]/₈ $1-N_{-}\in -V_{+}1$ ^V/₇ L_{F} [§]/₉ N_{6} [§]/₈ $E^{N}L_{-}=1-1$ ³/₉ N_{0} [®]/₈ R_{-} ^E L_{+} ^N L_{+} [§]/₈ R_{-} ^E L_{+} ^N L_{+} [§]/₈ R_{-} ^E L_{+} ^N L_{+} [§]/₈ R_{-}

Importance of Housekeeping

€- ^NL^{®5}/8 (1) = ⁵/8 1/3 = ³/8 1/8 ¹N²7/8 ¹^LR^NL ¹⁷/8 ^NL^{®5}/8 ^{@V}T⁵/8 ^LF^NL^LF ¹/3 - ³/8 € - ^HT^LR¹ € = ³/8 € - [@] $\mathsf{L}_{\mathsf{F}}^{\mathsf{V}_{\mathsf{T}}^{\mathsf{H}_{\mathsf{T}}^{\mathsf{H}_{\mathsf{T}}^{\mathsf{I}}}} \mathsf{L}_{\mathsf{R}}^{\mathsf{N}_{\mathsf{L}}^{\mathsf{L}}} = \mathsf{I}_{8}^{\mathsf{N}_{\mathsf{S}}^{\mathsf{L}}_{\mathsf{F}}^{\mathsf{T}}} \mathsf{I}_{\mathsf{R}}^{\mathsf{N}_{\mathsf{L}}^{\mathsf{D}}} \mathsf{I}_{\mathsf{R}}^{\mathsf{N}_{\mathsf{L}}}} \mathsf{I}_{\mathsf{R}}^{\mathsf{N}_{\mathsf{L}}^{\mathsf{D}}} \mathsf{I}_{\mathsf{R}}^{\mathsf{N}_{\mathsf{L}}^{\mathsf{D}}} \mathsf{I}_{\mathsf{R}}^{\mathsf{N}_{\mathsf{L}}^{\mathsf{D}}} \mathsf{I}_{\mathsf{R}}^{\mathsf{N}_{\mathsf{L}}}} \mathsf{I}_{\mathsf{R}}^{\mathsf{N}_{\mathsf{L}}^{\mathsf{N}}} \mathsf{I}_{\mathsf{R}}^{\mathsf{N}_{\mathsf{L}}^{\mathsf{N}}} \mathsf{I}_{\mathsf{R}}^{\mathsf{N}_{\mathsf{L}}} \mathsf{I}_{\mathsf{N}}^{\mathsf{N}}} \mathsf{I}_{\mathsf{R}}^{\mathsf{N}}^{\mathsf{N}}} \mathsf{I}_{\mathsf{R}}^{\mathsf{N}}^{\mathsf{N}_{\mathsf{L}}} \mathsf{I}_{\mathsf{R}}^{\mathsf{N}}} \mathsf{I}_{\mathsf{$ 9%0 ^LF^HT⁵/₈-³/₈^LF ¹/₃ ‰¹^NL ¹7/₈ ⁵/₈⁷/₈¹^LR^NL € - ⁵/₈ - ^LF^VT^LR€ - [@] ^NL[®]5/₈ , 35/8 RRs @1N 5 FeV1/3000€NLPS 17/8 2/35/83/8^LF£ Nº1/3^NL^NL^CR5/8^LF^LF5/8^LF£ 1/8⁰1/3−−5/80/0 NºV_T^LF€1/8£ ffffl£ 1/3€^CR 3/3€NL€1−5/8^CR €7/8 1/3^HT^HT‰€1/81/32/3‰5/8£ 1/3^NL^NL1/31/8^{®5}/8³/8 2/31/3^CR 5/8^NL1/8Pt ff^{®5}/8 ${}^{H}_{T} {}^{L}_{R} {}^{1H}_{T} {}^{5}_{8} {}^{L}_{R} {}^{0}_{0} Rs \quad {}^{7}_{8} {}^{V}_{T} - {}^{1}_{8} {}^{N}_{L} \in {}^{1} - \in - {}^{\Theta}P_{t} \quad {}^{t}_{N} {}^{L} \in {}^{L}_{F} \quad {}^{N}_{L} \otimes {}^{5}_{8} {}^{S}_{R}$ ³∕8^VT^NLRs 17/8 N 05/8 2/35/8 ®1^VT^LF⁵/8^C/u⁵/8⁵/8^HT[€]−[®] 3/8⁵/8^HT¹/3^ER^NLN²⁵/8−^NL ^NL¹ 5/8−^LF^VT^ER⁵/8 1/8¹N²⁷/8^{1E}R^NL 1/3-3/8 1/3 ₩5%8%01/81Nº€-@ 1/3^NLNº1LF^HT®5%ER5% NL1 NL®5% @VT5%LFNLLF 1/3LF ₩5%8%0%0 1/3LF L_F^NL^LR€❸5/8 N₁ 5∕8₩^NL5⁄8—3⁄8 ¹/8¹ ^VT^ER^NL⁵/8¹ ^VT^EF£ ^L_R5/8%0€1/32/3%05/8 1/3- $L_{F^{1/3}N_{L}} \in L_{F^{7/8}1/3^{1/8}N_{L}} R_{R}^{1}$ ^L_F5/8^L_R € € 1/85/8 ⁷∕8[⊑]ℝ¹№ LENL1/37/87/8LE 17/8 1/3%0% 3/8⁵/8^HT¹/3^ER^NLN⁰⁵/8−^NL^LFPt





Functions of Housekeeping

Housekeeping department holds the responsibility of cleaning, maintenance and admirable upkeep of the hotel. The main functions of housekeeping are overall cleanliness bed making, ensuring $N^{\circ}_{3} \in -N_{5} - N_{5} - N_{3} - 1/_{8} - N_{8} - N$ $= -78^{\text{C}} \text{R}^{1/3} \text{L}^{\text{F}} \text{N}_{\text{L}}^{\text{C}} \text{R}^{\text{V}} \text{T}^{1/8} \text{N}_{\text{L}}^{\text{V}} \text{T}^{\text{C}} \text{R}^{5/8} \text{E} \qquad \%^{1/3} \text{L}^{\text{T}} \text{-}^{3/8} \text{C} \text{R}^{\text{R}} \text{R}^{\text{S}} \text{E} \qquad \%^{1/3} \text{-}^{1/3} \text{-}$ 1/8¹-^NL^CR¹‰£ ^HT⁵8^LF^NL 1/8¹-^NL^CR¹‰£ ^LF¹/3⁷/8⁵/8^NLRs 1/3-³/8 ^LF⁵/8¹/8^VT^CR€^NLRs 1/8 N @5/8 ^{@V}T⁵/8^LF^NL^LF ¹/3^LF ₩⁵/8⁰/0⁰ ¹/3^LF ^NL[®]5/8 € -⁷/8^LR¹/3^LF^NL^LR^VT¹/8^NL^VT^LR⁵/8 ⁴/3 € -^NL⁵/8^CR€^{1C}R "%00%00 /85/8 $3/8^{5}/8^{1}/8^{1}E_{R}^{1}/3^{N} \in ^{1}-P_{t}$ NL®€LF 5%-LFVTER5% N₁ @5/8 1/3Nº2/3€5%-1/3-3/8 ^HT^CR¹N²¹^NL⁵8^LF ¹/₃ ¹/₈¹−^{@5}/₈−€¹/₃‰ ⁵/₈−**®**€^CR¹−N²⁵/₈−^NLPt

 $ff^{@5/8} \frac{2}{3^{1}/3^{L}} = €^{1/8} \frac{7}{8^{V}} - \frac{1}{8^{N}} = 1 - \frac{17}{8} \frac{N_{L}@5/8}{6} \frac{0}{1^{V}} + \frac{5}{8} \frac{8}{3^{U}} \frac{5}{8} \frac{1}{8^{V}} = 0$

--%05%81/3-€-® □11NºLF 1/3-3/8 ■VT2/3%0€1/8 **"^C_R5⁄8¹⁄3^L_F3⁄4** †¹^V_T^L_F5⁄8^c⁄u⁵⁄8⁵⁄8^H_T€−[®] 3%5%^HT1/3^LR^NLN²⁵/8-^NL 1/8⁰/8⁵/3-^LF N²⁰/8 KP 1N^{2L}F 1/3-³/8 ^NL¹€⁰/0⁵/8^NL^LF 1/3-³/8 ₩1/3^LF[®] 2/31/3^LF€-^LF €- ^N0⁵/8 ^CR11N^QP; ^{(H}T1/3^CR^NL 7/8^CR1N^Q 1/8/00⁵/81/3-€-[®] ^N0⁵/8 ^{@V}T5%^LF^NL ^CR¹¹N^{QL}F£ ^{@1V}T^LF⁵/8^N/5/8^N/5/8^N/€⁻[@] 3/8⁵/8^HT¹/3^CR^NLN^{Q5}/8⁻^NL €^LF ¹/3^(m)/F¹ $^{L}R^{5}/8^{L}F^{H}T^{1}-^{L}F \in \frac{2}{3}\%0^{5}/8$ $7/_{8}^{1} = 1/_{8}^{0} \sqrt{5}/_{8}^{1}/_{3} = = 0$ $7/_{8}^{0} \sqrt{11} = R^{2}$ N_L5/8^CR^CR¹/3¹/8⁵/8^LF£ 5%005% €1/3^NL¹^LR^LF£ 5%005% €1/3^NL¹^LR 0/012/32/3€5%^LF£ 1/8¹^LR^LR^E8%1^LR^LF 17/8 ^{@V}T5%^LF^NL 7/8%0^{11^CR^LF£ 7/8%0¹¹} $%_{0}$ = $\frac{1}{8}$ $%_{0}$ $^{1}L_{F}$ $^{1}R'_{L}$ $^{1}H_{T}$ $\frac{1}{3}$ ^{3}R % $^{1}R'_{3}$ $^{1}E_{R'}$ $^{1}F_{R'}$ 1/8%01LF5/8NLLF£ 5/8^CR € € 1/85/8 ‰¹²/₃²/₃€⁵/₈^LF 1/3-3/8 ^L_F5/8^L_R € € 1/85/8 LFNL1/3€CR₩1/3RS15€ 7/8 -1/8NL€1-^CR¹¹N^{⁰L}F£ ^LF®1H^LH^L€−® 1/3^LR1/81/33/85/8£ $1/81/3^{2/3}/3 - 1/3 = 2$ $2/3^{3}$ $C_R = E$ $3/8 = - = - = C_R = 1^{1} N^{2} + E$ $17/8^{7/8} = 1/8^{5/8} + E$ $V_T = = 7/8^{1} C_R N^{2}$ 1⁄3–3∕8 └**⊨₩**€№₽€–® ^HT¹¹‰^LFPt ff¹ 2/35/8 ¹/₈¹−¹/₈€^LF⁵/₈£ N 05/8 ¹¹^VT^L=5/8^Vm³/8⁵/8^HT¹=−[®] 3/8⁵/8^HT¹/3^LR^NLN²⁵/8⁻NL €^LF ^LR⁵/8^LF^HT¹-^LF€²/3⁰/0⁵/8 7/8^{1L}R ^NL[®]5/8 1/2 1/3 % 1/8 % 5/8 1/3 - % $0 \in -5/8^{L}F^{L}F^{-17/8}$ 1/3 $^{\circ}1^{N}L^{5/8}$ % $^{\circ}P_{t}$

-5%8% ●1%3%1€-@3%4 " $@^{V_{75}}/8^{L_{F}}N_{L}$ $C_{R5}/8^{F_{F}}V_{T} \in C_{R5}/8^{L_{F}}$ 1/3 1%1 $N^{27}/8^{1}C_{R}N_{L}1/3^{2}/30005/8$ 2/35%83/8 NL1 NL1/3%15%8 $C_{R5}/8^{L_{F}}N_{L}$ $C_{R5}/8001/3$ t 1/3-3% 5%--%1Rs Pt " 2/35%3%8 $N_{L}@1/3N_{L} \in L_{F}$ #5%8000004 $N^{21}/3^{3}/8^{5}/8$ ## \in 00000 $H_{T}C_{R1}$ @ \in 3%85%8 $N_{L}@5\%8$ $C_{R5}/8^{F_{F}}V_{T} \in C_{R5}/8^{3}/8$ 1/81 $N^{27}/8^{1}C_{R}N_{L}$ Pt -5%83/8 $N^{21}/3^{2}/4 \in -@$ $\in L_{F}$ 1/3 L_{F} %400000 $N_{L}@1/3N_{L}$ $C_{R5}/8^{F_{F}}V_{T} \in C_{R5}/8^{L_{F}}$ N_{L}^{1} 2/35%8 3%5% @5%001 H_{T5}/8^{3}/8 2/3 Rs $N_{L}@5\%8$ $@^{1}V_{T}L_{F}5/8^{5}/8^{H_{T5}}/8^{C_{R}}$ M_{2} 1/3 $L_{F} \in N_{L}$ -1 N_{L} 1-000 Ps $H_{T}C_{R1}$ @ \in 3%5% L_{F} 1/81 $N^{27}/8^{1}C_{R}N_{L}$ N_{L}^{1} N_{L}^{0} B_{K} $W_{T5}/8^{L_{F}}N_{L}$ 2/3 $V_{T}N_{L}$ 1/3000 L_{F}^{1} 1/33/3% L_{F} N_{L}^{1}



$$\begin{split} & \mathbb{N}_{0} \otimes \mathbb{N}_{1} \otimes \mathbb{N}_{1} \otimes \mathbb{N}_{1} \otimes \mathbb{N}_{1} \otimes \mathbb{N}_{1} \otimes \mathbb{N}_{1} \otimes \mathbb{N}_{2} \otimes \mathbb{N}_$$

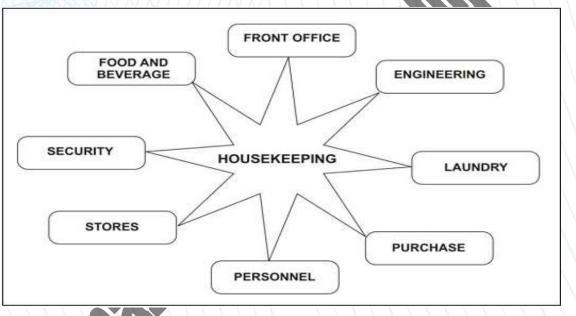


- **SM5%Bs** -1-^NL⁻_R1‰3⁄4 ^{SM5}/8Bs 1/81-^NL⁻_R1‰ €^L_F 1-5/8 17/8 ^NL[®]5/8 N²¹/3%1^L_R %12/3^L_F 17/8 ^NL[®]5/8 †1^VT^L_F5/8%15/8^HT€-[®] 3/85/8^HT1/3^L_R^NLN²⁵/8-^NLPt ff[®]5/8 ^L_R11N² %15/8Bs^L_F $^{@}1/3$ 5/8 ^NL1 2/35/8 [@]1/3-3/8%05/8³/8 5/87/87/8€1/8€5/8-^NL‰0Rs 1/3-3/8 ^L_F1/37/85/8‰Rs 2/35/87/8¹^L_R5/8 1/3-3/8 1/37/8^NL5/8^L_R ‰5/8^NL^NL€-[®] ^NL[®]5/8 ^L_R11N²Pt
- -1/37/85/8 LRs 1/3-3/8 -5/81/8 LR = 2/39/05/8 7/81^LR = LRS3/4 ff = 5/8 + 1¹/r^LF = 5/8/L²/8 + 1/3 = 2/3

$$\begin{split} & \text{ff}^{\text{0}5}8^{\text{L}}\text{F}5/8 \quad \overleftarrow{\left(-1/8}\%0^{\text{V}}\text{T}^{3}8^{5}/8 \right)} \quad 7/8 \overleftarrow{\left(-1/8}5/8 \right)} \quad 7/8 \overleftarrow{\left(-1/8}5/8 \right)} \quad \overrightarrow{\left(-1/8}5/8 \right)} \quad \overrightarrow{\left($$

• $\ddagger - 166 = 166$







The organizational structure of the housekeeping department mainly depends on the activities and the size of the hotel. The charts below show the organizational of structure of the large and medium sized hotels. In the small hotels one or more jobs are integrated and handled by the few housekeeping personnel's.

Organization Chart of a Large Hotel

• $\mathbf{M}^{5}_{6} \mathbf{M}^{1}_{6} \mathbf{M}^{1}_{1} \in \mathfrak{S}^{6}_{6}$ $\mathbf{M}^{1}_{1} + \mathbf{S}^{6}_{6} \mathbf{M}^{3}_{6} \mathbf{S}^{6}_{7} \mathbf{H}^{5}_{6} \mathbf{L}^{6}_{7} \mathbf{S}^{4}$ $\mathbf{M}^{5}_{6} \mathbf{M}^{1}_{7} - \mathbf{M}^{1}_{1} + \mathbf{M}^{1}_{2} + \mathbf{M}^$



- ffi- \in 7/s¹^L_RN^P $\Box^{11}N^{P}$ $V_{+}^{+}V_{+}5/s^{L}_{R}$ \Leftrightarrow \in $L_{+}^{1}L_{R}^{3}/4$ " -1 $\neq N^{P1}/3 1/3^{P0}/8N^{P5}/8 N^{L}$ $V_{+}^{+}5/s^{L}_{R}L_{+}^{+}1 L_{+}^{+}(N^{O}/8)^{O}/8$ $7/s^{1}L_{R}$ $V_{+}^{-}L_{R}^{1}$ \Leftrightarrow \in $3/s^{O}/8 N^{L}$ $V_{+}^{+}5/s^{L}_{R}L_{+}^{+}1 L_{+}^{+}(N^{O}/8)^{O}/8$ $7/s^{1}L_{R}$ $V_{+}^{-}L_{R}^{1}$ \Leftrightarrow = $3/s^{O}/8 + N^{L}/3}^{O}/8 + N^{L}$
- $\mathbf{R} \in -5\%$ $\mathbf{n}^{11} \mathbb{N}^{2} \mathbf{V}^{\mathbf{H}} \mathbf{5\%} \mathbf{G}^{\mathbf{R}} \otimes \mathbf{C}^{11} \mathbf{F}^{\mathbf{H}} \mathbf{5\%} \mathbf{C}^{\mathbf{R}} (\mathbf{n}^{-1} \mathbf{Y})^{21/3} \frac{1}{3} \otimes 5\% \mathbb{N}^{25/8} \mathbb{N}_{L} + \frac{1}{15\%} \mathbb{F}_{R}^{\mathbf{L}} \mathbf{F}^{1} \frac{1}{15\%} \mathbb{F}_{8}^{\mathbf{M}} \mathbb{F}_{8}^{\mathbf{M}} \mathbf{C}^{\mathbf{R}} \mathbf{F}^{\mathbf{M}} \mathbf{K}^{\mathbf{M}} \mathbf{F}^{\mathbf{M}} \mathbf{F}^{\mathbf{M}} \mathbf{F$



- $\dagger 5/8\%0^{H}T5/8^{L}R^{L}F^{3/4}$ ff^{®5}%Rs $\frac{1}{3}^{L}R^{5}/8$ $^{N}L^{1}$ $\frac{2}{3}^{5}/8$ $\frac{7}{8}^{1}V_{T}-\frac{3}{8}$ $\frac{2}{3}^{1}N_{L}^{@} \in -$ ffi $-\frac{2}{8}^{1}L_{R}N^{e}F$ $\frac{1}{3}-\frac{3}{8}$ $\%_{0}\in -\frac{5}{8} ^{11}N^{e}F$ $\frac{1}{3}-\frac{3}{8}$ $\frac{3}{8}^{1}$ $^{N}L^{@}5/8$ $^{H}T^{@}Rs^{L}F\in \frac{1}{8}^{1}/3\%_{0}$ $W^{1}L_{R}^{C}M^{1}L_{R}^{C}M^{1}T_{R}^{C}M^{1}L_$
- $O\%0^{11}\Gamma_{R}$ $-V_{T}H_{5/8}\Gamma_{R} \oplus \in L_{F}^{1}\Gamma_{R}^{3/4}$ $D_{5/8}L_{F}H_{T}^{1} L_{F} \oplus 2/3\%0^{5/8}$ $7/8^{1}R$ $N_{L}^{05/8}$ $1/8\%0^{5/8}1/3 - 9\%0 \oplus -5/8^{1}L_{F}L_{F}$ $N^{21}/3 \oplus -N_{L}^{5/8} - 1/3 - 1/8^{5/8}$ 1/3 - 3/8 $H_{T}\Gamma_{R}^{5/8}L_{F}^{5/8} - N_{L}$ $1/3\sqrt{3} \oplus 0\%0^{1}L_{R}^{1}R_{T}^{1/8}$ 17/8 $N_{L}^{005/8}$ $W_{T}^{5/8}L_{F}N_{L}$ $7/8\%0^{011}\Gamma_{R}L_{F}$ $1/3N_{L}N_{L}^{1/3}1/8^{05/8}3/8$ N_{L}^{1} $0 \oplus N^{2} \oplus -1/3$ $-F^{0} \oplus 7/8N_{L}P_{L}^{1}$ $f \oplus LR_{S}^{1/8}$ $L_{F}^{1/8}1^{1}H_{T}^{5/8}$ $5/8 - 1/8^{1}N^{2H}_{T}^{1/3}L_{F}^{1}L_{F}^{5/8}L_{F}$ $W^{T}^{5/8}L_{F}N_{L}$ $\Gamma_{R}^{11}N^{2L}_{F}F_{S}^{1}$ $N_{3}^{1}\Gamma_{R}^{1}L_{R}^{2}L_{F}^{2}F_{S}^{1}L_{R}^{1}L_{R}^{2}L_{F}^{2}F_{S}^{1}L_{R}^{1}L_{R}^{2}L_{F}^{2}F_{S}^{1}L_{R}^{$
- • $^{V_{T}2/3}\%_{0}\in 1/8$ " $^{C_{R}5/8}1/3$ $^{V_{T}H_{T}5/8}C_{R}\otimes \in L_{F}^{1}C_{R}^{3/4}$ $\Box^{5/8}L_{F}^{1/4}$ $L_{F}^{1/4}\in 2/3\%_{0}^{5/8}$ $7/8^{1}C_{R}$ $N_{L}^{005/8}$ $1/8\%_{0}^{5/8}1/3 - \%_{0}\in -5/8L_{F}^{1}L_{F}$ $N^{21}/3\in -N_{L}^{5/8}-1/3 - 1/8^{5/8}$ 1/3 - 3/8 $^{H_{T}C_{R}5/8}L_{F}^{5/8}-N_{L}$ $1/3^{2/3}\in \%_{0}\in N_{L}Rs$ 17/8 $1/3\%_{0}\%_{0}$ $^{H_{T}V_{T}2/3}\%_{0}\in 1/8$ $1/3C_{R}^{5/8}L_{F}$ $H^{0}\otimes (-1/8)^{0}$ $C_{-1/8}\%_{0}^{1/3}H_{0}^{5/8}$ $C_{R}^{5/8}L_{F}N_{L}^{1/3}V_{T}C_{R}^{1/3}-N_{L}^{1}L_{F}$ $2/31/3C_{R}^{1}L_{F}$ $2/31/3C_{R}^{1}L_{F}$ $2/31/3C_{R}^{1}L_{F}$ $2/31/3C_{R}^{1}L_{F}$ $2/31/3C_{R}^{1}L_{F}^{1/3}$ $N_{1}^{0}\otimes N_{1}^{0}$ $N_{1}^{0}S_{1}^{1/3}$ $1/3^{3/8}N^{2}\in -E_{L}^{1}L_{R}^{1/3}N_{L}^{1}\in \odot 5/8$ $17/87/8 \in 1/8^{5/8}L_{F}^{1/3}$ $L_{F}^{0}U_{T}^{1/3}H_{1}^{1/3}/3/85/8$ $C_{0}^{5/8}1/3\%_{0}N_{L}^{0}$ $1/8\%_{0}^{1}V_{7}^{2/3}$ $L_{F}^{1}H_{T}^{1}\otimes N^{2}\in -\infty$ $H_{T}^{1}1\%_{0}$ $N^{21}/3\in -5/8-N_{L}^{1}C_{R}^{1/3}-1/85/8L_{F}^{1/3}-3/8}$ $1/81/3C_{R}^{1/3}$ $H_{T}^{1/3}C_{R}\%_{1}^{1/3}L_{R}^{5/8}L_{F}^{1/3}$
- **D11**N² "NLN_5%-3%1%-LF% SM-1#- 1/3%0^LF1 1/3^LF 1/8^O1/3N²²/3⁵/8^LR N²¹/3€3%^LF 1^LR ^LR¹¹N² 2/3¹Rs^LF^P, f¹⁰⁵/3^Rs 3/8¹ NL⁰⁵/8 1/3¹/8^NL^VT¹/3%0 1/8%0⁵/8¹/3-€-@ 17/8 ^{OV}T⁵/8^LF^NL ^LR¹¹N²F 1/3-3⁸ 2/3¹/8^N ^OF¹¹N²F 1/3%0⁰/0¹^NL^NL⁵/8³/8 ^NL¹ NL⁰⁵/8^{N²}Pt ff⁰⁵/8^Rs 1/3^LR⁵/8 -1^NL ^LR⁵/8^LF^HT¹-F²/3%0⁵/8 7/8¹^LR ^NL⁰⁵/8 1/8%0⁵/8¹/3-%0² = 5/8^LF^LF 17/8 1/8¹^LR^LR[€]3/8¹^LR^LF² ^{OV}T⁵/8^LF^HT¹-F²/3%0⁵/8³/3^NL¹^LR^LF 1^LR 7/8%0¹¹^LR ^HT¹/3-^NL^LR[€]/8^LF^PL
- \dagger^{1} \star^{1} \star^{1} \star^{1} \star^{5} \star^{8} \star^{9} \star^{1} \star^{1} \star^{9} \star^{1} $\star^$



- **√5%¹−⁹** -¹−^N ³%€^LF^LF⁵%№€−¹/₃^NL€¹− €− ^{®1}^VT^LF⁵%^U5%⁵%^HT€−[®] ¹/₃−³% €^LF ^NL[®]V_T^LF ^NL^{®5}% 1/8^CR€^NL€1/81/3‰ ^HT5/8^CR^LF¹- €- ^{@1 V}T^LF5/8‰5/8^HT€-[®] ^{1H}T5/8^CR1/3^NL€1-^LFPt ff[®]5/8 ⁺¹^V^T^L^F⁵%⁰⁵%^H^T€−[®] ⁵%^L^F^C_U N^{⁰V}^T^L^F^N_L ²/₃⁵% N^{⁰1}/₃−−⁵%³% ¹/₂¢ ^{®1}^V^T^L^R^L^F ^{@V}T58^L=^NL= 1/3-3/8 L=^N 1/37/87/8 ₩€%0%0 1/81-^N 1/31/8^N ^N @€L= 3/85/8^L=% ${}^{\mathrm{N}}_{\mathrm{C}} {}^{\mathrm{N}}_{\mathrm{S}} - {}^{\mathrm{L}}_{\mathrm{F}} {}^{\mathrm{N}}_{\mathrm{R}} {}^{\mathrm{I}}_{\mathrm{R}} {}^{\mathrm{S}}_{\mathrm{S}} \otimes \mathfrak{S} \otimes$ —¹—^NL^G_R¹‰ —^VT^HT⁵⁸^G^R ⊕ ∈ ^LF¹^G_R ₩^{©1} 1[%]¹ ¥¹^G_R³[®] ∈ −1/3^NL⁵⁸^LF ₩ ∈ ^NL[©] ^NL^{©5}[®] [®]1/₃−3/₈€−[®] 1**8**⁵/₈^C_R 1/₈%₀5/₈1/₃^C_R5/₈3/₈ ^C_R11N^{QL}_FPt ff[®]5/₈ $\frac{1}{3}\%^{L}F^{1}$ ¹⁄8¹№^HT‰¹⁄3€−^NL_F Nº1/3€-^N_5⁄8-1⁄3-1⁄85⁄8 ^C_R5/8¹/8⁵/8€€5/8^L_F 1____ ⁷⁄8[⊑]R¹№ ⁺¹^V⁻^L⁻⁵%⁵%⁶^H⁻¹€[−][®] ^L^F^V^H⁻⁵%^L^R³€^L⁻¹^L²^{R⁻¹}^{L⁰⁻¹}²^{S⁻}^{R⁻¹} ^{L⁰⁻^{S⁻}</sub> ^{L⁰⁻^{S⁻}</sub> ^{S⁻}}} ^{®1N}L⁵/8%0Pt
- □^V_T ---5/8^C_R3/4 †5/8 €^L_F 1/3 ^HT5/8^C_R^L_F¹ ₩[®]1 [®]15/8⁻_F 7/8^L_R¹N[°] 1-5/8 [®]^VT5/8^L_F^N_L ^C_R1¹N[°] N_L¹ 1/3-1^NL[®]5/8^C_R 1/8¹/₀₀/05/8¹/8^N_L € -[®] 1^C_R 3/8⁵/8⁰/₀ € 3/8⁵/8^C_R € -[®] [®]^VT5/8^L_F^N_L ^N_L ^V_T 3/8^C_RRsPt
- $-960^{11}/_{3}\%$ $\Box^{11}N^{\circ}$ "^NL^NL⁵/₈ $-3/_{8}^{1}/_{3}$ $-\sqrt{L^{53}/_{4}}$ $-9/_{00}^{11}/_{3}\%$ $\Gamma_{R}^{11}N^{\circ}$ $1/_{3}^{N}L^{N}_{L}_{5}\% -3/_{8}^{1}/_{3}$ $-N_{L}_{F}$ $1/_{3}^{1}\Gamma_{R}^{5}/_{8}$ $H_{T}^{5}/_{8}\Gamma_{R}L_{F}^{1} - L_{F}$ $\Gamma_{R}^{5}/_{8}L_{F}^{H}T^{1} - L_{F}^{2}/_{3}^{2}/_{00}^{5}/_{8}$ $7/_{8}^{1}\Gamma_{R}$ $N_{L}^{\circ}/_{5}\%$ $L_{F}^{V}T^{H}T^{H}T^{\circ}/_{0}Rs$ $17/_{8}$ $1/_{8}^{0}/_{5}/_{8}^{1}/_{3}$ $-3/_{8}^{1}\Gamma_{R}^{R}$ N_{L}^{1} $+1/_{8}^{1}\Gamma_{R}^{3}/_{8}^{1}/_{7}N^{25}/_{8}^{1}\Gamma_{R}^{2} \in 5/_{8}^{1}L_{F}^{2}$ $H_{T}^{1}\Gamma_{R}^{5}/_{8}L_{F}^{1}/_{8}^{1}/_{7}N^{25}/_{8}^{1}\Gamma_{R}^{2} = 1/_{8}^{1}/_{8}L_{R}^{2}/_{3}^{5}/_{8}^{3}/_{8}$ $2/_{3}Rs$ $N_{L}^{\circ}/_{9}/_{8}$ $N^{2}/_{3} - 1/_{3}^{\circ}/_{8}N^{2}/_{8}$ $N_{L}^{2}/_{8}^{1}/_{R}$ $N_{L}^{\circ}/_{8}/_{8}^{1}/_{R}^{1}/_{8}L_{R}^{1}/_{1}N^{2}/_{1}N^{2}/_{1}N^{2}/_{1}N^{2}/_{1}N^{2}/_{1}N^{2}/_{1}N^{$
- $\circ \in \circ \circ ^{\mathsf{N}}$ $^{\mathsf{V}} + ^{\mathsf{N}} \circ ^{\mathsf{N}} \in ^{\mathsf{L}} + ^{\mathsf{L}} R^{3}/4$ ff $^{\circ} 5^{\mathsf{N}} R^{\mathsf{N}}$ $^{\circ} 3^{\mathsf{N}} + ^{\mathsf{N}} 5^{\mathsf{N}} N^{\mathsf{N}} + ^{\mathsf{N}} 5^{\mathsf{N}} + ^{\mathsf{N}} 5^{\mathsf{N}} N^{\mathsf{N}} + ^{\mathsf{N}} 5^{\mathsf{N}} +$



- ^{®1}^N_5/8%0^LF N²1/3**R**s 1/8¹−^NL^LR¹/3¹/8^NL <u></u>¹¹²²¹/₈¹/₈⁴/₂ ●1/3-Rs $^{\circ}^{1}\Gamma_{R}^{N}_{L} \in \frac{1}{8}^{V_{T}}_{N_{0}}^{N}_{L}^{V_{T}}_{L}^{\Gamma}_{R}^{1}_{3}^{0}_{0}$ $\mathbb{W}^{1}\Gamma_{R}^{C}_{U}$ $^{N}_{L}^{1}$ $\frac{1}{3}$ $^{1}V_{T}^{N}_{L}^{L}_{F} \in \frac{3}{8}^{5}_{8}$ $\frac{1}{3}^{9}_{3}^{5}_{8}$ $\frac{1}{3}^{9}_{8}^{5}_{8}$ $\frac{1}{3}^{9}_{8}^{5}_{8}$ $+^{1} H 5 \times 6 5 \times ^{1} R \times ^{1} \times ^{1} \times ^{1} \times ^{1} R \times ^{1} R$ $^{H_{T}}R^{17}8^{5}k^{L}F^{L}F \in 1-1/3\%\%\%Rs$ $^{N_{L}}F^{1}3^{U}E^{-5}8^{3}8$ $+^{1}C_{R}N_{L} \in 1/8^{V_{T}}\%N_{L}V_{T}C_{R} \in L_{F}N_{L}L_{F}$ ^L_F^V_T^H_T^H_T‰Rs 7/8‰¹₩⁵/8^L_R^L_F 7/8^L_R¹N^Ω ^NL^{®5}/8 ^{®1}/3^L_R3/8⁵/8 − 7/8^{1L}_R € ³/₈⁵/₈¹/₈¹^L_R¹/₃^N_L€¹-^L_F ¹/₃-³/₈ ⁷/₈%0¹^L_R¹/₃%0 ¹/₃^L_R^L_R¹/₃-^{@5}/₈N²⁵/₈-^N_L^L_FP_L O%0¹+⁴⁺⁵/₈^L_R^L_F 1/3^LR5/8 ^VT^LF5/8³/8 €- 2/3¹/3-^FF^VT5/8^NL 7/8^VT-1/8^NL€1-^LF£ ^{QV}15/8⁴ P11NºLFF ^C_{R⁵/8}^L_F^N^L¹/3</sub>^V_T^C_R¹/3−^N^L^L_F£ ‰¹²/₃²/₃€⁵/₈^L_F£ ¹⁷/₈7/₈€1/₈5/₈^L_F£ ff^{®5}/8 $1/_8P_t$ TR5/8 $+^{1}\mathsf{L}_{\mathsf{R}}^{\mathsf{N}}\mathsf{L} \in ^{1}\!\!/_{8}^{\mathsf{V}}\mathsf{T}^{000}^{\mathsf{N}}\mathsf{L}^{\mathsf{V}}\mathsf{T}^{\mathsf{L}}_{\mathsf{R}} \in ^{\mathsf{L}}\mathsf{F}^{\mathsf{N}}\mathsf{L} \quad \bigstar^{1}\!\!/_{\mathsf{T}}^{\mathsf{V}}\!\!/_{003}^{\mathfrak{S}} \otimes ^{1}\!\!/_{\mathfrak{S}}^{\mathfrak{S}} \otimes ^{1}\!\!/_{\mathfrak{S}}^{\mathfrak{S}}$ N₁1 LENº11N @ ^L_F^V_T^H_T^M₅%00¹₩⁵%^L_R^L_F 1/3^L_F ₩⁵%%%% ¹⁄₃^L_F^L_F€^L_F^N N 05/8 +1^V_T^L_E5/8^C/1⁵/8⁵/8^H_T5/8^L_R € - 7/8⁰/00¹₩⁵/8^L_R 1/3^L_R^L_R1/3 - ⁰⁵/8¹/8⁵/8 - ^N L
- **†**%1/3% **□**1/3^LR%5%-5%^LR%4 -^VT^HT5%^LR **④ +**E5%⁺F ^NL^{®5}% 2/3^LR **+**^{@1}/3%5% 17% ^{@1/3^LR%5%-5%^LR^LF **€** N²¹/3**€** -^NL^{1/3}**€ + 0** ^{@1N}L5%00 ^{@1/3^LR%5%-1/3-3% ^V(15/85%^HT**€** -[@] ^NL^{®5}%N² 1%1 - ^NL5%N^{2H}T1^L7%3^LR^R 5%1/3^L8⁰ L=5%1/3^LF1 - Pt}}
- $\Box_{1/3}^{\Gamma} \Gamma_{R}^{3} 8^{5} 8^{-5} 8^{\Gamma} \Gamma_{R}^{\Gamma} F^{3} 4^{-15} 8^{\Gamma} F^{-N} L^{\otimes} 8^{-1} 8^{N} L^{V} T^{1} 8^{N} L^{V} T^{1} 8^{N} 0^{-3} 8^{3} 8^{-1}$



Duties and Responsibilities of Restaurant Staff

All types of catering establishments require a variety of staff positions in order to operate effectively and efficiently. The food and beverage service department usually has the largest staff. Able leadership and supervision is required to effectively direct the department and guide the staff. The personnel in the food and beverage service industry require practical knowledge of operations as even a small error can cause displeasure to the guest. Coordination of activities of all outlets is essential to provide the guest with quality service at all times. Teamwork is the watchword in any food and beverage service department. A dedicated and committed team, with able leadership, under ideal working conditions, helps in fulfilling the establishment's ultimate goal of guest satisfaction.

 $\begin{array}{c} ff^{05}_{/8} \in \mathbb{N}^{9H}_{T}^{1} \stackrel{\Gamma}{_{R}} \stackrel{N_{1}}{_{3}} \stackrel{N_{L}}{_{3}} \stackrel{3}{_{8}} \stackrel{V}{_{T}} \stackrel{N_{L}}{_{1}} \in 5\%^{L}_{F} \frac{1}{_{3}} \stackrel{3}{_{6}} \stackrel{V}{_{2}} \stackrel{\Gamma}{_{7}} \stackrel{N_{L}}{_{9}} \stackrel{L}{_{7}} \stackrel{L}{_{7}} = \frac{1}{_{7}} \stackrel{V}{_{8}} \stackrel{V}{_{7}} \stackrel{V}{_{7}} \stackrel{L}{_{7}} \stackrel{V}{_{7}} \stackrel{V}{$

Food and Beverage Manager:

ff®5/8 7/8¹¹³/8 1/3-3/8 2/3⁵/8 € 5/8 - 1/3 ^{1/3} N²¹/3-1/3 ^{1/3} ^{1/3} E_R €^LF ^NL^{®5}/8 ^{®5}/8^{1/3}/3/8 17/8 ^NL^{®5}/8 2/35/8 5/8 R 1/3 05/8 ^L_F5/8^L_R ∰€1/85/8 ³/₈⁵/₈^HT¹/₃^LR^NLN⁰⁵/₈-^NL£ ¹/₃-³/₈ 7/8113/8 €LE $\frac{1}{3} - \frac{3}{8}$ ^L_R5%^L_F^H_T1−^L_F€2%³‰⁵%⁻⁷%^{1^L_R€^N_L⁻F¹/₃%^N^Q€−€^L_F^N_L^L_R1/₃^N_L€**3**⁵%¹/₃−3%^{1H}_T5%^L_R1/₃^N_L€1−1/₃%⁰} -3/8 ₩^{1E}R%uPt O¹¹³% **7**8❸⁵8^ER¹/3^{®5}/8 ●¹/3⁻¹/3^{®5}/8^ER^LF ³/8[€]^ER⁵/8¹/8^NL£ ^HT⁰/0¹/3⁻ ¹/3⁻³/8 13200 00 18^LF^HT5/81/8^NL^LF 17/8 7/8¹¹³/8 1/3-3/8 2/3⁵/8 €5/8^LR1/3^{®5}/8 ^LF⁵/8^LR €€1/8⁵/8^LFPt 1/81-NLER10 0113/8 _5/8 35/8 ER1/3 @5/8 ●1/3—1/3^{@5}/8^CR^LF ^CR⁵/8^FF^VT€^CR⁵/8 5/8 1/85/80/00/05/8-NL % ¹/8^VT^LF^NL¹№5%^CR ^LF5%^CR ⊕€1%5% ^LF‰€‱%^LF£ ^HT^CR¹⊕5%– ^{©V}T№1/3– LF1/3/005/8LF LR%LFVTRV35/8 Nº1/3-1/3@5/8Nº5/8-NL LF%L€%00%LF£ 1/3-3/8 @113/8 1/81NºNºVT-€1/81/3NL€1-38 065%81/33/85%^ER^LF[®]€^HT ^LF⁰(€)000^M^LFPt (5%^LF€^ER5/83/8 ^M-1₩005/83/8[®]5/8 7/81^ER ^N [®]€^LF 17/8 $\in \mathbb{N} \in \mathbb{I}_{-}$ €-1/8⁰^VT³/8⁵/8^LF [°]/_u−¹₩⁰/₀₀⁵/₈³/₈^{®5}/₈ N 05/8 HTCR13/8 VT1/8 LEE LF5/8^LR € € 1/85/8^LF£ $L_{F5/81/8}^{N}L^{1}C_{R} \in = -\frac{3}{8}^{V}L_{F}^{N}L_{R}^{C}R_{R}^{S}$ $\frac{1}{3}-\frac{3}{8}$ $\frac{3}{10}^{11/81/3} = \frac{1}{3}^{10}C_{R}^{5/81/3} + \frac{1}{3}^{-3/8}$ /u-1₩%05%3%®5% 17% ^CR5%%05%**®**1/3-^NL %05%®€^LF%01/3^NL€1- 1/3-3% ^CR5%®^VT%01/3^NL€1-^LF£ 1/3^LF ₩5%000Pt +5%-1%5% $€^{N_{L}}$ $€^{L}F$ $LF^{1/3}€^{3}$ % $N_{L}^{@1/3}N_{L}$ 7%113% 1/3-3% 2/35% $6^{5/8}C_{R}^{1/3}$ %5% Nº1/3−1/3^{®5/8^ER €^LF 1/3 TM1/3¹/8⁶/₄¥1⁷/8¥1/3⁶/₉/⁴^L^LR¹/3³/8⁵/8^LF£ 1/3^LF ^N ^{®5}/8 ⁶/1²/3 1/8¹ 3⁵/8^LR} ¹/₃ ₩€3%5% 𝔅¹/₃^L_R€5%^NLRs ¹7% ³%^VT^NL€5%^LFPt



€LF

 $- \frac{\sqrt{3}}{9} \frac{95}{6} \frac{\sqrt{16}}{2} - \frac{93}{4} \qquad \text{ff}^{95} \frac{8}{8} \quad 78^{113} \frac{8}{3} \quad 13^{3} - \frac{3}{8} \qquad 23^{5} \frac{9}{8} \frac{5}{8} \frac{1}{8} \frac{1}{3} \frac{95}{8} \qquad N^{21} \frac{3}{3} - \frac{1}{3} \frac{95}{8} \frac{1}{8} \frac{1}{8} \frac{1}{3} \frac{95}{8} \frac{1}{8} \frac{1}{8} \frac{1}{3} \frac{95}{8} \frac{1}{8} \frac{1}$

Compiling: New Menus and Wine Lists: In consultation with the chef, and based on the availability of ingredients and prevailing trends, the food and beverage manager should update and if necessary, compile new menus. New and updated wine lists should also be introduced regularly.

 $\Box^{V} t^{1/3} \otimes \Theta \in \mathbb{N}_{L} Rs \longrightarrow \mathbb{I}_{R} t^{1/3} \otimes \mathbb{I}_{R} t^{1/3/8} = \mathbb{I}_{R} t^{1/3/8} = \mathbb{I}_{R} t^{1/3} \otimes \mathbb{I}_{R} t^$

Assistant Food and Beverage Manager:



€; "^LF^LF€^LF^NL€⁻[®] ^LF⁵/₈¹/₈^NL€¹⁻ [®]/₈¹/₃³/₈^LF ³/₈^VT^LR€⁻[®] ²/₃^VT^LFRs ^HT⁵/₈^LR€¹³/₈^LFPt

Restaurant Manager:

□5%LFN_1/3VTER1/3-N_ ●1/3-1/3@5%ER €LF ER5%LFHT1-LF€2/30/05% 7/81ER 3/8€ER5%1/8NL€-@ 5%N^{QH}T‰¹Rs⁵%⁵% ^CR⁵%‰¹/₃^NL€¹−£ ⁷%¹¹³% ^HT^CR¹³%^V1%^N€¹−£ ^LF¹/₃−€^NL¹/₃^NL€¹−£ ^{@V}T⁵%^LF^NL L=5%^CR ⊕ €1%5% 1/3-3% 1^HT5%^CR1/3^NL €-® $N^{21}_{3} - \frac{1}{3}^{0} 5/8^{L}_{R} = {}^{1}_{L} N^{1}_{R} + {}^{1}_{L} + {}^{1}_{2} + {}^{1}_{3} + {}^{1}$ ${}^{\Gamma}_{R} {}^{5} {}^{8} {}^{L} {}^{R} {}^{1} {}^{3} {}^{V} {}^{\Gamma}_{R} {}^{1} {}^{3} {}^{-N} {}^{L} N^{2} {}^{3} {}^{-1} {}^{3} {}^{8} {}^{5} {}^{2} {}^{R} {}^{-1} {}^{3} {}^{8} {}^{-1} {}^{2} {}^{8} {}^{-1} {}^{2} {}^{8} {}^{-1} {}^{2} {}^{8} {}^{-1} {}^{2} {}^{8} {}^{-1} {}^{2} {}^{8} {}^{-1} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{-1} {}^{2} {}^{2} {}^{-1} {}^{-$ 2/3⁵/8 ⊕ ⁵/8^CR¹/3^{@5}/8 N²1/3 - ¹/3^{@5}/8^CR ¹/3⁻ + ¹⊕ ⁵/8^CR¹/3⁰/3⁰/3⁰ - ¹/3⁻ + ¹/3⁻ + ²/3⁻ + ¹/3⁻ + ¹/3 ¹^L_R[@]¹/₃ − €^L F¹/₃ 1 € 1 − 1/3-3/8 1/33/8Nº€-€^LF^NL^CR1/3^NL€1- 17/8 1/3 7/81CB N @5/8 $H_{T} H_{3} L_{R} N_{L} \in H_{8} V_{T} W_{0} H_{3} L_{R} + 1 V_{T} V_{0} S_{8} N_{L} + 1 L_{R} H_{3} + 1 L_{F} S_{8} H_{8} N_{L} \in H_{-} + 17/8 N_{L} \otimes S_{8} + 7/8 H_{3} H_{3} - 3/8 H_{3} + 1/3 H_{$ L=5% - R 3€ 1/85/8 3/8⁵/8^HT¹/3^LR^NLN²⁵/8−^NLPt ff[®]5/8 ^LR⁵/8^LF^NL¹/3^VT^LR¹/3−^NL 2/35/8 35/8 ER1/3 05/8 $N^{01}/_{3} - \frac{1}{3}^{8}/_{8} = \frac{1}{3}^{1}/_{3} = \frac{1}{3}^{1}/_{8} + \frac{1}{3}^{1}/_{8} = \frac{1}{3}^{1}/_{8}$

 $\underbrace{ = }_{i} \underbrace{ = }_{$



Bar Manager:

-1/3^LR ●1/3-1/3^{®5}/8^LR 1^LR^{®1}/3-€^LF⁵/8^LF 1/3-3/8 1/8¹-^NL^LR¹/₁₀^LF 1/3 ${}^{1H}_{T}5\%^{L}_{R}1^{\prime}_{3}{}^{N}_{L} { \in } 1 - {}^{L}_{F}P_{t} \quad {}^{e}2^{\prime}_{3}1^{\prime}_{3}{}^{L}_{R} \quad N^{\varrho}1^{\prime}_{3} - 1^{\prime}_{3}^{0}9^{\prime}_{5}{}^{L}_{R} \quad 1^{\prime}_{3}{}^{L}_{R}{}^{L}_{R}1^{\prime}_{3} - 0^{\circ}5\%^{L}_{F} \quad N^{\varrho}0^{\circ}_{5}{}^{L}_{F} \quad N^{\varrho}0^{\circ}_{5}{}^{L}_{5} \quad N^{\varrho}0^{\circ}_{5}{}^{L}_{5} \quad N^{\varrho}0^{\circ}_{5}{}^{L}_{5} \quad N^{\varrho}0^{\circ}_{5}{}^{L}_{5} \quad N^{\varrho}0^{\circ}_{5}{}^{L}_{5} \quad N^{\varrho}0^{\circ}_{5} \quad N^{\varrho}$ ^HT^CR€1/8€-@ 17/8 2/35/8**@**5/8^CR¹/3[®]5/8^LF 1/3¹/8¹/8¹^CR³/8€-[@]NL¹ 2/3^VT³/8[®]/8^N³ F⁵/8[®]/8^N/8^NL^LF£ ^NL^C_R¹/₃€−^L_F ¹/₃−³/₈ ^L_F^V^T^HT⁵/₈^C_R ⊕€^L_F⁵/₈^L_F ²/₃¹/₃^C_R ^L_F^NL¹/₃⁷/₈⁷/₈³ N²/₂€−^NL³/₃€−^L_F ^C_R⁵/₈¹/₈¹^L_R³/₈^L_F 17/8 LFNL11/8% %05/8€5/8%0LF 1/3-3/8 7/8€-1/3-1/8€1/3%0 NF21/3-LFNL18NL€1-LF³ №1/3%u5/8LF L_F^V_T^C_R⁵/₈ 2/31/3^C_R L_F^N_L1/37/87/8 7/8100001₩ 00€^F_F^V_T^{1C}_R 001/3₩ **F** 1/3-3/8 ^C_R⁵/8[®]/T001/3^N_L€1-L_F³ (142) 1/8^VT^LF^NL¹N²⁵/8^CR F¹/₃^NL€^LF⁷/₈¹/₃¹/₈^NL€¹− 1/3-3/8 1/3-3/8 1/8°5/81/8°/4 F 2/31/3^LR №1/3-1/3^{®5/8^LR ^LF^{®1 V}T⁰/0³/8 ^{®1}/3 3⁵/8} $H_{T} = R^{5} / 8^{7} / 8^{5} / 8^{-1} / 8^{5} / 8^{-1} / 8^{5} / 8^{-1} = P_{t}$ ff^{@5}/8 €-^NL⁵/8^LR^HT⁵/8^LR^LF¹-¹/₃% ^LF⁰/₄€‰‰^LF ¹/₃-⁴/₈ ^Q(¹/₃) N²⁵/₈N^{21^L}RRsPt ^{†5}/₈ N^{2V}T^LF^NL ²/₃5/₈ 5%7%7%€1%€5%-NL 1/3-3% LFHT5%5%3%Rs£ N2V+LFNL 5%-%1Rs ₩1^LR%€-@ ₩€NL® ^H⁵/₈^{1H}^T³/₅⁸Pt [†]5/₈ ^L_F^{®1}^V_T³/₃⁰/₈⁰/₃³/₈⁰/₃¹/₈³/₄⁰/₃¹/₄[®]/₃¹/₄^N/₃^N/₄^N/₃

■^N_®5%^LR -^N_1/37/87/8 <5%^LF€®-1/3^N_€1-4-1/3^N_ff1/3^LR€1^V1+F R5%@5%%^LF3/4

$$\begin{split} & \text{ff}^{\text{0}5} \$ \quad 7 \$^{1} \% \% \% 0 \\ & \text{h}^{\text{1}} \textcircled{\bullet}^{\text{1}} \clubsuit 0 \\ & \text{h}^{\text{0}5} \$ \quad 7 \$^{1} \% \% \% 0 \\ & \text{h}^{\text{0}5} \$ \quad 7 \$^{1} \$ \% \% 0 \\ & \text{h}^{\text{0}5} \$ \quad 7 \$^{1} \$ \% \% 0 \\ & \text{h}^{\text{0}5} \$ \quad 8 \\ & \text{h}^{\text{0}5} \$ \quad 8 \\ & \text{h}^{\text{0}5} \$ \quad 8 \\ & \text{h}^{\text{0}5} \$ \quad 1 \\ & \text{h}^{\text{0}5} \$ \quad 8 \\ & \text{h}^{\text{0}5} \$ \quad 1 \\ & \text{h}^{\text{0}5} \$ \quad 1$$

Reception Head Waiter:

$$\begin{split} & \Pi \stackrel{\bullet}{\Rightarrow} \stackrel{\downarrow}{=} \stackrel{\downarrow}{=} \stackrel{\downarrow}{\times} \stackrel{1}{3} \stackrel{1}{3} \stackrel{1}{3} \stackrel{1}{8} \stackrel{N \circ 5}{8} \stackrel{N \circ 2}{3} \stackrel{1}{3} \stackrel{N \circ 2}{8} \stackrel{1}{5} \stackrel{E}{R} \stackrel{E}{=} \stackrel{E}{R} \stackrel{5}{8} \stackrel{L}{=} \stackrel{H}{T} \stackrel{1}{=} \stackrel{L}{=} \stackrel{E}{=} \stackrel{2}{3} \stackrel{3}{3} \stackrel{1}{3} \stackrel{1}{4} \stackrel{1}{5} \stackrel{1}{8} \stackrel{1}{=} \stackrel{N}{R} \stackrel{1}{3} \stackrel{1}{=} \stackrel{1}{8} \stackrel{1}{8} \stackrel{1}{1} \stackrel{1}{=} \stackrel{N}{R} \stackrel{1}{5} \stackrel{1}{8} \stackrel{1}{=} \stackrel{N}{R} \stackrel{1}{8} \stackrel{1}{5} \stackrel{1}{8} \stackrel{1}{=} \stackrel{N}{R} \stackrel{1}{8} \stackrel{1}{5} \stackrel{1}{8} \stackrel{1}{=} \stackrel{N}{R} \stackrel{1}{8} \stackrel{1}{5} \stackrel{1}{8} \stackrel{1}{=} \stackrel{1}{8} \stackrel{1}{8} \stackrel{1}{5} \stackrel{1}{8} \stackrel{1}{=} \stackrel{N}{R} \stackrel{1}{8} \stackrel{1}{8} \stackrel{1}{5} \stackrel{1}{8} \stackrel{1}{=} \stackrel{1}{8} \stackrel{1}{8} \stackrel{1}{5} \stackrel{1}{8} \stackrel{1}{=} \stackrel{1}{8} \stackrel{$$



Captain:

 $ff^{\textcircled{o}} \in L_{F} \xrightarrow{H_{1}} L_{F} \in \mathbb{N}_{L} \in \mathbb{I}_{-} \xrightarrow{5_{8}} H \in L_{F} \mathbb{N}_{L} L_{F} \in \mathbb{I}_{-} \xrightarrow{0} \frac{1}{3} \xrightarrow{L_{R}} \frac$ L_{F⁵/8^CR € € 1/8} ₩5/8%0%0 N 05/8 7/8113/8 2/35/8€5/8^CR¹/3^{@5}/8 1/3^LF €– 1/3-3/8 3/85/8^HT1/3^LR^N N²⁵/8−^N 17/8 1/3%0%0 N²¹/3%1^LR ©1N 5/8%0^L=Pt ff^{©5}/8 1/81/3^HT^N 1/3€ ²/₃¹/₃^L_F€¹/₈¹/₃‰‰Rs ¹/₃ $H_{T_{1/3}} = 1/8 + 1/3 = 1/3 = 1/3 + 1/3 = 1/3 + 1/3 = 1/3 + 1/3 = 1/$ €-NL1 LF5%1/8NL€1-LF 1/81/300005%3% -NL1/3NL€1-LF£ 5/81/31/8® 1/81-LF€LNL€-@ 17/8 ¢ NL1 2 ^NL¹/₃²/₃‰⁵/₈^LF ¹^LR ¹/₂^a ^NL¹ ¹/₂¢ ¹/₈¹⊗⁵/₈^LF^LF^Pt " ¹/₈¹/₃^HT^NL¹/₃€⁻ €^LF ^LR⁵/₈^LF^H¹ - ^LF€²/₃‰⁵/₈ 7/8¹^L_R N_L^{®5}/8 5/8⁷/8⁷/8€1/8€5/8-N_L H_T5/8^L_R7/8¹^L_RN⁹¹/3-1/85/8 17/8 N_L^{®5}/8 N_L^{®5}/8 N_L^{*}/8⁷/8 € - [®]€^L_F LFNL1/3NL€1-Pt " 1/81/3HTNL1/3€- LF®1VT003/8 HT1LFLF5/8LFLF 1/3 LF1VT-3/8 3/u-1₩0/00⁵/8³/8⁰⁰⁵/8¹⁷/8 7/8¹¹³/8 ¹/₃-³/8 ²/₃⁵/8 [⊕] 5/8 ^ER¹/3[@] 5/8 [£] ¹/₃-³/8 ²/₃⁵/8 ¹/₃²/₃⁹/₀⁵/8 ^N ²/₃²/₃⁹/₀⁵/8 ^N ²/₂²/₃⁹/₀⁵/8 ^N ²/₂²/₂²/₂²/₂¹/₂²/₂/2 ₩€^NL[®] ^NL^{®5}/8 ^{@V}T5%^LF^NL^LFPt †5% ^LF^{®1V}T0%3% 2/35% 1/32/30%5% ^NL^NL^{1/3}%5% 1/3 ^{@V}T5%^LF^NL§^LF 5/87/81/8€1/8€5/8-NL 1^CR³/8⁵/8^CR ^LF¹/₃‰⁵/₈^LF^HT⁵/₈^LF¹-Pt 1/3-3/8 2/35/8 1/3- $-^{H}_{7}5_{8}1_{8} \in \frac{1}{3} \otimes 0 \in MD5_{8}3_{8} \quad L_{F}5_{8}^{G}_{R} \oplus \frac{1}{8}5_{8} \quad L_{F}^{V}_{T}1_{8}^{O} \quad \frac{1}{4}L_{F} \otimes \sqrt{5}_{8}^{G}_{R} \in \frac{3}{8}1 - \text{H}^{1}_{C}_{R} \otimes \frac{1}{4} \oplus \frac{1}{8} \otimes \frac{1}{8}$ 1/3 1/85/8^ER^NL1/3€- 3/85/8^{®E}R5/85/8 17/8 ^LF%€ 00% 00 1/3 ^LE^NL €^LF ^NL[®]5/8 1/81/3^HT^NL1/3€- ₩[®]1 $V_{\mathsf{T}} \vdash_{\mathsf{F}} V_{\mathsf{T}} / _{3} \% \% \mathsf{R}_{\mathsf{S}} \mathsf{N}_{\mathsf{L}} / _{3} \% / _{\mathsf{S}} \mathsf{L}_{\mathsf{F}} \mathsf{N}_{\mathsf{L}} \mathfrak{D}_{\mathsf{S}} \mathsf{L}_{\mathsf{F}} \mathsf{H}_{\mathsf{T}} - \mathsf{L}_{\mathsf{F}} \mathfrak{D}_{\mathsf{S}} \mathfrak{D}_{\mathsf{C}} \mathsf{N}_{\mathsf{L}} \mathsf{R}_{\mathsf{S}} \mathsf{N}_{\mathsf{L}} \mathsf{1}_{\mathsf{S}} \mathsf{N}_{\mathsf{S}} \mathsf{1}_{\mathsf{N}} \mathsf{N}_{\mathsf{D}} \mathfrak{D}_{\mathsf{C}} \mathsf{D}_{\mathsf{F}} \mathsf{H}_{\mathsf{T}} \mathsf{D}_{\mathsf{S}} \mathsf{D}_{\mathsf{C}} \mathsf{D}_{\mathsf{S}} \mathsf{D}_{\mathsf{S}} \mathsf{N}_{\mathsf{L}} \mathsf{1}_{\mathsf{S}} \mathsf{N}_{\mathsf{L}} \mathsf{N}_{\mathsf{D}} \mathsf{D}_{\mathsf{S}} \mathsf{D}_{\mathsf{L}} \mathsf{D}_{\mathsf{S}} \mathsf{D}_$

Waiters:

ff®5/8 ₩1/3€^NL5/8^LR^LF LF5/8^LR 3/8 5/8^LR 5/8 NL®5/8 7/8113/8 1/3-3/8 2/35/8 35/8^LR1/3®5/8 1^LR3/85/8^LR5/83/8 ^HT¹/₃^L_R^N_L ¹⁷/₈ ¹/₃ ^NL⁵/₈¹/₃N⁹ ^VT−³/₈⁵/₈^L_R ¹/₃ ^LF^NL¹/₃^NL€¹− 2/3Rs 1/3 ¹√3^{−3} 1/81/3^HT^NL1/3€−Pt ff^{®5}/Rs 401/57003/8 2/35/8 1/32/30005/8 ^NL1 ^HT5/8^LR7/81^LRN^Q ^NL®5/8 3/8^VT^NL€5/8^LF N_V 1/3 1/85/8ERN_1/3€- 5/8₩N_5%-N_ 1/3-3/8 2/35/8 1/3 LFVT2/3LFN_€N_VTN_5/8 17/8 1/3 1/81/3^HT^N 1/3€- $7/_8^{1}$ ^L_R N_L @ $V_8 V_3$ V_7 $V_8 = €7/_8 @5/_8 € = 2/_3^{1} V_7 = Rs ^{1} C_R - ^{1}N_L ^{1} - 3/_8^{1} V_7 = Rs Pt ff @5/_8 Rs$ L_F^{®1}^VT%03/8³ 1/3%0^LF¹ 2/3⁵/8 %u−1₩%05/8³/8^{®5}/8¹/3²/3%05/8 1/3²/3¹^VT^NL 1/3%0%0^NLRs^HT5/8^LF 1⁷/8 7/8¹¹³/8 1/3 35/8 35/8 5/8^CR¹/3^{@5}/8^LF£ ^LF¹ ^NL^{®1}/3^NL ^NL^{®5}/8^Rs 1/8¹/3 - 5/8⁷/8⁷/8⁵/8¹/8^NL€ 35/8⁰/8^Rs ¹^C_R³/₈⁵/₈^C_R 7/₈^C_R¹N^Q 1/₃ ^{@V}T⁵/₈^L_F^NL£ 5/8[†]/₈⁵/₈¹/₈^V^L^NL5/8 ^NL[®]5/8 ¹^C_R³/₈⁵/₈^C_R 1/₃-3/8 E\$8 7 @ 38 N_ @58 1/81^C R^C R5/81/8 N_ 3/8 € L F @ ₩ € N_ @ € N_ L F 1/3 H T H T C R € 1/3 N_ 5/8 @1/3 C R - € L F @ ¹/₃¹/₈¹/₈¹N⁹^HT¹/₃−€N⁹/₈−^NLPt ff^{®5}/8Rs L_{F^{®1}V_T%03/8} N₁1 2/35/8 1/32/30/005/8 5/87/8€1/8€5/8−N %0Bs 1/811^CR3/8€−1/3N 5/8 ₩€N @ N @5/8 1N @5/8^CR ^LEN 1/37/87/8 €− N @5/8 VTN %05/8N Pt

ff^ER¹/3€-5/85/83/4

ff®5% ^NL^CR¹/₃€−5%5%^LF ₩^{1C}R^Q ¹/₈‰^{1L}F5%‰Rs ₩€^NL[®] ^NL^{®5}% ₩¹/₃€^NL⁵%^CR^LF£



7/85/8^NL1/8[®]€-[®] 1^LR³/8⁵/8^LR^LF 7/8^LR¹N^Q ^NL[®]5/8 ⁽/₁€^NL¹/8[®]5/8 ⁻ 1/3-3/8 ^NL[®]5/8 ²/3¹/3^LR£ ¹/3-3/8 $1/8\%05/81/3^{L}R = -^{1/8}$ $^{N}L^{0}5/8$ $^{L}F = 3/85/8$ $^{L}F^{N}L^{1/3}N_L = 1^{-}$ $^{1/3}$ $^{L}R^{5/8}F^{N}L^{1/3}V_{T}F^{N}R^{1/3}-N_{L}P_{t}$ ff^{®5}/8Rs L=5%^CR**③**5% ₩1/3^NL5%^CR 1/3-3% 1/3^L=^L=€^L=^NL ^NL[®]5% ₩1/3€^NL5%^CRPt ff[®]5%Rs 1/3 P5/8 N²¹/₃€-‰Rs ^CR⁵/₈^LF^HT¹-^LF€²/₃‰⁵/₈ ⁷/₈¹^CR ^NL^{®5}/₈ N²€^LF⁵/₈¥⁵/₈-¥^HT‰¹/₃¹/₈⁵/₈£ 1/3-₩€^NI® $L_{F}N_{1/3}1/8C_{1} \in - \Theta$ $N_{1} \odot 5/8$ L_F€3/85/8 2/311/3ER3/8 N @5/8 -5/81/85/8 F F 1/3 5%^FF^VT€^HT№%^{-N}L 7%¹^CR ^LF⁵%^CR ^G€¹%⁵%^Pt ff[®]% ff^CR¹%²€⁻⁵%⁵% €^LF ^NL[®]5% '%⁵%¹%^CR ©1/3 € = - @ % ^VT-F^NL %1 = -5/8³/8 ^NL^{®5}/8 7/8¹¹³/8 F⁵/8^ER € = 1/8⁵/8 F^NL¹/3⁷/8⁷/8² ^H_T¹^L_F^L_F€ $\frac{2}{3}$ % **R**_S # €^L_F® € - ® ^N_L¹ N_L¹/₃% ⁵/₈ ^V_T^H_T 7/8¹¹³/8 L_{F⁵/8} R 3 € 1/8⁵/8 3^LF 1/3 1/81/3^CR⁵/8⁵/8^CRPt

fi€-5% fi1/3€^N_5%^ER³/4

fi€-5% ₩1/3€^NL5%^CR^LF [©]1/3**@**5% 1/3- €N^{PH}T^{1C}R^NL1/3-1/2 P¹⁰/05% ^NL¹ ^HT%01/3Rs €-L=5% ER €5% N2 3% L €5% N2 3% L € - @ N2 €5% N25% 3% OP + % - 1%5% N2 5% Rs L= ©1 L 03% 2/35% ₩€-5/8^LF ^c/_u−¹₩⁰/₀₀⁵/8³/8^{®5}/8¹/3²/3⁰/₀₀⁵/8 1/32/31 VTNL N_I ®1/3N_I ¹/₃¹/₈¹/₈¹N⁹^HT¹/₃−Rs 1/3 $H_{1/3} = R^{N} = \frac{1}{8} V_{1} = \frac{1}{3} =$ $\mathbb{N}^{21/3} - -5\%^{\mathsf{L}_{\mathsf{R}}} \in - \mathbb{W}^{\mathbb{O}} \in 1\%^{\mathbb{O}} \mathbb{N}_{\mathbb{C}}^{\mathbb{O}} \times \mathbb{R}^{\mathbb{O}} = 1^{1/2} - 5\%^{\mathbb{O}} = 1^{1/2} -$ 2/35/8 LF5/8^CR €5/8³/8Pt ff^{®5}/8Rs Le^{®1}/4²/₂₀3/8 1/3⁶/₂F¹ 2/35/8 1/3⁴/¹/3^CR⁵/8 17/8 N 05/8 ‰€1/85/8-LF€-® ‰1/3₩LF 4 58 2 1 5 m 8 - NL €- NL®5/8 1/8€NLRs 1/3-3/8 LF®1 VT‰3/8 2/35/8 5%87%87%€1%€5%-NL LF1%3%05%LF HT5%5+1-LFPt

Table Clearers:

$$\begin{split} & ff^{1/3} \otimes 0^{65/8} & 1/8 \otimes 0^{5/8} f^{1/3} \Box_R 5/8 \Box_R \Box_F & 1/3 \Box_R 5/8 & \Box_R 5/8 \sqcup_F \Box_T 1 - \bot_F \in 2/3 \otimes 0.5/8 & 7/8^{1} \Box_R & 1/8 \otimes 0.5/8^{1/3} \Box_R \in - @ \\ & \mathsf{N}_L 1/3^{2/3} \otimes 0^{5/8} \Box_F & 1/3^{-3/8} & \mathsf{N}_L \Box_R 1^{10} \otimes 0^{6/8} \mathsf{Rs}^{\mathsf{L}_F} \mathsf{E} & \bot_F \sqcup_T 5/8^{1/8} \in 1/3 \otimes 0^{6/8} \mathsf{Rs}^{\mathsf{L}_F} \in = @ - 5/8^{3/8} & 7/8^{1} \Box_R & @113/8 \\ & \mathsf{L}_F \mathsf{N}_L 1/3^{1/8} \otimes \mathfrak{E} - @ & 1/8 & 1/8 \Box_R 1^{1/8} \otimes 1/8^{\mathsf{L}_R} \mathsf{Rs} \mathsf{E} & @ \otimes 0^{1/3} \sqcup_F \sqcup_F \bigstar 1/8^{\mathsf{L}_R} \mathsf{S} \mathsf{E} & 1/8 \lor_T \mathsf{N}_L \otimes 0^{5/8} \Box_R \mathsf{Rs} \mathsf{E} & 5/8 \lor_L 1/8 \mathsf{Pt} \end{split}$$



Laundry Department

In any hotel establishment, a lot of dirty linen accumulates in the various units and departments. It is essential to ensure a continuous supply of linen, which is well laundered so that operations can be carried out smoothly and efficiently. Linen is an expensive term so how it will be laundered requires serious consideration. People involved in handling linen should have some knowledge of the process. Moreover, the Housekeeper and Linen ${}^{0}_{4}{}^{5}_{8}{}^{5}_{8}{}^{H}_{7}{}^{5}_{8}{}^{C}_{R} \ {}^{L}_{F}{}^{\odot}{}^{1}_{7}{}^{W}_{0}{}^{3}_{8} \ {}^{0}{}^{1}_{3} \ {}^{O}{}^{5}_{8} \ {}^{1}_{3} \ {}^{\odot}{}^{11}_{3} \ {}^{C}_{R}{}^{1}_{3}{}^{H}_{T}{}^{H}_{T}{}^{1}{}^{C}_{R}{}^{N}_{L} \ {}^{W}_{C}{}^{O}_{1} \ {}^{O}{}^{S}_{8} \ {}^{D}_{7}{}^{3}_{7}{}^{-3}_{8}{}^{C}_{R}Rs$

ff®5/8 ^HT^CR€−1/8€^HT‰5/8 17/8 ‰1/3^VT−3/85/8 R€−® €^LF

^PPt □5%N^{P1} **1**³% 17% 3% $C_{P}^{N_{L}}$ **1**³% $L_{P}^{N_{L}}$ **1**³% L_{P}

 $\frac{1}{2}P_{t} = \frac{5}{8}L_{F}N_{L}U_{P} = \frac{9}{6} = \frac{1}{3}C_{R}N_{L} = \frac{1}{8}00^{5}8L_{F} = \frac{1}{N}L^{0} = \frac{1}{2}R^{0} = \frac{1}{3}00$ $\frac{1}{3}H_{T}H_{T}5_{8}1_{3}C_{R}1_{3} = \frac{1}{8}5_{8}1_{3}C_{R}1_{3}L_{F} = \frac{1}{1}L_{F}L_{F} = \frac{2}{3}00^{5}8P_{t}$

" [@]¹¹3/8 % ¹/₃¹/₄ ⁻ ³/₈ ⁻ ⁷/₈¹/₃¹/₈ ⁻ ⁶/₂ ^N₂ ^R ⁵/₈ ⁻ ^L [−] ^L [−] ^L ^E/₈⁵/₈⁻ ^L [−] ^N ¹/₈⁰ ⁵/₈ ⁻ ¹/₈¹/₆ ⁰/₁ ⁴/₄ ⁻ ⁰/₈³/₄

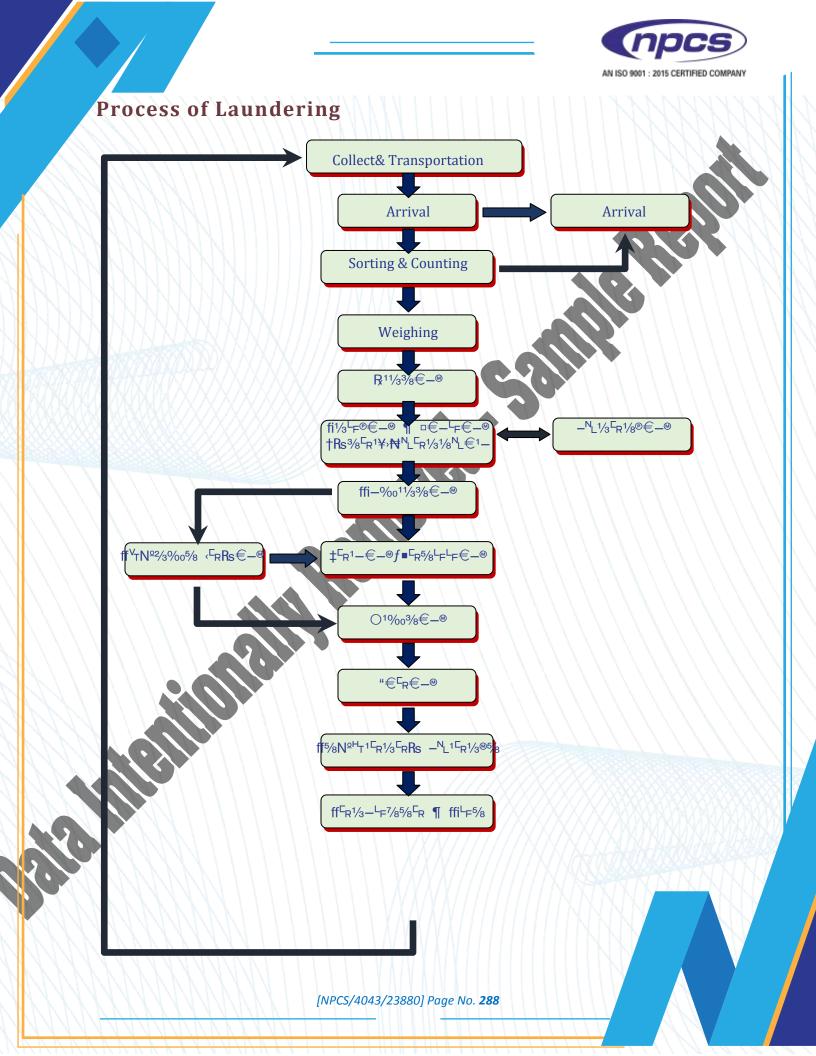
1/3¹/3^LR⁵/8^J/8^VT⁰/₀ ¹/₃-3/8⁰/₈⁰ ∈ -¹/₈
 1/8 ¹/₈ - 1/3^LR^N_L ∈ 1/8⁰/₈⁰/₅/₈^L_F ₩[®] ∈ 0.5/8
 9/0¹/3^VT⁻³/8⁵/8^LR ∈ -¹/₈

 $^{1}/_{8}^{1}$ ^C_R^C_R⁵/₈¹/₈^N_L $^{H}_{T}$ ^C_R¹¹/₈⁵/₈^L_F^L_F[€]_−[@] 1/₃ − ³/₈ $^{V}_{T}$ ^L_F⁵/₈ 17/₈ 1/₃ $^{L}_{F}$ ^N_L¹/₃²/₃%05/₈ $^{0}/_{3}$ ^V_T − ³/₈^C_RRs 1/₃[@]/₈/_−^N_L

₩®€‰5% №¹/₃^NL⁵%^ER€1/3‰^LF 1/3^ER⁵% ‰⁵%^HT^NL ₩®€^NL⁵%£ 5%^M1/8⁵%^LF^LF€³%
 2/3‰5%¹/3¹/8[®] €^LF -1^NL ^VT^LF⁵%³%



- ${}^{H_{T}}\Gamma_{R}{}^{1}{}^{H_{T}}{}^{5}{}^{8}\Gamma_{R}$ ${}^{1}{}^{8}{}^{1}{}^{V_{T}}-{}^{N_{L}}\in=-^{@}$ ${}^{1}{}^{3}{}^{-3}{}^{8}$ ${}^{\Gamma}_{R}{}^{5}{}^{8}{}^{1}{}^{8}{}^{1}\Gamma_{R}{}^{3}{}^{8}{}^{L_{F}}$ $N^{21}{}^{3}{}^{6}=-{}^{N_{L}}{}^{1}{}^{3}{}^{6}=-{}^{5}{}^{8}{}^{3}{}^{8}$ ${}^{N_{L}}{}^{1}$ ${}^{1}{}^{3}{}^{6}{}^{1}={}^{5}{}^{8}{}^{3}{}^{8}$ ${}^{L_{F}}$ ${}^{1}{}^{1}{}^{3}{}^{6}=-{}^{N_{L}}{}^{1}{}^{3}{}^{6}=-{}^{5}{}^{8}{}^{3}{}^{8}$ ${}^{N_{L}}{}^{1}$ ${}^{1}{}^{3}{}^{6}{}^{1}={}^{5}{}^{8}{}^{3}{}^{8}$ ${}^{L_{F}}$ ${}^{1}{}^{1}{}^{3}{}^{6}=-{}^{5}{}^{8}{}^{3}{}^{8}$ ${}^{N_{L}}{}^{1}$ ${}^{1}{}^{3}{}^{6}{}^{1}=-{}^{5}{}^{8}{}^{3}{}^{8}$ ${}^{N_{L}}{}^{1}$ ${}^{1}{}^{3}{}^{6}{}^{1}=-{}^{5}{}^{8}{}^{3}{}^{8}$ ${}^{N_{L}}{}^{1}$ ${}^{1}{}^{3}{}^{6}{}^{1}=-{}^{5}{}^{8}{}^{3}{}^{8}$ ${}^{N_{L}}{}^{1}$ ${}^{1}{}^{3}{}^{6}{}^{1}=-{}^{5}{}^{8}{}^{3}{}^{8}$ ${}^{N_{L}}{}^{1}$ ${}^{1}{}^{3}{}^{6}{}^{1}=-{}^{5}{}^{8}{}^{3}{}^{8}{}^{1}=-{}^{5}{}^{8}{}^{3}{}^{8}{}^{1}=-{}^{5}{}^{1}{}^{3}{}^{1}{}^{2}{}^{1}=-{}^{5}{}^{1}{}^{3}{}^{2}{}^{1}=-{}^{5}{}^{1}{}^{3}{}^{2}{}^{1}=-{}^{5}{}^{1}{}^{3}{}^{2}{}^{1}=-{}^{5}{}^{1}{}^{3}{}^{2}{}^{1}=-{}^{5}{}^{1}{}^{1}{}^{3}{}^{2}{}^{1}=-{}^{5}{}^{1}{}^{1}{}^{3}{}^{2}{}^{1}=-{}^{5}{}^{1}{}^{1}{}^{3}{}^{2}{}^{1}=-{}^{5}{}^{1}{}^{1}{}^{3}{}^{2}{}^{1}=-{}^{5}{}^{1}{}^{1}{}^{3}{}^{2}{}^{1}=-{}^{5}{}^{1}{}^{1}{}^{1}{}^{3}{}^{2}{}^{2}{}^{1}=-{}^{5}{}^{1}{}^{1}{}^{1}{}^{3}{}^{2}{}^{1}=-{}^{5}{}^{1}{}^{1}{}^{1}{}^{3}{}^{2}{}^{1}=-{}^{5}{}^{1}{}^{1}{}^{1}{}^{1}{}^{3}{}^{2}{}^{2}{}^{1}{}$
- L_FH_T5%5%3%Rs 1^H_T5%^L_R1%^N_L€1−L_F N_L1 N²⁵%5%^N_L ₩€^N_L[®] 1^H_T5%^L_R1%^N_L€1−1%5%5%^N_L ₩€^N_L[®] 1^H_T5%^L_R1%^N_L€1−1%5%5%^N_L
- -1^VT-3/8 ^HT¹0/0€1/8€5/8^LF ^CR5/8[®]1/3^CR³/8€-[®] 3/8¹/3N²¹/3[®]5/8^LF ^{1C}R ⁰/0^{1L}F^LFPt





Layout of a Laundry

When planning the layout of a laundry, consider the work flow and wherever possible ensure that the plan does not hinder the smooth flow of operations. To reduce turnaround time between loads, ease of $\%^{11}_{3}_{3}_{8} \in -9$ $1_{3}^{-3}_{8}$ $V_{T} - \%^{11}_{3}_{8} \in -9$ $5_{8}^{F_{E}}_{F}_{T} \in H_{T} N^{95}_{8} - N_{L}^{L}_{E} N^{9}_{T}_{E} + N_{L}^{2}_{3}_{5}_{8}$ $1_{3}^{C}_{R}_{C}_{R}_{13}^{-}_{-9} = 5_{8}^{-3}_{8}_{8}$ $H_{T}^{C}_{R}^{1}_{H}_{T}_{5}_{8}^{-}_{R}_{6}_{7}_{6}_{0}$ $Rs \pounds N_{L}^{1}_{3}_{9}_{4} \in -9$ $1_{3}^{1}_{18}_{18}^{1}_{18}^{1}_{17}_{17}^{1}_{18}^{1}_{18}^{1}_{18}^{1}_{17}_{17}^{1}_{18}^{1}_{$

- 5/8-^NL^CR¹/3-1/85/8^LF 1/3-3/8 5/8₩€^NL^LF
- ^L_F^V_T^H_T^H_T¹^L_R^N_L ¹/₈¹%⁰^V_TN^Q_−^L_F ¹/₃⁻³/₈ ²/₃⁵/₈¹/₃N^Q₊
- $-^{H}T^{1/3}1/8^{5/8} = 2/3^{5/8}N_{L}\#^{5/8}5/8 1/3^{3/8}S'_{1/3}1/8^{5/8} V_{L} + 4V^{2}V_{3}1/8^{1/8} = -5/8^{L}F = 1/3 3/8 1/3^{3/8}5/8^{F}F^{-V}T^{1/3}N_{L}5/8 + F^{H}T^{1/3}1/8^{5/8} = 2/3^{5/8}N_{L}\#^{5/8}5/8 N_{L}^{0}0^{5/8} = 2/3^{5/8}N_{L}\#^{5/8}5/8 N_{L}^{0}0^{5/8} = 2/3^{5/8}N_{L}^{0}0^{-5/8} = 1/3 3/8 N_{L}^{0}0^{5/8} = 1/3^{-1/3}1/8^{0} = -5/8 1/3 3/8 N_{L}^{0}0^{5/8} = 1/3^{-1/3}1/8^{0} = -5/8 1/3^{-3/8} N_{L}^{0}0^{5/8} = 1/3^{-3/8} N_{L}^{0}0^{5/8} = 1/3^{-1/3}1/8^{0} = -5/8 1/3^{-3/8} N_{L}^{0}0^{5/8} = 1/3^{-3/8} N_{L}^{0}0^{-5/8} = 1/3^{-5/8}$
- ^H_T¹₩⁵%^L_R
 ^H_T¹€ ^N_L
 ⁷%¹^L_R
 ⁵%⁶%⁵%¹%^N_L^L_R€¹%¹/₃%⁰
 ^L^P^T^H_T^H_T^H_T^M₀^R
 ¹/₃
 ^N_L[®]
 ^S%⁵%¹/₃
 ^S%¹/₃
 ^S%¹

• $fi_{1/3}^{1/3} = 5/8 + P_{1} + F_{1}^{1/3} + F_{1}^{1/3} + N_{2}^{0} = 5/8 + 1/3^{1/3}$

• ₩¹/₃^NL⁵/₈^E_R ^LF¹⁷/₈^NL⁵/₈-€-®



- $^{N}L^{1}$ $^{\Gamma}R^{5}/_{8}N^{\circ 1}$ $^{\odot}1/_{3}\%$ $^{17}/_{8}$ \in $^{\Gamma}R^{1}-\Sigma$ $N^{\circ 1}/_{3}-^{0}/_{3}-^{5}/_{8}^{L}F^{5}/_{8}$ $^{1}/_{3}-^{3}/_{8}$ $^{L}F^{V}T^{00}H^{T}^{0}H^{T}^{0}$ $^{N}L^{T}R$ $^{N}L^{1}$ $^{5}/_{8}\%0 \in \mathbb{N}^{\circ} \in -1/_{3}^{N}L^{5}/_{8}$ $^{L}F^{N}L^{1}/_{3} \in - \in -^{0}$ $^{1}/_{3}-^{3}/_{8}$ $^{5}/_{8}-^{0}/_{3}-^{1}/_{8}^{5}/_{8}$ $^{1}/_{3}^{1}/_{8}^{N}L \in ^{1}-^{17}/_{8}$ $^{N}L^{05}/_{8}$ $^{3}/_{8}^{5}/_{8}^{N}L^{5}/_{8}^{\Gamma}R^{05}/_{8}-^{N}L^{L}F$
- $\in {}^{L_{r}N_{1/3}} \otimes {}^{N_{1/3}N_{1}} \in {}^{1-17/8} {}^{H_{T}C_{R}1H_{T}5/8}C_{R} {}^{3/8}C_{R}{}^{1/3} \in {}^{1/3} \otimes {}^{5/8} {}^{L_{r}R_{s}L_{r}N_{s}} \otimes {}^{N_{s}}$
- $\in -L_F^{N_L}_{3}_{3}_{3}_{3}_{1} \in 1 \frac{17}{8} \frac{3}{8}_{R}^{L_1}_{3} \in \frac{N_L}{1} \frac{1}{8}_{1}^{-N_L}_{R}^{-N_L}_{1} \frac{3}{8} \in L_F^{1}_{8}_{9}_{1}^{3}_{2}_{R}^{0}_{3}$
- " $L_{F}5/8^{H_{T}}1/3^{L_{R}}1/3^{N_{L}}5/8$ $L_{F}5/8^{1}/8^{N_{L}} \in 1 N_{L}1$ $3/85/8^{1}/3^{M_{O}}$ $M \in \mathbb{N}_{O}$ $\otimes V_{T}5/8^{L_{F}}N_{L}$ $0/01/3^{V_{T}}-3/8^{L_{R}}Rsf \otimes 1/3^{M_{O}}5/8^{N_{L}}$ $L_{F}5/8^{L_{R}} \oplus \in 1/85^{M_{R}}R$
- Ŗ¹¹/₈¹/₃% ¹/₈¹³/₈⁵/₈ ⁷/₈¹^Γ_R ^Γ_R⁵/₈⁻^Γ_R⁻^Γ_R⁵/₈⁻^Γ_L⁻^Γ_R⁵/₈⁻^Γ_R⁻^Γ_R⁵/₈⁻^Γ_R⁻^Γ⁻^{Γ</sub>⁻^Γ_R⁻^Γ⁻^Γ}
- $5/_8 5/_8 \Gamma_R \otimes Rs$ $1/_3 3/_8$ # $1/_3 N_2 5/_8 \Gamma_R$ $1/_8 \Gamma_R 5/_8 \Gamma_R \otimes 1/_3 N_2 \in 1 1/_3 3/_8$ $\Gamma_F 1/_3 7/_8 5/_8 \Gamma_R N_2 Rs$ $7/_8 1/_3 1/_8 N_2 1 \Gamma_R \Gamma_F 1/_8 1 - \Gamma_F \in 3/_8 5/_8 \Gamma_R 1/_3 N_2 \in 1 - 1/_3 - 3/_8$
- $-5\%\%005\%1\%^{N}_{L} \in 1 17\% 5\%^{F}_{F} \vee_{T} \in H_{T} N^{25}_{B} N_{L} N_{L} 1 \vdash_{F} \vee_{T} \in N_{L} N_{L} 05\% H_{T} \Gamma_{R} 5\%N^{2} \in L_{F} 5\%L_{F} 1/_{3} 3\% H_{T} \Gamma_{R} 1\%5\%1\%^{N}_{L} \in 1 L_{F} P_{t}$
- $1/_{3}^{\Gamma}_{R}5/_{8}1/_{3} \mathbb{N}^{2}V_{T} \vdash_{F}^{N}_{L}$ $1/_{3}^{1}/_{8}1/_{8}^{1}/_{8}^{N}_{L}^{9}/_{8}$ $N_{L}^{0}5/_{8}$ $N_{L}^{1}N_{L}^{1}/_{3}/_{6}$ $-V_{T}N^{2}/_{3}5/_{8}^{\Gamma}_{R}$ $17/_{8}$ $\downarrow_{F}^{N}_{L}1/_{3}7/_{8}7/_{8}$ $# 1^{1}/_{8}\sqrt_{4}^{2}$ - $V_{3}N_{L}$ $N_{L}^{0}5/_{8}$ $2/_{3}V_{T} \vdash_{F} \in 5/_{8}^{L}_{F}N_{L}$ $N_{L} \in \mathbb{N}^{25/_{8}}_{R}$ $L_{1}^{1}/_{1}/_{3}/_{6}/_{6}$

Laundry Procedures

the following are the steps involved in laundry:

Step 1: Sort the $3_{8} \in \mathbb{F}_{R}^{N} LRs$ $1_{8}^{0} \otimes 1^{N} L^{0} = 5_{8}^{1} + 2 = -N_{L}^{1} + 5_{8}^{1} + 1_{3}^{1} - R_{1}^{1} + 5_{8}^{1} + 1_{3}^{1} - R_{1}^{1} + 5_{8}^{1} + 1_{3}^{1} + 5_{8}^{1} + 5_{8}^{1} + 1_{3}^{1} + 5_{8}^{1} + 5_{8}^{1} + 1_{3}^{1} + 5_{8}^{1} +$



⁷%‰¹⅓—–⁵%‰¿ ⁷%^ER¹№ ¹%‰¹^NL®⁵%^LF ^NL®¹⅓^NL ^NL⁵%–¾ ^NL¹ ¹⅓^NL^NL^ER¹⅓¹%^NL ‰€–^NL ¡¹%¹^ER³%^VT^ER¹**R**s£ ☎⁵%‰œ⁵%^NL^LF ¹%–¾ ^HT⁵%^ERNº¹%–⁵%–^NL ¥^HT^ER⁵%^LF^LF ¹%‰¹^NL®⁵%^LF¿Pt

–^NL5%^HT 1⁄23⁄4 —‰¹^L_F5⁄8 ^{MD}€^HT^HT5⁄8^CR^L_F ^NL¹ ^HT^CR5⁄8 **G**⁵⁄8−^NL ^L_F−1⁄3^{®®}€−[®]£ 1⁄3−3⁄8 5⁄8^{N^{2H}T^M} ^HT¹/8^N5⁸^NL^L_FPt

 $-\mathbf{V}_{5\%}\mathbf{H}_{1} \mathbf{1}_{43}\mathbf{4}_{4} = \mathbf{\Gamma}_{R}\mathbf{5}_{6}\mathbf{4}^{N}\mathbf{L}^{\Gamma}_{R}\mathbf{5}_{6}\mathbf{1}_{3}\mathbf{N}_{1} \otimes \mathbf{R}_{S} + \mathbf{P}^{N}\mathbf{1}_{3}\mathbf{E} - \mathbf{F}_{F} \mathbf{H} \in \mathbf{V}_{1} \otimes \mathbf{O}_{1}\mathbf{1}_{3}\mathbf{V}_{1} - \mathbf{3}_{6}\mathbf{\Gamma}_{R}\mathbf{R}_{S}$ $\mathbf{3}_{8}\mathbf{5}_{8}\mathbf{N}\mathbf{1}_{58}\mathbf{\Gamma}_{R}\otimes\mathbf{5}_{8}-\mathbf{N}_{1} \mathbf{1}_{R} + \mathbf{P}^{N}\mathbf{1}_{3}\mathbf{E} - \mathbf{\Gamma}_{R}\mathbf{5}_{8}\mathbf{N}^{\text{D}}\mathbf{1}_{3}\mathbf{O}_{58}\mathbf{\Gamma}_{R}\mathbf{E} \otimes \mathbf{5}_{8}\mathbf{5}_{8}\mathbf{3}_{8}\mathbf{E} - \mathbf{O} \in \mathbf{I}_{4}\mathbf{N}_{1}\mathbf{\Gamma}_{R}\mathbf{V}_{1}\mathbf{N}_{1}\mathbf{E} \mathbf{1}_{-} + \mathbf{I}_{1}\mathbf{I}_{1$

 $-\mathbf{N}_{5}^{5}\mathbf{6}^{H}\mathbf{T} \quad \mathbf{n}_{3}^{4} = \mathbf{0}^{11}\mathbf{L}_{F}^{5}\mathbf{8} \quad \mathbf{N}_{0}^{0}\mathbf{0}^{5}\mathbf{8} \quad \mathbf{H}^{1}\mathbf{1}_{3}^{4}\mathbf{L}_{5}^{5}\mathbf{L}_{F} \quad \mathbf{N}_{5}^{5}\mathbf{6}\mathbf{N}^{2}\mathbf{H}^{T}\mathbf{5}^{8}\mathbf{L}_{R}^{1}\mathbf{1}_{3}^{4}\mathbf{L}_{L}^{5}\mathbf{R} \quad \mathbf{N}_{0}^{1}\mathbf{L}_{R} \quad \mathbf{N}_{0}^{0}\mathbf{0}^{5}\mathbf{8} \quad \mathbf{H}^{1}\mathbf{1}_{3}^{4}\mathbf{L}_{R} \quad \mathbf{N}_{0}^{0}\mathbf{0}^{5}\mathbf{8}^{5}\mathbf{R} \quad \mathbf{N}_{0}^{1}\mathbf{L}_{R} \quad \mathbf{N}_{0}^{0}\mathbf{0}^{5}\mathbf{8}^{5}\mathbf{R} \quad \mathbf{N}_{0}^{1}\mathbf{1}_{R} \quad \mathbf{N}_{0}^{0}\mathbf{0}^{3}\mathbf{8}^{5} \quad \mathbf{V}_{T}^{1}\mathbf{L}_{F}^{5}\mathbf{8} \quad \mathbf{1}_{8}^{1}\mathbf{1}_{90038} \quad \mathbf{L}_{R}^{2}\mathbf{L}_{-}^{-}\mathbf{L}_{F}^{5}\mathbf{8} \quad \mathbf{1}_{8}^{1}\mathbf{R}\mathbf{S}^{1}\mathbf{1}_{8}\mathbf{N}_{0}\mathbf{0}^{5}\mathbf{8} \quad \mathbf{T}_{8}^{1}\mathbf{L}_{R} \quad \mathbf{N}_{0}^{1}\mathbf{1}_{R} \quad \mathbf{N}_{0}^{$

 $-\mathbf{N}_{5}^{6}\mathbf{H}_{1} \otimes_{4}^{6} - \mathbf{N}_{2}^{6}\mathbf{H}_{1}^{1} \otimes_{6}^{6}\mathbf{H}_{1}^{1} \otimes_{6}$

 $-^{\text{L}}5/8^{\text{H}} \times ^{3}/4 \quad \text{``3/8'}8 \quad ^{\text{D}} \mathbb{D}^{5}/8 \quad 1/8 \otimes \mathbb{O}^{1} \mathbb{N}_{\mathbb{D}} \mathbb{D}^{5}/8 \stackrel{\text{L}}{=} \mathbb{E} \quad 1/8 \otimes \mathbb{O}^{1} \mathbb{L}_{\mathbb{F}} \mathbb{D}^{8} \quad ^{\text{N}} \mathbb{D}^{8}/8 \quad ^{^{\text{N}} \mathbb{D}^{8$



Nº€−^VT^NL⁵⁄8^LFPt

 $-\mathbf{N}_{5\%}\mathbf{H}_{T} \overset{\textbf{as}}{2} \mathbf{I}_{T} \overset{\textbf{h}}{2} \mathbf{I}_{S} \overset{\textbf{$

 $-^{N}_{5\%}H_{T} \stackrel{\text{223}}{\longrightarrow} 10^{5} \text{e}^{1} \text{e}^{5} \text{e}^{5} \text{e}^{1} \text$

 $-^{N}_{5/8}^{6/8} + ^{21/23/4} - ^{5/8}_{8}^{005/81/8} + ^{N}_{L}^{005/8} + ^{N}_{L}^{0$

 $-N_{5/8}H_{T} \ \ ^{1}/_{43/4} \ \ -\%^{01}L_{F}5/8 \ \ ^{1}/_{3} - ^{3}/_{8} \ \ ^{1}/_{T}L_{R} - 1 - N_{C}5/8 \ \ ^{3}/_{8}L_{R}R_{S}5/8}L_{R}P_{t} \ \ ^{1}/_{T}H_{T}5/8^{1}/_{8}N_{L} \ \ ^{1}/_{C}5/8 \ \ ^{3}/_{8}L_{R}R_{S}5/8}L_{R}P_{t} \ \ ^{1}/_{T}H_{T}5/8^{1}/_{8}N_{L} \ \ ^{1}/_{2}S/8} \ \ ^{3}/_{8}L_{R}R_{S}5/8}L_{R}P_{t} \ \ ^{1}/_{7}H_{T}5/8^{1}/_{8}N_{L} \ \ ^{1}/_{2}S/8} \ \ ^{3}/_{8}L_{R}R_{S}5/8}L_{R}P_{t} \ \ ^{1}/_{7}H_{T}5/8^{1}/_{8}N_{L} \ \ ^{1}/_{2}S/8} \ \ ^{3}/_{8}L_{R}R_{S}5/8}L_{R}P_{t} \ \ ^{1}/_{8}H_{T}5/8}L_{R}N_{S}F_{t} \ \ ^{1}/_{8}L_{R}N_{S}F_{t} \ \ ^{1}/_{$

 $-^{N}_{5/8}^{+} -^{2}_{6}^{6/4} = -^{1}_{8}^{5/8} + ^{1}_{8}^{0}_{5/8} + ^{1}_{8}^{0}_{60} + ^{1}_{1}^{0}_{6}^{0}_{6}^{0}_{6} + ^{1}_{3}^{1}_{R}^{5/8} + ^{1}_{8}^{1}_{1}^{1}_{1}^{1}_{1}^{1}_{1}^{0}_{1}^{1}_{1}^{0$



Safety and Security

SAFETY AND SECURITY MEASURES

- $\label{eq:2.1} {}^{P}\!\!P_{t} = \frac{5}{8} \frac{1}{8} \frac{1}{8} + \frac{1}{8} + \frac{1}{8} + \frac{3}{8} + \frac{1}{8} + \frac{1$
- $\frac{1}{2} P_{t} \qquad S^{M5} \otimes R_{s} \qquad \frac{1}{8} 1 {}^{N} L^{-} R^{1} \otimes 0 \qquad L = R_{s} L = {}^{N} L^{5} \otimes N^{2} \qquad L = {}^{01} V_{T} \otimes 0^{3} \otimes 2^{3} \otimes 5^{3} \otimes N^{2H} T \otimes 0^{1} R_{s} = 5^{3} \otimes 0^{0} \otimes 0^{2} \otimes 1^{3} R_{s} \qquad 5^{3} \otimes 1^{3} R_{s} = {}^{3} \otimes 1^{3} R^{3} \otimes 1^{3} \otimes 1^{3} R^{3} \otimes 1^{3} R^{3} \otimes 1^{3} \otimes 1^{3} R^{3} \otimes 1^{3} \otimes$
- ¹/₄Pt ●1/₃€ N_1/₃€ ¬¬¬⁵/₈1/₈1^C_R³/₈ ¹7/₈ N²1/₃^L_F^NL⁵/₈^C_R ^C/_u⁵/₈Rs ^V_T^L_F⁵/₈³/₈ ²/₃Rs ^L_F^NL¹/₃7/₈7/₈Pt
- ⁿPt ■^CR^{1H}T⁵/8^CR "‰⁵/8⁷/8^NL ‰^VT^{®®}¹/3^{®5}/8 ^LFRs^LF^NL⁵/8N[°]" ^NL¹ 2/3⁵/8 ⁷/8¹/‰⁰/0¹₩⁵/8³/8^{Pt}



 ${}^{\textcircled{0}}\mathsf{P}_{t} - \mathsf{N}^{\underline{v}1} {}^{t}_{w} {}^{5}_{8} {}^{8}_{8} {}^{\mathsf{v}}_{5} {}^{5}_{8} {}^{1}_{8} {}^{\mathsf{v}}_{1} {}^{\mathsf{L}}_{\mathsf{R}} {}^{\mathsf{L}}_{\mathsf{F}} {}^{\mathsf{N}}_{\mathsf{L}} {}^{1}_{2} {}^{2}_{3} {}^{5}_{8} \ \textcircled{=} -{}^{\mathsf{L}}_{\mathsf{F}} {}^{\mathsf{N}}_{\mathsf{L}} {}^{1}_{3} {}^{3}_{00} {}^{0}_{0} {}^{5}_{8} {}^{3}_{8} {}^{\mathsf{P}}_{\mathsf{t}}$

- ¤Pt⁺-^L^{-N}L¹/₃‰‰ N²¹³/₈⁵/₈^L_R- ¹/₃-³/₈ ⁵/₈⁷/₈²€¹/₈€⁵/₈-^NL ⁷/₈€^L_R⁵/₈ ⁷/₈€[∞] ^L_FRs^L_F^NL⁵/₈N²Pt
- $\overset{\text{\tiny 222}}{=} P_t = {}^{\Gamma}_R {}^{1}H_T {}^{5}\!/_8 {}^{\Gamma}_R \qquad {}^{\Gamma}_R {}^{5}\!/_8 {}^{\Theta} {}^{V}_T {}^{\circ}\!/_0 {}^{1}\!/_3 {}^{\Gamma}_R \qquad N^{\underline{0}}\!/_3 {}^{\oplus}\!-_{N_{\underline{0}}} {}^{-N_{\underline{0}}}_{\underline{5}} {}^{-N_{\underline$
- ${}^{99}\text{Pt}_{+}^{-}\text{L}_{F}^{N}\text{L}_{3}^{1}\text{S}^{0}\text{S}^{0} + \frac{1}{8}^{5}\text{S}^{1}\text$
- ²¹/₄Pt O^C_R⁵/₈^F^F^VT⁵/₈^{-N}^L ^HT¹/₃^NL^C_R¹/₆₀^N/₆₀ € → [®] ²/₃Rs ^NL[®]/₈ ^L⁼⁵/₈¹/₈^VT^C_R€^NLRs ^L⁼^NL¹/₃⁷/₈⁷/₈ N²^VT^L⁼^NL ²/₃⁵/₈ N²¹/₃³/₈⁵/₈Pt
- ${}^{\circ} \mathcal{C} P_{t} {}^{5} {}^{8} {}^{1} {}^{8} {}^{t} \Gamma_{R} \in \mathbb{N}_{L} P_{S}$
- ${}^{22}\mathsf{P}_{t} + {}^{5}\!\!8^{1}\!\!/_{3} \bigoplus \mathsf{R}_{s} \cdot {}^{3}\!\!4^{\mathsf{L}}_{\mathsf{R}} + {}^{1}\!\!4^{\mathsf{L}}_{\mathsf{R}} + {}^{\mathsf{L}}_{\mathsf{L}} \cdot {}^{2}\!\!3^{\mathsf{L}}\!\!8^$
- ²[®]Pt ■^CR⁵/8⁷/8⁵/8^CR¹/3²/3⁹/₀0Rs ^VT^LF⁵/8 ¹/8¹N^{2H}T^VT^NL⁵/8^CR€^{MD5}/8³/8 N²¹/3[®]-5⁶/8^NL€¹/8 ^{Qu5}/8Rs⁴F¹/8 ^CR¹¹N² ^{Qu5}/8⁸/8^sF²F⁴



⁰©Pt

N^{2H}T‰¹Rs ¹/₃ ^{®1 V}T^LF⁵/₈ ³/₈⁵/₈^NL⁵/₈¹/₈^NL€**3**⁵/₈Pt

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 $\bigcirc \in {}^{\mathsf{L}}_{\mathsf{R}} {}^{\mathsf{5}}_{\mathsf{8}} \; " {}^{\mathsf{6}}_{\mathsf{0}} {}^{\mathsf{1}}_{\mathsf{3}} {}^{\mathsf{L}}_{\mathsf{R}} \mathsf{N}^{\mathsf{9}} - \mathsf{Rs}^{\mathsf{L}}_{\mathsf{F}} {}^{\mathsf{N}}_{\mathsf{L}} {}^{\mathsf{5}}_{\mathsf{8}} \mathsf{N}^{\mathsf{9}}$

, ff5⁄8^CR^CR¹^CR€^LF^NL ff^{®C}R5⁄81⁄3^NL^LF



1/4; ff^{®E}R⁵/8¹/3^NL^LF ^NL¹ ■^ER€@1/3¹/8Rs

 $\downarrow^{N}_{L} \in \downarrow_{F} \ N_{0} = 16 \ 3/8 \ V_{T} \ Rs \ 17/8 \ 7/8 \ F_{R} \ 1 - N_{L} \ 17/8 \ 7/8 \in 1/8 \ N_{S} \ N_{L} \ V_{L} = 1/8 \ 1/8 \ N_{L} \ N_{0} = 1/8 \ N_{C} \ N_{C} \ N_{C} = 1/8 \ N_{C} \ N_{C} \ N_{C} \ N_{C} = 1/8 \ N_{C} \ N_{C}$ ^H_T^C_R€ **1**³/₃¹/₈**Rs** ¹⁷/₈ €^N_L^L_F ¹⁰/₅⁴/₆^L_F^N_L^L_F ⁵/₈**3**⁶/₈ − ¹/₃ − ³/₈ ^H_T⁵/₈^C_R[®]/₃⁴/₇^L_F ⁵/₈⁴/₈ €¹/₃% ⁰/₈ **R**s $€7_8$ $^{0}5_8$ Rs $^{1}3^{1}R^{5}8$ €- $^{1}0^{0}5_8$ $^{H_T}T^{2}3^{3}6_{0}€^{1}8$ 5_8 Rs $^{5}8$ Pt $+^{1}W^{5}8^{0}5_8$ Rs E^{1} $€^{1}L$ $€^{1}F - ^{1}N_{1}$ ^HT^LR€ **3**¹/₃¹/₈Rs ¹⁷/₈ ffl‡■ ^{®V}T⁵/₈^LF^NL^LF ^N ^{®1}/₃^N N^{ov}T^LF^NI 1-%0Rs NL®5/8 2/35/8 ^L_R5/8^L_F^H_T5/8¹/8^N_L5/8³/8 2/3^V_T^N_L 1/3‰^L_F¹ 5/8 €5/8^L_RRs 1-5/8 1/8 V_T^R ^{@V}_T5/8^L_F^N_L^L_F €^L_F 5%-N_€N_105%3% N_1 0€F 1FR 05%FR 1₩- HFFR€@1/31%RSP -N_5%HFF Nº4FFN 2/35% $\mathbb{N}_{1/3}\mathbb{N}_{5/8-} \mathbb{N}_{1} = \mathbb{N}_{1} = \mathbb{N}_{1} = \mathbb{N}_{1} = \mathbb{N}_{1/3}\mathbb{N}_{1} = \mathbb{N}$ $-^{1}N_{L} \quad ^{3}_{8} \in \textcircled{O}^{V_{T}} \otimes ^{\otimes} \mathbb{S}^{3}_{8} \quad ^{N_{L}1} \quad ^{1}V_{T}N_{L} \vdash_{F} \in \overset{^{3}}{3}_{8} \stackrel{^{5}_{R}}{}_{F} \vdash_{F} P_{T} \quad \square \in \textcircled{O}^{E} \in -^{\otimes} \quad ^{C}_{R} \stackrel{^{1}_{1}}{N^{2}} \quad -^{V_{T}} N^{2}_{3} \stackrel{^{2}_{3}}{}_{5} \stackrel{^{C}_{R}}{}_{F} \vdash_{F} N_{L} \stackrel{^{1}_{1}}{}_{1} \stackrel{^{O}_{2}}{}_{1} \stackrel{^{O}_{2}}{}_{2} \stackrel{^{O}_{2}}{}_{2}$ N_01x- N_05% HT5% RLF1-LF 1NL®5/8ER $\in -\frac{3}{8} \in \mathbb{C} = \frac{3}{8} \sqrt{1/3} \sqrt{1}$ 2/35/8€_∞ $\frac{1}{3}\frac{1}{8}$ 2/35/8 1/3 € 1€3/85/83/8 1/3 NL 1/3/00/00 1/81 LFNLFPA

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n¿ ■^CR¹N₂5/8¹/8^N₂€-@ -^N₂1/3⁷/8⁷/8

 $-\mathbb{N}_{1/3}7_{6}7_{7}8} + \mathbb{P}^{0}^{1} + \mathbb{N}_{0}^{0}3_{8} + 2^{5}}8_{3}^{1} + 2^{5}3_{3}^{0} + \mathbb{N}_{1}^{0} + \mathbb{P}^{1}_{1} + \mathbb{P}^{1}_{1}$

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 $\bigcirc 1/_{3} \bigstar _{i} \mathbb{R}^{2} : Y_{i} \mathbb{Z}^{1/2} : Y_{i} \mathbb{Z}^{2} : Y_{i} \mathbb{Z$

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 $- \sqrt{r} \Gamma_{R} \frac{1}{3} \% + \frac{1}{6} - \frac{1}{6} + \frac{1}{6} + \frac{1}{7} \Gamma_{R} \frac{1}{6} \frac{1}{7} \Gamma_{R} \frac{1}{6} \frac{1}{7} \frac{1}{7}$

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Rishab Hotel & Restaurant Services Pvt. Ltd.

Γυλσηαν Σαδανα/Ροζι Σαδανα (XEO) Αδδρεσσ: Φ – 148, Δουβλε Στορεψ Θυαρτερσ, Ιδγαη Ροαδ, Δεληι – 110006, Νδια Μοβιλε: +(91)–9818650969, +(91)–9810336610 Τελεπηονε: +(91)–(11)–23617074, +(91)–(11)–23671138 Φαξ: +(91)–(11)–23620972 Ωεβσιτε: ηττπ://ωωω.ρισηαβηοτελ.ιν

Abdul Refrigeration Centre

Σηαωαιζ Κηαν (Προπριετορ) Αδδρεσσ: 258, Κ. Ασηραμ Χηοωκ, Μαιν Ματπυρο Ροαδ, Νεω Δεληι – 110014, Δεληι, Ινδ ια Μοβιλε: +(91)–9891106753 Τελεπηονε: +(91)–(11)–26344045 Ωεβσιτε: η τ τ π: //ωωω. αβδυλ ρεφριγεριατιον. χομ

Ridhi Sidhi International

Νεεραφ Σηαρμα (Προπριετορ) Αδδρεσσ: Β–199, Ηαρι Ναγαρ, Χλοχκ Τοωερ, Νεω Δεληι – 110064, Δεληι, Ινδια Μοβιλε: +(91)–9810959121, +(91)–9910059121 Ωεβσιτε: ηττπ://ωωα.ριδόηισιδδηιστεελσ.χομ



REFRIGERATION UNIT

METRO REFRIGERATION PVT. LTD.

Mr Γ. Μ. Σινγη Αδδρεσσ: Δ- 35, Μεερυτ Ροαδ, Ινδυστριαλ Αρεα, Γηαζιαβαδ, Υτταρ Πραδεση - 201 003 (Ινδια) Πηονε: +(91)-(120)-2752030/2712176/2757568/275756 Μοβιλε: +(91)-9412223845/9810047572 Φαξ: +(91)-(120)-2713759 Εμαιλ: γμσινγη≅μετρορπλ.χομ, Εμαιλ: ινφο≅μετροχομπρεσσορ.χομ Ωεβσιτε: ηττπ://ωωω.μετροχομπρεσσορ.χομ

Parkaire Engineering Company Private Limited

Αδδρεσσ: Δ-15/4, Οκηλα Ινδυστριαλ Αρεα, Πηασε ΙΙ, Νεω Δελτι-110 020, Ινδια Πηονε: +(91)-(11)-26388629/26388630/26388631 Φαξ: +(91)-(11)- 41610782 Εμαιλ: μαιλ≅παρκαιρε.νετ Ωεβσιτε: ηττπ://ωωω.παρκαιρε.νετ

IC Ice Make Refrigeration Pvt. Ltd.

Αδδρεσσ: Συρψεψ Νο. 226/227, Δανταλι Ινδυστριαλ Εστατε, Γοτα – ςαδσαρ Ροαδ, Νεαρ Αημεδαβαδ Χιτψ, Ατ: Δανταλι, Τα: Καλολ, Διστ: Γανδηιναγαρ, – 382721 Γυφαρατ – Ινδια. Μοβιλε: +91–9879107881/4 Πηονε: +91–79–65426394 Εμαιλ: ινφο≅ιχεμακεινδια, χομ

Eskimo Refrigeration Industries

Μρ. Ανίλ Σ. Υπαλαικαρ (ΧΕΟ) Αδδρέσσ: Σ. Νο 85/1, Σηρέε Σηανκαρ Ναγαρ, Β-Βυίλδινγ, Γρουνδ Φλοορ, Πουδ Ροαδ, Κ οτηρυδ. Πονε - 411038, Μαηαρασητρα, Ινδια Χαλλ Υσ. 08447501426 Μοβίλε: +(91)-9822403226, +(91)-9822206070 Γελέπηρνε: +(91)-(20)-25381934, +(91)-(20)-25382124 Φαζ. +(91)-(20)-25381934 Ωεβσιτε:: ηττπ://ωωω.μίλκπροχεσσινγπλαντσ.χομ



Naugra Export

ΤΣ Σαωηνεψ (Εξπορτ Διρεχτορ) Αδδρεσσ: Νο. 6148/6, Γυρυ Νανακ Μαργ, Αμβαλα – 133001, Ηαρψανα, Ινδια Μοβιλε: +(91)-8199993167, +(91)-8447264454 Τελεπηονε: +(91)-(171)-2643080, +(91)-(171)-2601773 Φαξ: +(91)-(171)-2607146 Ωεβσιτε: ηττπ://ωωω.εθυιπμεντσινστρυμεντσμανυφαχτυρερσ.χομ

Om Metals and Engineering

Αδδρεσσ: Σ. Ρ. Νο. 5, Εκατα Ηουσινγ Σοχιετψ, Βαπυφιβυωα Ναγαρ, Υπεργαον – Νυνε – 411033, Μαηαρασητρα, Ινδια Μοβιλε: +(91)– 9850846493/8888827833/9850825694 Πηονε: +(91)–9272228397 Ωεβσιτε: ηττπ://ωωω.ομμεταλσινδια.ιν

Εσκιμο Ρεφριγερατιον Ινδυστριεσ Ανιλ Σ. Υπαλαικαρ (ΧΕΟ) Αδδρεσσ: Σ. Νο. 85/1. Σποεε Σπανκαρ Ναναρ. Β-

Αδδρεσσ: Σ. Νο. 85/1, Σηρεε Σηανκαρ Ναγαρ, Β-Βυιλδινγ, Γρουνδ Φλοορ, Πουδ Ροαδ, Κ οτηρυδ, Πυνε – 411038, Μαηαρασητρα, Ινδια Μοβιλε: +(91)–9822403226, +(91)–8308804768 Τελεπηονε: +(91)–(20)–25381934, +(91)–(20)–25382124 Ωεβσιτε: ηττπ://@ww.uiλκπρογεσσινγπλαγτογομ

Accurate Scientific Instruments

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Διστ. Τηανε – 401208 Ματαρασητρα (Ινδια) Πηονε: +(91)–(250)–6452554/3200308 Μοβιλε Νο: +(91)–9225118425/9225148169/9769341559 Φαξ:+(91)–(22)–28756182 Εμαιλ: ινφοΞασιλαβ.νετ, ασι_λαβ≅ψαηοο.χομ Εμαιλ: αχχυρατε_σχιεντιφιχινστρυμεντσ≅ηοτμαιλ.χο.υκ Ωεβαιτε, αφα.ασιλαβινδια.χομ

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Precision Cooling System

Αρυναχηαλαμ (Χηιεφ Εξεχυτιwε) Αδδρεσσ: Νο. 2 – Β, Μαδυwανκαραι, 1στΣτρεετ, Οφφ Μ. Κ. Ν. Ροαδ, Αλανδυρ, Χηενναι – 600016, Ταμιλ Ναδυ, Ινδια Μοβιλε: +(91)–9444254152, +(91)–9840037621 Τελεπηονε: +(91)–(44)–22343185, +(91)–(44)–22311587 Φαξ: +(91)–(44)–22311587 Ωεβσιτε: ηττπ://ωωω.ινδυστριαλχοολινγσψστεμσ.ιν



BLOWER

Yagnam Pulverizer Private Limited

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Desol Associated Engineers (an Iso 9001-2008 Certified Company)

Συταν Ματηυρ (XEO) Αδδρεσσ: Α-7/117-118, Σ. Σ. Γ. Τ. Ινδυστριαλ Αρεα, Γηαζιαβαδ - 201009, Υτταρ Πραδεση, Ινδια Μοβιλε: +(91)-9899302362/ +(91)-9811202362 Τελεπηονε: +(91)-(120)-6517315/ +(91)-(120)-4561640 Φαξ: +(91)-(120)-4561640 Ωεβσιτε: ηττπ://ωωω.δεσολχρανεσ.χομ

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Τελεπηονε: +(91)-(44)-29036705
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Χ. Καρτηιχκ Πραβηυ (Χηιεφ Εδεχυτισε) Αδδρεσσ: Νο. 5/3, Αβιραμι Ναγαρ, Γαναπατηψ, Χοιμβατορε – 641006, Ταμιλ Ναδυ, Ινδια Μοβιλε: +(91)–9842093414 Ωεβσιτε: ηττπ://www.streeuelectreeue

Airmass Engineers

Μανικανδαν Κ. (Προπριετορ) Αδδρεσσ: Νο. 73.Α, Νεω Νο. 89, Σεεψαλυμ 1στΣτρεετ, ςιλλιωακκαμ, Νεαρ ΙΧΦ Φαχτορψ Χηενναι 600049, Ταμιλ Ναδυ, Ινδια Μόβιλε: +(91)–7299055905/+(91)–7299055904 Τελεππονε: +(91)–(44)–26176875 Ωεβοιτε: ηττπ://ωωω.αιρμασσενγινεερσ.χομ

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EXHAUST SYSTEMS

ΓΠΤ Ινδια, Νεω Δεληι Αδδρεσσ: 9–Ο,ΔΔΑ ΕΗΣ Φλατσ, Ποχκετ–4, Μαψυρ ςιηαρ Πηασε–3, Νεω Δεληι – 110096, Δεληι Ινδια Πηονε: 08376806016 Ωεβσιτε: ηττπ://ωωω.γπτ–ινδια.χομ

Blow-Tech Engineers, Mumbai, Thane

Αδδρεσσ: Υνιτ Νο. 2 & 3, Δηυμαλ Ναγαρ Ινδυστριαλ Εστατε, Νεαρ Ηι-Τεχη Ωειγηνγ Βρίδγε, ςα. σαι Πηατα, ςαλιπ, ςασαι Εαστ, Διστ., Τηανε – 401208, Μαηαρασητρα, Ινδια Πηονε: 0844750776

Website: $\eta \tau \tau \pi: // \omega \omega \omega . \beta \lambda o \omega \tau e \chi \eta e n \gamma i n e e p \sigma . \chi o \mu$

Σρι Λακσημι Χατερινγ Εθυιπμεντσ, Χηενναι Αδδρεσσ: Πλοτ Νο. 57, Παδασαταμμαν Ινδυστριαλ Εστατε, Αμβαττυρ, Νεαρ Κοραττυρ Αασιν Μιλκ Διαρψ, Χηενναι – 600 098, Ταμιλ Ναδυ, Ινδια Πηονε: 09899456042 Ωεβσιτε: ηττπ://ωωω.σριλακσημι.νετ

Plastic Fabricators, Mumbai

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Airfilt Technologies P Limited, Delhi, New Delhi

Address: C-51, Bali Nagar, Behind Rajdhani College, New Delhi - 110015, Delhi, India Phone: 08447561774 Website: http://www.atriit.net

Χλασσιχ Κιτχηεν Εθυιπμεντ, Χοιμβατορε Αδδρεσσ: Νο. 1/1017, Λοκσιμιπυραμ, Σατηψ Ροαδ, Γαναπατηι, Χοιμβατορε – 641006, Ταμιλ Να δυ, Ινδια Πηονε: 08586983085 Ωεβσιτε: ητιπ Λοφω.χλασσιχκιτχηενσ.χο.ιν

Κοντεεν Αδία Εθυιπμεντσ Χο., Κολκατα Αδόρετο: Χ. Β – 59, Σεχτορ – 1, Σαλτ Λακε Χιτψ, Νεαρ Π. Ν. Β., Τανκ Νο. 2, Οπποσιτε Μαφατλα λ. Στοφροσμ, Κολκατα – 700064, Ωεστ Βενγαλ, Ινδια Πτονε: 08373903454 Ωεβσιτε: ηττπ://ωωω.καντεενινδια.νετ

Συαν Σχιεντιφιχ Ινστρυμεντσ & Εθυιπμεντσ, Κολκατα Αδδρεσσ: Π – 814, Γρουνδ Φλοορ, Βλοχκ – Α, Λακε Τοων, Κολκατα – 700089, Ωεστ Βενγ αλ, Ινδια Πηονε: 08373903363 Ωεβσιτε: ηττπ://ωωω.συανεθυιπμεντσ.χομ



Suppliers of Raw Material

All type of raw materials collected from whole sale local market, or contract basis.



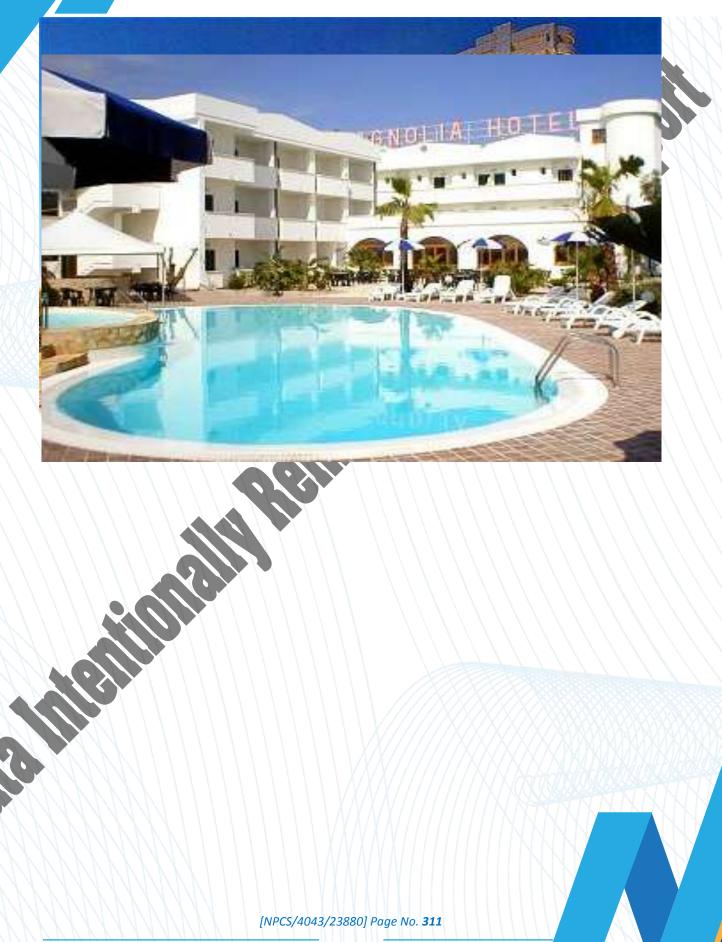
Photographs/Images for Reference

Hotel Buildings









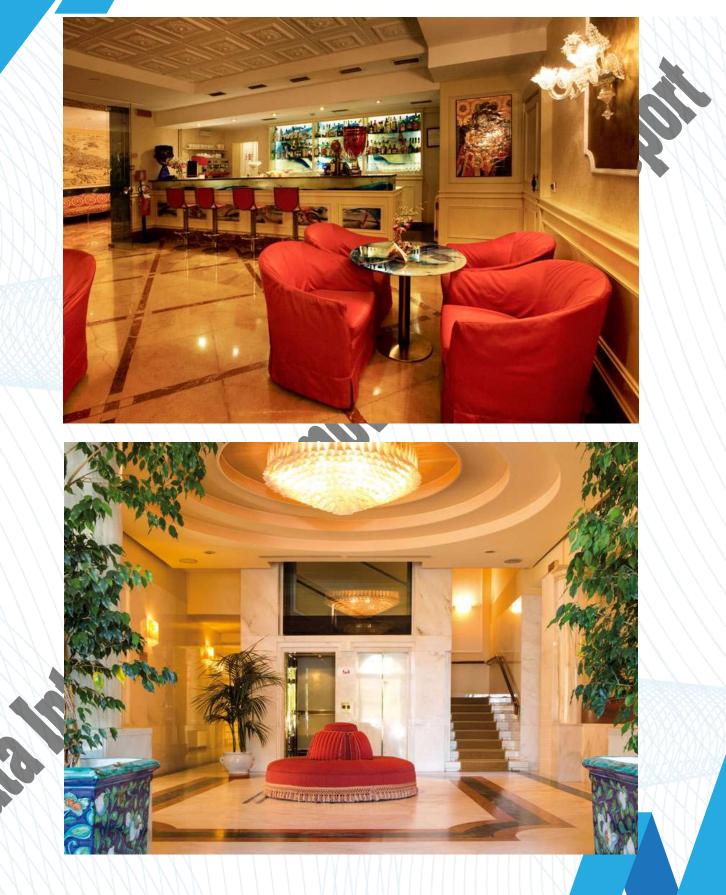


Hotel Inertial Decoration



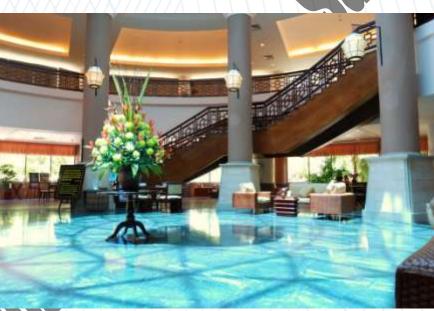






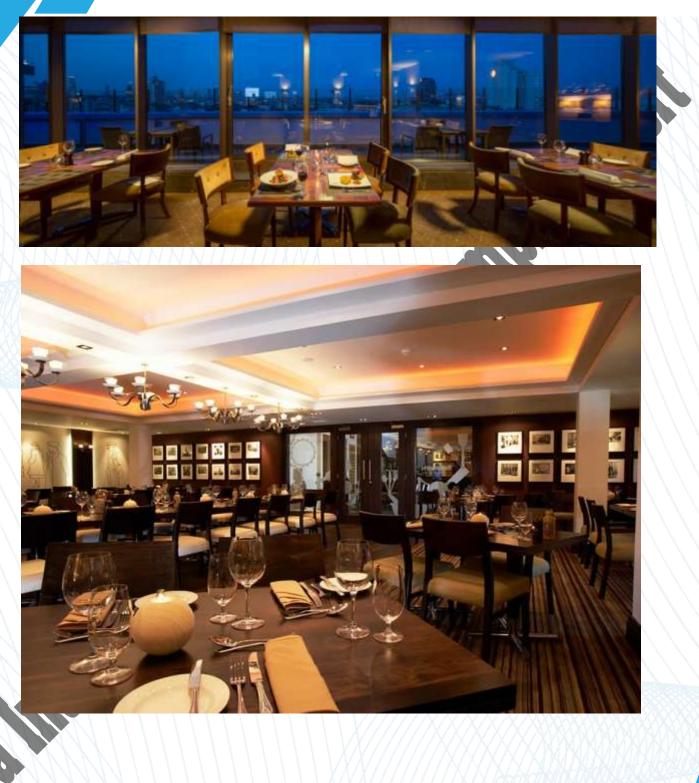








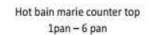






Hotel Equipments Photographs Food Serving Equipment







Hot bain marie with tray slide 1 pan – 12 pan



Pick up counter with food warmer Size: 450mm-2100mm



Hot food trolley tray type 20 tray-40 tray



Hot food trolley container type 1 pan – 6 pan



Hot case Size: 450mm-2100mm



Bain marie with hot case and food warmer Size: 450mm-2100mm



Tea trolley



Plate warmer 50 plates-100 plates



Cooking Equipment



Four burner range with oven Size: 750mm-1200mm



Stock pot range

Size: 450mm-900mm



Counter top range

Sze: 450mm-1000mm



Chinese range Size: 1000mm-1200mm



Counter chiller with pick up and food warmer Size: 900mm-2100mm



Display counter Size: 900mm-2100mm









Three burner range Size: 1500mm-2200mm





Pastry display counter Size: 900mm-2100mm

Refrigerated display counter Size: 900mm-2100mm



Deep fat fryer Size: 450mm-900mm



Fryer counter top Single/double



Chapatti plate with puffer Size: 450mm-2100mm





Potato peeler 10 kg per charge -25 kg per charge

Imported Equipment

1 hp-2hp





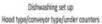
Oil and grease trap



Dosa plate Ste: 450mm-2100mm

Griddle/hot plate Ste: 450mm-2100mm

Gas grill Size: 450mm-2100mm



Ice cube machine 18 kg per hour/100 kg per hour



Wet masala grinder 05 litters-25 litters















Bar counter with lockable storage Cocktail station with ice bin, sink and speed rail

Size: 900mm-2100mm



Size: 900mm-2100mm



Shawarmaignill



Chicken rotary grill 8 chicken - 35 chicken



Charcoal barbeque grill Size: 450mm-2100mm

2 burner - 4 burner

Bulk cooker

80 litters/ 250 litters



Tilting bracing pan

80 litters/ 250 litters

Pizza oven

4 pizza -12 pizza



Tandoor Site: 600mm-900mm



Bar table with under shelf

Size: 400mm-1500mm



Bar counter

See: 1800mm-3000mm

Drain board with glass storage

Size: 400mm-1500mm

Baking oven Ideck-3 deck





Baking oven gas



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Single / double





Water / milk boiler 05 litters-25 litters



Bottle display counter

Glass/mug foster See: 600mm-1500mm

Under counter refrigerator / freezer Size: 900mm-2100mm





Two door vertical chiller/freezer Size: 600mm-900mm

Pizza refrigerator Size: 900mm-2100mm Four door vertical chiller/freezer See 1200mm-1650mm



Electric salamander Size: 600mm-1200mm



















(dy steamer 54 idy - 108 idy

Counter top hot/gridde plate Size: 450mm-1000mm

Exhaust hood See: 600mm-2200mm

Work table with sink See: 450mm-2100mm



Work table Siz: 450mm-2100mm







Table & Storage Equipment



Soiled dish table with garbage chute Size: 450mm-2100mm



Storage rack Size: 450mm-1200mm



Bussing trolley Size: 450mm-1200mm



Platform trolley Size: 450mm-1200mm



Tray rack trolley 4 tray - 10 trays

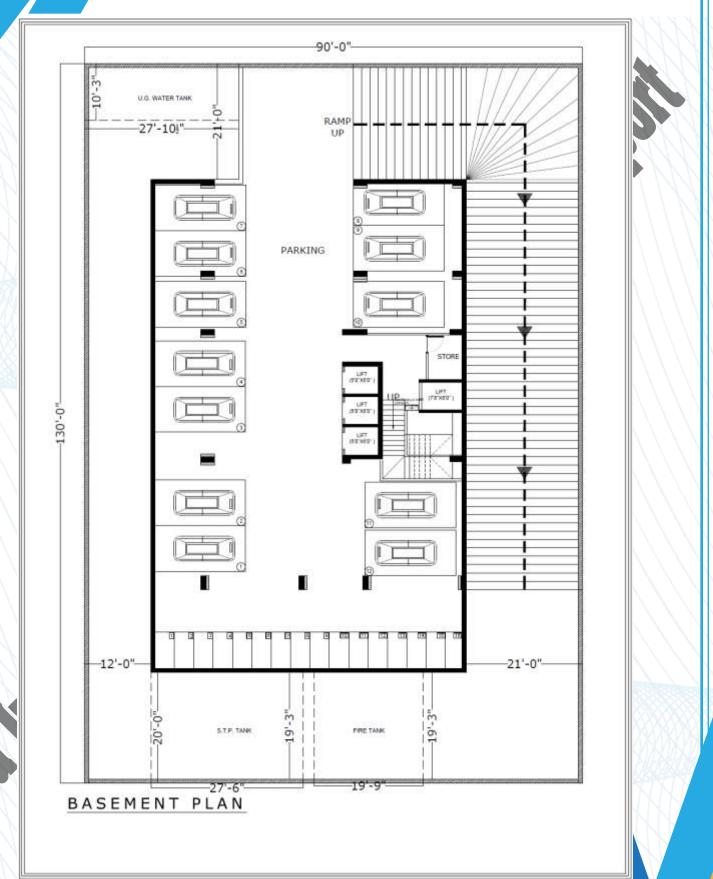


Dining table 4 seats - 8 seats

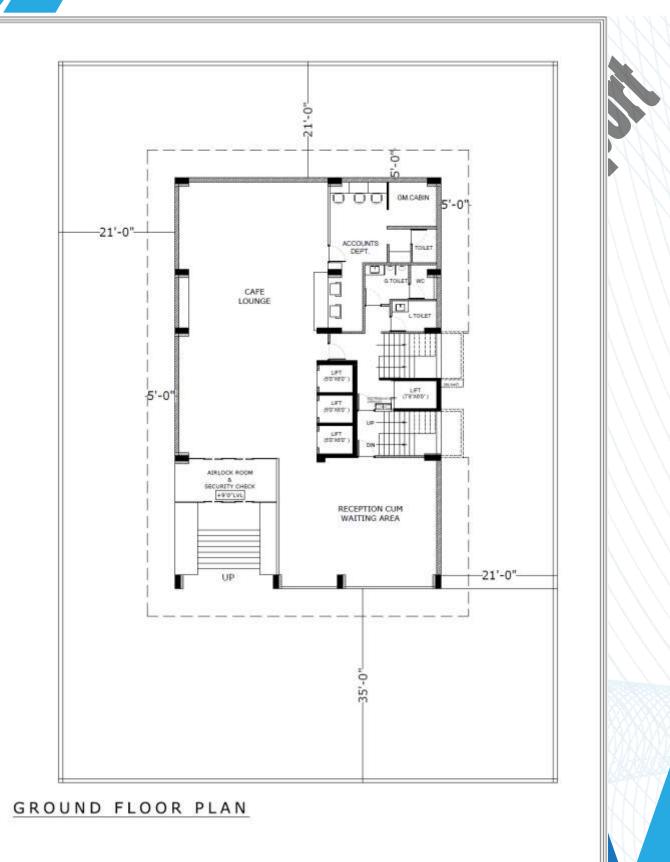


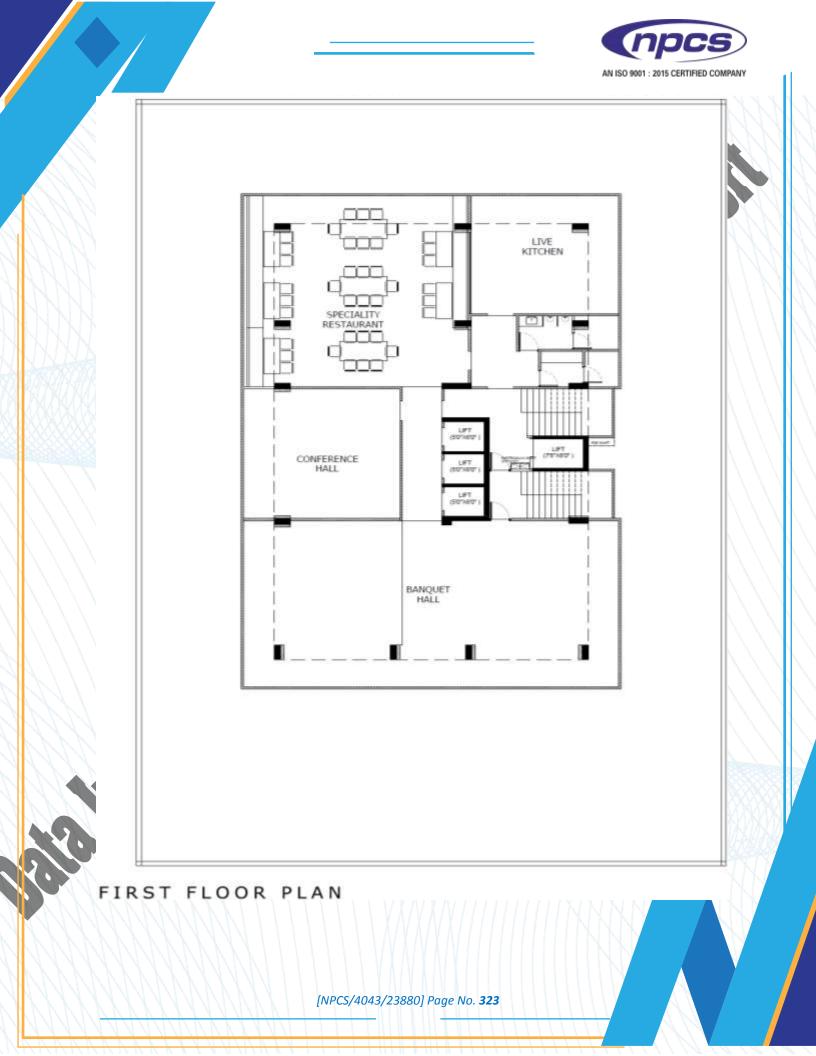














Conclusion

The comprehensive report on the 5-star hotel business project covers an extensive range of topics, from the project location and district profile to various risk assessments economic and social impact justifications, financials, and operational details. This report aims to provide a holistic view of the proposed venture. Here are the key conclusions drawn from the report:

The report has meticulously analyzed the project's location considering geographical, climatic, and economic factors. This assessment is crucial for understanding the feasibility and potential success of the 5-star hotel in the chosen district.

It is clear from the historical overview of India's botel industry that there has been a steady growth and evolution, laying a strong foundation for the proposed 5-star hotel project. The industry has adapted to changing policies and demands over time.

The modern-day hotel industry has evolved to prioritize service quality parameters, reflecting a commitment to customer satisfaction. This is essential in the highly competitive 5-star segment.

The report provides a comprehensive classification of the hotel industry and a detailed analysis of the diverse range of users and their needs. This helps in tailoring services and facilities to cater to a broad spectrum of guests.

The detailed breakdown of facilities for a 5-star hotel, including guest amenities, food and beverage services, and safety measures, demonstrates the commitment to providing a top-notch experience and ensuring guest well-being.

The report thoroughly assesses various risks, from financial and market demand to operational and regulatory. This risk analysis is critical for formulating effective risk mitigation strategies to safeguard the project's success.



The report highlights the potential positive social and economic impacts of the 5star hotel business, including job creation, tourism promotion, and economic growth.

The market survey and financial analysis provide valuable insights into the competitive landscape and the project's financial viability, including profit margins and investment requirements.

Understanding government initiatives and policies in support of the hospitality sector is essential for navigating regulatory challenges and capitalizing on growth opportunities.

Recognizing the impact of the pandemic on the hotel vudustry and outlining strategies to adapt to changing market dynamics is a forward-looking approach to business planning.

Embracing technology, including an online booking system, is critical in enhancing guest convenience and staying competitive in the digital age.

Detailed descriptions of the different operational departments, their functions, and staff responsibilities provide a clear organizational structure for effective hotel management.

Identifying suppliers of machinery, equipment, and raw materials is vital for ensuring the smooth functioning of the hotel and maintaining high-quality standards.

In conclusion, this report presents a comprehensive and well-researched foundation for the 5-star hotel business project. It addresses a wide range of factors crucial for successful planning, implementation, and management of such a venture. The thorough analysis of risks, market dynamics, and social and economic impacts demonstrates a proactive and strategic approach to ensure the project's long-term success in the competitive hospitality industry.

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PROJECT FINANCIALS

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- 1 Interest cost for CC limit (WC finance) is @10.00%
- 2 Semi Variable & Fixed Expenses are done on 40:60 basis on full capacity utilisation in 5th Year of operation.
- 3 For working capital calculation, the WC cycle is considered by taking following assumptions are made:

Stock on hand i.e. Raw material cost @ 1 month,

- a Finished goods @ 1 months and WIP cost taken for 1 days.
- b Receivables @0 months.
- c Current liabilities @ 1 months.
- 4 Currency is (Amount in ₹) and (₹ in lacs) in some tables

Annexure 2

[NPCS/4043/23880]

PLANT ECONOMICS

Five Star Hotel

Rated capacity		
Total Production per Annum	=	Units/Annum
Basis		
No. of working days	=	days/month
	=	days/annum
No. of shifts	=	shifts per day
One shift	=	hours
Total working Hours per day		Hours per day

[NPCS/4043/23880]

PRODUCTION SCHEDULE

Name of Product	Units per day	Units per annum	Total Batch	UOM
Deluxe Rooms (Rent)				
Executive Rooms (Rent)				
Business Clientele Rooms (Rent)				
Suits Rooms (Rent)				
Coffee Shop (Visitors)				
Restaurant (Visitors)				
Bar (Visitors)				
Marriage Season - Booking				
Birthday				
Conferences				
Anniverseries				

Annexure 3

[NPCS/4043/23880]

LAND & BUILDING

F

(Amount in ₹)

Particulars of proposed Assets (UOM)	UOM	Quantity	Rate	Total
Land Area Required	sq.mts.			
Hotel Building -				
BASEMENT - LEVEL 1 :	sa mts			
Specially Resturant	sq.mts.			
Discotheque	sq.mts.			
Health Club	sq.mts.			
Bar	sq.mts.			
SPA	sq.mts.			
Kitchen Area	sq.mts.			
Business Centre	sq.mts.			
Dinning Area	sq.mts.			
Parking Area	sq.mts.			
BASEMENT - LEVEL 2 : Back	ea mte			
of house Area for Garbage	sq.mts.			
Organic Waste Converter	sq.mts.			
ETP Area	sq.mts.			
Water Tank Area	sq.mts.			
Mechanical & Services Area Laundary	sq.mts.			
Online Booking Counter	sq.mts.			
Parlour for Men & Women	sq.mts.			
Parking Area	sq.mts.			
GROUND & UPPER FLOORS -	sa mts			
LEVEL 1 : Lobby	sq.mts.			
Coffee Shop	sq.mts.			
Retail Space	sq.mts.			
SPA	sq.mts.			
Banquet & Prefunction Area	sq.mts.			
Kitchen Area	sq.mts.			
Dinning Area	sq.mts.			
Swimming Pool	sq.mts.			
Toilets	sq.mts.			
Reception	sq.mts.			
Change Room	sq.mts.			
LEVEL 2 - Deluxe Rooms Nos. 4 each 350 sq.ft.	sq.mts.			
Executive Room Nos. 3 each 400 sq.ft.	sq.mts.			
Business Clientele Rooms Nos. 2 each 700 sq.ft.	sq.mts.			
Suite Nos. 3 each 700 sq.ft.	sq.mts.			
LEVEL 3 - Deluxe Rooms Nos.				
4 each 350 sq.ft.	sq.mts.			

LAND & BUILDING

(Amount in ₹)

Particulars of proposed		Ourse still	Date	Tatal
Assets (UOM)	UOM	Quantity	Rate	Total
Executive Room Nos. 4 each	ag mta			
400 sq.ft.	sq.mts.			
Business Clientele Rooms Nos	ag mta			
2 each 700 sq.ft.	sq.mts.			
Suite Nos. 1 each 700 sq.ft.	sq.mts.			
LEVEL 4 - Deluxe Rooms Nos.	sq.mts.			
6 each 350 sq.ft.	oqo.			
Executive Rooms Nos. 4 each 400 sq.ft.	sq.mts.			
Business Clientele Rooms Nos.	sq.mts.			
3 each 700 sq.ft.	эц.ппз.			
Suite Nos. 2 each 700 sq.ft.	sq.mts.			
LEVEL 5 - Deluxe Rooms Nos.	sq.mts.			
6 each 350 sq.mt.	34.1113.			
Executive Rooms Nos. 4 each	sq.mts.			
400 sq.ft.	oqo			
Business Clientele Rooms Nos	sq.mts.			
4 each 700 sq.ft.				
Suite Nos. 2 each 700 sq.ft.	sq.mts.			
LEVEL 6 - Deluxe Rooms Nos. 6 each 350 sq.ft.	sq.mts.			
Executive Room Nos. 4 each				
400 sq.ft.	sq.mts.			
Business Clientele Rooms Nos	ca mto			
4 each 700 sq.ft.	sq.mts.			
Suite Nos. 4 each 700 sq.ft.	sq.mts.			
LEVEL 7 - Deluxe Rooms Nos.	sq.mts.			
6 each 350 sq.ft.	əy.m.ə.			
Executive Rooms Nos. 5 each	sq.mts.			
400 sq.ft.	çq			
Business Clientele Rooms Nos.	sq.mts.			
2 each 700 sq.ft.				
Suite Nos. 2 each 700 sq.ft.	sq.mts.			
LEVEL 8 - Deluxe Rooms Nos.	sq.mts.			
6 each 350 sq.mt.	Sq.1110.			
Executive Rooms Nos. 5 each	sq.mts.			
400 sq.ft.	сч.н. с .			
Business Clientele Rooms Nos	sq.mts.			
2 each 700 sq.ft.				
Suite Nos. 2 each 700 sq.ft.	sq.mts.			
Security Guard Rooms Nos. 2	sq.mts.			
each				
Staff Quarters	sq.mts.			

LAND & BUILDING

(Amount in ₹)

Particulars of proposed Assets (UOM)	UOM	Quantity	Rate	Total
Landscaping & Garden				
Development Cost				
Land Development Cost,				
Boundary Wall, Gate & Road				
			TOTAL	

Annexure 5

5 Star Hotel [NPCS/4043/23880]

PLANT & MACHINERY

(Amount in ₹)

Particulars of Assets proposed (UOM)	UOM	Quantity	Rate	Total
Indigenous Machineries				
Room Furnishing Equipments with all accessories for Rooms	Nos.			
CCTV for Monitoring	Nos.			
LCD TV Sets for Rooms	Nos.			
Recreative Instruments including Gynmasum Instruments	Sets			
Purified water System	Nos.			
Lifts for Buildings	Nos.			
Organic Waste Converter	Nos.			
Kitchen Equipments (Mostly Automatic)	Nos.			
Equipment for Maintenance of Lawns & Gardens	Nos.			
Toileteries Equipments & All Accessories	Nos.			
Curtains, Bed Covers, Towels, Mattresses etc. for Room	Nos.			
Projector LCD for Lobby Room	Nos.			
Beverages Equipments	Nos.			
Laundary Setup Equipments	Nos.			
Tables, Chairs, Beds (Single and double), Dining Table for rooms, Restaurant, Business Centre, Bar etc.	Sets			
Metal Detector	Nos.			
Luggage Machine	Nos.			
Music System & Other Equipment	Nos.			
Crockery, Glassware, Cutlery for Resturant, Kitchen & Bar	Nos.			
Telephone Sets for Rooms & Administrative Office	Nos.			
Refrigerator for Rooms & Kitchen	Nos.			
Surface Cleaner or Cleaning Chemicals	Nos.			
Dressess for Room Boys & Staffs	Nos.			
Centrally Air Conditioning (HVAC System)	Nos.			
Equipment for Setting up SPA	Nos.			
Equipment for Health Club	Nos.			

PLANT & MACHINERY

(Amount in ₹)

Particulars of Assets proposed (UOM)	UOM	Quantity	Rate	Total
Maintenance Equipments	Nos.			
Erection & Installation				
Miscellaneous Equipmetns like pumps, valves, pipeline & fittings				
Cleaning Equipments				
			TOTAL	

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Annexure 6

[NPCS/4043/23880]

OTHER FIXED ASSETS

(Amount in ₹)

Particulars of Assets proposed	Quantity	Rate	Amount
Furniture & Fixtures			
Office Equipment, Furniture plus Other			
Equipment & Accessories			
Pre-operative & Preliminary Expenses			
Electrical Installation 500 KVA			
Electrical Cable, MCB, Meter Boxes, Switch			
Board etc.			
Fire Fighting Equipment			
D.G. Set 500 KVA			
ETP			
Website Development & Promotion			
Water Resources with Storage Tank			
EPBAX System with all Accessories			
Decorative Items			
Others			
Technical know how			
Office Vehicles			
Office Automation Equipments (Telephone/			
Fax/ Computer)			
Provision for Contingencies			
		TOTAL	

[NPCS/4043/23880]

WORKING CAPITAL Requirement Per Month

Raw Materials	UOM	Quantity	Rate	Amount	Qty p.a.	Qty per Batch
Breakfast, Snacks	Pcs					
Vegetarian Dishes	Nos					
Non-Vegetarian Dishes	Nos					
Beverages (Tea, Coffee & Soft Drinks etc.)	Nos					
IMFL	Bottles					
Fresh Fruits	Kgs					
Magazine, Periodicals, & News papers	Nos					
Different Chemicals Like Toiletries, Cleaning, Water Treatment & Others	Kgs					
Printed Disposable Materials	Pkts					
Lab, R & D Exp.						
Consumable Store						
			TOTAL			

Annexure 8

5 Star Hotel

[NPCS/4043/23880]

Overheads required per month

(Amount in ₹)

Utilities and Overheads	Quantity	Rate	Amount
Power Consumption			
Water Consumption			
Fuel Cost			
Insurance Professional fees			
Administration expense			
Stationery Exp., Telephone, Postage			
Repairs and Maintanance			
Internet Expenses			
Conveyance Exp.			
Publicity Exp.			
		TOTAL	

Total load is	320 Kwatts			
Utilities and Overheads	Quantity	Rate	Amount	
Royalty and other charges				
Selling and Distribution expenses				
		TOTAL		

Salary and wages

(Amount in ₹)

Salary and wages	UOM	Quantity	Rate	Amount
General Manager	Nos.			
Assistant General Managers	Nos.			
Administrative Staffs	Nos.			
Office Staffs	Nos.			
Accountants	Nos.			
Assistant Accountant	Nos.			
Electricians	Nos.			
Staffs for SPA	Nos.			
Staffs for Health Club	Nos.			
Staffs for Swimming Pool	Nos.			
Staffs for Banquet Hall	Nos.			
Staffs for Discotheque etc.	Nos.			
Kitchen Officials	Nos.			
Kitchen Workers	Nos.			
Maintenance Official for Rooms	Nos.			
Room Attendants	Nos.			
Stewards for Resturant & Bar	Nos.			
Waiters for Resturant & Bar	Nos.			
Maintenance Workers for Lawn & Gardens	Nos.			
Drivers	Nos.			
Helpers	Nos.			
Peons	Nos.			
Security Officer	Nos.			
Security Guards	Nos.			
TOTAL BASIC SALARY				
Plus Perks (20 % p.a. of Basis Salaries)				
Per month			TOTAL	
Per Annum				

Prepared by "Niir Project Consultancy Services"

Annexure 10

[NPCS/4043/23880]

TURNOVER PER ANNUM

(Amount in ₹)

Name Of Product	UOM	Quantity	Rate	Amount
Deluxe Rooms (Rent)	Rooms			
Executive Rooms (Rent)	Rooms			
Business Clientele Rooms (Rent	Rooms			
Suits Rooms (Rent)	Rooms			
Coffee Shop (Visitors)	Nos			
Restaurant (Visitors)	Nos			
Bar (Visitors)	Nos			
Marriage Season - Booking	Days			
Birthday	Days			
Conferences	Days			
Anniverseries	Days			
			TOTAL	

Annexure 11

[NPCS/4043/23880]

SHARE CAPITAL

(₹ in lacs)

Share Capital (No. of Shares)	Face Value ₹/ Share	Equity Share Capital				
14909950						
Particulars	Existing	Existing	Proposed	Proposed		
	%age		%age			
Equity Capital						
Preference Share Capital						
Total						

[NPCS/4043/23880]

COST OF PROJECT AND MEANS OF FINANCE		(₹ in lacs)
Particulars	Existing	Proposed	Total
COST OF PROJECT			
Land & Site Development Exp.			
Land Area Required			
Land Development Cost, Boundary Wall, Gate & Road etc.			
Buildings			
Hotel Building -			
Office Buildings			
Plant & Machineries			
Indigenous Machineries			
Erection & Installation			
Cleaning Equipments			
Miscellaneous Equipmetns like pumps, valves, pipeline & fittings			
Imported Machineries			
Technical know how			
Office Vehicles			
Office Automation Equipments (Telephone/ Fax/ Computer)			
Office Equipment, Furniture plus Other Equipment & Accessories			
Other Misc. Assets			
Pre-operative & Preliminary Expenses			
Provision for Contingencies			
Total Capital Cost of Project			
Margin Money for Working Capital			
Total Cost of Project			
MEANS OF FINANCE			
Equity Share Capital			
Others - Preference Share Capital			
Total Equity Share Capital			
Long/Medium Term Borrowings			
FROM BANK			
From Other Financial Institutions			
Total Long/Medium Term Borrowings			
Total Means of Finance			

ANNEXURE - 2 PROFITABILITY AND NET CASH ACCRUALS

[NPCS/4043/23880]

(₹ in lacs) Particulars **Operating Years** 1-2 2-3 3-4 4-5 5-6 Revenue/Income/Realisation Gross Sales Realisation Less : Excise Duties/Levies Net Sales Realisation Total Revenue/Income/Realisation Expenses/Cost of Products/Services/Items Raw Material Cost Indigenous **Total Nett Consumption** Lab & ETP Chemical Cost Packing Material Cost Sub Total of Net Consumption Miscellaneous Cost Employees Expenses Fuel Expenses Power/Electricity Expenses Depreciation Royalty & Other Charges Repairs & Maintenance Exp. Other Mfg. Expenses Cost of Output of Goods Sold

ANNEXURE - 2 PROFITABILITY AND NET CASH ACCRUALS

[NPCS/4043/23880]

Derticulare				-	(₹ in lacs)
Particulars			Operating Year		
	1-2	2-3	3-4	4-5	5-6
Gross Profit					
Administration Expenses					
Technical Knowhow Fees & Exp.					
Financial Charges					
Long/Medium Term Borrowing					
On Wkg. Capital Borrowings					
Total Financial Charges					
Selling Expenses					
Total Cost of Sales					
Net Profit Before Taxes					
Tax on Profit					
Net Profit After Taxes					
Depreciation Added Back					
Technical Knowhow Fees & Exp.					
Net Cash Accruals					

[NPCS/4043/23880]

Particulars	Stk.Prd.	Stk.Prd.		(Operating Year	rs	
	1st Year	2nd Yr&+	1-2	2-3	3-4	4-5	5-6
Capacity	Months	Months					
CURRENT ASSETS							
Stocks on Hand							
Raw Material Cost							
Indigenous							
Lab & ETP Chemical							
Packing Material							
Consumable Store							
Work-in-Process							
Finished Goods							
Current Expenses							
Receivables							
Total							
Cash/Bank Balances							
Gross Wkg. Capital							

ANNEXURE - 3 [NPCS/4043/23880] ASSSESSEMENT OF WORKING CAPITAL REQUIREMENTS (`in lacs) Stk.Prd. **Operating Years** Particulars Stk.Prd. 2nd Yr&+ 5-6 1st Year 1-2 2-3 3-4 4-5 Capacity Months Months % CURRENT LIABILITIES Sundry Creditors - Raw Material Cost Indigenous Lab & ETP Chemical Packing Material Miscellaneous Cost Current Expenses Other Current Liabilities Total Instalments Due Within Next 12 Months: Term Borrowings Total Current Liabilities Net Wkg.Capital(Tot.CA - Tot.CL) M.P.B.F. -Method I As Per Tandon Com.Norm-Method II - Permissible Finance - D.P.(%age) DP Work in Process % 0.65 % 0.70 DP Finished Goods Total Bank Finance(DP Method) Bank Finance(Turnover Method) Bank Finance : As per DP Method Margin Money : (At Commencement) Margin Money:(incl.Cash/Bk. Bal) % Margin Money - Net Wkg.Capital Current Ratio (No. of times)

[NPCS/4043/23880]

ANNEXURE - 3

Working note for calculation of Work-in-process

Description of Product	% assumed for WIP Completion	Rate per unit in <i>₹</i>	Equivalent (%) Rate per unit in ₹
Breakfast, Snacks			
Vegetarian Dishes			
Non-Vegetarian Dishes			
Beverages (Tea, Coffee & Soft Drinks etc.)			
IMFL			
Fresh Fruits			
Magazine, Periodicals, & News papers			
Different Chemicals Like Toiletries, Cleaning, Water Treatment & Others			

ANNEXURE - 3

[NPCS/4043/23880]

Working note for calculation of Work-in-process

Description of Product	% assumed for WIP Completion	Rate per unit in ₹	Equivalent (%) Rate per unit in ₹
Printed Disposable Materials			
Lab, R & D Exp.			
Consumable Store			
Total			

ANNEXURE - 4

[NPCS/4043/23880]

SOURCES AND DISPOSITION OF FUNDS

(₹ in lacs)

Particulars	Constr.		(Operating Year	rs	
	Period	1-2	2-3	3-4	4-5	5-6
SOURCES OF FUNDS						
Net Profit Before Tax with Interest Charges Added Back						
but after Depreciation Provision						
Equity Share Capital						
Depreciation			_			
Incr.in Long/Medium Term Proposed-FROM BANK						
Incr.in Bank Borrowing for Working Capital						
Incr.in Cur.Liabilities						
Technical Knowhow Fees & Exp.						
Total Sources of Fund						
DISPOSITIONS OF FUNDS						
P & P Expenses						
Technical Knowhow Fees						
Incr.in Capital Expense	-					
Incr.in Current Assets						
Decr.in Long/Medium Term Proposed-FROM BANK						
Interest/Financial Exp.						
Taxes on Profit						
Total Disposition						
Opening Balance					·	·
Net Surplus / Deficit						
Closing Balance						

ANNEXURE - 5 PROJECTED BALANCE SHEETS [NPCS/4043/23880]

(₹ in lacs)

Particulars	Operating Years						
	1-2	2-3	3-4	4-5	5-6		
Equity Share Capital							
Surplus of Previous Year							
Add : Net Profit After Taxes							
Surplus at the End of Year							
Unsecured Deposits							
Long/Medium Term Borrowings Proposed-FROM BANK							
Bank Borrowing for Wkg. Capital							
Current Liabilities							
Sundry Creditors							
Other Current Liabilities							
Total Current Liabilities							
Total of Liabilities							

ANNEXURE - 5 PROJECTED BALANCE SHEETS [NPCS/4043/23880]

(₹ in lacs)

Particulars		Operating Years							
	1-2	2-3	3-4	4-5	5-6				
ASSETS									
Fixed Assets									
Gross Block									
Less : Depreciation to Date									
Net Block									
Current Assets									
Stocks on Hand									
Receivables									
Other Current Assets									
Cash and Bank Balances									
Total Current Assets									
P & P Exp. and/or Other Dvp.Exp.									
(To The Extent Not W/Off)									
Other Non Current Assets									
Total of Assets									
ROI (Average of Fixed Assets)									
RONW (Average of Share Capital)									
ROI (Average of Total Assets)									

ANNEXURE - 6 [NPCS/4043/23880] PROFITABILITY RATIOS, DSCR, DEBT EQUITY, ETC.

(₹ in lacs)

Particulars		O	perating Yea	ars	
	1-2	2-3	3-4	4-5	5-6
Profit Percentages to Net Sales					
Gross Profit					
% Of G.P. to Net Sales					
Net Profit Before Taxes					
% of N.P.B.T. To Net Sales					
Net Profit After Taxes					
% of N.P.A.T. To Net Sales					
Debt Service Coverage Ratio					
Funds Available to Service Debts					
Net Profit After Taxes					
Depreciation Charges					
Technical Knowhow Fees & Exp					
Interest on Long/Medium Term					
Total					
Debt Service Obligations					
Repayment of Long/Medium Ter					
Interest on Long/Medium Term					
Total					
D. S. C. R. (Individual)					
D. S. C. R. (Cumulative)					
D. S. C. R. (Overall)				1	1
_					
Parameters					
Initial Equity Capital					
Credit Balance in P & L					
Total Capital excl Unsec Deposits					
Unsecured Dep.					
Total Equity incl Unsecured					
Deposits					

ANNEXURE - 6 [NPCS/4043/23880] PROFITABILITY RATIOS, DSCR, DEBT EQUITY, ETC.

Particulars		Op	perating Yea	ars	
	1-2	2-3	3-4	4-5	5-6
Long/Medium Term Borrowings					
from Bank					
Term lia. Incl Unsecured Deposit					
Total Liabilities					
Total Liabilities incl Unsecured					
Deposits					
DEBT EQUITY RATIO considering					
i.e.Total Term Lia./NW					
Unsecured Dep. as Equity					
Unsecured Dep. as Debt					
Total Outside Lia./NW					
Assets Turnover Ratio (x)					
No. of Shares of 10.00 each					
Earnings Per Share(EPS) (in ₹)					
Proposed divident					
Cash EPS (in ₹)					
Dividend Per Share(DPS) (in ₹)					
Payout Ratio (%Age)					
Retained Earnings/Share (in ₹)					
Retained Earnings (%Age)					
Book Value Per Share (in ₹)					
Debt Per Share (in ₹)					
Probable Mkt.Price/Share(in ₹)					
Price / Book Value (x)					
Price Earnings Ratio (x)					
Yield (%Age)					

ANNEXURE - 7 BREAK EVEN ANALYSIS [NPCS/4043/23880]

(₹ in lacs)

Particulars		Operating Years						
	Ratio	1-2	2-3	3-4	4-5	5-6		
BREAK EVEN ANALYSIS								
Total Value of Output								
Variable Cost & Expenses								
Raw Material Cost								
Lab & ETP Chemical Cost								
Packing Material Cost								
Sales Commission/Exp.								
Sub-total								
Less:W.I.P. Adjustments								
Total Variable Cost								
Net Contribution								
Profit Volume Ratio (%)								
Semi-Var./Semi-Fixed Exp.								
Miscellaneous Cost								
Employees Expenses								
Power/Electricity Expen								
Fuel Expenses								
Royalty & Other Charges								

ANNEXURE - 7 BREAK EVEN ANALYSIS [NPCS/4043/23880]

(₹ in lacs)

Particulars		Operating Years							
	Ratio	1-2	2-3	3-4	4-5	5-6			
Repairs & Maintenance E									
Other Mfg. Expenses									
Administration Expenses									
Selling Expenses									
Interest on Wkg.Capital									
Tot.Semi-Var./Fixed Exp.									
Fixed Expenses / Cost									
Miscellaneous Cost									
Employees Expenses									
Power/Electricity Expen									
Fuel Expenses									
Royalty & Other Charges									
Repairs & Maintenance E									
Other Mfg. Expenses									
Administration Expenses									
Selling Expenses									
Intrest-Fixed Borrowing									
Intrest-Working Capital									
Depreciation Charges									

ANNEXURE - 7 BREAK EVEN ANALYSIS [NPCS/4043/23880]

(₹ in lacs)

Particulars		Operating Years						
	Ratio	1-2	2-3	3-4	4-5	5-6		
Deferred Expenses W/Off								
Total Fixed Expenses								
Tot.Fixed/Semi-Fixed Exp								
Tot.Cash Fixed/SemiFixed								
Cash Break Even Sales								
Cash Margin of Safety								
Break Even Sales								
Margin of safety								
At Maximum Utilisation :								
(as % of Installed Capacity)								
Cash B.E.P. :	%							
B.E.P. :	%							

ANNEXURE - 8 SENSITIVITY ANALYSIS - I [NPCS/4043/23880]

Particulars	Operating Years							
	1-2	2-3	3-4	4-5	5-6			
INCREASE IN SALES PRICES ::: By 2.00 %								
Resultant - Sale Value(Sales)								
Resultant - Gross Profit								
Resultant - N.P.B.T.								
Resultant - Tax on Profit								
Resultant - N.P.A.T.								
Resultant - Funds available								
As such - Debt Obligations								
Resultant - DSCR (Individual)								
Resultant - DSCR (cumulative)								
Resultant - DSCR (overall)								
Resultant - Sale Value(Output)								
As such - Variable Cost								
Resultant - Nett Contribution								
Resultant - PV Ratio (%age)								
Resultant - Cash BEP Sales								
Resultant - Cash Margin of Safety								
Resultant - BEP Sales								
Resultant - Margin of safety								
Resultant - Cash BEP % (Yr. 5)								

ANNEXURE - 8 SENSITIVITY ANALYSIS - I [NPCS/4043/23880]

Particulars	Operating Years								
	1-2	2-3	3-4	4-5	5-6				
Resultant - BEP %age (Yr. 5)									
Resultant - DEBT EQUITY RATIO									
- Unsecured Dep. as Equity									
- Unsecured Dep. as Debt									
Resultant - ROI (%age) (Based on Fixed Assets)									
Resultant - RONW (%age)									
DECREASE IN SALES PRICES ::: By 2.00 %									
Resultant - Sale Value(Sales)									
Resultant - Gross Profit									
Resultant - N.P.B.T.									
Resultant - Tax on Profit									
Resultant - N.P.A.T.									
Resultant - Funds available									
As such - Debt Obligations									
Resultant - DSCR (Individual)									
Resultant - DSCR (cumulative)									
Resultant - DSCR (overall)									

ANNEXURE - 8 SENSITIVITY ANALYSIS - I [NPCS/4043/23880]

Particulars		Operating Years							
	1-2	2-3	3-4	4-5	5-6				
Resultant - Sale Value(Output)									
As such - Variable Cost									
Resultant - Nett Contribution									
Resultant - PV Ratio (%age)									
Resultant - Cash BEP Sales									
Resultant - BEP Sales									
Resultant - Cash Margin of Safety									
Resultant - Margin of safety									
Resultant - Cash BEP % (Yr. 5)									
Resultant - BEP %age (Yr. 5)									
Resultant - DEBT EQUITY RATIO									
- Unsecured Dep. as Equity									
- Unsecured Dep. as Debt									
Resultant - ROI (%age)									
Resultant - RONW (%age)									

ANNEXURE - 9 SENSITIVITY ANALYSIS - II [NPCS/4043/23880]

Particulars	Operating Years						
	1-2	2-3	3-4	4-5	5-6		
INCREASE IN SALES PRICES ::: By 5.00 %							
Resultant - Sale Value(Sales)							
Resultant - Gross Profit							
Resultant - N.P.B.T.							
Resultant - Tax on Profit							
Resultant - N.P.A.T.							
Resultant - Funds available							
As such - Debt Obligations							
Resultant - DSCR (Individual)							
Resultant - DSCR (cumulative)							
Resultant - DSCR (overall)							
Resultant - Sale Value(Output)							
As such - Variable Cost							
Resultant - Nett Contribution							
Resultant - PV Ratio (%age)							
Resultant - Cash BEP Sales							
Resultant - BEP Sales							
Resultant - Cash Margin of Safety							
Resultant - Margin of safety							
Resultant - Cash BEP % (Yr. 5)							

ANNEXURE - 9 SENSITIVITY ANALYSIS - II [NPCS/4043/23880]

(₹ in lacs)

Particulars	Operating Years						
	1-2	2-3	3-4	4-5	5-6		
Resultant - BEP %age (Yr. 5)							
Resultant - DEBT EQUITY RATIO							
- Unsecured Dep. as Equity							
- Unsecured Dep. as Debt							
Resultant - ROI (%age)							
Resultant - RONW (%age)							
DECREASE IN SALES PRICES ::: By 5.00 %							
Resultant - Sale Value(Sales)							
Resultant - Gross Profit							
Resultant - N.P.B.T.							
Resultant - Tax on Profit							
Resultant - N.P.A.T.							
Resultant - Funds available							
As such - Debt Obligations							
Resultant - DSCR (Individual)							
Resultant - DSCR (cumulative)							
Resultant - DSCR (overall)							

ANNEXURE - 9 SENSITIVITY ANALYSIS - II [NPCS/4043/23880]

(₹ in lacs)

Particulars			Operating Y	'ears	
	1-2	2-3	3-4	4-5	5-6
Resultant - Sale Value(Output)					
As such - Variable Cost					
Resultant - Nett Contribution					
Resultant - PV Ratio (%age)					
Resultant - Cash BEP Sales					
Resultant - BEP Sales					
Resultant - Cash Margin of Safety					
Resultant - Margin of safety					
Resultant - Cash BEP % (Yr. 5)					
Resultant - BEP %age (Yr. 5)					
Resultant - DEBT EQUITY RATIO					
- Unsecured Dep. as Equity					
- Unsecured Dep. as Debt					
Resultant - ROI (%age)					
Resultant - RONW (%age)					

ANNEXURE - 10 SENSITIVITY ANALYSIS - III [NPCS/4043/23880]

(₹ in lacs)

Particulars		C	perating Year	rs	
	1-2	2-3	3-4	4-5	5-6
INCREASE IN MAIN MATERIAL PRICES ::: By 2.00 %					
Resultant - Main Material Amt					
Resultant - Gross Profit					
Resultant - N.P.B.T.					
Resultant - Tax on Profit					
Resultant - N.P.A.T.					
Resultant - Funds available					
As such - Debt Obligations					
Resultant - DSCR (Individual)					
Resultant - DSCR (cumulative)					
Resultant - DSCR (overall)					
As such - Sale Value(Output)					
Resultant - Variable Cost					
Resultant - Nett Contribution					
Resultant - PV Ratio (%age)					
Resultant - Cash BEP Sales					
Resultant - BEP Sales					
Resultant - Cash Margin of Safety					

ANNEXURE - 10 SENSITIVITY ANALYSIS - III [NPCS/4043/23880]

(₹ in lacs)

Particulars		Оре	erating Years		
	1-2	2-3	3-4	4-5	5-6
Resultant - Margin of safety					
Resultant - Cash BEP % (Yr. 5)					
Resultant - BEP %age (Yr. 5)					
Resultant - DEBT EQUITY RATIO					
- Unsecured Dep. as Equity					
- Unsecured Dep. as Debt					
Resultant - ROI (%age)					
Resultant - RONW (%age)					
DECREASE IN MAIN MATERIAL PRICES ::: By 2.00	%				
Resultant - Main Material Amt					
Resultant - Gross Profit					
Resultant - N.P.B.T.					
Resultant - Tax on Profit					
Resultant - N.P.A.T.					
Resultant - Funds available					
As such - Debt Obligations					

ANNEXURE - 10 SENSITIVITY ANALYSIS - III [NPCS/4043/23880]

(₹ in lacs)

Particulars		C	Operating Year	'S	
	1-2	2-3	3-4	4-5	5-6
Resultant - DSCR (cumulative)					
Resultant - DSCR (overall)					
As such - Sale Value(Output)					
Resultant - Variable Cost					
Resultant - Nett Contribution					
Resultant - PV Ratio (%age)					
Resultant - Cash BEP Sales					
Resultant - BEP Sales					
Resultant - Cash Margin of Safety					
Resultant - Margin of safety					
Resultant - Cash BEP % (Yr. 5)					
Resultant - BEP %age (Yr. 5)					
Resultant - DEBT EQUITY RATIO					
 Unsecured Dep. as Equity 					
- Unsecured Dep. as Debt					
Resultant - ROI (%age)					
Resultant - RONW (%age)					

ANNEXURE - 11 SENSITIVITY ANALYSIS - IV [NPCS/4043/23880]

(₹ in lacs)

Particulars		C	perating Year	'S	
	1-2	2-3	3-4	4-5	5-6
INCREASE IN MAIN MATERIAL PRICES ::: By 5.00 %					
Resultant - Main Material Amt					
Resultant - Gross Profit					
Resultant - N.P.B.T.					
Resultant - Tax on Profit					
Resultant - N.P.A.T.					
Resultant - Funds available					
As such - Debt Obligations					
Resultant - DSCR (Individual)					
Resultant - DSCR (cumulative)					
Resultant - DSCR (overall)					
As such - Sale Value(Output)					
Resultant - Variable Cost					
Resultant - Nett Contribution					
Resultant - PV Ratio (%age)					
Resultant - Cash BEP Sales					
Resultant - BEP Sales					

ANNEXURE - 11 SENSITIVITY ANALYSIS - IV [NPCS/4043/23880]

(₹ in lacs)

Particulars	Operating Years					
	1-2	2-3	3-4	4-5	5-6	
Resultant - Cash Margin of Safety						
Resultant - Margin of safety						
Resultant - Cash BEP % (Yr. 5)						
Resultant - BEP %age (Yr. 5)						
Resultant - DEBT EQUITY RATIO						
- Unsecured Dep. as Equity						
- Unsecured Dep. as Debt						
Resultant - ROI (%age)						
Resultant - RONW (%age)						
DECREASE IN MAIN MATERIAL PRICES ::: By 5.00 % Resultant - Main Material Amt						
Resultant - Gross Profit						
Resultant - N.P.B.T.						
Resultant - Tax on Profit						
Resultant - N.P.A.T.						
Resultant - Funds available						
As such - Debt Obligations						

ANNEXURE - 11 SENSITIVITY ANALYSIS - IV [NPCS/4043/23880]

(₹ in lacs)

Particulars		C	Operating Yea	rs	
	1-2	2-3	3-4	4-5	5-6
Resultant - DSCR (Individual)					
Resultant - DSCR (cumulative)					
Resultant - DSCR (overall)					
As such - Sale Value(Output)					
Resultant - Variable Cost					
Resultant - Nett Contribution					
Resultant - PV Ratio (%age)					
Resultant - Cash BEP Sales					
Resultant - BEP Sales					
Resultant - Cash Margin of Safety					
Resultant - Margin of safety					
Resultant - Cash BEP % (Yr. 5)					
Resultant - BEP %age (Yr. 5)					
Resultant - DEBT EQUITY RATIO					
- Unsecured Dep. as Equity					
- Unsecured Dep. as Debt					
Resultant - ROI (%age)					
Resultant - RONW (%age)					

[NPCS/4043/23880]

ANNEXURE - 12 SHAREHOLDING PATTERN AND STAKE STATUS

(₹ in lacs)

Shares	Face Value ₹/ Share	Share Capital						
14909950	10.00		1490.99					
Particulars	Existing	Existing	Proposed	Proposed	Total	Total		
	%age		%age		%age			
Capital								
Share Premium								
Total								

ANNEXURE - 13

[NPCS/4043/23880]

QUANTITATIVE DETAILS OF OUTPUT, SALES AND STOCKS

Particulars	UOM			Operating Years	;	
		1 - 2	2 - 3	3 - 4	4 - 5	5 - 6
Determined Capacity P.A of						
Products/Services						
Deluxe Rooms (Rent)	Rooms					
Executive Rooms (Rent)	Rooms					
Business Clientele Rooms (Rent)	Rooms					
Suits Rooms (Rent)	Rooms					
Coffee Shop (Visitors)	Nos					
Restaurant (Visitors)	Nos					
Bar (Visitors)	Nos					
Marriage Season - Booking	Days					
Birthday	Days					
Conferences	Days					
Anniverseries	Days					
Achievable Efficiency/Yield % of						
Products/Services/Items						
Deluxe Rooms (Rent)	%					
Executive Rooms (Rent)	%					
Business Clientele Rooms (Rent)	%					
Suits Rooms (Rent)	%					
Coffee Shop (Visitors)	%					
Restaurant (Visitors)	%					
Bar (Visitors)	%					
Marriage Season - Booking	%					

ANNEXURE - 13

[NPCS/4043/23880]

QUANTITATIVE DETAILS OF OUTPUT, SALES AND STOCKS

Particulars	UOM			Operating Years	;	
		1 - 2	2 - 3	3 - 4	4 - 5	5 - 6
Birthday	%					
Conferences	%					
Anniverseries	%					
Net Usable Load/Capacity of Products/Services/Items						
Deluxe Rooms (Rent)	Rooms					
Executive Rooms (Rent)	Rooms					
Business Clientele Rooms (Rent)	Rooms					
Suits Rooms (Rent)	Rooms					
Coffee Shop (Visitors)	Nos					
Restaurant (Visitors)	Nos					
Bar (Visitors)	Nos					
Marriage Season - Booking	Days					
Birthday	Days					
Conferences	Days					
Anniverseries	Days					
No of Shifts Wkg./Day						
No of Working Days/Year						
Expected Usage/Utilisation of Achievable Load/Capacity (%)						
Deluxe Rooms (Rent)	%					

ANNEXURE - 13 [NPCS/4043/23880] QUANTITATIVE DETAILS OF OUTPUT, SALES AND STOCKS Particulars **Operating Years** UOM 1 - 2 2 - 3 3 - 4 4 - 5 5 - 6 Executive Rooms (Rent) % Business Clientele Rooms (Rent) % Suits Rooms (Rent) % Coffee Shop (Visitors) % Restaurant (Visitors) % % Bar (Visitors) Marriage Season - Booking % % Birthday % Conferences Anniverseries % Expected Usage/Output Deluxe Rooms (Rent) Rooms Executive Rooms (Rent) Rooms Business Clientele Rooms (Rent) Rooms Suits Rooms (Rent) Rooms Coffee Shop (Visitors) Nos Restaurant (Visitors) Nos Bar (Visitors) Nos Marriage Season - Booking Days Birthday Days Conferences Days Anniverseries Days

ANNEXURE - 13

[NPCS/4043/23880]

QUANTITATIVE DETAILS OF OUTPUT, SALES AND STOCKS

Particulars	UOM			Operating Years		
		1 - 2	2 - 3	3 - 4	4 - 5	5 - 6
Total						
Expected Sales/ Revenue/ Income of Products/ Services/ Items						
Deluxe Rooms (Rent)	Rooms					
Executive Rooms (Rent)	Rooms					
Business Clientele Rooms (Rent)	Rooms					
Suits Rooms (Rent)	Rooms					
Coffee Shop (Visitors)	Nos					
Restaurant (Visitors)	Nos					
Bar (Visitors)	Nos					
Marriage Season - Booking	Days					
Birthday	Days					
Conferences	Days					
Anniverseries	Days					

ANNEXURE - 14 [NPCS/4043/23880] PRODUCT-WISE DOMESTIC SALES REALISATION

(₹ in lacs)

Operating Year	UOM	Quantity	Rate	Sales
Description of Product				
1-2				
Deluxe Rooms (Rent)	Rooms			
Executive Rooms (Rent)	Rooms			
Business Clientele Rooms (Rent)	Rooms			
Suits Rooms (Rent)	Rooms			
Coffee Shop (Visitors)	Nos			
Restaurant (Visitors)	Nos			
Bar (Visitors)	Nos			
Marriage Season - Booking	Days			
Birthday	Days			
Conferences	Days			
Anniverseries	Days			
Year Totals ::				
2-3				
Deluxe Rooms (Rent)	Rooms			
Executive Rooms (Rent)	Rooms			
Business Clientele Rooms (Rent)	Rooms			
Suits Rooms (Rent)	Rooms			
Coffee Shop (Visitors)	Nos			
Restaurant (Visitors)	Nos			
Bar (Visitors)	Nos			
Marriage Season - Booking	Days			
Birthday	Days			
Conferences	Days			
Anniverseries	Days			
Year Totals ::				
3-4				
Deluxe Rooms (Rent)	Rooms			
Executive Rooms (Rent)	Rooms			
Business Clientele Rooms (Rent)	Rooms			
Suits Rooms (Rent)	Rooms			
Coffee Shop (Visitors)	Nos			
Restaurant (Visitors)	Nos			
Bar (Visitors)	Nos			

ANNEXURE - 14 [NPCS/4043/23880] PRODUCT-WISE DOMESTIC SALES REALISATION

(₹ in lacs)

Operating Year	UOM	Quantity	Rate	Sales
Description of Product				
Marriage Season - Booking	Days			
Birthday	Days			
Conferences	Days			
Anniverseries	Days			
Year Totals ::				
4-5				
Deluxe Rooms (Rent)	Rooms			
Executive Rooms (Rent)	Rooms			
Business Clientele Rooms (Rent)	Rooms			
Suits Rooms (Rent)	Rooms			
Coffee Shop (Visitors)	Nos			
Restaurant (Visitors)	Nos			
Bar (Visitors)	Nos			
Marriage Season - Booking	Days			
Birthday	Days			
Conferences	Days			
Anniverseries	Days			
Year Totals ::				
5-6				
Deluxe Rooms (Rent)	Rooms			
Executive Rooms (Rent)	Rooms			
Business Clientele Rooms (Rent)	Rooms			
Suits Rooms (Rent)	Rooms			
Coffee Shop (Visitors)	Nos			
Restaurant (Visitors)	Nos			
Bar (Visitors)	Nos			
Marriage Season - Booking	Days			
Birthday	Days			
Conferences	Days			
Anniverseries	Days			
Year Totals ::				

ANNEXURE - 15 TOTAL RAW MATERIAL COST

[NPCS/4043/23880]

(₹ in lacs)

Operating Year / Description of	UOM	Output	Adj. for WIP	Total Quantity	Cost Per	Material Type	Material Type	Total
Product		Quantity	Stks		Unit		II	iotai
1-2						1		
Deluxe Rooms (Rent)	Rooms							
Executive Rooms (Rent)	Rooms							
Business Clientele Rooms (Rent)	Rooms							
Suits Rooms (Rent)	Rooms							
Coffee Shop (Visitors)	Nos							
Restaurant (Visitors)	Nos							
Bar (Visitors)	Nos							
Marriage Season - Booking	Days							
Birthday	Days							
Conferences	Days							
Anniverseries	Days							
Total Raw Mat.Requirement								
2-3								
Deluxe Rooms (Rent)	Rooms							
Executive Rooms (Rent)	Rooms							
Business Clientele Rooms (Rent)	Rooms							
Suits Rooms (Rent)	Rooms							
Coffee Shop (Visitors)	Nos							
Restaurant (Visitors)	Nos							
Bar (Visitors)	Nos							
Marriage Season - Booking	Days							
Birthday	Days							

ANNEXURE - 15 TOTAL RAW MATERIAL COST

[NPCS/4043/23880]

								(₹ in lacs)
Operating Year / Description of	UOM	Output	Adj. for WIP	Total Quantity	Cost Per	Material Type	Material Type	Total
Product		Quantity	Stks		Unit	I	Ш	
Conferences	Days	50.00	0.00	50.00	491.91	0.00	0.25	0.25
Anniverseries	Days	50.00	0.00	50.00	491.91	0.00	0.25	0.25
Total Raw Mat.Requirement						0.00	227.79	227.79
3-4								
Deluxe Rooms (Rent)	Rooms							
Executive Rooms (Rent)	Rooms							
Business Clientele Rooms (Rent)	Rooms							
Suits Rooms (Rent)	Rooms							
Coffee Shop (Visitors)	Nos							
Restaurant (Visitors)	Nos							
Bar (Visitors)	Nos							
Marriage Season - Booking	Days							
Birthday	Days							
Conferences	Days							
Anniverseries	Days							
Total Raw Mat.Requirement								
4-5								
Deluxe Rooms (Rent)	Rooms							
Executive Rooms (Rent)	Rooms							
Business Clientele Rooms (Rent)	Rooms							
Suits Rooms (Rent)	Rooms							
Coffee Shop (Visitors)	Nos							
Restaurant (Visitors)	Nos							

ANNEXURE - 15 TOTAL RAW MATERIAL COST

[NPCS/4043/23880]

								(₹ in lacs
Operating Year / Description of Product	UOM	Output Quantity	Adj. for WIP Stks	Total Quantity	Cost Per Unit	Material Type	Material Type II	Total
Bar (Visitors)	Nos							
Marriage Season - Booking	Days							
Birthday	Days							
Conferences	Days							
Anniverseries	Days							
Total Raw Mat.Requirement								
5-6								
Deluxe Rooms (Rent)	Rooms							
Executive Rooms (Rent)	Rooms							
Business Clientele Rooms (Rent)	Rooms							
Suits Rooms (Rent)	Rooms							
Coffee Shop (Visitors)	Nos							
Restaurant (Visitors)	Nos							
Bar (Visitors)	Nos							
Marriage Season - Booking	Days							
Birthday	Days							
Conferences	Days							
Anniverseries	Days							
Total Raw Mat.Requirement								

[NPCS/4043/23880]

ANNEXURE - 16 RAW MATERIAL COST PER UNIT

Description of Product / Description of	UOM	Qty.Per	Losses	Total	Rate Per Unit	Total	Batch Qty	Amount Per
Raw-Material		Batch		Quantity	Rale Fer Unit	TOLAI	of Output	Unit
		Datch	%age	Quantity			or Output	Unit
Five Star Hotel								
Breakfast, Snacks	Pcs							
Vegetarian Dishes	Nos							
Non-Vegetarian Dishes	Nos							
Beverages (Tea, Coffee & Soft Drinks etc.)	Nos							
IMFL	Bottles							
Fresh Fruits	Kgs							
Magazine, Periodicals, & News papers	Nos							
Different Chemicals Like Toiletries, Cleaning, Water Treatment & Others	Kgs							
Sub Totals								
Add Loss/Wastage @ 0.00%	0.00%					-		
Totals (Indigenous)								

(Amount in ₹)

ANNEXURE - 17 TOTAL LAB & ETP CHEMICALS COST [NPCS/4043/23880]

						(₹ in lacs
Operating Year / Description of Product	UOM	Output Quantity	Adj. for WIP Stks	Total Quantity	Cost Per Unit	Total
1-2						
Lab, R & D Exp.						
Year Total::						
2-3						
Lab, R & D Exp.						
Year Total::						
3-4						
Lab, R & D Exp.						
Year Total::						
4-5						
Lab, R & D Exp.						
Year Total::						
5-6						
Lab, R & D Exp.						
Year Total::						

ANNEXURE - 18 CONSUMABLES, STORES AND SPARES EXPENSES [NPCS/4043/23880]

(₹ in lacs) **Operating Year / Description of Product** Output Adj. for WIP Total UOM **Total Quantity** Cost Per Unit Quantity Stks 1-2 Consumable Store Year Total:: 2-3 Consumable Store Year Total:: 3-4 Consumable Store Year Total:: 4-5 Consumable Store Year Total:: 5-6 Consumable Store Year Total::

[NPCS/4043/23880]

ANNEXURE - 19 TOTAL PACKING MATERIAL COST

(₹ in lacs)

Operating Year / Description of Product	UOM	Output	Adj. for WIP	Total Quantity	Cost Per Unit	Total
		Quantity	Stks			
Five Star Hotel	Pkts					
Year Total::						
2-3						
Five Star Hotel	Pkts					
Year Total::						
3-4						
Five Star Hotel	Pkts					
Year Total::						
4-5						
Five Star Hotel	Pkts					
Year Total::						
5-6						
Five Star Hotel	Pkts					
Year Total::						

[NPCS/4043/23880]

ANNEXURE - 20 PACKING MATERIAL COST PER UNIT

(Amount in ₹)

Description of Product / Description	UOM	Qty.Per	Losses	Total	Rate Per	Total	Batch Qty of	Amount Per
of Packing Material		Batch	%age	Quantity	Unit		Output	Unit
Five Star Hotel								
· · · · ·		•						
Printed Disposable Materials								
Sub Total								
Add Loss/Wastage @ 0.00 %								
Product Total								

ANNEXURE - 21 EMPLOYEES EXPENSES [NPCS/4043/23880]

(₹ in lacs)

Placement / Designation	Dept./	Starting Year	Starting Month	No.of Persons	Pay Per Month	Total Per Annum
Ŭ	Category	0	Ū			
Factory Personnel						
As Applicable from Year 1						
General Manager						
Assistant General Managers						
Administrative Staffs						
Office Staffs						
Accountants						
Assistant Accountant						
Electricians						
Staffs for SPA						
Staffs for Health Club						
Staffs for Swimming Pool						
Staffs for Banquet Hall						
Staffs for Discotheque etc.						
Kitchen Officials						
Kitchen Workers						
Maintenance Official for Rooms						
Room Attendants						
Stewards for Resturant & Bar						
Waiters for Resturant & Bar						

ANNEXURE - 21 EMPLOYEES EXPENSES [NPCS/4043/23880]

(₹ in lacs)

Placement / Designation	Dept./ Category	Starting Year	Starting Month	No.of Persons	Pay Per Month	Total Per Annum
Maintenance Workers for Lawn & Garden						
Drivers						
Helpers						
Peons						
Security Officer						
Security Guards						
TOTAL						
Welfare Expenses						
Year Total						
T o t a I (Factory)						
Grand Total						

EMPLOYEES EXPENSES

	Operating Year	%age Increase	Total
1-2			
2-3			
3-4			
4-5			
5-6			

[NPCS/4043/23880]

ANNEXURE - 22

FUEL EXPENSES

(₹ in lacs)

Operating Year	%age Increase	Total
1-2		
2-3		
3-4		
4-5		
5-6		

[NPCS/4043/23880]

ANNEXURE - 23 POWER/ELECTRICITY EXPENSES

(₹ in lacs)

Operating Year	%age Increase	Total
1-2		
2-3		
3-4		
4-5		
5-6		

[NPCS/4043/23880]

ANNEXURE - 24 ROYALTY AND OTHER CHARGES

(₹ in lacs)

Operating Year	%age Increase	Total
1-2		
2-3		
3-4		
4-5		
5-6		

[NPCS/4043/23880]

ANNEXURE - 25 REPAIRS AND MAINTENANCE EXPENSES

(₹ in lacs)

Particulars	%age to Assets Value	Total
Buildings		
-Factory Building		
Plant & Machineries		
-Imported Machineries		
-Indigenous Machineries		
-Maintenance Equipments		
-Laboratory Equipments		
-Miscellaneous Machines		
-Foundation, Installation		
-Motor Vehicles		
-Office Automation Equipments		
-Furniture & Fixtures		
TOTAL		

Operating Year	% Increase	Total
1-2		
2-3		
3-4		
4-5		
5-6		

[NPCS/4043/23880]

ANNEXURE - 26 OTHER MANUFACTURING EXPENSES

(₹ in lacs)

Particulars	Total
Insurance Professional fees	
Water Exp.	
Total	

Operating Year	% Increase	Total
1-2		
2-3		
3-4		
4-5		
5-6		

[NPCS/4043/23880]

ANNEXURE - 27 ADMINISTRATIVE AND GENERAL EXPENSES

(₹ in lacs)

Particulars	Total
Administration expense	
Stationery Exp., Telephone, Postage	
Repairs and Maintanance	
Internet Expenses	
Conveyance Exp.	
Publicity Exp.	
Total	

Operating Year	% Increase	Total	Misc	Total
1-2				
2-3				
3-4				
4-5				
5-6				

[NPCS/4043/23880]

ANNEXURE - 28 SELLING AND DISTRIBUTION EXPENSES

(₹ in lacs)

Operating Year	% Increase	Total
1-2		
2-3		
3-4		
4-5		
5-6		

ANNEXURE - 29

[NPCS/4043/23880]

DEPRECIATION CHARGES AS PER BOOKS (TOTAL)

(₹ in lacs)

Operating Year	F.Assets Type A-1	F.Assets Type A-2	F.Assets Type B	F.Assets	F.Assets Type D-1	F.Assets Type D-2	Total
Particulars	Hotel Building -	Office Buildings	PLANT & MACHINERY	Type C Office Vehicles	Office Automation Equipments (Telephone/ Fax/ Computer)	Furniture & Fixtures	
1-2							
2-3	_						
3-4	-						
-5	-						
5-6							

ANNEXURE - 29

[NPCS/4043/23880]

DEPRECIATION CHARGES AS PER BOOKS (TOTAL)

Particulars	Method	Deprn.Rate	Part Consideration (for Asset put to use less than 6 months)
Гуре A :: Buildings			
Hotel Building -	WDV		
Office Buildings	WDV		
Гуре С			
Office Vehicles	WDV		
I Type D :: Misc. Fixe	d Assets		
Equipments Telephone/ Fax/			
Computer)	WDV		
Furniture & Fixtures	WDV		

Contingencies, Pre-operative Expenses and	Capital WIP are capitalised as under	(₹ in lacs)
contingencies, i re-operative Expenses and	Capital Will are capitalised as under	((11 10(3)

Description	P & P Expenses	Contingencies	Capital WIP	Total
Hotel Building -				
Total				

ANNEXURE - 30

[NPCS/4043/23880]

DEPRECIATION CHARGES AS PER BOOKS (P&M)

(₹ in lacs)

Operating Year	F.Assets	F.Assets	F.Assets	F.Assets	F.Assets Type B-5	E Assots Type	(C III Iacs)
Operating real					r.Assels Type D-5		Total
	Type B-1	Type B-2	Type B-3	Type B-4		B-6	
PLANT & MACHINERY	Imported	Indigenous	Erection &	Cleaning	Miscellaneous	Maintenance	
	Machineries	Machineries	Installation	Equipments	Equipmetns like	Equipments	
					pumps, valves,		
					pipeline & fittings		
1-2							
2-3				1			
3-4							
4-5							
5-6							
5-6							

ANNEXURE - 30

[NPCS/4043/23880]

DEPRECIATION CHARGES AS PER BOOKS (P&M)

	· · ·		
			(₹ in lacs)
Particulars	Method	Dep.Rate	Part Consideratio n, if any
Imported Machineries	WDV		
Indigenous Machineries	WDV		
Erection & Installation	WDV		
Cleaning Equipments	WDV		
Miscellaneous Equipmetns like pumps, valves, pipeline & fittings	WDV		
Maintenance Equipments	WDV		

Contingencies, Pre-operative Expenses and Capital WIP are capitalised as under

	P & P	Contingenci		
Description	Expenses	es	Capital WIP	Total
Imported Machineries				
Indigenous Machineries				
Erection & Installation				
Cleaning Equipments				
Miscellaneous Equipmetns like pumps, valves, pipeline & fittings				
Maintenance Equipments				
Total				

(₹ in lacs)

ANNEXURE - 31

[NPCS/4043/23880]

DEPRECIATION CHARGES AS PER INCOME TAX ACT (WDV) (TOTAL)

							(₹ in lacs)
Operating Year	F.Assets Type A-1	F.Assets Type A-2	F.Assets Type B	F.Assets Type C	F.Assets Type D- 1	F.Assets Type D-2	Total
Particulars	Hotel Building	Office Buildings	PLANT & MACHINERY	Office Vehicles	Office Automation Equipments (Telephone/ Fax/ Computer)	Furniture & Fixtures	
1-2							
2-3							
3-4							
4-5							
5-6							

Depreciation hereinabove is calculated as per WDV at rates prescribed under I.T.Act

ANNEXURE - 31

[NPCS/4043/23880]

DEPRECIATION CHARGES AS PER INCOME TAX ACT (WDV) (TOTAL)

Particulars	Method	Dep.Rate	Part Consideration (for Asset put to use less than 6 months)
Type A :: Buildings			
Factory Building	WDV		
Office Building	WDV		
Туре С			
Motor Vehicles	WDV		
Type D :: Misc. Fixed /	Assets		
Office Automation			
Equipments	WDV		
Furniture & Fixtures	WDV		

Type B :: Plant & Machineries(All calculation are given in Annexure 32)

ANNEXURE - 32 [NPCS/4043/23880] DEPRECIATION CHARGES AS PER INCOME TAX ACT(WDV) (P&M)

Operating Year F.Assets Type B-F.Assets Type | F.Assets Type | F.Assets Type B-5 Total F.Assets Type **F.Assets** B-3 B-1 B-4 Type B-6 2 Miscellaneous Maintenance **PLANT & MACHINERY** Imported Indigenous Erection & Cleaning Equipments Equipmetns like Equipments **Machineries** Machineries Installation pumps, valves, pipeline & fittings 1-2 2-3 3-4 4-5 5-6

Depreciation hereinabove is calculated as per WDV at rates prescribed under I.T.Act

Prepared by "Niir Project Consultancy Services"

(₹ in lacs)

ANNEXURE - 32 [NPCS/4043/23880] DEPRECIATION CHARGES AS PER INCOME TAX ACT(WDV) (P&M)

Particulars	Method	Dep.Rate	Part Consideration, if any
Imported Machineries	WDV		
Indigenous Machineries	WDV		
Maintenance Equipments	WDV		
Laboratory Equipments	WDV		
Miscellaneous Equipments	WDV		
Foundation, Installation etc.	WDV		

[NPCS/4043/23880]

INTEREST AND REPAYMENT ON TERM LOANS

ANNEXURE - 33

			(₹ in lacs)
А	Name of Institution-Bank	ABC BANK	
В	Term Borrowing Amount		Lacs
С	Repayment Term (Years)		Years
D	Repayment Instalments		Instalments
E	Repayment Commencement		
F	Rate of Interest(General)		p.a.
F	Rate of Interest(Initial)		p.a.
G	Apply Gen. Int. Rate from Year		
Н	Interest Calculation		

Operating Year	Period Ended	Repayment	Outstanding	Interest
	Quarter Ended			
1-2				
	TOTAL :			
2-3	1.00			
	2.00			
	3.00			
	4.00			
	TOTAL :			
3-4	1.00			
	2.00			
	3.00			
	4.00			
	TOTAL :			
4.5	4.00			
4-5	1.00			
	2.00			
	3.00 4.00			
	TOTAL :			
5-6	1.00			
	2.00			
	3.00			
	4.00			
	TOTAL :			
Total Loan amount				

Note : Repayment is considered as being made at the end of the period

[NPCS/4043/23880]

ANNEXURE - 34 TAX ON PROFITS

(₹ in lacs)

Particulars		Operating Years						
	1-2	2-3	3-4	4-5	5-6			
Net Profit Before Taxes								
Adjustments to NPBT								
Add : Depreciation as provided								
Less : Depreciation as per IT								
Recomputed NPBT								
Taxable Profits								
(%)								
Tax on Profits								

ANNEXURE - 35

[NPCS/4043/23880]

PROJECTED PAY-BACK PERIOD AND IRR

(₹ in lacs)

Particulars	Operating Years					
	1-2	2-3	3-4	4-5	5-6	Total
IN-FLOW of Funds						
Net Profit After Taxes						
Added Back						
Depreciation Charges						
P & P Expenses W/off						
Interest Charges						
Revenue Inflow of Funds						
Residual Value-M/Money						
Total Inflow of Funds						
OUT-FLOW of Funds						
Capital Out-flow of Funds						

(₹ in lacs)

	0			
	Operating	y Years		
1-2	2-3	3-4	4-5	5-6
1	2	3	4	5
	1	1 2	1 2 3	

ANNEXURE - 35 PROJECTED PAY-BACK PERIOD AND IRR

[NPCS/4043/23880]

(₹ in lacs) Projected IRR Year CFAT PV factor @15% 0.15 Initial Investment 1-2 2-3 3-4 4-5 5-6 Total PV IRR

[NPCS/4043/23880]

PROJECT AT A GLANCE

(₹ in lacs)

COST C	OF PROJECT		MEANS OF FINANCE						
Particulars	Existing	Proposed	Total	Particulars	Existing	Proposed	Total		
Land & Site Development Exp.				Capital					
Buildings				Share Premium					
Plant & Machineries	Other Type Share Capital								
Motor Vehicles Reserves & Surplus									
Office Automation Equipments	Cash Subsidy								
Technical Knowhow Fees & Exp.			Internal Cash Accruals						
Franchise & Other Deposits			Long/Medium Term Borrowings						
Preliminary& Pre-operative Exp			Debentures / Bonds						
Provision for Contingencies Unsecured Loans/Deposits									
Margin Money - Working Capital	apital								
TOTAL				TOTAL					

PROJECT AT A GLANCE

[NPCS/4043/23880]

Year	Annualised		Book Value	Debt	Dividend	Retained Earnings		Payout	Probable Market Price	P/E Ratio	Yield Price/ Book Value
	EPS	CEPS	Per	Share	Per Share	Per Share				No.of	
	₹	₹	₹	₹	₹	%	₹	%	₹	Times	%
1-2											
2-3											
3-4											
4-5											
5-6											

Year		D. S. C. R.		Debt / - Deposits Debt		Total Net Worth	Return on Net Worth	-					Assets Turnover Ratio	Current Ratio
	Individual	Cumulative	Overall					GPM	PBT	PAT	Net Contribut ion	P/V Ratio		
	(Nu	mber of time	es)	(Number	of times)	%	%	%	%	%		%		
Initial				-										
1-2 2-3														
3-4 4-5														
5-6														

PROJECT AT A GLANCE

[NPCS/4043/23880]

BEP	
BEP - Maximum Utilisation Year	
Cash BEP (% of Installed Capacity)	
Total BEP (% of Installed Capacity)	
IRR, PAYBACK and FACR	
Internal Rate of Return (In %age)	
Payback Period of the Project is (In Years)	
Fixed Assets Coverage Ratio (No. of times)	